UpToDate-GHD Donation Application

Terms and conditions

Grant Privacy Policy, Requirements and Termination Clause

UpToDate, Inc. Subscription and License Agreement

Note: Some UpToDate donations have subsequently led to paid subscription accounts; in some circumstances, applicants may be contacted by UpToDate sales representatives to facilitate such arrangements.

1. I agree to the terms and conditions *
   Mark only one oval.
   - Yes

Tell us about yourself

2. First name / given name *

3. Last name / family name *

https://docs.google.com/a/globalhealthdelivery.org/forms/d/1bnqpsFdhdxUK8APYJi5vV5sXHasiBTcsoMwI0TUDFZk/printform
4. **Suffix** *
   
   Check all that apply.
   
   - [ ] MD
   - [ ] DO
   - [ ] RN
   - [ ] MBBS
   - [ ] PhD
   - [ ] MPH
   - [ ] MBA
   - [ ] N/A
   - [ ] Other:

5. **What is your age?** *

   __________________________

6. **If you are a clinician, please tell us where and when you received your highest level of training.**

   __________________________

7. **How many years of clinical experience do you have?** *

   __________________________

8. **Preferred email address** *

   __________________________

9. **Preferred email address (please re-type)** *

   __________________________

10. **Preferred phone number (please do not include any special characters)** *

    __________________________

**Tell us about your work**
11. **Name of your organization** *

12. **Organization mailing address** *

13. **City where you work with the organization** *

14. **Country where you work with the organization** *

15. **Your organization is:** *
   
   *Check all that apply.*
   
   - A government agency
   - A university, college, or other education
   - A non-governmental organization (NGO)
   - A public hospital
   - A mission hospital
   - A physician solo practice
   - A group/family practice
   - Other:

16. **Where does funding/revenue for your organization's services come from?** *
   
   *Check all that apply.*
   
   - Government
   - International donors (PEPFAR, USAID, DFID, Global Fund, etc.)
   - Patients' insurance
   - Patients' payments and fees
   - Private philanthropy
   - Other:
17. **Is your organization in a rural or urban setting?** * 
*Mark only one oval.*

- [ ] Mostly urban
- [ ] Mostly rural
- [ ] All rural
- [ ] All urban
- [ ] 50/50

18. **What is your status with this organization?** * 
*Mark only one oval.*

- [ ] Full-time paid employee
- [ ] Part-time paid employee
- [ ] Volunteer
- [ ] Contractor
- [ ] Consultant
- [ ] Invited guest
- [ ] Other: ___________________________

19. **What is your role/profession?** * 
*Mark only one oval.*

- [ ] Physician
- [ ] Physician assistant
- [ ] Nurse
- [ ] Nurse practitioner
- [ ] Pharmacist
- [ ] Corporate
- [ ] Medical librarian
- [ ] Medical student
- [ ] Resident
- [ ] Other: ___________________________

20. **What is your medical specialty?** 
*Mark only one oval.*

- [ ] Allergy and immunology
- [ ] Anesthesiology
- [ ] Cardiology
Tell us why you need a donated subscription
21. **In a short paragraph, please tell us more about your work:**
   Please describe the mission of your organization, why and when you got involved, and what you work on.

22. **In a short paragraph, please tell us why you should receive a donated UpToDate subscription and its potential impact on the community you serve.**

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**UpToDate features**

23. **Please check the offline features you will need with your subscription.**
   *Check all that apply.*

   - [ ] MobileComplete: An application that enables offline access on a smartphone or tablet after an initial Internet-powered install for Apple and Android devices
   - [ ] Downloadable Desktop: An application that enables offline access on a desktop computer or laptop after an initial Internet-powered download.

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Powered by

Google Forms

https://docs.google.com/a/globalhealthdelivery.org/forms/d/1bnqpSFdhdUK8APYWJuSvVsSXHaslBTcc0Mwi0TUDPZk/printform
Baseline Survey (Pre-donation)

1. Which of the following are important when you are deciding whether or not to look up clinical information online? (Select all that apply.)
   a. Having ready access to a device to use, such as a smartphone or computer
   b. Access to internet
   c. Cost of data access plan
   d. Anticipated ease of finding the information I need
   e. Likelihood of having the tests or medicines I need to apply the information in clinical practice
   f. The potential of the content to improve the care I provide
   g. The ability to use it in my usual workflow

2. How often do you look for information online when a patient presents with a condition you treat frequently?
   1 = Never
   2 = Rarely
   3 = Sometimes
   4 = Often
   5 = Almost always
   6 = Always

