Evidence-based digital support during 1 year after an Interdisciplinary Pain Rehabilitation Programme for persons with chronic musculoskeletal pain to facilitate a sustainable return to work: a study protocol for a registry-based multicentre randomised controlled trial

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ABSTRACT

Introduction Chronic musculoskeletal pain (CMSP) severely affects the individual’s quality of life, functioning and ability to work, and comes with significant societal costs for sick leave and productivity loss. After rehabilitation, patients with CMSP often experience lack of support when responsibility for the return-to-work process is taken over by the employer. Therefore, we aim to evaluate the effectiveness of a digital support (Sustainable WorkEr digital support for Persons with Chronic Pain and their Employers (SWEPPE)) for promoting a sustainable return-to-work for persons with CMSP and to facilitate the employers’ supportive role and responsibilities in the process.

Methods and analysis In this registry-based multicentre randomised controlled trial, 360 patients with CMSP will be randomised to either receive the smartphone application SWEPPE (n=180) or to a control group (n=180). The intervention group will use SWEPPE for 1 year and the control group will not receive any intervention for return to work (RTW). Participants will be recruited from approximately 10 specialist and primary care level units connected to the Swedish National Quality Registry for Pain Rehabilitation providing Interdisciplinary Pain Rehabilitation Programmes (IPRP) for CMSP. Eligibility criteria are age 18–65 years and a need for support when responsibility for the return-to-work process is taken over by the employer during the return-to-work process. Final assessment will be performed after 12 months. The primary outcome will be a number of days with sickness leave.

Strengths and limitations of this study

- Using a shared smartphone application (Sustainable WorkEr digital support for Persons with chronic Pain and their Employers) to facilitate self-management, and communication and collaboration between persons with chronic musculoskeletal pain and their employer during the return-to-work process is a novel intervention with the potential to support a sustainable work situation.
- A registry-based multicentre randomised trial will provide rigorous evidence regarding clinical effectiveness of the intervention.
- In this trial the primary and secondary outcomes are based on recommendation from the Swedish Social Insurance Agency regarding outcomes for return-to-work which ensures capturing relevant aspects of sick-leave.
- It is important to be aware of the risk for selection bias due to patients’ self-confidence or willingness to use smartphone applications.
- A study limitation is the lack of blinding to group allocation and the control groups awareness of not receiving the intervention.

INTRODUCTION

Chronic musculoskeletal pain (CMSP) (ie, pain duration >3 months) such as chronic neck/shoulder and back pain or generalised widespread pain (including fibromyalgia) has a prevalence from 10.4%1 to 20% among adults.1–3 CMSP negatively impact
quality of life, functioning and the ability to work. CMSP also causes considerable costs for the society in terms of sick leave expenses and loss of productivity. Many patients with CMSP participate in Interdisciplinary Pain Rehabilitation Programmes (IPRP) to enable self-management of pain and increase the ability to work. After completing a rehabilitation programme for persons with CMSP the patients can experience lack of support when the employer takes over the responsibility for the return to work (RTW) process. The employers have a crucial role in a successful RTW process but may lack knowledge regarding chronic pain and its consequences and how to support the employee with CMSP in the best way during RTW. Barriers for RTW for persons with CMSP are for example lack of support at the workplace, not finding the right fit between the employee’s physical abilities and work tasks, or problems with relationships with supervisors or coworkers. Key factors for a successful RTW are communication and collaboration between the employer and the employee. Further, employers also need to use active listening skills which means enhancing conversation using open questions and demonstrate effective listening by summary statements. To facilitate the important interaction between employer and employee, a shared smartphone application may be a tool for increasing a successful outcome in the RTW process.

