Appendix 4. Patient journey in SCAN Pathway

Patients present to GP with “low risk but not no risk” symptoms.

The GP completes the SCAN pathway referral form and gives the patient the SCAN information booklet.

Patients are contacted by the SCAN navigator and an appointment is arranged as soon as possible.

Patients attend first appointment where they sign the consent form with the SCAN navigator. Patients have CT scan and laboratory tests.

Once the investigations are complete all patients fill in an anonymous patient experience survey. *Consented* patients also complete the COS questionnaire anonymously.

*Consented* patients are contacted by the SCAN Navigator within 7 days of the CT appointment. The navigator informs the patient which route they have been referred to. These patients continue along the SCAN pathway until cancer or other disease is diagnosed or excluded.

*Patients who did not consent* are contacted by the SCAN Navigator within 7 days of the CT appointment. The navigator informs the patient which route they have been referred to. These patients continue along the SCAN pathway until cancer or other disease is diagnosed or excluded.

*Consented patients* referred to the *SCAN MDC* are given the ACE Wave 2 Patient Experience survey at the end of their clinic.

*Consented patients* who have been diagnosed with a *cancer and/or a serious disease* receive a second COS questionnaire 6 months after the diagnosis was made. Patients who receive a cancer diagnosis are also asked to complete a UK Cancer Costs Questionnaire at this time.