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Interventions to improve the self-management support health professionals provide for people with progressive neurological conditions: Protocol for a realist synthesis

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Abstract

Introduction

Supporting self-management among people with long term conditions is recognised as an important component of health care. Progressive neurological conditions (PNCs), for example, Parkinson's disease and Multiple Sclerosis are associated with problems such as fatigue and cognitive impairment which may make self-management more challenging. Health professionals may need to develop specific skills in order to provide effective self-management support for these patients. The review aims to develop explanatory theories about how interventions to improve the self-management support health professionals provide to people with PNCs work in different circumstances.

Methods and Analysis

A realist synthesis of the evidence is proposed. There are two priority questions for the review to address. These relate to the role of a shared concept of self-management support within the healthcare team, and the need to tailor the support provided to the requirements of people with PNCs. Key stakeholders will be involved throughout the process. The initial search strategy uses terms relating to 1) self-management, 2) health professionals and 3) PNCs. Searching, data extraction and synthesis will occur in parallel. Studies will be prioritised for inclusion based on anticipated contribution to generating explanatory theories. Key informant interviews are planned to direct supplementary searches and help further refine the theories developed. Results will be expressed in the form of context-mechanism-outcome configurations.

Dissemination

Publication guidelines on realist synthesis will be followed. The results will be published in a peer-reviewed journal and made available to organisations involved in the provision of health professional training.

Strengths and limitations of this study

- The application of a realist approach to evidence synthesis will lead to theory development about the settings in which interventions are most likely to succeed.
- Describing the mechanisms by which existing interventions work will facilitate future theory-driven intervention design and evaluation.
- The breadth of interventions which might be considered to support self-management may make defining the scope of the review challenging
- If evidence available relating to supporting people with PNCs is limited the reviewers will need to consider the transferability of knowledge generated in other settings

Introduction

What is self-management?

People living with long-term conditions make decisions that relate to the management of their condition on a daily basis, (1) from choosing how they use their medication to how they plan their activities. Lorig and Holman(1) suggest that self-managing a condition involves three tasks: medical management, role management and emotional management. Health professionals have tended to focus on optimising the medical management of conditions, but there is increasing understanding that the focus of efforts may need to shift towards an approach that encompasses all of these tasks to help people to live well with their condition.(2) People often have different definitions of successful self-management compared to their clinicians, with patients emphasising the need for self-management support that is relevant to the context of their lives.(3) This may be particularly important in progressive neurological conditions (PNCs) such as Parkinson's disease and Multiple Sclerosis (MS). In these conditions successful self-management is not necessarily expected to modify the disease course itself, but may have a significant impact upon how well people live with their symptoms.

What is self-management support?

Self-management support (SMS) may be delivered directly to patients, for example via attendance at self-management support programmes.(4) These programmes may include activities such as information provision, emotional and behavioural management skills, and technical skill development (5, 6). Condition specific self-management programmes for people with a PNC often cover issues such as physical activity, medication adherence, cognitive impairment, depression and fatigue.(7) Limitations to these types of approaches have been recognised, including the fact that patients who volunteer to attend such programmes may already be motivated and skilled in self-management (8), while those who may benefit from support most may not access these types of courses.(9) There is recognition that effective self-management is likely to require support from health professionals and the wider organisational structure.(6, 10) As well as SMS delivered directly to patients, interventions may also include indirect components delivered either to individual professionals (such as education and training) or at an organisational level (e.g. financial incentives).(11) The variety of skills health professionals require to effectively support self-management has been broadly divided into general person centred skills (such as communication skills), behaviour change skills (e.g. motivational interviewing) and organisation/system skills (e.g. use of electronic recall systems).(12)

What is known about training health professionals to support self-management?

Supporting self-management is not a straightforward task for clinicians as it requires judgements to be made around patient readiness, professional role boundaries and service expectations. The evidence for training health professionals to support self-management is mixed. While there is some evidence that training health professionals can change clinicians' behaviours (13), others have shown that clinicians failed to apply training in SMS in their routine work.(14) Implementation of SMS in routine practice is recognised to be inherently complex, with multiple potential barriers at the levels of the patient, the professional and the wider organisation.(11) The need for further

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3 research to understand how provider burden can be minimised and self-management programmes
4 can be made more widely acceptable has been recognised.(15)

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6 Previous suggestions for optimising professional-targeted interventions include involving staff
7 members in the design of interventions, and ensuring that they fit within existing clinical routines
8 and are seen as professionally desirable.(11, 16) To design a successful intervention it is also likely
9 to be important to consider not only the intervention content itself but also the context into which
10 the intervention is to be delivered, in particular addressing staff pre-conceptions about their role in
11 supporting self-management, and its relative importance in relation to other tasks.(14)

12 13 14 15 *Supporting self-management in the context of PNCs*

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17 Although supporting self-management has been shown to be challenging across a range of settings,
18 supporting people with a PNC may raise particular issues. Depression, cognitive impairment and
19 fatigue are common co-morbidities in PNCs and may all make it more challenging for patients to
20 effectively self-manage, and for professionals to know how best to support self-management in
21 these circumstances.(17) Professionals working in this area already have a wide remit including
22 providing education and support, symptom management, medication advice, care coordination, and
23 ongoing care planning. High workloads and a lack of time to meet all patient needs have been
24 reported.(18) Much of the available research evidence relating to self-management comes from
25 conditions, such as diabetes, where objective measures of disease control which may respond to
26 successful self-management are available. In PNCs the expected outcomes of supporting self-
27 management are likely to be harder for professionals to define and measure. While this may mean
28 that professionals are encouraged to take a more holistic view of supporting self-management than
29 a narrow focus on the medical management of a condition, it may also lead to difficulties in
30 recognising how interventions to support self-management add value to routine clinical care.

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36 Professionals are required to make their own judgements about the level of self-management that
37 they might expect their patients to engage in, and the level of support they provide to attempt to
38 facilitate this process. Interventions aiming to improve SMS provision need to influence these
39 decisions. For example, some professionals may worry that expecting people with a PNC to take an
40 active role in self-managing their condition could be excessively burdensome. Training which
41 encourages exploration of the purpose and goals of SMS may work well for this staff group. Others
42 may feel that they lack the time required to provide SMS. In this case, training which provides ideas
43 which can be easily integrated into their current practice may be seen as most valuable. A review
44 approach designed to take into account this type of complexity is therefore required.

45 46 47 48 49 50 **Methods and analysis**

51 52 *Chosen methodology*

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54 Research into continuing professional development activities has been criticised for focussing only
55 on whether or not interventions work – without attention being paid to the mechanisms by which
56 they have an effect (19) or the relevant contextual influences that moderate their effectiveness. The
57 realist synthesis approach has been proposed as an effective method for synthesising evidence from
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3 complex interventions which addresses these concerns.(20) A realist synthesis uses a theory driven
4 approach, informed by an acknowledgement that interventions will operate differently when
5 delivered into different settings. Realist synthesis seeks to unpick what type of intervention works,
6 for which professionals, working in which settings, to what extent and why. This is done through the
7 development of programme theories, developed and refined throughout the review process, which
8 describe how the context into which the intervention is delivered influences how the intervention
9 functions (its 'mechanism') in order to produce a range of differing intended and unintended
10 outcomes.
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13 We plan to use the realist synthesis approach to review the evidence about interventions which aim
14 to increase or improve the support for self-management provided by health professionals working
15 with people with PNCs. Training health professionals in SMS is by definition a complex intervention,
16 consisting of multiple interacting components (21) and therefore well suited to a synthesis approach
17 that acknowledges this complexity.
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19
20 The approach to searching for evidence in a realist review is more iterative than a traditional review
21 procedure, and allows reviewers to purposively search for and select literature likely to be
22 informative.(20) This is likely to be particularly helpful in this review because self-management itself
23 is a complex concept to define, and this also makes a conventional literature search challenging.(22)
24 The more inclusive nature of a realist review allows data which may not be indexed under the
25 heading of SMS (but do relate to an important element of SMS) to be included, as researcher
26 judgement on relevance is used in place of strict inclusion/exclusion criteria.
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29 Realist reviews operate at the level of transferable programme theories (rather than at the level of a
30 specific intervention). As a result, realist reviewers recognise the transferability of knowledge from
31 other settings and may include evidence from areas that relate to the programme theory (but not
32 necessarily the narrow topic area under review). Again this is likely to be relevant here, to ensure
33 that this review identifies sufficient evidence to be useful and informative. A recent review of
34 systematic reviews of self-management identified only limited evidence related to self-management
35 in PNCs. (11) However evidence on the implementation of SMS for many other patient populations
36 was identified and may be able to provide useful insights where condition-specific literature is
37 sparse. One challenge for the review team will be in trying to decide to what extent knowledge
38 gained from other settings may be transferable to the context of supporting people with PNCs with
39 the challenges discussed above. Significant stakeholder involvement in the review process should
40 help to ensure the relevance to the population of interest.
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45 ***Context of the review***

