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Labor in labor and delivery wards: Evidence on provider time-use from the BetterBirth Trial

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Title: Labor in labor and delivery wards:
Evidence on provider time-use from the BetterBirth Trial

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Abstract:

Objectives

Despite global concern over the quality of maternal care, little is known about the time requirements to complete essential birth practices. Using three micro-costing data collection methods within the BetterBirth trial, we aimed to assess the birth attendant time use and the specific time requirements to incorporate the WHO Safe Childbirth Checklist into clinical practice.

Setting

We collected detailed data on birth attendant time-use in the BetterBirth trial in Uttar-Pradesh, India. It was a matched-pair, cluster-randomized, controlled trial to test whether the peer-coaching-based implementation of the WHO Safe Childbirth Checklist was effective in improving the quality of facility-based childbirth care.

Participants

We collected measurements of time-to-completion for 18 essential birth practices from July 2016 through October 2016 across 10 facilities in 5 districts. An anonymous survey asked about the impact of the WHO Safe Childbirth Checklist on birth attendants at every intervention facility (n=15) in the Lucknow hub. Additionally, data collectors visited facilities to conduct a census of patients and birth attendants across 20 facilities in 7 districts between June 2016 to November 2016.

Primary and secondary outcome measures

The primary outcome measure of this study is the percent of staff time required to complete the essential birth practices included in the WHO Safe Childbirth Checklist.

Results

When birth attendants were timed, we found practices (such as handwashing, use of neonatal bag mask, and skin-to-skin initiation) were completed rapidly (18 seconds – 2 minutes). As the patient load increased, time dedicated to clinical care increased but remained low relative to administrative and downtime.

Conclusions

On average, WHO Safe Childbirth Checklist clinical care accounted for less than 7% of birth attendant time-use per hour. However, questions remain regarding the performance quality of practices and how to accurately capture and interpret idle and break time.

Trial registration

NCT02148952

Strengths and Limitations

Strengths

- Few previous studies include micro-costing data collection to estimate the time-requirements of the proposed policy intervention.
- The combination of three distinct time-use capture methods creates a rich understanding of how birth attendants use their time and how long specific tasks take to complete

Limitations

- Both stop-watch and birth attendant reported time-to-complete individual evidence-based practices were shorter than expected *a priori*. Self-reported time-to-complete individual evidence-based practices were longer on average than stop-watched derived estimates.
- Even during times with high patient volume, administrative and downtime were the prevailing time-use categories of birth attendants. We are not however, able to distinguish between true downtime and watchful waiting in an active clinical care setting based on our methods

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2

3 **INTRODUCTION**

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5 Remarkable achievements have been made in the reduction of maternal and neonatal mortality

6 globally.[1,2] One of the primary achievements of the Millennium Development Goals Era was

7 increased rate of facility-based childbirth.[3] However, evidence suggests increased coverage of

8 services does not necessarily lead to mortality and morbidity reductions.[4,5] A large portion of

9 stillbirths and maternal and neonatal deaths remain preventable with timely, high-quality

10 care.[6–8] As low- and middle-income countries (LMICs) continue to expand access to services,

11 ensuring patients receive high-quality, evidence-based clinical care is essential for continued

12 progress in population health.[9]

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26 The use of evidence-based care in labor and delivery facilities remains low.[10,11] Even when

27 women reach a facility in a timely manner, without adequate and appropriate treatment,

28 preventable deaths occur.[12] Many interventions seek to improve the quality of care in LMIC

29 health systems by increasing the number of essential birth practices performed for each laboring

30 mother.[9] The World Health Organization’s Safe Childbirth Checklist (Checklist) is one such

31 effort.[13] The Checklist is a clinical care aid that synthesizes and prioritizes evidence-based

32 essential birth practices (practices) from admission to discharge in order to increase the number

33 of practices—like handwashing, checking the mother for bleeding, or discussing family

34 planning—performed by birth attendants (BAs) at the point of care. Defining essential practices

35 and creating mechanisms like the Checklist for clinical staff to consistently implement those

36 practices has been successful across a diverse set of clinical contexts in both high- and low-

37 income settings.[14–16]

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One complicating factor in quality improvement efforts targeting labor and delivery wards specifically is staff time availability. Across health systems, BAs often report feeling overwhelmed and busy.[17] Additionally, staffing shortages are a known barrier to timely, high-quality clinical care.[18] With any quality-improvement intervention, clinical care may increase staffing time demands or replace existing low-value activities. The implementation of quality-improvement interventions requires understanding existing staff time capacity at baseline and how staff time-use changes post-implementation.

To study the effect of the Checklist on birth attendants adherence to evidence-based practices, as well as maternal and perinatal outcomes, we conducted a matched-pair, cluster-randomized, controlled trial of a coaching-based implementation of the Checklist in Uttar-Pradesh, India. We specifically tested the effect of the intervention on a composite outcome of perinatal mortality, maternal mortality, or maternal severe complication within 7 days of giving birth.[19,20] While the BetterBirth trial increased adherence to practices, it did not have an effect on morbidity or mortality.

As part of the BetterBirth trial, we conducted data collection to measure the time-demands of the Checklist practices, with the primary intent of informing a cost-effectiveness analysis (CEA) of the BetterBirth trial. When the main outcome of the BetterBirth trial was a null effect on maternal and neonatal mortality and morbidity, the CEA was rendered irrelevant. However, concerns remained about the possibility that the Checklist introduced a significant time burden on BAs. Prior to the implementation of the BetterBirth trial, BAs often reported feeling

overwhelmed and busy. As a result, we used the collected data to answer the following questions:

- (1) What is the time-burden of the practices included in the Checklist?
- (2) Do BAs perceive the Checklist as a significant stress- or time-burden?
- (3) How does BA time-use change as their patient load increases?

METHODS

Study setting

The BetterBirth trial was a peer-coaching-based implementation of the Checklist in Uttar Pradesh, India. The matched-pair, cluster-randomized, controlled trial randomized the BetterBirth trial across 120 facilities (60 control, 60 treatment) with a study population of women and their newborns, the birth attendants (BAs) providing care, and the facility and district-level leadership. Study facilities included primary health centers, community health centers, and first referral units (which were to have cesarean section capacity); facilities had more than 1,000 deliveries per year and minimum of four labor and delivery staff. The study protocol and results have been published and include further details on the study population, design, and methods used to test the primary outcome of interest, maternal and perinatal mortality and morbidity outcomes.[19,20]

Time-use data collection

We conducted three time-use data collection methods to triangulate the time-burden of the Checklist practices within the broader time-demands on BAs. Data collectors (N=16) were junior nurses who received training and supportive supervision for data quality assurance across all

three data collection methods (each described in more detail below). We captured 18 specific Checklist practices (Appendix Table A1) as well as non-Checklist clinical care, administrative duties, and break/downtime. Although the intention was to distinguish between a scheduled break and non-scheduled downtime, efforts to delineate between these two activities by data collectors was difficult in practice. For the purposes of this paper, 'downtime' refers to a mix of scheduled breaks as well as idle time for other reasons, such as no patients or watchful waiting during clinical care.

The time-demand of Checklist practices

We collected measurements of Checklist practice time-to-completion for 18 practices over a four-month period from July 2016 through October 2016 across 10 facilities in 5 districts. Data collectors visited each facility 2-3 times per week, for 8 hours shifts between 7am-3pm or 11am-7pm. If available, a second data collector or a supervisor performed data quality assurance activities. Time-to-complete tasks were assessed by the data collectors with stopwatches, recorded on paper (Appendix Table A2), and transferred to an Excel spreadsheet. The time measurements were used to estimate the time required to complete each Checklist practice.

Perceived time-demand of the Checklist by BAs

We also surveyed BAs on their time-burden perceptions. The anonymous survey asked general questions about the impact of the Checklist on the daily routines and workloads of BAs at every intervention facility (n=15) in the Lucknow hub (the cost-effectiveness data collection survey region with 30 total facilities). The survey also asked respondents to rank the top three most time-consuming items on the Checklist and estimate the time required to complete those tasks.

The specific time estimates for Checklist practices were used to supplement and compare with the stopwatch time measurements.

BA time-use in the labor and delivery ward

How providers use their time depends on both the patient demand and the number of BAs on duty. To estimate the patient demand and health care labor supply, data collectors visited facilities to conduct a census of patients and BAs every 2 hours, recording the results on a paper form (Appendix Table A4-5). Observations were taken across 20 facilities in 7 districts from June 2016 to November 2016. This data was used to calculate the average number of patients per BA at given facilities and times of day.

In addition to the census, we also observed BAs conducting regular care (a work sampling approach) to capture the proportion of time spent on various types of clinical and non-clinical work.[21] A data collector visited a facility and, for each hour observed, recorded the type of activity the BA was engaged in at pre-specified 2-minute intervals on a paper form (Appendix Table A3-4). For example, if at 11:00 a.m. the BA was using a neonatal bag and mask, the data collector recorded that activity. At 11:02 a.m. the data collector would again record what the BA was doing; in some cases, she might still be using a neonatal bag and mask, while in other cases, there may be a new activity listed such as non-Checklist direct patient care. This type of data provides estimates of proportional time spent on various activities but does not directly estimate the time required for specific tasks.

If there were at least two BAs on duty at the same time, observations alternated between two BAs. For example, the 11:00 AM observation would pertain to BA1 while the 11:02 AM observation would pertain to BA2, alternating back and forth throughout the hour. If only one BA was available for observation, an observation was taken every 2 minutes for their work. We calculate the proportion of each BA's time spent in different general activity categories to estimate the overall time-use in given facility-hours (Appendix Table A5 maps specific activities to general categories).

Ethics approval

The study protocol was approved by the ethics committees of: Community Empowerment Lab (Ref no: 2014006), Jawaharlal Nehru Medical College (Ref no: MDC/IECHSR/2015–16/A-53), Harvard T.H. Chan School of Public Health (Protocol 21 975–102), Population Services International (Protocol ID: 47-2012), WHO (Protocol ID: RPC 501) and Indian Council of Medical Research. The protocol was reviewed and re-approved on an annual basis. We obtained consent from each facility's leadership for trial participation and data collection on eligible mothers from facility registers. Birth attendants and facility staff verbally agreed to participate prior to trial initiation. Independent observers obtained written consent from women or their surrogates and verbal consent from birth attendants prior to observation.

Public involvement in research

Patient and provider representatives worked with us to refine the Checklist when it was originally designed in 2009. The BetterBirth trial study research question and design did not have direct patient involvement, but did have a scientific advisory committee that included

clinicians, researchers, government officials who work in the same area. We did receive and modified the dissemination plan based on feedback from providers and government partners for each participating facility/district. Further, we published a report for wider dissemination and audience found at: betterbirth.ariadnelabs.org

RESULTS

The time-demand of Checklist practices

Across all Checklist practices, a total of 1,559 practices were directly timed from 35 unique birth attendants (BAs) across 10 facilities during clinical care. Handwashing (N=419) and the administration of medication (N=208) were the most frequently observed direct measurements, while referrals (N=21) and the assessment of the baby’s breathing (N=9) had the fewest recorded observations. Directly measured task-times revealed a pattern of rapid time-to-complete practices on the Checklist. When Checklist practices were directly measured using stopwatches, the average time-to-complete the task ranged from 127 seconds (a referral) to 18 seconds (weighing the baby). Tasks like breastfeeding initiation and discussing family planning that require conversations and (potentially) complex patient-BA interactions both took less than 1 minute on average (black dots on Figure 1 and Appendix Table A6). Over 70% (N=12 out of 18 practices) of the average time-to-complete measurements were less than one minute.

Perceived time-demand of the Checklist by BAs

Across 15 facilities, there were 83 total respondents to the survey. The majority of BAs responded that the Checklist made their jobs easier (96%; N=80). When BAs were asked if the

Checklist took away from non-Checklist activities, only 17% of responders felt other clinical duties were rushed (N=11) or their workday was prolonged (N=3).

We directly asked BAs (n=83) to rank the three most time-consuming Checklist practices and estimate the time required to complete those three tasks. Discussing family planning was the most frequently reported time-consuming activity (ranked #1 by 49% of BAs (Appendix Table A7)). All tasks were estimated by BAs to take less than 5:07 minutes on average. The self-reported task-times were longer than the direct measurements, particularly in discussion-based practices like explaining danger signs and discussion family planning (Figure 1).

BA time-use in the labor and delivery ward

BA time-use incorporates data from the work sampling time-use data collection and the facility BA and patient census. In total, 610 2-hour facility periods were recorded for the patient census. Within the hours of data collection (7am-7pm), we found relatively constant median patient-load at 1.4 patients-per-BA with large variability in the potential patient-load for any given facility-hour (0 to 8 patients-per-BA observed range) (Appendix Figure A1).

Clinical care (both non-Checklist and Checklist) was 21% of the average facility-staff hour. As patients-per-BA increased, so did clinical care and administrative duties. When there were no patients, BAs spent the majority of their time in downtime (80% of time) or conducting administrative tasks (15% of time). Once the patient-load increased to 1-2 patients-per-BA, BA time-use shifted towards clinical care (23% of BA time) as well as administrative tasks (26% up from 15% with no patients). At 3 or more patients-per-BA, the Checklist accounted for 7% of

BA time (out of a total 24% of the hour spent on clinical care). However, even at high patient-loads (3+), the most common time-use, on average, was still recorded as downtime (40% in downtime compared to 24% in clinical care; Figure 2).

However, the average BA downtime is a misleading statistic. When the full distribution of BA downtime by facility-BA-hour are graphed, there is clear heterogeneity in the distribution that is not captured by summary measures like the mean or median percent of the hour spent in downtime. Particularly for the 1-2 patient categorization, there is a clear bi-modal trend with BAs spending the majority of staff-hours either completely in downtime or without any downtime. Similarly, for the 0 and 3+ patient categories, the distributions are highly skewed to all downtime (0 patients) and no downtime (3+ patients). Taken across all these categories, summary statistics mask the extreme downtime dichotomy experienced in practice by BAs (Figure 3, Appendix Figure A2).

DISCUSSION

The time-demand on BAs is an important piece of the maternal and newborn quality-of-care puzzle. Quality improvement efforts inherently require staff time to shift away from existing time uses and towards evidence-based practices such as those included in the Checklist. Using three different data collection efforts, we found that the Checklist practices were not an undue time burden on BAs. However, based on our data, we are not confident that practices were performed at sufficient quality. Further, our results show a high proportion of ambiguously measured downtime and potential issues with the face validity in the time-to-complete practice assessment. Concerns about the quality of care provided are consistent with the overall

BetterBirth trial findings—treatment facilities did not have reduced mortality and morbidity after the Checklist was implemented.

Several of the time-to-complete practice measures seemed implausibly fast to be of sufficient quality. In particular, tasks like initiation of breastfeeding, initiation of skin-to-skin contact, discussion or family planning, and referrals likely require more time in expectation than is currently being allocated based on our study results. Referrals, which were the most time-consuming task overall, were still completed within 2 minutes. Given the difficulty of breastfeeding initiation,[22,23] it is unlikely that a mean task-time of 24 seconds (SE = 16 seconds) accurately captures the true time required to successfully initiate breastfeeding. In other cases, the timing seems plausible. For example, the CDC recommends handwashing for 15-20 seconds.[24] In our sample, handwashing took an average of 29 seconds. Similarly, although the self-reported sample of task-time estimates is skewed towards tasks that the BAs perceived as relatively more burdensome, the self-reported time-to-complete tasks remained lower than expected *a priori*. These results are similarly indicative that time-to-complete Checklist-related practices are too low to have been consistently performed at high-quality. Further research is needed to estimate minimum time requirements for the performance of practices at high quality and how the Checklist, when implemented at high-quality, impacts the staffing needs of a facility. One potential downside of a checklist-based intervention is a desire to get through the items as quickly as possible rather than at the pace required to perform each task at high-quality. Further quality approaches may also consider how to incorporate incentives for not just completing a checklist but reaching quantifiable quality benchmarks for the checklist items.

Although individual practices took less than 2 minutes to complete on average and overall less than 5 minutes for the full practice list, it is still possible that the workload of clinical care (and/or administrative tasks) before the introduction of the Checklist was sufficiently demanding that BAs did not have the slack to take on any incremental tasks newly introduced with the Checklist. Across all our data collection methods, however, high-quality clinical care was not the major time-use of BAs in the BetterBirth study population. One of the main open questions from our time-use data collection is how to understand and estimate the time-constraints faced by labor and delivery ward BAs. The nature of labor and delivery ward care requires long periods of waiting followed by high-stress, high-demand moments of clinical care. Could moments of inactivity actually be high-stress, high-alert contexts compared to times when the BA is truly on break? How should we differentiate between breaks that are necessary versus time that could be reallocated towards high-quality clinical care? How would the percent of time spent conducting clinical care change if quality of care improved? Our data highlights the importance and difficulty of estimating supply-side constraints in the highly unpredictable context of labor and delivery wards. In the future, it will be important to continue to estimate how quality improvement interventions impact the time-use of providers including work to parse out time which appears to be free, but in reality may be a version of alert waiting.

Ensuring quality care at facilities not only requires thoughtful clinical care practices, it also requires staffing strategies.[25–29] Our data collection efforts add empiric evidence on how BAs in Uttar Pradesh, India use their time across both clinical and non-clinical care under varying levels of patient demand. In future implementations of the Checklist, our data on the time-to-complete clinical tasks as well as the time-use of BAs can serve as both a model of how to

collect data and as a baseline for potential data collection improvements that could address lingering questions raised in this paper.

