Food handling practice and associated factors among food handlers in public food establishments of Ethiopia: a systematic review and meta-analysis

Maru Meseret Tadele, Amare Dagnaw, Dehabo Alamirew

ABSTRACT

Objectives Food handlers are individuals who are involved in food preparation, storage or service of food in a food facility. Unless they keep their personal hygiene, they are highly responsible for contaminating food or transmitting microbes to consumers. Thus, the main aim of this review was to pool the level of good food handling practice among food handlers working in public food establishments in Ethiopia.

Design A systematic review and meta-analysis using the Joanna Briggs Institute (JBI) Critical Appraisal tool.

Data sources PubMed, Google Scholar and Advanced Google were searched up to the end of February 2021.

Eligibility criteria for selecting studies Publication status, publication language, type of study participants and the type of article were used to screen the article.

Data extraction and study quality assessment All reviewers collected data independently and merged them together. A tool called the JBI Meta-Analysis of Statistics Assessment and Review Instrument was used to assess the quality of each research article. The assessment was performed by two reviewers.

Result A total of 16 research articles were included in the review. The pooled level of good food handling practice was 50.72% with 95% CI (43.84% to 57.6%). Training (adjusted OR (AOR)=3.4, 95% CI (2.33 to 4.95)), attitude (AOR=3.62, 95% CI (2.23 to 5.85)) and medical check-up (AOR=5.12, 95% CI (2.93 to 8.95)) were identified as factors affecting good food handling practice with 95% CI at p<0.05.

Conclusion The level of good food handling practice among food handlers working in public food establishments of Ethiopia was very low compared with literature, and variables such as food handler training, attitude towards good food handling practice and the existence of regular medical check-ups were factors affecting good food handling practice. Provision of training that could change the attitude and regular medical check-ups for food handlers has to be in place.

INTRODUCTION

Ethiopian Public Health Proclamation No. 200/2000 defined food as any substance, whether processed, semiprocessed or raw, which is intended for human consumption and includes drinks, chewing gum, and any substance which has been used in the manufacture, preparation, or treatment of food, but it does not include tobacco, cosmetics or substances used only as drugs.

Experts in different national and international organisations believed that food has to be promoted as part of essential components of primary healthcare. The food that we eat should be safe for consumption and should not endanger the health of the consumer via contamination or intoxication. Moreover, it should be available in sufficient quantity with adequate nutritional content. The food is wholesome and safe for consumption implies that the food we are going to eat has to be free of microbiological or chemical contamination that could bring ill-health.

Many stakeholders can be involved in bringing food to the dining table including producers, harvesters, shippers, processors, distributors, handlers and others. Usually, food handlers are individuals who are involved in food preparation, storage or service of food in a food facility. Unless they keep their personal hygiene, they are highly responsible for contaminating food there by exposing it...
to foodborne diseases. Foodborne disease (also referred to as foodborne illness or food poisoning) is any illness that results from the consumption of contaminated food, contaminated with pathogenic bacteria, viruses or parasites; therefore, maintaining good food handling practice by food handlers is very essential. A food handler is defined as anyone who handles packaged or unpackaged food directly as well as the equipment and utensils used to prepare or serve food and/or surfaces that come into contact with food. According to Ethiopian public health law proclamation, every food handler working in a food establishment should have a medical check-up at least once in every 3 months.

Research findings abroad indicated the level of food handling practice among food handlers was from very low (59.3%) to high (90%) (Indonesia, 90%;5 Saudi Arabia, 80.29%; Malaysia, 59.3%; Jordan, 89.43%; Nigeria, 78.2%). Similarly, good food handling practice among food handlers in Ethiopia also ranged from a very low 27.4% in Addis Ababa to 72% in Dessie. Researchers, policymakers and other stakeholders need research evidence for making decisions. However, the shreds of evidence available are inconsistent, ranging from 27.4% in Addis Ababa to 72% in Dessie, which would challenge the users of the evidence to make the best choice from the available evidence. Moreover, in the research articles included in the review, the highest magnitude of good food handling practice was obtained from the small sample size, while the smallest effect size was obtained from a relatively large sample size. Hence, a systematic review and meta-analysis is needed to overcome the limitations of small sample sizes and evaluate effects in different subsets of participants. Therefore, the main aim of this review is to pool the level of good food handling practice among food handlers working in public food establishments in Ethiopia.

**METHODS**

**Protocol and registration**

Usually, researchers are advised to maintain prior registration of their systematic review and meta-analysis in organisations like PROSPERO (http://www.crd.york.ac.uk/PROSPERO/), which could make the process transparent and hence reduces duplication of efforts. Therefore, this review has been registered at PROSPERO with registration identification number CRD42020223348.