3. Why did you decide to apply for an UpToDate subscription? (Select all that apply)
   a. I saw other practitioners using it.
   b. It was recommended to me.
   c. I received a promotional email.
   d. It seemed like a good deal (free).
   e. I want to improve my clinical practice.
   f. Other (please describe)
   g. If other: Please describe the reason. [open text]

4. How often do you have access to a smartphone, tablet or computer while providing clinical care?
   a. Never
   b. Rarely
   c. Sometimes
   d. Often
   e. Almost always
   f. Always
5. Approximately how many of the clinical care providers that you work with use UpToDate? (Select one)
   a. 100%
   b. 75%
   c. 50%
   d. 25%
   e. 0%
   f. I don’t know
   g. N/A (I don’t work with other clinical providers.)

6. Negatively Neutrally Positively It's highly variable I don’t know
   a. How do you think clinicians in your area would view the use of an online tool like UpToDate for clinical care?
   b. How do you think your patients would view the use of an online tool like UpToDate during clinical care?

7. Never Rarely Sometimes Often Almost always Always N/A
   a. In the last month, when you’ve had diagnostic questions, how often have you been able to find the answers?
   b. In the last month, when you’ve had questions about creating a treatment plan, how often have you been able to find the answers?
   c. In the last month, when you’ve had questions about using a medical device, how often have you been able to find the answers?
   d. In the last month, when you’ve had questions about preparing for a procedure, how often have you been able to find the answers?

8. Approximately how often do you learn useful information from the following sources?
   Never A few times per year Monthly Weekly Daily
a. Colleagues   
| 1 | 2 | 3 | 4 | 5 |

b. UpToDate  
| 1 | 2 | 3 | 4 | 5 |

c. Other online resources  
| 1 | 2 | 3 | 4 | 5 |

d. Textbooks  
| 1 | 2 | 3 | 4 | 5 |

e. WHO protocols  
| 1 | 2 | 3 | 4 | 5 |

f. In-person lectures or trainings  
| 1 | 2 | 3 | 4 | 5 |

9. When providing clinical care, how true are the following statements for you?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Not at all true</th>
<th>Hardly true</th>
<th>Moderately true</th>
<th>Exactly true</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. I will be able to achieve most of the goals that I have set for myself.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. When facing difficult tasks, I am certain that I will accomplish them.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c. In general, I think that I can obtain outcomes that are important to me.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d. I believe I can succeed at most any endeavor to which I set my mind.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>e. I will be able to successfully overcome many challenges.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>f. I am confident that I can perform effectively on many different tasks.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>g. Compared to other people, I can do most tasks very well.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>h. Even when things are tough, I can perform well.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
12 month survey

Thank you for your interest in helping us improve our impact by completing this brief survey. In exchange for your participation, you will get an additional 6 months of UpToDate access added to your subscription.

Filling out this survey serves as a statement of informed consent from you, meaning that you agree to participate in the study. Participation in this study is completely voluntary, and refusal to participate will not affect your future eligibility for free access to UpToDate or for any other benefits to which you may be entitled. You may discontinue your participation in this study at any time. We anticipate enrolling approximately 1,600 participants.

How: The following survey will ask you about your thoughts on UpToDate and your experiences using it as well as your clinical confidence. The survey should take approximately 20 minutes. We will also review your activity on UpToDate using your username to understand how frequently you log on, what you search for, and what topics you view.

Benefits: By opting in to the study extension and completing the final survey, participants will receive an additional six months for a total of a 24-month subscription and will be eligible to renew their subscriptions and continue receiving access. You may use UpToDate from any device or network. Currently, a year of subscription to UpToDate for an individual medical professional in the US costs $495 US Dollars. You will not receive any monetary compensation for your participation.

Privacy: Your data (survey responses, UpToDate usage) will be linked to your email but will be kept fully confidential in password-protected computers. Your personal information, individual responses, and data use will not be shared with anyone beyond our research team, but study results in aggregate may be published.

Questions: If you have any questions about the research, please email Julie@globalhealthdelivery.org.

If you would like to speak to someone not involved in this research about your rights as a human research subject, or any concerns or complaints you may have about the research, please contact the Partners Human Research Committee at 857-282-1900.

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I agree to the terms and conditions
☐ Yes
☐ No
Did you use the quick reference guide or online trainings in UpToDate's Training Resource Center shown below in the past 6 months?  

