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## Impacts of economic inequality on healthcare worker safety at the onset of the COVID-19 pandemic: Cross-sectional analysis of a global survey

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# Impacts of economic inequality on healthcare worker safety at the onset of the COVID-19 pandemic: Cross-sectional analysis of a global survey

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## ABSTRACT

**Objectives** To assess the extent to which protection of healthcare workers (HCWs) as COVID-19 emerged was associated with economic inequality among and within countries.

**Design** Cross-sectional analysis of associations of perceptions of workplace risk acceptability and mitigation measure adequacy with indicators of respondents' respective country's economic income level (World Bank assessment) and degree of within-country inequality (Gini index).

**Setting** A global self-administered online survey.

**Participants** 4,977 HCWs and healthcare delivery stakeholders from 161 countries responded to health and safety risk questions and a subset of 4,076 (81.2%) answered mitigation measure questions. The majority (65%) of study participants were female.

**Results** While the levels of *risk* being experienced at the pandemic's onset were consistently deemed as unacceptable across all groupings, participants from countries with less income inequality were somewhat less likely to report unacceptable levels of risk to HCWs regarding both workplace environment (OR=0.92, p=0.012) and workplace organizational factors (OR=0.93, p=0.017) compared to counterparts in more unequal national settings. In contrast, considerable variation existed in the degree to which *mitigation* measures were considered adequate. Adjusting for other influences through a logistic regression analysis, respondents from lower-middle and low-income countries were comparatively much more likely to assess both occupational health and safety (OR=10.91, p=<0.001) and infection prevention and control [IPC] (OR=6.61, p=<0.001) protection measures as inadequate, despite much higher COVID-19 rates in wealthier countries at the time of the survey. Greater within-country income inequality was also associated with perceptions of less adequate IPC measures (OR=0.94, p=0.025). These associations remained significant when accounting for country-level differences in occupational and gender composition of respondents, including specifically when only female care providers, our study's largest and most at-risk sub-population, were examined.

**Conclusions** Economic inequality threatens resilience of health systems that rely on health workers working safely to provide needed care during emerging pandemics.

## Strengths and limitations of this study

- A major strength of the study is its novel empirical testing of the “income inequality” hypothesis for a comparative cross-country analysis of a major global health challenge: protection for a workforce central to the provision of healthcare services during a pandemic.
- This study is based on a unique global self-administered online survey conducted by a network of occupational health experts coordinated by the World Health Organization (WHO) through a large array of professional networks and social media.
- A major limitation of the study is its character as a convenience sample with different compositions by gender and occupation among countries and small sample sizes in some countries; however access to gender and occupation identifiers of respondents has enabled adaptive strategies to take this into consideration.
- The study is exploratory in considering associations with economic inequality, but does not provide a way to consider pathways for this effect, so further research will be needed for this.

**Keywords:** COVID-19; Health Systems; Public Health; Other Study Design; Environmental Health

Occupational Health; Healthcare Workers

## INTRODUCTION

As the COVID-19 pandemic emerged, attention was quickly drawn to risks faced by frontline healthcare providers [1,2] – and the urgent need to strengthen their protection [3,4]. By September 2020, it was estimated that 10% of global infections had been in health workers (HCWs), and over 7,000 had died [5,6]. Notwithstanding inconsistent reporting, Papoutsis and colleagues, in reviewing the global burden of COVID-19 for HCWs by country [6, 7], estimated the percentage of HCW cases among the total cases by April 2020 as ranging from less than 1% in Hong Kong and India, to 19% in Spain.

Despite 60 million people employed in the healthcare sector worldwide [8,9], a global shortage of HCWs persists and is especially critical in low-and middle-income countries (LMICs) [10], where the greatest global burden of disease exists [11]. Risk mitigation is marked by considerable variation [12], with shortcomings in infrastructure and mitigation programs contributing to higher burdens of disease and HCW risk in more poorly resourced settings [13]. The danger that HCWs face of acquiring COVID-19 adds to extensive existing risks in infectious disease endemic states, for example with tuberculosis in Sub-Saharan Africa [14].

While lack of personal protective equipment (PPE) was highlighted early in the COVID-19 pandemic, consideration of broader OHS factors and mitigation measures attracted less initial attention [7,8,15]. To ascertain the extent of OHS risk exposure and the adequacy of mitigation measures in place to meet the challenge of COVID-19, an Ad Hoc expert group of the WHO, the International Labour Organization (ILO) and the International Commission on Occupational Health (ICOH) prepared and circulated a questionnaire survey to identify HCWs perceptions of

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3 the most common threats to their health and safety as well as the adequacy of mitigation  
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5 measures in the emerging pandemic [16].  
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9 Further to a preliminary analysis of survey results [16] regarding risk and adequacy of  
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11 protection, we sought to ascertain the degree to which perceived risk exposure of HCWs and  
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13 adequacy of mitigation measures is associated with a country's economic characteristics.  
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15 Considerable attention, after all, has been given to the impact of economic disparity on health  
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17 [17,18], especially in relation to Wilkinson's "economic inequality hypothesis" suggesting that  
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19 greater inequality is associated with poorer health [19]. In recognition that "the traditional  
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21 exposure-disease framework used in occupational health research is not equipped to address  
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23 societal contexts in which work is embedded" [20], we sought to examine how such driving  
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25 forces [21] as a country's economic inequality might be affecting the wellbeing of HCWs .  
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31 A variety of factors have been examined that might have influenced how the onset of the  
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33 COVID-19 pandemic was experienced in different national settings, including consideration of  
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35 cultural traits [22], specific government regulations and non-pharmaceutical interventions  
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37 [23,24], and political leadership characteristics [25]. Our study sought to apply a cross-country  
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39 perspective to consider the effects of economic inequality, recognizing this to be a dimension of  
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41 considerable relevance in global public health research.  
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46 With this focus, we set out to first consider variation in perceptions of the acceptability of work-  
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48 related risks and the adequacy of mitigation measures that were being experienced by HCWs as  
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50 COVID-19 emerged; and, second, to determine the extent to which variations were associated  
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52 with a country's comparative income level and degree of income inequality.  
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## METHODS

### Survey development

Shortly after the *WHO Ad Hoc Study Group on Health and Safety of Health Workers* was established when the COVID-19 pandemic emerged, it created an online survey aimed at HCWs from all WHO regions globally. In addition to the capture of demographic indicators of respondents, the survey contained 41 questions – 17 on health and safety risks and 24 on mitigation measures [16, Appendix]. Risk questions were grouped into those related to infectious disease transmission, physical work environment, psychological work environment and work organization. For each risk question, participants were asked “*Think about the working conditions of health workers in your country, jurisdiction or health facility....; rate the current level of these risks, now during the COVID-19 pandemic.*” Questions regarding mitigation measures were divided into two groups: occupational health and safety (OHS) and infection prevention and control (IPC). Here, participants were similarly asked: “*Think about the working conditions of health workers in your country, jurisdiction or health facility...rate the level of application of these measures according to your knowledge of the real situation now during the COVID-19 pandemic.*”

### Patient and Public Involvement

The participation of health workers (whose wellbeing is the focus for this study in relation to their assessment of the adequacy of measures to protect them) was indirectly included through the participation of their representatives (unions within the ILO and other professional bodies) who were directly involved in the creation of the research instrument and in the dissemination of the online survey and its initial results.

