

Appendix 2: Consultation characteristics, use of PPE and measurements during face-to-face consultations, and diagnostic testing and referral for all contacts.

Country	Consultation at/via		Use of PPE (F2F)		Measurements (F2F)		Diagnostic testing (all)		Referral (all)
All countries	<i>Practice</i>	38.3% (36.6-40.0)	<i>Yes</i>	97.2% (96.1-98.0)	<i>Temp</i>	70.2% (67.6-72.7)	<i>Yes</i>	28.2% (26.6-29.8)	8.1% (7.2-9.1)
	<i>Telephone</i>	50.9% (49.1-52.7)	<i>Apron/body</i>	52.0% (49.2-54.8)	<i>O₂</i>	68.3% (65.7-70.8)	<i>CRP</i>	6.6% (5.8-7.5)	15.4% # (13.6-17.5)
	<i>Video/skype</i>	8.3% (7.4-9.3)	<i>Face, nose, mouth</i>	96.1% (94.9-97.0)	<i>RR</i>	51.2% (48.4-54.0)	<i>COVID</i>	14.1% (12.9-15.4)	
	<i>Home</i>	2.5% (2.0-3.1)	<i>Safety glasses</i>	57.0% (54.3-59.8)			<i>WBC</i>	7.4% (6.5-8.4)	
			<i>Gloves</i>	67.1% (64.5-69.7)			<i>X-ray</i>	8.9% (8.0-10.0)	
Armenia	<i>Practice</i>	90.0% (84.6-93.7)	<i>Yes</i>	98.7% (95.4-99.6)	<i>Temp</i>	99.3% (96.4-99.9)	<i>Yes</i>	38.8% (31.8-46.3)	12.9% (8.7-18.8)
	<i>Telephone</i>	10.0% (6.3-15.4)	<i>Apron/body</i>	7.8% (4.5-13.2)	<i>O₂</i>	98.0% (94.4-99.3)	<i>CRP</i>	14.1% (9.7-20.1)	14.9% # (9.5-22.6)
	<i>Video/skype</i>	0.0% (0.0-2.2)	<i>Face, nose, mouth</i>	98.0% (94.4-99.3)	<i>RR</i>	32.0% (25.2-39.8)	<i>COVID</i>	3.5% (1.6-7.5)	
	<i>Home</i>	0.0% (0.0-2.2)	<i>Safety glasses</i>	79.7% (72.7-85.3)			<i>WBC</i>	11.8% (7.8-17.5)	
			<i>Gloves</i>	45.1% (37.4-53.0)			<i>X-ray</i>	5.9% (3.2-10.5)	
Belgium	<i>Practice</i>	25.6% (20.1-31.7)	<i>Yes</i>	96.4% (87.9-99.0)	<i>Temp</i>	37.5% (26.0-50.6)	<i>Yes</i>	0.5% (0.1-2.6)	8.3% (5.3-12.8)
	<i>Telephone</i>	74.0% (67.9-79.5)	<i>Apron/body</i>	89.3% (78.5-95.0)	<i>O₂</i>	76.8% (64.2-85.9)	<i>CRP</i>	0% (0.0-1.8)	11% # (6.9-17.1)
	<i>Video/skype</i>	0.0% (0.0-1.8)	<i>Face, nose, mouth</i>	96.4% (87.9-99.0)	<i>RR</i>	8.9% (3.9-19.3)	<i>COVID</i>	0.5% (0.1-2.6)	
	<i>Home</i>	0.5% (0.1-2.6)	<i>Safety glasses</i>	89.3% (78.5-95.0)			<i>WBC</i>	0% (0.0-1.8)	
			<i>Gloves</i>	91.1% (80.7-96.1)			<i>X-ray</i>	0% (0.0-1.8)	

