

A qualitative study of stakeholder views regarding participation in locally commissioned enhanced optometric services.

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TOPIC GUIDES FOR QUALITATIVE QUESTIONNAIRES AND INTERVIEWS

Optometrists and Ophthalmologists participating in the Minor Eye Conditions Scheme (MECS): online questionnaire

1. Why have you agreed to participate in the MECS scheme?
2. How accessible have you found the scheme to participate in?
3. Are there any factors that have made it difficult for you to participate?
4. If you have any additional views and comments on the questions in this section please add them below. Please note the question number that your comments refer to.
5. *How will the scheme affect the organisation of your practice/clinic?*
6. How does your practice/clinic intend to cope with the patients referred to your practice via MECS?
7. Will you need to employ extra staff to cover your current service demand while meeting the demands of MECS? Please give details.
8. If you have any additional views and comments on the questions in this section please add them below.
9. Have you had to make any changes to the infrastructure at your practice/clinic to accommodate the MECS scheme? Please give details.
10. What, if any, clinical equipment have you or your practice/clinic had to purchase to participate in MECS?
11. Do you feel your facilities and/or equipment have improved by your practice/clinic taking part in the scheme? If so how?
12. If you have any additional views and comments on the questions in this section please add them below. Please note the question number that your comments refer to.
13. How appropriate do you feel the content of LOCSU /WOPEC distance learning was for training for MECS?
14. What are your views on the distance learning mode of delivery?
15. How much time did you spend in hospital clinics training specifically for MECS?
16. In terms of location, timing and cost how accessible was the training?
17. Have you had any previous training in minor eye conditions? If so what?
18. What new skills did the clinical training provide?

19. How do you see these skills helping you to meet the requirements of the MECS patients?
 20. What other training would you like to receive to help you best serve the MECS patients?
 21. Do you feel the need for ongoing training while the scheme is running? If so what?
 22. Has the training had any beneficial or negative effects on your day-to-day working practice? Please give details.
 23. If you have any additional views and comments on the questions in this section please add them below. Please note the question number that your comments refer to.
 24. What feedback do you receive from GP's and Ophthalmologists on your referrals?
 25. What is the frequency and quality of this communication?
 26. What information would you like to receive on your referrals from GP's and Ophthalmologists?
 27. Do you anticipate MECS improving this communication? If so how?
 28. If you have any additional views and comments on the questions in this section please add them below. Please note the question number that your comments refer to.
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Questionnaire for GPs participating in the MECS: paper questionnaire

1. In a typical month, approximately how many patients present to you with eye related problems?
 2. How many patients have you referred via MECS so far?
 3. Based on your experiences and/or knowledge of the scheme, how, if at all, do you feel that MECS could improve the existing care pathway for patients with eye problems?
 4. Why have you agreed to be part of the MECS scheme?
 5. If you have any additional views or comments regarding MECS please add them below.
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Non-participating optometrists (MECS): semi-structured telephone interviews

1. Are you aware of MECS?
2. Would you have considered taking part if you had been aware?
3. Did you choose not to be part of MECS?
4. Why not?
5. Would you consider taking part in MECS in the future?

6. Why would it be better for you to take part in MECS in the future compared to the initial phase?
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**Optometrists participating in the Glaucoma Referral Refinement Scheme (GRRS):
online questionnaire**

1. Did you participate in the original Manchester GRRS?
2. Why have you agreed to participate in the new Manchester GRR scheme?
3. How accessible have you found the scheme to participate in? (Please comment on 'original' versus 'new' if appropriate)
4. Are there any factors that have made it difficult for you to participate in the new scheme?
5. How will the scheme affect the organisation of your practice?
6. How does your practice intend to cope with the patients referred to you via GRSS?
7. Will you need to employ extra staff to cover your current service demand while meeting the demands of GRRS? Please give details.
8. Have you had to make any changes to the infrastructure at your practice to accommodate GRRS? Please give details.
9. What, if any, clinical equipment have you or your practice had to purchase to participate in GRRS?
10. Was the arrangement for the purchase of the required pachymeter put in place through the former PCT and is the associated reimbursement of costs to you appropriate?
11. Do you feel your facilities and/or equipment have improved by your practice taking part in the scheme? If so how?
12. How appropriate do you feel the content of the lecture based learning was for training for the new GRRS?
13. What are your views on the lecture based learning mode of delivery?
14. How much time did you spend in hospital clinics training specifically for GRRS?
15. In terms of location, timing and cost how accessible was the hospital training?
16. Have you had any previous training in glaucoma? If so what?
17. What new skills did the training provide you?
18. How do you see these skills helping you to meet the requirements of the GRRS patients?
19. What other training would you like to receive to help you best serve the GRRS patients?
20. Do you feel the need for ongoing training while the scheme is running? If so what?
21. Has the training had any beneficial or negative effects on your day-to-day working practice? Please give details.

