Table S1 Missing data analysis

	Missing data analys	SIS	
	Not Missing	Missing	p-value
	(n=18,890)	(n = 3,254)	
Age (mean)	48	45	< 0.001
Gender (male)	48	53	< 0.001
Race			
White non-Hispanic	83	72	< 0.001
African American	10	15	< 0.001
Hispanic	2	5	< 0.001
Other	5	6	0.30
Married	55	51	< 0.01
Education (Highest level)			
Non High School Graduate	12	17	< 0.001
High School Graduate	62	62	0.90
College Graduate	26	21	< 0.001
Employment			
Unemployed/Student	24	27	0.01
Employed	58	55	0.07
Retired	18	17	0.47
Comorbidity			
Depression	19	17	0.08
DM	10	11	0.31
COPD	7	9	0.02
CAD	5	4	0.34
Alcohol Misuse	15	15	0.93
Perceived Health			
Fair/Poor	18	20	< 0.01
Coverage/Utilization			
No Primary Physician	22	29	< 0.001
No Insurance Coverage	9	14	< 0.001
Delay Care Due to Cost	13	16	0.04
Delay Care for Non-Cost	12	1.5	0.10
Reason	13	15	0.18
Any Reason for Delay in Care	22	28	< 0.001
Lack of Perceived Social	18	16	0.56
Support	-		

Table S2
Differences between participants in the 2013-2014 BRFSS sample who were and were not assigned social support and treatment delay modules

assigned social sup	assigned social support and treatment delay modules					
	Not assigned social Assigned soci					
	support and	support and				
	treatment delay	treatment delay				
	modules	modules				
	(n = 934,203)	(n = 22,234)				
Age (mean)	47	47				
Gender (male, %)	49	49				
Race						
White non-Hispanic	81	64				
African American	11	12				
Hispanic	3	16				
Other	6	8				
Married	54	51				
Education (Highest level)						
Non High School Graduate	13	15				
High School Graduate	62	59				
College Graduate	25	26				
Employment						
Unemployed/Student	24	27				
Employed	58	56				
Retired	18	17				
Comorbidity						
Depression	19	18				
DM	10	10				
COPD	7	7				
CAD	5	4				
Alcohol Misuse	15	17				
Perceived Health						
Fair/Poor	18	18				
Social Network						
Single adult household	22	19				
Coverage/Utilization						
No Primary Physician	23	23				
No Insurance Coverage	10	12				
Delay Care Due to Cost	14	15				
Delay Care for Non-Cost Reason	14	20				
Any Reason for Delay in Care	23	34				

TABLE S3
Baseline Characteristics of Tennessee Respondents

	Baseline Characteristics of Tennessee Respondents				
	Overall	With Support	No Support	P value	
	(N=3,773)	(N=2,908)	(N=865)		
Age (mean)	48	48	48		
Gender (male)	1,768 (47)	1,302 (45)	466 (54)	< 0.001	
Race/Ethnicity					
White Non-Hispanic	2,998 (79)	2,374 (82)	624 (72)	< 0.001	
African American	554 (15)	367 (13)	187 (22)	< 0.001	
Hispanic	41 (1)	39 (1)	2 (<1)	0.03	
Other	180 (5)	127 (4)	53 (6)	0.30	
Married	2,032 (54)	1,654 (57)	379 (43)	< 0.001	
Single Adult Household *	490 (23)	361 (21)	129 (29)	< 0.001	
Education					
Non-High School Grad	574 (15)	373 (13)	202 (23)	< 0.001	
High School Grad	2,354 (63)	1,801 (62)	552 (64)	0.40	
College Grad	835 (22)	729 (25)	106 (12)	< 0.001	
Employment					
Unemployed/Student	1,103 (29)	774 (21)	329 (38)	< 0.001	
Employed	1,954 (52)	1,555 (53)	399 (46)	< 0.01	
Retired	708 (19)	572 (20)	137 (16)	0.02	
Comorbidity					
Depression	747 (20)	438 (15)	309 (36)	< 0.001	
Diabetes	462 (12)	332 (11)	130 (15)	0.02	
COPD	346 (9)	215 (7)	131 (15)	< 0.001	
CAD	252 (7)	176 (6)	76 (9)	0.02	
Alcohol Misuse	355 (10)	265 (9)	90 (11)	0.42	
Perceived Health					
Fair/Poor	865 (23)	525 (18)	341 (40)	< 0.001	
Access					
No PCP	783 (21)	559 (19)	224 (26)	< 0.01	
Uninsured	638 (17)	414 (14)	223 (26)	< 0.001	
Delay					
Delay Cost	664 (18)	415 (14)	249 (29)	< 0.001	
Delay Non-Cost	552 (15)	361 (12)	192 (22)	< 0.001	
Delay†	1,014 (27)	669 (23)	345 (40)	< 0.001	