There are several limitations in our methods and data collection. Although we began with separate categories for breaks and downtime, this distinction was not clear during data collection. We cannot reliably distinguish true breaks from inactive alert waiting. Practices were meant to be timed from start to finish, pausing for breaks. For instance, if a family planning discussion began but was interrupted by breastfeeding initiation, the stopwatch should have been stopped and restarted when the family planning discussion restarted to capture the overall time required for that practice. Given the consistently short task-time estimates, this may not have occurred. In our survey of BAs, our sample size is relatively small (N=83), the responses may not generalize to the broader BA population in our study and Uttar Pradesh more broadly. Instead of asking the BAs to estimate the task-time for all 18 practices, we only asked for the top three in an effort to keep the survey short. However, it limits our self-reported task-times to only those activities that BAs considered especially time consuming, biasing the self-reported results upwards.

There are often calls for measurable indicators of health care quality. In the recent Lancet Global Health Commission on High Quality Health Systems, many of the available quality-metrics rely on the proportion or number of evidence-based practices performed.[9] Although completion of tasks is important, our evidence suggests simply performing evidence-based care does not itself ensure quality. This outcome mirrors the message that coverage of services does not equate to quality. When future quality-improvement and evidence-based care interventions are implemented, it will remain important to understand how the intervention fits within the broader

responsibilities and time demands of BAs. Quality care requires essential care is completed at a satisfactory level beyond simple completion of tasks.

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CONTRIBUTORSHIP STATEMENT

KEAS, SR, and KTL conceived of the study. KTL conducted the analysis. VPS and TK supervised field operations and reviewed survey instruments. KTL, AK, KEAS, and LB wrote the manuscript. AK provided extensive edits and manuscript support. LB, DET, MMD, and AJ provided operational support for the study. MR provided clinical inputs for the study. All authors (KEAS, LB, DET, VPS, MMD, AJ, MR, TK, AK, SR, and KTL) reviewed the manuscript and provided edits.

COMPETING INTERESTS

The authors have no competing interests to declare.

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DATA SHARING

Data are available in a public, open access repository. Data are available on the Harvard Dataverse Platform under the BetterBirth Dataverse website. This can be found at: <https://dataverse.harvard.edu/dataverse/BetterBirthData>

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FIGURE 1

Title: Time-to-complete specific Checklist related tasks*

Legend: Tasks with 2 or fewer observations have been excluded from this graph but are included in Appendix Table A6

FIGURE 2

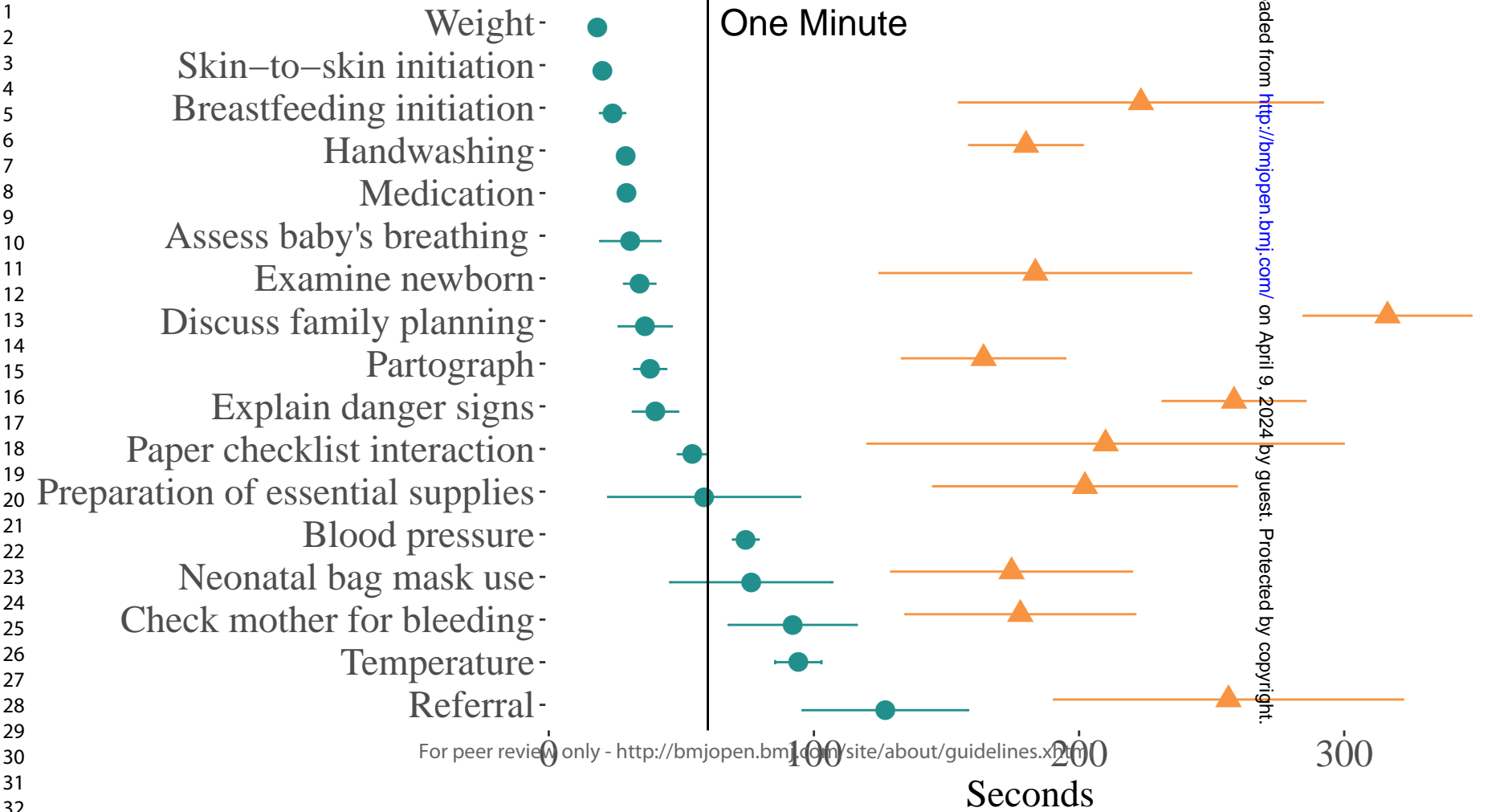
Title: Birth attendant tasks stratified by patient-load per provider

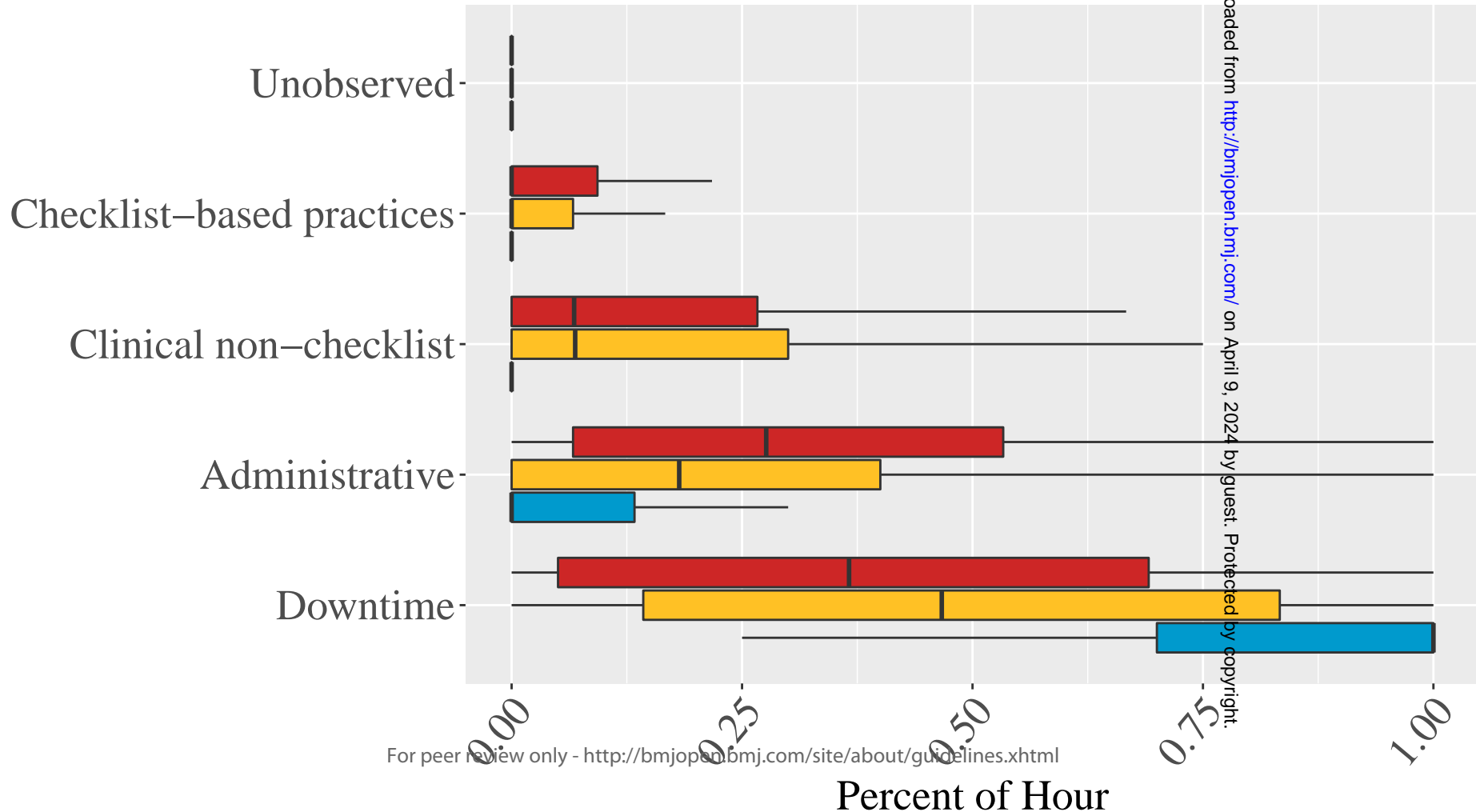
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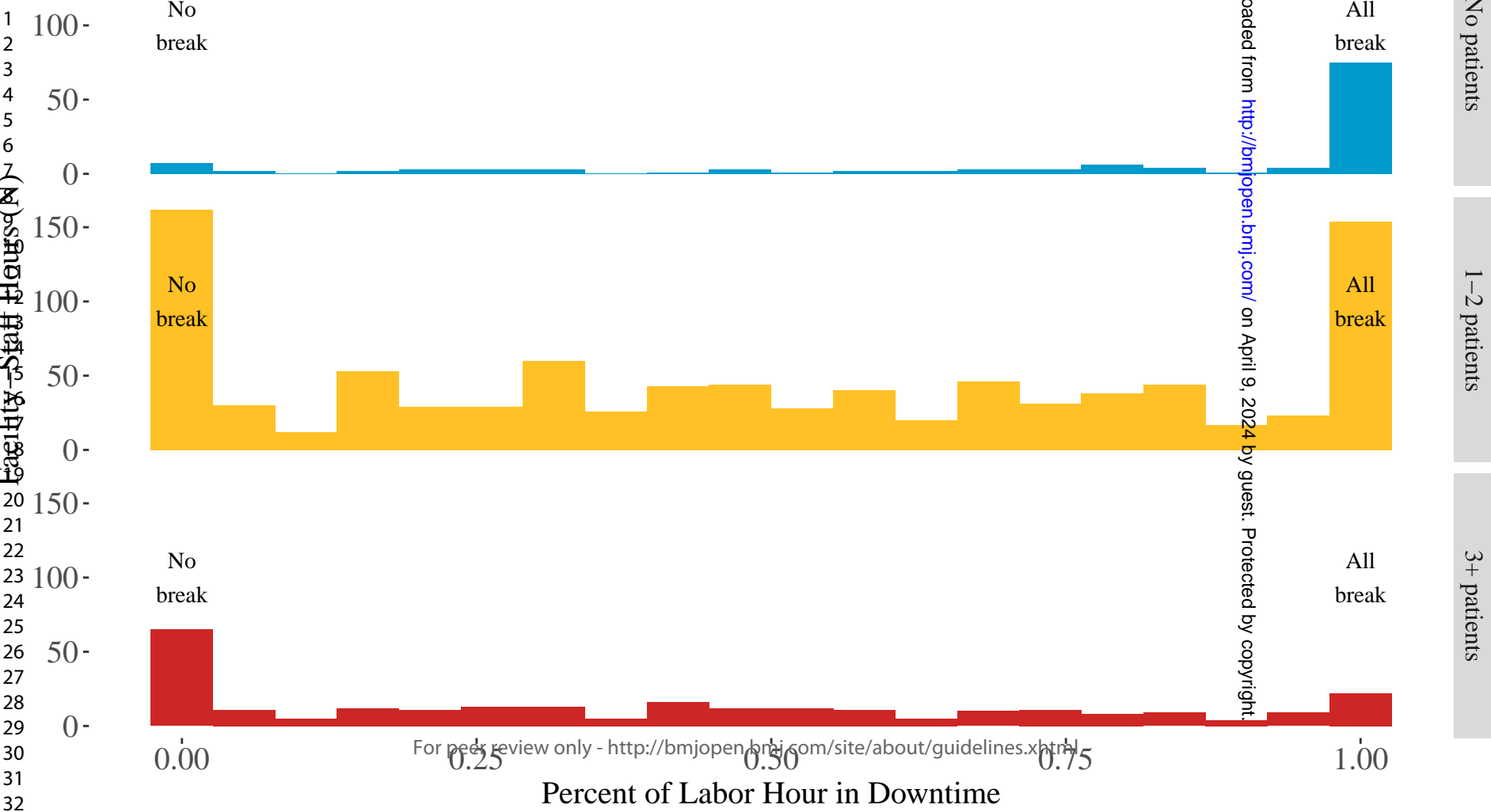
FIGURE 3

Title: Percent of facility-staff hours recorded as downtime by patient-load per birth attendant

Legend: none







Supplementary Appendix

Labor in labor and delivery wards: Evidence on provider time-use from the BetterBirth Trial

Appendix Table A1: Activities measured by data collection method

Master (18)	Work Sampling (16)	Time Motion (17)	Time Use (14)
Temperature	Temperature	Temperature	Temperature
Blood pressure	Blood pressure	Blood Pressure	N/A
Partograph	Partograph	Partograph	Partograph
Paper checklist interaction	Checklist/ poster	Paper checklist interaction	Checklist/ poster
Medication	Medication	Admin. Antibiotics/ Admin. Vaccines	Medication
Handwashing	Handwash gloves or alcohol rub	Handwashing	Handwash gloves or alcohol rub
Preparation of essential supplies	Prep of EBS	Prep of essential supplies	Prep of EBS
Neonatal bag mask	Use neonatal bag mask	Neonatal bag	Use neonatal bag mask
Referral	Referring a patient	Referral	Referring a patient
Check mother for bleeding	Check Mother for bleeding	Check mother for bleeding	Check mother for bleeding
Examine newborn	Examination of Newborn (BA)	Examine newborn	Examination of newborn
Skin-to-skin initiation	Examination of Newborn (ASHA)	Examine newborn for danger signs	N/A
Discuss family planning	Initiation of skin-to-skin	Init. of skin-to-skin	N/A
Explain danger signs	Discussing family planning	Discuss family planning	Discussing family planning
Breastfeeding initiation	Group discussion	Discuss family planning (Group)	N/A
Confirm vaccination	Explaining danger signs	Explain danger signs	Explaining danger signs
Weight	Initiation of breastfeeding	Init. of breastfeeding	Initiation of breastfeeding
Check baby's breathing	Confirmation of vaccination	N/A	Confirmation of vaccination
	N/A	Weight	N/A
	N/A	Assess Baby's Breathing	N/A

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Appendix Table A2: Time Motion Observation Tool
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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Maternal Temperature													
Blood Pressure													
Partograph interaction													
Paper checklist or poster interaction													
Administration of antibiotics, magnesium sulfate, oxytocin or antiretroviral													
Hand washing, clean gloves or alcohol rub													
Preparation of Essential Supplies at bedside table													
Use of neonatal bag and mask for baby													
Referring a patient													

	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Check mother for bleeding													
Examination of Newborn													
<i>Examine the Baby for Danger Signs</i>													
<i>Assess Baby's Breathing</i>													
<i>Take Baby's Temperature</i>													
<i>Take Baby's Weight</i>													
<i>Monitor the Baby in order to Take Appropriate Action for Special Care (Requires Resuscitation)</i>													
Initiation of skin-to-skin													

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	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Discussing Family Planning													
Explaining Danger Signs for mother and child													
Group Discussion (if family planning and danger signs could not be observed)													
Initiation of breastfeeding													
Administration of Vaccination													

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	Patient Yearly Number _____ From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				Patient Yearly Number _____ From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				Patient Yearly Number _____ From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				General Activity (cannot be assigned to specific patient)
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Maternal Temperature													
Blood Pressure													
Partograph interaction													
Paper checklist or poster interaction													
Administration of antibiotics, magnesium sulfate, oxytocin or antiretroviral													
Hand washing, clean gloves or alcohol rub													
Preparation of Essential Supplies at bedside table													
Use of neonatal bag and mask for baby													
Referring a patient													

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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Check mother for bleeding													
Examination of Newborn													
Examine the Baby for Danger Signs													
Assess Baby's Breathing													
Take Baby's Temperature													
Take Baby's Weight													
Monitor the Baby in order to Take Appropriate Action for Special Care (Requires Resuscitation)													
Initiation of skin-to-skin													

	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Discussing Family Planning													
Explaining Danger Signs for mother and child													
Group Discussion (if family planning and danger signs could not be observed)													
Initiation of breastfeeding													
Administration of Vaccination													

Appendix Table A3: Work Sampling Census
(see next page for start of PDF)

For peer review only

BB Work Sampling Census Sheet*Cover Page*

A	Facility Code	
B	Date of Observation (DD/MMM/YYYY)	____/____/____
C	Notes about Work Sampling Census Observation:	
D	FADA Employee ID	

Work Sampling Census Sheet 29April2016

BB Work Sampling Census Page

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Directions: update these numbers when you begin work sampling and in the last 5 minutes of every 2 hours of observation. Record the time and update the numbers based on FADA TL observation only and not official record

Hour	Start	Start + 2	Start + 4	Start + 6	Start + 8	Start + 10				
Clock Time										
Number of Women Admitted During Previous 2 hours										
Number of Women CURRENTLY in Waiting Room										
Number of Women CURRENTLY in L&D										
Number of Women CURRENTLY in Recovery										
Number Women Discharged / Transferred / Died During Previous 2 hours										
Number of Birth Attendants CURRENTLY on Duty in L&D										
Number of Helpers CURRENTLY on Duty in L&D										

Appendix Table A4: Work Sampling Observation Tool
(see next page for start of PDF)

For peer review only

BB Work Sampling Observation Tool

A	Facility Code	
B	Date of Observation (DD/MMM/YYYY)	____/____/____
C	Health Care Worker Unique ID	
D	Health Care Worker Cadre	<input type="checkbox"/> Doctor <input type="checkbox"/> L.H.V <input type="checkbox"/> A.N.M <input type="checkbox"/> Staff Nurse <input type="checkbox"/> Other
E	Years of Experience as a Health Worker	_____ Years _____ Months
F	Years of Experience as a Health Worker at this health facility	
G	Did Health care Worker consent to Observation	___Yes ___No
H	Notes about Work Sampling Observation:	
I	Tool ID Code	
J	FADA Employee ID	
K	FADA Role	<input type="checkbox"/> First Observer <input type="checkbox"/> DQA Observer
L	FADA Start Time	____:____
M	FADA End Time	____:____

Patients Consented	
Yearly Number	From which register did you get the yearly number?

