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## The impact of a named GP-scheme on continuity of care and emergency hospital admission. A cohort study among older patients in England, 2012-2016.

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3 **The impact of a named GP-scheme on continuity of care and emergency hospital admission. A**  
4 **cohort study among older patients in England, 2012-2016.**  
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34

35 **Abstract**  
36

37 Objective:  
38

39 To investigate whether the introduction of a named general practitioner (GP, family physician)  
40 improved patients' health care for patients aged 75 and over in the UK.  
41  
42  
43

44 Setting  
45

46 Random sample of 27,500 patients aged 65-84 in 2012 within 139 English practices from the Clinical  
47 Practice Research Datalink linked with Hospital Episode Statistics.  
48  
49

50 Design  
51

52 Prospective cohort approach, measuring patients' GP consultations and emergency hospital  
53 admissions two years before and after the intervention. We created two age groups in order to  
54 compare patients who were or were not subject to the intervention: (i) patients aged 75 years and  
55 over and (ii) patients younger than 75 in both periods. Adjusted associations between the named-GP  
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3 scheme, continuity of care and emergency hospital admission were examined using multilevel  
4  
5 modelling.

### 6 7 Intervention

8  
9 National Health Service policy to introduce a named accountable GP for patients aged 75 and over in  
10  
11 April 2014.

### 12 13 Main outcome measures

14  
15 Study's outcome measures: a) continuity of care index-score, b) risk of emergency hospital  
16  
17 admissions, c) number of emergency hospital admissions.

### 18 19 Results

20  
21 The intervention was associated with a decrease in continuity index-scores of -0.024 (95% CI -0.030  
22  
23 to -0.017,  $p < 0.001$ ); there were no differences in the decrease between the two age groups (-0.005,  
24  
25 95% CI -0.014 to 0.005). The probability of an emergency hospital admission increased after the  
26  
27 intervention (OR 1.156, 95% CI 1.064 to 1.257,  $p = 0.001$ ); this increase was bigger for patients 75 and  
28  
29 over (relative OR 1.191, 95% CI 1.066 to 1.330,  $p = 0.002$ ). The average number of emergency hospital  
30  
31 admissions increased after the intervention (RR 1.178, 95% CI 1.103 to 1.259,  $p < 0.001$ ); this increase  
32  
33 was greater for patients 75 and over (relative RR 1.143, 95% CI 1.052 to 1.242,  $p = 0.001$ ).

### 34 35 Conclusion

36  
37 The introduction of the named-GP scheme was not associated with improvements in either  
38  
39 continuity of care or rates of unplanned hospitalisation.

### 40 41 42 43 **Strengths and limitations of this study**

- 44  
45 • This study was the first to investigate the relationship between the introduction of a named  
46  
47 GP-scheme and continuity of primary care and unplanned hospitalisation.
- 48  
49 • This study took a 4-year observational period into account, namely 2-year periods before  
50  
51 and after the implementation of the named-GP policy.
- 52  
53 • This cohort study used individual electronic healthcare records data from the Clinical  
54  
55 Practice Research Datalink (CPRD) linked with Hospital Episode Statistics.
- 56  
57 • Our dataset did not make it possible to specify the named GP assigned to a patient.
- 58  
59 • As all older patients included in the sample survived the 4-year observational period, this  
60  
might reduce the generalisability of our findings.

## Introduction

Nearly every country in the world is experiencing growth in the number and proportion of older persons.<sup>1</sup> It is projected that by 2019 one in eleven people in the United Kingdom (UK) will be aged 75 or older, increasing to one in seven by 2040<sup>2</sup>. This demographic trend is likely to increase the number and proportion of people with long-term disability and chronic or multiple health conditions. To meet the challenges of an ageing population and to better serve those living with complex health and care needs, in April 2014 the National Health Service (NHS) Employers and General Medical Services (GMS) agreed to introduce a named accountable general practitioner (GP) [family or primary care physician] for all patients aged 75 or more. The aim was to provide personalised, proactive care to keep older people healthy, independent and out of hospital.<sup>3,4</sup>

In the UK, patients are registered at one general (family) practice but might see different physicians within that practice. The introduction of a named GP-scheme was intended to facilitate older patients consulting the same doctor, thus improving continuity of primary care (i.e. seeing the same clinician over time). As there is some evidence that continuity of primary care is declining in the UK<sup>5</sup>, the named-GP scheme could potentially reverse this trend.

A key objective of the introduction of the named-GP scheme was to avoid or decrease hospital admission. Previous systematic reviews based on international literature concluded that better clinician continuity of care reduces hospitalisation.<sup>6,7</sup> There is some evidence from the UK that patients who do not see the same GP over a period of time are at higher risk of emergency hospital admission and have more admissions than those who see the same or a small number of GPs.<sup>8,9</sup> The aim of the current study was to investigate whether the named-GP scheme improved older patients' continuity of primary care, and decreased older patients' risk of emergency hospital admission and the number of such admissions. The findings of this study might also be relevant for other (Western) countries as they face the same burdens from an ageing population on their health care systems.

## Methods

### Study design and setting

This study used data from the Clinical Practice Research Datalink (CPRD) which contains anonymised electronic healthcare records on 4.4 million patients (6.9% of the UK population) and is nationally representative in terms of age, sex and ethnicity.<sup>10</sup> We obtained a random sample of 27,500 patients in 139 English GP-practices [family practices] who were aged 65 to 84 in 2012, alive in 2016, registered with their GP-practice for at least one year prior to 2012, and not transferred out of the

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2  
3 GP-practice during the study's observation period. The CPRD was deterministically linked with  
4 Hospital Episode Statistics (HES) to identify emergency hospital admissions in the financial years  
5 April 2012 – March 2016. This allowed us to compare a patient's individual healthcare use two years  
6 before the introduction of the named GP-scheme (April 2012-March 2014) with their healthcare use  
7 two years after its introduction (April 2014-March 2016). To measure the impact of the introduction  
8 of a named-GP scheme appropriately, we excluded patients who became 75 years old during the  
9 study (n=5,703) and created two age groups for patients who were aged 75 years and over in both  
10 periods (n=9,682), or aged under 75 years in both periods (n=12,115) in order to compare groups  
11 who were or were not subject to the intervention. Furthermore, analyses were restricted to only  
12 those patients with at least two GP consultations allowing to calculate continuity of primary care  
13 scores in either the pre- or post-intervention periods, totalling 19,235 patients in the pre-  
14 intervention period and 19,265 patients in the post-intervention period.

15  
16 Based on our previous work, we expect 13.5% to undergo an emergency admission over a single  
17 year, therefore over 2 years, we estimate 22% will experience an admission.<sup>9</sup> Comparing this with a  
18 subsequent 2-year period in which the rate is reduced by 10% (i.e. rate ratio of 0.9) to 19.8% by  
19 introduction of the named-GP scheme for patients aged 75 and over, we have over 99% power to  
20 detect this difference at the 5% significance level at the given sample size for the pre- and post-  
21 intervention periods. If the rate is reduced by 6% (instead of 10%) to 20.7%, we have 88% power to  
22 detect this difference.

### 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 Exposure

38 After the introduction of the named-GP scheme in April 2014, all patients aged 75 and over had to  
39 be notified by letter or during a consultation by 30 June 2014 of their named and accountable GP, or  
40 within 21 days after a patient became 75 or was newly registered if their practice was not already  
41 operating a personal list.<sup>3</sup> Practices were required to enter the Read Code "Informing patient of  
42 named accountable general practitioner" (code 67DJ) in the patient's health record. Based on the  
43 date of recording of this Read Code for all the 12,526 patients 75 and older in 2014 in the dataset,  
44 65% were informed before 1 July 2014 and 75% before 1 August 2014. At the end of the observation  
45 period, i.e. 1 April 2016, 97% had been notified (see Supplementary Figure 1). We, however, did not  
46 exclude patients who were notified after 30 June 2014 for the purposes of our study as we did not  
47 know which practices already were operating a personal list. Furthermore, our analysis focused on  
48 the effects of the policy intervention as it was implemented; in effect, an intention-to-treat analysis.

### 49 50 51 52 53 54 55 56 57 58 Outcome measures

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3 Three outcome measures were assessed, the first being change in continuity of primary care. We  
4 used a combination of CPRD staff codes to identify GP staff (senior partners, partners, salaried  
5 doctors, locum doctors, and GP registrars) within the practice and dates of consultations to identify  
6 whether these occurred during the pre-intervention or post-intervention period. Consultations  
7 included clinic and surgery consultations, home visits, out-of-hours' visits, telephone consultations,  
8 and third-party consultations. Following Hobbs et al. we did not restrict according to consultation  
9 duration.<sup>11</sup> Where a patient had more than one contact per day, we used information about staffing  
10 relating to the first consultation only, to avoid potential concerns about duplication of consultations.  
11 This information allows the quantification of continuity of care over 2-year periods pre-intervention  
12 and post-intervention. We calculated continuity of care using the Bice & Boxerman (BB) index<sup>12</sup>,  
13 which ranges between 0 (complete absence of continuity) and 1 (perfect continuity of care), as this  
14 has been recommended for use in primary care research<sup>13</sup>. BB index-scores can be calculated for  
15 patients who consulted a GP more than once.  
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26 The second outcome assessed was change in probability of an emergency hospital admission after  
27 the second GP-consultation in both the pre- and post-intervention periods. We made no distinction  
28 between admissions by specific routes (e.g. patient self-presentation to the emergency department,  
29 GP referral to a hospital speciality). In the pre-intervention and the post-intervention periods,  
30 respectively, 2,966 (15.4%) and 3,745 (19.4%) patients had one or more emergency admissions.  
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35 The third outcome was the number of emergency hospital admissions after the second GP-  
36 consultation in both the pre- and post-intervention periods, categorised as zero, one, two, and three  
37 or more. In the pre-intervention period 16,269 (84.6%), 2,070 (10.7%), 557 (2.9%), and 339 (1.76%)  
38 experienced respectively no, one, two, or three or more emergency hospital admissions. In the post-  
39 intervention period 15,520 (80.6%), 2,368 (12.3%), 750 (3.9%), and 627 (3.3%) experienced  
40 respectively no, one, two, or three or more emergency hospital admissions.  
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#### 45 Covariates

46 Our choice of covariates was guided by the QAdmission score<sup>14</sup>, previously developed using data  
47 from a similar routine general practitioner database to predict hospital admissions. Complete data  
48 were available on all patients in the sample with regard to age, gender, number of GP consultations,  
49 area-based socioeconomic deprivation in quintiles, location (conurbation, urban, rural), and the  
50 following morbidities measured between April 2010 and March 2014 for the pre-intervention period  
51 and measured between April 2012 and March 2016 for the post-intervention period. These included  
52 diagnoses made in the 2 years prior to the pre- and post-intervention periods, using published  
53 clinical code lists as collected in the Manchester Clinical Codes repository<sup>15</sup>: epilepsy<sup>16</sup>, chronic  
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3 kidney disease<sup>17</sup>, cancer<sup>18</sup>, asthma<sup>17</sup>, stroke<sup>19</sup>, coronary heart disease<sup>19</sup>, diabetes<sup>19</sup>, COPD<sup>16</sup>,  
4 depression<sup>20</sup>, and schizophrenia<sup>20</sup>. Furthermore, we took into account clustering at the practice level  
5 as practice factors might facilitate or reduce continuity of care<sup>21</sup> and estimated the number of GPs in  
6 a practice using patient's GP consultations and staff role information for each general practice.  
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8 Descriptive statistics are provided in Table 1.  
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11  
12 To adjust for continuity of care (BB index-score) for the second outcome, we determined the  
13 continuity of care until an emergency hospital admission or to the end of each period (whichever  
14 came first) when not having experienced such an emergency admission, excluding from the analysis  
15 patients who experienced an emergency admission before their first or second GP consultation (as  
16 these patients would not have a continuity score). This resulted in a reduction in the of number of  
17 observations from 38,500 to 37,207.  
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23 Table 1 here

#### 24 25 Statistical methods

26  
27 A patient's BB index and a patient's emergency hospital admission were measured for both the pre-  
28 intervention and the post-intervention periods. To account for repeated measurements by time, by  
29 patient and by practice, this study used multilevel modelling. A normal response regression model  
30 was used to associate the named-GP scheme with continuity of care (BB index-score), a binomial  
31 logit regression model to associate the named-GP scheme with risk of emergency hospital  
32 admissions, and a Poisson regression model to associate the named-GP scheme with the number of  
33 emergency hospital admissions.  
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40 To represent whether the effect of the intervention operated differently for patients aged over 75  
41 (exposed) from those aged under 75 (unexposed), we included the age × period interaction. This  
42 could be interpreted as difference in change of the BB index score, the relative odds ratio of  
43 emergency hospital admission or the relative rate ratio of number of emergency hospital  
44 admissions.  
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#### 51 **Results**

##### 52 Outcome: continuity of primary care

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54 The distribution of the BB index varied widely, with similarity between the pre and post-intervention  
55 distributions (Figure 1). Respectively, 1,365 (7.1%) and 2,523 (13.1%) patients never or always saw  
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3 the same GP in the pre-intervention period: equivalent numbers were 1,376 (7.1%) and 2,086  
4 (10.8%) in the post-intervention period.  
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7 Figure 1 here  
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10 The BB index-score decreased over time by 0.028 (from 0.428 in the pre-intervention period to 0.399  
11 in the post-intervention). The BB index-score for patients aged 75 and over decreased from 0.434  
12 pre-intervention to 0.403 post-intervention (a mean decrease of 0.031). This decrease was slightly  
13 bigger than for patients younger than 75, from 0.422 pre-intervention to 0.397 post-intervention (a  
14 drop of 0.025). An unadjusted multilevel (normal response) model for continuity of care (BB index-  
15 score) showed there was no evidence that this decrease in continuity of care following the  
16 intervention differed between the two age groups (Table 2, time-age interaction -0.006 (95% CI -  
17 0.015; 0.004)). As patients in the lowest or highest continuity of care quartiles consulted a GP less  
18 often than those in the middle two quartiles (see Supplementary Table 1), we included number of  
19 consultations in the analysis as one of the co-variables together with other factors such as gender,  
20 number of chronic conditions, socioeconomic deprivation, number of GPs in practice, and rurality.  
21 This adjusted model still showed no significant difference in the decrease of continuity of care over  
22 time between the two age groups (Table 2, time-age interaction -0.005 (95%CI -0.014; 0.005)).  
23 Continuity of care declined in both the unexposed and exposed groups and there was no evidence of  
24 the decline being stronger in one of the groups.  
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35 Table 2 here  
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38 We also calculated for each practice the average practice-level continuity of care score over 2012-  
39 2014, having divided practices into tertiles: low, middle, high continuity of care. This allowed us to  
40 determine whether patients in practices with different levels of continuity of care show differing  
41 trends in continuity of care post-intervention. The result of an interaction between period, age, and  
42 practice-level continuity of care is illustrated in Figure 2. The continuity of care of patients in a  
43 practice with generally low continuity of care dropped less between pre- and post-introduction of  
44 the named-GP scheme for both patients younger and older than 75 compared to practices with  
45 generally middle and high practice-level continuity of care.  
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51 Figure 2 here  
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### 53 Outcome: risk of emergency hospital admission 54

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56 The probability of an emergency hospital admission for patients aged 75 and over showed an  
57 absolute increase of 6.3%-points over time (from 19.9% pre-intervention to 26.2% post-  
58 intervention). There was evidence from the unadjusted model that the relative increase in odds of  
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3 admission was 17.9% (95%CI 5.9%-31.4%) greater in those aged over 75 years than those aged under  
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5 75 years after the introduction of the named-GP scheme (Table 3). This relative difference between  
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7 age groups persisted (19.1%, 95%CI 6.6%-33.0%) after adjustment for other factors such as gender,  
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9 number of chronic conditions, socioeconomic deprivation, number of GPs in practice, and rurality.  
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11 The relative difference between age groups was marginally greater following additional adjustment  
12  
13 for continuity of care (BB index-score estimated until the event date) and number of GP  
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15 consultations (22.8%, 95%CI 8.6%-38.8%).