All data weighted according to BRFSS formula. Multiplication by 1,000 gives weighted N. Total weighted  $\overline{N}$ = 3,773,000

<sup>\*</sup> large proportion of missing data (50%) for single adult household status

<sup>†</sup> respondents reported both cost and non-cost reasons for delaying care, therefore total number of delays is less sum of cost and non-cost delays

**Baseline Characteristics of Minnesota Respondents** 

	Overall	With Support	No Support	P value
	(N=3,686)	(N=3,179)	(N=507)	
Age (mean)	47	47	46	
Gender (male)	1,782 (48)	1,510 (47)	273 (54)	< 0.001
Race/Ethnicity				
White Non-Hispanic	3,160 (86)	2,793 (88)	367 (72)	< 0.001
African American	163 (4)	111 (3)	52 (10)	< 0.001
Hispanic	142 (4)	113 (4)	30 (6)	< 0.01
Other	221 (6)	162 (5)	58 (11)	< 0.001
Married	2,070 (56)	1,872 (59)	198 (39)	< 0.001
Single Adult Household	314 (20)	256 (18)	58 (32)	< 0.001
*				
Education				
Non-High School Grad	322 (9)	237 (7)	85 (17)	< 0.001
High School Grad	2,257 (61)	1,929 (61)	329 (65)	< 0.01
College Grad	1,108 (30)	1,014 (32)	94 (18)	< 0.001
Employment				
Unemployed/Student	660 (18)	525 (17)	136 (27)	< 0.001
Employed	2,387 (65)	2,097 (66)	290 (58)	< 0.001
Retired	626 (17)	548 (17)	78 (15)	0.07
Comorbidity				
Depression	684 (19)	523 (16)	161 (32)	< 0.001
Diabetes	298 (8)	249 (8)	49 (10)	0.03
COPD	161 (4)	124 (4)	37 (7)	< 0.001
CAD	127 (3)	107 (3)	20 (4)	0.20
Alcohol Misuse	766 (21)	670 (21)	95 (19)	0.07
Perceived Health				
Fair/Poor	437 (12)	305 (10)	132 (26)	< 0.001
Access				
No PCP	858 (23)	699 (22)	160 (32)	< 0.001
Uninsured	5 (<1)	5 (<1)	1 (<1)	0.60
Delay				
Delay Cost	331 (9)	228 (7)	103 (20)	< 0.001
Delay Non-Cost	444 (12)	325 (10)	119 (23)	< 0.001
Delay†	659 (18)	484 (15)	175 (34)	< 0.001

All data weighted according to BRFSS formula. Multiplication by 1,000 gives weighted N. Total weighted N= 3,686,000

<sup>\*</sup> large proportion of missing data (50%) for single adult household status

<sup>†</sup> respondents reported both cost and non-cost reasons for delaying care, therefore total number of delays is less sum of cost and non-cost delays

**Reasons for Delaying Medical Care Among Tennessee Respondents** 

Reason for delaying care	<b>Overall</b> (N= 1,014)	With Support (N= 669)	Without Support (N= 345)	P-value
Cost	664 (65)	415 (62)	249 (72)	< 0.001
Couldn't reach office on phone	3 (<1)	2 (<1)	1 (<1)	0.50
Couldn't get timely appointment	115 (11)	72 (11)	44 (13)	<0.01
Too long of wait in waiting room	56 (6)	36 (5)	20 (6)	0.046
Office Closed	14 (1)	12 (2)	2(1)	0.32
No transportation	85 (8)	63 (9)	22 (6)	0.56
Other Reason	279 (28)	176 (26)	103 (30)	< 0.001

Weighted Data. Multiplication by 1,000 gives weighted frequency (N). Total Weighted N Delays = 1,014,000

Patients who delayed care due to cost could also report one additional reason for delaying medical care, therefore percentages for reasons for delay in care are greater than total percentage of patients who delayed care.