- Yes  
- No  
- I don't know  

Please tell us why you did not use the quick reference guide or online trainings in UpToDate's Training Resource Center.
### Have you had these problems accessing UpToDate? (Select all that apply)

<table>
<thead>
<tr>
<th>Problem</th>
<th>This has never been a problem</th>
<th>This was a problem in the past but not anymore</th>
<th>This is a problem now</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not having a device to use</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Accessing the internet</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Cost of the data plan</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Slow internet speed</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Other</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

Not having a device to use: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

☐ 1  ☐ 2  ☐ 3  ☐ 4  ☐ 5

Accessing the internet: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

☐ 1  ☐ 2  ☐ 3  ☐ 4  ☐ 5

Cost of the data plan: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

☐ 1  ☐ 2  ☐ 3  ☐ 4  ☐ 5

Slow internet speed: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

☐ 1  ☐ 2  ☐ 3  ☐ 4  ☐ 5

Other: please describe the problem you experienced.

__________________________________
**Have you had problems using and applying UpToDate? (Select all that apply)**

<table>
<thead>
<tr>
<th>Problem</th>
<th>This has never been a problem</th>
<th>This was a problem in the past but not anymore</th>
<th>This is a problem now</th>
</tr>
</thead>
<tbody>
<tr>
<td>Understanding the medical content in UpToDate</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Understanding UpToDate because it is written in English</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Finding the information I need</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Knowing what is available in UpToDate, such as tables or dosage calculators</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Not having the tests, data, or medicines recommended by UpToDate</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Other</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

If other, please describe the problem and when it started.

Understanding the medical content in UpToDate: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

Ω 1  Ω 2  Ω 3  Ω 4  Ω 5

Understanding UpToDate because it is written in English: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

Ω 1  Ω 2  Ω 3  Ω 4  Ω 5

Finding the information I need: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

Ω 1  Ω 2  Ω 3  Ω 4  Ω 5

Knowing what is available in UpToDate, such as tables or dosage calculators: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

Ω 1  Ω 2  Ω 3  Ω 4  Ω 5

Not having the tests, data, or medicines recommended by UpToDate: How would you describe the severity of this problem from 1 to 5, with 5 being the most severe?

Ω 1  Ω 2  Ω 3  Ω 4  Ω 5

When you do not have the tests, data, or medicines recommended by UpToDate, what do you typically do?

__________________________________

Do you have advice for dealing with this challenge?

__________________________________
## How often do you use UpToDate for...?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
<th>Often</th>
<th>Almost Always</th>
<th>Always</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Determining a diagnosis</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Developing a treatment plan</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Using a medical device</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Preparing for a procedure</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Earning continuing medical education credit (CME credit)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>General learning (not patient-specific)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Teaching students/colleagues</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Educating patients</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Other</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

Please describe the other ways you use UpToDate and how often you use it that way.

## How often do you look for information online when a patient presents with a condition you treat infrequently?

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
<th>Often</th>
<th>Almost Always</th>
<th>Always</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

## How often do you look for information online when a patient presents with a condition you have not treated before?

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
<th>Often</th>
<th>Almost Always</th>
<th>Always</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>
**Approximately how often do you learn useful information from these sources?**

<table>
<thead>
<tr>
<th>Source</th>
<th>Never</th>
<th>A few times per year</th>
<th>Monthly</th>
<th>Weekly</th>
<th>Daily</th>
</tr>
</thead>
<tbody>
<tr>
<td>Colleagues</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>UpToDate</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Other online resources</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Textbooks</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>WHO protocols</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>In-person lectures or trainings</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
</tbody>
</table>

How easy or difficult is it for you to use UpToDate in your usual workflow?

- [ ] Very easy
- [ ] Somewhat easy
- [ ] Somewhat difficult
- [ ] Very difficult
- [ ] N/A

What makes UpToDate easy to use in your usual workflow?

_____________________

What makes UpToDate difficult to use in your usual workflow?

_____________________

Do you use UpToDate's offline mode (MobileComplete or Downloadable Desktop)?

- [ ] Yes
- [ ] No

If no, why not?

_____________________

Approximately how many of the clinical care providers that you work with use UpToDate?

- [ ] 100%
- [ ] 75%
- [ ] 50%
- [ ] 25%
- [ ] 0%
- [ ] I don’t know
- [ ] N/A (I don’t work with other clinical providers)

How often do you refer to UpToDate with patients during clinical care so that they can see you using it?

- [ ] Never
- [ ] Rarely
- [ ] Sometimes
- [ ] Often
- [ ] Very often
If you did use UpToDate during clinical care, how do you think the typical patient would view your use?