## Study population and inclusion criteria

Participants were recruited by convenience sampling, with dissemination through a large array of professional networks and social media. The survey, self-administered online to enable rapid low-cost recruitment, was available in Arabic, Chinese, English, French, German, Italian, Portuguese, Russian, Spanish and Swahili. A range of HCWs and stakeholders involved with healthcare delivery were invited to participate. In addition to HCWs in direct patient care in both formal and informal settings and in public and private facilities, respondents also included allied health and supporting staff, including OHS and IPC professionals, administration, management, drivers, public health workers, community health workers, and others as defined by the International Standard Classification of Occupations (ISCO-08). Data collection occurred between May 5<sup>th</sup> and June 25<sup>th</sup>, 2020. Participant results were excluded if they failed to complete demographic questions or if they failed to provide any responses to the risk and mitigation questions. As the survey was designed to be completed and submitted anonymously, no formal request for signed consent was solicited, with participants' submission itself indicating consent to use the information provided as anonymized aggregated data. The study proposal was approved by the Behavioural Research Ethics Board of the University of British Columbia (Ref. H20-01825). This work was supported by the International Development Research Centre (IDRC) under grant M20-00559 and the Canadian Institutes of Health Research (CIHR) under grant VS1-175519 for the “Protecting healthcare workers from COVID-19: a comparative contextualized analysis” research programme.

## Independent variables

Demographic information for individual survey respondents was collected on country, gender, and occupation – the latter separated into 13 categories and then grouped into patient care/health services; specialized technical support; clerical support/administration and management; and other. Details about the study sample population composition and demographic characteristics of participants are presented in Figure S1 and Table S1 respectively.

Our research group, drawn from two WHO Collaborating Centres participating in the survey process, conducted the analysis by consolidating respondents by their home country and then linking this to a WHO geographic region [26]; a comparative country-level economic classification by World Bank income groups based on the annual Atlas gross national income per capita estimates [26,27]; and the country's Gini index - a measure used for the analysis of income inequality present within a country, with a score of 0 representing perfect equality, and a score of 1 representing complete inequality [28]. Data for Gini and economic classification were taken from the World Bank, using the most recent data available. To take account of the variation across regions present during the initial phase of the pandemic, we also considered COVID-19 incidence per million (logarithmic scale) in each country at the time when the survey was completed, as an indicator of the intensity as of a particular date, using values for June 2020 drawn from the "Our World in Data" database [29].

## Dependent variables

Acceptability of workplace risks and adequacy of mitigation measures – the dependent variables in this study – were derived from a factor analysis of individual survey responses, then

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2  
3 aggregated to enable subsequent analysis of the effect of country-level characteristics. Factor  
4 analysis [16] was used to reduce the 41 survey questions into coherent groupings and principal  
5 component analysis with varimax rotation carried out to create factors from each set of  
6 workplace health and safety risk exposure questions (corresponding to workplace risk and  
7 workplace organization acceptability) and mitigation measure questions (corresponding to IPC  
8 and OHS adequacy); Table S2 summarizes the subject matter covered by the questions  
9 consolidated in each factor. Separate factor analyses were run on risk questions and preventive  
10 measure questions. Missing values were excluded in a listwise fashion. The rotated component  
11 matrix was used to identify factors. To measure scale reliability, Cronbach's Alpha was used for  
12 each individual factor. Scores over 0.7 are considered to be acceptable for internal consistency  
13 [30]. The results from the factor analysis are outlined further in our preliminary analysis [16].  
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30 The questions were administered as a 3-point Likert scale, then converted to a 10-point scale for  
31 clearer communication (i.e. midpoint of 2 becoming 5). Numerical scores were assigned to each  
32 answer to establish a scale for both the risk and mitigation measure factors, with higher scores  
33 corresponding to more desirable states. For health and safety risks, a score of 0 was assigned to  
34 "risk is not acceptable at all"; 5 to "risk is acceptable for a short time"; and 10 for "risk is  
35 negligible". For mitigation measures, a score of 0 was assigned to "does not exist at all"; 5 to  
36 "exists and offers some protection"; and 10 to "exists and offers full protection". Responses of  
37 "don't know/unsure" were assigned blanks. Factor scores were then calculated to form an  
38 individual respondent's factor score for each of the four groupings, i.e., work environment risk  
39 acceptability, work organization risk acceptability, OHS adequacy and IPC adequacy and then  
40 aggregated to generate a mean value for each country's respondents, so that inter-country  
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3 comparison could be conducted. The higher the scores, the greater the perceived adequacy of  
4 mitigation measures or acceptability of risk deemed as being experienced.  
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## 10 **Analysis**

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12 The mean country dependent variable factor scores derived from the aggregation of individual  
13 participants' responses served as the basis for considering associations by WHO region,  
14 economic classification, Gini coefficients and COVID-19 incidence. Comparisons of survey  
15 mean scores were carried out using ANOVA analysis, with an alpha of 0.05 used to test  
16 significance. To compare means for the continuous variable Gini coefficient and COVID  
17 incidence scores, we ordinally divided groups of countries into quartiles by values.  
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29 To ensure that intercountry variation was not purely explained by possible gender and  
30 occupational compositional differences among a particular country's respondents, we carefully  
31 examined possible sources of discrepancy (Table S3), using ANOVA analysis to consider effects  
32 that could complicate the cross-country comparison of all respondents. To minimize any such  
33 effect, we considered different ways to stratify our analysis of the study population, notably by  
34 focusing only on those populations that had the most direct workplace experience to personally  
35 being "at risk". Noting the presence of gender differences among patient care deliverers, we  
36 specifically isolated female respondents, who in fact constituted the largest demographic group  
37 of respondents in the study, representing 1,998 respondents from 112 countries (n=1,968 from  
38 112 countries), the largest sub-population.  
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3 Finally, to measure the effect that the interaction of independent variables had on the likelihood  
4 of workplace risks being considered as acceptable in a country setting as COVID was emerging,  
5 and workplace protection and control measures being deemed as adequate, we created and  
6 applied a logistic regression model. Preferred outcomes for this analysis were assessed as mean  
7 factor scores  $\geq 5$ , corresponding to assessments that mitigation “exists and offers some  
8 protection” or better; or “risk is acceptable for a short time” or better. All statistical analysis was  
9 done using R and SPSS Statistics software [31,32].