Table S6 Multivariate Modeling Tennessee

Social Support		Multiv	ariate Model	ing Tenness	<del></del>		
Poor Social Support   2.22   1.78-2.77   <0.001   1.50   1.16-1.94   <0.01     Demographics		Model 1	95% CI	p-value	Model 5	95% CI	p-value
Demographics   Age				n/a	1.00	n/a	n/a
Age       1.01       1.00-1.02       0.04         Gender (Male)       0.60       0.47-0.76       <0.001         Race       White non-Hispanic       1.00       n/a       n/a         AA       1.22       0.88-1.70       0.22       1.06       0.26-4.35       0.94       0.94       0.01       0.84       0.88       0.88       0.88       0.88       0.99       0.068       8       0.07       0.08       8       0.07       0.08       8       0.07       0.08       8       0.07       0.08       0.07       0.07       0.07       0.04       0.07       0.07       0.07       0.01       0.04       0.001       0.07       0.01 <td>Poor Social Support</td> <td>2.22</td> <td>1.78-2.77</td> <td>&lt; 0.001</td> <td>1.50</td> <td>1.16-1.94</td> <td>&lt; 0.01</td>	Poor Social Support	2.22	1.78-2.77	< 0.001	1.50	1.16-1.94	< 0.01
Gender (Male)         0.60         0.47-0.76         <0.001           Race           White non-Hispanic         1.00         n/a         n/a           AA         1.22         0.88-1.70         0.22           Hispanic         1.06         0.26-4.35         0.94           Other         0.93         0.48-1.80         0.84           Marital Status (married)         0.95         0.76-1.20         0.68           Socioeconomic Status         0.00         n/a         n/a           High School Graduate         0.71         0.49-1.03         0.07	Demographics						
Race         White non-Hispanic         1.00         n/a         n/a           AA         1.22         0.88-1.70         0.22           Hispanic         1.06         0.26-4.35         0.94           Other         0.93         0.48-1.80         0.84           Marital Status (married)         0.95         0.76-1.20         0.68           Socioeconomic Status         Education (Highest Level)           Non High School         1.00         n/a         n/a           Graduate         0.71         0.49-1.03         0.07           College Graduate         0.81         0.52-1.25         0.34           Employment         Employed         1.00         n/a         n/a           Unemployed/Student         1.08         0.83-1.41         0.57           Retired         0.45         0.31-0.64         <0.001	Age				1.01	1.00-1.02	0.04
White non-Hispanic       1.00       n/a       n/a         AA       1.22       0.88-1.70       0.22         Hispanic       1.06       0.26-4.35       0.94         Other       0.93       0.48-1.80       0.84         Marital Status (married)       0.95       0.76-1.20       0.68         Socioeconomic Status       Education (Highest Level)         Non High School       1.00       n/a       n/a         Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment       Employed       1.00       n/a       n/a         Employed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	Gender (Male)				0.60	0.47 - 0.76	< 0.001
AA       1.22       0.88-1.70       0.22         Hispanic       1.06       0.26-4.35       0.94         Other       0.93       0.48-1.80       0.84         Marital Status (married)       0.95       0.76-1.20       0.68         Socioeconomic Status         Education (Highest Level)       Non High School         Marital Status (married)       1.00       n/a         Non High School Graduate         High School Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment         Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	Race						
Hispanic Other       1.06       0.26-4.35       0.94         Other       0.93       0.48-1.80       0.84         Marital Status (married)       0.95       0.76-1.20       0.68         Socioeconomic Status       Education (Highest Level)         Non High School Graduate       1.00       n/a       n/a         Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment       Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57       0.57         Retired       0.45       0.31-0.64       <0.001         Health Factors       Comorbidity         Depression       2.00       1.56-2.56       <0.001         DM       1.29       0.93-1.78       0.12         COPD       1.44       1.01-2.06       0.04         CAD       1.08       0.70-1.65       0.73         Alcohol Misuse       1.19       0.82-1.72       0.36         Perceived Health       Fair/Poor       2.04       1.51-2.75       <0.001         Access to Care       No Primary Physician       1.28<	White non-Hispanic				1.00	n/a	n/a
Other         0.93         0.48-1.80         0.84           Marital Status (married)         0.95         0.76-1.20         0.68           Socioeconomic Status         Education (Highest Level)           Non High School         1.00         n/a         n/a           Graduate         0.71         0.49-1.03         0.07           College Graduate         0.81         0.52-1.25         0.34           Employment         2.00         n/a         n/a           Unemployed/Student         1.08         0.83-1.41         0.57           Retired         0.45         0.31-0.64         <0.001           Health Factors         Comorbidity           Depression         2.00         1.56-2.56         <0.001           DM         1.29         0.93-1.78         0.12           COPD         1.44         1.01-2.06         0.04           CAD         1.08         0.70-1.65         0.73           Alcohol Misuse         1.19         0.82-1.72         0.36           Perceived Health         7         2.04         1.51-2.75         <0.001           Access to Care         No Primary Physician         1.28         0.95-1.74         0.11 <td>AA</td> <td></td> <td></td> <td></td> <td>1.22</td> <td>0.88-1.70</td> <td>0.22</td>	AA				1.22	0.88-1.70	0.22