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47 The review is part of a larger planned project which forms the basis of a PhD for FD. The programme
48 theories generated during the review process will be used to design a theory-based training
49 intervention. Use of realist reviews for this purpose has been recommended (23) and applied in
50 other settings.(24)
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52 ***Current stage of review work***

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55 The iterative nature of realist reviews means it is difficult to pre-specify the direction of the review
56 before significant work has already been undertaken to identify and prioritise areas of focus. The
57 authors have attempted to strike a balance in producing this protocol at a point when the review has
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3 progressed sufficiently to be able to provide useful detail but not so far into the process to make this
4 an entirely retrospective account. The accompanying supplementary file indicates the steps in the
5 review process completed at the time of writing and those still anticipated. Initial searching, data
6 extraction and synthesis have all commenced, with further searching, extraction and synthesis
7 planned. For ease of reading the initial search process is described retrospectively, and the
8 subsequent searches, data extraction and synthesis are described prospectively. Our aim in
9 publishing the protocol at this stage is to add transparency to the synthesis process, especially since
10 the method is open to interpretation.
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13 The synthesis is being undertaken in parallel with two other pieces of work. The iterative nature of
14 the review will mean that learning collectively from these work streams can usefully inform the
15 direction of further searches and the refinement of the programme theories. An online survey of
16 health professionals working with people with an exemplar PNC (MS) was distributed in April – May
17 2016 with the aim of getting a snapshot of current practice, future training interests and important
18 barriers in relation to the provision of SMS. Although the primary purpose of the survey data was to
19 help prioritise specific intervention content for the later phase of the work, the data relating to
20 barriers may helpfully inform programme theory development in the synthesis. Interviews with a
21 small group of key informants with experience of training health professionals in skills relating to
22 self-management support are planned for October 2016. These interviews will allow the early
23 developing programme theories from the synthesis to be discussed with the participants and
24 subsequently further refined.⁽²⁵⁾ A clear audit trail will be maintained so that the sources of
25 programme theories remain transparent and these will be clearly reported upon.
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31 ***Planned review strategy***

32 The planned review strategy was registered on the PROSPERO database [CRD42016035596]. The
33 review process will follow the five stages of realist review described by Pawson et al. (26):
34 clarification of scope, searching for evidence, appraising evidence and extracting data, synthesis, and
35 dissemination.
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40 ***Clarification of scope***

41 A period of reading around the subject was undertaken by the first author (FD) which allowed key
42 recurring themes from the wider literature about SMS to be identified. In the literature relating to
43 training health professionals in SMS, specific SMS skills (and confidence in their use), perceptions of
44 workplace fit and belief in the concept of SMS itself all appeared to be influential factors. Research
45 exploring the implementation of SMS in practice identified issues that included patient level barriers,
46 the influence of health professional, local multi-disciplinary team, and wider organisational
47 characteristics. These issues were discussed at an initial stakeholder group meeting in March 2016.
48 Our stakeholder group includes the study authors who are academics from health (two of whom also
49 work clinically as GPs), social sciences and education, with interests in self-management support
50 and/or post-graduate health professional training. Other members of the group were clinicians
51 working with people with a PNC (MS Specialist Nurse and Occupational Therapist), service users with
52 PNCs and third sector representation (MS Trust). Unlike a traditional systematic review, key
53 stakeholders are consulted throughout the review process from refining the focus of the review to
54 challenging or validating emerging review findings.⁽²⁷⁾ Informed by the group's discussion on
55 priority areas, two key review questions were formulated, with the overarching aim of improving
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3 understanding of the circumstances in which health professionals could implement and sustain SMS.
4 Therefore the scope of the review was planned to include both professionals' experiences of
5 receiving training in supporting self-management and their experiences of applying this training in
6 clinical practice.
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8 The initial review questions chosen were:
9

10 1. What is the influence of a shared concept of SMS within healthcare teams and how can it be
11 achieved?
12

13 The first question aimed to examine what professionals thought about SMS, and how this was
14 influenced by training interventions and existing contextual factors (e.g. professional role, previous
15 experience and workplace factors)
16

17 2. What is known about how SMS can be successfully tailored for people with progressive
18 neurological conditions?
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20 This question aimed to focus on how SMS might need to be provided differently for people with
21 PNCs than for other conditions, and to examine whether training health professionals to adopt a
22 more flexible or tailored approach was important.
23

24 *Search strategy* 25

26 Iterative searches were planned in line with the realist methodology. The overlap in the searching,
27 extraction and synthesis processes is illustrated by the flowchart in Supplementary File 1. Our initial
28 search strategy, designed with input from an information specialist used three search threads in
29 combination: health professional terms, self-management terms, and progressive neurological
30 condition terms (both relevant MESH headings and free text terms)(See Appendix 1). Search terms
31 relating to self-management were informed by terms used in previous systematic reviews (3, 11, 28)
32 and by terms which existing known papers were indexed under (for example (29)). At this stage the
33 aim was to be as inclusive as possible. Therefore terms relating to goal setting and health coaching
34 were included as these were seen to be important skills related to supporting self-management but
35 which might not be indexed under the term self-management. Although we initially planned to
36 include a fourth search thread of terms relating to education or training, after piloting the searches
37 we noted that relevant papers relating to implementation of SMS interventions were not identified,
38 so we removed this thread from the search.
39

40 The initial search was developed for Medline via Ovid and then adapted for other databases
41 (EMBASE, Cochrane Library, CINAHL, PEDro, ERIC and PsycInfo). The search was limited to English
42 language papers (due to resource constraints) and to papers published in the last twenty years (as
43 the concept of SMS is relatively recent). Following a particularly high recall from a search engine
44 previously found to have a low specificity in relation to this topic (EMBASE),(11) additional
45 limitations were placed on the search to ensure only the most relevant papers were retained (non-
46 OECD countries, children, palliative care and diagnosis related studies excluded). Details of the
47 search terms used are provided in Appendix 1. Initial searches were performed in April - May 2016.
48

49 Going forward, a grey literature search for relevant web sites and policy documents is planned. In
50 addition, forward and backward citation tracking of key papers will be used together with hand-
51 searching of relevant journals. Key papers already known to the authors, and identified through
52 initial scoping exercises will also be eligible for inclusion, as will any recommended by members of
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3 the stakeholder group. A clear audit trail of the source of included papers will be maintained. The
4 need for and direction of further iterative searching will be informed by the findings of the ongoing
5 synthesis, stakeholder advisory group and key informant interviews as described below.
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8 9 *Data extraction*

