

Interview guide

Introduction

- Repetition of aim of study, voluntary participation and the opportunity to withdraw of consent. Audiotaping.
- Estimated time frame of the interview, breaks

Experiences of the hospital stay, discharge and the period post-discharge

- How did you experience the information at the hospital?
 - Did you receive information continuously regarding treatment/medicines?
 - How was the communication between you and the healthcare professionals?
 - How involved were you in making decisions?
 - What was good/not good?
- How did you experience being observed?
- How did you experience the hospital discharge?
 - What kind of information did you get?
 - Did you review/read written information together with health professionals?
 - Were some information only provided as oral information?
 - In what extent did you find the information sufficient?
- How did you experience the information about medicines at the hospital?
 - What information did you get about new medicines
 - Who provided you with information
 - When did you start taking your new medications? Why not?
- Beliefs about medicines
 - What was the most important aspect related to the drug treatment at the hospital?
 - What are your thoughts about medicines in general? What does medicines mean to you? Positive/negative (e.g. side effects, addiction) experiences of medicines?
 - What effect(s) did you expect of the medicines, and what effect(s) have you experienced?
- How have you been after hospital discharge?
 - Did you feel ready for discharge?
 - What challenges did you experience, if any?
 - What is the plan further (e.g. medical treatment)?

Medicines reconciliation conducted according to the IMM-model¹

End of interview

- Something more to add?
- Opportunity to stay in touch, e.g. to add or request more information.
- Thank you so much for your time

1: Scullin C, Scott MG, Hogg A, McElroy JC. An innovative approach to integrated medicines management. *J Eval Clin Pract.* 2007;13(5):781-8.