## 20 RESULTS

### 21 Overall study population and survey responses

22 There were 4,977 participants who responded to health and safety risk questions and a subset of  
23 4,076 (81.2%) who answered mitigation measure questions. The majority of study participants  
24 were female (65%), reflecting the make-up of the health sector workforce. Most participants  
25 were from the European region (35%), followed by the Americas (31%), the Western Pacific  
26 region (15%) and Africa (10%); the South East Asian (4%) and Eastern Mediterranean regions  
27 (3%) made up the smallest proportion of participants. In total there were 161 countries  
28 represented in the survey. Portugal (n=549, 11%), US (n=451, 9%), Brazil (n=373, 7%), Canada  
29 (n=263, 5%), and China (n=233, 5%) had the most participants. The majority of respondents  
30 were from countries of high-economic classification (59%), followed by upper-middle (27%),  
31 lower middle (10%) and low (4%). Most survey participants worked for a health services  
32 employer (61%), followed by government services (15%) and businesses and farms (10%).  
33 Those working in academia, professional associations, international organizations and non-  
34 government organizations each encompassed less than 10%. Finally, the type of occupation was  
35 predominantly patient care/health (56%) services, followed by 29% providing technical services  
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such as IPC or OHS specialists, 7% in administration and 10% identified as working in other sectors (Table S1).

The largest percentage of countries were in Europe (30%) and over a third of all countries were high-income countries (35%). The average Gini index was 37.8 (SD=7.7) and the mean and median COVID-19 incidence rate per million was 1,360 and 278, respectively at the time the survey was conducted.

Table 1 illustrates that considerable variation exists in these variables across the different WHO regions, indicating the distinct characteristics and conditions present at the onset of the pandemic. It is especially noteworthy that case levels had been far greater in high-income country areas at the survey mid-point (June 1<sup>st</sup>, 2020). For example, the cases per million was 2,525 in Europe versus 119 in Africa; 5,408 in the United States; and only 138 in India and 97 in Indonesia.

**Table 1: Country characteristics of different WHO regions**

Region	Number of countries	Countries by income classification*				Mean country values		Study Population characteristics	
		High	Upper-middle	Lower-middle	Low	Inequality	COVID	Gender	Occupation
						Gini coefficient*	cases per million <sup>a,*</sup>	Female* (%)	Frontline Patient care* (%)
Overall	161	57	42	36	26	37.8	1,360	65.5%	56.4%
AFRO	37	0	6	12	19	43.2	119	44.8%	52.1%
EMRO	20	6	3	7	4	35.2	2,407	39.8%	29.4%
EURO	48	32	13	2	1	31.8	2,525	68.2%	64.4%
PAHO	30	11	14	4	1	44.8	1,135	73.3%	46.5%
SEARO	9	0	2	6	1	35.0	86	36.7%	56.3%
WPRO	17	8	4	5	0	37.0	512	70.7%	68.8%

Abbreviations: AFRO: Africa; EMRO: Eastern Mediterranean; EURO: Europe; p: p-values; PAHO: Americas; SEARO: South-East Asian; WPRO: Western Pacific

Note: \* p <0.001, a: COVID rates as of June 2020.



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6 As summarized in Table 2 (full table in appendix Table S4), the majority of respondents  
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8 designated most of the health and safety risk parameters as “not acceptable at all”.

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10 Circumstances most reported as such included bullying or psychological harassment in the  
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12 workplace (54%), physical violence and assaults (54%), exposure to blood, bodily fluids, and  
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14 other infectious materials (52%), inadequate sanitation facilities (52%), and sexual harassment  
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16 (50%). In contrast, areas such as time pressure and high workload (38%), skin damage from PPE  
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18 (33%) and shift work with night shifts (23%) were deemed to be less of a concern. There were  
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20 no risk categories in which the most common response was “risk is negligible”.

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26 Mitigation measures related to the above areas of concern were seen as particularly lacking, with  
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28 only the category of “policies for facilities for hand hygiene” designated as “exists and offers full  
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30 protection” (full tables in appendix Table S5). For example, despite psychosocial-related risks,  
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32 including bullying, harassment, physical violence, and sexual harassment ranked consistently  
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34 high (54%, 54%, 50% respectively), only 21% indicated that corresponding policies “exist and  
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36 offer full protection”, with similar dissatisfaction for the adequacy of mitigation measures for  
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38 other key areas such as IPC policy (28%), availability of PPE (34%) as well as training and  
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40 education of workers about OHS (21%) and IPC (32%). Only in two mitigation measures areas –  
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42 availability of facilities for hand hygiene, and policies for post-exposure prophylaxis (such as  
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44 HIV or hepatitis B) – did most participants indicate that measures existed and offered full  
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46 protection (54% and 42%, respectively). These results show an overwhelming majority of  
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48 participants indicating that the risks they faced were not acceptable at all and that very few of the  
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50 corresponding mitigation measures offered adequate protection to HCWs.  
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**Table 2: Risk acceptability and mitigation adequacy – selected worldwide survey responses**

Risk acceptability	Risk is not acceptable at all	Risk is acceptable for a short time	Risk is negligible	Don't know/unsure
<b>Infectious risk work environment</b>				
Exposure to blood, body fluids, respiratory secretions, other potentially infectious materials	<b>52%</b>	29%	15%	4%
Inadequate sanitation facilities	<b>52%</b>	21%	23%	4%
Skin damage from personal protective equipment and/or frequent hand hygiene	33%	<b>46%</b>	16%	5%
<b>Physical work environment</b>				
Crowded workplace	<b>42%</b>	36%	18%	4%
Thermal discomfort (cold, heat, humidity)	25%	<b>46%</b>	24%	5%
<b>Psychosocial work environment</b>				
Bullying or psychological harassment	<b>54%</b>	18%	21%	7%
Sexual harassment	<b>50%</b>	10%	31%	9%
<b>Work organization</b>				
Time pressure, high workload	38%	<b>49%</b>	10%	3%
Shift work with night shifts	23%	<b>48%</b>	21%	8%
Mitigation measure adequacy	Does not exist at all	Exists and offers some protection	Exists and offers full protection	Don't know/unsure
<b>Infection prevention and control</b>				
IPC policy in the health facility	8%	<b>60%</b>	28%	4%
Personal protective equipment, e.g. masks, gloves, goggles, gowns are readily available	8%	<b>55%</b>	34%	3%
Training and education of workers about infection prevention and control	11%	<b>54%</b>	32%	3%
Facilities for hand hygiene (hand washing and disinfection) are readily available	3%	40%	<b>54%</b>	3%
<b>Occupational health and safety</b>				
Occupational health and safety policy and management system in the facility	14%	<b>58%</b>	22%	6%
Regular assessment of workplace health and safety risks and controls	22%	<b>51%</b>	21%	6%
Engineering controls, such as ventilation, physical barriers, safer devices	19%	<b>54%</b>	19%	8%
Prevention of workplace violence and security measures	21%	<b>52%</b>	21%	6%
Workplace policies against bullying, psychological and sexual harassment	27%	<b>43%</b>	21%	9%

Note: Most cited response highlighted in bold

## Associations with risk exposure acceptability and mitigation measure adequacy

Unacceptable levels of *risk* (i.e., factor scores below 5) were consistently reported for both Work Organization and Work Environment across geographic regions, economic income level categories, equity classifications and COVID-19 incidence rates, with no statistically significant differences observed within these categories (Table 3). However, we observed multiple significant differences in how the adequacy of OHS and especially IPC (overall mean of 4.67) *mitigation measures* were perceived. These apparent associations, observed to be present for all the explanatory factors we examined, drew attention to the need to consider the adjusted effect of each independent variable through the logistic regression analysis that we subsequently conducted.