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11 Titles will initially be screened for basic relevance by FD. Any titles that are obviously irrelevant will
12 be excluded at this stage. Studies will be excluded if they focus predominantly upon: paediatric
13 patients, carers or families, nursing homes/managed care settings, diagnostic or end-of-life period,
14 epidemiology, imaging or testing, measurement instruments, and specific treatments or devices.
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17 An abstract screening tool developed by FD and tested in collaboration with FW will then be used to
18 screen the remaining abstracts (See Appendix 2 for further detail). The tool will rank papers 1-4
19 based on their perceived likely relevance to either of the review questions. In brief, the highest
20 ranked abstracts will be those that both related to a PNC and to health professionals' experiences of
21 training in or implementation of SMS. Papers not specific to PNCs will be ranked lower, and those
22 where professional involvement in SMS is unclear will be ranked as least likely to be relevant.
23 Although the tool provides basic guidance on the likely relevance of papers for inclusion, author
24 expertise and judgement will also be applied here to ensure that the tool is flexible enough to
25 ensure potentially highly relevant papers are not deprioritised because they do not meet pre-
26 defined rigid criteria. This application of researcher judgement is a key element of the realist
27 approach to literature review which differs significantly from traditional systematic review.(20) The
28 full text of all papers ranked of the highest relevance will be sourced and assessed for potential
29 inclusion. Full text screening of the lower ranked abstracts will be undertaken selectively once data
30 extraction from the initial papers provides further direction. If data saturation for some areas of the
31 review is achieved early in the review process then it is anticipated that including data from these
32 studies is unlikely to provide additional new information. Decisions about saturation will be made
33 collaboratively through discussion amongst the authors.
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37 Realist reviewers do not generally rely on traditional quality assessment tools, but instead make
38 judgements on each piece of included evidence based on both relevance and rigour.(20) At the full
39 text screening stage, prior to data extraction the researcher will decide whether the paper can
40 provide information relevant to the research questions. Reasons for exclusion on the basis of
41 relevance will be recorded. The assessment of rigour will be an ongoing process in the data
42 extraction and synthesis phases. The researcher will critically reflect on all evidence during this
43 phase with the aim of safeguarding the inferences made on the basis of individual extracts by
44 ensuring that they are used appropriately.(20)
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48 A core set of descriptors for each study will be collected including identifiers (author, title, year),
49 type of data (primary evidence, review, opinion piece) patient group details, staff group details, brief
50 description of intervention, relationship with other studies included in the review, and setting
51 (country and healthcare setting). Data relevant to the research questions will be extracted in the
52 form of explanatory accounts configured as "If-Then" statements. For example: "If self-management
53 is not valued by colleagues Then staff will feel discouraged from applying training in practice". This
54 approach was successfully used by another realist synthesis project which aimed to inform future
55 training design.(24) Extracting data as If-Then configurations rather than as Context-Mechanism-
56 Outcome configurations (the standard expression of realist programme theories) has the advantages
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of being an accessible way of starting to extract data with a 'realist lens', and providing a practical way for partial knowledge to accrue through the review process. A single "If-Then" configuration may not contain each element of context, mechanism, and outcome but may still be informative for the synthesis. When explanatory accounts derived from one data source are recognised to recur in another this will be noted. The principles of meta-ethnography(30) have been applied during realist synthesis in order to provide clear evidence of the type of data that is used to support the theories developed.(31) We will follow this model so that during the extraction process data will be labelled as 1st order (direct from participants), 2nd order (from study authors' interpretation) or 3rd order (from synthesisers' interpretation of participants and authors' statements).

Data synthesis

We will take a similar approach to that described by Pearson et al (24) to consolidating our initial explanatory accounts into more refined programme theories. The data synthesis process will begin while data extraction is still ongoing and be facilitated by regular discussion between the review team members. Initially the first author will group together apparently linked explanatory accounts. NVivo 10 (QSR International) will then be used to facilitate movement between the explanatory accounts and original data. A 'node' will be created for each group of linked accounts and original data that was used to derive the constituent explanatory accounts will be coded under this node. This will allow the reviewers to look back at the original data when generating a consolidated account, to help ensure that the consolidated account continues to accurately reflect the source material. The consolidation process, which will result in refined explanatory accounts will be done in conjunction with a second author (FW). In addition, throughout this process (once early in the consolidation process and once towards the end to confirm the refined CMO configurations) two further stakeholder meetings will be held. The stakeholders will have an important role in ensuring that the researchers' interpretations of the literature are seen as both relevant and important by professionals. The stakeholder group will also help to prioritise which of the explanatory accounts are seen as crucially important to continue to pursue and which may be of less immediate relevance. If 'priority' programme theories are felt to be described in insufficient detail by the literature identified in the initial searches, supplementary targeted searches of both the academic and grey literature will be performed.

Key informant interviews are also planned. Individuals with experience of training health professionals using a variety of different approaches, all of which may relate to supporting self-management in some way, will be recruited (4-6 participants anticipated). These interviews will act as another check of the relevance of the theories developed. Trainers may also be able to help fill in the gaps not fully explored within the literature by reflecting on their own experiences, and to indicate whether any important areas have not yet been addressed.

During the later stages of the review, once the programme theories are relatively refined, existing middle range theories (32) which could help to further our understanding of the programme theories will be sought. There are already a number of candidate middle range theories known to the authors thought to be potentially relevant to the review (for example Diffusion of Innovations and Normalisation Process Theory)(33, 34). These known theories will be considered along with any substantive theories used within the included papers to explain their findings. If none of these theories proves to be a good explanatory fit, targeted searching for theory will be undertaken.(35)

Ethics and dissemination

Ethical approval is not required for the literature synthesis. However ethical approval has been obtained for both the online survey and supplementary interview data via Cardiff University School of Medicine Research Ethics Committee.

The RAMESES publication standards for realist synthesis have been consulted during the planning of the review and will be followed for future publication. (36) We will publish the synthesis in a peer reviewed journal and to make findings available to relevant interested bodies including third sector organisations. We also aim for the theories to be useful to those designing training in SMS for health professionals, to help to identify what may be likely to work and where.

Due to the relatively limited data expected to be available that is specific to both the clinical area (PNCs) and the intervention (improving SMS provision by health professionals) we recognise that some of the theories developed during the synthesis may be partially or weakly supported. We will be fully transparent about the level of evidence available to support each theory developed to allow readers to draw their own conclusions about the relevance of the developed theories to their own contexts of interest.

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Contributorship

FD planned the synthesis approach with input from AB, AE, CW, and FW. All authors participated in the initial stakeholder event to define the direction of the review. FD prepared the first draft of the protocol which was reviewed and critically revised by the other authors.

Data sharing

No additional data available

Competing interests

The authors have no competing interests to declare.

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Appendix 1

Search terms for Medline via Ovid

1. exp Self Care/ or Patient Care Planning/ or Patient Education as Topic/ or Patient Participation/ or Adaptation, Psychological/ or Self Efficacy/ or Rehabilitation/
2. (self manag* or Self-manag* or Self-car* or Self care).mp.
3. (Action plan* or Care plan* or Management plan* or Health coach* or Train*).tw.
4. (Self-efficacy or Self efficacy or empower* or rehab* or coping).tw.
5. (goal* adj5 (set* or plan*)).tw.
6. 1 or 2 or 3 or 4 or 5
7. exp Health Personnel/ or Physicians/ or Nurses/ or Psychology/ or Occupational Therapy/ or Physical Therapists/ or Professional-Patient Relations/ or Physician-Patient Relations/ or Nurse-Patient Relations/ or Attitude of Health Personnel/
8. (therapist* or clinician* or health professional* or health personnel or practitioner* or physiotherapist* or psychologist* or nurse* or provider* or doctor* or physician* or staff).tw.
9. 7 or 8
10. Motor Neuron Disease/ or Multiple Sclerosis/ or Parkinson Disease/ or HuntingtonDisease/ or Supranuclear Palsy, Progressive/ or Amyotrophic Lateral Sclerosis/ or Nervous System Diseases/
11. (motor neuron* or multiple sclerosis or demyelinating disease* or parkinson* or Huntington* or progressive supranuclear palsy or amyotrophic lateral sclerosis or Progressive neurological or Degenerative neurological).mp.
12. 10 or 11
13. 6 and 9 and 12
14. limit 13 to (english language and yr="1996 -Current")

Appendix 2

Abstract screening tool

Criteria for assessing likely relevance of sources

| | |
|-----------------------|--|
| 1 – Highly relevant | Relates to a PNC AND describes the implementation of a HP initiated SMS activity OR Relates to a PNC and describes training health professionals in SMS OR Relates to a PNC AND Likely to include description of health professionals views and experiences of SMS in general |
| 2- Probably relevant | Describes the training of HPs in a SMS approach OR Describes the implementation of a HP initiated SMS activity OR Likely to include description of health professionals' views and experiences of SMS OR Describes experiences of people with PNCs who have been provided with SMS |
| 3 –Possibly relevant | SMS described but involvement of health professionals is unclear (SMS only) OR Unclear whether intervention described involves self-management OR Quantitative data on a SMS intervention OR Describes the specific self-management support needs of people with PNCs |
| 4 – Likely irrelevant | Does not meet above criteria |

Definitions

PNCs= Progressive neurological conditions– Multiple Sclerosis, Motor Neuron Disease (includes ALS), Huntington's, Parkinson's, Progressive Supranuclear Palsy. (exclude dementia, exclude acute brain injury, stroke)

SMS = Self-management support – Apply definition used by Mills et al (37) Must include at least one of the following life skills: problem solving, decision-making, resource utilisation, patient-provider relations, taking action, goal setting and/or confidence building mechanisms. Must involve a patient-centred or empowerment approach to learning (vs traditional education approach of one way transmission of information)

HPs = Health professionals that work within the NHS – exclude complementary therapists and gym instructors.

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Supplementary File - Stages in the review process.