A primary aim of IPRP is to reach RTW. To fill the gap patients with CMSP experience when the RTW process continues after completing IPRP, the digital support a Sustainable WorkEr digital support for Persons with Chronic Pain and their Employers (SWEPPE) was systematically developed. SWEPPE is a smartphone application for persons with CMSP with the possibility to invite and share information with the employer. SWEPPE was developed by a multidisciplinary project team consisting of healthcare researchers, a user representative and a software team. A user-centred agile approach was used with continuous involvement of two reference groups consisting of persons with CMSP and employers providing feedback on the functions and the interface in SWEPPE. Smart phone applications as digital support has shown promising results for persons with chronic pain and low overall quality of life, functioning and the ability to work. Many patients with CMSP participate in Interdisciplinary Pain Rehabilitation Programmes (IPRP) to enable self-management of pain and increase the ability to work. After completing a rehabilitation programme for persons with CMSP the patients can experience lack of support when the employer takes over the responsibility for the return to work (RTW) process. The employers have a crucial role in a successful RTW process but may lack knowledge regarding chronic pain and its consequences and how to support the employee with CMSP in the best way during RTW. Barriers for RTW for persons with CMSP are for example lack of support at the workplace, not finding the right fit between the employee’s physical abilities and work tasks, or problems with relationships with supervisors or coworkers. Key factors for a successful RTW are communication and collaboration between the employer and the employee. Further, employers also need to use active listening skills which means enhancing conversation using open questions and demonstrate effective listening by summary statements. To facilitate the important interaction between employer and employee, a shared smartphone application may be a tool for increasing a successful outcome in the RTW process.

METHODS AND ANALYSIS

Trial design and study setting

This protocol is reported in accordance with the Standard Protocol Items: Recommendations for Interventional Trials (SPIRIT). The RCT will conform with the Consolidated Standards of Reporting Trials. This is a two-armed multi-centre registry-based randomised controlled trial. The study will be conducted in specialised and primary level clinics in Sweden providing IPRP and reporting to the Swedish National Quality Registry for Pain Rehabilitation (SQRP). Approximately 360 (n=180 intervention group, n=180 control group) patients with CMSP will be recruited to participate in the study. Study design and enrolment details are presented in figure 1. A completed SPIRIT checklist and the WHO trial registration data set can be found in online supplemental files S1 and S2.

Patient and public involvement

Patients with CMSP were not involved in formulating the research question or setting the research design for the planned study. However, patients with CMSP who had undergone IPRP and employers participated in design and development of the intervention, the digital smart phone application SWEPPE. In addition, a user representative from the Swedish Rheumatism Association participated as a research partner in the development process of SWEPPE.
screening for psychosocial risk factors and differential diagnosis completed. In this trial, patients with CMSMP will be recruited based on the following criteria: age between 18 and 65 years, completed IPRP at any of the participating units, having an employment to return to after IPRP or having returned to work but need continued support for creating a sustainable work situation after IPRP. Patients who have completed IPRP but are unemployed or unable to RTW will be excluded.

Recruitment

Units in specialised and primary care level in Sweden providing IPRP based on individualised needs and who are reporting to the SQRP will be included in the study. Two of the researchers (CT, MB) will invite healthcare staff (primarily occupational therapists and physiotherapists but also psychologist/counsellor, nurses, etc) at the participating units to online digital information meetings to present the study. A contact person will be appointed at each unit. One researcher (CT) will have continuous contact with the participating units regarding the planned IPRP groups and screening of eligible patients for the study.

Patients with CMSMP participating in IPRP at any of the study units and who is meeting the inclusion criteria will be asked to take part in the study. The recruitment process will start with screening of eligible participants in the IPRP groups. Screening of eligible participants will be performed by the healthcare staff providing the IPRP and will be discussed with one of the researchers (CT). The healthcare staff will collect contact details and information regarding previous sick leave during 1 year before starting IPRP from the eligible participants and ask for permission to provide this information to the researchers. The participants will at the end of IPRP receive verbal and written information about the study from one of the researchers (CT) and written informed consent (S3) will be collected for those willing to participate in the study. The participants will receive detailed information regarding voluntary participation and the right to withdraw from the study at any time.

**Intervention**

The participants will be assigned to the intervention group or the control group. Participants in both groups will follow the plan for RTW that has been established at the end of IPRP.

**Intervention group receiving SWEPPE**

Participants randomised to the intervention group will receive the smartphone application SWEPPE to use as a digital support during the RTW process. SWEPPE consist of six modules to support self-management: the action plan, daily self-rating of health aspects, self-monitoring graphs of health aspects and goals, the coach, the library and shared information with the employer. The action plan includes setting a work-related goal, identification of barriers for RTW, strategies to handle the barriers, identification of support needed from the employer and weekly evaluation. SWEPPE address pain education and the library provides evidence-based information about CMSMP, self-management strategies and information and tools for RTW.

The intervention starts after completed IPRP with self-rating of work conditions and goal setting in SWEPPE. The participants will use SWEPPE for 12 months. Data registered in SWEPPE by the participant about their goal, work condition and self-rating will be stored in the application and used for self-monitoring and visualising progress for the participant. The participant invites his/her employer/employers to access the web application SWEPPE depending on what information the participant wants to share with the employer. The employer will receive email reminders to use SWEPPE.

