### Interview Guide T1

<table>
<thead>
<tr>
<th>Key question</th>
<th>Concrete supplementary questions</th>
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| Please begin by telling me about the medical history of your heart disease starting from the first symptoms until this hospital stay. | - Have you ever been to a general practitioner/ cardiologist/ in a rehabilitation clinic before because of your heart disease?  
  - How was your disease diagnosed?  
  - Why are you currently in hospital?  
  - Can you think of any other positive or negative experience you have made with the hospital or office-based physicians?  
  - Was there anything you were particularly satisfied with?  
  - Was there anything you were unsatisfied with?  
  - Have you experienced any problems with the further processing of the treatment?  
  - How have you experienced talking with your physicians?  
  - How was a decision reached about what treatment you were to receive? |
| Which positive and negative experiences have you made, concerning the care you have received? | - How satisfied are you with your treatment?  
  - Do you think that everyone in Germany is able to receive good treatment? Why do you think that is?  
  - What will happen next?  
  - What medical care do you expect to receive in the next months?  
  - What hopes do you have for your health in the future?  
  - Is there something else you would like to tell me? |
| How would you describe the quality of your treatment?                          |                                                                                                   |
| How do you manage your heart disease right now?                               |                                                                                                   |

### Questions aimed at maintaining the conversational flow:
- Please tell me exactly how things went with...
- Could you perhaps give me a few more details?
- What happened next? / And after that?
- What else comes into your mind?
- What do you associate with ...?