Appendix-3: In-depth interview schedule: Carers

Thank you for consenting to be part of this research. Through this interview, I wish to explore your perspective around potential development of an electronic health information education platform for older people with a hip fracture injury.

Name: ____________________________ Age ___ /years Sex ___________

Relationship with patient ___________ Hospital ID __________ Date of admission ________

Address _____________________________________________________________

Context

Question-1: Can you please recollect and narrate about the circumstances in which this injury occurred to your family member/relative and the journey so far?

Probe: fall/accident, place of residence, care seeking decision, carer and support available, reaching hospital, care in the hospital

Question-2: In your opinion, what are the important things that will help your family member/carer recover well after the discharge from this hospital?

Probe: carer support, residence, independence, quality of life, access to information, services

Content

Question-3: How important do you feel, as a carer, around right kind of health information will help your family member/relative recover well and what challenges you anticipate in accessing this information?

Probe: Prior experience, information leaflet/booklet, support-doctor/nursing staff/carer/friends, physical/disability concern

Question-4: As a carer, what areas of health information you are interested in knowing now and after your family member/relative gets discharged from this hospital?

Probe: Any particular area of concern, in general for people in similar situation, WHO ICOPE- elaborate, different platforms, convenience

System

Question-5: How would you consider availability of health information, electronically?

Probe: current and likelihood to access, any example, challenges, motivation and optimism

Question-6: What would you recommend to the developers of electronic health education platform to consider for patients’ hip fractures once they are discharged from the hospital?

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Probe: usability, functionalities,