22. What feedback do you receive from GP's, hospital glaucoma specialist Optometrists and Ophthalmologists on your referrals?
 23. What is the frequency and quality of this communication?
 24. What information would you like to receive on your referrals from GP's, hospital glaucoma specialist Optometrists and Ophthalmologists?
 25. Do you anticipate GRRS improving this communication? If so how?
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Glaucoma specialist optometrists participating in the hospital glaucoma service: online questionnaire

1. How do you expect that the new GRRS will impact on ophthalmology and/or glaucoma services in particular at MREH?
 2. In what way do you think the new GRRS will make an impact in comparison to the 'original' GRRS?
 3. How appropriate do you feel the content of the lecture based learning was for training optometrists for GRRS?
 4. What is your opinion of the clinic-based training for the new GRRS?
 5. What other training would you like community optometrists to receive to help them best serve the GRRS patients?
 6. Do you feel the need for ongoing training of optometrists while the scheme is running? If so what?
 7. What feedback do you currently give to GPs on their referrals?
 8. What feedback do you currently give to community optometrists on their referrals?
 9. What are the barriers to you giving feedback to GPs and optometrists on their referrals?
 10. Do you anticipate the new GRRS improving communication between Glaucoma Specialist Optometrists and community Optometrists? If so how?
 11. Do you anticipate GRRS improving communication between Glaucoma Specialist Optometrists and GPs? If so how?
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Ophthalmologists participating in the GRRS

1. Why have you agreed to support the GRRS?
2. How easy has it been to promote the establishment of the GRRS? Are there any factors that have made it difficult for you to support the scheme?
3. How do you expect that the new GRRS will impact on ophthalmology and/or glaucoma services in particular at MREH?
4. In what way do you think the new GRRS will make an impact in comparison to the 'original' GRRS?

5. How appropriate do you feel the content of the lecture based learning was for training optometrists for GRRS?
6. What are your views on the lecture based learning mode of delivery?
7. What is your opinion of the clinic-based training for the new GRRS?
8. What other training would you like community optometrists to receive to help them best serve the GRRS patients?
9. Do you feel the need for ongoing training of optometrists while the scheme is running? If so what?
10. What feedback do you currently give to GPs on their referrals?
11. What feedback do you currently give to community optometrists on their referrals?
12. What are the barriers to you giving feedback to GPs and optometrists on their referrals?
13. Do you anticipate the new GRRS improving communication between ophthalmologists and community optometrists? If so how?
14. Do you anticipate GRRS improving communication between ophthalmologists and GPs? If so how?

Non-participating Optometrists (GRRS): online survey

To what extent do you agree with the following statements (please tick):

	Strongly disagree	Disagree to some extent	Agree to some extent	Strongly agree
1. Participation in the GRR scheme would have helped me improve my professional skills.				
2. Participation in the GRR scheme could have benefited my practice financially.				
3. Participation in the GRR scheme would have improved patient services for those patients in the scheme.				
4. Participation in the GRR scheme would have improved my links with other eye care professionals, e.g. secondary eye care, HES etc				

5. Had I participated in the GRR scheme I would have had to adapt the organisation of my practice.				
6. Had I participated in the GRR scheme I would have had to keep some free appointments for GRR patients.				
7. Had I participated in the GRR scheme I would have had to employ an extra Optometrist or extend testing times.				
8. Had I participated in the GRR scheme I would have had to purchase new equipment.				
9. I was prepared to do the extra training involved.				

10. Have you had any additional training after your registration as an optometrist? If so what?

11. In what year did you obtain your Optometry degree qualification?

12. Are you currently participating in, or have you participated in the past in any other enhanced scheme(s). If yes, please name these schemes and briefly state your overall view of this/these schemes?

13. Were there any specific reasons that led you to decide not to participate in the GRR scheme?

14. What would have made the GRR scheme more appealing to you? Please feel free to share any ideas you might have.