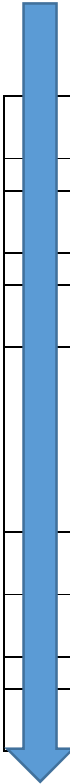
Although the steps of the process are shown below as individual stages, this is to aid clarity about the overall review process. In practice activities from the three columns are likely to overlap and occur simultaneously.

| Time | Identifying data for inclusion | Data extraction | Data synthesis |
|------|--|---|----------------|
| | Initial searches run | | |
| | Title screening for relevance | | |
| | Abstracts ranked for relevance 1-4 | | |
| | All relevance 1 papers prioritised for full text screening | | |
| | | Author reads full text article and assesses relevance | |
| | | Basic study details recorded | |
| | | Author identifies and labels important pieces of explanatory data | |
| | | Author uses the data to formulate initial explanatory accounts which relate to the research questions in an "If-Then" configuration | |
| | | "If-Then" configurations exported to Excel along with details of the source data | |
| | Abstracts of relevance 2 papers re-read and researcher judgement used to select those likely to be useful based on understanding gained from data extraction to date | | |

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| | | | |
| | Citation tracking from included papers and existing systematic reviews known to authors | | |
| | | Full text papers accessed and relevant extracts used to generate explanatory account as above | |
| | | | Author begins to group together accounts that appear related |
| | | | |
| | | | Grouped accounts read and used to formulate a refined account in the format of CMO configuration |
| | | Original source data that contributed data to each new working CMO imported into NVivo | |
| | | Original data extracts that were used to formulate the explanatory accounts are coded in NVivo under working CMO headings | |
| | | | Data extracts read alongside working CMOs to check these are true to the original data and refined as needed. |
| | PROTOCOL PAPER PREPARED | | |
| | | | Working CMOs used to inform realist interviews with key informants |
| | | | |
| | | | Working CMOs presented to stakeholder group |
| | | | Priority areas for further searching identified |
| | Review remaining abstracts ranked 2 and 3 to check if any likely to address new priority areas | | |
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| | Run additional targeted searches to identify further primary data | | |
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| | Continue citation tracking and table of contents searches | | |
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| | | New relevant data imported directly to NVivo and coded under related CMO. | |
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| | | | CMOs further refined through discussion of the study authors |
| | | | |
| | | | CMOs considered alongside existing known middle range theories |
| | Priority areas for further searching identified | | |
| | - Searching for alternative middle range theories | | |
| | - Searching for primary data to fill possible 'gaps' indicated by the middle range theories | | |
| | | New relevant data imported directly to NVivo and coded under related CMO | |
| | | | CMOs further refined in discussion between study team |
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| | | | Refined CMOs presented to stakeholder group for further discussion and confirmation |

BMJ Open

Interventions to improve the self-management support health professionals provide for people with progressive neurological conditions: Protocol for a realist synthesis

| | |
|---------------------------------|--|
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| Manuscript ID | bmjopen-2016-014575.R1 |
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| Keywords: | self-management, MEDICAL EDUCATION & TRAINING, Multiple sclerosis < NEUROLOGY, Parkinson-s disease < NEUROLOGY |
| | |

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Manuscripts

Interventions to improve the self-management support health professionals provide for people with progressive neurological conditions: Protocol for a realist synthesis

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Keywords: Self Care; Professional-Patient Relations; Education, Continuing; Multiple Sclerosis; Parkinson Disease.

Word Count: 4105

Abstract

Introduction

Supporting self-management among people with long term conditions is recognised as an important component of health care. Progressive neurological conditions (PNCs), for example, Parkinson's disease and Multiple Sclerosis are associated with problems such as fatigue and cognitive impairment which may make self-management more challenging. Health professionals may need to develop specific skills in order to provide effective self-management support for these patients. The review aims to develop explanatory theories about how health professional-targeted interventions to improve self-management support provision for people with PNCs operate in different circumstances.

Methods and Analysis

A realist synthesis of the evidence is proposed. There are two priority questions for the review to address. These relate to the role of a shared concept of self-management support within the healthcare team, and the need to tailor the support provided to the requirements of people with PNCs. Key stakeholders will be involved throughout the process. The initial search strategy uses terms relating to 1) self-management, 2) health professionals and 3) PNCs. Searching, data extraction and synthesis will occur in parallel. Studies will be prioritised for inclusion based on anticipated contribution to generating explanatory theories. Key informant interviews are planned to direct supplementary searches and help further refine the theories developed. Results will be expressed in the form of context-mechanism-outcome configurations.

Dissemination

Publication guidelines on realist synthesis will be followed. The results will be published in a peer-reviewed journal and made available to organisations involved in the provision of health professional training.

Strengths and limitations of this study

- The application of a realist approach to evidence synthesis will lead to theory development about the contexts in which interventions are most likely to succeed.
- Describing the mechanisms by which existing interventions work will facilitate future theory-driven intervention design and evaluation.
- The breadth of interventions which might be considered to support self-management may make defining the scope of the review challenging
- If evidence available relating to supporting people with PNCs is limited the reviewers will need to consider the transferability of knowledge generated in other settings

Introduction

People living with long-term conditions make decisions that relate to the management of their condition on a daily basis, (1) from choosing how they use their medication to how they plan their activities. Lorig and Holman(1) suggest that self-managing a condition involves three tasks: medical management, role management and emotional management. Health professionals have tended to focus on optimising the medical management of conditions, but there is increasing understanding that the focus of efforts may need to shift towards an approach that encompasses all of these tasks to help people to live well with their condition.(2) People often have different definitions of successful self-management compared to their clinicians, with patients emphasising the need for self-management support that is relevant to the context of their lives.(3) This may be particularly important in progressive neurological conditions (PNCs). PNCs are conditions in which patients experience a progressive deterioration in their functioning (for example Parkinson's disease and Multiple Sclerosis). In these conditions successful self-management is not necessarily expected to modify the disease course itself, but may have a significant impact upon how well people live with their symptoms.

What is self-management support?

Self-management support (SMS) may be delivered directly to patients, for example via attendance at self-management support programmes.(4) These programmes may include activities such as information provision, emotional and behavioural management skills, and technical skill development (5, 6). Condition specific self-management programmes for people with a PNC often cover issues such as physical activity, medication adherence, cognitive impairment, depression and fatigue.(7) Limitations to these types of approaches have been recognised, including the fact that patients who volunteer to attend such programmes may already be motivated and skilled in self-management (8), while those who may benefit from support most may not access these types of courses.(9) If self-management support becomes integrated into routine clinical care more patients will have access to support. To encourage this integration, interventions aiming to promote SMS may include indirect components delivered either to individual professionals (such as education and training) or at an organisational level (e.g. financial incentives)(10). The variety of skills health professionals require to effectively support self-management has been broadly divided into general person centred skills (such as communication skills), behaviour change skills (e.g. motivational interviewing) and organisation/system skills (e.g. use of electronic recall systems).(11)

What is known about training health professionals to support self-management?

Supporting self-management is not a straightforward task for clinicians as it requires judgements to be made around patient readiness, professional role boundaries and service expectations. The evidence for training health professionals to support self-management is mixed. While there is some evidence that training health professionals can change clinicians' behaviours (12), others have shown that clinicians failed to apply training in SMS in their routine work.(13) Implementation of SMS in routine practice is recognised to be inherently complex, with multiple potential barriers at the levels of the patient, the professional and the wider organisation.(10) The need for further research to understand how provider burden can be minimised and self-management programmes can be made more widely acceptable has been recognised.(14)

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3 Previous suggestions for optimising professional-targeted interventions include involving staff
4 members in the intervention design process; and ensuring that any intervention is seen as
5 professionally desirable, and fits within existing clinical routines.(10, 15) The context into which an
6 intervention will be delivered should be considered if the intervention design is to be successful. In
7 particular, staff pre-conceptions about their role in supporting self-management, and its relative
8 importance in relation to other tasks should be addressed.(13)
9