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WHO Safe Childbirth Checklist Activities

Non WHO SCC Activities

Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alcohol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Appendix Table A5: General task categories in work sampling

General Group	Specific Activity
Checklist (CL)	Temperature
	Blood pressure
	Partograph
	Paper checklist interaction
	Medication
	Handwashing
	Prep of essential supplies
	Neonatal bag mask
	Referral
	Check mother for bleeding
	Examine newborn
	Skin-to-skin initiation
	Discuss family planning
	Explain danger signs
	Breastfeeding initiation
	Confirm vaccination
Non-Checklist Clinical	Non-CL Direct Patient Care
Administrative	Admin. Duties
Downtime	Break
	Downtime

Appendix Table A6: Task-time estimates for Essential Birth Practices

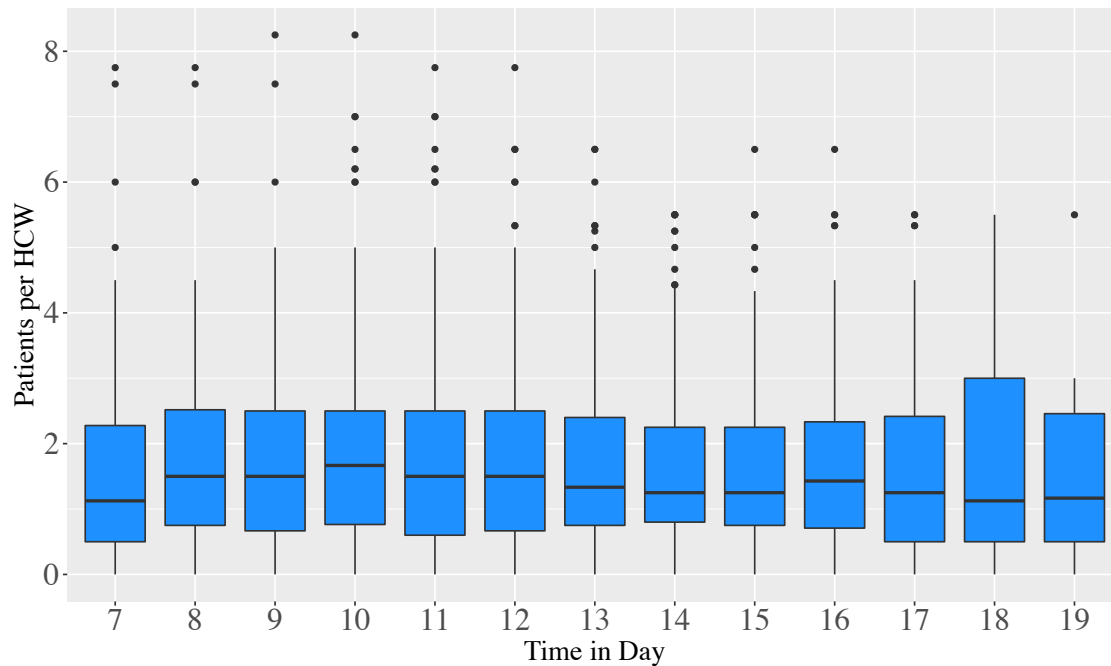
Essential Birth Practices	Time Source	Mean	SE	Min (seconds)	Max	Sample Size
Referral	Direct measurement	127	16	16	330	21
	Self-report	256	34	90	720	22
Temperature	Direct measurement	94	4	3	275	92
	Self-report	60	0	60	60	2
Check mother for bleeding	Direct measurement	92	12	2	320	37
	Self-report	178	22	60	300	14
Neonatal bag mask use	Direct measurement	76	16	6	300	22
	Self-report	175	23	60	300	11
Blood pressure	Direct measurement	74	2	20	165	126
	Self-report		N/A			N/A
Preparation of essential supplies	Direct measurement	59	18	8	436	31
	Self-report	202	29	120	600	18
Paper checklist interaction	Direct measurement	54	3	4	180	175
	Self-report	210	46	150	300	3
Explain danger signs	Direct measurement	40	4	8	109	41
	Self-report	258	14	60	600	65
Partograph	Direct measurement	38	3	9	88	38
	Self-report	164	16	30	240	15
Discuss family planning	Direct measurement	36	5	4	94	30
	Self-report	316	16	60	600	60
Examine newborn	Direct measurement	34	3	4	177	143
	Self-report	184	30	60	600	17
Assess baby's breathing	Direct measurement	31	6	10	60	9
	Self-report		N/A			N/A
Medication	Direct measurement	29	1	1	150	419
	Self-report	225	75	150	300	2
Handwashing	Direct measurement	29	1	1	81	208
	Self-report	180	11	150	210	6
Breastfeeding initiation	Direct measurement	24	2	6	60	43
	Self-report	223	35	120	420	9
Skin-to-skin initiation	Direct measurement	20	2	3	93	89
	Self-report		N/A			N/A
Weight	Direct measurement	18	2	5	44	35
	Self-report		N/A			N/A

Appendix Table A7: Heat map of self-reported most time-consuming Checklist tasks*

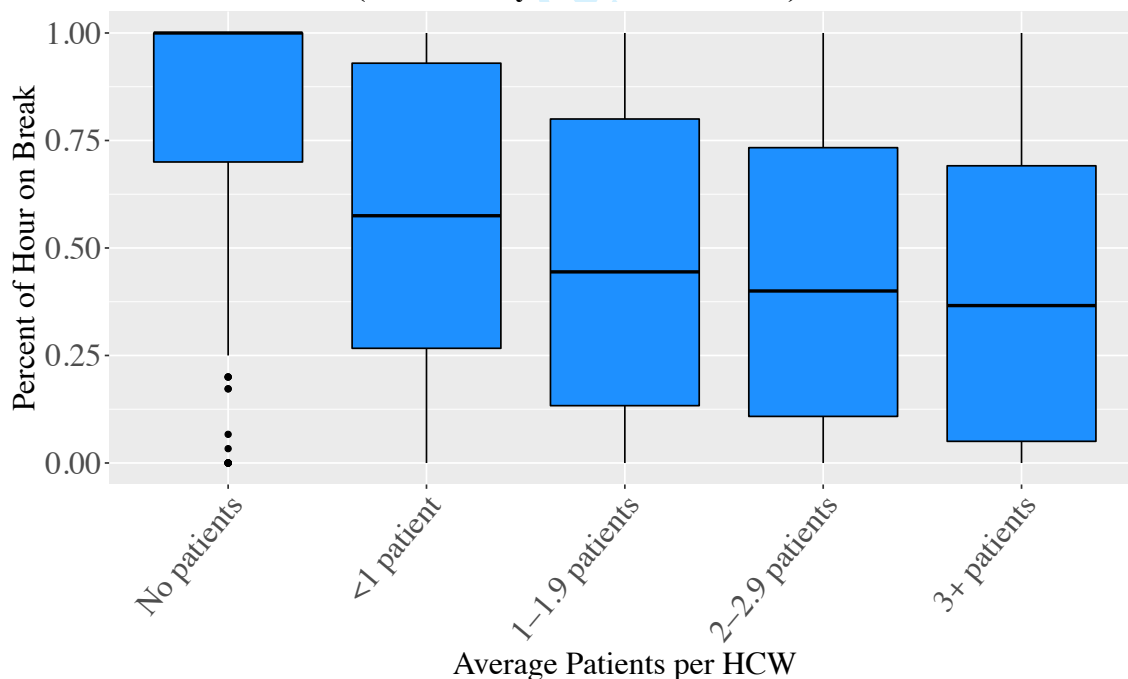
Checklist Activity	Rank 1 (Number of Respondents)	Rank 2	Rank 3	Total
Discussing family planning	41	16	3	60
Explaining danger signs	22	31	12	65
Prep of EBS	5	3	10	18
Check mother for bleeding	3	4	7	14
Initiation of breastfeeding	3	2	4	9
Referring a patient	3	11	8	22
Partograph	2	3	10	15
Use neonatal bag mask	2	1	8	11
Examination of newborn	1	4	12	17
Handwash gloves or alcohol rub	1	3	2	6
Checklist/ poster	0	2	1	3
Confirmation of vaccination	0	2	3	5
Medication	0	1	1	2
Temperature	0	0	2	2

*Number of staff reporting activity in each rank position; total staff interviewed = 83

Appendix Figure A1: Median labor and delivery ward patient load by hour (time of day)
(1319 facility-hour observations; one facility-hour dropped in hour 20)



Appendix Figure A2: Median percent of hour on break by patient load per HCW
(1320 facility-hour observations)





CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	6
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	4-5
	2b	Specific objectives or hypotheses	6
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	6
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	N/A
Participants	4a	Eligibility criteria for participants	6
	4b	Settings and locations where the data were collected	6
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	6-8
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	10-12
	6b	Any changes to trial outcomes after the trial commenced, with reasons	N/A
Sample size	7a	How sample size was determined	See protocol paper
	7b	When applicable, explanation of any interim analyses and stopping guidelines	N/A
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	See protocol paper
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	6 + abstract
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	See protocol paper
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to	See protocol

		interventions	paper
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those assessing outcomes) and how	N/A
	11b	If relevant, description of the similarity of interventions	N/A
Statistical methods	12a	Statistical methods used to compare groups for primary and secondary outcomes	Descriptive analysis in RCT
	12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses	N/A
Results			
Participant flow (a diagram is strongly recommended)	13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and were analysed for the primary outcome	6 and 10-12
	13b	For each group, losses and exclusions after randomisation, together with reasons	N/A
Recruitment	14a	Dates defining the periods of recruitment and follow-up	7
	14b	Why the trial ended or was stopped	7
Baseline data	15	A table showing baseline demographic and clinical characteristics for each group	See main RCT results paper
Numbers analysed	16	For each group, number of participants (denominator) included in each analysis and whether the analysis was by original assigned groups	See main RCT results paper
Outcomes and estimation	17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its precision (such as 95% confidence interval)	See main RCT results paper
	17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	N/A
Ancillary analyses	18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing pre-specified from exploratory	All pre-specified measures
Harms	19	All important harms or unintended effects in each group (for specific guidance see CONSORT for Harms)	N/A
Discussion			
Limitations	20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	12-15
Generalisability	21	Generalisability (external validity, applicability) of the trial findings	12-15
Interpretation	22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	12-15

1	Other information			
2	Registration	23	Registration number and name of trial registry	In submission fields
3				
4	Protocol	24	Where the full trial protocol can be accessed, if available	Published manuscript included in submission
5				
6				
7				
8				
9	Funding	25	Sources of funding and other support (such as supply of drugs), role of funders	In submission fields
10				
11				

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13 *We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also

14 recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials.

15 Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.

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BMJ Open

Estimating maternity ward birth attendant time use in India: A microcosting study

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Abstract:

Objectives

Despite global concern over the quality of maternal care, little is known about the time requirements to complete essential birth practices. Using three micro-costing data collection methods within the BetterBirth trial, we aimed to assess the birth attendant time use and the specific time requirements to incorporate the WHO Safe Childbirth Checklist into clinical practice.

Setting

We collected detailed survey data on birth attendant time-use within the BetterBirth trial in Uttar Pradesh, India. The BetterBirth trial tested whether the peer-coaching-based implementation of the WHO Checklist was effective in improving the quality of facility-based childbirth care.

Participants

We collected measurements of time-to-completion for 18 essential birth practices from July 2016 through October 2016 across 10 facilities in 5 districts (1559 total timed observations). An anonymous survey asked about the impact of the WHO Checklist on birth attendants at every intervention facility (15 facilities, 83 respondents) in the Lucknow hub. Additionally, data collectors visited facilities to conduct a census of patients and birth attendants across 20 facilities in 7 districts between June 2016 to November 2016 (610 2-hour facility observations).

Primary and secondary outcome measures

The primary outcome measure of this study is the percent of staff time required to complete the essential birth practices included in the WHO Checklist.

Results

When birth attendants were timed, we found practices (such as handwashing, use of neonatal bag mask, and skin-to-skin initiation) were completed rapidly (18 seconds – 2 minutes). As the patient load increased, time dedicated to clinical care increased but remained low relative to administrative and downtime.

Conclusions

On average, WHO Checklist clinical care accounted for less than 7% of birth attendant time-use per hour. However, questions remain regarding the performance quality of practices and how to accurately capture and interpret idle and break time.

Trial registration

NCT02148952

Strengths and Limitations

- Few studies include micro-costing data collection to estimate the time-requirements of a proposed policy or clinical intervention.
- The combination of three distinct time-use capture methods creates a rich understanding of how birth attendants use their time and how long specific tasks take to complete
- Both stop-watch and birth attendant reported time-to-complete individual evidence-based practices were shorter than expected *a priori*. Self-reported time-to-complete individual evidence-based practices were longer on average than stop-watched derived estimates.
- Even during times with high patient volume, administrative and downtime were the prevailing time-use categories of birth attendants. However, we are not able to distinguish between true downtime and watchful waiting in an active clinical care setting based on our methods.

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3 **INTRODUCTION**

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5 Remarkable achievements have been made in the reduction of maternal and neonatal mortality

6 globally.[1,2] One of the primary achievements of the Millennium Development Goals Era was

7 increased rate of facility-based childbirth.[3] However, evidence suggests increased coverage of

8 services does not necessarily lead to mortality and morbidity reductions.[4,5] A large portion of

9 stillbirths and maternal and neonatal deaths remain preventable with timely, high-quality

10 care.[6–8] As low- and middle-income countries (LMICs) continue to expand access to services,

11 ensuring patients receive high-quality, evidence-based clinical care is essential for continued

12 progress in population health.[9]

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26 The use of evidence-based care in labor and delivery facilities remains low.[10,11] Even when

27 women reach a facility in a timely manner, without adequate and appropriate treatment,

28 preventable deaths occur.[12] Many interventions seek to improve the quality of care in LMIC

29 health systems by increasing the number of essential birth practices performed for each laboring

30 mother.[9] The World Health Organization’s Safe Childbirth Checklist (Checklist) is one such

31 effort.[13] The Checklist is a clinical care aid that synthesizes and prioritizes evidence-based

32 essential birth practices (practices) from admission to discharge in order to increase the number

33 of practices—like handwashing, checking the mother for bleeding, or discussing family

34 planning—performed by birth attendants (BAs) at the point of care. Defining essential practices

35 and creating mechanisms like the Checklist for clinical staff to consistently implement those

36 practices has been successful across a diverse set of clinical contexts in both high- and low-

37 income settings.[14–16]

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One complicating factor in quality improvement efforts targeting labor and delivery wards specifically is staff time availability. Across health systems, BAs often report feeling overwhelmed and busy.[17] Additionally, staffing shortages are a known barrier to timely, high-quality clinical care.[18] With any quality-improvement intervention, clinical care may increase staffing time demands or replace existing low-value activities. The implementation of quality-improvement interventions requires understanding existing staff time capacity at baseline and how staff time-use changes post-implementation.

The BetterBirth trial was a matched-pair, cluster-randomized, controlled trial of a coaching-based implementation of the Checklist in Uttar-Pradesh, India to test the effect of the intervention on a composite outcome of perinatal mortality, maternal mortality, or maternal severe complication within 7 days of giving birth.[19,20] Embedded in the BetterBirth trial, we conducted data collection to measure the time-demands of the Checklist practices, with the primary intent of informing a cost-effectiveness analysis (CEA) of the BetterBirth trial. When the main outcome of the BetterBirth trial was a null effect on maternal and neonatal mortality and morbidity, the CEA was rendered irrelevant. However, concerns remained about the possibility that the Checklist introduced a significant time burden on BAs. Prior to the implementation of the BetterBirth trial, BAs often reported feeling overwhelmed and busy. As a result, we used the collected data to answer the following questions:

- (1) What is the time-burden of the practices included in the Checklist?
- (2) Do BAs perceive the Checklist as a significant stress- or time-burden?
- (3) How does BA time-use change as their patient load increases?

