

## Response rates for individual questions

### Q1. Which of the following Orthotic services does your Trust/Health board provide?

Country % (number who replied)
England 100% (90/90) <sup>#</sup>
Scotland 100% (12/12)
Wales 100% (5/5)
Northern Ireland 100% (3/3)

<sup>#</sup>88 trusts are included in the analysis, but one trust provided separate responses for adult (in House) and paediatric (contracted) and one trust sent two individual replies for different areas within their trust so there is a total of 90 questionnaires.

**Note:** 10 trusts selected In House but were categorised as Contracted as they stated orthotists were supplied by contractors. 1 trust selected both and stated their service was a Mixed model but mostly contracted, this trust was categorised as contracted.

### Q2. If your service is run by a contractor:

#### List of contractors

Country % (number who replied)
England 90% (57/63) <sup>~</sup>
Scotland 100% (6/6)
Wales 100% (3/3)
Northern Ireland 100% (3/3)

<sup>~</sup>Total number of contracts for England is 63 contracts for 57 trusts as 4 trusts provided names of 2 contractors and 1 trust provided names of 3 contractors.

#### Q2. continued

#### What is the total value of the contract?

#### Is the tender covering both service and product? Please state what it covers

Country % (number who replied)
England Contracted 38/63 (60%)
Scotland Contracted 83% (5/6)
Wales Contracted 67% (2/3)
NI Contracted 100% (3/3)

### Q3. How is your orthotics service commissioned?

Country % (number who replied)
England Contracted 90% (57/63)
England In House 96% (26/27)
Scotland Contracted 100% (6/6)
Scotland In House 67% (4/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

<sup>^</sup>Total % is greater than 100% as for In-House 3 trusts selected both block contracts and local tariffs and for contracted 2 trusts selected both block contracts and local tariffs, with different hospitals within their trusts.

**Q4. Please provide annual volumes of orders for the last 12 months (2015/16), and manufacturer lead times for:**

<b>Stock Paediatric Footwear</b>	<b>Number of Orders Placed in last 12 months</b>	<b>Average Lead times (Weeks)</b>
	<b>% Replies</b>	<b>% Replies</b>
England Contracted	51% (32/63)	60% (38/63)
England In House	44% (12/27)	70% (19/27)
Scotland Contracted	50% (3/6)	50% (3/6)
Scotland In House	33% (2/6)	33% (2/6)
Wales Contracted	100% (3/3)	100% (3/3)
Wales In House	50% (1/2)	50% (1/2)
Northern Ireland Contracted	100% (3/3)	33% (1/3)

<b>Modular Adult Orthotic Footwear</b>	<b>Number of Orders Placed in last 12 months</b>	<b>Average Lead times (Weeks)</b>
	<b>% Replies</b>	<b>% Replies</b>
England Contracted	52% (33/63)	62% (39/63)
England In House	41% (11/27)	70% (19/27)
Scotland Contracted	33% (2/6)	50% (3/6)
Scotland In House	50% (3/6)	50% (3/6)
Wales Contracted	100% (3/3)	100% (3/3)
Wales In House	50% (1/2)	50% (1/2)
Northern Ireland Contracted	100% (3/3)	67% (2/3)

<b>Bespoke Orthotic Footwear</b>	<b>Number of Orders Placed in last 12 months</b>	<b>Average Lead times (Weeks)</b>
	<b>% Replies</b>	<b>% Replies</b>
England Contracted	54% (34/63)	67% (42/63)
England In House	44% (12/27)	74% (20/27)
Scotland Contracted	50% (3/6)	50% (3/6)
Scotland In House	50% (3/6)	50% (3/6)
Wales Contracted	100% (3/3)	100% (3/3)
Wales In House	50% (1/2)	50% (1/2)
Northern Ireland Contracted	100% (3/3)	67% (2/3)

<b>Orthotic Footwear Repairs</b>	<b>Number of Orders Placed in last 12 months</b>	<b>Average Lead times (Weeks)</b>
	<b>% Replies</b>	<b>% Replies</b>
England Contracted	62% (39/63)	71% (45/63)
England In House	52% (14/27)	70% (17/27)
Scotland Contracted	50% (3/6)	50% (3/6)
Scotland In House	50% (3/6)	50% (3/6)
Wales Contracted	100% (3/3)	100% (3/3)
Wales In House	50% (1/2)	50% (1/2)
Northern Ireland Contracted	67% (2/3)	33% (1/3)