10 11 12 *Supporting self-management in the context of PNCs*

14 Although supporting self-management has been shown to be challenging across a range of settings,
15 supporting people with a PNC may raise particular issues. Depression, cognitive impairment and
16 fatigue are common co-morbidities in PNCs and may all make it more challenging for patients to
17 effectively self-manage, and for professionals to know how best to support self-management in
18 these circumstances.(16) Professionals working in this area already have a wide remit including
19 providing education and support, symptom management, medication advice, care coordination, and
20 ongoing care planning. High workloads and a lack of time to meet all patient needs have been
21 reported.(17) Much of the available research evidence relating to self-management comes from
22 conditions, such as diabetes, where objective measures of disease control which may respond to
23 successful self-management are available. In PNCs the expected outcomes of supporting self-
24 management are likely to be harder for professionals to define and measure. While this may mean
25 that professionals are encouraged to take a more holistic view of supporting self-management than
26 a narrow focus on the medical management of a condition, it may also lead to difficulties in
27 recognising how interventions to support self-management add value to routine clinical care.
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33 Professionals are required to make their own judgements about the level of self-management that
34 they might expect their patients to engage in, and the level of support they provide to attempt to
35 facilitate this process. Interventions aiming to improve SMS provision need to influence these
36 decisions. For example, some professionals may worry that expecting people with a PNC to take an
37 active role in self-managing their condition could be excessively burdensome. Training which
38 encourages exploration of the purpose and goals of SMS may work well for this staff group. Others
39 may feel that they lack the time required to provide SMS. In this case, training which provides ideas
40 which can be easily integrated into their current practice may be seen as most valuable. A review
41 approach designed to take into account this type of complexity is therefore required.
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48 **Methods and analysis**

49 *Chosen methodology*

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51 Research into continuing professional development activities has been criticised for focussing only
52 on whether or not interventions work – without attention being paid to the mechanisms by which
53 they have an effect (18) or the relevant contextual influences that moderate their effectiveness. The
54 realist synthesis approach has been proposed as an effective method for synthesising evidence from
55 complex interventions which addresses these concerns.(19) A realist synthesis uses a theory driven
56 approach, informed by an acknowledgement that interventions will operate differently when
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3 delivered into different contexts. Realist synthesis seeks to unpick what type of intervention works,
4 for which professionals, working in which settings, to what extent and why. This is done through the
5 development of programme theories, developed and refined throughout the review process, which
6 describe how the context into which the intervention is delivered influences how the intervention
7 functions (its 'mechanism') in order to produce a range of differing intended and unintended
8 outcomes.
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11 We plan to use the realist synthesis approach to review the evidence about interventions which aim
12 to increase or improve the support for self-management provided by health professionals working
13 with people with PNCs. Training health professionals in SMS is by definition a complex intervention,
14 consisting of multiple interacting components (20) and therefore well suited to a synthesis approach
15 that acknowledges this complexity. During this review we will focus specifically on understanding
16 how training in SMS and delivery of support operates at the level of the health professional, rather
17 than at the level of the patient.
18

19
20 The approach to searching for evidence in a realist review is more iterative than a traditional review
21 procedure, and allows reviewers to purposively search for and select literature likely to be
22 informative.(19) This is likely to be particularly helpful in this review because self-management itself
23 is a complex concept to define, and this also makes a conventional literature search challenging.(21)
24 The more inclusive nature of a realist review allows data which may not be indexed under the
25 heading of SMS (but do relate to an important element of SMS) to be included, as researcher
26 judgement on relevance is used in place of strict inclusion/exclusion criteria.
27

28
29 Realist reviews operate at the level of transferable programme theories (rather than at the level of a
30 specific intervention). As a result, realist reviewers recognise the transferability of knowledge from
31 other settings and may include evidence from areas that relate to the programme theory (but not
32 necessarily the narrow topic area under review). Again this is likely to be relevant here, to ensure
33 that this review identifies sufficient evidence to be useful and informative. A recent review of
34 systematic reviews of self-management identified only limited evidence related to self-management
35 in PNCs. (10) However evidence on the implementation of SMS for many other patient populations
36 was identified and may be able to provide useful insights where condition-specific literature is
37 sparse. One challenge for the review team will be in trying to decide to what extent knowledge
38 gained from other settings may be transferable to the context of supporting people with PNCs with
39 the challenges discussed above. Significant stakeholder involvement in the review process should
40 help to ensure the relevance to the population of interest.
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45 ***Context of the review***

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47 The review is part of a larger planned project which forms the basis of a PhD for FD. The programme
48 theories generated during the review process will be used to design a theory-based training
49 intervention. Use of realist reviews for this purpose has been recommended (22) and applied in
50 other settings.(23)
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53 ***Current stage of review work***

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55 The iterative nature of realist reviews means it is difficult to pre-specify the direction of the review
56 before significant work has already been undertaken to identify and prioritise areas of focus. The
57 authors have attempted to strike a balance in producing this protocol at a point when the review has
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3 progressed sufficiently to be able to provide useful detail but not so far into the process to make this
4 an entirely retrospective account. The accompanying supplementary file indicates the steps in the
5 review process completed at the time of writing and those still anticipated. Initial searching, data
6 extraction and synthesis have all commenced, with further searching, extraction and synthesis
7 planned. For ease of reading the initial search process is described retrospectively, and the
8 subsequent searches, data extraction and synthesis are described prospectively. Our aim in
9 publishing the protocol at this stage is to add transparency to the synthesis process, especially since
10 the method is open to interpretation.
11

12
13 The synthesis is being undertaken in parallel with two other pieces of work. The iterative nature of
14 the review will mean that learning collectively from these work streams can usefully inform the
15 direction of further searches and the refinement of the programme theories. An online survey of
16 health professionals working with people with an exemplar PNC (MS) was distributed in April – May
17 2016 with the aim of getting a snapshot of current practice, future training interests and important
18 barriers in relation to the provision of SMS. Although the primary purpose of the survey data was to
19 help prioritise specific intervention content for the later phase of the work, the data relating to
20 barriers may helpfully inform programme theory development in the synthesis. Interviews with a
21 small group of key informants with experience of training health professionals in skills relating to
22 self-management support are planned for October 2016. We will use a convenience sample of
23 contacts made by the stakeholder group from a range of different training backgrounds. These
24 interviews will allow the early developing programme theories from the synthesis to be discussed
25 with the participants and subsequently further refined.⁽²⁴⁾ A clear audit trail will be maintained so
26 that the sources of programme theories remain transparent and these will be clearly reported upon.
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32 ***Planned review strategy***

33 The planned review strategy was registered on the PROSPERO database [CRD42016035596]. The
34 review process will follow the five stages of realist review described by Pawson et al. (25):
35 clarification of scope, searching for evidence, appraising evidence and extracting data, synthesis, and
36 dissemination.
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41 *Clarification of scope*

42 A period of reading around the subject was undertaken by the first author (FD) which allowed key
43 recurring themes from the wider literature about SMS to be identified. In the literature relating to
44 training health professionals in SMS, specific SMS skills (and confidence in their use), perceptions of
45 workplace fit and belief in the concept of SMS itself all appeared to be influential factors. Research
46 exploring the implementation of SMS in practice identified issues that included patient level barriers,
47 the influence of health professional, local multi-disciplinary team, and wider organisational
48 characteristics. These issues were discussed at an initial stakeholder group meeting in March 2016.
49 Our stakeholder group includes the study authors who are academics from health (two of whom also
50 work clinically as GPs), social sciences and education, with interests in self-management support
51 and/or post-graduate health professional training. Other members of the group were clinicians
52 working with people with a PNC (MS Specialist Nurse and Occupational Therapist), service users with
53 PNCs, a researcher working for a SMS training provider, and third sector representation (MS Trust).
54 Unlike a traditional systematic review, key stakeholders are consulted throughout the review
55 process from refining the focus of the review to challenging or validating emerging review
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3 findings.(26) Informed by the group's discussion on priority areas, two key review questions were
4 formulated, with the overarching aim of improving understanding of the circumstances in which
5 health professionals could implement and sustain SMS. Therefore the scope of the review was
6 planned to include both professionals' experiences of receiving training in supporting self-
7 management and their experiences of applying this training in clinical practice.
8

9 The initial review questions chosen were:

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11 1. What is the influence of a shared concept of SMS within healthcare teams caring for people
12 with progressive neurological conditions and how can it be achieved?
13

14 The first question aimed to examine what professionals thought about SMS, and how this was
15 influenced by training interventions and existing contextual factors (e.g. professional role, previous
16 experience and workplace factors)
17

18 2. What is known about how SMS can be successfully tailored for people with progressive
19 neurological conditions?
20

21 This question aimed to focus on how SMS might need to be provided differently for people with
22 PNCs than for other conditions, and to examine whether training health professionals to adopt a
23 more flexible or tailored approach was important.
24

25 Although dementia could be classified as a PNC, people with dementia are usually managed by a
26 different healthcare team (old age psychiatry) to people with other PNCs, so for the purpose of this
27 review we have not included dementia within our definition of PNCs.(27)
28

