

## Impact of harm reduction care in HIV clinical settings on stigma and health outcomes for PLWH who use drugs

### **Provider Qualitative Interview Guide**

1. Describe your role at [Clinic]. Also tell me a bit about the patient population you see.
  - How are your patients at [Clinic] the same or different from other places you've worked?
  - What's unique about working with PLWH who use drugs?
  - Probe for research positions as applicable
    - i. How is this different from other clinical care; what does patient interaction look like?
    - ii. How often in contact/amount of time spent with patients in a typical week/ how often do you see patients? How much time do you spend with them at visits?
    - iii. Empanelment?
2. Relational aspects of care
  - Describe a typical interaction with a patient.
    - i. How much do you know about your patients' lives?
      1. How often do you talk with your patients about things outside of clinical care?
      2. Beyond clinical care, how do you learn about your patients' lives?
      3. Why did you become a(n)... [provider position]
      4. In your mind, what is the ideal relationship between provider/patient?
3. When you talk with people outside of [Clinic] about the work that you do, how do you describe it?
4. I'd like to know more about your experience working with people with HIV who use drugs.
  - What kinds of things have helped you do this work? [e.g., clinical training, continuing education, coursework, self-taught]
  - How comfortable or uncomfortable are you working with this population?
    - i. Follow-up: Has this changed over time? Did you do anything in particular that helped you feel more comfortable?
  - In some of the survey responses we got from different sites, we learned that sometime providers find it challenging to work with people who use drugs. Do you agree? What do you think drives that?
  - What about benefits of working with this population? What are some of things you like about working with this community?

Impact of harm reduction care in HIV clinical settings on stigma and health outcomes for PLWH who use drugs

5. How do you make use of the substance use resources in your Clinic? Community?  
Describe how referral works to your community collaborators.
6. What happens when patients who inject drugs ask you about how to use safer?
  - Probe (If they go right to referrals): What are those conversations like?
7. In your experience working at [Clinic], have you noticed any differences in the way White and Black PLWH who use drugs are treated?
  - Without using names, describe any instances of racial discrimination you have witnessed or heard about.
  - Again without using names, describe any provider or clinic staff racial biases you are aware of.
8. What are the service gaps for PLWH who use drugs in your (a) clinic or (b) community?
  - What do you think is the number one barrier to care for PLWH who use drugs?
  - What other barriers to care do PLWH who use drugs face?
  - How can we improve health outcomes for PLWH who use drugs?
9. I'd like to transition a bit and talk about harm reduction specifically. Tell me about your experience with harm reduction, or just what you know about it. [if providers do not know what harm reduction is, be ready to provide a definition.]
  - What kinds of training specific to harm reduction have you had?
  - What are your thoughts about this approach to care?
  - [If only structural HR is mentioned]: Harm reduction also has to do with the way providers interact with their patients. What are your thoughts on that?
10. Is there anything about working with PLWH who use drugs that I didn't ask about but is important for me to know?
  - Is there anyone else you think we should talk with?