**Control group**

Participants randomised to the control group will not be blinded to treatment allocation as it is not feasible. They will follow the regular procedure at any specific unit and as there is no standardised intervention for RTW after IPRP, that will mean the participants follow their planned RTW process without further support from the IPRP team. However, the patient can initiate and seek other
types of healthcare or support during their RTW process based on their needs.

**Allocation/randomisation**

The unit of randomisation will be the individual participants who have approved to participate in the study. One of the researchers (CT) will enrol and randomise participants who have given informed consent (S3) to participate in the study to either the intervention or control group. As sick leave history is a strong predictor for future sick leave participants will be stratified into high or low sick leave history based on self-reported number of sick leave days during the year before IPRP. It has been shown that patients with low sick leave history to a larger extent are younger, have an employment, higher education and are more confident regarding recovery. Participants will therefore be divided in high (total number of gross sick leave days ≥70) or low sick leave absence and then randomised to intervention or control group. Allocation of the participants to intervention or control group will be conducted using a block randomisation design with varying block sizes of 2–6. The allocation sequence will be computer generated and sealed sequentially numbered opaque sealed envelopes will be prepared by one of the researchers (GL).

**Blinding**

Due to the nature of the intervention the participants will not be blinded to group allocation. As the intervention is a smartphone application it is not feasible to give a sham intervention to the control group. Randomisation to intervention or control group is performed at the completion of IPRP and the participants will not have further contact with the healthcare staff responsible for IPRP or other patients. However, the participants will also be instructed by the healthcare staff not to reveal their group allocation to the healthcare staff responsible for IPRP or other patients if they would have further contact.

**Sample size**

The null hypothesis in this trial is that there will be no difference between the intervention group and the control group concerning the primary outcome sick leave. Since there is no established minimal clinical important difference regarding sick leave, the sample size calculation was inspired by previous research regarding patterns of sick leave after IPRP. It has been shown that the distribution of sick leave among persons with chronic pain change over time from full- to part time work. Therefore, an estimated difference between the groups of 20 net days with an SD of 60 and an effect-size of 0.333 was set for rejection of the null hypothesis. To detect this difference with a power of 80% and a significance level of 0.05 a total sample size of approximately 300 participants (150/group) are needed. With an allowance for 20% of participants lost to follow-up we aim to recruit a total sample size of 360 participants (n=180 intervention, n=180 control). To reach the target sample size, participants will be recruited from multiple special and primary care level healthcare providing IPRP for patients with chronic pain.

**Outcomes**

Outcome assessments in the present trial are intended to capture the complexity of pain based on the biopsychosocial model namely medical, psychological and social (total life situation) factors impacting on the work situation. It has been recommended to include multiple outcomes in clinical trials for persons with CMSP to capture important domains affected by symptoms such as functioning and health-related quality of life.

The primary and secondary outcomes are collected for evaluation of the clinical effectiveness of SWEPPE, and the complementary variables will be collected based on their effect on the outcome. Personal characteristics of the participants will be collected from the SQRP for specialist and primary care respectively and from supplementary questions regarding sex, age, education, currently working/studying (yes, no), work importance in addition to the importance of income (five alternatives: (1) very important, (2) important, (3) partially important, (4) hardly no importance or (5) no importance), diagnosis and pain duration, sick leave during 1 year before IPRP and type of work.

**Primary outcomes**

Primary outcome is days with sickness cash benefit measured according to the Swedish Social Insurance Agency’s (SSIA’s) proposal of outcome measures of RTW:

- Number of gross and net days with sickness cash benefit during the follow-up period (mean and median values).

**Secondary outcomes**

Secondary outcomes will be collected from SSIA, the SQRP for specialist and primary care, respectively, supplementary questionnaires and SWEPPE. An overview of the outcome assessments and data sources is presented in Table 1.