- Negatively
- Neutrally
- Positively
- It's highly variable
- I don't know

How do you think the typical patient views your use of UpToDate during clinical care?

- Negatively
- Neutrally
- Positively
- It's highly variable
- I don't know

How often do you refer to UpToDate in the presence of other clinical care providers?

- Never
- Rarely
- Sometimes
- Often
- Very often

If you did use UpToDate in the presence of other clinical care providers, how do you think the typical provider would view your use?

- Negatively
- Neutrally
- Positively
- It's highly variable
- I don't know

How do you think the typical provider views your use of UpToDate?

- Negatively
- Neutrally
- Positively
- It's highly variable
- I don't know
### In the past month, how often have you been able to find answers...?

<table>
<thead>
<tr>
<th>Question</th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
<th>Often</th>
<th>Almost</th>
<th>Always</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>When you have had diagnostic questions</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When you have had questions about creating a treatment plan</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When you have had questions about using a medical device</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When you have had questions about preparing for a procedure</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Before you had this UpToDate subscription, how often were you able to find answers...?

<table>
<thead>
<tr>
<th>Question</th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
<th>Often</th>
<th>Almost Always</th>
<th>Always</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>When you have had diagnostic questions</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>When you have had questions about creating a treatment plan</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>When you have had questions about using a medical device</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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</tr>
<tr>
<td>When you have had questions about preparing for a procedure</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

How likely are you to recommend the Better Evidence UpToDate donation program to a friend or a colleague?

Please rate on a scale of 1 to 10, with 1 meaning “not likely to recommend” and 10 meaning “extremely likely to recommend.”

☐ 1  ☐ 2  ☐ 3  ☐ 4  ☐ 5  ☐ 6  ☐ 7  ☐ 8  ☐ 9  ☐ 10

Now please answer in words:

How likely are you to recommend the Better Evidence UpToDate donation program to a friend or a colleague?

☐ Highly unlikely
☐ Somewhat unlikely
☐ Undecided (neither likely nor unlikely)
☐ Somewhat likely
☐ Highly likely

In the past 6 months, have you noticed changes in the way you use UpToDate, such as what you use it for, how often you use it, or when you use it?

☐ Yes  ☐ No

Please describe these changes and what caused them.

________________________________________________________________________

How has UpToDate changed your confidence in your clinical decisions?

☐ I am much less confident  ☐ I am a little less confident  ☐ No change in confidence due to UpToDate  ☐ I am a little more confident  ☐ I am much more confident

In the last 6 months, I feel that using UpToDate CAUSED me to at least once: (select all that apply)

☐ Make a diagnostic error
☐ Make an inaccurate treatment plan
☐ Over use resources (e.g., tests, consultations)
☐ Spend too much time searching or reading UpToDate when unsure about a diagnosis or treatment option
☐ None of the above
In the last 6 months, I feel that using UpToDate HELPED me to at least once: (select all that apply)

- Make an accurate diagnosis that I otherwise would not have made
- Make a more accurate treatment plan than I would have without UpToDate
- More efficiently use resources (e.g., tests, consultations)
- Save time by searching or reading UpToDate when unsure about a diagnosis or treatment option
- None of the above
When providing clinical care, how true are the following statements for you?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Not true at all</th>
<th>Hardly true</th>
<th>Moderately true</th>
<th>Exactly true</th>
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</thead>
<tbody>
<tr>
<td>I will be able to achieve most of the goals that I have set for myself.</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<td>When facing difficult tasks, I am certain that I will accomplish them.</td>
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<td>In general, I think that I can obtain outcomes that are important to me.</td>
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<td>I believe I can succeed at most any endeavor to which I set my mind.</td>
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<td>I will be able to successfully overcome many challenges.</td>
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<td>Compared to other people, I can do most tasks very well.</td>
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<td>Even when things are tough, I can perform well.</td>
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</tbody>
</table>

Is there a topic that UpToDate did not cover or do you have any other comments? Please explain.

<table>
<thead>
<tr>
<th>Would you be willing to be contacted in the future about your experience with the Better Evidence Donation Program?</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ Yes</td>
</tr>
<tr>
<td>☐ No</td>
</tr>
</tbody>
</table>
What are the barriers to using UTD? Please check all that apply.

a. Having a device to use
b. Access to internet
c. Cost of data access plan
d. Ability to find the information I need
e. Ability to download UpToDate/MobileComplete
f. Relevancy of the information--having the tests or medicines I need to apply the information in clinical practice
g. Understanding the medical content in UpToDate
h. Colleagues—I don’t want to use it in their presence and don’t have privacy
i. Lack of time
j. Language-- Understanding UpToDate because it is written in English

If other: Please describe. [open text]

When providing clinical care, how true are the following statements for you?

