

Supplementary file 2 Original Likert scales
Satisfaction with care

Satisfaction with care during pregnancy	Midwife-led care	Regular care	Adj. Mean difference	95%CI	adj.p value
At my pregnancy check-ups I was always asked whether I had any questions	5.61(1.54)	4.55(2.19)	1.06	0.54 to 1.59	<0.001
The midwives/nurses always kept me informed about what was happening related to my pregnancy	6.10(1.24)	5.53(1.77)	0.54	0.12 to 0.95	0.014
The doctor always kept me informed about what was happening related to my pregnancy	5.13(1.67)	5.06(1.90)	-0.004	-0.52 to 0.48	0.982
I was always given an active say in decisions about my care in pregnancy	4.40(1.84)	4.31(2.06)	0.08	-0.45 to 0.65	0.768
I always felt my worries, anxieties or concerns about the pregnancy and the baby were taken seriously by the midwives/nurses	5.90(1.44)	5.57(1.59)	0.34	-0.10 to 0.76	0.123
I always felt my worries, anxieties or concerns about the pregnancy and the baby were taken seriously by the doctors	5.36(1.69)	5.15(1.87)	0.20	-0.34 to 0.69	0.461
At my check-ups the midwives/nurses often seemed rushed and busy	1.30(1.02)	2.18(1.89)	-0.88	-1.32 to -0.47	<0.001
At my check-ups the doctors often seemed rushed and busy	2.03(1.90)	2.38(2.10)	-0.33	-0.90 to 0.25	0.246
Care in pregnancy was provided in a competent way	5.24(1.33)	5.42(1.49)	-0.19	-0.58 to 0.21	0.336
I was happy with the emotional support I received in in pregnancy from midwives/nurses	6.11(1.20)	5.19(1.84)	0.92	0.46 to 1.33	<0.001
I was happy with the emotional support I received in in pregnancy from doctors	5.22(1.64)	4.76(2.1)	0.40	-0.17 to 0.93	0.154
I was happy with the physical care I received in pregnancy from midwives/nurses	5.98(1.30)	5.72(1.77)	0.26	-0.17 to 0.67	0.234
I was happy with the physical care I received in pregnancy from doctors	5.45(1.74)	5.36(2.01)	0.03	-0.56 to 0.53	0.906

My privacy was very well respected and taken care of from midwives/nurses	6,58(0.89)	6.43(1.01)	0.26	-0.17 to 0.67	0.234
I was afraid that I would have problems to reach pregnancy care because of occupation soldiers or settlers	1.03(0,30)	1.14(0,87)	-0.10	-0.31 to 0.06	0.275
Describe your overall satisfaction with the care you received during last pregnancy at the MOH clinic	5.57	5.38	0.16	-0.18 to 0.46	0.335
Satisfaction with care during labour and birth					
The midwives always kept me informed about what was happening during labour and birth	5.29(1.89)	4.84(2.04)	0.62	0.06 to 1.18	0.030
The doctors always kept me informed about what was happening during labour and birth	4.60(1.93)	4.29(1.89)	0.52	-0.09 to 1.10	0.099
I was always given an active say in decisions about my care during labour and birth	3.91(2.05)	3.8(2.24)	0.49	-0.11 to 1.07	0.103
The midwives were encouraging	5.27(1.99)	4.94(1.14)	0.56	-0.05 to 1.15	0.067
The doctors were encouraging	4.70(2.02)	4.44(2.35)	0.46	-0.18 to 1.12	0.166
The midwives provided reassurance if I needed it	5.41(2.13)	4.85(2.12)	0.79	0.19 to 1.39	0.010
The doctors provided reassurance if I needed it	4.79(2.18)	4.32(2.36)	0.73	0.10 to 1.37	0.027
I felt nobody really cared for me during labour and birth	2.51(2.24)	2.54(2.22)	-0.29	-0.93 to 0.33	0.363
I was happy with the emotional support I received from the midwives	5.19(2.14)	4.67(2.22)	0.79	0.18 to 1.39	0.013
I was happy with the emotional support I received from the doctors	4.52(2.08)	4.32(2.36)	0.47	-0.17 to 1.11	0.158
Care during labour and birth was provided in a professional way	4.72(1.85)	4.83(1.94)	0.10	-0.43 to 0.64	0.704
I wish someone from my family could accompany me during labour and birth	6.05(1.82)	5.99(2.19)	0.03	-0.56 to 0.64	0.914

