	Search Strategy
1	(("healthcare" or "health care") adj2 (professional* or provider* or personnel or worker*)).tw. or health personnel/
2	exp education/
3	(education adj2 (continuing or "competency based" or "competency-based" or health or program or programme*)).tw.
4	(workshop* or (problem-based adj (curricul* or learning))).tw. or ("problem based" adj2 (curricul* or learning)).mp. or (learning adj2 (active or experiential or problem-based or "problem based or case-based" or "case based")).tw.
5	(training adj2 (course* or module* or program or programme*)).tw.
6	training.tw. or inservice training/ or intervention*.tw. or course*.tw. or module*.tw.
7	staff development/ or clinical competence/ or program evaluation/ or program development/ or continu* professional development.tw.
8	2 or 3 or 4 or 5 or 6 or 7
9	exp Health Literacy/ or "health literacy".mp. or exp "health promotion"/ or "health literacy education".tw.
10	("health literacy" or ("health literacy" adj2 (competenc* or skill* or knowledge or attitudes))).tw.
11	communication skill*.tw.
12	(communication* adj2 ("teach back" or "teach-back" or method* or personal or program or social or personnel or health or nonverbal or non-verbal)).tw.
13	(skill* adj2 (interpersonal or social)).tw.
14	9 or 10 or 11 or 12 or 13
15	1 and 8 and 14
16	limit 15 to (english language and yr="1973 – 2021")