16  
17 Table 3 here

#### 18 Outcome: number of emergency hospital admissions

19  
20 The mean number of emergency hospital admissions for patients aged 75 and over showed an  
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22 absolute increase of 0.154 over time (from 0.313 pre-intervention to 0.467 post-intervention). There  
23  
24 was evidence from the unadjusted model that the relative increase in mean number of emergency  
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26 hospital admissions after the introduction of the named-GP scheme was 14.6% (95%CI 5.5%-24.5%)  
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28 greater in those aged over 75 years than those aged under 75 years (Table 4, Unadjusted model).  
29  
30 This relative difference between age groups persisted (14.3%, 95%CI 5.2%-24.2%) after adjustment  
31  
32 for other factors such as gender, number of chronic conditions, socioeconomic deprivation, number  
33  
34 of GPs in practice, and rurality (Table 4, Adjusted model 1).

35  
36 To adjust for continuity of care (BB index-score) and for number of GP consultations we determined  
37  
38 the continuity of care at the end of each period for all patients included in the analysis, in contrast to  
39  
40 the other outcome where continuity of care was estimated only until the event date. In this model  
41  
42 the relative difference between the two age groups was slightly lower than in the unadjusted model  
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44 (12%, 95%CI 3.1-21.5%) (Table 4, Adjusted model 2).

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46 Table 4 here

## 47 **Discussion**

### 48 Principal findings

49  
50 Continuity of care decreased between the pre- and post-intervention periods and this decrease was  
51  
52 similar for patients aged between 65 and 74 (who were not eligible for the named-GP scheme over  
53  
54 the period of study) and patients aged 75 and over (who were eligible). Over time, continuity of care  
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56 for patients aged 75 years or over declined less in practices which had lowest continuity of care at  
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58 baseline. The probability of an emergency hospital admission increased between the pre- and post-  
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3 intervention periods and this increase was greater for patients 75 and over. The average number of  
4 emergency hospital admissions also increased, and this increase was greater for patients aged 75  
5 and over. In general, the introduction of a named-GP scheme was not associated with improvements  
6 in either continuity of care or rates of emergency hospital admissions.  
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10 Emergency hospital admission showed a stronger increase among patients aged 75 and over,  
11 contrary to what we expected, but we don't think that this is associated to the measured decrease in  
12 continuity of care as patients 75 and over and those younger than 75 experienced a similar drop in  
13 continuity. It is unclear whether the increase is due to the named-GP system mediated through  
14 some other mechanism than continuity of care, or whether it's due to other factors not captured by  
15 our study.  
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### 21 Strengths and weaknesses of the study

22  
23 This study used longitudinal individual-level data from older patients in the CPRD to assess  
24 continuity of care and its relationship with the incidence of unplanned hospital admission before and  
25 after the introduction of a named GP-scheme, by comparing patients assigned a named GP with  
26 slightly younger patients not assigned a named GP. This allowed us to determine and compare  
27 continuity of care and unplanned hospital admission over time and between the affected and  
28 unaffected group. The observation period was a 2-year period before and after the introduction of a  
29 named GP-scheme, allowing us to calculate robust continuity of care scores for each period using  
30 the BB index-scores. The dataset allowed us also to control for practice-level, clinical and  
31 demographic co-variables.  
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39 The study had some limitations. Firstly, all the patients included in the sample survived the 4-year  
40 observational period. This may indicate that we had a particularly 'healthy' group of older patients  
41 and might, therefore, reduce the generalisability of the study's findings. Our dataset did not make it  
42 possible to specify the named GP assigned to a patient, therefore we could not use other measures  
43 of continuity of care such as the provider identification index.<sup>22</sup>  
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### 48 Comparison with other studies

49  
50 Lloyd and Steventon published a protocol for a regression discontinuity study to investigate the  
51 effect of the introduction of the named GP-scheme on the number of GP contacts per patients, the  
52 number of GP referrals to specialists, and the number of common diagnostic tests.<sup>23</sup> Following up on  
53 their protocol, Barker, Lloyd and Steventon did not find any associations with their outcomes of  
54 interest measured over 9 months following assignment to a named accountable GP and attributed  
55 this to their short period under study.<sup>24</sup> The present study took a longer observational period into  
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3 account, namely 2-year periods before and after the implementation, resulting in more robust  
4 findings. Whereas study of Barker, Lloyd and Steventon focused on number of GP contacts, our  
5 study explored the possible effect on continuity of care, since one of the mechanisms by which  
6 assigning a named GP to a patient could have an impact might be by increasing continuity.  
7  
8 Furthermore, Lloyd and Steventon's outcome measures reflect only primary care service use. As a  
9 key objective of the introduction of a named GP-scheme was to avoid or decrease hospital  
10 admission, this study also calculated associations between the introduction of a named GP and risk  
11 and number of emergency hospital admissions.  
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17 Using aggregated practice-level data from the GP-patient survey, Levene et al. showed that the  
18 proportion of patients seeing their preferred GP dropped between 2012 and 2017, especially in  
19 practices with higher percentages of those aged 75 and older.<sup>25</sup> Based on this result they questioned  
20 the effectiveness of the named GP-policy for older patients. Our study showed a decrease as well in  
21 continuity of care, measured by BB index-scores. However, as our study used individual-data,  
22 avoiding the ecological fallacy, we showed that the decrease in continuity of care was similar for  
23 those aged between 65-74 and for those aged 75 and older. Possibly because most patients were  
24 already listed at a GP list and introducing a named-GP policy for older patients might not have  
25 changed much to their situation of being allocated to a GP. We were also able to determine that  
26 continuity of care of patients in a practice providing on average low continuity of care dropped less  
27 compared to patients in practices providing on average high continuity of care, which may be an  
28 example of regression to the mean.  
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### 37 38 Meaning of the study: possible explanations and implications for clinicians and policymakers

39  
40 The named GP-scheme for older patients was introduced by the NHS, with each individual general  
41 practice having to assign doctors to older patients on their list. The General Medical Services  
42 Contract did not advise practices to consult patients about their preferred GP as part of this  
43 assignment process, nor did it guarantee that patients would see the same clinician at each  
44 consultation. However, where patients expressed a preference as to which GP they have been  
45 assigned, the practice had to make reasonable effort to accommodate these requests.<sup>3</sup> In most  
46 general practices in the UK patients were already nominally allocated to a particular GP within a  
47 practice on the practice computer system, because until 2004 patients were registered with an  
48 individual GP rather than a practice. However, patients may not have been aware of this, and the GP  
49 named on the computer system may have had little or no significance for patient care.<sup>26</sup> The main  
50 change introduced with the named GP policy was informing patients of the GP who was accountable  
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3 for their care. This did not necessarily reflect which GP the patient had seen most often or take into  
4 account whether the patient had a preferred GP.  
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7 Allocating a GP does not imply that patients are able to see or speak to that GP whenever they  
8 require advice or care since this depends on GP workload, practice opening hours, salaried and part-  
9 time working contracts.<sup>27</sup> The importance of continuity of care in the patient-doctor relationship is  
10 much more complex than the simple allocation of a named doctor. Other factors that may be  
11 important, particularly in the context of reducing future emergency admissions, are the education of  
12 patients over a period of time, and knowledge of a patient's usual health status.<sup>28</sup> These are  
13 reflections of the depth of the relationship between the patient and doctor – which will not  
14 automatically be improved by the allocation of a named doctor to a particular patient.<sup>29</sup>  
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### 21 Unanswered questions and future research

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23 Future research might focus on differences between practices concerning the implementation of the  
24 named GP scheme. As this research showed a difference between patients in general practices with  
25 on average low versus high continuity of care, a number of other differences could impact  
26 implementation, such as practice size and proportion of part-time GPs. Our study focused on  
27 continuity of care and unplanned hospital admission, future research using a 2-year or even longer  
28 observational period might focus on other healthcare use such as number of GP referrals or  
29 diagnostic tests<sup>24</sup>, drug prescription and medication adherence. A complication, however, might be  
30 the introduction of a named-GP scheme for all patients in April 2015 which should have been  
31 implement in all practices before April 2016.<sup>30</sup> Though, the named GP for patients younger than 75  
32 has largely a role of oversight for a patient's health in contrast to the named GP for patients 75 and  
33 over who should actively provide personalised care.  
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43 This study does not investigate the views and experiences of patients or practice staff. Evidence  
44 suggests that older patients value continuity of care<sup>27</sup>, but qualitative research or surveys could  
45 explore whether they identified any change in care after the introduction of the named GP scheme.  
46 We also do not know whether the scheme led to any meaningful changes in how practices offered  
47 care to patients and or in the extent to which individual GPs felt accountable for particular patients.  
48 Qualitative research in practices could usefully explore this issue in order to improve  
49 implementation of a named GP-scheme.  
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### **Data Availability**

Our data were obtained through licensing agreements (Protocol 17\_140R) with the Clinical Practice Research Datalink (CPRD). The CPRD is the new English National Health Service (NHS) observational data and interventional research service, jointly funded by the NHS National Institute for Health Research (NIHR) and the Medicines and Healthcare products Regulatory Agency (MHRA). All access and use of data via the CPRD are carefully controlled under UK and European law and the rules and regulations operating in the NHS. In accordance with the conditions of the CPRD license, data abstracts from the CPRD could not be deposited in a public data depository. Data are available to other researchers upon request from the CPRD (<http://www.cprd.com/contact/>), and approval by the CPRD Independent Scientific Committee (ISAC, <http://www.cprd.com/ISAC/>).

### **Competing interests**

None declared

### **Authors' contribution**

PT and RWM designed the study. PT managed and performed the analysis. CS, MC, RP, and SP contributed to the methodological approach and also added significant input to the results and discussion. All authors contributed to the interpretation of the findings. PT was the lead investigator for the overall project.

### **Patient and Public Involvement in Research**

At the start of the study, PT presented an outline of the project to the Elizabeth Blackwell Institute (EBI) Public Advisory Group based at the University of Bristol. Feedback from this meeting was used by MC to plan a range of engagement and involvement activities with older people and, where appropriate, their carers and family members. All activities took place in community settings, focusing on the concept of the policy initiative, the planned research design and the study results. Information from both the EBI Public Advisory Group and the discussions with patients and members of the public guided the preparation of data for analysis and informed the interpretation of the results. A plain English summary of the study findings has been prepared for dissemination alongside the scientific and academic outputs. A series of appropriately targeted publications for lay audiences has also been planned.

### **Data sharing**

The data controller of the data analysed is the Clinical Practice Research Datalink. Patient level data is available subject to their information governance requirements.

### Ethical approval

This study was approved by the CPRD ISAC committee.

### Transparency declaration

The lead author affirms that this manuscript is an honest, accurate, and transparent account of the study being reported; that no important aspects of the study have been omitted; and that any discrepancies from the study as planned (and, if relevant, registered) have been explained.

### Statements

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This study is based in part on data from the Clinical Practice Research Datalink obtained under licence from the UK Medicines and Healthcare products Regulatory Agency. The data is provided by patients and collected by the NHS as part of their care and support. The interpretation and conclusions contained in this study are those of the author/s alone.