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METHODS

Study setting

The BetterBirth trial was a peer-coaching-based implementation of the Checklist in Uttar Pradesh, India. The matched-pair, cluster-randomized, controlled trial randomized the BetterBirth trial across 120 facilities (60 control, 60 treatment) with a study population of women and their newborns, the birth attendants (BAs) providing care.. Study facilities had more than 1,000 deliveries per year and minimum of four labor and delivery staff. The study protocol and results have been published and include further details on the study population, design, and methods used to test the primary outcome of interest, maternal and perinatal mortality and morbidity outcomes.[19,20]

This paper details three time-use data collection methods to triangulate the time-burden of the Checklist practices within the broader time-demands on BAs within the BetterBirth trial. Data collectors (N=16) were junior nurses who received training and supportive supervision for data quality assurance across all three data collection methods (each described in more detail in subsections below). We captured 18 specific Checklist practices (Appendix Table A1) as well as non-Checklist clinical care, administrative duties, and break/downtime. Although the intention was to distinguish between a scheduled break and non-scheduled downtime, efforts to delineate between these two activities by data collectors was difficult in practice. For the purposes of this paper, ‘downtime’ refers to a mix of scheduled breaks as well as idle time for other reasons, such as no patients or watchful waiting during clinical care. We first measured time-to-completion for 18 practices via direct BA observation during clinical practice (time-demand). We then surveyed BAs about their experience during the BetterBirth trial (perceived time-demand). Finally, we

visited facilities and conducted both a census of births as well as observing clinical care activities at regular intervals (BA time-use).

The time-demand of Checklist practices

We collected measurements of Checklist practice time-to-completion for 18 practices over a four-month period from July 2016 through October 2016 across 10 facilities in 5 districts. Data collectors visited each facility 2-3 times per week, for 8 hours shifts between 7am-3pm or 11am-7pm. If available, a second data collector or a supervisor performed data quality assurance activities. Time-to-complete tasks were assessed by the data collectors with stopwatches, recorded on paper (Appendix Table A2), and transferred to an Excel spreadsheet. The time measurements were used to estimate the time required to complete each Checklist practice.

Perceived time-demand of the Checklist by BAs

We also surveyed BAs on their time-burden perceptions. The anonymous survey asked general questions about the impact of the Checklist on the daily routines and workloads of BAs (83 respondents) at every intervention facility (15 facilities) in the Lucknow hub (the cost-effectiveness data collection survey region with 30 total facilities) from June to July 2016. All staff working at the facility on the day of data collection were provided the survey and could answer anonymously. The survey also asked respondents to rank the top three most time-consuming items on the Checklist and estimate the time required to complete those tasks. The specific time estimates for Checklist practices were used to supplement and compare with the stopwatch time measurements.

BA time-use in the labor and delivery ward

How providers use their time depends on both the patient demand and the number of BAs on duty. To estimate the patient demand and health care labor supply, data collectors visited facilities to conduct a census of patients and BAs every 2 hours, recording the results on a paper form (Appendix Table A4-5). Observations were taken across 20 facilities in 7 districts from June 2016 to November 2016. This data was used to calculate the average number of patients per BA at given facilities and times of day.

In addition to the census, we also observed BAs conducting regular care (a work sampling approach) to capture the proportion of time spent on various types of clinical and non-clinical work.[21] A data collector visited a facility and, for each hour observed, recorded the type of activity the BA was engaged in at pre-specified 2-minute intervals on a paper form (Appendix Table A3-4). For example, if at 11:00 a.m. the BA was using a neonatal bag and mask, the data collector recorded that activity. At 11:02 a.m. the data collector would again record what the BA was doing; in some cases, she might still be using a neonatal bag and mask, while in other cases, there may be a new activity listed such as non-Checklist direct patient care. This type of data provides estimates of proportional time spent on various activities but does not directly estimate the time required for specific tasks.

If there were at least two BAs on duty at the same time, observations alternated between two BAs. For example, the 11:00 AM observation would pertain to BA1 while the 11:02 AM observation would pertain to BA2, alternating back and forth throughout the hour. If only one BA was available for observation, an observation was taken every 2 minutes for their work. We calculate the proportion of each BA’s time spent in different general activity categories to

estimate the overall time-use in given facility-hours (Appendix Table A5 maps specific activities to general categories).

Ethics approval

The study protocol was approved by the ethics committees of: Community Empowerment Lab (Ref no: 2014006), Jawaharlal Nehru Medical College (Ref no: MDC/IECHSR/2015–16/A-53), Harvard T.H. Chan School of Public Health (Protocol 21 975–102), Population Services International (Protocol ID: 47-2012), WHO (Protocol ID: RPC 501) and Indian Council of Medical Research. The protocol was reviewed and re-approved on an annual basis. We obtained consent from each facility's leadership for trial participation and data collection on eligible mothers from facility registers. Birth attendants and facility staff verbally agreed to participate prior to trial initiation. Independent observers obtained written consent from women or their surrogates and verbal consent from birth attendants prior to observation.

Public involvement in research

Patient and provider representatives worked with us to refine the Checklist when it was originally designed in 2009. The BetterBirth trial study research question and design did not have direct patient involvement, but did have a scientific advisory committee that included clinicians, researchers, government officials who work in the same area. We did receive and modified the dissemination plan based on feedback from providers and government partners for each participating facility/district. Further, we published a report for wider dissemination and audience found at: betterbirth.ariadnelabs.org

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3 **RESULTS**

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5 **The time-demand of Checklist practices**

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8 Across all Checklist practices, a total of 1,559 practices were directly timed from 35 unique birth

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10 attendants (BAs) across 10 facilities during clinical care (see Appendix Table A6 for practice-

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12 specific sample sizes). Handwashing (N=419) and the administration of medication (N=208)

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14 were the most frequently observed direct measurements, while referrals (N=21) and the

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16 assessment of the baby’s breathing (N=9) had the fewest recorded observations. Directly

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18 measured task-times revealed a pattern of rapid time-to-complete practices on the Checklist.

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20 When Checklist practices were directly measured using stopwatches, the average time-to-

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22 complete the task ranged from 127 seconds (a referral) to 18 seconds (weighing the baby). Tasks

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24 like breastfeeding initiation and discussing family planning that require conversations and

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26 (potentially) complex patient-BA interactions both took less than 1 minute on average (black

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28 dots on Figure 1 and Appendix Table A6). Over 70% (N=12 out of 18 practices) of the average

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30 time-to-complete measurements were less than one minute.

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40 **Perceived time-demand of the Checklist by BAs**

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42 Across 15 facilities, there were 83 total respondents to the survey. The majority of BAs

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44 responded that the Checklist made their jobs easier (96%; N=80). When BAs were asked if the

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46 Checklist took away from non-Checklist activities, only 17% of responders felt other clinical

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48 duties were rushed (N=11) or their workday was prolonged (N=3).

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Respondents were asked to rank the three most time-consuming Checklist practices and estimate the time required to complete those three tasks. Discussing family planning was the most frequently reported time-consuming activity (ranked #1 by 49% of BAs (Appendix Table A7)). All tasks were estimated by BAs to take less than 5:07 minutes on average. The self-reported task-times were longer than the direct measurements, particularly in discussion-based practices like explaining danger signs and discussion family planning (Figure 1).

BA time-use in the labor and delivery ward

BA time-use incorporates data from the work sampling time-use data collection and the facility BA and patient census. In total, 610 2-hour facility periods were recorded for the patient census and 27,768 individual task observations were recorded in our work sampling survey. Within the hours of data collection (7am-7pm), we found relatively constant median patient-load at 1.4 patients-per-BA with large variability in the potential patient-load for any given facility-hour (0 to 8 patients-per-BA observed range) (Appendix Figure A1).

Clinical care (both non-Checklist and Checklist) was 21% of the average facility-staff hour. As patients-per-BA increased, so did clinical care and administrative duties. When there were no patients, BAs spent the majority of their time in downtime (80% of time) or conducting administrative tasks (15% of time). Once the patient-load increased to 1-2 patients-per-BA, BA time-use shifted towards clinical care (23% of BA time) as well as administrative tasks (26% up from 15% with no patients). At 3 or more patients-per-BA, the Checklist accounted for 7% of BA time (out of a total 24% of the hour spent on clinical care). However, even at high patient-loads (3+), the most common time-use, on average, was still recorded as downtime (40% in

downtime compared to 24% in clinical care; Figure 2). Sample size breakdowns for individual work sampling observations by patient load and task-type are available in Appendix Table A8.

However, the average BA downtime is a misleading statistic. When the full distribution of BA downtime by facility-BA-hour are graphed, there is clear heterogeneity in the distribution that is not captured by summary measures like the mean or median percent of the hour spent in downtime. Particularly for the 1-2 patient categorization, there is a clear bi-modal trend with BAs spending the majority of staff-hours either completely in downtime or without any downtime. Similarly, for the 0 and 3+ patient categories, the distributions are highly skewed to all downtime (0 patients) and no downtime (3+ patients). Taken across all these categories, summary statistics mask the extreme downtime dichotomy experienced in practice by BAs (Figure 3, Appendix Figure A2). Sample size breakdowns for individual work sampling observations by patient load and task-type are available in Appendix Table A9.

DISCUSSION

The time-demand on BAs is an important piece of the maternal and newborn quality-of-care puzzle. Quality improvement efforts inherently require staff time to shift away from existing time uses and towards evidence-based practices such as those included in the Checklist. Using three different data collection efforts, we found that the Checklist practices were not an undue time burden on BAs. However, based on our data, we are not confident that practices were performed at sufficient quality. Further, our results show a high proportion of ambiguously measured downtime, a lesson to learn from in future studies to differentiate watchful waiting from true downtime. Concerns about the quality of care provided are consistent with the overall

BetterBirth trial findings—treatment facilities did not have reduced mortality and morbidity after the Checklist was implemented.

Several of the time-to-complete practice measures seemed implausibly fast to be of sufficient quality. In particular, tasks like initiation of breastfeeding, initiation of skin-to-skin contact, discussion or family planning, and referrals likely require more time in expectation than is currently being allocated based on our study results. Referrals, which were the most time-consuming task overall, were still completed within 2 minutes. Given the difficulty of breastfeeding initiation,[22,23] it is unlikely that a mean task-time of 24 seconds (SE = 16 seconds) accurately captures the true time required to successfully initiate breastfeeding. In other cases, the timing seems plausible. For example, the CDC recommends handwashing for 15-20 seconds.[24] In our sample, handwashing took an average of 29 seconds. Similarly, although the self-reported sample of task-time estimates is skewed towards tasks that the BAs perceived as relatively more burdensome, the self-reported time-to-complete tasks remained lower than expected *a priori*. These results are similarly indicative that time-to-complete Checklist-related practices are too low to have been consistently performed at high-quality. Further research is needed to estimate minimum time requirements for the performance of practices at high quality and how the Checklist, when implemented at high-quality, impacts the staffing needs of a facility. One potential downside of a checklist-based intervention is a desire to get through the items as quickly as possible rather than at the pace required to perform each task at high-quality. Further quality approaches may also consider how to incorporate incentives for not just completing a checklist but reaching quantifiable quality benchmarks for the checklist items.

Although individual practices took less than 2 minutes to complete on average and overall less than 5 minutes for the full practice list, it is still possible that the workload of clinical care (and/or administrative tasks) before the introduction of the Checklist was sufficiently demanding that BAs did not have the slack to take on any incremental tasks newly introduced with the Checklist. Across all our data collection methods, however, high-quality clinical care was not the major time-use of BAs in the BetterBirth study population. One of the main open questions from our time-use data collection is how to understand and estimate the time-constraints faced by labor and delivery ward BAs. The nature of labor and delivery ward care requires long periods of waiting followed by high-stress, high-demand moments of clinical care. Could moments of inactivity actually be high-stress, high-alert contexts compared to times when the BA is truly on break? How should we differentiate between breaks that are necessary versus time that could be reallocated towards high-quality clinical care? How would the percent of time spent conducting clinical care change if quality of care improved? Our data highlights the importance and difficulty of estimating supply-side constraints in the highly unpredictable context of labor and delivery wards. In the future, it will be important to continue to estimate how quality improvement interventions impact the time-use of providers including work to parse out time which appears to be free, but in reality may be a version of alert waiting.

Ensuring quality care at facilities not only requires thoughtful clinical care practices, it also requires staffing strategies.[25–29] Our data collection efforts add empiric evidence on how BAs in Uttar Pradesh, India use their time across both clinical and non-clinical care under varying levels of patient demand. In future implementations of the Checklist, our data on the time-to-complete clinical tasks as well as the time-use of BAs can serve as both a model of how to

collect data and as a baseline for potential data collection improvements that could address lingering questions raised in this paper.

There are several limitations in our methods and data collection. Although we began with separate categories for breaks and downtime, this distinction was not clear during the actual observation. We cannot reliably distinguish true breaks from watchful waiting. Practices were meant to be timed from start to finish, pausing for breaks. For instance, if a family planning discussion began but was interrupted by breastfeeding initiation, the stopwatch should have been stopped and restarted when the family planning discussion restarted to capture the overall time required for that practice. Given the consistently short task-time estimates, this may not have occurred. In our survey of BAs, our sample size is relatively small (N=83), the responses may not generalize to the broader BA population in our study and Uttar Pradesh more broadly. Instead of asking the BAs to estimate the task-time for all 18 practices, we only asked for the top three in an effort to keep the survey short. However, it limits our self-reported task-times to only those activities that BAs considered especially time consuming, biasing the self-reported results upwards.

There are often calls for measurable indicators of health care quality. In the recent Lancet Global Health Commission on High Quality Health Systems, many of the available quality-metrics rely on the proportion or number of evidence-based practices performed.[9] Although completion of tasks is important, our evidence suggests simply performing evidence-based care does not itself ensure quality. This outcome mirrors the message that coverage of services does not equate to quality. When future quality-improvement and evidence-based care interventions are

implemented, it will remain important to understand how the intervention fits within the broader responsibilities and time demands of BAs as well as estimating time demands by facility-type. Quality care requires essential care is completed at a satisfactory level beyond simple completion of tasks.

ACKNOWLEDGMENTS

We recognize the Governments of India and Uttar Pradesh for collaboration and support to conduct this trial in public health facilities. We thank the facility staff, women and newborns for their participation in the study. We are indebted to Sriya Srikrishnan, Ezinne Eze-Ajoku, Bharath Kumar, Krishna Kumar, the late Dr. Narender Sharma, and all the data collectors on the facility-based data associate team. We are grateful to the members of the trial’s Scientific Advisory Committee who contributed crucial guidance to the development of this study protocol.

CONTRIBUTORSHIP STATEMENT

KEAS, SR, and KTL conceived of the study. KTL conducted the analysis. VPS and TK supervised field operations and reviewed survey instruments. KTL, AK, KEAS, and LB wrote the manuscript. AK provided extensive edits and manuscript support. LB, DET, MMD, and AJ provided operational support for the study. MR provided clinical inputs for the study. All authors (KEAS, LB, DET, VPS, MMD, AJ, MR, TK, AK, SR, and KTL) reviewed the manuscript and provided edits.

COMPETING INTERESTS

The authors have no competing interests to declare.

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DATA SHARING

Data are available in a public, open access repository. Data are available on the Harvard Dataverse Platform under the BetterBirth Dataverse website. This can be found at: <https://dataverse.harvard.edu/dataverse/BetterBirthData>

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FIGURE 1

Title: Time-to-complete specific Checklist related tasks*

Legend: Tasks with 2 or fewer observations have been excluded from this graph but are included in Appendix Table A6

FIGURE 2

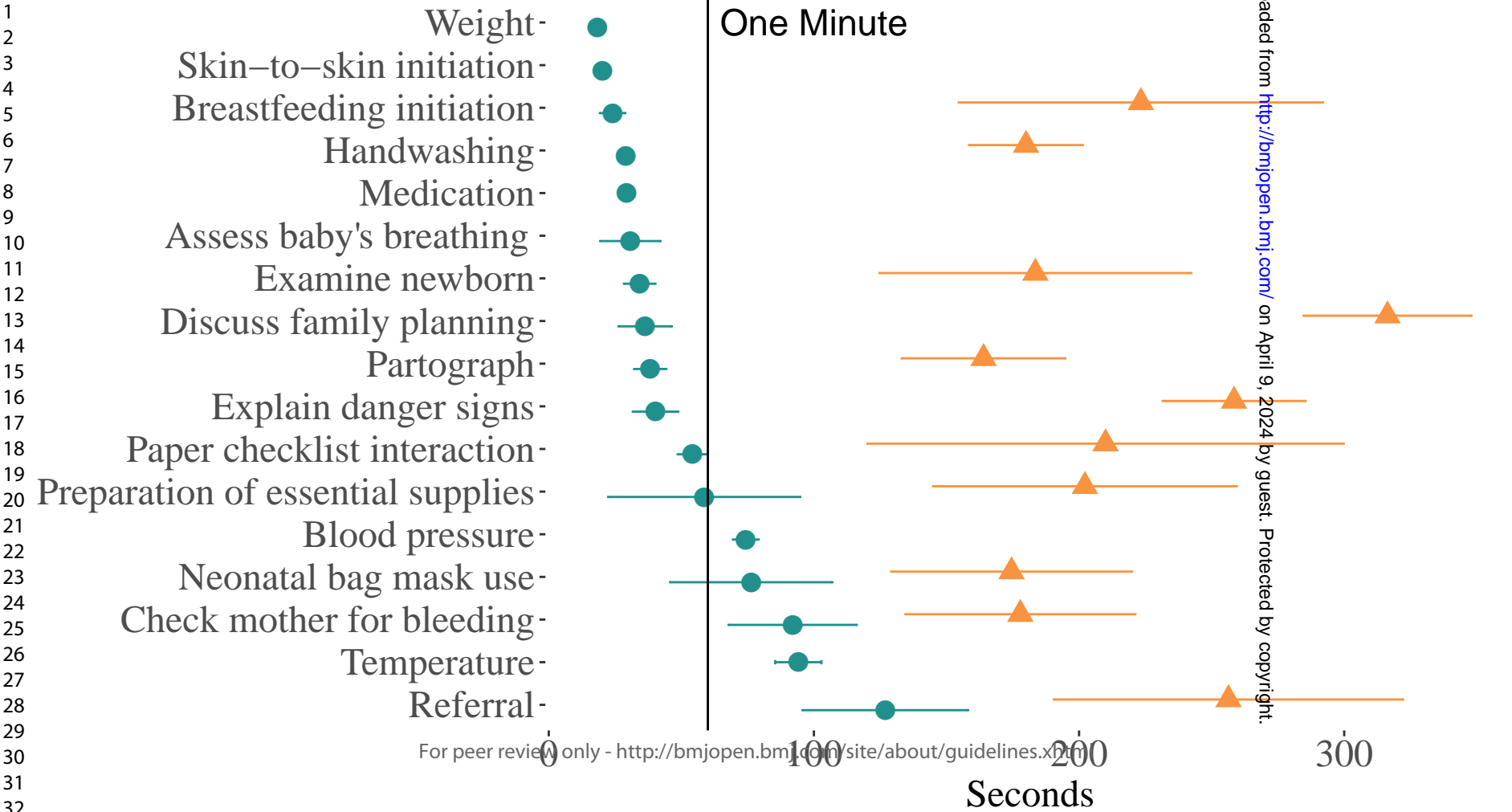
Title: Birth attendant tasks stratified by patient-load per provider

