

The structured process for the interview:

- ① Self-introduction: After arriving at the agreed interview location, the main interviewers (DCY/JFF) explained his/her identity and the purpose of the visit while the interviewers (TY / LHQ) records the detailed interview place and time.
- ② Informed Consent: Before the interview begins, the interviewer introduces the informed consent. The content of the informed consent includes the research background, purpose and length of the interview. The interviewee was clearly informed that the interview will be recorded and it will not be share, and the identity of the interviewee will be confidential. The interviewee can refuse or terminate the interview at any time. The email address of the research group and the biomedical ethics committee of Peking University are listed.
- ③ Collection of interviewees' basic information: The interviewer (JFF / DCY) asked the interviewees' basic information including age, job title, and years of work experience. The interviewer (TY / LHQ) was responsible for recorded.
- ④ Formal interview: The interviewer (JFF / DCY) asks questions based on the interview guide and flexibly adjusts the questioning strategy based on the interviewee's feedback. The interviewer (TY / LHQ) is responsible for recording the conversation.
- ⑤ End the interview: The interviewer expressed thanks to the interviewees. Collect the informed consent, interview guide, and recording equipment then leave.