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<td>c. In general, I think that I can obtain outcomes that are important to me.</td>
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<td>d. I believe I can succeed at most any endeavor to which I set my mind.</td>
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<td>f. I am confident that I can perform effectively on many different tasks.</td>
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<tr>
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<td>4</td>
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</tbody>
</table>
Follow-up at 6 months

1. Did you use the quick reference guide or online trainings in UpToDate’s Training Resource Center shown below? (Select one)
   a. Yes
   b. No (describe below)
   c. I don’t know
   d. Please tell us why you did not use the quick reference guide or online trainings in UpToDate’s Training Resource Center. [open text]

2. Do you have any problems with accessing UpToDate? (Select yes or no for each row and column)
   a. Not having a device to use
      This was a problem in the beginning: yes/no
      This is an ongoing problem: yes/no
   b. Accessing the internet
      yes/no
      yes/no
   c. Cost of the data plan
      yes/no
      yes/no
   d. Downloading UpToDate
      yes/no
      yes/no
   e. Slow internet speed
      yes/no
      yes/no
   f. Other (describe below)
      yes/no
      yes/no
   g. If other: Please describe the problem you experience in the beginning and when it started. [open text]
   h. If other: Please describe the ongoing problem and when it started. [open text]
3. Do you have any problems with using and applying UpToDate? (Select yes or no for each row and column)

<table>
<thead>
<tr>
<th></th>
<th>This was a problem in the beginning</th>
<th>This is an ongoing problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>a.</td>
<td>Understanding the medical content in UpToDate</td>
<td>yes/no</td>
</tr>
<tr>
<td>b.</td>
<td>Understanding UpToDate because it is written in English</td>
<td>yes/no</td>
</tr>
<tr>
<td>c.</td>
<td>Finding the information I need</td>
<td>yes/no</td>
</tr>
<tr>
<td>d.</td>
<td>Knowing what is available in UpToDate, such as tables or dosage calculators</td>
<td>yes/no</td>
</tr>
<tr>
<td>e.</td>
<td>Not having the tests, data, or medicines recommended by UpToDate</td>
<td>yes/no</td>
</tr>
<tr>
<td>f.</td>
<td>Other (describe below)</td>
<td>yes/no</td>
</tr>
</tbody>
</table>

**g.** If other: Please describe the problem you experienced in the beginning and when it started. [open text]

**h.** If other: Please describe the ongoing problem and when it started. [open text]

(If 3e is no in both columns, skip to 5)

4. 

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>a.</td>
<td>When you do not have the tests, data, or medicines recommended by UpToDate, what do you typically do? [open text]</td>
</tr>
<tr>
<td>b.</td>
<td>Do you have advice for dealing with this challenge? [open text]</td>
</tr>
</tbody>
</table>

5. How often do you use UpToDate for ...?

<table>
<thead>
<tr>
<th></th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
<th>Often</th>
<th>Almost always</th>
<th>Always</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Determining a diagnosis</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>b. Developing a treatment plan</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>c. Using a medical device</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>d. Preparing for a procedure</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>e. Earning continuing medical education credit (CME credit)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>f. General learning (not patient-specific)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>g. Teaching students/colleagues</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>h. Educating patients</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>i. Other (describe below)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
</tbody>
</table>
j. If other, please describe the other ways you use UpToDate and how often you use it that way. [open text]

<table>
<thead>
<tr>
<th>6.</th>
<th></th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
<th>Often</th>
<th>Almost</th>
<th>Always</th>
</tr>
</thead>
<tbody>
<tr>
<td>a.</td>
<td>How often do you look for information online when a patient presents with a condition you treat frequently?</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>b.</td>
<td>How often do you look for information online when a patient presents with a condition you have not treated before?</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
</tbody>
</table>

7. Approximately how often do you learn useful information from these sources?

<table>
<thead>
<tr>
<th></th>
<th>Never</th>
<th>A few times per year</th>
<th>Monthly</th>
<th>Weekly</th>
<th>Daily</th>
</tr>
</thead>
<tbody>
<tr>
<td>c. Colleagues</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>d. UpToDate</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>e. Other online resources</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>f. Textbooks</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>g. WHO protocols</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>h. In-person lectures or trainings</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