Marital Status (married)       0.95       0.76-1.20       0.68         Socioeconomic Status       Education (Highest Level)         Non High School       1.00       n/a       n/a         Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment       1.00       n/a       n/a         Employed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001         Health Factors         Comorbidity         Depression       2.00       1.56-2.56       <0.001         DM       1.29       0.93-1.78       0.12         COPD       1.44       1.01-2.06       0.04         CAD       1.08       0.70-1.65       0.73         Alcohol Misuse       1.19       0.82-1.72       0.36         Perceived Health       1.90       0.82-1.72       <0.001         Access to Care       No Primary Physician       1.28       0.95-1.74       0.11	Hispanic				1.06	0.26-4.35	0.94
Socioeconomic Status         Education (Highest Level)       Education (Highest Level)         Non High School       1.00       n/a       n/a         Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	Other				0.93	0.48 - 1.80	0.84
Education (Highest Level)         Non High School       1.00       n/a       n/a         Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment       0.81       0.52-1.25       0.34         Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	Marital Status (married)				0.95	0.76-1.20	0.68
Non High School Graduate         1.00         n/a         n/a           High School Graduate College Graduate         0.71         0.49-1.03         0.07           College Graduate         0.81         0.52-1.25         0.34           Employment         Tomployed/Student         1.00         n/a         n/a           Unemployed/Student         1.08         0.83-1.41         0.57           Retired         0.45         0.31-0.64         <0.001	Socioeconomic Status						
Graduate       1.00       n/a       n/a         High School Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment         Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	<b>Education</b> (Highest Level)						
Graduate       0.71       0.49-1.03       0.07         College Graduate       0.81       0.52-1.25       0.34         Employment       Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	Non High School				1.00	m/a	<b>m</b> /o
College Graduate       0.81       0.52-1.25       0.34         Employment       Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	Graduate				1.00	II/a	II/a
Employment         Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	High School Graduate				0.71	0.49-1.03	0.07
Employed       1.00       n/a       n/a         Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	College Graduate				0.81	0.52-1.25	0.34
Unemployed/Student       1.08       0.83-1.41       0.57         Retired       0.45       0.31-0.64       <0.001	Employment						
Retired       0.45       0.31-0.64       <0.001         Health Factors         Comorbidity         Depression       2.00       1.56-2.56       <0.001	Employed				1.00	n/a	n/a
Health Factors         Comorbidity       2.00       1.56-2.56       <0.001	Unemployed/Student				1.08	0.83-1.41	0.57
Comorbidity         Depression       2.00       1.56-2.56       <0.001	Retired				0.45	0.31-0.64	< 0.001
Depression       2.00       1.56-2.56       <0.001	Health Factors						
DM       1.29       0.93-1.78       0.12         COPD       1.44       1.01-2.06       0.04         CAD       1.08       0.70-1.65       0.73         Alcohol Misuse       1.19       0.82-1.72       0.36         Perceived Health         Fair/Poor       2.04       1.51-2.75       <0.001	Comorbidity						
COPD       1.44       1.01-2.06       0.04         CAD       1.08       0.70-1.65       0.73         Alcohol Misuse       1.19       0.82-1.72       0.36         Perceived Health         Fair/Poor       2.04       1.51-2.75       <0.001	Depression				2.00	1.56-2.56	< 0.001
CAD       1.08       0.70-1.65       0.73         Alcohol Misuse       1.19       0.82-1.72       0.36         Perceived Health         Fair/Poor       2.04       1.51-2.75       <0.001	DM				1.29	0.93-1.78	0.12
Alcohol Misuse       1.19       0.82-1.72       0.36         Perceived Health       Fair/Poor       2.04       1.51-2.75       <0.001	COPD				1.44	1.01-2.06	0.04
Perceived Health           Fair/Poor         2.04         1.51-2.75         <0.001	CAD				1.08	0.70-1.65	0.73
Fair/Poor       2.04       1.51-2.75       <0.001	Alcohol Misuse				1.19	0.82-1.72	0.36
Access to Care No Primary Physician 1.28 0.95-1.74 0.11	Perceived Health						
No Primary Physician 1.28 0.95-1.74 0.11	Fair/Poor				2.04	1.51-2.75	< 0.001
	Access to Care						
No Insurance 3.90 2.88-5.28 < 0.001	No Primary Physician				1.28	0.95-1.74	0.11
	No Insurance				3.90	2.88-5.28	< 0.001