<b>Moulded EVA Insoles</b>	<b>Number of Orders Placed in last 12 months</b>	<b>Average Lead times (Weeks)</b>
	<b>% Replies</b>	<b>% Replies</b>
England Contracted	46% (29/63)	65% (41/63)
England In House	37% (10/27)	70% (19/27)
Scotland Contracted	50% (3/6)	50% (3/6)
Scotland In House	50% (3/6)	50% (3/6)
Wales Contracted	33% (1/3)	67% (2/3)
Wales In House	0	0
Northern Ireland Contracted	100% (3/3)	67% (2/3)

Plastic Heel Cups	Number of Orders Placed in last 12 months	Average Lead times (Weeks)
	% Replies	% Replies
England Contracted	43% (27/63)	51% (32/63)
England In House	33% (9/27)	56% (15/27)
Scotland Contracted	50% (3/6)	50% (3/6)
Scotland In House	50% (3/6)	50% (3/6)
Wales Contracted	33% (1/3)	33% (1/3)
Wales In House	0	0
Northern Ireland Contracted	67% (2/3)	67% (2/3)

Carbon Fibre Insoles	Number of Orders Placed in last 12 months	Average Lead times (Weeks)
	% Replies	% Replies
England Contracted	48% (30/63)	52% (33/63)
England In House	26% (7/27)	52% (14/27)
Scotland Contracted	50% (3/6)	50% (3/6)
Scotland In House	33% (2/6)	33% (2/6)
Wales Contracted	33% (1/3)	33% (1/3)
Wales In House	0	0
Northern Ireland Contracted	67% (2/3)	67% (2/3)

Bespoke AFOs	Number of Orders Placed in last 12 months	Average Lead times (Weeks)
	% Replies	% Replies
England Contracted	48% (30/63)	67% (42/63)
England In House	59% (16/27)	74% (20/27)
Scotland Contracted	50% (3/6)	50% (3/6)
Scotland In House	50% (3/6)	50% (3/6)
Wales Contracted	33% (1/3)	67% (2/3)
Wales In House	0	0
Northern Ireland Contracted	100% (3/3)	67% (2/3)

**Q5. Can you give the breakdown of your financial performance versus budget for your Orthotic PRODUCT annually for the last 5 years.**

% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	43% (24/63)	44% (12/27)	50% (3/6)	67% (4/6)	100% (3/3)	100% (2/2)	0
2012/13	49% (31/63)	48% (13/27)	67% (4/6)	83% (5/6)	100% (3/3)	100% (2/2)	0
2013/14	54% (34/63)	56% (15/27)	67% (4/6)	83% (5/6)	100% (3/3)	100% (2/2)	0
2014/15	59% (34/63)	67% (18/27)	67% (4/6)	83% (5/6)	100% (3/3)	100% (2/2)	0
2015/16	62% (39/63)	67% (18/27)	67% (4/6)	83% (5/6)	100% (3/3)	100% (2/2)	0

**Q6. Can you give a breakdown of your financial performance versus budget for your orthotic service excluding all non-pay items**

% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	36% (24/63)	48% (13/27)	17% (1/6)	67% (4/6)	100% (3/3)	100% (2/2)	0
2012/13	41% (26/63)	55% (16/29)	33% (2/6)	83% (5/6)	100% (3/3)	100% (2/2)	0
2013/14	46% (29/63)	69% (20/29)	40% (2/5)	83% (5/6)	100% (3/3)	100% (2/2)	0
2014/15	49% (31/63)	79% (23/29)	40% (2/5)	83% (5/6)	100% (3/3)	100% (2/2)	0
2015/16	54% (34/63)	79% (23/29)	40% (2/5)	83% (5/6)	100% (3/3)	100% (2/2)	0

**Q7. Over the last five financial years, how many orthotics appointments were made for the entire service?**

Total Appointments							
% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	57% (36/63)	67% (18/27)	50% (3/6)	83% (4/6)	100% (3/3)	50% (1/2)	67% (2/3)
2012/13	62% (39/63)	74% (20/27)	50% (3/6)	83% (4/6)	100% (3/3)	100% (2/2)	100% (3/3)
2013/14	70% (44/63)	78% (21/27)	50% (3/6)	83% (4/6)	100% (3/3)	100% (2/2)	100% (3/3)
2014/15	81% (51/63)	89% (24/27)	50% (3/6)	83% (4/6)	100% (3/3)	100% (2/2)	100% (3/3)
2015/16	86% (54/63)	89% (24/27)	67% (4/6)	83% (4/6)	100% (3/3)	100% (2/2)	100% (3/3)

