

Supplementary Table 1. key strategic and operational levers or principles of PHC that will be included in this review.

| Title | Description (adopted from WHO) |
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| Core strategic levers | |
| Political commitment and leadership | Political commitment and leadership that place PHC at the heart of efforts to achieve universal health coverage and recognize the broad contribution of PHC to the SDGs |
| Governance and policy frameworks | Governance structures, policy frameworks and regulations in support of PHC that build partnerships within and across sectors, and promote community leadership and mutual accountability |
| Health financing | Sufficient financial resources mobilised and directed towards PHC with a focus on promoting fairness in accessibility, creating a conducive environment for quality care and services, and reducing financial burdens. |
| Engagement of community and other stakeholders | Engagement of communities and other stakeholders from all sectors to define problems and solutions and prioritise actions through policy dialogue. |
| Operational levers | |
| Models of care | Models of care that promote high-quality, people-centred primary care and essential public health functions as the core of integrated health services throughout the course of life |
| Primary health care workforce | Adequate quantity, competency levels and distribution of a committed multidisciplinary primary health care workforce that includes facility-, outreach-, and community-based health workers supported through effective management supervision and appropriate compensation |
| Physical infrastructure | Secure and accessible primary care facilities to provide effective services with reliable water, sanitation, waste disposal or recycling, telecommunications connectivity and a power supply, as well as transport systems that can connect patients to other care providers |
| Medicines and other health products | Availability and affordability of appropriate, safe, effective, high-quality medicines and other health products through transparent processes to improve health |
| Engagement with private sector providers | Sound partnership between public and private sectors for the delivery of integrated health services |
| Purchasing and payment systems | Purchasing and payment systems that foster a reorientation in models of care for the delivery of integrated health services with primary care and public health at the core |
| Digital technologies for health | Use of digital technologies for health in ways that facilitate access to care and service delivery, improve effectiveness and efficiency, and promote accountability |
| Systems for improving the quality of care | Systems at the local, subnational and national levels to continuously assess and improve the quality of integrated health services |
| Primary health care-oriented research | Research and knowledge management, including dissemination of lessons learned, as well as the use of knowledge to accelerate the scale up of successful strategies to strengthen PHC-oriented systems |
| Monitoring and evaluation | Monitoring and evaluation through well-functioning health information systems that generate reliable data and support the use of information for improved decision-making and learning by local, national and global actors |

Source – World Health Organization and United Nations Children’s Fund. Operational framework for primary health care: transforming vision into action. Geneva: World Health Organization; 2020 (<https://www.who.int/publications/i/item/9789240017832>)