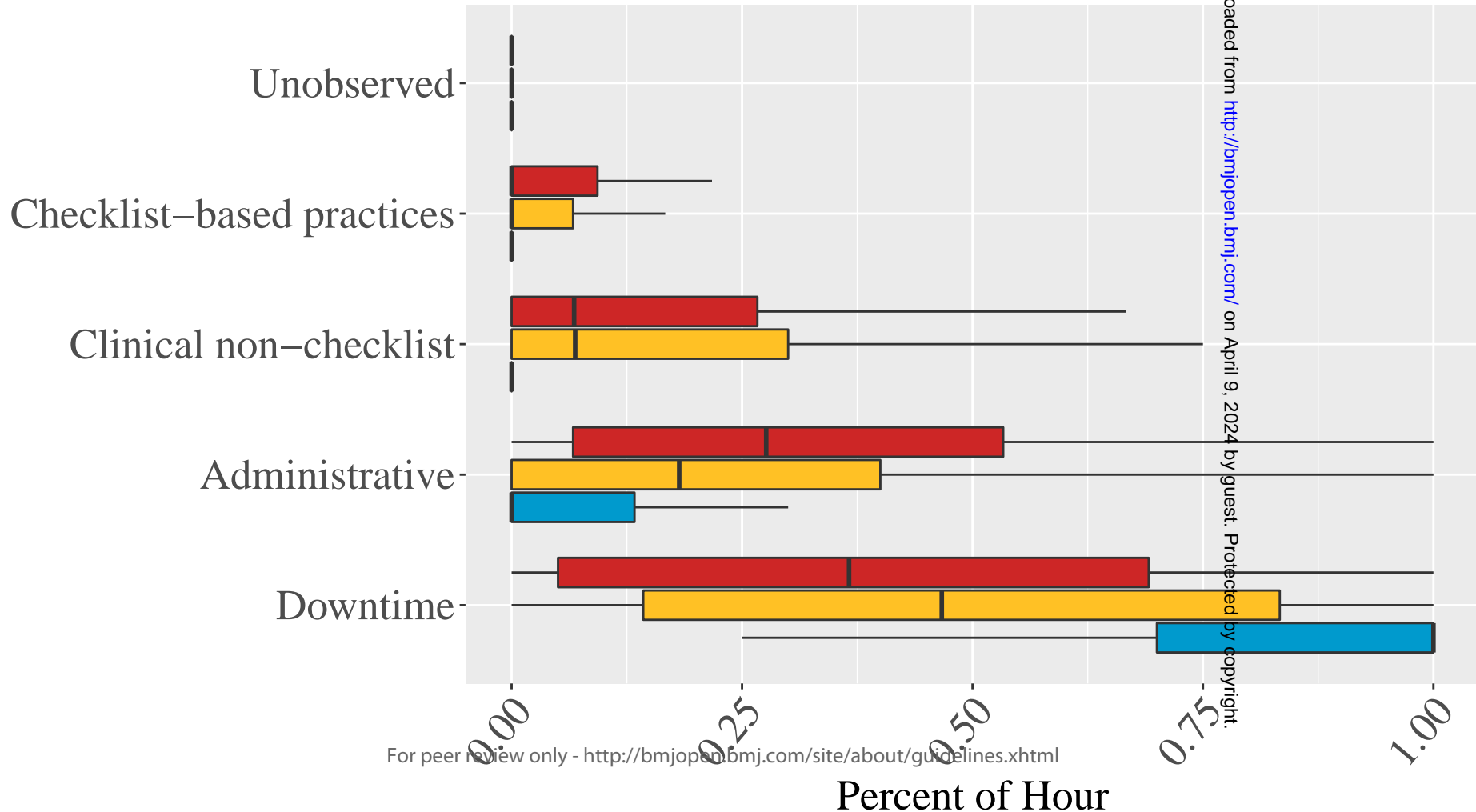
Legend: colored bar regions represent the interquartile range.

FIGURE 3

Title: Percent of facility-staff hours recorded as downtime by patient-load per birth attendant

Legend: none







Supplementary Appendix

Labor in labor and delivery wards: Evidence on provider time-use from the BetterBirth Trial

Appendix Table A1: Activities measured by data collection method

Master (18)	Work Sampling (16)	Time Motion (17)	Time Use (14)
Temperature	Temperature	Temperature	Temperature
Blood pressure	Blood pressure	Blood Pressure	N/A
Partograph	Partograph	Partograph	Partograph
Paper checklist interaction	Checklist/ poster	Paper checklist interaction	Checklist/ poster
Medication	Medication	Admin. Antibiotics/ Admin. Vaccines	Medication
Handwashing	Handwash gloves or alcohol rub	Handwashing	Handwash gloves or alcohol rub
Preparation of essential supplies	Prep of EBS	Prep of essential supplies	Prep of EBS
Neonatal bag mask	Use neonatal bag mask	Neonatal bag	Use neonatal bag mask
Referral	Referring a patient	Referral	Referring a patient
Check mother for bleeding	Check Mother for bleeding	Check mother for bleeding	Check mother for bleeding
Examine newborn	Examination of Newborn (BA)	Examine newborn	Examination of newborn
Skin-to-skin initiation	Examination of Newborn (ASHA)	Examine newborn for danger signs	N/A
Discuss family planning	Initiation of skin-to-skin	Init. of skin-to-skin	N/A
Explain danger signs	Discussing family planning	Discuss family planning	Discussing family planning
Breastfeeding initiation	Group discussion	Discuss family planning (Group)	N/A
Confirm vaccination	Explaining danger signs	Explain danger signs	Explaining danger signs
Weight	Initiation of breastfeeding	Init. of breastfeeding	Initiation of breastfeeding
Check baby's breathing	Confirmation of vaccination	N/A	Confirmation of vaccination
	N/A	Weight	N/A
	N/A	Assess Baby's Breathing	N/A

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Appendix Table A2: Time Motion Observation Tool
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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Maternal Temperature													
Blood Pressure													
Partograph interaction													
Paper checklist or poster interaction													
Administration of antibiotics, magnesium sulfate, oxytocin or antiretroviral													
Hand washing, clean gloves or alcohol rub													
Preparation of Essential Supplies at bedside table													
Use of neonatal bag and mask for baby													
Referring a patient													

	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Check mother for bleeding													
Examination of Newborn													
<i>Examine the Baby for Danger Signs</i>													
<i>Assess Baby's Breathing</i>													
<i>Take Baby's Temperature</i>													
<i>Take Baby's Weight</i>													
<i>Monitor the Baby in order to Take Appropriate Action for Special Care (Requires Resuscitation)</i>													
Initiation of skin-to-skin													

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	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Discussing Family Planning													
Explaining Danger Signs for mother and child													
Group Discussion (if family planning and danger signs could not be observed)													
Initiation of breastfeeding													
Administration of Vaccination													

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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
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	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Maternal Temperature													
Blood Pressure													
Partograph interaction													
Paper checklist or poster interaction													
Administration of antibiotics, magnesium sulfate, oxytocin or antiretroviral													
Hand washing, clean gloves or alcohol rub													
Preparation of Essential Supplies at bedside table													
Use of neonatal bag and mask for baby													
Referring a patient													

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	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Check mother for bleeding													
Examination of Newborn													
Examine the Baby for Danger Signs													
Assess Baby's Breathing													
Take Baby's Temperature													
Take Baby's Weight													
Monitor the Baby in order to Take Appropriate Action for Special Care (Requires Resuscitation)													
Initiation of skin-to-skin													

	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Discussing Family Planning													
Explaining Danger Signs for mother and child													
Group Discussion (if family planning and danger signs could not be observed)													
Initiation of breastfeeding													
Administration of Vaccination													

**Appendix Table A3: Work Sampling Census
(see next page for start of PDF)**

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BB Work Sampling Census Sheet*Cover Page*

A	Facility Code	
B	Date of Observation (DD/MMM/YYYY)	____/____/____
C	Notes about Work Sampling Census Observation:	
D	FADA Employee ID	

Work Sampling Census Sheet 29April2016

BB Work Sampling Census Page

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Directions: update these numbers when you begin work sampling and in the last 5 minutes of every 2 hours of observation. Record the time and update the numbers based on FADA TL observation only and not official record

Hour	Start	Start + 2	Start + 4	Start + 6	Start + 8	Start + 10				
Clock Time										
Number of Women Admitted During Previous 2 hours										
Number of Women CURRENTLY in Waiting Room										
Number of Women CURRENTLY in L&D										
Number of Women CURRENTLY in Recovery										
Number Women Discharged / Transferred / Died During Previous 2 hours										
Number of Birth Attendants CURRENTLY on Duty in L&D										
Number of Helpers CURRENTLY on Duty in L&D										

Appendix Table A4: Work Sampling Observation Tool
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BB Work Sampling Observation Tool

A	Facility Code	
B	Date of Observation (DD/MMM/YYYY)	____/____/____
C	Health Care Worker Unique ID	
D	Health Care Worker Cadre	<input type="checkbox"/> Doctor <input type="checkbox"/> L.H.V <input type="checkbox"/> A.N.M <input type="checkbox"/> Staff Nurse <input type="checkbox"/> Other
E	Years of Experience as a Health Worker	_____ Years _____ Months
F	Years of Experience as a Health Worker at this health facility	
G	Did Health care Worker consent to Observation	___Yes ___No
H	Notes about Work Sampling Observation:	
I	Tool ID Code	
J	FADA Employee ID	
K	FADA Role	<input type="checkbox"/> First Observer <input type="checkbox"/> DQA Observer
L	FADA Start Time	____:____
M	FADA End Time	____:____

Patients Consented	
Yearly Number	From which register did you get the yearly number?

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WHO Safe Childbirth Checklist Activities

Non WHO SCC Activities

Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alcohol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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	Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Appendix Table A5: General task categories in work sampling

General Group	Specific Activity
Checklist (CL)	Temperature
	Blood pressure
	Partograph
	Paper checklist interaction
	Medication
	Handwashing
	Prep of essential supplies
	Neonatal bag mask
	Referral
	Check mother for bleeding
	Examine newborn
	Skin-to-skin initiation
	Discuss family planning
	Explain danger signs
	Breastfeeding initiation
	Confirm vaccination
Non-Checklist Clinical	Non-CL Direct Patient Care
Administrative	Admin. Duties
Downtime	Break
	Downtime

Appendix Table A6: Task-time estimates for Essential Birth Practices

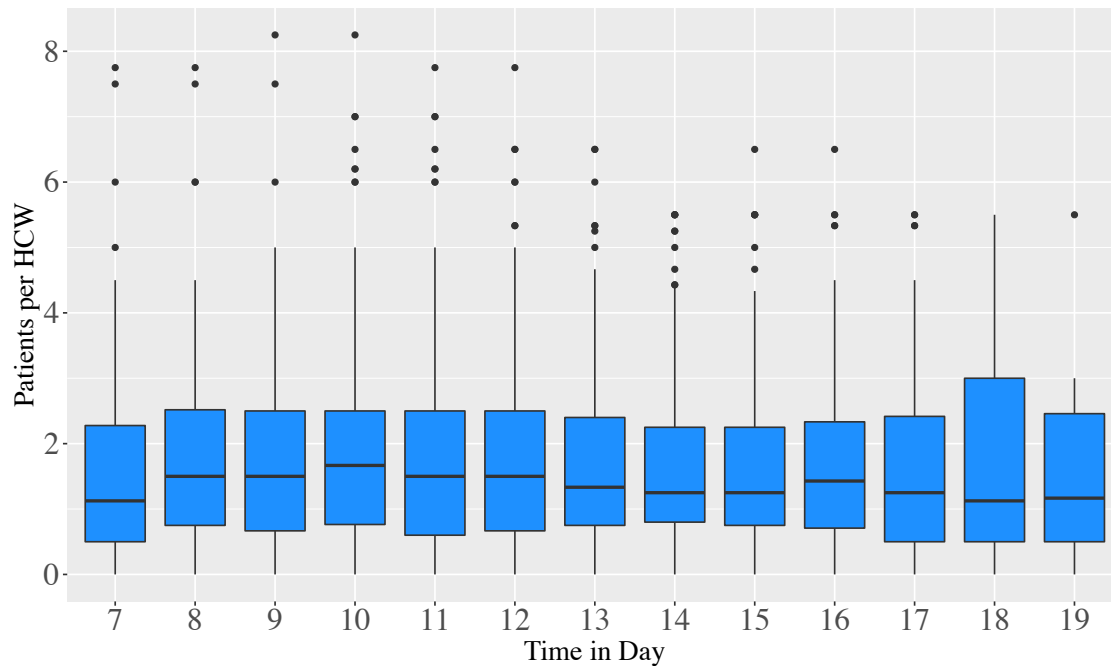
Essential Birth Practices	Time Source	Mean	SE	Min (seconds)	Max	Sample Size
Referral	Direct measurement	127	16	16	330	21
	Self-report	256	34	90	720	22
Temperature	Direct measurement	94	4	3	275	92
	Self-report	60	0	60	60	2
Check mother for bleeding	Direct measurement	92	12	2	320	37
	Self-report	178	22	60	300	14
Neonatal bag mask use	Direct measurement	76	16	6	300	22
	Self-report	175	23	60	300	11
Blood pressure	Direct measurement	74	2	20	165	126
	Self-report	N/A				N/A
Preparation of essential supplies	Direct measurement	59	18	8	436	31
	Self-report	202	29	120	600	18
Paper checklist interaction	Direct measurement	54	3	4	180	175
	Self-report	210	46	150	300	3
Explain danger signs	Direct measurement	40	4	8	109	41
	Self-report	258	14	60	600	65
Partograph	Direct measurement	38	3	9	88	38
	Self-report	164	16	30	240	15
Discuss family planning	Direct measurement	36	5	4	94	30
	Self-report	316	16	60	600	60
Examine newborn	Direct measurement	34	3	4	177	143
	Self-report	184	30	60	600	17
Assess baby's breathing	Direct measurement	31	6	10	60	9
	Self-report	N/A				N/A
Medication	Direct measurement	29	1	1	150	419
	Self-report	225	75	150	300	2
Handwashing	Direct measurement	29	1	1	81	208
	Self-report	180	11	150	210	6
Breastfeeding initiation	Direct measurement	24	2	6	60	43
	Self-report	223	35	120	420	9
Skin-to-skin initiation	Direct measurement	20	2	3	93	89
	Self-report	N/A				N/A
Weight	Direct measurement	18	2	5	44	35
	Self-report	N/A				N/A

Appendix Table A7: Heat map of self-reported most time-consuming Checklist tasks*

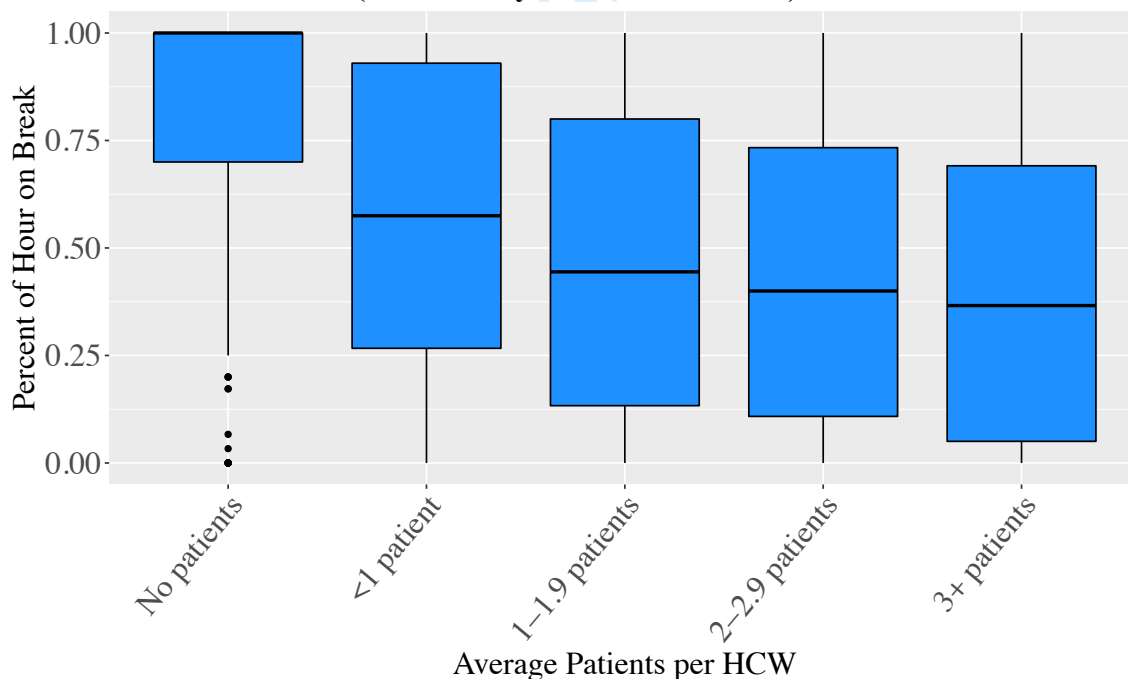
Checklist Activity	Rank 1 (Number of Respondents)	Rank 2	Rank 3	Total
Discussing family planning	41	16	3	60
Explaining danger signs	22	31	12	65
Prep of EBS	5	3	10	18
Check mother for bleeding	3	4	7	14
Initiation of breastfeeding	3	2	4	9
Referring a patient	3	11	8	22
Partograph	2	3	10	15
Use neonatal bag mask	2	1	8	11
Examination of newborn	1	4	12	17
Handwash gloves or alcohol rub	1	3	2	6
Checklist/ poster	0	2	1	3
Confirmation of vaccination	0	2	3	5
Medication	0	1	1	2
Temperature	0	0	2	2