Germany	<i>Practice</i>	79.4% (73.0-84.5)	<i>Yes</i>	98.0% (94.3-99.3)	<i>Temp</i>	15.9% (10.9-22.6)	<i>Yes</i>	38.1% (31.5-45.2)	0.5% (0.1-2.9)
	<i>Telephone</i>	14.8% (10.5-20.6)	<i>Apron/body</i>	0.7% (0.1-3.7)	<i>O₂</i>	4.0% (1.8-8.4)	<i>CRP</i>	14.3% (10.0-20.0)	0% # (0.0-10.1)
	<i>Video/skype</i>	5.3% (2.9-9.5)	<i>Face, nose, mouth</i>	98.0% (94.3-99.3)	<i>RR</i>	1.3% (0.4-4.7)	<i>COVID</i>	31.2% (25.0-38.1)	
	<i>Home</i>	0.5% (0.1-2.9)	<i>Safety glasses</i>	0.7% (0.1-3.7)			<i>WBC</i>	2.1% (0.8-5.3)	
			<i>Gloves</i>	2.0% (0.7-5.7)			<i>X-ray</i>	0% (0.0-2.0)	
Denmark	<i>Practice</i>	8.9% (5.6-14.9)	<i>Yes</i>	46.2% (21.4-67.4)	<i>Temp</i>	0.0% (0.0-21.5)	<i>Yes</i>	63.2% (55.3-70.4)	17.1% (11.9-23.9)
	<i>Telephone</i>	72.6% (64.8-78.9)	<i>Apron/body</i>	0.0% (0.0-21.5)	<i>O₂</i>	0.0% (0.0-21.5)	<i>CRP</i>	4.6% (2.3-9.2)	20.9% # (14.4-29.4)
	<i>Video/skype</i>	18.5% (13.1-25.3)	<i>Face, nose, mouth</i>	46.2% (21.4-67.4)	<i>RR</i>	38.5% (16.3-61.2)	<i>COVID</i>	59.2% (51.3-66.7)	
	<i>Home</i>	0.0% (0.0-2.5)	<i>Safety glasses</i>	0.0% (0.0-21.5)			<i>WBC</i>	2% (0.7-5.6)	
			<i>Gloves</i>	46.2% (21.4-67.4)			<i>X-ray</i>	0.7% (0.1-3.6)	
Spain	<i>Practice</i>	45.7% (39.3-52.3)	<i>Yes</i>	100% (96.4-100.0)	<i>Temp</i>	84.6% (76.5-90.3)	<i>Yes</i>	35.9% (29.9-42.4)	10.8% (7.3-15.5)
	<i>Telephone</i>	53.4% (46.8-95.8)	<i>Apron/body</i>	99.0% (94.8-99.8)	<i>O₂</i>	96.2% (90.5-98.5)	<i>CRP</i>	0% (0.0-1.7)	12.2% # (8.3-17.7)
	<i>Video/skype</i>	0.0% (0.0-1.7)	<i>Face, nose, mouth</i>	100% (96.4-100.0)	<i>RR</i>	76.0% (66.9-83.2)	<i>COVID</i>	8.1% (5.2-12.4)	
	<i>Home</i>	0.9% (0.2-3.2)	<i>Safety glasses</i>	95.2% (89.2-97.9)			<i>WBC</i>	0.4% (0.1-2.5)	
			<i>Gloves</i>	100% (96.4-100.0)			<i>X-ray</i>	30.9% (25.2-37.3)	

France	<i>Practice</i>	41.3% (33.8-49.2)	Yes	98.6% (92.6-99.8)	<i>Temp</i>	76.7% (65.8-84.9)	Yes	29% (22.5-36.6)	5.9% (3.1-10.7)
	<i>Telephone</i>	10.3% (6.5-16.1)	<i>Apron/body</i>	42.5% (31.8-53.9)	<i>O₂</i>	83.6% (73.4-90.3)	<i>CRP</i>	7.1% (4.0-12.3)	8.5% # (4.4-15.9)