**Table 3: Unadjusted risk acceptability and Mitigation adequacy associations**

Explanatory Variable		Risk acceptability				Mitigation adequacy			
		Work environment		Work organization		IPC		OHS	
		mean	p	mean	p	mean	p	mean	P
<b>TOTAL</b>	By country means	4.23		4.29		4.67		6.08	
	By individuals	3.88		3.87		4.79		6.28	
<b>Region</b>	AFRO	4.11	0.34	4.17	0.30	<b>3.68</b>	<b>&lt;0.01*</b>	<b>5.31</b>	<b>0.03*</b>
	EMRO	4.01		4.25		<b>5.02</b>		<b>6.33</b>	
	EURO	4.47		4.24		<b>5.28</b>		<b>6.54</b>	
	PAHO	4.03		3.99		<b>4.24</b>		<b>5.92</b>	
	SEARO	3.44		4.76		<b>5.11</b>		<b>6.30</b>	
	WPRO	4.83		5.03		<b>5.24</b>		<b>6.35</b>	
<b>Economic Classification</b>	High	4.51	0.24	4.62	0.15	<b>5.61</b>	<b>&lt;0.01*</b>	<b>6.99</b>	<b>&lt;0.01*</b>
	Upper-middle	4.05		4.05		<b>4.85</b>		<b>6.17</b>	
	Lower-middle	3.78		4.05		<b>3.58</b>		<b>5.15</b>	
	Low	4.51		4.27		<b>3.88</b>		<b>5.29</b>	
<b>Gini coefficient</b>	Q1 [lowest]	4.80	0.11	4.51	0.34	<b>5.26</b>	<b>0.01*</b>	<b>6.64</b>	<b>0.04</b>
	Q2	4.10		4.29		<b>4.31</b>		<b>5.81</b>	
	Q3	3.90		4.04		<b>4.72</b>		<b>6.20</b>	
	Q4	3.98		3.80		<b>3.89</b>		<b>5.55</b>	
<b>COVID-19 incidence rate</b>	Q1 [lowest]	3.95	0.50	4.09	0.84	<b>4.17</b>	<b>&lt;0.01*</b>	5.64	0.07
	Q2	4.18		4.25		<b>4.39</b>		5.95	
	Q3	4.50		4.39		<b>4.66</b>		6.10	
	Q4	4.19		4.16		<b>5.44</b>		6.62	

Abbreviations: AFRO: Africa; EMRO: Eastern Mediterranean; EURO: Europe; IPC: Infection protection and control; OHS: Occupational health and safety; p: p-values; PAHO: Americas; SEARO: South-East Asian; Q: Quartile; WPRO: Western Pacific

\* Indicates statistical significance ( $p < 0.05$ ) of differences among the means of country mean values for category; significant values in bold

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4 To understand potential sources of difference that could be attributed to heterogeneous  
5 composition of country responses that is encountered in conducting a cross-country comparison  
6 such as the one we conducted, Table 4 presents a summary of the survey's individual level data  
7 to indicate how gender and occupation were associated with respondent perceptions of  
8 acceptability and adequacy. Females were somewhat more likely than males to report workplace  
9 risks being unacceptable (3.76 versus 4.11;  $p < 0.001$ ), but the strong presence of frontline patient  
10 care providers in the gendered health workforce was largely responsible for this, as no  
11 statistically significant differences were observed within other occupation groupings (see Table  
12 S3). In fact, patient care providers themselves stood out as being the occupational grouping most  
13 critical of workplace risk acceptability as well as OHS and IPC measure adequacy. In contrast,  
14 male administrators/managers stood out as the most likely to indicate that acceptable risk  
15 exposure and adequate risk mitigation measures were present. This discrepancy is  
16 understandable as frontline workers, and women in this occupation grouping, represent those  
17 most directly experiencing the impact of the COVID pandemic. However, even in these more  
18 extreme circumstances where differences were observed, the comparative differences in mean  
19 scores (that were then aggregated in calculating country mean values) were not large. Moreover,  
20 the fact that the African region, where strongest concerns about unacceptable risk and inadequate  
21 mitigation were expressed, actually had proportionately fewer female respondents, indicates that  
22 even these regional concerns that we observed may well have been underrepresented in this  
23 unadjusted analysis.  
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**Table 4: Risk acceptability and mitigation adequacy associations<sup>a</sup> with gender and occupation**

Explanatory Variable	n <sup>d</sup>	Risk acceptability				Mitigation adequacy				
		Work environment		Work organization		IPC		OHS		
		mean	p	mean	P	mean	p	mean	P	
<b>Gender<sup>b</sup></b>	Total	4863	3.88	<0.01*	3.87	0.40	4.79	0.09	6.28	0.07
	Female	3220	<b>3.76</b>		3.85		4.74		6.33	
	Male	1643	<b>4.11</b>		3.92		4.88		6.19	
<b>Occupation<sup>c</sup></b>	Total	4916	3.88	<b>0.04</b>	3.87	0.10	4.79	<0.01*	6.28	0.19
	Patient Care	2792	<b>3.91</b>		3.88		<b>4.63</b>		6.27	
	Specialist	1404	<b>3.84</b>		3.80		<b>4.90</b>		6.30	
	Admin-Mgr	327	<b>4.14</b>		4.22		<b>5.50</b>		6.50	
	Other	393	<b>3.55</b>		3.82		<b>5.03</b>		6.08	

\* Indicates statistical significance (p<0.05); significant values in bold

<sup>a</sup> This table report on total respondents in each category, without any consideration for different mixes of gender within different occupations, and different mixes of occupation within genders; Supplementary table X provides results with full occupation and gender breakdowns

<sup>b</sup> Only respondents indicating Male or Female were included in exploring differences;

<sup>c</sup> Occupation was initially coded with finer detail but then consolidated in these composites for comparative analysis

<sup>d</sup> total n varies by specific factor; this column refers to n for workplace environment, where response was greatest  
Abbreviations: IPC: Infection protection and control; Mgr: Manager ; OHS: Occupational health and safety

## Influence of between-country and within-country income disparity

Table 5 summarizes the adjusted comparative effects of income level and income distribution disparity in each country setting while taking into consideration potential influences prompted by differing COVID-19 rates in the initial phase of the pandemic. While there was no difference between *higher and lower income countries* regarding the perception of unacceptable levels of *risks* in healthcare workplaces in all settings, *within-country inequality* was associated with a mildly increased likelihood of *unacceptable levels of risk* with regard to both workplace environment (OR=0.92; p=0.012) and workplace organizational (OR=0.93; p=0.017) factors.

