

Appendix Table 1. Five category summary of responses to the question “What did you want to do?” in the GP Patient Survey

	Response options to question: Last time you wanted to see or speak to a GP or nurse from your GP surgery: What did you want to do?*					
	See a GP at the surgery	See a nurse at the surgery	Speak to a GP on the phone	Speak to a nurse on the phone	Have someone visit me at my home	I didn't mind / wasn't sure what I wanted
Wanted to see or speak to a GP (or both)	<b>X</b>		<b>X</b>			
Wanted to see or speak to a Nurse (or both)	<b>X</b>		<b>X</b>			
Wanted a home visit		<b>X</b>		<b>X</b>		
Wasn't sure or didn't mind		<b>X</b>		<b>X</b>		
Wanted more than one of the previous four categories			Any Other combination			

\*Response options available to primary care patients completing the 2013/14 General Practice Patient Survey (<http://www.gp-patient.co.uk>).