**Literature search**

In this review, the step-by-step guide for conducting a systematic review and meta-analysis was used. A preliminary search was done to see the existence of a similar article thereby reducing duplication of efforts. Individual articles were searched up to the end of February 2021 from databases such as PubMed, Google Scholar and Advanced Google Search using keywords and medical subject headings (“Food”, “Handling”, “Practice”, “Handlers” and “Ethiopia”). After having individual research articles, the title and abstract were screened. The protocol has been written and approved by each member and registered to PROSPERO.

**Study selection**

Selection of studies was done through removing duplicate studies, selecting researches that meet the inclusion/exclusion criteria based on the abstracts, and then making the final selection of studies based on their full text. The eligible articles for the review were selected independently by each reviewer and brought together for ensuring the consistency of our search. Differences between two investigators (AD and DA) regarding a single research article have happened and the third investigator (MTM) brought the issue for discussion and finally, all of the reviewers agreed to include the article after a big debate moderated by the third investigator.

**Eligibility criteria**

Publication status, publication language, type of study participants and the type of article were used to screen the article. Moreover, title and full-text downloading were also used to screen the eligible article as well. Therefore, this review included both published and unpublished original articles written in English, which were conducted from 2010 to the end of February 2021 among food handlers working in public food establishments in Ethiopia. However, this review excluded articles (n=329 out of 345) losing originality (an article is considered original research if it is the report of a study written by the researchers who actually did the study), local or governmental reports, conference abstracts and articles that were very difficult to access the full text.

**Definition of terms**

All of the articles included in this review thought that good food handling practice is the practice of maintaining a high degree of personal cleanliness, wearing clean outer garments and effective hair restraints, and refraining from smoking, eating, and drinking in the food preparation and service areas. In addition, a favourable attitude is the positive feeling that food handlers want to practice during food preparation, storage and transportation.

**Patient and public involvement**

No patient involved.

**Data extraction and study quality assessment**

After collecting eligible individual research articles using criteria described under the heading ‘eligibility criteria’, variables (study region, study setting, study year, publication status, publication year, sample size, study design and sampling technique) more frequently used by individual research articles were collected as data. The collection of these data was performed independently by all reviewers and finally merged after reconciling disagreements created during data extraction.

A tool called Joanna Briggs Institute (JBI) Meta-Analysis of Statistics Assessment and Review Instrument adapted
for both cross-sectional/case–control study designs was used to assess the quality of each research article (Table 1). The assessment was performed by two reviewers, namely AD and DA. The two assessors (AD and DA) agreed and ranked accordingly. The JBI Critical Appraisal Checklist for analytical cross-sectional studies was used as criteria to include articles. Answers include the following: 1=not applicable, 2=not clear, 3=no and 4=yes.

1. Were the criteria for inclusion in the sample clearly defined?
2. Were the study subjects and the setting described in detail?
3. Was the exposure measured in a valid and reliable way?
4. Were objective, standard criteria used for measurement of the condition?
5. Were confounding factors identified?
6. Were strategies to deal with confounding factors stated?
7. Were the outcomes measured in a valid and reliable way?
8. Was appropriate statistical analysis used?

Data synthesis and statistical analysis

Data were collected and entered into Excel and finally exported to Stata V.14 (StataCorp, College Station, Texas, USA) for analysis. Eyeball testing using forest plots, χ² test, and I² was used to identify and measure heterogeneity. Moreover, subgroup analysis and meta-regression were also employed to explore the existence of heterogeneity between research articles. I² reflects the percentage of total variation across studies that were attributable to heterogeneity rather than chance. Heterogeneity was quantified as low, moderate, and high, with upper limits of 25%, 50%, and 75% for I², respectively. Moreover, subgroup analysis is usually defined as the process of comparing a treatment effect for two or more variants of an intervention.

In this review, publication bias was determined by statistical methods such as drawing funnel plots and statistical testing (Egger’s regression test). Egger’s test with a p value of less than 0.1 indicates the presence of publication bias.

Individual research articles were collected from all regions in the country which were conducted from 2010 to the end of February 2021 in the country. Investigators of this review believed that the true estimate of food handling practice could vary from region to region due to differences in access to education and medical check-up (Ethiopian public health law proclaims every food handler working in a food establishment should have a medical check-up at least once in every 3 months). Moreover, the true estimate could also vary due to the size of the study participants enrolled in each study. Therefore, the random-effects model which could address this issue was used during analysis, and ORs with their 95% CI were used to present the pooled effect sizes. Meta-regression was also done to examine the effect of characteristics of studies against the effect size that is good food handling practice with a 95% CI at p<0.05.

