

# Flu Vaccine Pharmacy Initiative (Pharmacist Survey)

## Consent

This survey will ask you questions about the seasonal influenza vaccine administration. This questionnaire is administered by NHS England (London Region) on behalf of researchers at the London School of Hygiene and Tropical Medicine (LSHTM), an independent research institution. For more information, please contact [immunisation-submissions.london@nhs.net](mailto:immunisation-submissions.london@nhs.net)

All data collected from this questionnaire will be anonymous, and will not be linked to a specific pharmacy or individual. **Please do not provide details that could identify any flu vaccine recipient or pharmacy.**

By continuing with this questionnaire, you give consent that your answers will be used for research by both the NHS and LSHTM.

This questionnaire will consist of 17 questions in total. Please complete both sections. If you don't know exact answers, please provide your best estimate.

### **1. In general, do you consider low seasonal flu vaccine uptake a problem?**

Yes

No

Any further comments:

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### 2. Do you think offering the flu vaccine for the elderly and risk groups at pharmacies is a good idea?

- Yes, it is a good idea
- No, it is not a good idea
- Mixed opinions

Any further comments:

### 3. Do you have the impression that most of the people who received the flu jab in your pharmacy in previous seasons returned to receive the jab in the pharmacy (rather than the GP) again this season? i.e. do you get a lot of "repeat customers"?

- Yes
- No
- Unsure

### 4. Approximately, what percentage of people that you vaccinated against flu this season do you think had received the vaccine during the previous season/s?

### 5. What reasons do people give for coming to you to receive their seasonal flu vaccine instead of attending their GP surgery? Please list as many reasons as you like.

Reason 1	<input type="text"/>
Reason 2	<input type="text"/>
Reason 3	<input type="text"/>
Reason 4	<input type="text"/>
Reason 5	<input type="text"/>
Reason 6	<input type="text"/>
Reason 7	<input type="text"/>
Reason 8	<input type="text"/>

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### 6. Would you like to increase the number of people to whom you administer the vaccine?

- No, I would like to decrease the number of people
- No, I would like to maintain the same number of people
- Yes, I would like to increase the number of people

If you answered "No", why not?:

### 7. Which brand/s of flu vaccine did you offer during the 2014/15 season? Please tick all that apply.

- Inluvacc (Abbott)
- Imuvac (Abbott)
- Fluarix Tetra (AstraZeneca)
- Fluarix (AstraZeneca)
- Imuvac (MASTA)
- Enzira (MASTA)
- Inactivated Influenza Vaccine BP (MASTA)
- Inluvac (MASTA)
- CSL Inactivated Influenza Vaccine (MASTA)
- Agrippal (Novartis)
- Optaflu (Novartis)
- CSL Inactivated Influenza Vaccine (Pfizer)
- Enzira (Pfizer)
- Inactivated Influenza Vaccine BP (Sanofi Pasteur MSD)
- Intanza (Sanofi Pasteur MSD)
- I don't know
- I would rather not say

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### 8. Thinking about the benefits and disadvantages of offering flu vaccines at pharmacies, which statements would you agree with? Tick all that apply.

- It improves choice for patients
- It is more convenient for patients
- It eases the burden on the healthcare system overall
- It allows a greater number of people to get the vaccine
- It is a greater burden on the entire health system because of the increased paperwork
- No pharmacy access to patient records limits the efficiency of the service
- No pharmacy access to patient records limits the quality of the healthcare provision offered
- Further comments here:

### 9. In order to start offering seasonal flu vaccination, have you had to purchase additional goods or services? Please tick all that apply.

- Refrigerator
- Gauze / Tape / Plasters
- Clinical waste / sharps disposal facilities
- Waste / sharps removal services
- Hiring of an additional assistant
- Hiring of an additional dispenser or technician
- Hiring of an additional pharmacist
- If additional hires were made, please indicate hours per week:

### 10. Once you decided which brand to order, who ordered the flu vaccine stock during the 2014/15 season?

- Assistant
- Dispenser or technician
- Pre-registration pharmacist
- Pharmacist

### 11. Once you decided which brand to order, approximately how long did it take to order the 2014/15 flu vaccine stock in total (in minutes)?

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**12. Who completed the reimbursement paperwork for the NHS during the 2014/15 season?**

- Assistant
- Dispenser or technician
- Pre-registration pharmacist
- Pharmacist

**13. Approximately, how long did it take to complete the reimbursement paperwork for the NHS during the 2014/15 season in total (in minutes)?**

**14. Who was responsible for administering the flu vaccine during the 2014/15 season for the majority of recipients?**

- Pre-registration pharmacist
- Pharmacist

**15. On average, how much time did you (or whoever administered the vaccine) spend with one recipient when delivering the vaccine? Include the time it takes to check their eligibility for the programme, to fill out forms, to counsel and talk to the recipient, and to administer the vaccine. Provide the answer in minutes**

**16. Who was responsible for inputting data and sending information over to the recipient's GP during the 2014/15 season?**

- Assistant
- Dispenser or technician
- Pre-registration pharmacist
- Pharmacist

**17. On average, how much time per recipient did it take to send over the necessary information to a flu vaccine recipient's GP during the 2014/15 season (in minutes)?**