### Survey Questionnaire for:

**Readiness of Healthcare Providers for e-Hospitals: Cross-sectional Analysis in China**

(Translated from the original version in Chinese)

Please answer the following questions in the spaces below. To select an answer, draw a "√" in the corresponding box.

#### Socio-demographic

<table>
<thead>
<tr>
<th>Gender and Age</th>
<th>□ Male □ Female</th>
<th>Age (year)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Education</th>
<th>□ Graduated from junior college □ Graduated from college/Bachelor degree □ Masters degree □ Medical Doctor</th>
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<table>
<thead>
<tr>
<th>Clinical Department</th>
<th>□ Doctor □ Nursing care</th>
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<table>
<thead>
<tr>
<th>Years of working</th>
<th>(year)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Professional level</th>
<th>□ Junior □ Intermediate □ Senior</th>
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</table>

<table>
<thead>
<tr>
<th>Hospital type</th>
<th>□ Tertiary public hospital □ Secondary public hospital □ Primary health care center □ Private hospital</th>
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<table>
<thead>
<tr>
<th>Average working hours per day</th>
<th>(hour)</th>
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<table>
<thead>
<tr>
<th>Average working days per week</th>
<th>(day)</th>
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#### Present usage and satisfaction of online medical service

Which of the following online medical services do you currently use? (select all that apply)

- □ Online consultation
- □ E-prescription
- □ Remote round/teaching/surgery/first-aid
- □ Interpreting test reports
- □ Providing online follow-up and rehabilitation guidance for postoperative care
- □ Tracking and managing chronic diseases online
- □ Others

Which one of the following online medical services do you use the most?

- □ Online consultation
- □ E-prescription
- □ Remote round/teaching/surgery/first-aid
- □ Interpreting test reports
- □ Providing online follow-up and rehabilitation guidance for postoperative care
- □ Tracking and managing chronic diseases online
- □ Others

Describe your experience:

- □ Extremely satisfied
- □ Satisfied
- □ Neutral
- □ Dissatisfied
- □ Extremely dissatisfied

#### Willingness to use e-hospitals

Have you ever heard of e-hospitals?

- □ Yes, I am familiar with e-hospitals and pay close attention to their development.
- □ I have seen documents about e-hospitals.
- □ I only have minimal information about e-hospitals, but would be willing to learn more in the future.
- □ I have heard of e-hospitals, but do not know what they are.
- □ No, I have never heard of e-hospitals.

Are you willing to work at an e-hospital to manage your patients?

- □ Yes
- □ No

#### Perceived facilitators for users and barriers for non-users

If you are willing to work in e-hospitals, what is your reason? (select all that apply)

- □ E-hospitals are a convenient and efficient tool to provide healthcare services.
- □ E-hospitals can alleviate my workload.
- □ E-hospitals can improve patients’ satisfaction and avoid conflicts between physicians and patients.
- □ E-hospitals allow me to communicate with and learn from physicians in other regions.
| □ E-hospitals can increase my income and reputation via making use of spare time. |
| □ Others |

**If you are not willing to work in e-hospitals, what is your reason? (select all that apply)**
- □ I am not comfortable with using smart devices.
- □ My offline work has been so overloaded that I have no extra time to work on e-hospitals.
- □ I do not think the existing policies are well-established and allow me to engage in e-hospitals.
- □ I do not think e-hospital services would be helpful for my patients.
- □ I am worried that e-hospital services may not be well-received by patients.
- □ Others