Schedule for the exit interviews in feasibility study (patients and clinicians)

Introduction
- Interviewer to introduce themselves.
- Explain the aim of the interview.
- Explain the process (highlight confidentiality).
- Answer questions the participants might have.
- Ask participants to sign the Consent Form.
- Switch on the recorder (after gaining permission) – start the interview.
- Participant to introduce themselves too.

Questions
- **What is your experience of receiving/delivering the intervention?**
  - What did you like or did not like with the intervention/consultation?
  - Time requirements?
  - Recruitment through a questionnaire survey? How else to recruit patients?
  - Arrangements to schedule the consultation? Invites?
  - Process of signing up with the OHC? Information absorbable or complicated? Any suggestions to improve and simplify?
  - Sending log in details?
  - Clinicians: training adequate? Any additional training needs?

- **What do you like or dislike about the Asthma + Lung UK OHC?**
  - Patients: Do, and how much, you engage with the OHC? Passive reading or also interact with peers? Posts or just private messages?
  - Patients: Useful information in the OHC, if any? How does engagement with the OHC help you with your asthma, if at all?
  - Barriers to engagement and how to overcome?
• What sort of prompts would have encouraged engagement with the OHC?
  o What has to be said during the consultation by the clinician?
  o What about the information given out in participant information leaflets?

• What about collection of follow-up measures?
  o Embarrassment in providing them, including research team screening clinical records?
  o Best way to collect them?
  o Analysis of activity in the OHC acceptable, or putting participants off from engaging with the OHC?

• What do you think will happen in terms of engagement with the OHC once the study has ended?
  o Will engagement continue?
  o How does participation in a study impact engagement with an OHC (e.g. does it promote/hinder engagement)?

• If you were involved in a study that involved randomisation (e.g. you may not be signed up to the OHC) would you still take part?
  o Why?
  o Clinicians: Still involved if you were to randomise?

Closing
- Ask participants if they have anything else to add (then stop recording).
- Inform them how they can reach the research team if they have more questions.
- Thank them – let them know how helpful they have been.