	<i>Video/skype</i>	42.6% (35.1-50.5)	<i>Face, nose, mouth</i>	97.3% (90.5-99.2)	<i>RR</i>	26.0% (17.3-37.1)	<i>COVID</i>	16.1% (11.2-22.7)	
	<i>Home</i>	5.8% (3.1-10.7)	<i>Safety glasses</i>	47.9% (36.9-59.2)			<i>WBC</i>	7.7% (4.5-13.0)	
			<i>Gloves</i>	20.5% (12.9-31.2)			<i>X-ray</i>	0.6% (0.1-3.6)	
Georgia	<i>Practice</i>	63.1% (56.5-69.1)	Yes	99.3% (96.1-99.9)	<i>Temp</i>	80.3% (73.0-86.0)	Yes	35.6% (29.6-42.1)	1.8% (0.7-4.5)
	<i>Telephone</i>	35.1% (29.2-41.6)	<i>Apron/body</i>	16.9% (11.6-23.9)	<i>O₂</i>	88.0% (81.7-92.4)	<i>CRP</i>	13.1% (9.3-18.1)	11.1% # (2.0-43.5)
	<i>Video/skype</i>	0.9% (0.2-3.2)	<i>Face, nose, mouth</i>	94.4% (89.3-97.1)	<i>RR</i>	93.7% (88.4-96.6)	<i>COVID</i>	2.3% (1.0-5.2)	
	<i>Home</i>	0.9% (0.2-3.2)	<i>Safety glasses</i>	16.9% (11.6-23.9)			<i>WBC</i>	14.4% (10.4-19.6)	
			<i>Gloves</i>	69.0% (61.0-76.0)			<i>X-ray</i>	18.9% (14.3-24.6)	
Greece	<i>Practice</i>	37.1% (31.0-43.6)	Yes	99.0% (94.4-99.8)	<i>Temp</i>	90.7% (83.3-95.0)	Yes	24.9% (19.6-31.0)	14.9% (10.8-20.2)
	<i>Telephone</i>	54.3% (47.7-60.7)	<i>Apron/body</i>	58.8% (48.8-68.0)	<i>O₂</i>	96.9% (91.3-98.9)	<i>CRP</i>	11.8% (8.2-16.7)	25.3% # (17.2-35.6)
	<i>Video/skype</i>	1.8% (0.7-4.6)	<i>Face, nose, mouth</i>	97.9% (92.8-99.4)	<i>RR</i>	87.6% (79.6-92.8)	<i>COVID</i>	1.4% (0.5-3.9)	
	<i>Home</i>	6.8% (4.2-10.9)	<i>Safety glasses</i>	61.9% (51.9-70.9)			<i>WBC</i>	11.3% (7.8-16.2)	
			<i>Gloves</i>	92.8% (85.8-96.5)			<i>X-ray</i>	24.4% (19.2-30.5)	

Hungary	<i>Practice</i>	29.7% (22.7-37.8)	Yes	100% (91.6-100)	<i>Temp</i>	26.2% (15.3-41.1)	Yes	19.6% (13.8-27.0)	1.4% (0.4-5.1)
	<i>Telephone</i>	69.6% (61.4-76.6)	<i>Apron/body</i>	92.9% (81.0-97.5)	<i>O₂</i>	0.0% (0.0-8.4)	<i>CRP</i>	8.7% (5.0-14.6)	11.1% # (3.1-32.8)
	<i>Video/skype</i>	0.0% (0.0-2.7)	<i>Face, nose, mouth</i>	95.2% (84.2-98.7)	<i>RR</i>	9.5% (3.8-22.1)	<i>COVID</i>	7.2% (4.0-12.8)	
	<i>Home</i>	0.7% (0.1-4.0)	<i>Safety glasses</i>	33.3% (21.0-48.4)			<i>WBC</i>	0% (0.0-2.7)	
			<i>Gloves</i>	95.2% (84.2-98.7)			<i>X-ray</i>	5.8% (3.0-11.0)	
Ireland	<i>Practice</i>	16.2% (11.8-21.6)	Yes	89.2% (75.3-95.7)	<i>Temp</i>	75.7% (59.9-86.6)	Yes	9.2% (6.0-13.8)	2.3% (1.0-5.3)
