

Appendix A. A description of the five dimensions of care outlined by the RE-Aim framework

RE-AIM Dimension	Definition	Metrics requested
Reach into the target population	The absolute number, proportion, and representativeness of individuals who are willing to participate in a given initiative, intervention, or program.	<ul style="list-style-type: none"> • Total number of cases completed: • Number of specialties available • Distribution of cases across specialties (i.e. how many cases went to each specialty)
Effectiveness or efficacy	The impact of an intervention on important outcomes, including potential negative effects, quality of life, and economic outcomes.	<ul style="list-style-type: none"> • Number of days between a case being submitted and a specialist responding (median and 75 percentile) • Proportion of advice on new/additional action (survey Q1) • Whether a referral was originally considered and/or ultimately provided (response to survey Q2)
Adoption by target settings, institutions and staff	The absolute number, proportion, and representativeness of settings and intervention agents (people who deliver the program) who are willing to initiate a program.	<ul style="list-style-type: none"> • Number of PCPs who joined the service • Proportion of PCPs who submitted ≥ 1 case • Number of clinics with participating PCPs • Number of cities/towns with participating PCPs • Number of specialists who joined the service • Number of specialty groups available
Implementation consistency, costs and adaptations made during delivery	The consistency and fidelity to the program protocol, the costs and adaptations made during delivery.	<ul style="list-style-type: none"> • Steps taken to facilitate replication of eConsult in new jurisdiction (e.g. establishing partnerships, addressing privacy issues, physician engagement, and payment)
Maintenance of intervention effects in individuals and settings over time	The extent to which a program or policy becomes institutionalized or part of the routine organizational practices and policies.	<ul style="list-style-type: none"> • Number of cases completed over time (e.g. monthly case volume) • Number of PCPs who joined the service during the one year period • Evidence of sustainment and expansion (e.g. funding, new partnerships)