Paediatric Appointments							
% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	44% (28/63)	56% (15/27)	0	50% (3/6)	100% (3/3)	50% (1/2)	67% (2/3)
2012/13	48% (30/63)	63% (17/27)	33% (2/6)	50% (3/6)	100% (3/3)	100% (2/2)	100% (3/3)
2013/14	54% (34/63)	67% (18/27)	33% (2/6)	50% (3/6)	100% (3/3)	100% (2/2)	100% (3/3)
2014/15	63% (40/63)	78% (21/27)	33% (2/6)	50% (3/6)	100% (3/3)	100% (2/2)	100% (3/3)
2015/16	65% (41/63)	78% (21/27)	50% (3/6)	50% (3/6)	100% (3/3)	100% (2/2)	100% (3/3)

**Q8. Over the last five financial years, how many patients were seen in your entire orthotics service?**

% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	56% (35/63)	59% (16/27)	33% (2/6)	67% (4/6)	67% (2/3)	50% (1/2)	67% (2/3)
2012/13	62% (39/63)	67% (18/27)	33% (2/6)	67% (4/6)	67% (2/3)	100% (2/2)	100% (3/3)
2013/14	71% (45/63)	70% (19/27)	33% (2/6)	67% (4/6)	67% (2/3)	100% (2/2)	100% (3/3)
2014/15	84% (53/63)	85% (23/27)	33% (2/6)	67% (4/6)	67% (2/3)	100% (2/2)	100% (3/3)
2015/16	84% (53/63)	85% (23/27)	50% (3/6)	50% (3/6)	67% (2/3)	100% (2/2)	100% (3/3)

**Q9. Out of the patients treated, as detailed in the above table, how many of these patients were under 18 years of age? (Broken down in patients seen per year)**

% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	48% (30/63)	52% (14/27)	0	67% (4/6)	67% (2/3)	50% (1/2)	33 (1/3)
2012/13	54% (34/63)	56% (15/27)	0	67% (4/6)	67% (2/3)	100% (2/2)	67 (2/3)
2013/14	62% (39/63)	59% (16/27)	0	67% (4/6)	67% (2/3)	100% (2/2)	67 (2/3)
2014/15	70% (44/63)	74% (20/27)	0	67% (4/6)	67% (2/3)	100% (2/2)	67 (2/3)
2015/16	70% (44/63)	74% (20/27)	33% (2/6)	50% (3/6)	67% (2/3)	100% (2/2)	67 (2/3)

**Q10. What is your average DNA (Did not attend) rate across your service for the last 5 years?**

% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	48% (30/63)	56% (15/27)	17 % (1/6)	67% (4/6)	100% (3/3)	50% (1/2)	67 (2/3)
2012/13	52% (33/63)	63% (17/27)	33% (2/6)	67% (4/6)	100% (3/3)	100% (2/2)	100 (3/3)
2013/14	59% (37/63)	70% (19/27)	50% (3/6)	83% (5/6)	100% (3/3)	100% (2/2)	100 (3/3)
2014/15	70% (44/63)	85% (23/27)	50% (3/6)	83% (5/6)	100% (3/3)	100% (2/2)	100 (3/3)
2015/16	71% (45/63)	89% (24/27)	83% (5/6)	67% (4/6)	100% (3/3)	100% (2/2)	100 (3/3)

**Q11. Is your orthotics service part of the 18 week referral to treatment pathway?**

Country % (number who replied)
England Contracted 97% (61/63)
England In House 100% (27/27)
Scotland Contracted (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q12. Regarding your current orthotic service waiting times**

Country % (number who replied)
England Contracted 75% (47/63)
England In House 78% (21/27)
Scotland Contracted 83% (5/6)
Scotland In House 67% (4/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 67% (1/3)

**Q13. Does your orthotic service take part in multidisciplinary joint clinics**

Country % (number who replied)
England Contracted 100% (63/63)
England In House 93% (25/27)
Scotland Contracted 100% (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q14. Does your service have access to the following facilities**

Country % (number who replied)
England Contracted 95% (60/63)
England In House 93% (25/27)
Scotland Contracted 100% (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q15. Are all children seen in separate paediatric clinics**

Country % (number who replied)
England Contracted 98% (62/63)
England In House 85% (23/27)
Scotland Contracted 100% (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q16. Please answer the following section considering Orthotic sessions run over the last 12 months (2015-16)**