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For peer review only

Table 1: Descriptive statistics

	Pre-intervention (19,235)	Post-intervention (19,265)
	N (Pct.)	Pct.
Aged <75	10,404 (54.1)	10,368 (53.8)
Aged > 74	8,831 (45.9)	8,897 (46.2)
Male	8,699 (45.2)	8,698 (45.2)
Female	10,536 (54.8)	10,567 (54.8)
Imd2015 least deprived, quintile 1	5,294 (27.5)	5,340 (27.7)
Imd2015 quintile 2	4,395 (22.9)	4,421 (23.0)
Imd2015 quintile 3	4,266 (22.6)	4,238 (22.0)
Imd2015 quintile 4	3,195 (16.6)	3,194 (16.6)
Imd2015 most deprived, quintile 5	2,084 (10.8)	2,071 (10.7)
Least number of GP consultations (2-5)	5,333 (27.7)	5,130 (26.6)
Q2_N_GPconsults (6-9)	4,697 (24.4)	4,468 (23.2)
Q3_N_GPconsults (10-15)	4,545 (23.6)	4,518 (23.5)
Q4_N_GPconsults (16+)	4,660 (24.2)	5,149 (26.7)
Least number of GPs in practice (pre: <9) (post: <8)	2,977 (15.5)	2,764 (14.4)
Q2_no of GPs (pre: 9-14) (post: 8-13)	4,715 (24.5)	4,555 (23.6)
Q3_no of GPs (pre: 15-21) (post: 14-22)	5,032 (26.2)	5,996 (31.1)
Q4_no of GPs (pre: >21) (post >22)	6,511 (33.9)	5,950 (30.9)
Urban conurbation	6,145 (32.0)	6,180 (32.1)
Cities and towns	10,207 (53.1)	10,290 (53.4)
Rural	2,883 (15.0)	2,795 (14.5)
No Emergency hospital admission	16,269 (84.6)	15,520 (80.6)
1 Emergency hospital admission	2,070 (10.8)	2,368 (12.3)
2 Emergency hospital admissions	557 (2.9)	750 (3.9)
>2 Emergency hospital admissions	339 (1.7)	627 (3.2)
	Median (IQ)	Median (IQ)
Total number of morbidities <sup>1</sup> (0-6)	1 (0-1)	1 (0-1)
Continuity of care (BB index-score) patient-level (0-1)	0.344 (0.184-0.622)	0.333 (0.167-0.574)
Continuity of care (BB index-score) practice-level (0-1)	0.416 (0.321-0.541)	0.397 (0.306-0.517)

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. IMD=index of multiple deprivation, Q=quartiles, BB=Bice & Boxerman, IQ=inter-quartile range.

Table 2: Estimates of B-coefficients from multi-level regression (normal response) model for the association between introduction of named-GP and continuity of care (Bice & Boxerman index-score), England 2012-2016 (38,500 observations).

	Unadjusted model			Adjusted model*		
	Coef.	p-value	95% CI	Coef.	p-value	95% CI
Constant	0.440	<0.001	0.413; 0.467	0.427	<0.001	0.404; 0.449
Period (ref.=pre)	-0.024	<0.001	-0.031; -0.018	-0.024	<0.001	-0.030; -0.017
Age (ref.= <75)	0.013	0.001	0.005; 0.021	0.017	<0.001	0.009; 0.025
Period * Age	-0.006	0.240	-0.015; 0.004	-0.005	0.342	-0.014; 0.005

\*Co-variates set to average: gender, number of chronic conditions, level of deprivation (quintiles), number of GPs in practice (quintiles), number of GP consultations (quartiles), and urban/rural practice location. For complete table, see Supplementary Table 2.

Table 3: Estimates of odds ratios (OR) from multi-level regression (binomial logit) model for the association between introduction of named GP and risk of an emergency hospital admissions, England 2012-2016 (38,500 observations).

	Unadjusted model			Adjusted model 1*			Adjusted model 2**		
	OR	p-value	95% CI	OR	p-value	95% CI	OR	p-value	95% CI
Period (ref.=pre)	1.206	<0.001	1.111; 1.309	1.156	0.001	1.064; 1.257	1.137	0.007	1.035; 1.254
Age (ref.= <75)	1.887	<0.001	1.736; 2.048	1.594	<0.001	0.464; 1.735	1.680	<0.001	1.530; 1.846
Period * Age	1.179	0.003	1.059; 1.314	1.191	0.002	1.066; 1.330	1.228	0.001	1.086; 1.388

\*Co-variates set to average: gender, number of chronic conditions, level of deprivation (quintiles), number of GPs in practice (quartiles), and urban/rural practice location. For complete table with B-coefficients, see Supplementary Table 3.

\*\*Included also standardised covariates: number of GP consultations (quartiles) and continuity of care (Bice & Boxerman index-score, quartiles) till first emergency hospital admission or the end of the observation period when not admitted. Number of observations: 37,207.

Table 4: Estimates of rate ratios (RR) from multi-level regression (Poisson) model for the association between introduction of named GP and the number of emergency hospital admissions, England 2012-2016 (38,500 observations).

	Unadjusted model			Adjusted model 1*			Adjusted model 2**		
	RR	p-value	95% CI	RR	p-value	95% CI	RR	p-value	95% CI
Period (ref.=pre)	1.249	<0.001	1.170; 1.332	1.178	<0.001	1.103; 1.259	1.171	<0.001	1.097; 1.250
Age (ref.= 75-)	1.821	<0.001	1.687; 1,956	1.571	<0.001	1.462; 1.690	1.372	<0.001	1.280; 1.470
Period * Age	1.146	0.001	1.055; 1.245	1.143	0.001	1.052; 1.242	1.120	0.007	1.031; 1.215

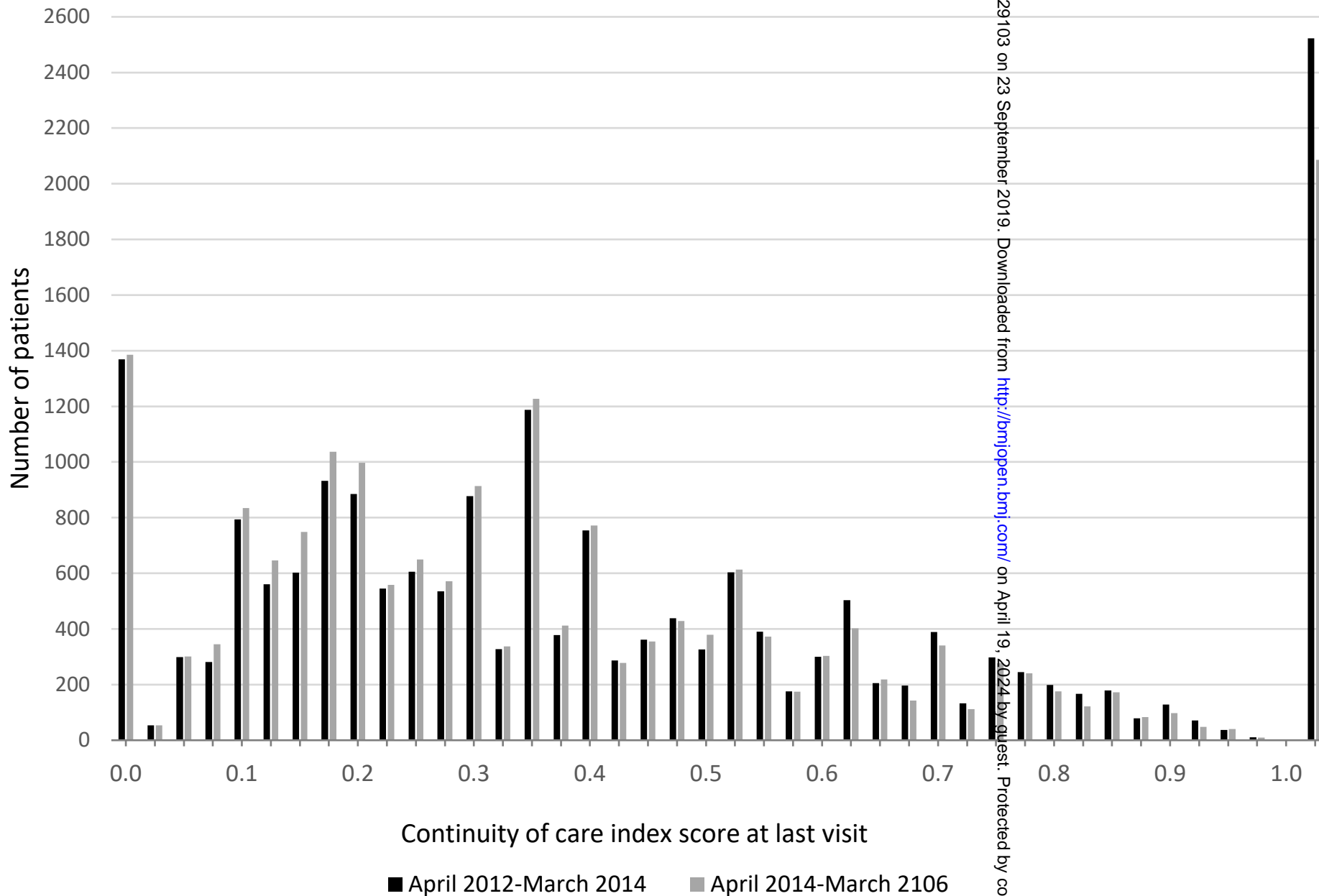
\*Co-variates set to average: gender, number of chronic conditions, level of deprivation (quintiles), number of GPs in practice (quartiles), and urban/rural practice location. For complete table, see Supplementary Table 4.

\*\*Included also standardised covariates: number of GP consultations (quartiles) and continuity of care (Bice & Boxerman index-score, quartiles).

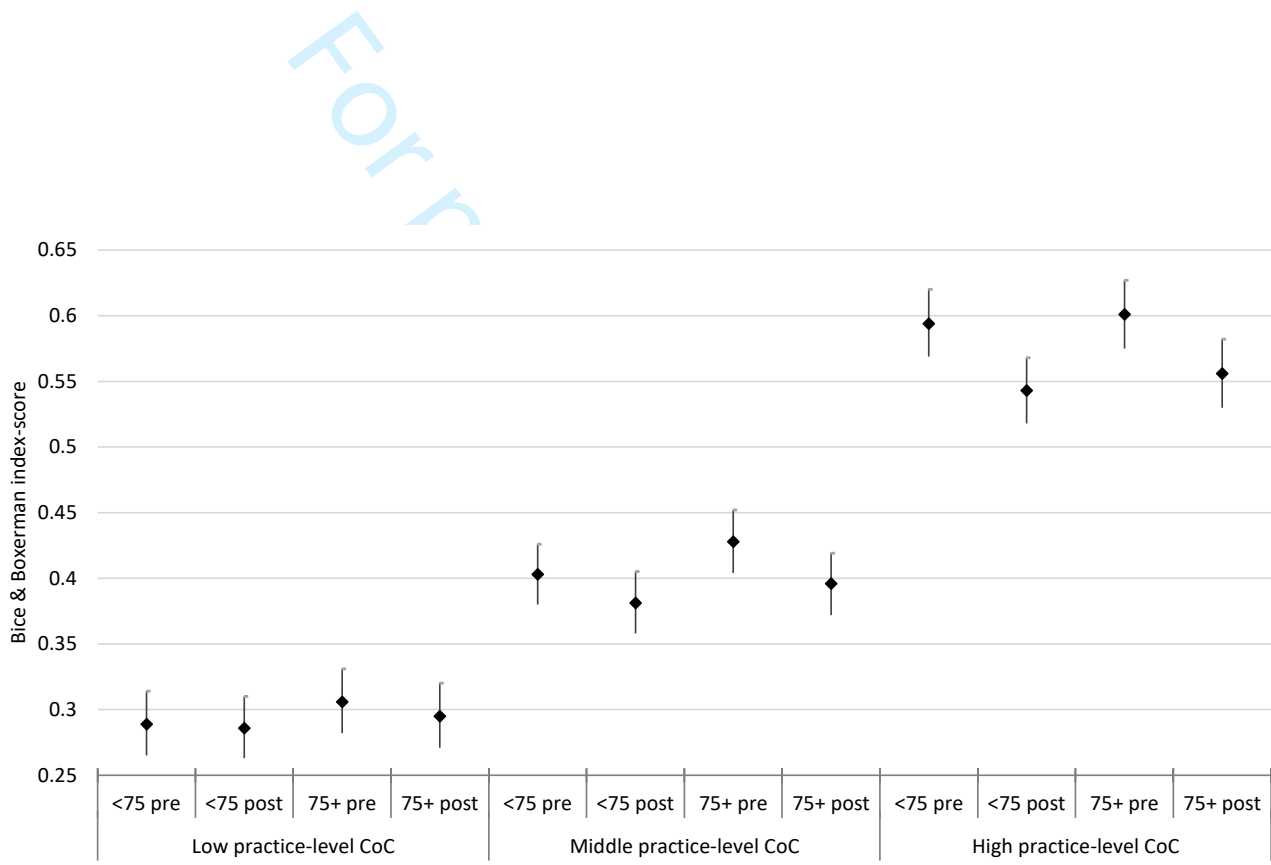
#### Figure legends

Figure 1: Distribution of Bice & Boxerman index-scores for April 2012-March 2014 (19,235 patients) and for April 2014-March 2016 (19,265 patients)

Figure 2: Estimates of B-coefficients from multi-level regression (normal response) model for the association between introduction of named-GP and continuity of care (Bice & Boxerman index-score), split according to level of practice-level continuity of care.

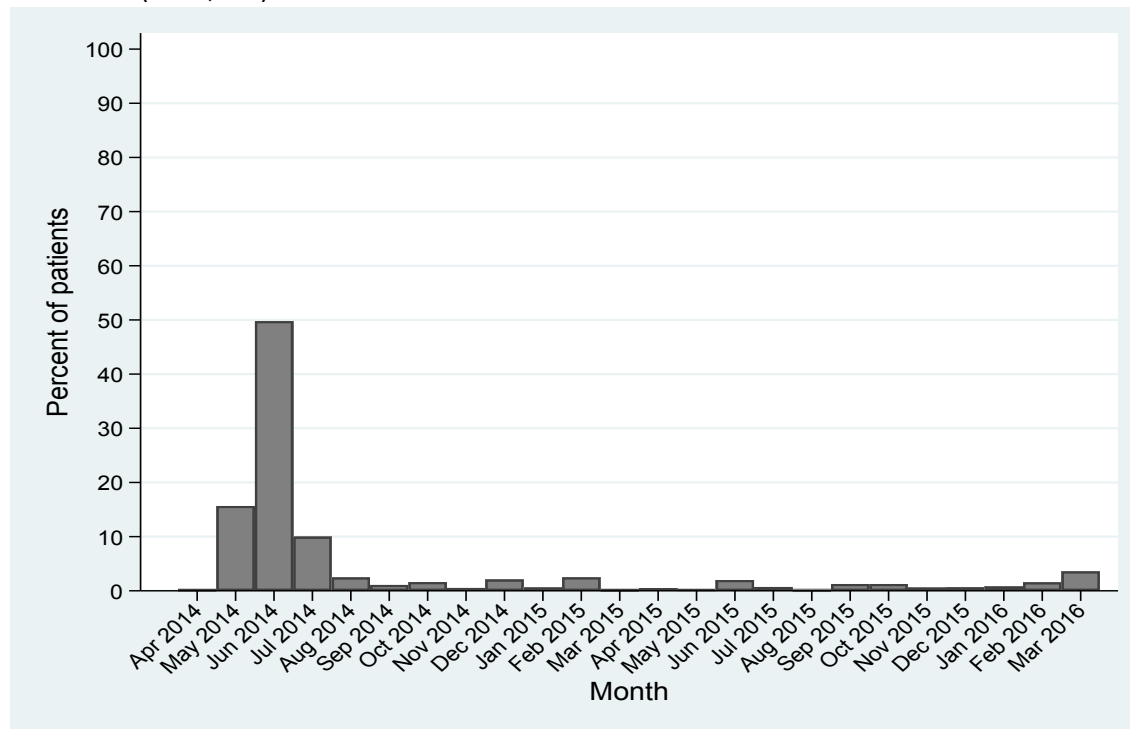


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**Supplement**

Supplementary Figure 1: Distribution of date when patients aged 75 and older were notified of named GP (n=12,526).