Secondary outcomes from SSIA:

- Frequencies of individuals in a group who return to full-time or part-time work.
- Number of sick-leave spells (per month).
- Proportions of a group who returns to full-time or part-time work (per month).
- Number of days at work before a new sick-leave spell >14 days occurs (in current diagnosis and in total for all diagnoses).
- Proportions of a group who is back to work >28 days (full-time or part time) before a new sick-leave spell occurs.
- Number of new sick-leave spells during the study period.
Table 1 Overview of the study period, measurement time points (t), primary and secondary outcome assessments and explanatory variables, and data sources (italics)

<table>
<thead>
<tr>
<th>Time point</th>
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<tbody>
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<td>Control (12 months)</td>
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<tr>
<td>Sex, age (SQRP sc and pc)</td>
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<td>Number of gross and net days with sickness</td>
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<td>cash benefit during the follow-up period (SSIA)</td>
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<td>Proportions of a group who returns to full-time</td>
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<td>or part-time work (per month)</td>
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<tr>
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<td>Proportion of a group back to work &gt;28 days</td>
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<td>(full-time or part time) before a new sick</td>
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<td>Number of sick-leave spells during study period</td>
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<td>(SSIA)</td>
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<td>Length of total sick leave during study periods</td>
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<td>(SSIA)</td>
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<td>Pain intensity (last 7 days), NRS (SQRP sc and</td>
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<tr>
<td>Consequences of pain on daily life, MPI-S</td>
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<td>(SQRP sc and pc)</td>
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<td>Overall emotional distress, HADS (SQRP sc and</td>
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<td>Physical and mental health, RAND-36, (SQRP sc,</td>
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<td>Explanatory variables</td>
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<td>Self-reported fear of movement, TSK</td>
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<td>Self-reported physical activity, (SQRP sc,</td>
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Continued
Duration of new sick-leave spells per person (gross and net days).\textsuperscript{55}

Secondary outcomes from SQRP for specialist and primary care, and supplementary questionnaires:

- Pain intensity during the last 7 days estimated with the Numeric Pain Rating Scale (0–10).\textsuperscript{56}
- Consequences of pain on daily life measured with the Multidimensional Pain Inventory Swedish version, section 1 and 2 (0–6).\textsuperscript{57, 58}
- Overall emotional distress assessed with the Hospital Anxiety and Depression Scale.\textsuperscript{59–61}
- Health-related quality of life measured with the RAND-36 health survey.\textsuperscript{60, 62, 63}
- Goal fulfilment inspired by the Canadian Occupational Performance Measure.\textsuperscript{64}
  The participants will at baseline be asked to report their work-related goal of full-time or part-time work for the coming twelve months and rate their present goal fulfilment and satisfaction on a scale ranging from 0, equaling ‘far from reaching my goal’/‘not satisfied at all’, to 10, equaling ‘my goal is fulfilled’/‘very satisfied’. At twelve months they will be asked to rate their goal fulfilment and satisfaction again.

Explanatory variables

The following explanatory variables, consistent with a biopsychosocial perspective, will be collected from SQRP for specialist and primary care, and supplementary questionnaires:

- Self-reported fatigue during the last 7 days estimated with the Numeric Fatigue Rating Scale (0–10).\textsuperscript{60–67}
- Patient-reported insomnia measured with the Insomnia Severity Index.\textsuperscript{68, 69}
- Fear of movement assessed with the Fear-avoidance Tampa Scale for Kinesiophobia (17 items).\textsuperscript{70}
- Physical activity estimated with the National Board of Health and Welfare’s three questions on physical activity (0–>300 min/week), exercise (0–>120 min/week) and sedentary behaviour (0–15 hours).\textsuperscript{71}
- Pain related catastrophising assessed with the Pain Catastrophizing Scale.\textsuperscript{72}
- Perceived work ability measured with the Work Ability Index (0–10).\textsuperscript{73}
- Job characteristics influencing psychological well-being estimated with the The Swedish Demand-Control-Support Questionnaire.\textsuperscript{74}
- Self-reported physical work environment using a questionnaire inspired by the Swedish Work Environment Authority ergonomics checklist.\textsuperscript{75, 76}
- Perceived life satisfaction (1–6) measured with the Life Satisfaction Scale.\textsuperscript{77, 78}
- Self-reported perceived work situation regarding barriers for RTW, strategies to handle barriers and need of support from the employer.
- Self-reported total workload where the participants register number of hours per day for paid work and unpaid household work.\textsuperscript{79–81}

Data collected from SWEPPE

Mobile app usage, for example, number of participants using the app, performing daily self-rating, sharing

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\textsuperscript{−t₁=prerecruitment period, t₁=completed study period and follow-up 12 months after completed interdisciplinary pain rehabilitation programme.}

DCSQ, The Swedish Demand-Control-Support Questionnaire; HADS, Hospital Anxiety and Depression Scale; ISI, Insomnia Severity Index; LiSat, Life Satisfaction Scale; MPI-S, Multidimensional Pain Inventory Swedish version; NRS, Numeric Pain/Fatigue Rating Scale; pc, primary care level; PCS, Pain Catastrophizing Scale; sc, specialist care level; SQRP, Swedish National Quality Registry for Pain Rehabilitation; SSIA, Swedish Social Insurance Agency; SWEPPE, Sustainable WorkEr digital support for Persons with chronic Pain and their Employers; TSK, Fear-avoidance Tampa Scale for Kinesiophobia; WAI, Work Ability Index.
information with the employer or asking questions to the coach will be retrieved from SWEPPE.