	<i>Telephone</i>	77.3% (71.4-82.5)	<i>Apron/body</i>	73.0% (57.0-84.6)	<i>O₂</i>	56.8% (40.9-71.3)	<i>CRP</i>	0.5% (0.1-2.6)	1.2% # (0.2-6.4)
	<i>Video/skype</i>	5.6% (3.2-9.4)	<i>Face, nose, mouth</i>	86.5% (72.0-94.1)	<i>RR</i>	64.9% (48.8-78.2)	<i>COVID</i>	8.3% (5.3-12.7)	
	<i>Home</i>	0.9% (0.3-3.3)	<i>Safety glasses</i>	54.1% (38.4-69.0)			<i>WBC</i>	0.5% (0.1-2.6)	
			<i>Gloves</i>	70.3% (54.2-82.5)			<i>X-ray</i>	0% (0.0-1.7)	
Moldova	<i>Practice</i>	24.4% (19.4-30.2)	Yes	98.3% (91.1-99.7)	<i>Temp</i>	95.0% (86.3-98.3)	Yes	66.4% (60.2-72.1)	17.2% (13.0-22.5)
	<i>Telephone</i>	34.9% (29.1-41.1)	<i>Apron/body</i>	96.7% (88.6-99.1)	<i>O₂</i>	98.3% (91.1-99.7)	<i>CRP</i>	8.8% (5.8-13.1)	28.6% # (21.7-36.5)
	<i>Video/skype</i>	39.9% (33.9-46.3)	<i>Face, nose, mouth</i>	98.3% (91.1-99.7)	<i>RR</i>	98.3% (91.1-99.7)	<i>COVID</i>	54.2% (47.9-60.4)	
	<i>Home</i>	0.8% (0.2-3.0)	<i>Safety glasses</i>	98.3% (91.1-99.7)			<i>WBC</i>	27.3% (22.0-33.3)	
			<i>Gloves</i>	98.3% (91.1-99.7)			<i>X-ray</i>	15.1% (11.1-20.2)	

Netherlands	<i>Practice</i>	17.0% (12.7-22.3)	Yes	89.8% (79.5-95.3)	<i>Temp</i>	76.3% (64.0-85.3)	Yes	9.6% (6.4-14.1)	5.7% (3.3-9.4)
	<i>Telephone</i>	72.1% (66.1-77.6)	<i>Apron/body</i>	84.7% (73.5-91.8)	<i>O₂</i>	86.4% (75.5-93.0)	<i>CRP</i>	6.1% (3.7-10.0)	8.1% # (4.6-14.0)
	<i>Video/skype</i>	2.2% (0.9-5.0)	<i>Face, nose, mouth</i>	88.1% (77.5-94.1)	<i>RR</i>	57.6% (44.9-69.4)	<i>COVID</i>	3.5% (1.8-6.7)	
	<i>Home</i>	8.7% (5.7-13.0)	<i>Safety glasses</i>	86.4% (75.5-93.0)			<i>WBC</i>	0% (0.0-1.6)	
			<i>Gloves</i>	89.8% (79.5-95.3)			<i>X-ray</i>	0% (0.0-1.6)	
Poland	<i>Practice</i>	38.3% (32.2-44.7)	Yes	96.7% (90.8-98.9)	<i>Temp</i>	58.2% (48.0-67.8)	Yes	13% (9.3-18.0)	3.5% (1.8-6.7)
	<i>Telephone</i>	59.6% (53.1-65.7)	<i>Apron/body</i>	92.3% (85.0-96.2)	<i>O₂</i>	25.3% (17.5-35.1)	<i>CRP</i>	5.2% (3.0-8.9)	38.5% # (17.7-64.5)
	<i>Video/skype</i>	0.9% (0.2-3.1)	<i>Face, nose, mouth</i>	96.7% (90.8-98.9)	<i>RR</i>	23.1% (15.6-32.7)	<i>COVID</i>	3.9% (2.1-7.3)	