Country % (number who replied)	Average number of Orthotist sessions (session meaning 1 clinic usually of 3 hours) per week	Average number of Limited orthotic practitioners (LOP) sessions per week	How many full time equivalent Orthotists work in your trust	How many Administration staff do you employ to work within the Orthotics Service
England Contracted	97% (61/63)	95% (60/63)	65% (41/63)	95% (60/63)
England In House	78% (21/27)	78% (21/27)	78% (21/27)	78% (21/27)
Scotland Contracted	100% (6/6)	100% (6/6)	100% (6/6)	100% (6/6)
Scotland In House	100% (6/6)	100% (6/6)	100% (6/6)	100% (6/6)
Wales Contracted	100% (3/3)	100% (3/3)	100% (3/3)	100% (3/3)
Wales In House	100% (2/2)	100% (2/2)	100% (2/2)	100% (2/2)
Northern Ireland	100% (3/3)	100% (3/3)	33% (1/3)	100% (3/3)

**17. Does the orthotics manager have a clinical background?**

Country % (number who replied)
England Contracted 94% (59/63)
England In House 93% (25/27)
Scotland Contracted 83% (5/6)
Scotland In House 83% (5/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q18. Please give details of the skill mix of orthotists currently within your orthotics service**

Country % (number who replied)
England Contracted 24% (15/63)
England In House 89% (24/27)
Scotland Contracted 67% (4/6)
Scotland In House 100% (6/6)
Wales Contracted 67% (2/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 67% (2/3)

**Q19. Do orthotists working with complex and highly complex conditions already have or are provided with additional post-graduate training in orthotic management of these conditions**

Country % (number who replied)
England Contracted 70% (44/63)
England In House 93% (25/27)
Scotland Contracted 83% (5/6)
Scotland In House 83% (5/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

## Q19. Continued

	Orthotic management of cerebral palsy		Orthotic management of spina bifida	
Country % (number who replied)	Number of Orthotists working in this area	Number of Orthotists with training in area	Number of Orthotists working in this area	Number of Orthotists with training in area
England Contracted	73% (32/44)	52% (23/44)	64% (28/44)	41% (18/44)
England In House	64% (16/25)	52% (13/25)	60% (15/25)	48% (12/25)
Scotland Contracted	83% (5/6)	67% (4/6)	83% (5/6)	67% (4/6)
Scotland In House	67% (4/6)	67% (4/6)	67% (4/6)	50% (3/6)
Wales Contracted	100% (3/3)	67% (2/3)	100% (3/3)	67% (2/3)
Wales In House	100% (2/2)	100% (2/2)	100% (2/2)	100% (2/2)
Northern Ireland	100% (3/3)	100% (3/3)	100% (3/3)	100% (3/3)

	Orthotic management of hereditary sensory motor neuropathy		Orthotic management of the spine	
Country % (number who replied)	Number of Orthotists working in this area	Number of Orthotists with training in area	Number of Orthotists working in this area	Number of Orthotists with training in area
England Contracted	57% (25/44)	36% (16/44)	68% (30/44)	48% (21/44)
England In House	56% (14/25)	40% (10/25)	64% (16/25)	52% (13/25)
Scotland Contracted	67% (4/6)	67% (4/6)	67% (4/6)	67% (4/6)
Scotland In House	67% (4/6)	50% (3/6)	67% (4/6)	50% (3/6)
Wales Contracted	100% (3/3)	67% (2/3)	100% (3/3)	67% (2/3)
Wales In House	100% (2/2)	100% (2/2)	100% (2/2)	100% (2/2)
Northern Ireland	100% (3/3)	100% (3/3)	100% (3/3)	100% (3/3)

	Gait Analysis		Orthotic management of Diabetes	
Country % (number who replied)	Number of Orthotists working in this area	Number of Orthotists with training in area	Number of Orthotists working in this area	Number of Orthotists with training in area
England Contracted	50% (22/44)	36% (16/44)	77% (34/44)	57% (25/44)
England In House	60% (15/25)	48% (12/25)	64% (16/25)	56% (14/25)
Scotland Contracted	83% (5/6)	67% (4/6)	83% (5/6)	83% (5/6)
Scotland In House	50% (3/6)	50% (3/6)	67% (4/6)	67% (4/6)
Wales Contracted	100% (3/3)	67% (2/3)	100% (3/3)	67% (2/3)
Wales In House	100% (2/2)	100% (2/2)	100% (2/2)	100% (2/2)
Northern Ireland	100% (3/3)	100% (3/3)	100% (3/3)	100% (3/3)

**Q20. Do your orthotists have protected continued professional development (CPD) time?**

Country % (number who replied)
England Contracted 67% (42/63)
England In House 93% (25/27)
Scotland Contracted 67% (4/6)
Scotland In House 100% (6/6)
Wales Contracted 67% (2/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q21. Do you have any orthotist vacancies at the moment?**

Country % (number who replied)
England Contracted 44% (28/63)
England In House 93% (25/27)
Scotland Contracted 83% (5/6)
Scotland In House 100% (6/6)
Wales Contracted 33% (1/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 0% (0/3)