Supplementary Table 1: Cross-tabulation of continuity of care (using Bice & Boxerman index-scores) and number of GP consultations for a random sample of 38,500 patients in England between 2012 and 2016.

CoC (BB index)	Number of GP consultations (%)				
	2-5	6-9	10-15	16+	
Lowest CoC	3,941 (40.8)	1,946 (20.2)	1,869 (19.4)	1,896 (19.6)	9,652 (100.0)
CoC Qr2	1,454(15.6)	2,417 (25.9)	2,456 (26.3)	3,017 (32.3)	9,344 (100.0)
CoC Qr3	2,036 (20.7)	2,361 (24.0)	2,566 (26.0)	2,889 (29.3)	9,852 (100.0)
Highest CoC	3,032 (31.4)	2,441 (25.3)	2,172 (22.5)	2,007 (20.8)	9,652 (100.0)
Total	10,463 (27.2)	9,165 (23.8)	9,063 (23.5)	9,809 (25.5)	38,500 (100.0)

CoC=continuity of care, Qr=quartile, BB=Bice & Boxerman

Supplementary Table 2: Estimates of B-coefficients from multi-level regression (normal response) model for the association between introduction of named GP and continuity of care (using Bice & Boxerman index-scores) for a random sample of 38,500 patients in England between 2012 and 2016, adjusted for standardised covariates.

	Coef.	95% CI	p-value
Constant	0.427	0.404; 0.449	<0.001
Period (ref.=pre)	-0.024	-0.030; -0.017	<0.001
Age (ref.= 75-)	0.017	0.009; 0.025	<0.001
Period * Age	-0.005	-0.014; 0.005	0.344
Female (ref.=male)	-0.007	-0.010; -0.004	<0.001
Number of chronic morbidities <sup>1</sup>	-0.006	-0.009; -0.003	<0.001
Deprivation level Qn2 (ref.= Qn1-Least deprived)	0.001	-0.003; 0.005	0.503
Deprivation level Qn3 (ref.= Qn1-Least deprived)	-0.001	-0.006; 0.003	0.490
Deprivation level Qn4 (ref.= Qn1-Least deprived)	-0.003	-0.007; 0.001	0.142
Deprivation level Qn5 (ref.= Qn1-Least deprived)	-0.003	-0.007; 0.000	0.085
Number of GP consultations Qr2 (ref.=Qr1-lowest number)	0.002	-0.001; 0.005	0.255
Number of GP consultations Qr3 (ref.=Qr1-lowest number)	-0.001	-0.004; 0.003	0.716
Number of GP consultations Qr4 (ref.=Qr1-lowest number)	-0.004	-0.007; -0.000	0.051
Number of GPs in practice Qr2 (ref.=Qr1-lowest number)	-0.037	-0.046; -0.028	<0.001
Number of GPs in practice Qr3 (ref.=Qr1-lowest number)	-0.050	-0.061; -0.040	<0.001
Number of GPs in practice Qr4 (ref.=Qr1-lowest number)	-0.069	-0.081; -0.057	<0.001
Cities and towns (ref.=urban conurbation)	0.023	-0.009; 0.055	0.152
Rural (ref.=urban conurbation)	-0.017	-0.051; 0.018	0.342
Practice-level variance (constant)	0.017	0.013; 0.021	
Patient-level variance (constant)	0.017	0.016; 0.018	
Period-level variance (constant)	0.053	0.052; 0.054	

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. Ref.= reference; Qn=quintile; Qr=quartile.

Supplementary Table 3: Estimates of B-coefficients from multi-level regression (binomial logit) model for association between introduction of named GP and risk of an emergency hospital admission for a random sample of 38,500 patients in England between 2012 and 2016, adjusted for standardised covariates.

	Coef.	95% CI	p-value
Constant	-2.019	-2.088; -1.951	<0.001
Period (ref.=pre)	0.145	0.062; 0.229	0.001
Age (ref.= 75-)	0.466	0.381; 0.551	<0.001
Period * Age	0.175	0.064; 0.285	0.002
Female (ref.=male)	-0.028	-0.057; 0.002	0.066
Number of chronic morbidities <sup>1</sup>	0.465	0.438; 0.492	<0.001
Deprivation level Qn2 (ref.= Qn1-Least deprived)	0.304	-0.007; 0.068	0.109
Deprivation level Qn3 (ref.= Qn1-Least deprived)	0.054	0.016; 0.92	0.005
Deprivation level Qn4 (ref.= Qn1-Least deprived)	0.065	0.029; 0.102	<0.001
Deprivation level Qn5 (ref.= Qn1-Least deprived)	0.083	0.049; 0.117	<0.001
Number of GPs in practice Qr2 (ref.=Qr1-lowest number)	-0.008	-0.056; 0.040	0.750
Number of GPs in practice Qr3 (ref.=Qr1-lowest number)	-0.004	-0.054; 0.047	0.887
Number of GPs in practice Qr4 (ref.=Qr1-lowest number)	0.001	-0.053; 0.055	0.974
Cities and towns (ref.=urban conurbation)	-0.061	-0.119; -0.003	0.039
Rural (ref.=urban conurbation)	-0.022	-0.083; 0.039	0.482
Practice-level variance (constant)	0.020	0.008; 0.033	
Patient-level variance (constant)	0.548	0.465; 0.632	

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. Ref.= reference; Qn=quintile; Qr=quartile.

Note: the ratio of odds ratios for patients aged 75 and over was 1.19 compared with those under 75; this is calculated by taking the e raised power of 0.175.

Supplementary Table 4: Estimates of B-coefficients from multi-level regression (Poisson) model for association between introduction of named GP and the number of emergency hospital admissions for a random sample of 38,500 patients in England between 2012 and 2016, adjusted for standardised covariates.

	Coef.	95% CI	p-value
Constant	-1.868	-1.927; -1.808	<0.001
Period (ref.=pre)	0.164	0.098; 0.230	<0.001
Age (ref.= 75-)	0.452	0.380; 0.525	<0.001
Period * Age	0.134	0.051; 0.217	0.001
Female (ref.=male)	-0.024	-0.051; 0.003	0.087
Number of chronic morbidities <sup>1</sup>	0.428	0.403; 0.452	<0.001
Deprivation level Qn2 (ref.= Qn1-Least deprived)	0.036	0.002; 0.070	0.041
Deprivation level Qn3 (ref.= Qn1-Least deprived)	0.056	0.021; 0.91	0.002
Deprivation level Qn4 (ref.= Qn1-Least deprived)	0.070	0.037; 0.103	<0.001
Deprivation level Qn5 (ref.= Qn1-Least deprived)	0.086	0.055; 0.117	<0.001
Number of GPs in practice Qr2 (ref.=Qr1-lowest number)	0.004	-0.037; 0.045	0.845
Number of GPs in practice Qr3 (ref.=Qr1-lowest number)	0.014	-0.029; 0.058	0.525
Number of GPs in practice Qr4 (ref.=Qr1-lowest number)	0.004	-0.043; 0.050	0.887
Cities and towns (ref.=urban conurbation)	-0.058	-0.110; -0.006	0.028
Rural (ref.=urban conurbation)	-0.021	-0.076; 0.034	0.458
Practice-level variance (constant)	0.015	0.005; 0.025	
Patient-level variance (constant)	1.511	1.440; 1.582	

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. Ref.= reference; Qn=quintile; Qr=quartile.

Note: the ratio of rate ratios for patients aged 75 and over was 1.14 compared with those under 75; this is calculated by taking the e raised power of 0.175.



STROBE Statement—Checklist of items that should be included in reports of *cohort studies*

	Item No	Recommendation
<b>Title and abstract</b>	1	(a) Indicate the study's design with a commonly used term in the title or the abstract <b>[Within abstract's design section]</b> (b) Provide in the abstract an informative and balanced summary of what was done and what was found <b>[The abstract's setting, design and results sections]</b>
<b>Introduction</b>		
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported <b>[Introduction on page 3]</b>
Objectives	3	State specific objectives, including any prespecified hypotheses <b>[Introduction on page 3]</b>
<b>Methods</b>		
Study design	4	Present key elements of study design early in the paper <b>[Abstract, and Methods page 4]</b>
Setting	5	Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection <b>[Abstract, and Methods page 4-6]</b>
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of participants. Describe methods of follow-up <b>[Methods page 4]</b> (b) For matched studies, give matching criteria and number of exposed and unexposed N/A
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable <b>[Methods page 4-6]</b>
Data sources/ measurement	8*	For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group <b>[Methods page 4]</b>
Bias	9	Describe any efforts to address potential sources of bias <b>[Strengths and weaknesses page 9]</b>
Study size	10	Explain how the study size was arrived at <b>[Methods page 4]</b>
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why <b>[Methods page 5-6]</b>
Statistical methods	12	(a) Describe all statistical methods, including those used to control for confounding <b>[Methods page 6, Results page 7-8, Discussion page 9]</b> (b) Describe any methods used to examine subgroups and interactions <b>[Methods page 6-7]</b> (c) Explain how missing data were addressed <b>[This study used anonymised data from patient's electronic records, we assume that all consultation data were recorded and all admissions to hospital.]</b> (d) If applicable, explain how loss to follow-up was addressed <b>[Methods page 4]</b> (e) Describe any sensitivity analyses
<b>Results</b>		
Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially eligible, examined for eligibility, confirmed eligible, included in the study, completing follow-up, and analysed <b>[Methods page 4 and 6]</b> (b) Give reasons for non-participation at each stage <b>[Methods page 4]</b> (c) Consider use of a flow diagram N/A
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and

		information on exposures and potential confounders [ <b>Methods page 6, and table 1</b> ]
		(b) Indicate number of participants with missing data for each variable of interest N/A
		(c) Summarise follow-up time (eg, average and total amount) [ <b>Methods page 4</b> ]
Outcome data	15*	Report numbers of outcome events or summary measures over time [ <b>Methods page 5-6</b> ]
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included [ <b>Methods page 6, Results 7-8</b> ] (b) Report category boundaries when continuous variables were categorized [ <b>Method page 7, Table 1</b> ] (c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period N/A
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses [ <b>Results page 7-8</b> ]
<b>Discussion</b>		
Key results	18	Summarise key results with reference to study objectives [ <b>Discussion page 9</b> ]
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias [ <b>Discussion page 9-10</b> ]
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence [ <b>Discussion page 10-11</b> ]
Generalisability	21	Discuss the generalisability (external validity) of the study results [ <b>Discussion page 11</b> ]
<b>Other information</b>		
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based [ <b>Page 12-13</b> ]

\*Give information separately for exposed and unexposed groups.

**Note:** An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at <http://www.plosmedicine.org/>, Annals of Internal Medicine at <http://www.annals.org/>, and Epidemiology at <http://www.epidem.com/>). Information on the STROBE Initiative is available at <http://www.strobe-statement.org>.

# BMJ Open

## The impact of a named GP-scheme on continuity of care and emergency hospital admission. A cohort study among older patients in England, 2012-2016.

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3 **The impact of a named GP-scheme on continuity of care and emergency hospital admission. A**  
4 **cohort study among older patients in England, 2012-2016.**  
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9 Peter Tammes<sup>1</sup>, Rupert Payne<sup>1</sup>, Chris Salisbury<sup>1</sup>, Melanie Chalder<sup>1</sup>, Sarah Purdy<sup>1</sup> & Richard W Morris<sup>1</sup>

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24 Key words: Health policy; organisation of health services; primary care; public health; statistics &  
25 research methods  
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31 Word count: 4073  
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35 **Abstract**  
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37 Objective:  
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39 To investigate whether the introduction of a named general practitioner (GP, family physician)  
40 improved patients' health care for patients aged 75 and over in England.  
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44 Setting  
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46 Random sample of 27,500 patients aged 65-84 in 2012 within 139 English practices from the Clinical  
47 Practice Research Datalink linked with Hospital Episode Statistics.  
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50 Design  
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52 Prospective cohort approach, measuring patients' GP consultations and emergency hospital  
53 admissions two years before/after the intervention. Patients were grouped in (i) aged over 74 and  
54 (ii) younger than 75 in both periods in order to compare who were or were not subject to the  
55 intervention. Adjusted associations between the named-GP scheme, continuity of care and  
56 emergency hospital admission were examined using multilevel modelling.  
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### Intervention

National Health Service policy to introduce a named accountable GP for patients aged over 74 in April 2014.

### Main outcome measures

A) continuity of care index-score, B) risk of emergency hospital admissions, C) number of emergency hospital admissions.