*Number of staff reporting activity in each rank position; total staff interviewed = 83

Appendix Figure A1: Median labor and delivery ward patient load by hour (time of day)
(1319 facility-hour observations; one facility-hour dropped in hour 20)



Appendix Figure A2: Median percent of hour on break by patient load per HCW
(1320 facility-hour observations)





CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	6
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	4-5
	2b	Specific objectives or hypotheses	6
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	6
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	N/A
Participants	4a	Eligibility criteria for participants	6
	4b	Settings and locations where the data were collected	6
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	6-8
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	10-12
	6b	Any changes to trial outcomes after the trial commenced, with reasons	N/A
Sample size	7a	How sample size was determined	See protocol paper
	7b	When applicable, explanation of any interim analyses and stopping guidelines	N/A
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	See protocol paper
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	6 + abstract
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	See protocol paper
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to	See protocol

		interventions	paper
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those assessing outcomes) and how	N/A
	11b	If relevant, description of the similarity of interventions	N/A
Statistical methods	12a	Statistical methods used to compare groups for primary and secondary outcomes	Descriptive analysis in RCT
	12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses	N/A
Results			
Participant flow (a diagram is strongly recommended)	13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and were analysed for the primary outcome	6 and 10-12
	13b	For each group, losses and exclusions after randomisation, together with reasons	N/A
Recruitment	14a	Dates defining the periods of recruitment and follow-up	7
	14b	Why the trial ended or was stopped	7
Baseline data	15	A table showing baseline demographic and clinical characteristics for each group	See main RCT results paper
Numbers analysed	16	For each group, number of participants (denominator) included in each analysis and whether the analysis was by original assigned groups	See main RCT results paper
Outcomes and estimation	17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its precision (such as 95% confidence interval)	See main RCT results paper
	17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	N/A
Ancillary analyses	18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing pre-specified from exploratory	All pre-specified measures
Harms	19	All important harms or unintended effects in each group (for specific guidance see CONSORT for Harms)	N/A
Discussion			
Limitations	20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	12-15
Generalisability	21	Generalisability (external validity, applicability) of the trial findings	12-15
Interpretation	22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	12-15

1	Other information			
2	Registration	23	Registration number and name of trial registry	In submission fields
3				
4	Protocol	24	Where the full trial protocol can be accessed, if available	Published manuscript included in submission
5				
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9	Funding	25	Sources of funding and other support (such as supply of drugs), role of funders	In submission fields
10				
11				

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13 *We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also

14 recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials.

15 Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.

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BMJ Open

Estimating maternity ward birth attendant time use in India: A microcosting study

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2021-054164.R2
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Primary Subject Heading:	Global health
Secondary Subject Heading:	Obstetrics and gynaecology
Keywords:	Health economics < HEALTH SERVICES ADMINISTRATION & MANAGEMENT, Maternal medicine < OBSTETRICS, Quality in health care < HEALTH SERVICES ADMINISTRATION & MANAGEMENT

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Word Count: 3294

Abstract:

Objectives

Despite global concern over the quality of maternal care, little is known about the time requirements to complete essential birth practices. Using three micro-costing data collection methods within the BetterBirth trial, we aimed to assess time use and the specific time requirements to incorporate the WHO Safe Childbirth Checklist into clinical practice.

Setting

We collected detailed survey data on birth attendant time-use within the BetterBirth trial in Uttar Pradesh, India. The BetterBirth trial tested whether the peer-coaching-based implementation of the WHO Checklist was effective in improving the quality of facility-based childbirth care.

Participants

We collected measurements of time-to-completion for 18 essential birth practices from July 2016 through October 2016 across 10 facilities in 5 districts (1559 total timed observations). An anonymous survey asked about the impact of the WHO Checklist on birth attendants at every intervention facility (15 facilities, 83 respondents) in the Lucknow hub. Additionally, data collectors visited facilities to conduct a census of patients and birth attendants across 20 facilities in 7 districts between June 2016 to November 2016 (610 2-hour facility observations).

Primary and secondary outcome measures

The primary outcome measure of this study is the percent of staff time required to complete the essential birth practices included in the WHO Checklist.

Results

When birth attendants were timed, we found practices were completed rapidly (18 seconds – 2 minutes). As the patient load increased, time dedicated to clinical care increased but remained low relative to administrative and downtime. On average, WHO Checklist clinical care accounted for less than 7% of birth attendant time-use per hour.

Conclusions

We did not find that a coaching-based implementation of the WHO Checklist was a burden on birth attendant’s time-use. However, questions remain regarding the performance quality of practices and how to accurately capture and interpret idle and break time.

Trial registration

NCT02148952

Strengths and Limitations

- Three distinct time-use capture methods were used to estimate the time-requirements of a coaching-based implementation of the World Health Organization (WHO) Safe Childbirth Checklist
- Both stop-watch and birth attendant reported time-to-complete individual evidence-based practices were used to estimate time-to-complete essential birth practices
- A census of birth attendants and patients in combination with work sampling data on birth attendant time use was used to estimate the percent of a staffing hour spent on general task categories including administrative duties, Checklist-based practices, Clinical non-Checklist, and downtime.
- As this work was embedded within the BetterBirth trial, only a subset of treatment facilities were sampled and we are not able to compare across treatment and control facilities or conduct sub-analyses by facility type
- Further work is needed to differentiate true downtime from watchful waiting as this study does not include breakdowns within the broad category of downtime.

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3 **INTRODUCTION**

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5 Remarkable achievements have been made in the reduction of maternal and neonatal mortality

6 globally.[1,2] One of the primary achievements of the Millennium Development Goals Era was

7 increased rate of facility-based childbirth.[3] However, evidence suggests increased coverage of

8 services does not necessarily lead to mortality and morbidity reductions.[4,5] A large portion of

9 stillbirths and maternal and neonatal deaths remain preventable with timely, high-quality

10 care.[6–8] As low- and middle-income countries (LMICs) continue to expand access to services,

11 ensuring patients receive high-quality, evidence-based clinical care is essential for continued

12 progress in population health.[9]

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26 The use of evidence-based care in labor and delivery facilities remains low.[10,11] Even when

27 women reach a facility in a timely manner, without adequate and appropriate treatment,

28 preventable deaths occur.[12] Many interventions seek to improve the quality of care in LMIC

29 health systems by increasing the number of essential birth practices performed for each laboring

30 mother.[9] The World Health Organization’s Safe Childbirth Checklist (Checklist) is one such

31 effort.[13] The Checklist is a clinical care aid that synthesizes and prioritizes evidence-based

32 essential birth practices (practices) from admission to discharge in order to increase the number

33 of practices—like handwashing, checking the mother for bleeding, or discussing family

34 planning—performed by birth attendants (BAs) at the point of care. Defining essential practices

35 and creating mechanisms like the Checklist for clinical staff to consistently implement those

36 practices has been successful across a diverse set of clinical contexts in both high- and low-

37 income settings.[14–16]

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One complicating factor in quality improvement efforts targeting labor and delivery wards specifically is staff time availability. Across health systems, BAs often report feeling overwhelmed and busy.[17] Additionally, staffing shortages are a known barrier to timely, high-quality clinical care.[18] With any quality-improvement intervention, clinical care may increase staffing time demands or replace existing low-value activities. The implementation of quality-improvement interventions requires understanding existing staff time capacity at baseline and how staff time-use changes post-implementation.

The BetterBirth trial was a matched-pair, cluster-randomized, controlled trial of a coaching-based implementation of the Checklist in Uttar-Pradesh, India to test the effect of the intervention on a composite outcome of perinatal mortality, maternal mortality, or maternal severe complication within 7 days of giving birth.[19,20] Embedded in the BetterBirth trial, we conducted data collection to measure the time-demands of the Checklist practices, with the primary intent of informing a cost-effectiveness analysis (CEA) of the BetterBirth trial. When the main outcome of the BetterBirth trial was a null effect on maternal and neonatal mortality and morbidity, the CEA was rendered irrelevant. However, concerns remained about the possibility that the Checklist introduced a significant time burden on BAs. Prior to the implementation of the BetterBirth trial, BAs often reported feeling overwhelmed and busy. As a result, we used the collected data to answer the following questions:

- (1) What is the time-burden of the practices included in the Checklist?
- (2) Do BAs perceive the Checklist as a significant stress- or time-burden?
- (3) How does BA time-use change as their patient load increases?

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METHODS

Study setting

The BetterBirth trial was a peer-coaching-based implementation of the Checklist in Uttar Pradesh, India. The matched-pair, cluster-randomized, controlled trial randomized the BetterBirth trial across 120 facilities (60 control, 60 treatment) with a study population of women and their newborns, the birth attendants (BAs) providing care.. Study facilities had more than 1,000 deliveries per year and minimum of four labor and delivery staff. The study protocol and results have been published and include further details on the study population, design, and methods used to test the primary outcome of interest, maternal and perinatal mortality and morbidity outcomes.[19,20]

This paper details three time-use data collection methods to triangulate the time-burden of the Checklist practices within the broader time-demands on BAs within the BetterBirth trial.[21]

Data collectors (N=16) were junior nurses who received training and supportive supervision for data quality assurance across all three data collection methods (each described in more detail in subsections below). We captured 18 specific Checklist practices (Appendix Table A1) as well as non-Checklist clinical care, administrative duties, and break/downtime. Although the intention was to distinguish between a scheduled break and non-scheduled downtime, efforts to delineate between these two activities by data collectors was difficult in practice. For the purposes of this paper, ‘downtime’ refers to a mix of scheduled breaks as well as idle time for other reasons, such as no patients or watchful waiting during clinical care. We first measured time-to-completion for 18 practices via direct BA observation during clinical practice (time-demand). We then surveyed BAs about their experience during the BetterBirth trial (perceived time-demand). Finally, we

visited facilities and conducted both a census of births as well as observing clinical care activities at regular intervals (BA time-use).

The time-demand of Checklist practices

We collected measurements of Checklist practice time-to-completion for 18 practices over a four-month period from July 2016 through October 2016 across 10 facilities in 5 districts. Data collectors visited each facility 2-3 times per week, for 8 hours shifts between 7am-3pm or 11am-7pm. If available, a second data collector or a supervisor performed data quality assurance activities. Time-to-complete tasks were assessed by the data collectors with stopwatches, recorded on paper (Appendix Table A2), and transferred to an Excel spreadsheet. The time measurements were used to estimate the time required to complete each Checklist practice.

Perceived time-demand of the Checklist by BAs

We also surveyed BAs on their time-burden perceptions. The anonymous survey asked general questions about the impact of the Checklist on the daily routines and workloads of BAs (83 respondents) at every intervention facility (15 facilities) in the Lucknow hub (the cost-effectiveness data collection survey region with 30 total facilities) from June to July 2016. All staff working at the facility on the day of data collection were provided the survey and could answer anonymously. The survey also asked respondents to rank the top three most time-consuming items on the Checklist and estimate the time required to complete those tasks. The specific time estimates for Checklist practices were used to supplement and compare with the stopwatch time measurements.

BA time-use in the labor and delivery ward

How providers use their time depends on both the patient demand and the number of BAs on duty. To estimate the patient demand and health care labor supply, data collectors visited facilities to conduct a census of patients and BAs every 2 hours, recording the results on a paper form (Appendix Table A3). Observations were taken across 20 facilities in 7 districts from June 2016 to November 2016. This data was used to calculate the average number of patients per BA at given facilities and times of day.

In addition to the census, we also observed BAs conducting regular care (a work sampling approach) to capture the proportion of time spent on various types of clinical and non-clinical work.[22] A data collector visited a facility and, for each hour observed, recorded the type of activity the BA was engaged in at pre-specified 2-minute intervals on a paper form (Appendix Table A4). For example, if at 11:00 a.m. the BA was using a neonatal bag and mask, the data collector recorded that activity. At 11:02 a.m. the data collector would again record what the BA was doing; in some cases, she might still be using a neonatal bag and mask, while in other cases, there may be a new activity listed such as non-Checklist direct patient care. This type of data provides estimates of proportional time spent on various activities but does not directly estimate the time required for specific tasks.

If there were at least two BAs on duty at the same time, observations alternated between two BAs. For example, the 11:00 AM observation would pertain to BA1 while the 11:02 AM observation would pertain to BA2, alternating back and forth throughout the hour. If only one BA was available for observation, an observation was taken every 2 minutes for their work. We calculate the proportion of each BA’s time spent in different general activity categories to

estimate the overall time-use in given facility-hours (Appendix Table A5 maps specific activities to general categories).

Ethics approval

The study protocol was approved by the ethics committees of: Community Empowerment Lab (Ref no: 2014006), Jawaharlal Nehru Medical College (Ref no: MDC/IECHSR/2015–16/A-53), Harvard T.H. Chan School of Public Health (Protocol 21 975–102), Population Services International (Protocol ID: 47-2012), WHO (Protocol ID: RPC 501) and Indian Council of Medical Research. The protocol was reviewed and re-approved on an annual basis. We obtained consent from each facility's leadership for trial participation and data collection on eligible mothers from facility registers. Birth attendants and facility staff verbally agreed to participate prior to trial initiation. Independent observers obtained written consent from women or their surrogates and verbal consent from birth attendants prior to observation.

Public involvement in research

Patient and provider representatives worked with us to refine the Checklist when it was originally designed in 2009. The BetterBirth trial study research question and design did not have direct patient involvement, but did have a scientific advisory committee that included clinicians, researchers, government officials who work in the same area. We did receive and modified the dissemination plan based on feedback from providers and government partners for each participating facility/district. Further, we published a report for wider dissemination and audience found at: betterbirth.ariadnelabs.org

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3 **RESULTS**

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5 **The time-demand of Checklist practices**

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8 Across all Checklist practices, a total of 1,559 practices were directly timed from 35 unique birth

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10 attendants (BAs) across 10 facilities during clinical care (see Appendix Table A6 for practice-

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12 specific sample sizes). Handwashing (N=419) and the administration of medication (N=208)

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14 were the most frequently observed direct measurements, while referrals (N=21) and the

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16 assessment of the baby’s breathing (N=9) had the fewest recorded observations. Directly

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18 measured task-times revealed a pattern of rapid time-to-complete practices on the Checklist.

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20 When Checklist practices were directly measured using stopwatches, the average time-to-

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22 complete the task ranged from 127 seconds (a referral) to 18 seconds (weighing the baby). Tasks

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24 like breastfeeding initiation and discussing family planning that require conversations and

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26 (potentially) complex patient-BA interactions both took less than 1 minute on average (black

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28 dots on Figure 1 and Appendix Table A6). Over 70% (N=12 out of 18 practices) of the average

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30 time-to-complete measurements were less than one minute.

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40 **Perceived time-demand of the Checklist by BAs**

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43 Across 15 facilities, there were 83 total respondents to the survey. The majority of BAs

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45 responded that the Checklist made their jobs easier (96%; N=80). When BAs were asked if the

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47 Checklist took away from non-Checklist activities, only 17% of responders felt other clinical

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49 duties were rushed (N=11) or their workday was prolonged (N=3).

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Respondents were asked to rank the three most time-consuming Checklist practices and estimate the time required to complete those three tasks. Discussing family planning was the most frequently reported time-consuming activity (ranked #1 by 49% of BAs (Appendix Table A7)). All tasks were estimated by BAs to take less than 5:07 minutes on average. The self-reported task-times were longer than the direct measurements, particularly in discussion-based practices like explaining danger signs and discussion family planning (Figure 1).

BA time-use in the labor and delivery ward

BA time-use incorporates data from the work sampling time-use data collection and the facility BA and patient census. In total, 610 2-hour facility periods were recorded for the patient census and 27,768 individual task observations were recorded in our work sampling survey. Within the hours of data collection (7am-7pm), we found relatively constant median patient-load at 1.4 patients-per-BA with large variability in the potential patient-load for any given facility-hour (0 to 8 patients-per-BA observed range) (Appendix Figure A1).

Clinical care (both non-Checklist and Checklist) was 21% of the average facility-staff hour. As patients-per-BA increased, so did clinical care and administrative duties. When there were no patients, BAs spent the majority of their time in downtime (80% of time) or conducting administrative tasks (15% of time) and less than 1% of time on Checklist clinical care. Once the patient-load increased to 1-2 patients-per-BA, BA time-use shifted towards clinical care (23% of BA time; 5% Checklist specific) as well as administrative tasks (26% up from 15% with no patients). At 3 or more patients-per-BA, the Checklist accounted for 7% of BA time (out of a total 24% of the hour spent on clinical care). However, even at high patient-loads (3+), the most

common time-use, on average, was still recorded as downtime (40% in downtime compared to 24% in clinical care; Figure 2). Sample size breakdowns for individual work sampling observations by patient load and task-type are available in Appendix Table A8.