8. How easy or difficult is it for you to use UpToDate in your usual workflow? (Select one)
   a. Very easy
   b. Somewhat easy
   c. Somewhat difficult (Skip to 10)
   d. Very difficult (Skip to 10)
   e. N/A (Skip to 11)

9. What makes it easy to fit UpToDate into your usual workflow? [open text]
   (Skip to 11)

10. What makes it difficult to fit UpToDate into your usual workflow? [open text]
11. Approximately how many of the clinical care providers that you work with use UpToDate? (Select one)
   a. 100%
   b. 75%
   c. 50%
   d. 25%
   e. 0%
   f. I don’t know
   g. N/A (I don’t work with other clinical providers.)

12. How often do you refer to UpToDate with patients during clinical care, so that they can see you using it? (Select one)
   a. Never
   b. Rarely (Skip to 14)
   c. Sometimes (Skip to 14)
   d. Often (Skip to 14)
   e. Very often (Skip to 14)

13. If you did use UpToDate during clinical care, how do you think the typical patient would view your use? (Select one)
   a. Negatively
   b. Neutrally
   c. Positively
   d. It’s highly variable
   e. I don’t know (Skip to 15)

14. How do you think your typical patient views your use of UpToDate during clinical care? (Select one)
   a. Negatively
   b. Neutrally
   c. Positively
   d. It’s highly variable
   e. I don’t know

15. How often do you refer to UpToDate in the presence of other clinical care providers? (Select one)
   a. Never
   b. Rarely (Skip to 17)
   c. Sometimes (Skip to 17)
   d. Often (Skip to 17)
   e. Always (Skip to 17)

16. If you did use UpToDate in the presence of other clinical care providers, how do you think the typical provider would view your use? (Select one)
   a. Negatively
   b. Neutrally
   c. Positively
   d. It’s highly variable
   e. I don’t know (Skip to 18)

17. How do you think the typical provider would view your use of UpToDate? (Select one)
   a. Negatively
   b. Neutrally
   c. Positively
d. It's highly variable  
e. I don’t know

<table>
<thead>
<tr>
<th>18.</th>
<th>Never</th>
<th>Rarely</th>
<th>Sometimes</th>
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<tr>
<td>a. In the last month, when you've had diagnostic questions, how often have you been able to find the answers?</td>
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<td>2</td>
<td>3</td>
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<td>7</td>
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<td>b. In the last month, when you've had questions about creating a treatment plan, how often have you been able to find the answers?</td>
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</tr>
<tr>
<td>c. In the last month, when you've had questions about using a medical device, how often have you been able to find the answers?</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
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<td>d. In the last month, when you've had questions about preparing for a procedure, how often have you been able to find the answers?</td>
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<tr>
<td>e. Before you had this UpToDate subscription, when you had diagnostic questions, how often were you able to find the answers?</td>
<td>1</td>
<td>2</td>
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19. How likely are you to recommend the GHD-UpToDate donation program to a colleague?

a. Highly unlikely  
b. Somewhat unlikely  
c. Undecided (neither likely nor unlikely)  
d. Somewhat likely  
e. Highly likely
20. In the past 6 months, have you noticed changes in the way you use UpToDate, such as what you use it for, how often you use it, or when you use it? (Select one)
   a. Yes
   b. No (Skip to 22)

21. Please describe these changes and what caused them. [open text]

22. How has UpToDate changed your confidence in your clinical decisions?
   a. I am much less confident
   b. I am a little less confident
   c. No change in confidence due to UpToDate
   d. I am a little more confident
   e. I am much more confident

23. In the last 6 months, I feel that using UpToDate caused me to at least once: (select all that apply)
   a. Make a diagnostic error
   b. Make an inaccurate treatment plan
   c. Overuse resources (e.g., tests, consultations)
   d. Spend too much time searching or reading UpToDate when unsure about a diagnosis or treatment option
   e. None of the above

24. In the last 6 months, I feel that using UpToDate helped me to at least once: (select all that apply)
   a. Make an accurate diagnosis that I otherwise would not have made
   b. Make a more accurate treatment plan than I would have without UpToDate
   c. More efficiently use resources (e.g., tests, consultations)
   d. Save time by searching or reading UpToDate when unsure about a diagnosis or treatment option
   e. None of the above

25. When providing clinical care, how true are the following statements for you?

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<tr>
<td>h. Even when things are tough, I can perform well.</td>
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<td>2</td>
<td>3</td>
<td>4</td>
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</table>

26. Any other comments? [open text]