**Table 5: Factors associated with perceived risk acceptability and mitigation adequacy**

Explanatory Variable (organized by outcome area)	Unadjusted bivariate			Adjusted multivariable model <sup>d</sup>			
	OR <sup>d</sup>	95% CI	p	B	OR <sup>d</sup>	95% CI	P
<b>Acceptable WP Enviro. Risk</b>							
Country Income Level <sup>a</sup>	1.56	1.08-2.27	0.231	0.215	1.24	0.70-2.20	0.708
<b>Gini Coefficient<sup>b</sup></b>	<b>0.91</b>	<b>0.88-0.94</b>	<b>0.005*</b>	<b>-0.087</b>	<b>0.92</b>	<b>0.89-0.95</b>	<b>0.012*</b>
COVID-Log <sup>c</sup>	1.01	0.83-1.23	0.965	0.083	1.09	0.78-1.51	0.801
<b>Acceptable WP Org. Risk</b>							
Country Income Level <sup>a</sup>	0.83	0.59-1.17	0.587	-0.341	0.71	0.42-1.21	0.52
<b>Gini Coefficient<sup>b</sup></b>	<b>0.94</b>	<b>0.91-0.97</b>	<b>0.028*</b>	<b>-0.076</b>	<b>0.93</b>	<b>0.90-0.96</b>	<b>0.017*</b>
COVID-Log <sup>c</sup>	0.8	0.67-0.97	0.243	-0.113	0.89	0.66-1.21	0.710
<b>Adequate IPC mitigation</b>							
<b>Country Income Level<sup>a</sup></b>	<b>6.8</b>	<b>1.36-34.60</b>	<b>0.006*</b>	<b>1.889</b>	<b>6.61</b>	<b>3.68-11.88</b>	<b>0.001*</b>
<b>Gini Coefficient<sup>b</sup></b>	<b>0.93</b>	<b>0.90-0.95</b>	<b>0.006*</b>	<b>-0.036</b>	<b>0.94</b>	<b>0.91-0.96</b>	<b>0.025*</b>
<b>COVID-Log<sup>c</sup></b>	<b>1.85</b>	<b>1.51-2.26</b>	<b>0.002*</b>	<b>-0.064</b>	<b>0.76</b>	<b>0.55-1.03</b>	<b>0.373</b>
<b>Adequate OHS mitigation</b>							
<b>Country Income Level<sup>a</sup></b>	<b>8.91</b>	<b>5.76-13.80</b>	<b>&lt;0.001*</b>	<b>2.389</b>	<b>10.91</b>	<b>5.63-21.12</b>	<b>&lt;0.001*</b>
Gini Coefficient <sup>b</sup>	0.97	0.94-0.99	0.183	-0.009	0.99	0.96-1.02	0.779
<b>COVID-Log<sup>c</sup></b>	<b>0.94</b>	<b>0.91-0.97</b>	<b>0.028*</b>	<b>0.079</b>	<b>1.08</b>	<b>0.77-1.52</b>	<b>0.816</b>

Notes: OR: Odds Ratio, expressed as Exp(B) value in Logistic Regression analysis, CI: Confidence Interval, \*  $p \leq .05$  \*\*  $<0.01$   
Abbreviations: B: Coefficient; OHS: Occupational Health and Safety mitigation; Org.: organization; IPC: Infection Prevention and control; Enviro.: environmental; WP: workplace

Variables where statistical significance is present are shown in bold

<sup>a</sup> Country Income was coded as comparing “High and Upper-Middle Income” countries versus “Low and Lower-Middle Income” countries

<sup>b</sup> Gini coefficient was considered in the logistic regression analysis as a continuous variable;

<sup>c</sup> COVID levels where the log value of the rate of cases per million at the beginning of the survey (taken June 1, 2020); log values to smooth very high levels while taking variation into account

<sup>d</sup> Odds Ratios were calculated by assessing the likelihood (OR) of the presence of a mean score  $\geq 5$  corresponding to assessments that mitigation “exists and offers some protection” or better; or level of risk is assessed as “risk is acceptable for a short time” or better.

\* Indicates statistical significance ( $p < 0.05$ ); also bolded

As was observed in unadjusted bivariate analyses, there was much stronger divergence in perceptions of acceptable *mitigation measures* by both *country income level* and *income inequality*, with an almost 7-fold greater likelihood of IPC measures (OR=6.61;  $p=0.001$ ) being considered adequate in wealthier countries, and over a ten-fold difference in adequacy of OHS

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3 measures (OR=10.91;  $p<0.001$ ), despite the greater intensity of COVID-19 in wealthier countries  
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5 at the time of the survey. In fact, the counter-intuitive positive association that seemed to be  
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7 present between intensity of COVID-19 and perceptions of adequacy disappeared in our adjusted  
8  
9 multivariable analysis. And further to the observed unadjusted effect, higher inequality decreased  
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11 the likelihood (OR=0.94;  $p=0.025$ ) of deeming IPC measures to be adequate.  
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16 Analysis of the more homogeneously constituted population of female patient care provider  
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18 respondents (Table S6) further revealed that this group's more critical assessment of risk that we  
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20 had documented in Table 4 especially influenced perceptions of risk acceptability in settings  
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22 where COVID-19 exposure had intensified. In this regard, workplace organizational factors,  
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24 which included consideration of the workload being encountered, were substantially more likely  
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26 to be seen as unacceptable (OR=0.44;  $p=0.034$ ) by female patient care providers in countries  
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28 with higher COVID presence; a perception reinforced by a further (albeit less pronounced) effect  
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30 of in-country income inequality (OR=0.95;  $p=0.093$ ).  
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37 As we had observed was the case for all respondents, female care providers in higher income  
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39 countries were more likely to perceive mitigation measures to be adequate (OHS OR=3.94;  
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41  $p=0.047$  and IPC OR=11.25;  $p=0.004$ ) than those in more poorly resourced settings, and this was  
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43 further accompanied by an effect of within-country inequality also contributing some  
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45 explanatory power (OHS OR=0.92;  $p=0.020$ ).  
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## DISCUSSION

High levels of concern about emerging threats to HCWs were widely published in the first year of the COVID-19 pandemic, providing extensive evidence about morbidity and mortality associated with healthcare work [33–35] as well as effects on job satisfaction [36]. Although meta-analyses have been conducted to synthesize such findings [37], our article provides one of the first worldwide examinations of contextual factors affecting the wellbeing of HCWs during the COVID-19 pandemic, enabling a comparative cross-country analysis. In doing so, it notably complements studies calling attention to inadequate implementation of OHS and IPC measures, for example in South Africa [38] as well as a need to consider the influence of structural determinants that affect how risks are experienced in specific health worker exposure contexts [39]. The results presented here contribute a theoretical and empirically-based understanding of the importance of inequality among and within countries in this regard. This has implications for preparedness for any future pandemic outbreaks.

