

Supplemental.

Table 6: The final 41 PREM items constituting the patient-reported instrument that measures heart patients' experiences of health care quality in Denmark

Dimensions and their items	
Communication at the hospital	
1	Do you think that the hospital staff involved you in decisions regarding your treatment? (A2)
2	Do you think that the hospital staff took you seriously? (A3)
3	Do you think that the hospital staff did what they could to answer your questions? (A4)
4	Do you think that the hospital staff treated you as a human being and was not only interested in your illness and medication? (A5)
5	Do you think that the hospital staff listened to you? (A6)
6	Did you experience that the hospital staff was informed about the treatment of your disease? (E2)
Communication with the general practitioner	
7	Do you think that your GP involved you in decisions regarding your treatment? (A7)
8	Do you think that your GP took you seriously? (A8)
9	Do you think that your GP did what he/she could to answer your questions? (A9)
10	Do you think that your GP treated you as a human being and was not only interested in your illness and medication? (A10)
11	Do you think that your GP listened to you? (A11)
12	Did you experience that your GP was informed about the course of treatment of your disease? (E5)
Information on disease and treatment	
13	Do you feel informed about which test/examinations you had to undergo and about the course of treatment? (B1)
14	Do you feel informed about how the disease may affect your future? (B2)
15	Do you feel informed about what you can do to get better for instance with physical activity or diet? (B3)
16	Do you feel informed about who to contact in case your disease is worsening? (B4)
17	Do you feel informed about what your body can physically endure? (B5)
Rehabilitation/support	
18 ^a	Have you been offered smoking cessation guidance in connection with your disease? (C1)
19 ^a	Have you been offered physical training in connection with your disease? (C2)
20 ^a	Have you been offered dietary guidance in connection with your disease? (C3)
21 ^a	Have you been offered education about your illness and its treatment in connection with your disease? (C4)
22 ^a	Have you been offered guidance on sex life and relationships in connection with your disease? (C5)
23 ^a	Have you been offered psychological/emotional support in connection with your disease? (C6)
24 ^b	Did healthcare staff at any time ask if you have experienced emotional problems in connection with your disease? (D5)
Information on psychosocial aspects	
25	Do you feel informed about the emotional reactions you may experience as a result of your disease? (D1)
26	Do you feel informed about the emotional reactions your relatives may experience as a result of your disease? (D2)
27	Do you feel informed about how the disease may affect your relationship with family, friends and others? (D3)
28	Do you feel informed about what the disease can mean for your sex life and relationships? (D4)
Organisation	
29	Do you believe that a doctor or a nurse at the hospital have had an overall view of the course of treatment of your disease? (E3)
30	Do you think that you and/or your relatives have been partly responsible for the course of treatment which you believe the hospital should have been? (E4)
31	Have you had to press for any guidance or support in connection with your disease? (E6)
32	Did you know what was going to happen when you were discharged from the hospital? (E7)
33	Have you received conflicting information from different staff about your disease? (B7)
Medication	
34	Do you feel informed about why you get medication for your disease? (F2)
35	Do you feel informed about possible side effects of medications for your disease? (F3)
36	Do you feel informed about how long you should take medication for your disease? (F4)
37	Were you taken seriously when you contacted a doctor due to side effects? (F5)
Involvement of relatives	
38	Has the staff made you aware of the possibility of having your relative(s) with you to consultations? (G1)
39	Has the staff involved your relative(s), the way you would like? (G2)
Consideration of comorbidity	
40	Did the hospital staff take your other diseases (comorbidities) into consideration in the course of treatment of your heart disease? (E10)
41	Did your GP take your other diseases (comorbidities) into consideration in the course of treatment of your heart disease? (E11)

Reply options

Yes, to a high degree; Yes, to some degree; To a lesser degree; No, not at all; Do not know.

^aYes, and I accepted the offer; Yes, but I rejected the offer; No; Do not know. (Yes/No/Do not know).

^bYes, at the hospital; Yes, at my general practitioner; Yes, in my municipality. No (no, not at any time). Do not know. (Yes/No/Do not know)

The items not relevant for all respondents were managed by filter questions e.g. "have you been in contact with your GP in connection with your heart disease (Yes/No)", "if you answered 'No', go to question 'X'", or by including a 'not relevant' response option.