	<i>Home</i>	1.3% (0.4-3.8)	<i>Safety glasses</i>	51.6% (41.5-61.6)			<i>WBC</i>	4.8% (2.7-8.4)	
			<i>Gloves</i>	87.9% (79.6-93.1)			<i>X-ray</i>	4.3% (2.4-7.8)	
Romania	<i>Practice</i>	27.2% (19.9-36.0)	Yes	96.8% (83.8-99.4)	<i>Temp</i>	71.0% (53.4-83.9)	Yes	21.1% (14.6-29.4)	7.9% (4.2-14.3)
	<i>Telephone</i>	64.9% (55.8-73.1)	<i>Apron/body</i>	48.4% (32.0-65.2)	<i>O₂</i>	35.5% (21.1-53.1)	<i>CRP</i>	9.6% (5.5-16.5)	75% # (40.9-92.9)
	<i>Video/skype</i>	7.9% (4.2-14.3)	<i>Face, nose, mouth</i>	96.8% (83.8-99.4)	<i>RR</i>	32.3% (18.6-49.9)	<i>COVID</i>	5.3% (2.4-11.0)	
	<i>Home</i>	0.0% (0.0-3.3)	<i>Safety glasses</i>	61.3% (43.8-76.3)			<i>WBC</i>	9.6% (5.5-16.5)	
			<i>Gloves</i>	87.1% (71.1-94.9)			<i>X-ray</i>	10.5% (6.1-17.5)	

Ukraine	<i>Practice</i>	39.9% (33.8-46.4)	<i>Yes</i>	97.2% (92.1-99.0)	<i>Temp</i>	86.0% (78.2-91.3)	<i>Yes</i>	31.1% (25.5-37.4)	9.6% (6.5-14.2)
	<i>Telephone</i>	46.1% (39.7-52.5)	<i>Apron/body</i>	63.6% (54.1-72.1)	<i>O₂</i>	75.7% (66.8-82.8)	<i>CRP</i>	3.1% (1.5-6.2)	25.0% # (16.2-36.4)
	<i>Video/skype</i>	7.0% (4.4-11.1)	<i>Face, nose, mouth</i>	97.2% (92.1-99.0)	<i>RR</i>	81.3% (72.9-87.6)	<i>COVID</i>	15.3% (11.2-20.6)	
	<i>Home</i>	7.0% (4.4-11.1)	<i>Safety glasses</i>	80.4% (71.9-86.8)			<i>WBC</i>	17.5% (13.2-23.0)	
			<i>Gloves</i>	84.1% (76.0-89.8)			<i>X-ray</i>	10.5% (7.2-15.2)	
United Kingdom	<i>Practice</i>	21.8% (15.2-29.9)	<i>Yes</i>	100% (88.3-100.0)	<i>Temp</i>	79.3% (61.6-90.2)	<i>Yes</i>	15% (9.7-22.5)	9.2% (5.2-15.7)
	<i>Telephone</i>	70.6% (62.2-78.2)	<i>Apron/body</i>	100% (88.3-100.0)	<i>O₂</i>	86.2% (69.4-94.5)	<i>CRP</i>	0.8% (0.1-4.6)	16.7% # (9.3-28.0)
	<i>Video/skype</i>	5.0% (2.3-10.5)	<i>Face, nose, mouth</i>	88.3-100.0	<i>RR</i>	75.9% (57.9-87.8)	<i>COVID</i>	8.3% (4.6-14.7)	
	<i>Home</i>	2.5% (0.9-7.1)	<i>Safety glasses</i>	100% (88.3-100.0)			<i>WBC</i>	2.5% (0.9-7.1)	
			<i>Gloves</i>	79.3% (61.6-90.2)			<i>X-ray</i>	5.8% (2.9-11.6)	
				82.8% (65.5-92.4)					

COVID-19 suspected patients, note that per country this can be a low number.