### Results

The intervention was associated with a decrease in continuity index-scores of -0.024 (95% CI -0.030 to -0.017,  $p < 0.001$ ); there were no differences in the decrease between the two age groups (-0.005, 95% CI -0.014 to 0.005). In the pre- and post-intervention periods, respectively, 15.4% and 19.4% patients had an emergency admission. The probability of an emergency hospital admission increased after the intervention (OR 1.156, 95% CI 1.064 to 1.257,  $p = 0.001$ ); this increase was bigger for patients over 74 (relative OR 1.191, 95% CI 1.066 to 1.330,  $p = 0.002$ ). The average number of emergency hospital admissions increased after the intervention (RR 1.178, 95% CI 1.103 to 1.259,  $p < 0.001$ ); this increase was greater for patients over 74 (relative RR 1.143, 95% CI 1.052 to 1.242,  $p = 0.001$ ).

### Conclusion

The introduction of the named-GP scheme was not associated with improvements in either continuity of care or rates of unplanned hospitalisation.

### **Strengths and limitations of this study**

- This study was the first to investigate the relationship between the introduction of a named GP-scheme and continuity of primary care and unplanned hospitalisation.
- This study took a 4-year observational period into account, namely 2-year periods before and after the implementation of the named-GP policy.
- This cohort study used individual electronic healthcare records data from the Clinical Practice Research Datalink (CPRD) linked with Hospital Episode Statistics.
- Our dataset did not make it possible to specify the named GP assigned to a patient.
- As all older patients included in the sample survived the 4-year observational period, this might reduce the generalisability of our findings.

## Introduction

Nearly every country in the world is experiencing growth in the number and proportion of older persons.<sup>1</sup> It is projected that by 2019 one in eleven people in the United Kingdom (UK) will be aged 75 or older, increasing to one in seven by 2040<sup>2</sup>. This demographic trend is likely to increase the number and proportion of people with long-term disability and chronic or multiple health conditions. To meet the challenges of an ageing population and to better serve those living with complex health and care needs, in April 2014 the National Health Service (NHS) Employers and General Medical Services (GMS) agreed to introduce a named accountable general practitioner (GP) [family or primary care physician] for all patients aged 75 or more. The aim was to provide personalised, proactive care to keep older people healthy, independent and out of hospital.<sup>3,4</sup>

In the UK, patients are registered at one general (family) practice but might see different physicians within that practice. The introduction of a named GP-scheme was intended to facilitate older patients consulting the same doctor, thus improving continuity of primary care (i.e. seeing the same clinician over time). As there is some evidence that continuity of primary care is declining in England<sup>5</sup>, the named-GP scheme could potentially reverse this trend.

A key objective of the introduction of the named-GP scheme was to avoid or decrease hospital admission. Previous systematic reviews based on international literature concluded that better clinician continuity of care reduces hospitalisation.<sup>6,7</sup> There is some evidence from the UK that patients who do not see the same GP over a period of time are at higher risk of emergency hospital admission and have more admissions than those who see the same or a small number of GPs.<sup>8,9</sup> The aim of the current study was to investigate whether the named-GP scheme improved older patients' continuity of primary care, and decreased older patients' risk of emergency hospital admission and the number of such admissions. The findings of this study might also be relevant for other (Western) countries as they face the same burdens from an ageing population on their health care systems.

## Methods

### Study design and setting

This study used data from the Clinical Practice Research Datalink (CPRD) which contains anonymised electronic healthcare records on 4.4 million patients (6.9% of the UK population) and is nationally representative in terms of age, sex and ethnicity.<sup>10</sup> We obtained a random sample of 27,500 patients in 139 English GP-practices [family practices] who were aged 65 to 84 in 2012, alive in 2016, registered with their GP-practice for at least one year prior to 2012, and not transferred out of the

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2  
3 GP-practice during the study's observation period. The CPRD was deterministically linked with  
4 Hospital Episode Statistics (HES) to identify emergency hospital admissions in the financial years  
5 April 2012 – March 2016. This allowed us to compare a patient's individual healthcare use two years  
6 before the introduction of the named GP-scheme (April 2012-March 2014) with their healthcare use  
7 two years after its introduction (April 2014-March 2016). To measure the impact of the introduction  
8 of a named-GP scheme appropriately, we excluded patients who became 75 years old during the  
9 study (n=5,703) and created two age groups for patients who were aged 75 years and over in both  
10 periods (n=9,682), or aged under 75 years in both periods (n=12,115) in order to compare groups  
11 who were or were not subject to the intervention. Furthermore, analyses were restricted to only  
12 those patients with at least two GP consultations allowing to calculate continuity of primary care  
13 scores in either the pre- or post-intervention periods, totalling 19,235 patients in the pre-  
14 intervention period and 19,265 patients in the post-intervention period.

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24 Based on our previous work, we expect 13.5% to undergo an emergency admission over a single  
25 year, therefore over 2 years, we estimate 22% will experience an admission.<sup>9</sup> The results of that  
26 study suggested that an upward shift across a quartile of the distribution of continuity of care might  
27 decrease risk by approximately 10%. Comparing a subsequent 2-year period in which the rate is  
28 reduced by 10% (i.e. rate ratio of 0.9) from 22% to 19.8% by introduction of the named-GP scheme  
29 for patients aged 75 and over, we have over 99% power to detect this difference at the 5%  
30 significance level at the given sample size for the pre- and post-intervention periods. If the rate is  
31 reduced by 6% (instead of 10%) to 20.7%, we have 88% power to detect this difference. These  
32 calculations were done in Stata 15.1 using `sampsi` and `power` commands.

### 33 34 35 36 37 38 39 40 Exposure

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42 After the introduction of the named-GP scheme in April 2014, all patients aged 75 and over had to  
43 be notified by letter or during a consultation by 30 June 2014 of their named and accountable GP, or  
44 within 21 days after a patient became 75 or was newly registered if their practice was not already  
45 operating a personal list.<sup>3</sup> Practices were required to enter the Read Code "Informing patient of  
46 named accountable general practitioner" (code 67DJ) in the patient's health record. Based on the  
47 date of recording of this Read Code for all the 12,526 patients 75 and older in 2014 in the dataset,  
48 65% were informed before 1 July 2014 and 75% before 1 August 2014. At the end of the observation  
49 period, i.e. 1 April 2016, 97% had been notified (see Supplementary Figure 1). We, however, did not  
50 exclude patients who were notified after 30 June 2014 for the purposes of our study as we did not  
51 know which practices already were operating a personal list. Furthermore, our analysis focused on  
52 the effects of the policy intervention as it was implemented; in effect, an intention-to-treat analysis.  
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### Outcome measures

Three outcome measures were assessed, the first being change in continuity of primary care. We used a combination of CPRD staff codes to identify GP staff (senior partners, partners, salaried doctors, locum doctors, and GP registrars) within the practice and dates of consultations to identify whether these occurred during the pre-intervention or post-intervention period. Consultations included clinic and surgery consultations, home visits, out-of-hours' visits, telephone consultations, and third-party consultations. Following Hobbs et al. we did not restrict according to consultation duration.<sup>11</sup> Where a patient had more than one contact per day, we used information about staffing relating to the first consultation only, to avoid potential concerns about duplication of consultations. This information allows the quantification of continuity of care over 2-year periods pre-intervention and post-intervention. We calculated continuity of care using the Bice & Boxerman (BB) index<sup>12</sup>, which ranges between 0 (complete absence of continuity) and 1 (perfect continuity of care), as this has been recommended for use in primary care research<sup>13</sup>. BB index-scores can be calculated for patients who consulted a GP more than once.

The second outcome assessed was change in probability of experiencing at least one emergency hospital admission after the second GP-consultation in both the pre- and post-intervention periods. We made no distinction between admissions by specific routes (e.g. patient self-presentation to the emergency department, GP referral to a hospital speciality). A patient's probability of at least one emergency hospital admission may not necessarily reflect the number of admissions a patient experienced. The probability might have decreased while the average number of emergency hospital admissions might have increased and vice versa. The third outcome, therefore, was the number of emergency hospital admissions after the second GP-consultation in both the pre- and post-intervention periods, categorised as zero, one, two, and three or more.

### Covariates

Our choice of covariates was guided by the QAdmission score<sup>14</sup>, previously developed using data from a similar routine general practitioner database to predict hospital admissions. Complete data were available on all patients in the sample with regard to age, gender, number of GP consultations, area-based socioeconomic Index of Multiple Deprivation 2015 in quintiles, location (conurbation, urban, rural), and the following morbidities measured between April 2010 and March 2014 for the pre-intervention period and measured between April 2012 and March 2016 for the post-intervention period. These included diagnoses made in the 2 years prior to the pre- and post-intervention periods, using published clinical code lists as collected in the Manchester Clinical Codes repository<sup>15</sup>: epilepsy<sup>16</sup>, chronic kidney disease<sup>17</sup>, cancer<sup>18</sup>, asthma<sup>17</sup>, stroke<sup>19</sup>, coronary heart



disease<sup>19</sup>, diabetes<sup>19</sup>, COPD<sup>16</sup>, depression<sup>20</sup>, and schizophrenia<sup>20</sup>. Furthermore, we took into account clustering at the practice level as practice factors might facilitate or reduce continuity of care<sup>21</sup> and estimated the number of GPs in a practice using patient's GP consultations and staff role information for each general practice. Descriptive statistics are provided in Table 1.

To adjust for continuity of care (BB index-score) for the second outcome, we determined the continuity of care until an emergency hospital admission or to the end of each period (whichever came first) when not having experienced such an emergency admission, excluding from the analysis patients who experienced an emergency admission before their first or second GP consultation (as these patients would not have a continuity score). This resulted in a reduction in the of number of observations from 38,500 to 37,207. The BB index-scores were divided into quintiles.

Table 1: Descriptive statistics

	Pre-intervention (19,235)	Post-intervention (19,265)
	N (Pct.)	N (Pct.)
Patients younger than 75	10,404 (54.1)	10,368 (53.8)
Patients 75 or older	8,831 (45.9)	8,897 (46.2)
Male	8,699 (45.2)	8,698 (45.2)
Female	10,536 (54.8)	10,567 (54.8)
Least deprived, quintile 1	5,294 (27.5)	5,340 (27.7)
Deprivation quintile 2	4,395 (22.9)	4,421 (23.0)
Deprivation quintile 3	4,266 (22.6)	4,238 (22.0)
Deprivation quintile 4	3,195 (16.6)	3,194 (16.6)
Most deprived, quintile 5	2,084 (10.8)	2,071 (10.7)
2-5 GP consultations (2-5), quintile 1	5,333 (27.7)	5,130 (26.6)
6-9 GP consultations, quintile 2	4,697 (24.4)	4,468 (23.2)
10-15 GP consultations, quintile 3	4,545 (23.6)	4,518 (23.5)
16 or more GP consultations (16+), quintile 4	4,660 (24.2)	5,149 (26.7)
Less than 9 GPs in practice pre-intervention (post: <8), quintile 1	2,977 (15.5)	2,764 (14.4)
9-14 GPs in practice pre-intervention (post: 8-13), quintile 2	4,715 (24.5)	4,555 (23.6)
15-21 GPs in practice pre-intervention (post: 14-22), quintile 3	5,032 (26.2)	5,996 (31.1)
More than 21 GPs in practice pre-intervention (post >22), quintile 4	6,511 (33.9)	5,950 (30.9)
Urban conurbation	6,145 (32.0)	6,180 (32.1)
Cities and towns	10,207 (53.1)	10,290 (53.4)
Rural	2,883 (15.0)	2,795 (14.5)
No emergency hospital admission	16,269 (84.6)	15,520 (80.6)
1 emergency hospital admission	2,070 (10.8)	2,368 (12.3)
2 emergency hospital admissions	557 (2.9)	750 (3.9)
More than 2 emergency hospital admissions	339 (1.7)	627 (3.2)
	Median (IQ)	Median (IQ)
Total number of morbidities <sup>1</sup> (0-6)	1 (0-1)	1 (0-1)
Continuity of care (BB index-score) patient-level (0-1)	0.344 (0.184-0.622)	0.333 (0.167-0.574)
Continuity of care (BB index-score) practice-level (0-1)	0.416 (0.321-0.541)	0.397 (0.306-0.517)

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. IMD=index of multiple deprivation, Q=quartiles, BB=Bice & Boxerman, IQ=inter-quartile range.