Table S7
Reasons for Delaying Medical Care Among Minnesota Respondents

Reason for delaying care	Overall (N=659)	With Support (N= 484)	Without Support (N= 175)	P-value
Cost	331 (50)	228 (47)	103 (59)	< 0.001
Couldn't reach office on phone	19 (3)	14 (3)	5 (3)	<0.01
Couldn't get timely appointment	160 (24)	125 (4)	35 (20)	< 0.001
Too long of wait in waiting room	60 (9)	41 (26)	19 (11)	< 0.001
Office Closed	23 (3)	17 (4)	6 (3)	0.01
No transportation	88 (13)	54 (11)	34 (19)	< 0.001
Other Reason	95 (14)	74 (15)	21 (12)	< 0.001

Weighted Data. Multiplication by 1,000 gives weighted frequency (N). Total Weighted N Delays = 659,000

Patients who delayed care due to cost could also report one additional reason for delaying medical care, therefore percentages for reasons for delay in care are greater than total percentage of patients who delayed care.

Table S8 Multivariate Modeling Minnesota

		ariate Model				_
Social Support	Model 1	95% CI	p-value	Model 5	95% CI	p-value
Good Social Support	1.00	n/a	n/a	1.00	n/a	n/a
Poor Social Support	2.93	2.55-3.36	< 0.001	2.16	1.83-2.56	< 0.001
Demographics						
Age				1.01	1.01-1.02	< 0.001
Gender (Male)				0.66	0.58-0.75	< 0.001
Race						
White non-Hispanic				1.00	n/a	n/a
AA				0.58	0.42-0.80	< 0.001
Hispanic				1.44	1.00-2.06	0.05
Other				1.08	0.56-1.68	0.73
Marital Status (married)				0.88	0.77-0.99	0.04
Socioeconomic Status						
<b>Education</b> (Highest Level)						
Non High School				1.00	n/a	n/a
Graduate				1.00	II/a	II/a
High School Graduate				0.98	0.71-1.35	0.90
College Graduate				0.97	0.71-1.35	0.83
Employment						
Employed				1.00	n/a	n/a
Unemployed/Student				1.09	0.92-1.29	0.33
Retired				0.58	0.48-0.71	< 0.001
Health Factors						
Comorbidity						
Depression				2.02	1.75-2.32	< 0.001
DM				1.07	0.86-1.33	0.56
COPD				1.70	1.35-2.15	< 0.001
CAD				0.88	0.65-1.20	0.42
Alcohol Misuse				1.14	0.98-1.33	0.10
Perceived Health						
Fair/Poor				2.21	1.85-2.64	< 0.001
Access to Care						
No Primary Physician				1.10	0.93-1.29	0.27
No Insurance				1.75	0.41-7.53	0.45
0.70/ 6.1 1 1			1.1.7			

95% confidence intervals and p-values given refer to model 5