Data collection methods
Data collection for the present trial will start during 2022. Baseline data will be collected when the IPRP is completed and study ending will be at 12 months follow-up after IPRP. Data will be collected from SSIA, the SQRP, supplementary questionnaires to the SQRP, and data registered in SWEPPE. (table 1). Data collection for the SQRP is routinely performed when the IPRP is completed and at 12 months follow-up at both primary and specialised care units in Sweden providing IPRP. The supplementary questionnaires will be added to these routine data collections for the SQRP.

Data management
Data will be retrieved from SSIA and from the SQRP and connected to individual-level data retrieved from SWEPPE. The procedure is initiated by sending a file with the participants social security numbers and a consecutive number key to the SSIA who will fill in the ordered data for each participant. The SSIA will then send the file to SQRP for addition of registry data. The principal investigator will receive the file with consecutive numbered data from SQRP. All data collected in the study will be stored on a safe server at Linköping University. A data management plan (DMP) will be developed by the principal investigator and coworkers and will include a description of research data, information about documentation and quality control of research data, storage and back-up copying of research data, legal and ethical aspects, accessibility and long-term preservation of research data, and responsibility and resources related to the research data.

Data monitoring
All data in the trial will be monitored regularly. Since no sponsors or competing interests exists, monitoring of data will be performed independently. To ensure proper handling and storing of data (structure, organisation, file naming), the DMP will be reviewed regularly by the principal investigator and co-workers.

Statistical analysis
A statistical analysis plan will be developed with details of statistical analyses, handling of missing data and any additional analyses, for example, subgroup and adjusted analyses. Descriptive statistical analyses will be performed for transparent reporting of participant characteristics. The clinical effectiveness of SWEPPE will be analysed using effect-size and univariate and multivariate statistical analyses as a preliminary plan. Data from primary and secondary outcomes will be analysed according to intention-to-treat. Data from SWEPPE will be analysed using repeated measures analyses. All p values will be presented and a p value of <0.05 will be considered significant.

Harms
SWEPPE can be assumed not to create adverse events and is considered a safe intervention. Nevertheless, all participants will be encouraged to report any adverse events or unintended effects of trial intervention or trial conduct such as unexpected side effects or deterioration of symptoms.

Auditing
To facilitate adherence to the study protocol, the project coordinator (CT) will have regular contact (every second week) with the unit coordinators during the study period. Processes to be reviewed are participant screening and eligibility. Documentation of the recruitment and randomisation/allocation process, for example, eligible patients asked to participate, the number of patients included, excluded or declining participation, performed by CT will be reviewed by the researchers (GL, MB).

ETHICS AND DISSEMINATION
The study is approved by the Swedish Ethics Review Board (Dnr 2020-01593, Dnr 2021-01854). Any important modifications of the study protocol will be communicated to the Swedish Ethics Review Board and to the participants. Informed consent (S3) will be collected from all participants by one of the researchers (CT). The consent form is design based on the Ethics committee recommendation and includes written information about the study.

Confidentiality will be protected by coding of individual participants’ collected data. Data will be stored at a password protected project server at Linköping University and will not be accessed by unauthorised persons. The study results will be submitted to peer-review journals for publication and will be presented in national and international research networks, clinical settings and patient associations. There is no present plan regarding public access of participant-level data set or statistical code.

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Contributors MB and GL formed the original research concept. CT, MB and GL contributed to the study design and CT will coordinate the project in cooperation with MB and GL. CT, ML and LV will be responsible for the unit coordinators at each participating unit and the inclusion of participants. All authors will collect and manage data during the trial. CT, MB and GL have written and revised this protocol with critical input from ML and LV. All authors have contributed important intellectual content to the manuscript.

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Competing interests None declared.

Patient and public involvement Patients and/or the public were not involved in the design, or conduct, or reporting, or dissemination plans of this research.

Patient consent for publication Consent obtained directly from patient(s)
REFERENCES