29 *Search strategy*

30
31 Iterative searches were planned in line with the realist methodology. The overlap in the searching,
32 extraction and synthesis processes is illustrated by the flowchart in Supplementary File 1. Our initial
33 search strategy, designed with input from an information specialist used three search threads in
34 combination: health professional terms, self-management terms, and progressive neurological
35 condition terms (both relevant MESH headings and free text terms)(See Supplementary File 2).
36 Search terms relating to self-management were informed by terms used in previous systematic
37 reviews (3, 10, 28) and by terms which existing known papers were indexed under (for example
38 (29)). At this stage the aim was to be as inclusive as possible. Therefore terms relating to goal
39 setting and health coaching were included as these were seen to be important skills related to
40 supporting self-management but which might not be indexed under the term self-management.
41 Although we initially planned to include a fourth search thread of terms relating to education or
42 training, after piloting the searches we noted that relevant papers relating to implementation of
43 SMS interventions were not identified, so we removed this thread from the search.
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47 The initial search was developed for Medline via Ovid and then adapted for other databases
48 (EMBASE, Cochrane Library, CINAHL, PEDro, ERIC and PsycInfo). The search was limited to English
49 language papers (due to resource constraints) and to papers published in the last twenty years (as
50 the concept of SMS is relatively recent). Following a particularly high recall from a search engine
51 previously found to have a low specificity in relation to this topic (EMBASE),(10) additional
52 limitations were placed on the search to ensure only the most relevant papers were retained (non-
53 OECD countries, children, palliative care and diagnosis related studies excluded). Details of the
54 search dates and terms used are provided in Supplementary File 2. Initial searches were performed
55 in April - May 2016.
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Going forward, a grey literature search for relevant web sites and policy documents is planned. In addition, forward and backward citation tracking of key papers will be used together with hand-searching of relevant journals. Key papers already known to the authors, and identified through initial scoping exercises will also be eligible for inclusion, as will any recommended by members of the stakeholder group. A clear audit trail of the source of included papers will be maintained. The need for and direction of further iterative searching will be informed by the findings of the ongoing synthesis, stakeholder advisory group and key informant interviews as described below.

Data extraction

Titles will initially be screened for basic relevance by FD. Any titles that are obviously irrelevant will be excluded at this stage. Studies will be excluded if they focus predominantly upon: paediatric patients, carers or families, nursing homes/managed care settings, diagnostic or end-of-life period, epidemiology, imaging or testing, measurement instruments, and specific treatments or devices.

An abstract screening tool developed by FD and tested in collaboration with FW will then be used to screen the remaining abstracts (See Supplementary File 3 for further detail). The tool will rank papers 1-4 based on their perceived likely relevance to either of the review questions. In brief, the highest ranked abstracts will be those that both related to a PNC and to health professionals' experiences of training in or implementation of SMS. Papers not specific to PNCs will be ranked lower, and those where professional involvement in SMS is unclear will be ranked as least likely to be relevant. Although the tool provides basic guidance on the likely relevance of papers for inclusion, author expertise and judgement will also be applied here to ensure that the tool is flexible enough to ensure potentially highly relevant papers are not deprioritised because they do not meet pre-defined rigid criteria. This application of researcher judgement is a key element of the realist approach to literature review which differs significantly from traditional systematic review.⁽¹⁹⁾ The full text of all papers ranked of the highest relevance will be sourced and assessed for potential inclusion. Full text screening of the lower ranked abstracts will be undertaken selectively once data extraction from the initial papers provides further direction. If data saturation for some areas of the review is achieved early in the review process then it is anticipated that including data from these studies is unlikely to provide additional new information. Decisions about saturation will be made collaboratively through discussion amongst the authors.

Realist reviewers do not generally rely on traditional quality assessment tools, but instead make judgements on each piece of included evidence based on both relevance and rigour.⁽¹⁹⁾ At the full text screening stage, prior to data extraction the researcher will decide whether the paper can provide information relevant to the research questions. Reasons for exclusion on the basis of relevance will be recorded. The assessment of rigour will be an ongoing process in the data extraction and synthesis phases. The researcher will critically reflect on all evidence during this phase with the aim of safeguarding the inferences made on the basis of individual extracts by ensuring that they are used appropriately.⁽¹⁹⁾

A core set of descriptors for each study will be collected including identifiers (author, title, year), type of data (primary evidence, review, opinion piece) patient group details, staff group details, brief description of intervention, relationship with other studies included in the review, and setting (country and healthcare setting). Data relevant to the research questions will be extracted in the form of explanatory accounts configured as "If-Then" statements. For example: "If self-management

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3 is not valued by colleagues *Then* staff will feel discouraged from applying training in practice". This
4 approach was successfully used by another realist synthesis project which aimed to inform future
5 training design.(23) Extracting data as If-Then configurations rather than as Context-Mechanism-
6 Outcome configurations (the standard expression of realist programme theories) has the advantages
7 of being an accessible way of starting to extract data with a 'realist lens', and providing a practical
8 way for partial knowledge to accrue through the review process.(23) A single "If-Then"
9 configuration may not contain each element of context, mechanism, and outcome but may still be
10 informative for the synthesis. When explanatory accounts derived from one data source are
11 recognised to recur in another this will be noted. The principles of meta-ethnography (30) have
12 been applied during realist synthesis in order to provide clear evidence of the type of data that is
13 used to support the theories developed.(31) We will follow this model so that during the extraction
14 process data will be labelled as 1st order (direct from participants), 2nd order (from study authors'
15 interpretation) or 3rd order (from synthesisers' interpretation of participants and authors'
16 statements).
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20 21 22 *Data synthesis*

23 We will take a similar approach to that described by Pearson et al (23) to consolidating our initial
24 explanatory accounts into more refined programme theories. The data synthesis process will begin
25 while data extraction is still ongoing and be facilitated by regular discussion between the review
26 team members. Initially the first author will group together apparently linked explanatory accounts.
27 NVivo 10 (QSR International) will then be used to facilitate movement between the explanatory
28 accounts and original data. A 'node' will be created for each group of linked accounts and original
29 data that was used to derive the constituent explanatory accounts will be coded under this node.
30 This will allow the reviewers to look back at the original data when generating a consolidated
31 account, to help ensure that the consolidated account continues to accurately reflect the source
32 material. The consolidation process, which will result in refined explanatory accounts will be done in
33 conjunction with a second author (FW). In addition, throughout this process (once early in the
34 consolidation process and once towards the end to confirm the refined CMO configurations) two
35 further stakeholder meetings will be held. The stakeholders will have an important role in ensuring
36 that the researchers' interpretations of the literature are seen as both relevant and important by
37 professionals. The stakeholder group will also help to prioritise which of the explanatory accounts
38 are seen as crucially important to continue to pursue and which may be of less immediate relevance.
39 If 'priority' programme theories are felt to be described in insufficient detail by the literature
40 identified in the initial searches, supplementary targeted searches of both the academic and grey
41 literature will be performed.
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46 Key informant interviews are also planned. Individuals with experience of training health
47 professionals using a variety of different approaches, all of which may relate to supporting self-
48 management in some way, will be recruited (4-6 participants anticipated). These interviews will act
49 as another check of the relevance of the theories developed. Trainers may also be able to help fill in
50 the gaps not fully explored within the literature by reflecting on their own experiences, and to
51 indicate whether any important areas have not yet been addressed.
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54 During the later stages of the review, once the programme theories are relatively refined, existing
55 middle range theories (32) which could help to further our understanding of the programme
56 theories will be sought. There are already a number of candidate middle range theories known to
57 the authors thought to be potentially relevant to the review (for example Diffusion of Innovations
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3 and Normalisation Process Theory)(33, 34). These known theories will be considered along with any
4 substantive theories used within the included papers to explain their findings. If none of these
5 theories proves to be a good explanatory fit, targeted searching for theory will be undertaken.(35)
6
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8 9 **Ethics and dissemination**

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11 Ethical approval is not required for the literature synthesis. However ethical approval has been
12 obtained for both the online survey and supplementary interview data via Cardiff University School
13 of Medicine Research Ethics Committee.
14

15 The RAMESES publication standards for realist synthesis have been consulted during the planning of
16 the review and will be followed for future publication. (36) We will publish the synthesis in a peer
17 reviewed journal and to make findings available to relevant interested bodies including third sector
18 organisations. We also aim for the theories to be useful to those designing training in SMS for health
19 professionals, to help to identify what may be likely to work and where.
20

21 Due to the relatively limited data expected to be available that is specific to both the clinical area
22 (PNCs) and the intervention (improving SMS provision by health professionals) we recognise that
23 some of the theories developed during the synthesis may be partially or weakly supported. We will
24 be fully transparent about the level of evidence available to support each theory developed to allow
25 readers to draw their own conclusions about the relevance of the developed theories to their own
26 contexts of interest.
27
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29 30 31 **Acknowledgements**

32 We would like to thank the members of the stakeholder group for their time and contributions to
33 the study. Thanks also to Mala Mann for assistance with developing the initial search strategies.
34
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36 37 38 **Funding statement**

39 The realist synthesis has been supported by a grant from the Royal College of General Practitioners
40 Scientific Foundation Board (SFB 2015-18).
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42

43 44 45 **Contributorship**

46 FD planned the synthesis approach with input from AB, AE, CW, and FW. All authors participated in
47 the initial stakeholder event to define the direction of the review. FD prepared the first draft of the
48 protocol which was reviewed and critically revised by the other authors.
49
50

51 52 53 **Data sharing**

54 No additional data available
55
56

57 58 59 **Competing interests**

The authors have no competing interests to declare.