However, the average BA downtime is a misleading statistic. When the full distribution of BA downtime by facility-BA-hour are graphed, there is clear heterogeneity in the distribution that is not captured by summary measures like the mean or median percent of the hour spent in downtime. Particularly for the 1-2 patient categorization, there is a clear bi-modal trend with BAs spending the majority of staff-hours either completely in downtime or without any downtime. Similarly, for the 0 and 3+ patient categories, the distributions are highly skewed to all downtime (0 patients) and no downtime (3+ patients). Taken across all these categories, summary statistics mask the extreme downtime dichotomy experienced in practice by BAs (Figure 3, Appendix Figure A2). Sample size breakdowns for individual work sampling observations by patient load and task-type are available in Appendix Table A9.

DISCUSSION

The time-demand on BAs is an important piece of the maternal and newborn quality-of-care puzzle. Quality improvement efforts inherently require staff time to shift away from existing time uses and towards evidence-based practices such as those included in the Checklist. Using three different data collection efforts, we found that the Checklist practices were not an undue time burden on BAs. However, based on our data, we are not confident that practices were performed at sufficient quality. Further, our results show a high proportion of ambiguously measured downtime, a lesson to learn from in future studies to differentiate watchful waiting

from true downtime. Concerns about the quality of care provided are consistent with the overall BetterBirth trial findings—treatment facilities did not have reduced mortality and morbidity after the Checklist was implemented.

Several of the time-to-complete practice measures seemed implausibly fast to be of sufficient quality. In particular, tasks like initiation of breastfeeding, initiation of skin-to-skin contact, discussion or family planning, and referrals likely require more time in expectation than is currently being allocated based on our study results. Referrals, which were the most time-consuming task overall, were still completed within 2 minutes. Given the difficulty of breastfeeding initiation,[23,24] it is unlikely that a mean task-time of 24 seconds (SE = 16 seconds) accurately captures the true time required to successfully initiate breastfeeding. In other cases, the timing seems plausible. For example, the CDC recommends handwashing for 15-20 seconds.[25] In our sample, handwashing took an average of 29 seconds. Similarly, although the self-reported sample of task-time estimates is skewed towards tasks that the BAs perceived as relatively more burdensome, the self-reported time-to-complete tasks remained lower than expected *a priori*. These results are similarly indicative that time-to-complete Checklist-related practices are too low to have been consistently performed at high-quality. Further research is needed to estimate minimum time requirements for the performance of practices at high quality and how the Checklist, when implemented at high-quality, impacts the staffing needs of a facility. One potential downside of a checklist-based intervention is a desire to get through the items as quickly as possible rather than at the pace required to perform each task at high-quality. Further quality approaches may also consider how to incorporate incentives for not just completing a checklist but reaching quantifiable quality benchmarks for the checklist items.

Although individual practices took less than 2 minutes to complete on average and overall less than 5 minutes for the full practice list, it is still possible that the workload of clinical care (and/or administrative tasks) before the introduction of the Checklist was sufficiently demanding that BAs did not have the slack to take on any incremental tasks newly introduced with the Checklist. Across all our data collection methods, however, high-quality clinical care was not the major time-use of BAs in the BetterBirth study population. One of the main open questions from our time-use data collection is how to understand and estimate the time-constraints faced by labor and delivery ward BAs. The nature of labor and delivery ward care requires long periods of waiting followed by high-stress, high-demand moments of clinical care. Could moments of inactivity actually be high-stress, high-alert contexts compared to times when the BA is truly on break? How should we differentiate between breaks that are necessary versus time that could be reallocated towards high-quality clinical care? How would the percent of time spent conducting clinical care change if quality of care improved? Our data highlights the importance and difficulty of estimating supply-side constraints in the highly unpredictable context of labor and delivery wards. In the future, it will be important to continue to estimate how quality improvement interventions impact the time-use of providers including work to parse out time which appears to be free, but in reality may be a version of alert waiting.

Ensuring quality care at facilities not only requires thoughtful clinical care practices, it also requires staffing strategies.[26–30] Our data collection efforts add empiric evidence on how BAs in Uttar Pradesh, India use their time across both clinical and non-clinical care under varying levels of patient demand. In future implementations of the Checklist, our data on the time-to-

complete clinical tasks as well as the time-use of BAs can serve as both a model of how to collect data and as a baseline for potential data collection improvements that could address lingering questions raised in this paper.

There are several limitations in our methods and data collection. Although we began with separate categories for breaks and downtime, this distinction was not clear during the actual observation. We cannot reliably distinguish true breaks from watchful waiting. Practices were meant to be timed from start to finish, pausing for breaks. For instance, if a family planning discussion began but was interrupted by breastfeeding initiation, the stopwatch should have been stopped and restarted when the family planning discussion restarted to capture the overall time required for that practice. Given the consistently short task-time estimates, this may not have occurred. In our survey of BAs, our sample size is relatively small (N=83), the responses may not generalize to the broader BA population in our study and Uttar Pradesh more broadly. Instead of asking the BAs to estimate the task-time for all 18 practices, we only asked for the top three in an effort to keep the survey short. However, it limits our self-reported task-times to only those activities that BAs considered especially time consuming, biasing the self-reported results upwards. Finally, this study was not designed to study variation in birth attendant time-use by facility-type, a stratified analysis by facility-type may help explain some of the variation in patient load per birth attendant and birth attendant time-use.

There are often calls for measurable indicators of health care quality. In the recent Lancet Global Health Commission on High Quality Health Systems, many of the available quality-metrics rely on the proportion or number of evidence-based practices performed.[9] Although completion of

tasks is important, our evidence suggests simply performing evidence-based care does not itself ensure quality. This outcome mirrors the message that coverage of services does not equate to quality. When future quality-improvement and evidence-based care interventions are implemented, it will remain important to understand how the intervention fits within the broader responsibilities and time demands of BAs as well as estimating time demands by facility-type. Quality care requires essential care is completed at a satisfactory level beyond simple completion of tasks.

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CONTRIBUTORSHIP STATEMENT

KEAS, SR, and KTL conceived of the study. KTL conducted the analysis. VPS and TK supervised field operations and reviewed survey instruments. KTL, AK, KEAS, and LB wrote the manuscript. AK provided extensive edits and manuscript support. LB, DET, MMD, and AJ provided operational support for the study. MR provided clinical inputs for the study. All authors (KEAS, LB, DET, VPS, MMD, AJ, MR, TK, AK, SR, and KTL) reviewed the manuscript and provided edits.

COMPETING INTERESTS

The authors have no competing interests to declare.

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DATA SHARING

Data are available in a public, open access repository. Data are available on the Harvard Dataverse Platform under the BetterBirth Dataverse website. This can be found at: <https://dataverse.harvard.edu/dataverse/BetterBirthData>

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FIGURE 1

Title: Time-to-complete specific Checklist related tasks*

Legend: Tasks with 2 or fewer observations have been excluded from this graph but are included in Appendix Table A6

FIGURE 2

Title: Birth attendant tasks stratified by patient-load per provider

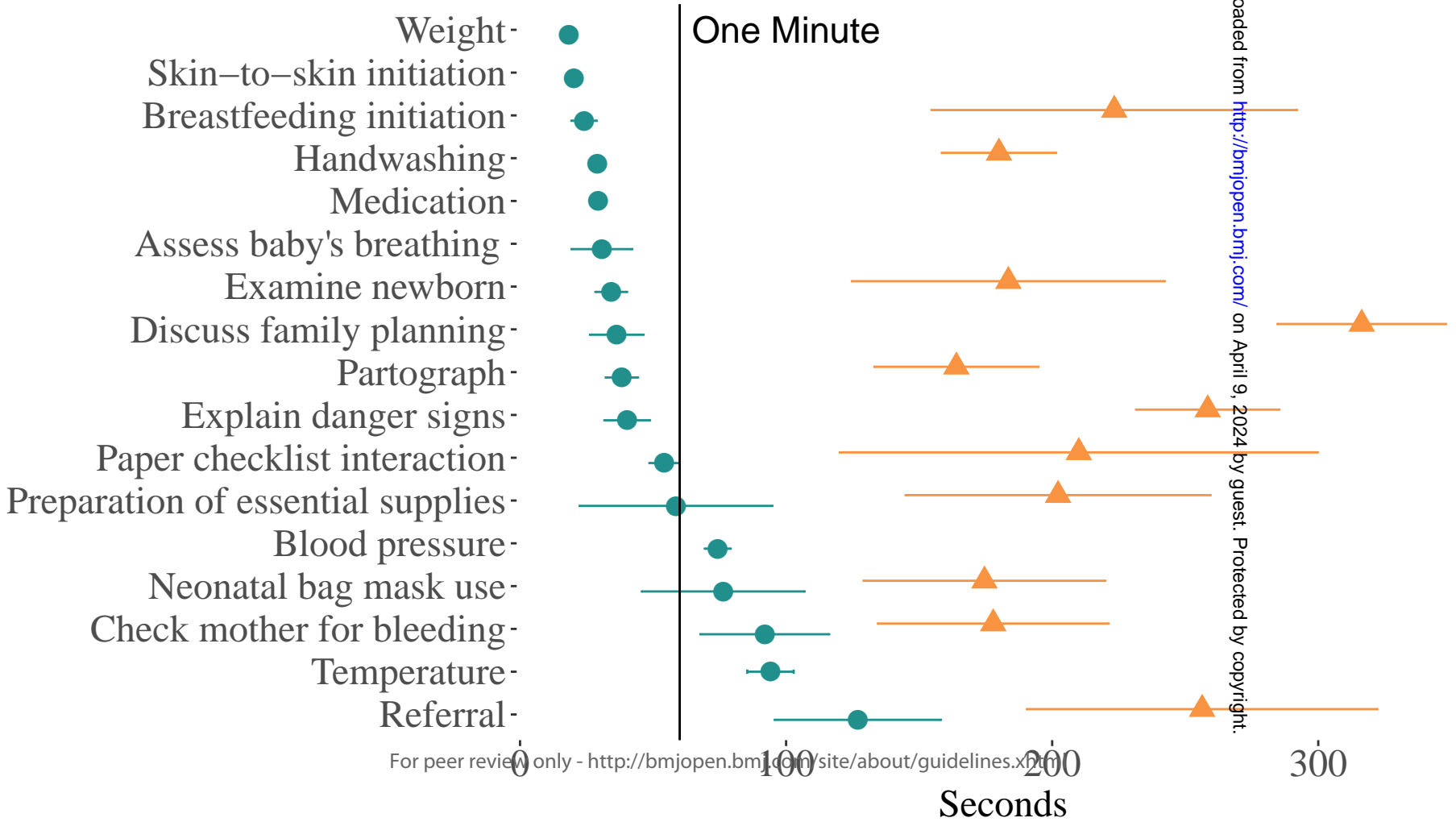
Legend: colored bar regions represent the interquartile range.

FIGURE 3

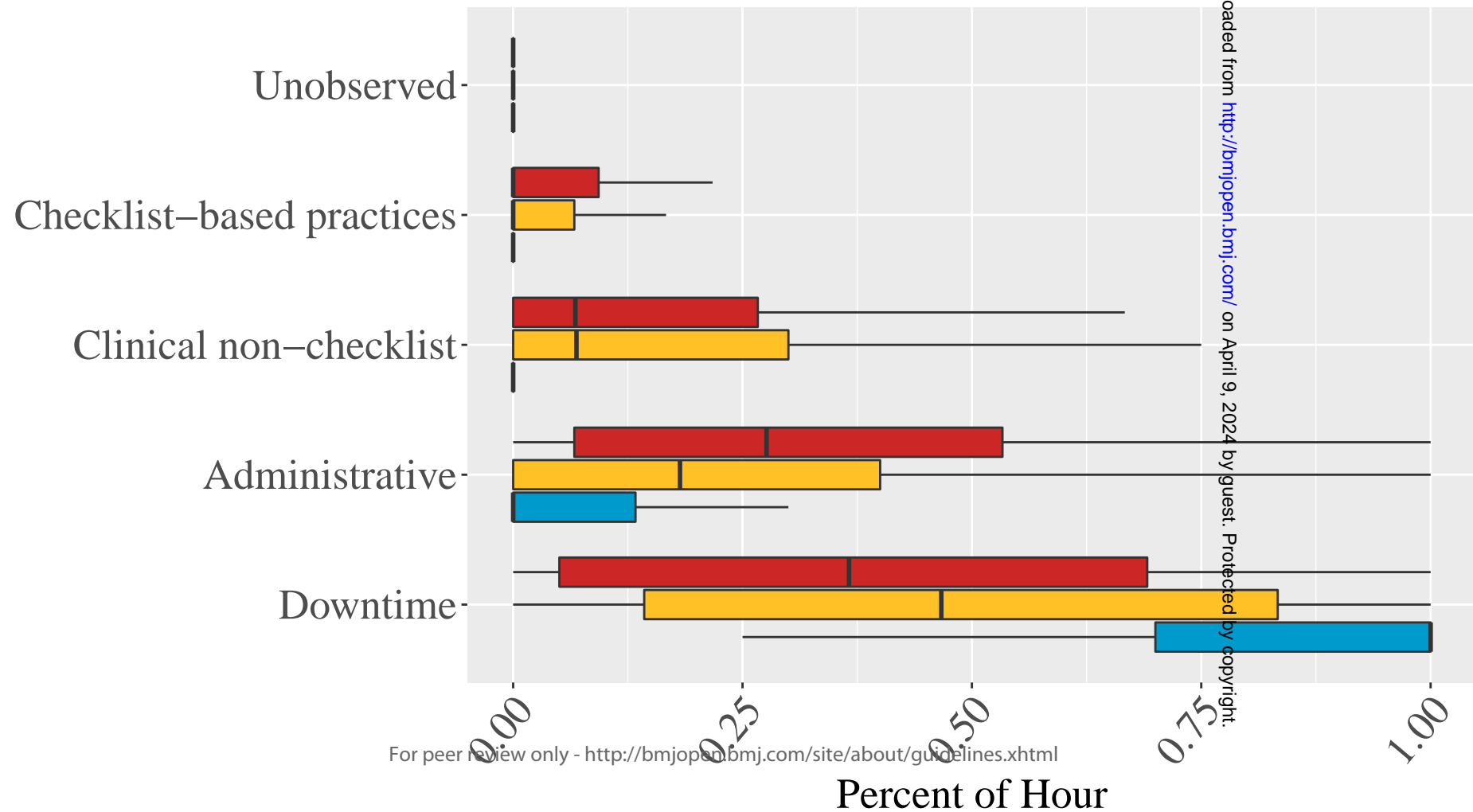
Title: Percent of facility-staff hours recorded as downtime by patient-load per birth attendant

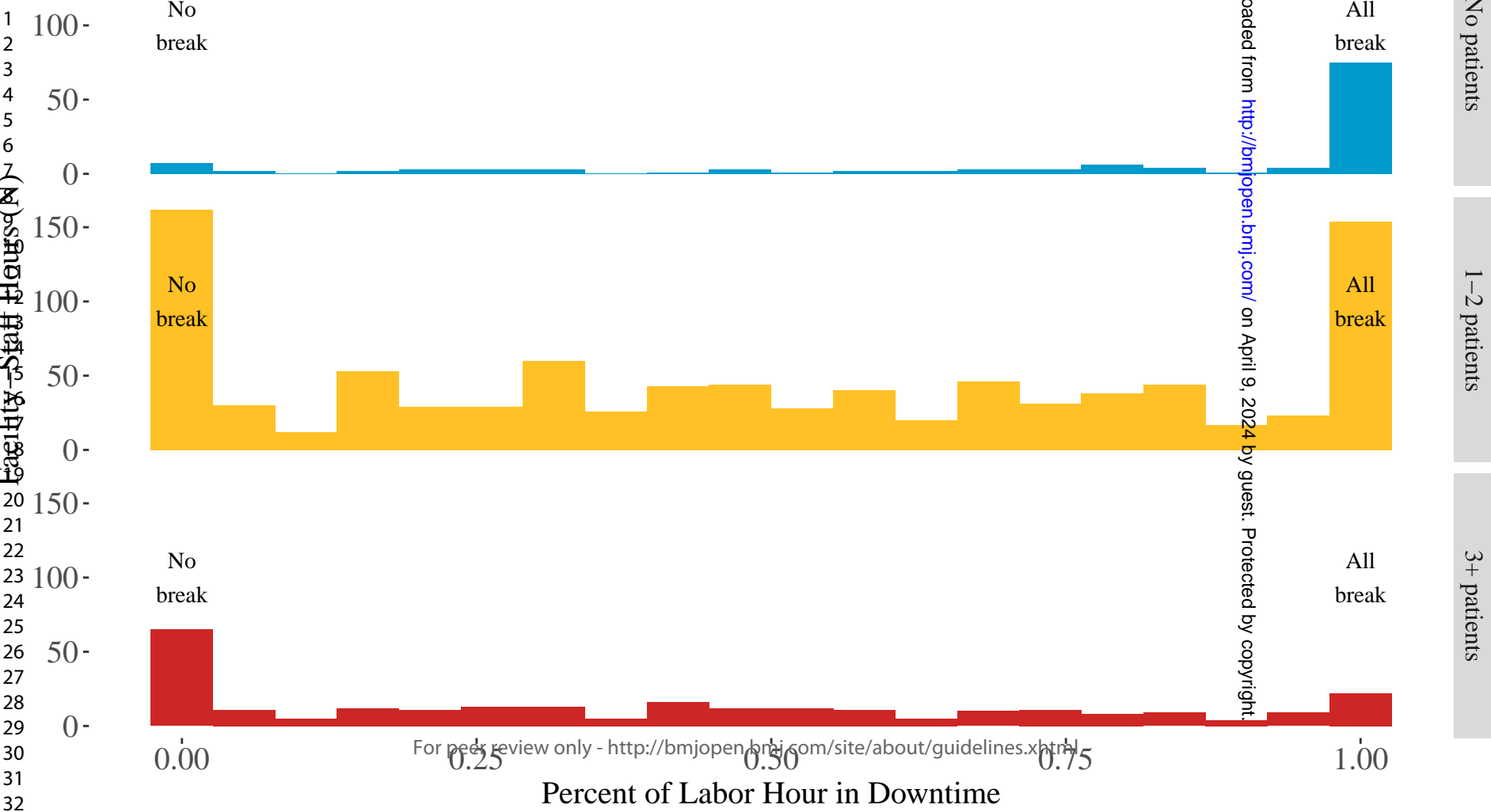
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Supplementary Appendix