**Q22. Are you currently employing locum/agency orthotists to cover any aspect of your orthotics service?**

Country % (number who replied)
England Contracted 87% (55/63)
England In House 93% (25/27)
Scotland Contracted 100% (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q23. Have you employed locum/agency orthotists at any time over the last 5 years?**

Country % (number who replied)
England Contracted 81% (51/63)
England In House 93% (25/27)
Scotland Contracted 100% (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q23. Continued**

Please give details of all locum/agency orthotists you have used over the last 5 years

% replied	England Contracted	England In house	Scotland Contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	53% (9/17)	71% (10/14)	50% (2/4)	67% (2/3)	-	100% (1/1)	100% (1/1)
2012/13	59% (10/17)	64% (9/14)	50% (2/4)	67% (2/3)	-	100% (1/1)	100% (1/1)
2013/14	65% (11/17)	64% (9/14)	50% (2/4)	67% (2/3)	-	100% (1/1)	100% (1/1)
2014/15	65% (11/17)	64% (9/14)	75% (3/4)	67% (2/3)	-	100% (1/1)	100% (1/1)
2015/16	65% (11/17)	64% (9/14)	50% (2/4)	67% (2/3)	-	100% (1/1)	100% (1/1)



**Q24. How many formal and informal complaints have you received regarding your Orthotic service in the last 5 years**

% replied	England Contracted	England In House	Scotland contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	71% (45/63)	70% (19/27)	83% (5/6)	67% (4/6)	100% (3/3)	100% (2/2)	33% (1/3)
2012/13	75% (47/63)	78% (21/27)	83% (5/6)	83% (5/6)	100% (3/3)	100% (2/2)	33% (1/3)
2013/14	78% (49/63)	81% (22/27)	83% (5/6)	83% (5/6)	100% (3/3)	100% (2/2)	33% (1/3)
2014/15	84% (53/63)	81% (22/27)	83% (5/6)	50% (3/6)	67% (2/3)	100% (2/2)	33% (1/3)
2015/16	89% (56/63)	85% (23/27)	83% (5/6)	50% (3/6)	100% (3/3)	100% (2/2)	33% (1/3)

**Q25. How many orthotic related incidents have been logged on your trust health board incident reporting system over the last 5 year?**

% replied	England Contracted	England In House	Scotland contracted	Scotland In House	Wales Contracted	Wales In House	Northern Ireland Contracted
2011/12	62% (39/63)	63% (17/27)	67% (4/6)	67% (4/6)	100% (3/3)	100% (2/2)	100% (3/3)
2012/13	63% (40/63)	67% (18/27)	67% (4/6)	67% (4/6)	100% (3/3)	100% (2/2)	100% (3/3)
2013/14	71% (45/63)	74% (20/27)	67% (4/6)	67% (4/6)	67%(2/3)	100% (2/2)	67% (2/3)
2014/15	75% (47/63)	81% (22/27)	67% (4/6)	33% (2/6)	67% (2/3)	100% (2/2)	100% (3/3)
2015/16	79% (50/63)	74% (20/27)	50% (3/6)	33% (2/6)	67% (2/3)	100% (2/2)	100% (3/3)

**Q26. Does your service monitor patient satisfaction?**

Country % (number who replied)
England Contracted 97% (61/63)
England In House 96% (26/27)
Scotland Contracted 100% (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q27. Does your service use outcome measures for the orthotic interventions you issue to patients?**

Country % (number who replied)
England Contracted 95% (60/63)
England In House 93% (25/27)
Scotland Contracted 83% (5/6)
Scotland In House 83% (5/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q 28. What key performance indicators (KPI) does your trust monitor for the orthotics service?**

Country % (number who replied)
England Contracted 92% (58/63)
England In House 93% (25/27)
Scotland Contracted 100% (6/6)
Scotland In House 100% (6/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q29. Does your service accept direct GP referrals?**

<b>Country % (number who replied)</b>
England Contracted 97% (61/63)
England In House 96% (26/27)
Scotland Contracted 83% (5/6)
Scotland In House 83% (5/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 100% (3/3)

**Q30. Do you have an orthotic service patient entitlement allowance for the following orthoses or is provision as needs require.**

<b>Country % (number who replied)</b>
England Contracted 98% (62/63)
England In House 89% (24/27)
Scotland Contracted 83% (5/6)
Scotland In House 83% (5/6)
Wales Contracted 100% (3/3)
Wales In House 100% (2/2)
Northern Ireland Contracted 67% (2/3)