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Supplementary File - Stages in the review process.

Although the steps of the process are shown below as individual stages, this is to aid clarity about the overall review process. In practice activities from the three columns are likely to overlap and occur simultaneously.

| Time | Identifying data for inclusion | Data extraction | Data synthesis |
|------|--|---|----------------|
| | Initial searches run | | |
| | Title screening for relevance | | |
| | Abstracts ranked for relevance 1-4 | | |
| | All relevance 1 papers prioritised for full text screening | | |
| | | Author reads full text article and assesses relevance | |
| | | Basic study details recorded | |
| | | Author identifies and labels important pieces of explanatory data | |
| | | Author uses the data to formulate initial explanatory accounts which relate to the research questions in an "If-Then" configuration | |
| | | "If-Then" configurations exported to Excel along with details of the source data | |
| | Abstracts of relevance 2 papers re-read and researcher judgement used to select those likely to be useful based on understanding gained from data extraction to date | | |

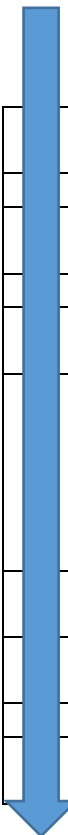
| | | | |
|--|--|---|---|
| | | | |
| | Citation tracking from included papers and existing systematic reviews known to authors | | |
| | | Full text papers accessed and relevant extracts used to generate explanatory account as above | |
| | | | Author begins to group together accounts that appear related |
| | | | |
| | | | Grouped accounts read and used to formulate a refined account in the format of CMO configuration |
| | | Original source data that contributed data to each new working CMO imported into NVivo | |
| | | | |
| | | Original data extracts that were used to formulate the explanatory accounts are coded in NVivo under working CMO headings | |
| | | | Data extracts read alongside working CMOs to check these are true to the original data and refined as needed. |
| | | PROTOCOL PAPER PREPARED | |
| | | | Working CMOs used to inform realist interviews with key informants |
| | | | |
| | | | Working CMOs presented to stakeholder group |
| | | | |
| | | | Priority areas for further searching identified |
| | Review remaining abstracts ranked 2 and 3 to check if any likely to address new priority areas | | |
| | | | |
| | Run additional targeted searches to identify further primary data | | |
| | | | |
| | Continue citation tracking and table of contents searches | | |
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| | | New relevant data imported directly to NVivo and coded under related CMO. | |
| | | | |
| | | | CMOs further refined through discussion of the study authors |
| | | | |
| | | | CMOs considered alongside existing known middle range theories |
| | Priority areas for further searching identified | | |
| | - Searching for alternative middle range theories | | |
| | - Searching for primary data to fill possible 'gaps' indicated by the middle range theories | | |
| | | New relevant data imported directly to NVivo and coded under related CMO | |
| | | | CMOs further refined in discussion between study team |
| | | | |
| | | | Refined CMOs presented to stakeholder group for further discussion and confirmation |

Supplementary File 2

Initial searches run

Medline via Ovid 1996-present.

Searched 27/4/16

1. exp Self Care/ or Patient Care Planning/ or Patient Education as Topic/ or Patient Participation/ or Adaptation, Psychological/ or Self Efficacy/ or Rehabilitation/
2. (self manag* or Self-manag* or Self-car* or Self care).mp.
3. (Action plan* or Care plan* or Management plan* or Health coach* or Train*).tw.
4. (Self-efficacy or Self efficacy or empower* or rehab* or coping).tw.
5. (goal* adj5 (set* or plan*)).tw.
6. 1 or 2 or 3 or 4 or 5
7. exp Health Personnel/ or Physicians/ or Nurses/ or Psychology/ or Occupational Therapy/ or Physical Therapists/ or Professional-Patient Relations/ or Physician-Patient Relations/ or Nurse-Patient Relations/ or Attitude of Health Personnel/
8. (therapist* or clinician* or health professional* or health personnel or practitioner* or physiotherapist* or psychologist* or nurse* or provider* or doctor* or physician* or staff).tw.
9. 7 or 8
10. Motor Neuron Disease/ or Multiple Sclerosis/ or Parkinson Disease/ or HuntingtonDisease/ or Supranuclear Palsy, Progressive/ or Amyotrophic Lateral Sclerosis/ or Nervous System Diseases/
11. (motor neuron* or multiple sclerosis or demyelinating disease* or parkinson* or Huntington* or progressive supranuclear palsy or amyotrophic lateral sclerosis or Progressive neurological or Degenerative neurological).mp.
12. 10 or 11
13. 6 and 9 and 12
14. limit 13 to (english language and yr="1996 -Current")

PsycINFO

Searched 29/4/16.

1. exp Self Management/
2. Adjustment/
3. Self Efficacy/

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4. Rehabilitation/ or exp Neuropsychological Rehabilitation/
5. Treatment Planning/
6. Client Education/
7. Client Participation/
8. Coping Behavior/
9. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8
10. (self manag* or Self-manag* or Self-car* or Self care).mp.
11. (Action plan* or Care plan* or Management plan* or Health coach* or Train*).tw.
12. (Self-efficacy or Self efficacy or empower* or rehab* or coping).tw.
13. (goal* adj5 (set* or plan*)).tw.
14. 9 or 10 or 11 or 12 or 13
15. (therapist* or clinician* or health professional* or health personnel or practitioner* or physiotherapist* or psychologist* or nurse* or provider* or doctor* or physician* or staff).tw.
16. exp Health Personnel/
17. Physicians/
18. Nurses/
19. Clinical Psychologists/ or Psychologists/
20. Occupational Therapists/
21. Physical Therapists/
22. Health Personnel Attitudes/
23. Therapeutic Processes/
24. 15 or 16 or 17 or 18 or 19 or 20 or 21 or 22 or 23
25. (motor neuron* or multiple sclerosis or demyelinating disease* or parkinson* or Huntington* or progressive supranuclear palsy or amyotrophic lateral sclerosis or Progressive neurological or Degenerative neurological).mp.
26. exp Multiple Sclerosis/
27. exp Parkinson's Disease/
28. exp Huntingtons Disease/
29. exp Progressive Supranuclear Palsy/
30. exp Amyotrophic Lateral Sclerosis/
31. Nervous System Disorders/ or exp Neurodegenerative Diseases/
32. 25 or 26 or 27 or 28 or 29 or 30 or 31

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33. 14 and 24 and 32
34. limit 33 to (english language and yr="1996 - 2016")

11 **CINAHL**

12 Searched 29/4/16

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14
15 1. (MH "Self Care+") OR (MH "Patient Care Plans") OR (MH "Patient Education") OR (MH
16 "Consumer Participation") OR (MH "Adaptation, Psychological") OR (MH "Self-Efficacy") OR
17 (MH "Rehabilitation")
18 2. (TX self-care) OR (TX self-manag*)
19 3. (AB "action plan*") OR (AB "care plan*") OR (AB "management plan*") OR (AB "health
20 coach*") OR (AB "train*")
21 4. (AB self-efficacy) OR (AB empower*) OR (AB rehab*) OR (AB coping)
22 5. AB (goal*) N5 (set* OR plan*)
23 6. 1 or 2 or 3 or 4 or 5
24 7. (MH "Health Personnel") OR (MH "Attitude of Health Personnel") OR (MH "Physicians") OR
25 (MH "Nurses") OR (MH "Psychologists") OR (MH "Occupational Therapists") OR (MH
26 "Physical Therapists") OR (MH "Professional-Patient Relations") OR (MH "Physician-Patient
27 Relations") OR (MH "Nurse-Patient Relations")
28 8. (MH "Motor Neuron Diseases") OR (MH "Multiple Sclerosis") OR (MH "Parkinson Disease")
29 OR (MH "Huntington's Disease") OR (MH "Supranuclear Palsy, Progressive") OR (MH
30 "Amyotrophic Lateral Sclerosis") OR (MH "Nervous System Diseases")
31 9. TX ("motor neuron*" or "multiple sclerosis" or "demyelinating disease*" or parkinson* or
32 Huntington* or "progressive supranuclear palsy" or "amyotrophic lateral sclerosis" or
33 "Progressive neurological" or "Degenerative neurological")
34 10. 8 or 9
35 11. 6 and 7 and 10
36 12. limit 13 to (english language and yr="1996 -Current")
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45 **ERIC**