## Statistical methods

A patient's BB index and a patient's emergency hospital admission were measured for both the pre-intervention and the post-intervention periods. To account for repeated measurements by time, by patient and by practice, this study used multilevel modelling. Because continuity of care was a

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3 continuous variable, a normal response regression model was used to associate the named-GP  
4 scheme with continuity of care (BB index-score). Because experiencing at least one emergency  
5 hospital admission was a binary variable, a binomial logit regression model to associate the named-  
6 GP scheme with risk of emergency hospital admissions was used. A Poisson regression model was  
7 used to associate the named-GP scheme with the number of emergency hospital admissions as this  
8 outcome was a count.  
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14 To represent whether the effect of the intervention operated differently for patients aged over 75  
15 (exposed) from those aged under 75 (unexposed), we included the age × period interaction. This  
16 could be interpreted as difference in change of the BB index score, the relative odds ratio of  
17 emergency hospital admission or the relative rate ratio of number of emergency hospital  
18 admissions. We used Stata 15.1 to perform our analyses.  
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## 28 **Results**

### 29 Outcome: continuity of primary care

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32 The distribution of the BB index varied widely, with similarity between the pre and post-intervention  
33 distributions (Figure 1). Respectively, 1,365 (7.1%) and 2,523 (13.1%) patients never or always saw  
34 the same GP in the pre-intervention period: equivalent numbers were 1,376 (7.1%) and 2,086  
35 (10.8%) in the post-intervention period. The change in BB index-score over time varied also widely  
36 (see Supplementary Figure 2) with an interquartile range between -0.190 and 0.141.  
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41 Figure 1 here

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43 The BB index-score decreased over time by 0.028 (from 0.428 in the pre-intervention period to 0.399  
44 in the post-intervention); this equates to a drop in the mean continuity of care by about 6.5%. The  
45 BB index-score for patients aged 75 and over decreased from 0.434 pre-intervention to 0.403 post-  
46 intervention (a mean decrease of 0.031). This decrease was slightly bigger than for patients younger  
47 than 75, from 0.422 pre-intervention to 0.397 post-intervention (a drop of 0.025). An unadjusted  
48 multilevel (normal response) model for continuity of care (BB index-score) showed there was no  
49 evidence that this decrease in continuity of care following the intervention differed between the two  
50 age groups (Table 2, time-age interaction -0.006 (95% CI -0.015; 0.004)). As patients in the lowest or  
51 highest continuity of care quartiles consulted a GP less often than those in the middle two quartiles  
52 (see Supplementary Table 1), we included number of consultations in the analysis as one of the co-  
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3 variates together with other factors such as gender, number of chronic conditions, socioeconomic  
4 deprivation, number of GPs in practice, and rurality (see Supplementary Table 2). This adjusted  
5 model still showed no significant difference in the decrease of continuity of care over time between  
6 the two age groups (Table 2, time-age interaction -0.005 (95%CI -0.014; 0.005)). Continuity of care  
7 declined in both the unexposed and exposed groups and there was no evidence of the decline being  
8 stronger in one of the groups.  
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14 Table 2: Estimates of B-coefficients from multi-level regression (normal response) model for the  
15 association between introduction of named-GP and continuity of care (Bice & Boxerman index-  
16 score), England 2012-2016 (38,500 observations).  
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	Unadjusted model			Adjusted model*		
	Coef.	p-value	95% CI	Coef.	p-value	95% CI
Constant	0.440	<0.001	0.413; 0.467	0.427	<0.001	0.404; 0.449
Period (ref.=pre)	-0.024	<0.001	-0.031; -0.018	-0.024	<0.001	-0.030; -0.017
Age (ref.= <75)	0.013	0.001	0.005; 0.021	0.017	<0.001	0.009; 0.025
Period * Age	-0.006	0.240	-0.015; 0.004	-0.005	0.342	-0.014; 0.005

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27 \*Co-variates set to average: gender, number of chronic conditions, level of deprivation (quintiles), number of  
28 GPs in practice (quintiles), number of GP consultations (quartiles), and urban/rural practice location. For  
29 complete table, see Supplementary Table 2.  
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### 32 *Sensitivity analysis*

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34 We also calculated for each practice the average practice-level continuity of care score over 2012-  
35 2014, having divided practices into tertiles: low, middle, high continuity of care. This allowed us to  
36 determine whether patients in practices with different levels of continuity of care show differing  
37 trends in continuity of care post-intervention. The result of an interaction between period, age, and  
38 practice-level continuity of care is illustrated in Figure 2. The continuity of care of patients in a  
39 practice with generally low continuity of care dropped less between pre- and post-introduction of  
40 the named-GP scheme for both patients younger and older than 75 compared to practices with  
41 generally middle and high practice-level continuity of care.  
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49 Figure 2 here

### 50 Outcome: risk of emergency hospital admission

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52 In the pre-intervention and the post-intervention periods, respectively, 2,966 (15.4%) and 3,745  
53 (19.4%) patients had one or more emergency admissions. The probability of an emergency hospital  
54 admission for patients aged 75 and over showed an absolute increase of 6.3%-points over time  
55 (from 19.9% pre-intervention to 26.2% post-intervention). There was evidence from the unadjusted  
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model that the relative increase in odds of admission was 17.9% (95%CI 5.9%-31.4%) greater in those aged over 75 years than those aged under 75 years after the introduction of the named-GP scheme (Table 3). This relative difference between age groups persisted (19.1%, 95%CI 6.6%-33.0%) after adjustment for other factors such as gender, number of chronic conditions, socioeconomic deprivation, number of GPs in practice, and rurality (see Supplementary Table 3). The relative difference between age groups was marginally greater following additional adjustment for continuity of care (BB index-score estimated until the event date) and number of GP consultations (22.8%, 95%CI 8.6%-38.8%).

Table 3: Estimates of odds ratios (OR) from multi-level regression (binomial logit) model for the association between introduction of named GP and risk of an emergency hospital admissions, England 2012-2016 (38,500 observations).

	Unadjusted model			Adjusted model 1*			Adjusted model 2**		
	OR	p-value	95% CI	OR	p-value	95% CI	OR	p-value	95% CI
Period (ref.=pre)	1.206	<0.001	1.111; 1.309	1.156	0.001	1.064; 1.257	1.137	0.007	1.035; 1.254
Age (ref.= <75)	1.887	<0.001	1.736; 2.048	1.594	<0.001	0.464; 1.735	1.680	<0.001	1.530; 1.846
Period * Age	1.179	0.003	1.059; 1.314	1.191	0.002	1.066; 1.330	1.228	0.001	1.086; 1.388

\*Co-variables set to average: gender, number of chronic conditions, level of deprivation (quintiles), number of GPs in practice (quartiles), and urban/rural practice location. For complete table with B-coefficients, see Supplementary Table 3.

\*\*Included also standardised covariates: number of GP consultations (quartiles) and continuity of care (Bice & Boxerman index-score, quartiles) till first emergency hospital admission or the end of the observation period when not admitted. Number of observations: 37,207.

### Outcome: number of emergency hospital admissions

In the pre-intervention period 16,269 (84.6%), 2,070 (10.7%), 557 (2.9%), and 339 (1.76%) experienced respectively no, one, two, or three or more emergency hospital admissions. In the post-intervention period 15,520 (80.6%), 2,368 (12.3%), 750 (3.9%), and 627 (3.3%) experienced respectively no, one, two, or three or more emergency hospital admissions. The mean number of emergency hospital admissions for patients aged 75 and over showed an absolute increase of 0.154 over time (from 0.313 pre-intervention to 0.467 post-intervention). There was evidence from the unadjusted model that the relative increase in mean number of emergency hospital admissions after the introduction of the named-GP scheme was 14.6% (95%CI 5.5%-24.5%) greater in those aged over 75 years than those aged under 75 years (Table 4, Unadjusted model). This relative difference between age groups persisted (14.3%, 95%CI 5.2%-24.2%) after adjustment for other factors such as gender, number of chronic conditions, socioeconomic deprivation, number of GPs in practice, and rurality (Table 4, Adjusted model 1; see Supplementary Table 4).

### Sensitivity analysis

To adjust for continuity of care (BB index-score) and for number of GP consultations we determined the continuity of care at the end of each period for all patients included in the analysis, in contrast to the other outcome where continuity of care was estimated only until the event date. In this model the relative difference between the two age groups was slightly lower than in the unadjusted model (12%, 95%CI 3.1-21.5%) (Table 4, Adjusted model 2).

Table 4: Estimates of rate ratios (RR) from multi-level regression (Poisson) model for the association between introduction of named GP and the number of emergency hospital admissions, England 2012-2016 (38,500 observations).

	Unadjusted model			Adjusted model 1*			Adjusted model 2**		
	RR	p-value	95% CI	RR	p-value	95% CI	RR	p-value	95% CI
Period (ref.=pre)	1.249	<0.001	1.170; 1.332	1.178	<0.001	1.103; 1.259	1.171	<0.001	1.097; 1.250
Age (ref.= 75-)	1.821	<0.001	1.687; 1,956	1.571	<0.001	1.462; 1.690	1.372	<0.001	1.280; 1.470
Period * Age	1.146	0.001	1.055; 1.245	1.143	0.001	1.052; 1.242	1.120	0.007	1.031; 1.215

\*Co-variates set to average: gender, number of chronic conditions, level of deprivation (quintiles), number of GPs in practice (quartiles), and urban/rural practice location. For complete table, see Supplementary Table 4.

\*\*Included also standardised covariates: number of GP consultations (quartiles) and continuity of care (Bice & Boxerman index-score, quartiles).

## Discussion

### Principal findings

Continuity of care decreased between the pre- and post-intervention periods and this decrease was similar for patients aged between 65 and 74 (who were not eligible for the named-GP scheme over the period of study) and patients aged 75 and over (who were eligible). Over time, continuity of care for patients aged 75 years or over declined less in practices which had lowest continuity of care at baseline. The average decrease in continuity of care was small, about 6.5% from baseline, although there was considerable variation across patients and practices. The probability of an emergency hospital admission increased between the pre- and post-intervention periods and this increase was greater for patients 75 and over. The average number of emergency hospital admissions also increased, and this increase was greater for patients aged 75 and over. In general, the introduction of a named-GP scheme was not associated with improvements in either continuity of care or rates of emergency hospital admissions.

Emergency hospital admission showed a stronger increase among patients aged 75 and over, contrary to what we expected, but we don't think that this is associated to the measured decrease in

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3 continuity of care as patients 75 and over and those younger than 75 experienced a similar drop in  
4 continuity. It is unclear whether the increase is due to the named-GP system mediated through  
5 some other mechanism than continuity of care, or whether it's due to other factors not captured by  
6 our study.  
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### 10 Strengths and weaknesses of the study

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12 This study used longitudinal individual-level data from older patients in the CPRD to assess  
13 continuity of care and its relationship with the incidence of unplanned hospital admission before and  
14 after the introduction of a named GP-scheme, by comparing patients assigned a named GP with  
15 slightly younger patients not assigned a named GP. This allowed us to determine and compare  
16 continuity of care and unplanned hospital admission over time and between the affected and  
17 unaffected group. The observation period was a 2-year period before and after the introduction of a  
18 named GP-scheme, allowing us to calculate robust continuity of care scores for each period using  
19 the BB index-scores. The dataset allowed us also to control for practice-level, clinical and  
20 demographic co-variates.  
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28 The study had some limitations. Firstly, all the patients included in the sample survived the 4-year  
29 observational period. This may indicate that we had a particularly 'healthy' group of older patients  
30 and might, therefore, reduce the generalisability of the study's findings. Our dataset did not make it  
31 possible to specify the named GP assigned to a patient, therefore we could not use other measures  
32 of continuity of care such as the provider identification index.<sup>22</sup>  
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### 38 Comparison with other studies

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40 Lloyd and Steventon published a protocol for a regression discontinuity study to investigate the  
41 effect of the introduction of the named GP-scheme on the number of GP contacts per patients, the  
42 number of GP referrals to specialists, and the number of common diagnostic tests.<sup>23</sup> Following up on  
43 their protocol, Barker, Lloyd and Steventon did not find any associations with their outcomes of  
44 interest measured over 9 months following assignment to a named accountable GP and attributed  
45 this to their short period under study.<sup>24</sup> The present study took a longer observational period into  
46 account, namely 2-year periods before and after the implementation, resulting in more robust  
47 findings. Whereas study of Barker, Lloyd and Steventon focused on number of GP contacts, our  
48 study explored the possible effect on continuity of care, since one of the mechanisms by which  
49 assigning a named GP to a patient could have an impact might be by increasing continuity.  
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52 Furthermore, Lloyd and Steventon's outcome measures reflect only primary care service use. As a  
53 key objective of the introduction of a named GP-scheme was to avoid or decrease hospital  
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3 admission, this study also calculated associations between the introduction of a named GP and risk  
4 and number of emergency hospital admissions.  
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7 Using aggregated practice-level data from the GP-patient survey, Levene et al. showed that the  
8 proportion of patients seeing their preferred GP dropped between 2012 and 2017, especially in  
9 practices with higher percentages of those aged 75 and older.<sup>25</sup> Based on this result they questioned  
10 the effectiveness of the named GP-policy for older patients. Our study showed a decrease as well in  
11 continuity of care, measured by BB index-scores. However, as our study used individual-data,  
12 avoiding the ecological fallacy, we showed that the decrease in continuity of care was similar for  
13 those aged between 65-74 and for those aged 75 and older. Possibly because most patients were  
14 already listed at a GP list and introducing a named-GP policy for older patients might not have  
15 changed much to their situation of being allocated to a GP. We were also able to determine that  
16 continuity of care of patients in a practice providing on average low continuity of care dropped less  
17 compared to patients in practices providing on average high continuity of care, which may be an  
18 example of regression to the mean.  
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#### 27 28 Meaning of the study: possible explanations and implications for clinicians and policymakers

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30 The named GP-scheme for older patients was introduced by the NHS, with each individual general  
31 practice having to assign doctors to older patients on their list. The General Medical Services  
32 Contract did not advise practices to consult patients about their preferred GP as part of this  
33 assignment process, nor did it guarantee that patients would see the same clinician at each  
34 consultation. However, where patients expressed a preference as to which GP they have been  
35 assigned, the practice had to make reasonable effort to accommodate these requests.<sup>3</sup> In most  
36 general practices in the UK patients were already nominally allocated to a particular GP within a  
37 practice on the practice computer system, because until 2004 patients were registered with an  
38 individual GP rather than a practice. However, patients may not have been aware of this, and the GP  
39 named on the computer system may have had little or no significance for patient care.<sup>26</sup> The main  
40 change introduced with the named GP policy was informing patients of the GP who was accountable  
41 for their care. This did not necessarily reflect which GP the patient had seen most often or take into  
42 account whether the patient had a preferred GP. Even though the impact might therefore have been  
43 expected to be small, this study still provides insights into whether or not this policy has impacted on  
44 continuity of care, as well as whether it has achieved its aims of reducing hospitalisation.  
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56 Allocating a GP does not imply that patients are able to see or speak to that GP whenever they  
57 require advice or care since this depends on GP workload, practice opening hours, salaried and part-  
58 time working contracts.<sup>27</sup> The importance of continuity of care in the patient-doctor relationship is  
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3 much more complex than the simple allocation of a named doctor. Other factors that may be  
4 important, particularly in the context of reducing future emergency admissions, are the education of  
5 patients over a period of time, and knowledge of a patient's usual health status.<sup>28</sup> These are  
6 reflections of the depth of the relationship between the patient and doctor – which will not  
7 automatically be improved by the allocation of a named doctor to a particular patient.<sup>29</sup>  
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12 A policy of allocating a named GP in itself is not effective and more sophisticated interventions  
13 would be needed to improve continuity of care in the UK or countries with similar healthcare  
14 systems. However, it is not possible to tell from our study whether applying an assigned named-GP  
15 scheme in a country where continuity of care is not common, might actually lead to improvements  
16 in continuity of care and, consequently, hospital use.  
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### 23 Unanswered questions and future research

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26 Future research might focus on differences between practices concerning the implementation of the  
27 named GP scheme. As this research showed a difference between patients in general practices with  
28 on average low versus high continuity of care, a number of other differences could impact  
29 implementation, such as practice size and proportion of part-time GPs. Our study focused on  
30 continuity of care and unplanned hospital admission, future research using a 2-year or even longer  
31 observational period might focus on other healthcare use such as number of GP referrals or  
32 diagnostic tests<sup>24</sup>, drug prescription and medication adherence. A complication, however, might be  
33 the introduction of a named-GP scheme for all patients in April 2015 which should have been  
34 implement in all practices before April 2016.<sup>30</sup> Though, the named GP for patients younger than 75  
35 has largely a role of oversight for a patient's health in contrast to the named GP for patients 75 and  
36 over who should actively provide personalised care.  
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45 This study does not investigate the views and experiences of patients or practice staff. Evidence  
46 suggests that older patients value continuity of care<sup>27</sup>, but qualitative research or surveys could  
47 explore whether they identified any change in care after the introduction of the named GP scheme.  
48 We also do not know whether the scheme led to any meaningful changes in how practices offered  
49 care to patients and or in the extent to which individual GPs felt accountable for particular patients.  
50 Qualitative research in practices could usefully explore this issue in order to improve  
51 implementation of a named GP-scheme.  
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### **Data Availability**

Our data were obtained through licensing agreements (Protocol 17\_140R) with the Clinical Practice Research Datalink (CPRD). The CPRD is the new English National Health Service (NHS) observational data and interventional research service, jointly funded by the NHS National Institute for Health Research (NIHR) and the Medicines and Healthcare products Regulatory Agency (MHRA). All access and use of data via the CPRD are carefully controlled under UK and European law and the rules and regulations operating in the NHS. In accordance with the conditions of the CPRD license, data abstracts from the CPRD could not be deposited in a public data depository. Data are available to other researchers upon request from the CPRD (<http://www.cprd.com/contact/>), and approval by the CPRD Independent Scientific Committee (ISAC, <http://www.cprd.com/ISAC/>).