My privacy was well respected during labour and birth	6.00(1.49)	5.23(1.96)	1.00	0.52 to 1.50	<0.001
I felt abused from the midwives during labour and birth	1.55(1.55)	1.91(1.89)	-0.56	-1.08 to -0.07	0.031
I felt abused from the doctors during labour and birth	1.51(1.47)	1.68(1.72)	-0.33	-0.85 to 0.13	0.168
When labour started I was afraid that I would not reach hospital because of the military checkpoints and occupation soldiers or settlers	1.36(1.36)	2.24(2.15)	-0.79	-1.34 to -0.24	0.008
Overall, how would you describe the care you received in labour and birth (1 very poor, 7 very good)	5.14(1.53)	4.88(1.75)	0.51	0.06 to 0.98	0.028
Satisfaction during postnatal hospital stay					
I was given the advice I needed with breast feeding at hospital	4.48(2.24)	3.19(2.30)	1.35	0.69 to 2.19	<0.001
I was given the advice I needed about how to handle, settle or look after my baby in the hospital	4.28(2.19)	2.68(2.27)	1.68	1.03 to 2.43	<0.001
I was given the advice I needed about any problems with the baby's health and progress in the hospital	4.45(2.24)	2.83(2.29)	1.72	1.02 to 2.53	<0.001
I was given the advice I needed in hospital about my own health and recovery in after birth	4.37(2.33)	3.03(2.20)	1.42	0.78 to 2.11	<0.001
Care after birth in hospital was provided in a competent way	4.81(1.87)	3.69(1.99)	1.20	0.61 to 1.88	<0.001
Midwives in hospital were supportive after birth	5.48(1.85)	4.05(2.12)	1.52	0.92 to 2.17	<0.001
Doctors in hospital were supportive after birth	4.70(1.87)	3.25(2.30)	1.53	0.90 to 2.26	<0.001
I was happy by the emotional support from midwives after birth in hospital	5.42(1.95)	3.68(2.16)	1.81	1.19 to 2.47	<0.001
My privacy was taken good care of at the hospital after birth	6.21(1.16)	4.89(2.03)	1.38	0.89 to 1.99	<0.001

Overall, how would you describe the care you received in hospital after birth (1 is very poor and 7 is very good)	5.01(1.52)	4.1(1.85)	0.98	0.49 to 1.57	<0.001
Satisfaction with care received from Governmental clinic after birth					
I was given the advice I needed at the clinic about how to handle, settle or look after my baby	4.83(1.84)	4.37(2.21)	0.49	-0.10 to 1.04	0.097
At the clinic I was given the advice I needed about any problems with the baby's health and progress	5.06(1.58)	4.61(2.04)	0.49	-0.03 to 1.05	0.060
At the clinic I was given the advice I needed about my own health and recovery after the birth	4.38(2.00)	4.03(2.27)	0.35	-0.25 to 0.94	0.244
At the clinic the nurse only had time to vaccinate the baby, no time for individual information	2.54(2.07)	2.10(1.93)	0.83	-0.18 to 0.90	0.185
My privacy was taken good care of at the clinic	5.98(1.12)	6.03(1.14)	-0.04	-0.38 to 0.32	0.803
I was happy for emotional support I received at the clinic after birth	4.95(1.83)	5.09(1.72)	-0.12	-0.63 to 0.37	0.641
I received good advice regarding family planning and contraceptives at the clinic	4.51(2.05)	3.74(2.21)	0.76	0.18 to 1.32	0.012
Overall, how would you describe the care your baby received at the clinic after birth (1 is very bad and 7 is very good)	5.43(1.2)	5.80(1.01)	-0.34	-0.67 to -0.02	0.032
Overall, how would you describe the care you received for yourself at the clinic after birth (1 is very bad and 7 is very good)	4.61(1.44)	4.79(1.15)	-0.17	-0.60 to 0.24	0.447
Overall how satisfied were you with all care after birth that you received from Government services	4.79(1.15)	4.93(1.14)	-0.12	-0.46 to 0.19	0.460
Overall how satisfied were you with the total Governmental services on a scale from 1 (very bad) to 7 (very good)	5.04(1.35)	4.88(1.15)	0.16	-0.19 to 0.51	0.366
Satisfaction during postnatal home visit					
During the home visit the midwife/nurse gave me the advice I needed with breastfeeding	5.91(1.42)				
During home visit I was given the advice I needed to handle and look after my baby	5.63(1.57)				
During the home visit I was given the advice I needed to look after my own health and recovery after birth	6.01(1.54)				

I got enough time to ask all the questions I had during home visit	5.51(1.37)
I receive helpful information about family planning during the home visit	5.26(2.04)
I was happy for the emotional support I received from the midwife/nurse during home visit	6.50(0.87)
Overall, how would you describe the care you received for yourself at home visit (1 means very bad and 7 means very good)	6.05(0.98)
Overall, how would you describe the care your baby received at home visit (1 means very bad and 7 means very good)	5.83(1.18)