RESULT

Search results

The investigators of this review tried to search for databases such as PubMed, Advanced Google Search and

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Table 1 Result of the JBI Critical Appraisal Checklist for analytical cross-sectional studies using eligibility criteria

<table>
<thead>
<tr>
<th>Lead author and study year</th>
<th>Q1</th>
<th>Q2</th>
<th>Q3</th>
<th>Q4</th>
<th>Q5</th>
<th>Q6</th>
<th>Q7</th>
<th>Q8</th>
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<td>3</td>
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<td>Included</td>
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</table>

JBI, Joanna Briggs Institute.
Google Scholar. The research articles were filtered using key terms described above and articles fulfilling the eligibility criteria were included in the review (figure 1).

Characteristics of studies

A total of 16 articles were included in the review. Out of which 12 (75%) of these articles collected data from food handlers at work within their institutions, while 4 (25%) of the articles collected data from food handlers off their work. All of the research articles reviewed were cross-sectional in study design. All of the research articles were conducted from 2011 to 2019 and published (15 of 16) from 2012 to 2020. Regarding the distribution of the included articles, 10 (62.5%) of them were conducted in the Amhara region followed by Addis Ababa and Tigray which contributed 2 (12.5%) each, while the remaining 2 (12.5%) were contributed by South nations nationalities and peoples region (SNNPR) and Benishangul-Gumuz regions. The mean value (343) of the study participants included in the review was calculated and more than half (62.5%) of the articles included >343 study participants. Study participants were sampled by simple random sampling by 66.67% (10 of 16) of the articles, systematic random sampling by 20% (3 of 16) of the articles, and census by 13.33% (2 of 16) of the articles (table 2).

Table 2  Characteristics of included studies in the systematic review and meta-analysis

<table>
<thead>
<tr>
<th>Serial no</th>
<th>First author and study year</th>
<th>Region</th>
<th>Study design</th>
<th>Sampling technique</th>
<th>Sample size</th>
<th>Response rate</th>
<th>Good food handling practice (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Abdi et al, 2017</td>
<td>Addis Ababa</td>
<td>CS</td>
<td>SRS</td>
<td>394</td>
<td>95.2</td>
<td>27.4</td>
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<td>2</td>
<td>Tessema et al, 2013</td>
<td>Amhara</td>
<td>CS</td>
<td>Census</td>
<td>406</td>
<td>94.4</td>
<td>52.5</td>
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<td>3</td>
<td>Chekol et al, 2018</td>
<td>Amhara</td>
<td>CS</td>
<td>SRS</td>
<td>416</td>
<td>98.6</td>
<td>40.1</td>
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<td>Amhara</td>
<td>CS</td>
<td>SyRS</td>
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<td>95.5</td>
<td>66.4</td>
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<td>CS</td>
<td>SRS</td>
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<td>Amhara</td>
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<td>49.6</td>
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<td>7</td>
<td>Lalit et al, 2015</td>
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<td>CS</td>
<td>SRS</td>
<td>369</td>
<td>96.9</td>
<td>53.1</td>
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<td>CS</td>
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</table>

CS, cross-sectional; SRS, simple random sampling; SyRS, systematic random sampling.
subgroups (conducted before 2016: $I^2=97.1\%$; conducted after 2016: $I^2=96.4\%$) (figure 3).

Similarly, there is a statistically significant subgroup effect ($p<0.0001$). The pooled level of good food handling practice is higher among articles having a sample size of $\leq 343$ (57.36% with 95% CI (48.98% to 65.73%)) compared with articles having a sample size of $<343$ (46.76% with 95% CI (37.65% to 55.86%)). However, there is substantial unexplained heterogeneity between the articles within each of these subgroups (sample size of $\leq 343$: $I^2=91.4\%$; sample size of $<343$: $I^2=97.3\%$). Therefore, the validity of the good food handling practice estimate for each subgroup is uncertain, as individual article results are inconsistent (figure 4).

Publication bias
A funnel plot was drawn and evaluated subjectively by investigators and evidence of publication bias was not observed. Publication bias can be suspected if the plot shows an asymmetric shape, with no points on one side of the graph (figure 5). Moreover, the Egger’s test for small-study effects was also performed but unable to show evidence of the existence of publication bias at $p=0.949$.

Meta-regression
Potential effect modifiers such as study year and size of participants involved in each article were regressed against good food handling practice and none of the effect modifiers showed the existence of association against good food handling practice (table 3).

Determinants of good food handling practice
At the individual level of analysis, 43.8% (7 of 16) of the articles identified training as a factor that could determine good food handling practice among food handlers working in public food establishments. Consequently, the pooled estimate indicated that the odds of having good food handling practice were 3.4 times higher among trained food handlers compared with non-trained food handlers.
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Table 3  Meta-regression output for assessing causes of heterogeneity among studies included

| Variable                  | Category     | Coefficient | P value>|t|  | 95% CI       |
|---------------------------|--------------|-------------|---------|-----------|-------------|
| Year of study             | Reference    | Reference   | Reference| −12.14331 to 18.51198 |
|                           | After 2016   | 3.18439     | 0.663   | −12.14331 to 18.51198 |
|                           | Before 2016  | Reference   | Reference| −10.69023 to 4.091367|
| Size of study participants| Reference    | Reference   | Reference| −25.47183 to 4.091367|
|                           | ≤343         | Reference   | Reference| −25.47183 to 4.091367|
|                           | >343         | Reference   | Reference| −25.47183 to 4.091367|

handlers (adjusted OR (AOR)=3.4, 95% CI (2.33 to 4.95)) (figure 6).

