

APPENDIX A

Figure 1. Probability-probability chart for patient experience regression

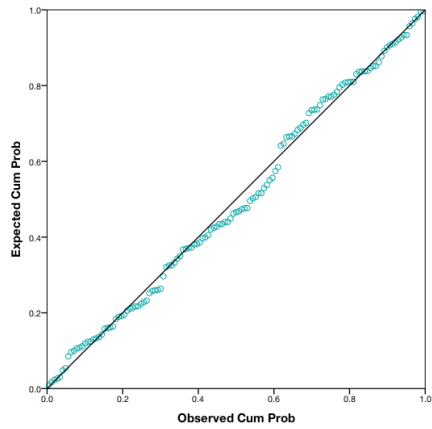


Figure 2. Probability-probability chart for staff experience regression