Our findings clearly demonstrate that there is a strong need for improvements in OHS for HCWs not only to protect against infectious disease transmission but to also control the threat of psychosocial risks, a consideration that resonates with studies highlighting effects on mental health of HCWs as already stressed workplaces with intensifying pressures when pandemics emerge [40–44]. Widespread concerns about health risks identified in diverse locations such as Ethiopia, Turkey, Italy and Spain in many facets of health work [45–48] signal a strong rationale for international collaboration in seeking effective technical and policy approaches to best protect HCWs.



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3 Despite a common assessment of unacceptable levels of risk everywhere, our study revealed  
4 important differences in the perceived adequacy of protective measures to meet this challenge.  
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6 Such results point to the need to add explicit attention to OHS measures in the World Health  
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8 Organization's call for better planning healthcare human resources [10] as well as the updating  
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10 of the WHO's *Global Plan of Action for Occupational Health*, considering what this means for  
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12 HCWs in light of the COVID-19 experience.  
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19 While the case prevalence in any one single country clearly influences the intensity of possible  
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21 healthcare workplace exposure as a global pandemic emerges, HCWs in all countries face the  
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23 same need for proper PPE, appropriate testing and vaccines as they compete in the same markets  
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25 and the same supply chains [49,50]. While there is now appropriate attention focused on the need  
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27 to address global inequities in vaccine accessibility [51], our study highlights other inequities  
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29 that also need greater attention. Moreover, our analysis stands out by considering how variation  
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31 in protecting HCWs may be associated with the presence of contextual social and economic  
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33 inequities, itself an important social determinant of health that has been prominent in global  
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35 health research literature. What is of particular relevance here is the vulnerability of HCWs as  
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37 "canaries" in a workplace made vulnerable by the emergence of a novel infectious disease [52],  
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39 where preparedness to meet a new challenge is critical.  
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47 While the presence of unacceptable risk was clearly identified in all countries, it was striking that  
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49 the strongest concern about inadequate protection of HCWs came not from the HICs hit most  
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51 intensely by the initial wave of COVID in early 2020, but rather less well-resourced settings that  
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53 had yet to be as strongly affected. This vividly echoes pre-COVID findings that resource-poor  
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3 countries have decreased capacities for protecting HCWs [13,14] even beyond needs for testing  
4 and contact tracing, and consistent with studies noting needs for training and PPE for HCWs  
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6 [53]. This furthermore mirrors experience in previous pandemics such as Ebola in West Africa  
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8 where meaningful investments in PPE were shown to be important elements in combatting the  
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10 spread of disease [54], a matter that is now being observed with regard to COVID-19 [55]. Our  
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12 finding that country income level is strongly associated with greater capacity to provide  
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14 prevention and mitigation within a health system is thus not surprising.  
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22 Previous literature on the effects of income inequality within a society has however been less  
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24 conclusive, at times contesting the implications of the Wilkinson's "economic inequality  
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26 hypothesis". In this regard, Blázquez-Fernández and colleagues concluded that income  
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28 inequality does not significantly reduce health in 'developed' societies [56] and Mellor and  
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30 Milyo further argued that there is little support for relation between income inequality and  
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32 individual or population health after fixed division effects were included [57]. However, when  
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34 attention is paid to methodological concerns [17], strong evidence of the effect of economic  
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36 inequality has been observed in Sub-Saharan African countries [58]. Looking beyond levels of  
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38 economic indicators alone, a systematic study of "welfare regimes" (i.e. characterizations of  
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40 policy orientations dominant in a country at a particular time) has suggested that precarious  
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42 workers fare better in the context of "Scandinavian state" policies [59]. Indeed countries that  
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44 recognized COVID-19 as a work-related disease and supported workers with compensation and  
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46 appropriate absence policies, were reported to have reduced mental health stressors, pointing to  
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48 opportunities for improving HCW well-being [60]. However, a systematic review of the impact  
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3 of political economy on health observed substantial gaps in knowledge, calling for “higher-  
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5 quality reviews and empirical studies in this area” [61].  
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10 Our study suggests that societies marked by higher degrees of equality may be drawn to  
11 reinforcing policies that are more protective of vulnerable populations. As health worker  
12 protection is so strategically important to health system functioning in times of emerging  
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14 pandemics, countries known to be highly unequal might accordingly be considered to be in need  
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16 of even further technical assistance and attention to ensure that there is adequate protection.  
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19 The evidence we observed that there is a positive association between levels of national  
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21 inequality and the degree to which HCWs are protected from risk thus also draws attention to the  
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23 need for better appreciation of the pathways that can explain this, as there is an iterative  
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25 relationship between the presence of inequalities and the policy regimes that influence the  
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27 reinforcement or remediation of how further effects are reproduced, for example as expressed in  
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29 the conditions whereby marginalized groups of workers may encounter risks when a new threat  
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31 such as a pandemic emerges.  
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40 As appreciation of the contribution of HCWs soared as the COVID pandemic advanced, our  
41 observations that economic inequality among and within countries is associated with the degree  
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43 to which HCWs face unacceptable risk and inadequate protection signals a vital need to promote  
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45 social justice for those who play such an important role in the care of populations *before* a new  
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47 pandemic emerges. In light of this, from an analytical perspective, we strongly endorse the call  
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49 for a new paradigm [62] to better understand how upstream and socio-political factors could be  
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51 “affecting the nature of work and employment and their impact on the health of workers, the  
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3 public, and the planet” [63]. This includes consideration of international cooperation not only  
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5 with respect to vaccine supply, but also to ensure that less wealthy countries receive technical  
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7 assistance in establishing protection and mitigation programs as well as attention to pathways  
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9 sensitive to the offloading of risks to more marginalized worker populations.  
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### 12 13 **Limitations and further research needs**