### **Competing interests**

None declared

### **Authors' contribution**

PT and RWM designed the study. PT managed and performed the analysis. CS, MC, RP, and SP contributed to the methodological approach and also added significant input to the results and discussion. All authors contributed to the interpretation of the findings. PT was the lead investigator for the overall project.

### **Patient and Public Involvement in Research**

At the start of the study, PT presented an outline of the project to the Elizabeth Blackwell Institute (EBI) Public Advisory Group based at the University of Bristol. Feedback from this meeting was used by MC to plan a range of engagement and involvement activities with older people and, where appropriate, their carers and family members. All activities took place in community settings, focusing on the concept of the policy initiative, the planned research design and the study results. Information from both the EBI Public Advisory Group and the discussions with patients and members of the public guided the preparation of data for analysis and informed the interpretation of the results. A plain English summary of the study findings has been prepared for dissemination alongside the scientific and academic outputs. A series of appropriately targeted publications for lay audiences has also been planned.

### **Data sharing**

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3 The data controller of the data analysed is the Clinical Practice Research Datalink. Patient-level data  
4 is available subject to their information governance requirements.  
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### 7 **Ethical approval**

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9 This study was approved by the CPRD Independent Scientific Advisory Committee (ISAC) committee.  
10 Protocol no.: 17\_140R.  
11  
12

### 13 **Transparency declaration**

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16 The lead author affirms that this manuscript is an honest, accurate, and transparent account of the  
17 study being reported; that no important aspects of the study have been omitted; and that any  
18 discrepancies from the study as planned (and, if relevant, registered) have been explained.  
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### 23 **Funding Statement**

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28 authors and not necessarily those of the NIHR, NHS or Department of Health.  
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32 This study is based in part on data from the Clinical Practice Research Datalink obtained under  
33 licence from the UK Medicines and Healthcare products Regulatory Agency. The data is provided by  
34 patients and collected by the NHS as part of their care and support. The interpretation and  
35 conclusions contained in this study are those of the author/s alone.  
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#### 28 Figure legends

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30 Figure 1: Distribution of Bice & Boxerman index-scores for April 2012-March 2014 (19,235 patients)

31 and for April 2014-March 2016 (19,265 patients).

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36 Figure 2: Estimates of B-coefficients (95% CIs) from multi-level regression (normal response) model

37 for the association between introduction of named-GP and continuity of care (Bice & Boxerman

38 index-score), split according to level of practice-level continuity of care.

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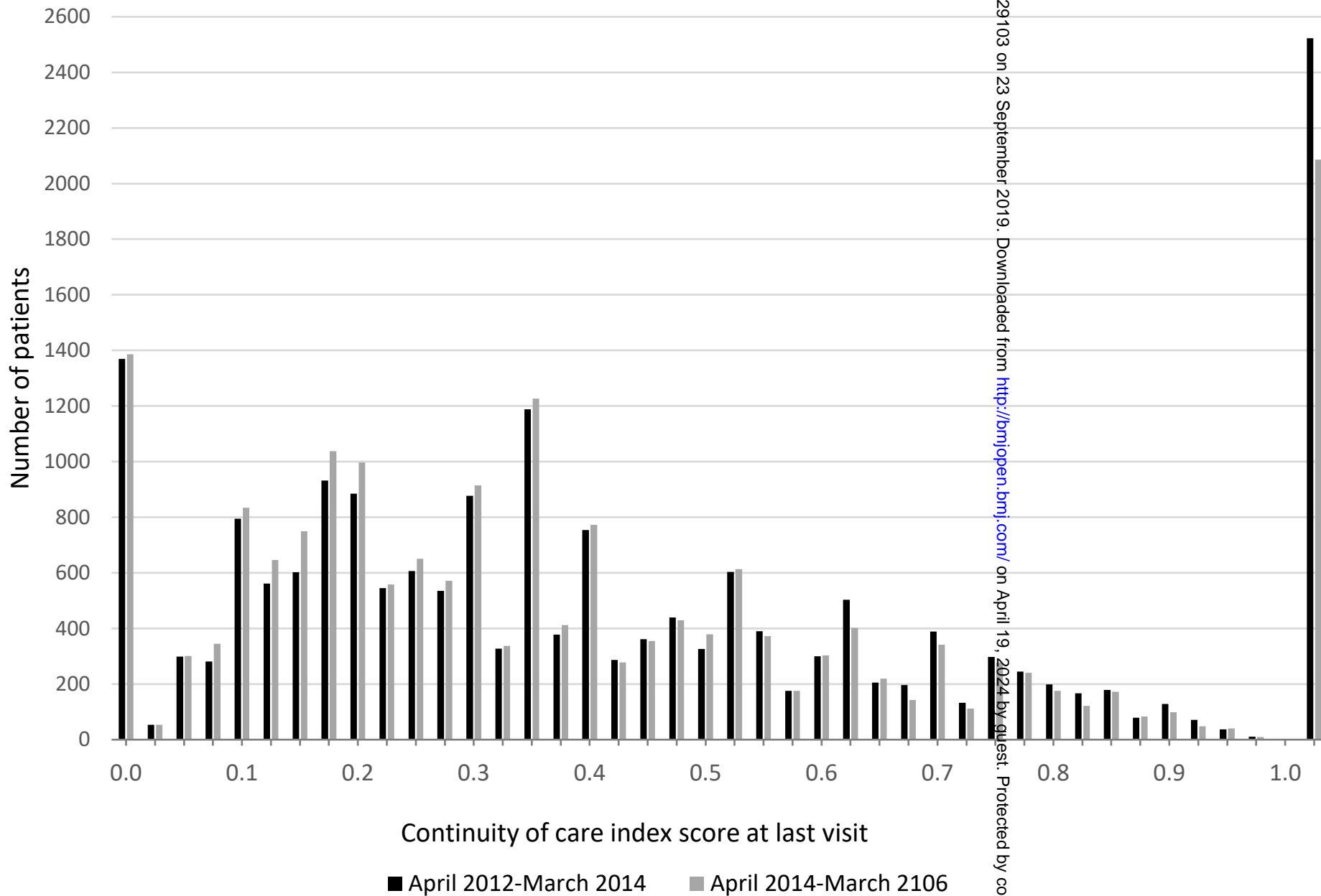
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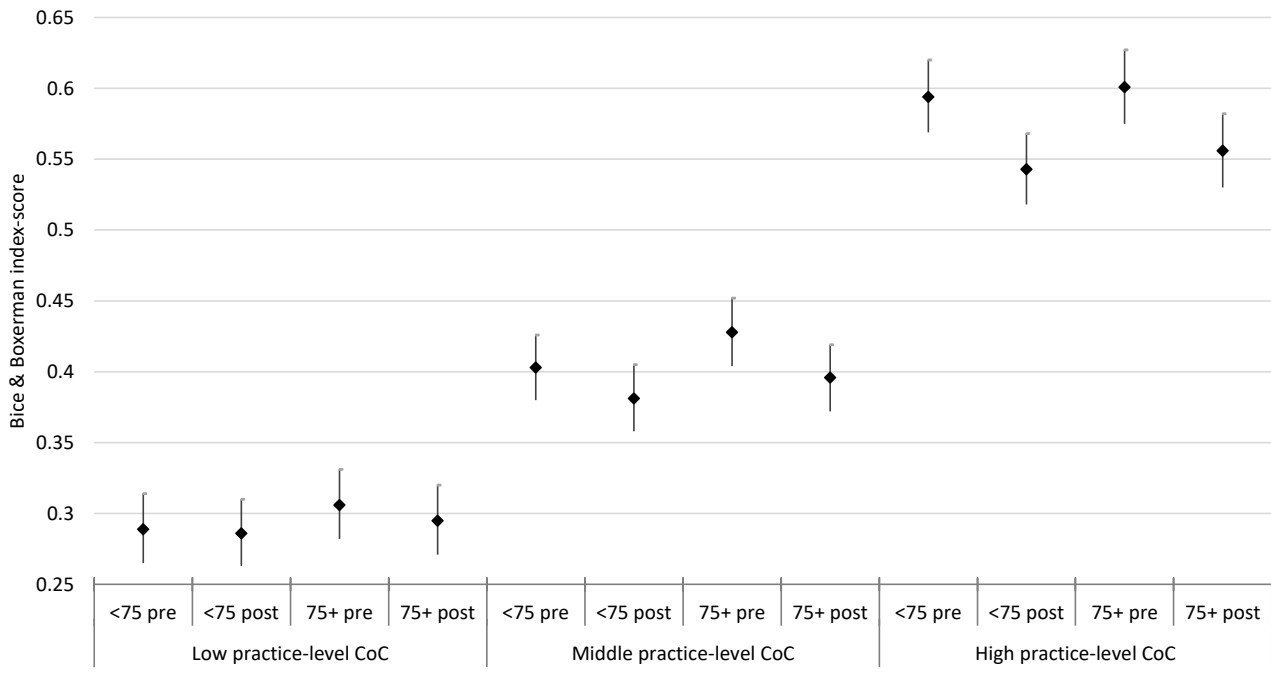
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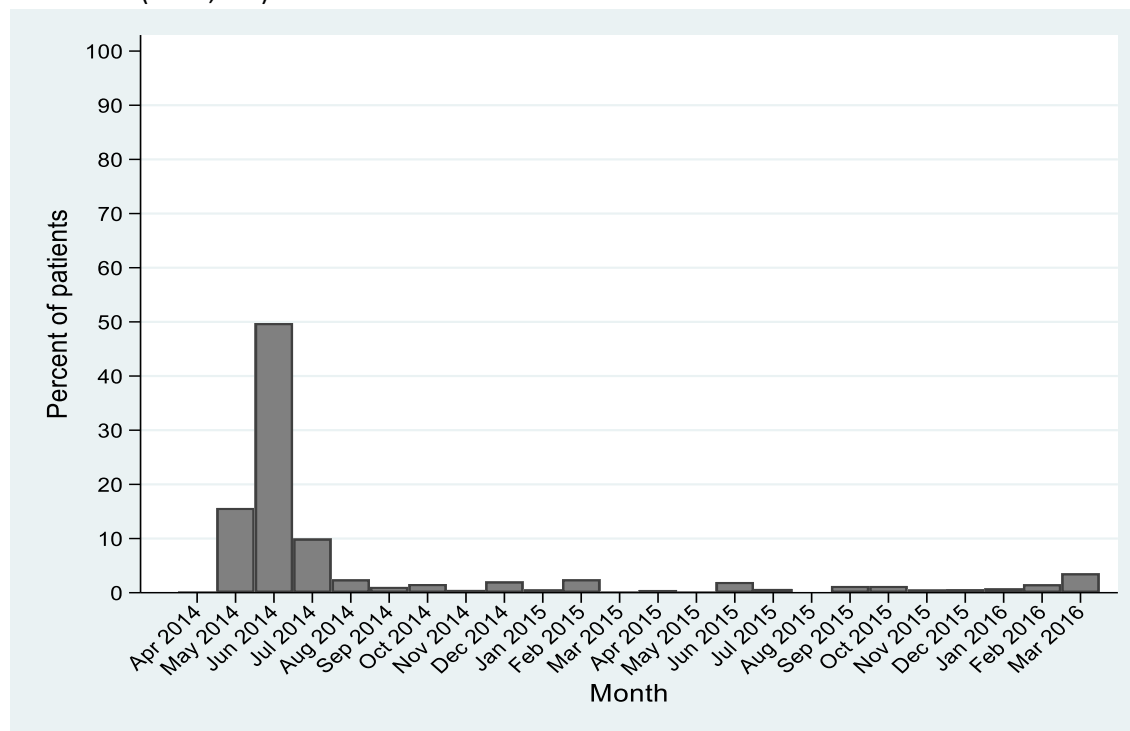
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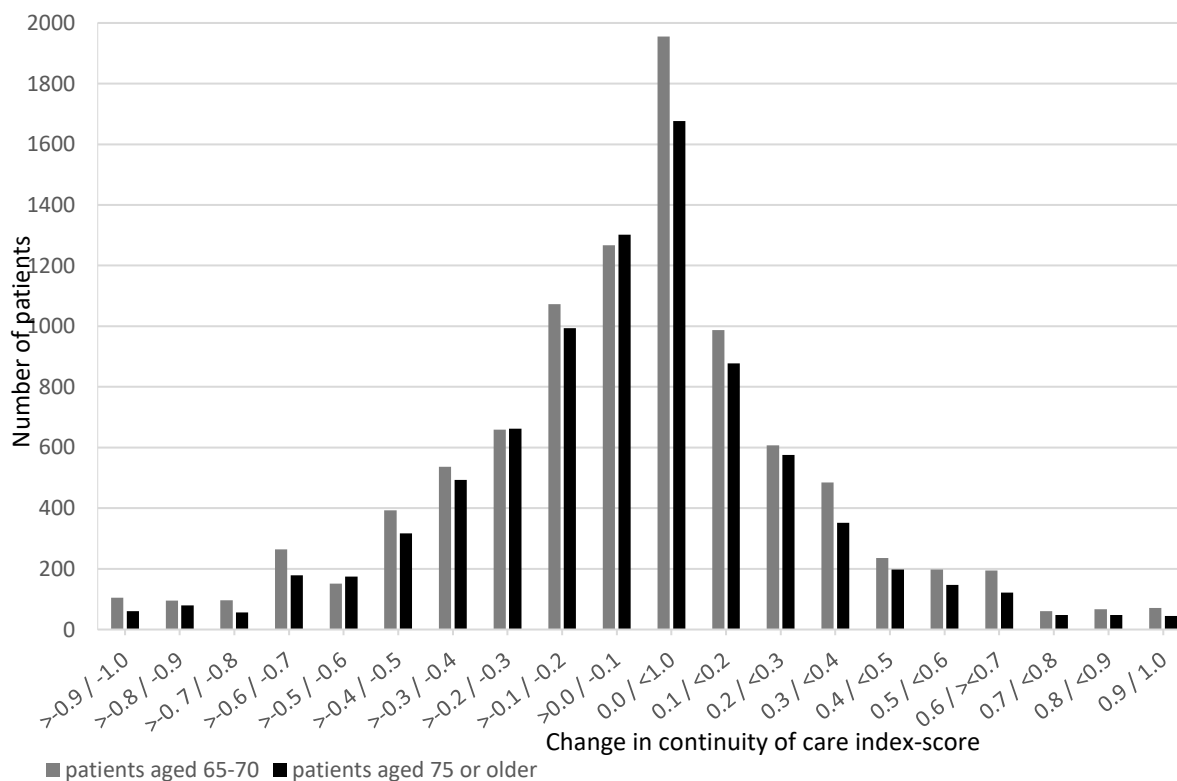