Twenty-five per cent (4 of 16) of the research articles included in the review identified that there was a significant association between food handlers’ attitude and good food handling practice. Similarly, the pooled estimate indicated that those food handlers having favourable attitudes were 3.62 times more likely to have good food handling practice compared with those who had unfavourable attitudes (AOR=3.62, 95% CI (2.23 to 5.85)) (figure 7).

Regarding medical check-up, 18.8% (3 of 16) of the included individual research articles indicated that the regular medical check-up of food handlers was associated with good food handling practice. The pooled estimate also indicated that food handlers who had regular medical check-ups were 5.12 times more likely to have good food handling practice compared with those food handlers who did not have regular medical check-ups (AOR=5.12, 95% CI (2.93 to 8.95)) (figure 8).

DISCUSSION

In individual studies, the level of good food handling practice among food handlers working in public food establishments ranges from 27.4% in Addis Ababa to 72% in Dessie.13–28 However, the pooled level of good food handling practice among food handlers working in public food establishments was 50.72%. This finding is lower than the findings from Indonesia, 90%;8 Saudi Arabia, 80.29%;9 Malaysia, 59.3%;10 Jordan, 89.43%;11 and Nigeria, 78.2%.12 The possible explanation for the finding could be related to the availability of training and medical check-up regularly. In Ethiopia, most establishments are opened without having trained food handlers and even without establishing a mechanism for having a regular medical check-up.

The odds of having good food handling practice were 3.4 times higher among trained food handlers working in public food establishments compared with non-trained food handlers. This finding was supported by findings from different parts of the world suggesting that the provision of training positively influences the food handling practices of food handlers.36–38 Likewise, the pooled estimate also indicated that food handlers having favourable attitudes were 3.62 times more likely to have good food handling practice compared with those who had unfavourable attitudes. Evidence also suggested that attitude was playing a significant role in promoting good food handling practice.11 39 40 Usually, training is given to food handlers seeking for two major changes. One is to add knowledge and skill, and the second is to help the employees develop a positive attitude towards their job. Hence, a trained employee can know more about the job and develop a positive attitude which could help him/her to have good food handling practice.

The pooled estimate also indicated that food handlers who had regular medical check-ups were 5.12 times more likely to have good food handling practice compared with those food handlers who did not have a regular medical check-up. The probable explanation for the finding could be during regular medical check-up, healthcare professionals might counsel regarding safe handling of food, consequences of contaminated food and other related

![Figure 6](http://bmjopen.bmj.com/)  Forest plot of the adjusted ORs (AORs) with corresponding 95% CIs of studies on the association of training against good food handling practice.

![Figure 7](http://bmjopen.bmj.com/)  Forest plot of the adjusted ORs (AORs) with corresponding 95% CIs of studies on the association of attitude against good food handling practice.
issues which could trigger positive attitude towards good food handling practice.

CONCLUSION
The level of good food handling practice among food handlers working in public food establishments of Ethiopia was very low and variables such as food handler training, attitude towards good food handling practice and the existence of regular medical check-ups were factors affecting good food handling practice and among food handlers working in public food establishments of Ethiopia. Provision of training that could change the attitude towards good food handling practice and regular medical check-ups for food handlers has to be in place to improve good food handling practice among food handlers working in public food establishments of Ethiopia.

Acknowledgements  We would like to thank HIT lab assistants for their willingness and motivation during data collection.

Contributors  MTM designed the study, prepared the protocol, supervised data collection, analysed and interpreted the data. MTM, AD and DA made the research, and prepared the manuscript. All authors read and approved the final manuscript. MTM acts as a guarantor.

Funding  No organisation or individual funded this research. The authors have not declared a specific grant for this research from any funding agency in the public, commercial or not-for-profit sectors.

Competing interests  None declared.

Patient and public involvement  Patients and/or the public were not involved in the design, conduct, or reporting, or dissemination plans of this research.

Patient consent for publication  Not required.

Ethics approval  This research was conducted as part of the routine educational programme and was not presented to the review board.

Provenance and peer review  Not commissioned; externally peer reviewed.

Data availability statement  Data are available upon reasonable request. The Excel data are available from the corresponding author upon request.

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REFERENCES

Figure 8  Forest plot of the adjusted ORs (AORs) with corresponding 95% CIs of studies on the association of medical check-up against good food handling practice.


