Correction

Wessel M, Lynøe N, Juth N, *et al.* The tip of an iceberg? A cross-sectional study of the general publics' experiences of reporting healthcare complaints. *BMJ Open* 2012;**2**:e000489.

There are two misstatements in this article:

Page 1: Abstract (Results): "The degree of underreporting was greater among patients with a general negative experience of healthcare (37.3% CI: 31.9–42.7) compared with those with a general positive experience (**4.8% CI: 2.4–7.2**)."

The proportion '**4.8% CI: 2.4–7.2**' should be '**7.8% (5.6–10)**'.

Page 2: Material and methods: "Of the sample of 1500, 16 questionnaires were returned due to death or unknown address; altogether **992** participants (62.1%) returned a completed questionnaire..." The correct number of participants is 922.

BMJ Open 2013;**3**:e000489corr1. doi:10.1136/bmjopen-2011-000489corr1