

Supplementary file 2. Interview guide semi-structured interviews

General questions on knowledge and experience

1. Have you experienced your child having fever or respiratory tract infections?
2. What do you think is the cause of fever?
3. What symptoms do you think come along with fever / respiratory tract infections?
4. What are alarming symptoms to you in a febrile child? And reassuring?
5. What do you think is the treatment of fever?
6. When do you think antibiotics are needed?
7. How do you regard fever: alarming, or reassuring? Why?
8. When do you think paracetamol should be given in febrile children?
9. Do you use alternative treatments, like homeopathy, herbs etc?

Questions on information decisions and help-seeking behaviour

10. At what moment do you decide to seek medical attention for your febrile child?
11. Do you look for information to help you decide whether or not to seek medical attention?
12. If yes:
 - a. what information were you looking for?
 - b. In what form was the information given?
 - c. Where did you find the information?
 - d. Was the given information useful? Did you miss anything?
 - e. Did the information help you in your decision to seek medical attention or not?
13. If no, what are reasons for you not to seek information?
14. Do you feel a need for information about fever?
15. If yes:
 - a. What should the information contain?
 - b. In which format would you like the information?
 - c. Through which means would you like to receive the information?
16. If no: what are reasons for you not to need information?