Supplement

Supplementary Figure 1: Distribution of date when patients aged 75 and older were notified of named GP (n=12,526).



Supplementary Figure 2: Distribution of change in BB index-score between 2012-14 and 2014-16 for patients aged 65-70 (N=9,502) and 75 or older (N=8,409).



Supplementary Table 1: Cross-tabulation of continuity of care (using Bice & Boxerman index-scores) and number of GP consultations for a random sample of 38,500 patients in England between 2012 and 2016.

CoC (BB index)	Number of GP consultations (%)				
	2-5	6-9	10-15	16+	
Lowest CoC	3,941 (40.8)	1,946 (20.2)	1,869 (19.4)	1,896 (19.6)	9,652 (100.0)
CoC Qr2	1,454(15.6)	2,417 (25.9)	2,456 (26.3)	3,017 (32.3)	9,344 (100.0)
CoC Qr3	2,036 (20.7)	2,361 (24.0)	2,566 (26.0)	2,889 (29.3)	9,852 (100.0)
Highest CoC	3,032 (31.4)	2,441 (25.3)	2,172 (22.5)	2,007 (20.8)	9,652 (100.0)
Total	10,463 (27.2)	9,165 (23.8)	9,063 (23.5)	9,809 (25.5)	38,500 (100.0)

CoC=continuity of care, Qr=quartile, BB=Bice & Boxerman

Supplementary Table 2: Estimates of B-coefficients from multi-level regression (normal response) model for the association between introduction of named GP and continuity of care (using Bice & Boxerman index-scores) for a random sample of 38,500 patients in England between 2012 and 2016, adjusted for standardised covariates.

	Coef.	95% CI	p-value
Constant	0.427	0.404; 0.449	<0.001
Period (ref.=pre)	-0.024	-0.030; -0.017	<0.001
Age (ref.= 75-)	0.017	0.009; 0.025	<0.001
Period * Age	-0.005	-0.014; 0.005	0.344
Female (ref.=male)	-0.007	-0.010; -0.004	<0.001
Number of chronic morbidities <sup>1</sup>	-0.006	-0.009; -0.003	<0.001
Deprivation level Qn2 (ref.= Qn1-Least deprived)	0.001	-0.003; 0.005	0.503
Deprivation level Qn3 (ref.= Qn1-Least deprived)	-0.001	-0.006; 0.003	0.490
Deprivation level Qn4 (ref.= Qn1-Least deprived)	-0.003	-0.007; 0.001	0.142
Deprivation level Qn5 (ref.= Qn1-Least deprived)	-0.003	-0.007; 0.000	0.085
Number of GP consultations Qr2 (ref.=Qr1-lowest number)	0.002	-0.001; 0.005	0.255
Number of GP consultations Qr3 (ref.=Qr1-lowest number)	-0.001	-0.004; 0.003	0.716
Number of GP consultations Qr4 (ref.=Qr1-lowest number)	-0.004	-0.007; -0.000	0.051
Number of GPs in practice Qr2 (ref.=Qr1-lowest number)	-0.037	-0.046; -0.028	<0.001
Number of GPs in practice Qr3 (ref.=Qr1-lowest number)	-0.050	-0.061; -0.040	<0.001
Number of GPs in practice Qr4 (ref.=Qr1-lowest number)	-0.069	-0.081; -0.057	<0.001
Cities and towns (ref.=urban conurbation)	0.023	-0.009; 0.055	0.152
Rural (ref.=urban conurbation)	-0.017	-0.051; 0.018	0.342
Practice-level variance (constant)	0.017	0.013; 0.021	
Patient-level variance (constant)	0.017	0.016; 0.018	
Period-level variance (constant)	0.053	0.052; 0.054	
intraclass correlation coefficient (ICC)	0.195		

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. Ref.= reference; Qn=quintile; Qr=quartile.



Supplementary Table 3: Estimates of B-coefficients from multi-level regression (binomial logit) model for association between introduction of named GP and risk of an emergency hospital admission for a random sample of 38,500 patients in England between 2012 and 2016, adjusted for standardised covariates.

	Coef.	95% CI	p-value
Constant	-2.019	-2.088; -1.951	<0.001
Period (ref.=pre)	0.145	0.062; 0.229	0.001
Age (ref.= 75-)	0.466	0.381; 0.551	<0.001
Period * Age	0.175	0.064; 0.285	0.002
Female (ref.=male)	-0.028	-0.057; 0.002	0.066
Number of chronic morbidities <sup>1</sup>	0.465	0.438; 0.492	<0.001
Deprivation level Qn2 (ref.= Qn1-Least deprived)	0.304	-0.007; 0.068	0.109
Deprivation level Qn3 (ref.= Qn1-Least deprived)	0.054	0.016; 0.92	0.005
Deprivation level Qn4 (ref.= Qn1-Least deprived)	0.065	0.029; 0.102	<0.001
Deprivation level Qn5 (ref.= Qn1-Least deprived)	0.083	0.049; 0.117	<0.001
Number of GPs in practice Qr2 (ref.=Qr1-lowest number)	-0.008	-0.056; 0.040	0.750
Number of GPs in practice Qr3 (ref.=Qr1-lowest number)	-0.004	-0.054; 0.047	0.887
Number of GPs in practice Qr4 (ref.=Qr1-lowest number)	0.001	-0.053; 0.055	0.974
Cities and towns (ref.=urban conurbation)	-0.061	-0.119; -0.003	0.039
Rural (ref.=urban conurbation)	-0.022	-0.083; 0.039	0.482
Practice-level variance (constant)	0.020	0.008; 0.033	
Patient-level variance (constant)	0.548	0.465; 0.632	
Intraclass correlation coefficient (ICC)	0.035		

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. Ref.= reference; Qn=quintile; Qr=quartile.

Note: the ratio of odds ratios for patients aged 75 and over was 1.19 compared with those under 75; this is calculated by taking the e raised power of 0.175.

Supplementary Table 4: Estimates of B-coefficients from multi-level regression (Poisson) model for association between introduction of named GP and the number of emergency hospital admissions for a random sample of 38,500 patients in England between 2012 and 2016, adjusted for standardised covariates.

	Coef.	95% CI	p-value
Constant	-1.868	-1.927; -1.808	<0.001
Period (ref.=pre)	0.164	0.098; 0.230	<0.001
Age (ref.= 75-)	0.452	0.380; 0.525	<0.001
Period * Age	0.134	0.051; 0.217	0.001
Female (ref.=male)	-0.024	-0.051; 0.003	0.087
Number of chronic morbidities <sup>1</sup>	0.428	0.403; 0.452	<0.001
Deprivation level Qn2 (ref.= Qn1-Least deprived)	0.036	0.002; 0.070	0.041
Deprivation level Qn3 (ref.= Qn1-Least deprived)	0.056	0.021; 0.091	0.002
Deprivation level Qn4 (ref.= Qn1-Least deprived)	0.070	0.037; 0.103	<0.001
Deprivation level Qn5 (ref.= Qn1-Least deprived)	0.086	0.055; 0.117	<0.001
Number of GPs in practice Qr2 (ref.=Qr1-lowest number)	0.004	-0.037; 0.045	0.845
Number of GPs in practice Qr3 (ref.=Qr1-lowest number)	0.014	-0.029; 0.058	0.525
Number of GPs in practice Qr4 (ref.=Qr1-lowest number)	0.004	-0.043; 0.050	0.887
Cities and towns (ref.=urban conurbation)	-0.058	-0.110; -0.006	0.028
Rural (ref.=urban conurbation)	-0.021	-0.076; 0.034	0.458
Practice-level variance (constant)	0.015	0.005; 0.025	
Patient-level variance (constant)	1.511	1.440; 1.582	
Intraclass correlation coefficient (ICC)	0.010		

<sup>1</sup> Diagnosed with one or more of the following seven chronic conditions: chronic renal disease, cancer, asthma, stroke, coronary heart disease, diabetes, or COPD. Ref.= reference; Qn=quintile; Qr=quartile.

Note: the ratio of rate ratios for patients aged 75 and over was 1.14 compared with those under 75; this is calculated by taking the e raised power of 0.134.

STROBE Statement—Checklist of items that should be included in reports of *cohort studies*

	Item No	Recommendation
<b>Title and abstract</b>	1	(a) Indicate the study's design with a commonly used term in the title or the abstract <b>[Within abstract's design section]</b> (b) Provide in the abstract an informative and balanced summary of what was done and what was found <b>[The abstract's setting, design and results sections]</b>
<b>Introduction</b>		
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported <b>[Introduction on page 3]</b>
Objectives	3	State specific objectives, including any prespecified hypotheses <b>[Introduction on page 3]</b>
<b>Methods</b>		
Study design	4	Present key elements of study design early in the paper <b>[Abstract, and Methods page 4]</b>
Setting	5	Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection <b>[Abstract, and Methods page 4-6]</b>
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of participants. Describe methods of follow-up <b>[Methods page 4]</b> (b) For matched studies, give matching criteria and number of exposed and unexposed <b>N/A</b>
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable <b>[Methods page 4-6]</b>
Data sources/ measurement	8*	For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group <b>[Methods page 4]</b>
Bias	9	Describe any efforts to address potential sources of bias <b>[Strengths and weaknesses page 9]</b>
Study size	10	Explain how the study size was arrived at <b>[Methods page 4]</b>
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why <b>[Methods page 5-6]</b>
Statistical methods	12	(a) Describe all statistical methods, including those used to control for confounding <b>[Methods page 6, Results page 7-8, Discussion page 9]</b> (b) Describe any methods used to examine subgroups and interactions <b>[Methods page 6-7]</b> (c) Explain how missing data were addressed <b>[This study used anonymised data from patient's electronic records, we assume that all consultation data were recorded and all admissions to hospital.]</b> (d) If applicable, explain how loss to follow-up was addressed <b>[Methods page 4]</b> (e) Describe any sensitivity analyses
<b>Results</b>		
Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially eligible, examined for eligibility, confirmed eligible, included in the study, completing follow-up, and analysed <b>[Methods page 4 and 6]</b> (b) Give reasons for non-participation at each stage <b>[Methods page 4]</b> (c) Consider use of a flow diagram <b>N/A</b>
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and

		information on exposures and potential confounders [ <b>Methods page 6, and table 1</b> ]
		(b) Indicate number of participants with missing data for each variable of interest N/A
		(c) Summarise follow-up time (eg, average and total amount) [ <b>Methods page 4</b> ]
Outcome data	15*	Report numbers of outcome events or summary measures over time [ <b>Methods page 5-6</b> ]
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included [ <b>Methods page 6, Results 7-8</b> ] (b) Report category boundaries when continuous variables were categorized [ <b>Method page 7, Table 1</b> ] (c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period N/A
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses [ <b>Results page 7-8</b> ]
<b>Discussion</b>		
Key results	18	Summarise key results with reference to study objectives [ <b>Discussion page 9</b> ]
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias [ <b>Discussion page 9-10</b> ]
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence [ <b>Discussion page 10-11</b> ]
Generalisability	21	Discuss the generalisability (external validity) of the study results [ <b>Discussion page 11</b> ]
<b>Other information</b>		
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based [ <b>Page 12-13</b> ]

\*Give information separately for exposed and unexposed groups.

**Note:** An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at <http://www.plosmedicine.org/>, Annals of Internal Medicine at <http://www.annals.org/>, and Epidemiology at <http://www.epidem.com/>). Information on the STROBE Initiative is available at <http://www.strobe-statement.org>.