Labor in labor and delivery wards: Evidence on provider time-use from the BetterBirth Trial

Appendix Table A1: Activities measured by data collection method

Master (18)	Work Sampling (16)	Time Motion (17)	Time Use (14)
Temperature	Temperature	Temperature	Temperature
Blood pressure	Blood pressure	Blood Pressure	N/A
Partograph	Partograph	Partograph	Partograph
Paper checklist interaction	Checklist/ poster	Paper checklist interaction	Checklist/ poster
Medication	Medication	Admin. Antibiotics/ Admin. Vaccines	Medication
Handwashing	Handwash gloves or alcohol rub	Handwashing	Handwash gloves or alcohol rub
Preparation of essential supplies	Prep of EBS	Prep of essential supplies	Prep of EBS
Neonatal bag mask	Use neonatal bag mask	Neonatal bag	Use neonatal bag mask
Referral	Referring a patient	Referral	Referring a patient
Check mother for bleeding	Check Mother for bleeding	Check mother for bleeding	Check mother for bleeding
Examine newborn	Examination of Newborn (BA)	Examine newborn	Examination of newborn
Skin-to-skin initiation	Examination of Newborn (ASHA)	Examine newborn for danger signs	N/A
Discuss family planning	Initiation of skin-to-skin	Init. of skin-to-skin	N/A
Explain danger signs	Discussing family planning	Discuss family planning	Discussing family planning
Breastfeeding initiation	Group discussion	Discuss family planning (Group)	N/A
Confirm vaccination	Explaining danger signs	Explain danger signs	Explaining danger signs
Weight	Initiation of breastfeeding	Init. of breastfeeding	Initiation of breastfeeding
Check baby's breathing	Confirmation of vaccination	N/A	Confirmation of vaccination
	N/A	Weight	N/A
	N/A	Assess Baby's Breathing	N/A

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Appendix Table A2: Time Motion Observation Tool
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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Maternal Temperature													
Blood Pressure													
Partograph interaction													
Paper checklist or poster interaction													
Administration of antibiotics, magnesium sulfate, oxytocin or antiretroviral													
Hand washing, clean gloves or alcohol rub													
Preparation of Essential Supplies at bedside table													
Use of neonatal bag and mask for baby													
Referring a patient													

	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Check mother for bleeding													
Examination of Newborn													
<i>Examine the Baby for Danger Signs</i>													
<i>Assess Baby's Breathing</i>													
<i>Take Baby's Temperature</i>													
<i>Take Baby's Weight</i>													
<i>Monitor the Baby in order to Take Appropriate Action for Special Care (Requires Resuscitation)</i>													
Initiation of skin-to-skin													

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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Discussing Family Planning													
Explaining Danger Signs for mother and child													
Group Discussion (if family planning and danger signs could not be observed)													
Initiation of breastfeeding													
Administration of Vaccination													

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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Maternal Temperature													
Blood Pressure													
Partograph interaction													
Paper checklist or poster interaction													
Administration of antibiotics, magnesium sulfate, oxytocin or antiretroviral													
Hand washing, clean gloves or alcohol rub													
Preparation of Essential Supplies at bedside table													
Use of neonatal bag and mask for baby													
Referring a patient													

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	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Check mother for bleeding													
Examination of Newborn													
Examine the Baby for Danger Signs													
Assess Baby's Breathing													
Take Baby's Temperature													
Take Baby's Weight													
Monitor the Baby in order to Take Appropriate Action for Special Care (Requires Resuscitation)													
Initiation of skin-to-skin													

	Patient Yearly Number _____				Patient Yearly Number _____				Patient Yearly Number _____				General Activity (cannot be assigned to specific patient)
	From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				From which register did you get the yearly number? <input type="checkbox"/> Delivery <input type="checkbox"/> Referred Out <input type="checkbox"/> Admission				
	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	PP 1	PP 2	PP 3	PP 4	
Discussing Family Planning													
Explaining Danger Signs for mother and child													
Group Discussion (if family planning and danger signs could not be observed)													
Initiation of breastfeeding													
Administration of Vaccination													

Appendix Table A3: Work Sampling Census
(see next page for start of PDF)

For peer review only

BB Work Sampling Census Sheet*Cover Page*

A	Facility Code	
B	Date of Observation (DD/MMM/YYYY)	____/____/____
C	Notes about Work Sampling Census Observation:	
D	FADA Employee ID	

Work Sampling Census Sheet 29April2016

BB Work Sampling Census Page

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Directions: update these numbers when you begin work sampling and in the last 5 minutes of every 2 hours of observation. Record the time and update the numbers based on FADA TL observation only and not official record

Hour	Start	Start + 2	Start + 4	Start + 6	Start + 8	Start + 10				
Clock Time										
Number of Women Admitted During Previous 2 hours										
Number of Women CURRENTLY in Waiting Room										
Number of Women CURRENTLY in L&D										
Number of Women CURRENTLY in Recovery										
Number Women Discharged / Transferred / Died During Previous 2 hours										
Number of Birth Attendants CURRENTLY on Duty in L&D										
Number of Helpers CURRENTLY on Duty in L&D										

Appendix Table A4: Work Sampling Observation Tool
(see next page for start of PDF)

For peer review only

BB Work Sampling Observation Tool

A	Facility Code	
B	Date of Observation (DD/MMM/YYYY)	____/____/____
C	Health Care Worker Unique ID	
D	Health Care Worker Cadre	<input type="checkbox"/> Doctor <input type="checkbox"/> L.H.V <input type="checkbox"/> A.N.M <input type="checkbox"/> Staff Nurse <input type="checkbox"/> Other
E	Years of Experience as a Health Worker	_____ Years _____ Months
F	Years of Experience as a Health Worker at this health facility	
G	Did Health care Worker consent to Observation	___Yes ___No
H	Notes about Work Sampling Observation:	
I	Tool ID Code	
J	FADA Employee ID	
K	FADA Role	<input type="checkbox"/> First Observer <input type="checkbox"/> DQA Observer
L	FADA Start Time	____:____
M	FADA End Time	____:____

Patients Consented	
Yearly Number	From which register did you get the yearly number?

WHO Safe Childbirth Checklist Activities

Non WHO SCC Activities

Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alcohol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Observation Time	1. Mat Temp	2. Blood Pressure	3. Parto.	4. Checklist/poster	5. Medication	6. Hand-wash gloves or alochol rub	7. Prep of EBS	8. Use neonatal bag mask	9. Referring a patient	10. Check Mother for bleeding	11. Examination of Newborn	12. Initiation of skin-to-skin	13. Discussing Family Planning	14. Danger signs	15. Group Discussion (if family planning and danger signs could not be observed)	16. Initiation of Breast-feeding	17. Confirmation of Vaccination	18. Non-CL Direct Patient Care	19. Admin. Duties	20. Break	21. Down-time	22. Unobserved
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Appendix Table A5: General task categories in work sampling

General Group	Specific Activity
Checklist (CL)	Temperature
	Blood pressure
	Partograph
	Paper checklist interaction
	Medication
	Handwashing
	Prep of essential supplies
	Neonatal bag mask
	Referral
	Check mother for bleeding
	Examine newborn
	Skin-to-skin initiation
	Discuss family planning
	Explain danger signs
	Breastfeeding initiation
	Confirm vaccination
Non-Checklist Clinical	Non-CL Direct Patient Care
Administrative	Admin. Duties
Downtime	Break
	Downtime

Appendix Table A6: Task-time estimates for Essential Birth Practices

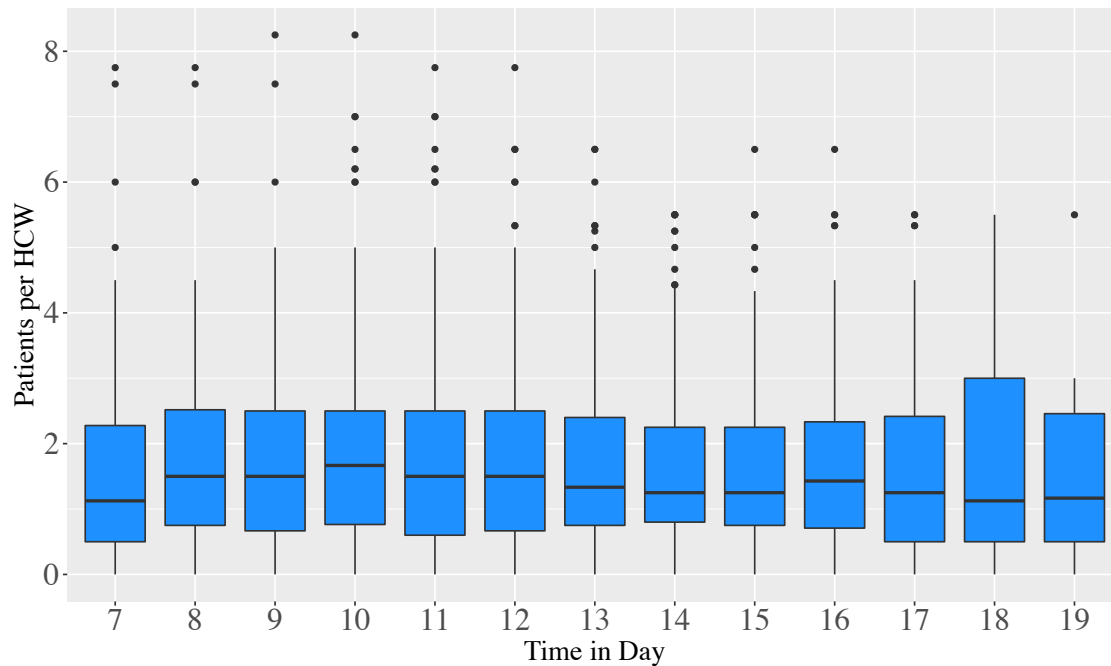
Essential Birth Practices	Time Source	Mean	SE	Min (seconds)	Max	Sample Size
Referral	Direct measurement	127	16	16	330	21
	Self-report	256	34	90	720	22
Temperature	Direct measurement	94	4	3	275	92
	Self-report	60	0	60	60	2
Check mother for bleeding	Direct measurement	92	12	2	320	37
	Self-report	178	22	60	300	14
Neonatal bag mask use	Direct measurement	76	16	6	300	22
	Self-report	175	23	60	300	11
Blood pressure	Direct measurement	74	2	20	165	126
	Self-report	N/A				N/A
Preparation of essential supplies	Direct measurement	59	18	8	436	31
	Self-report	202	29	120	600	18
Paper checklist interaction	Direct measurement	54	3	4	180	175
	Self-report	210	46	150	300	3
Explain danger signs	Direct measurement	40	4	8	109	41
	Self-report	258	14	60	600	65
Partograph	Direct measurement	38	3	9	88	38
	Self-report	164	16	30	240	15
Discuss family planning	Direct measurement	36	5	4	94	30
	Self-report	316	16	60	600	60
Examine newborn	Direct measurement	34	3	4	177	143
	Self-report	184	30	60	600	17
Assess baby's breathing	Direct measurement	31	6	10	60	9
	Self-report	N/A				N/A
Medication	Direct measurement	29	1	1	150	419
	Self-report	225	75	150	300	2
Handwashing	Direct measurement	29	1	1	81	208
	Self-report	180	11	150	210	6
Breastfeeding initiation	Direct measurement	24	2	6	60	43
	Self-report	223	35	120	420	9
Skin-to-skin initiation	Direct measurement	20	2	3	93	89
	Self-report	N/A				N/A
Weight	Direct measurement	18	2	5	44	35
	Self-report	N/A				N/A

Appendix Table A7: Heat map of self-reported most time-consuming Checklist tasks*

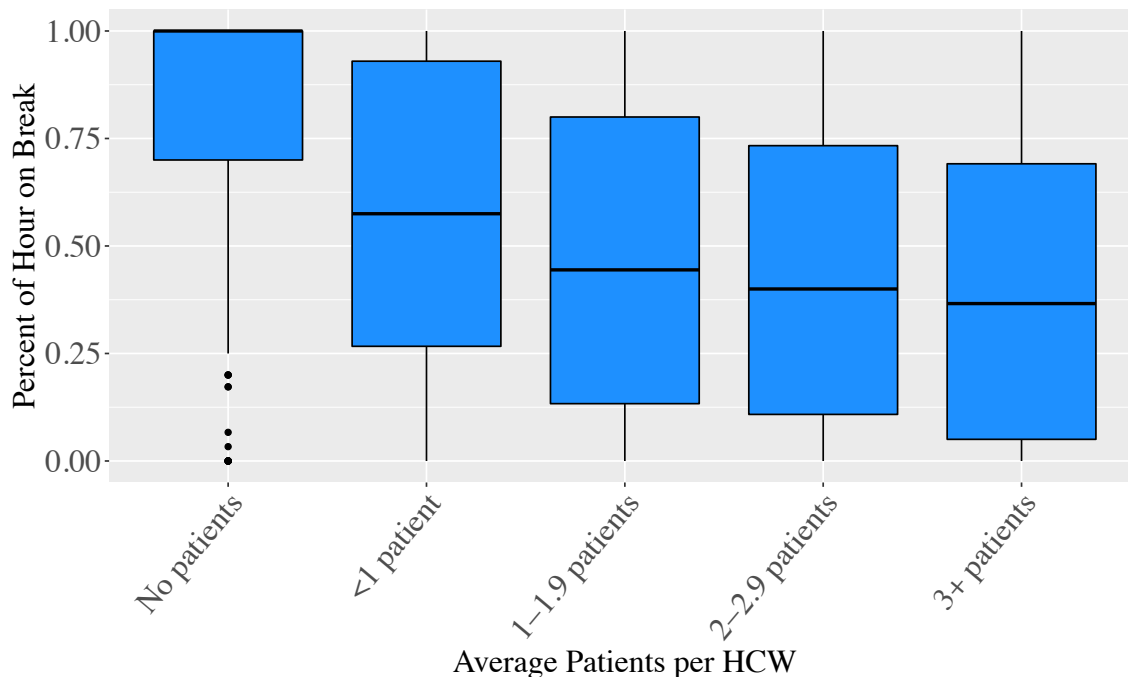
Checklist Activity	Rank 1 (Number of Respondents)	Rank 2	Rank 3	Total
Discussing family planning	41	16	3	60
Explaining danger signs	22	31	12	65
Prep of EBS	5	3	10	18
Check mother for bleeding	3	4	7	14
Initiation of breastfeeding	3	2	4	9
Referring a patient	3	11	8	22
Partograph	2	3	10	15
Use neonatal bag mask	2	1	8	11
Examination of newborn	1	4	12	17
Handwash gloves or alcohol rub	1	3	2	6
Checklist/ poster	0	2	1	3
Confirmation of vaccination	0	2	3	5
Medication	0	1	1	2
Temperature	0	0	2	2

*Number of staff reporting activity in each rank position; total staff interviewed = 83

Appendix Figure A1: Median labor and delivery ward patient load by hour (time of day)
(1319 facility-hour observations; one facility-hour dropped in hour 20)



Appendix Figure A2: Median percent of hour on break by patient load per HCW
(1320 facility-hour observations)





CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	6
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	4-5
	2b	Specific objectives or hypotheses	6
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	6
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	N/A
Participants	4a	Eligibility criteria for participants	6
	4b	Settings and locations where the data were collected	6
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	6-8
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	10-12
	6b	Any changes to trial outcomes after the trial commenced, with reasons	N/A
Sample size	7a	How sample size was determined	See protocol paper
	7b	When applicable, explanation of any interim analyses and stopping guidelines	N/A
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	See protocol paper
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	6 + abstract
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	See protocol paper
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to	See protocol

		interventions	paper
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those assessing outcomes) and how	N/A
	11b	If relevant, description of the similarity of interventions	N/A
Statistical methods	12a	Statistical methods used to compare groups for primary and secondary outcomes	Descriptive analysis in RCT
	12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses	N/A
Results			
Participant flow (a diagram is strongly recommended)	13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and were analysed for the primary outcome	6 and 10-12
	13b	For each group, losses and exclusions after randomisation, together with reasons	N/A
Recruitment	14a	Dates defining the periods of recruitment and follow-up	7
	14b	Why the trial ended or was stopped	7
Baseline data	15	A table showing baseline demographic and clinical characteristics for each group	See main RCT results paper
Numbers analysed	16	For each group, number of participants (denominator) included in each analysis and whether the analysis was by original assigned groups	See main RCT results paper
Outcomes and estimation	17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its precision (such as 95% confidence interval)	See main RCT results paper
	17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	N/A
Ancillary analyses	18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing pre-specified from exploratory	All pre-specified measures
Harms	19	All important harms or unintended effects in each group (for specific guidance see CONSORT for Harms)	N/A
Discussion			
Limitations	20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	12-15
Generalisability	21	Generalisability (external validity, applicability) of the trial findings	12-15
Interpretation	22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	12-15

1	Other information			
2	Registration	23	Registration number and name of trial registry	In submission fields
3				
4	Protocol	24	Where the full trial protocol can be accessed, if available	Published manuscript included in submission
5				
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9	Funding	25	Sources of funding and other support (such as supply of drugs), role of funders	In submission fields
10				
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13 *We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also

14 recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials.

15 Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.

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