46 Searched 29/4/16

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49 1. (TX self-care) OR (TX self-manag*)
50 2. (AB "action plan*") OR (AB "care plan*") OR (AB "management plan*") OR (AB "health
51 coach*") OR (AB "train*")
52 3. (AB self-efficacy) OR (AB empower*) OR (AB rehab*) OR (AB coping)
53 4. AB (goal*) N5 (set* OR plan*)
54 5. 1 or 2 or 3 or 4
55 6. AB (therapist* or clinician* or "health professional*" or "health personnel" or practitioner*
56 or physiotherapist* or psychologist* or nurse* or provider* or doctor* or physician* or staff)
57 7. TX ("motor neuron*" or "multiple sclerosis" or "demyelinating disease*" or parkinson* or
58 Huntington* or "progressive supranuclear palsy" or "amyotrophic lateral sclerosis" or
59 "Progressive neurological" or "Degenerative neurological")
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3 8. 5 and 6 and 7
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7 **PEDro**

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9 Searched 29/4/16

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11 Self-management (in abstract and title) AND sub-discipline = neurology
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15 **Cochrane Library – Trials**

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17 Searched 3/5/16

18
19 #1 self manag* or Self-manag* or Self-car* or Self care:ti,ab,kw (Word variations have been
20 searched)

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22 #2 Action plan* or Care plan* or Management plan* or Health coach* or Train*

23
24 #3 Self-efficacy or Self efficacy or empower* or rehab* or coping or goal

25
26 #4 #1 or #2 or #3

27
28 #5 therapist* or clinician* or health professional* or health personnel or practitioner* or
29 physiotherapist* or psychologist* or nurse* or provider* or doctor* or physician* or staff

30
31 #6 #4 and #5

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33 #7 "motor neuron*" or "multiple sclerosis" or "demyelinating disease*" or parkinson* or
34 Huntington* or "progressive supranuclear palsy" or "amyotrophic lateral sclerosis" or "Progressive
35 neurological" or "Degenerative neurological"

36
37 #8 #6 and #7
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41 **EMBASE**

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43 Searched 3/5/16
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47 1. patient care planning/
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49 2. exp self care/
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51 3. patient education/
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53 4. patient participation/
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55 5. adaptive behavior/
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57 6. *self concept/
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59 7. rehabilitation/
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8. (self manag* or Self-manag* or Self-car* or Self care).mp.

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9. (Action plan* or Care plan* or Management plan* or Health coach* or Train*).tw.
 10. (Self-efficacy or Self efficacy or empower* or rehab* or coping).tw.
 11. (goal* adj5 (set* or plan*)).tw.
 12. 1 or 2 or 3 or 4 or 5 or 6 or 7 or 8 or 9 or 10 or 11
 13. exp health care personnel/
 14. physician/
 15. nurse/
 16. psychologist/
 17. physiotherapist/
 18. occupational therapist/
 19. *human relation/
 20. exp health personnel attitude/
 21. (therapist* or clinician* or health professional* or health personnel or practitioner* or physiotherapist* or psychologist* or nurse* or provider* or doctor* or physician* or staff).tw.
 22. 13 or 14 or 15 or 16 or 17 or 18 or 19 or 20 or 21
 23. (motor neuron* or multiple sclerosis or demyelinating disease* or parkinson* or Huntington* or progressive supranuclear palsy or amyotrophic lateral sclerosis or Progressive neurological or Degenerative neurological).mp.
 24. multiple sclerosis/
 25. Parkinson disease/
 26. Huntington chorea/
 27. progressive supranuclear palsy/
 28. amyotrophic lateral sclerosis/ or motor neuron disease/
 29. *neurologic disease/
 30. 23 or 24 or 25 or 26 or 27 or 28 or 29
 31. 12 and 22 and 30
- 31 not (Algeria* or Egypt* or Liby* or Morocc* or Tunisia* or Western Sahara* or Angola* or Benin or Botswana* or Burkina Faso or Burundi or Cameroon or Cape Verde or Central African Republic or Chad or Comoros or Congo or Djibouti or Eritrea or Ethiopia* or Gabon or Gambia* or Ghana or Guinea or Keny* or Lesotho or Liberia or Madagasca* or Malawi or Mali or Mauritania or Mauritius or Mayotte or Mozambiq* or Namibia* or Niger or Nigeria* or Reunion or Rwand* or Saint Helena or Senegal or Seychelles or Sierra Leone or Somalia or South Africa* or Sudan or Swaziland or Tanzania or Togo or Ugand* or Zambia* or Zimbabw* or China or Chinese or Hong Kong or Macao or Mongolia* or Taiwan* or Belarus or Moldov* or Russia* or Ukraine or Afghanistan or Armenia* or Azerbaijan or Bahrain or Cyprus or Cypriot or Georgia* or Iran* or Iraq* or Jordan* or Kazakhstan or

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3 Kuwait or Kyrgyzstan or Leban* or Oman or Pakistan* or Palestin* or Qatar or Saudi Arabia or Syria*
4 or Tajikistan or Turkmenistan or United Arab Emirates or Uzbekistan or Yemen or Bangladesh* or
5 Bhutan or British Indian Ocean Territory or Brunei Darussalam or Cambodia* or India* or Indonesia*
6 or Lao or People's Democratic Republic or Malaysia* or Maldives or Myanmar or Nepal or Philippin*
7 or Singapore or Sri Lanka or Thai* or Timor Leste or Vietnam or Albania* or Andorra or Bosnia* or
8 Herzegovina* or Bulgaria* or Croatia* or Faroe Islands or Greenland or Liechtenstein or Lithuani* or
9 Macedonia or Malta or maltese or Romania or Serbia* or Montenegro or Svalbard or Argentina* or
10 Belize or Bolivia* or Brazil* or Colombia* or Costa Rica* or Cuba or Ecuador or El Salvador or French
11 Guiana or Guatemala* or Guyana or Haiti or Honduras or Jamaica* or Nicaragua* or Panama or
12 Paraguay or Peru or Puerto Rico or Suriname or Uruguay or Venezuela or developing countr* or
13 south America*).ti,sh.
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17 33. limit 32 to (human and english language and yr="1996 -Current")

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19 34. 33 not (palliative or paediatric* or child* or diagnos*).ti.
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Supplementary File 3

Abstract screening tool

Criteria for assessing likely relevance of sources

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| 1 – Highly relevant | Relates to a PNC AND describes the implementation of a HP initiated SMS activity OR Relates to a PNC and describes training health professionals in SMS OR Relates to a PNC AND Likely to include description of health professionals views and experiences of SMS in general |
| 2- Probably relevant | Describes the training of HPs in a SMS approach OR Describes the implementation of a HP initiated SMS activity OR Likely to include description of health professionals' views and experiences of SMS OR Describes experiences of people with PNCs who have been provided with SMS |
| 3 –Possibly relevant | SMS described but involvement of health professionals is unclear (SMS only) OR Unclear whether intervention described involves self-management OR Quantitative data on a SMS intervention OR Describes the specific self-management support needs of people with PNCs |
| 4 – Likely irrelevant | Does not meet above criteria |

Definitions

PNCs= Progressive neurological conditions– Multiple Sclerosis, Motor Neuron Disease (includes ALS), Huntington's, Parkinson's, Progressive Supranuclear Palsy. (exclude dementia, exclude acute brain injury, exclude stroke)

SMS = Self-management support – Apply definition used by Mills et al (1) Must include at least one of the following life skills: problem solving, decision-making, resource utilisation, patient-provider relations, taking action, goal setting and/or confidence building mechanisms. Must involve a patient-centred or empowerment approach to learning (vs traditional education approach of one way transmission of information)

HPs = Health professionals that work within the NHS – exclude complementary therapists and gym instructors.

1. Mills SL, Pumarino J, Clark N, Carroll S, Dennis S, Koehn S, et al. Understanding how self-management interventions work for disadvantaged populations living with chronic conditions: protocol for a realist synthesis. *BMJ Open*. 2014;4(7):e005822.