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16 Cross-country comparative studies such ours rely on a convenience sample, leading to some  
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18 countries being over-represented while others were under-represented or non-existent. To  
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20 address possible concerns about the influence of countries with low respondent counts, we  
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22 examined this concern by conducting sensitivity analyses, summarized in Table S7, to consider  
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24 possible implications, but concluded that this did not warrant a questioning of our findings.  
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26 Additionally, the classification of countries purely by national income levels leads to designating  
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28 some countries as high income in settings where national institutions may be minimally  
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30 developed despite high levels of income earned through high value exports such as petroleum or  
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32 in settings of small populations with externally controlled tourism sectors. As such, we  
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34 developed grouping strategies to allow for a consideration of national contexts where resources  
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36 could be considered comparatively more or less readily available to protect health workers.  
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38 Stratification by WHO region was also important because these regions, while large and often  
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40 heterogenous in nature, do constitute administrative units with an important governance role to  
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42 play during the emergence of global outbreaks and pandemics.  
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51 It should also be acknowledged that differing perceptions of risks and mitigation measures  
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53 around the world may be influenced by different HCW training and education standards, cultural  
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55 nuances, and institutional expectations. For example, Senthil and colleagues observed that  
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3 workers in India found a high prevalence of workers unable to identify even immediate risks in  
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5 an evidently hazardous environment [64]. Studies in the Middle East also reported gaps between  
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7 actual hazards and HCW recognition [65,66]. Ndejjo and colleagues report similar findings in  
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9 Uganda and across sub-Saharan Africa [67].  
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## 16 **CONCLUSION**

17 This study adds to the literature on how risks become unevenly distributed, focusing here on  
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19 country income level but also on within-country income inequality. As noted by Gostin et al.,  
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21 2020 [68], the WHO has an important role in supporting LMICs with technical guidance and  
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23 operational assistance, while simultaneously meeting the needs of high-income countries for  
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25 information sharing, research coordination, and convening authorities, despite lacking both the  
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27 authority and the resources to mount a more effective response to a global emergency such as  
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29 this. Our study strongly suggests that international agencies with mandates related to fair trading  
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31 practices and economic aid have to step up to address the disparities that threaten the healthcare  
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33 workforce, and ensure that there is sufficient resilience to retain health workers needed for  
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35 broader delivery of health services. It is also a matter of social justice that they do so.  
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9 analysis. SH and JMS conducted subsequent data analyses and data interpretation. VLT  
10 conducted literature reviews. SH wrote the initial manuscript draft. SH, AY, VT, MZ and JMS  
11 reviewed and edited the manuscript. AY and JMS accept full responsibility for the finished work  
12 and/or the conduct of the study as guarantors, had access to the data, and controlled the decision  
13 to publish. All authors read and approved the final manuscript.  
14  
15

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19

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21

22 **Data availability statement** Data are available in the Dryad data depository and are also  
23 available from the corresponding author.  
24

25 **Patient consent for publication** Not required.  
26

27 **Ethics approval** This study involves human participants and was approved by the Behavioural  
28 Research Ethics Board of the University of British Columbia (Ref. H20-01825)  
29 As the survey was designed to be completed and submitted anonymously, no formal request for  
30 signed consent was solicited, with participants' submission itself indicating consent to use the  
31 information provided as anonymized aggregated data.  
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## APPENDIX

Study questionnaire. (Taken from Report on preliminary findings – ref 14.)  
(Pdf)

## ONLINE SUPPLEMENTAL MATERIAL

SI Dataset. Data underlying the results of the study.  
(Excel Data file (XLS). – *to be provided through Dryad data depository*)

SI Figure. All supplemental figures.  
Figure S1 - Study Population diagram  
(pdf)

SI Table. All supplemental tables.  
(pdf)

Table S1 - Study population demographics

Table S2 - Summary of factors and their constituent question areas

Table S3 – Variation in factor scores by gender and occupation

Table S4 - Responses to health and safety risk questions

Table S5 - Responses to mitigation measure questions

Table S6 – Factors associated with female patient care providers perceived risk acceptability  
and mitigation adequacy

Table S7 – Sensitivity analysis considering minimum sample size for calculating country mean values

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## Appendices

### Survey instrument

#### Health and safety of health workers in COVID-19

*Welcome to the survey on health and safety of health workers in COVID-19*

Dear colleague,

This survey aims to identify the most common occupational risks for the health and safety of health workers and the measures for their prevention in the context of the ongoing pandemic of Corona Virus Infectious Disease (COVID-19).

In this survey we are interested in the health and safety of all health workers - all people engaged in the promotion, protection or improvement of the health of the population. This includes health workers involved in direct patient care, both formal and informal, in public and private facilities, including traditional medicine, as well as other assisting and supporting staff, including administration, management, ambulance drivers, public health workers, community health workers, and others.

The survey is intended for health workers, managers, and practitioners providing services for protecting the health and safety of workers in health facilities. The results will be used to inform action at all levels for improving the protection of health and safety of health workers in the ongoing response to COVID-19.

The survey has been developed by an international group of experts convened by the World Health Organization and the International Labour Organization and should take approximately 7 minutes to complete.

Your answers are completely confidential, and the data will be processed and analyzed in a way that will not link your answers to your identity.

#### *B. About yourself and your area of work*

##### 1. In what country do you usually work?

*Standard list of all countries in the world*

Other (please specify)

##### \* 2. Your gender?

Male

Female

Other

Prefer not to answer



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3 3. What is your primary area of work? (responses below were randomized)  
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5 Administration and clerical support  
6 Allied health professional  
7 Community health worker  
8 Infection prevention and control  
9 Management and human resources  
10 Mental health and psychosocial support  
11 Occupational and environmental health  
12 Patient care (medicine, nursing, midwifery,  
13 dentistry)  
14 Pharmacy  
15 Public health  
16 Support staff – cleaner, driver, food worker  
17 Other  
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25 4. You work most of the time for: (responses below were randomized)  
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27 Academia, research  
28 Business enterprise or farm  
29 Employers' association /hospital federation  
30 Healthcare facility - hospital, primary health-care centre, isolation  
31 camp  
32 Local community  
33 National government agency  
34 Other  
35 Professional association  
36 Social care facility (e.g. nursing home, home care)  
37 Sub-national (provincial, district) authority  
38 Trade union  
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45 *C. Risks for health and safety of health workers*

46 Think about the working conditions of health workers in your country, jurisdiction or health  
47 facility - those that you are most familiar with. No workplace is without risk, but some risks are  
48 negligible, or acceptable for a short time, and some are not acceptable at all. Below are some  
49 common risks for the health and safety of health workers; we are asking you to rate the current  
50 level of these risks, now during the COVID-19 pandemic.  
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## 5. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Skin damage from personal protective equipment and/or frequent hand hygiene				
Needle-sticks and sharps injuries				
Inadequate sanitation facilities				
Insufficient access to facilities for personal hygiene, such as, shower and menstrual hygiene				
Exposure to blood, body fluids, respiratory secretions, and other potentially infectious materials				

## 6. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Back injury from manual handling of patients and heavy objects				
Hazardous chemicals, drugs, cleaning and disinfection agents				
Slips, trips, and falls				
Crowded workplace				
Thermal discomfort (cold, heat, humidity)				

## 7. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Physical violence and assaults				
Bullying or psychological harassment at the workplace				
Sexual harassment				



## 8. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Regular long working hours (more than 48 hours a week)				
Time pressure, high workload				
Shift work with night shifts				
Insufficient time-off duty to rest (less than 11 hours between shifts)				

## 9. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Skin damage from personal protective equipment and/or frequent hand hygiene				
Needle-sticks and sharps injuries				
Inadequate sanitation facilities				
Insufficient access to facilities for personal hygiene, such as, shower and menstrual hygiene				
Exposure to blood, body fluids, respiratory secretions, and other potentially infectious materials				

*D. Preventive measures*

There are measures for the prevention of most risks for health and safety at work, but these measures may not be fully implemented and not all workers may benefit from these measures. Think again about the working conditions of health workers in your country, jurisdiction or health facility - those that you are most familiar with. The following questions are about the preventive measures for their health and safety in the real situation, now, during the COVID-19 pandemic.

10. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Policy for infection prevention and control in the health facility				
Processes for triage of patient in place at the emergency room, including early detection and isolation of infectious patients				
Routine assessment of the risk of exposure to body substances or contaminated surfaces before any health care activity and use of appropriate measures for personal protection				
Regular environmental clean-up and disinfection				
Immunization of health workers				

11. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Reporting of incidental exposures to blood, body fluids, or respiratory secretions				
Policies in place for post-exposure prophylaxis, such as, for HIV, Hepatitis B				
Facilities for hand hygiene (hand washing and disinfection) are readily available				
Personal protective equipment, such as masks, gloves, goggles, gowns are readily available				
Training and education of workers about infection prevention and control				

12. How would you rate the level of application of these measures in health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Prevention of workplace violence and security measures				
Management of working time, rest and recuperation				
Workplace policies against bullying, psychological and sexual harassment				
Human resource management of safe staffing and workload				
Psycho-social support and counselling				

13. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Occupational safety and health policy and management system in the facility				
Regular assessment of workplace health and safety risks and controls				
Engineering controls, such as ventilation, physical barriers, safer devices				
Ergonomic workplace design and furniture				
Devices for patient handling and lifting of loads				

14. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers some protection	Exists and offers full protection	Don't know/Unsure
Regular medical check-ups of health workers				
Medical first aid kits				
Consultations between management and workers regarding health and safety at work				
Training and education of workers about occupational safety and health				

Other (please specify)

Table A 1: Survey options for occupation

Group	Survey responses
Patient care/health services	Patient care (medicine, nursing, midwifery, dentistry) Allied health professional Mental health and psychosocial support Pharmacy Community health worker
Specialized support	Occupational and environmental health Public health Infection prevention and control Support staff – cleaner, driver, food worker
Clerical support/administration and management	Administration and clerical support Management and human resources

Table A 2: Comparison between participants who answered risk and mitigation questions

Variables		Those who responded to risk questions (n=4977)	Those who responded to mitigation measure questions (n=4076)
Countries by region	AFRO	10%	11%
	EMRO	4%	4%
	EURO	35%	36%
	PAHO	31%	31%
	SEARO	3%	3%
	WPRO	15%	16%
Economic Class	High	59%	60%
	Lower-middle	10%	10%
	Upper-middle	27%	26%
	Low	4%	4%
Sex	Male	33%	34%
	Female	65%	65%
	Other / prefer not to answer	1%	1%
Occupation	Patient care/health services	56%	58%
	Specialized support	29%	29%
	Clerical support/administration and management	7%	7%
	Other	8%	7%

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**Speak up**  
for health worker safety!



# Health and safety of health workers in the context of COVID-19: A global survey

Sean P. Harrigan, Vivian W. L. Tsang, Jerry M. Spiegel, Annalee Yassi

September 15, 2020

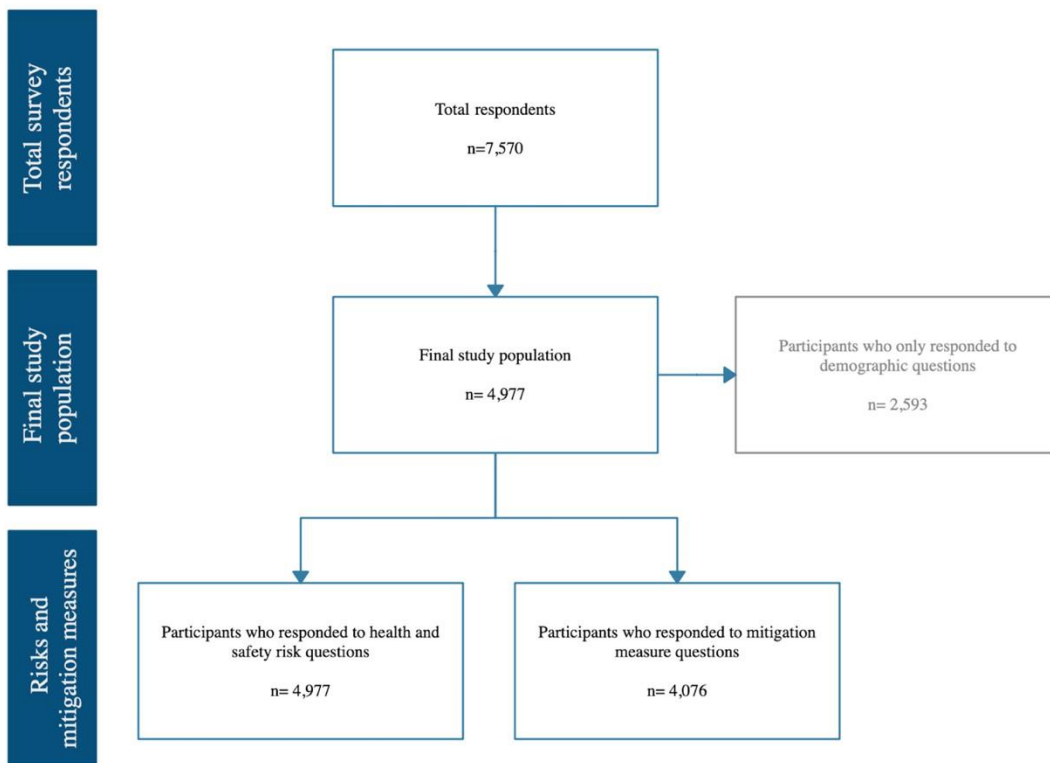


a place of mind  
THE UNIVERSITY OF BRITISH COLUMBIA

**Faculty of Medicine**  
School of Population and Public Health



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Total survey respondents

Final study population

Risks and mitigation measures

Review only

## ONLINE SUPPLEMENTARY INFORMATION

**Table S1. Study population demographics**

Variables	n	%
Total number of participants	4977	100%
Total who replied to the health and safety risks for health workers questions	4977	100%
Total who replied to the mitigation measures questions	4076	82%
Total number of countries	161	100%
Countries by region		
African region	516	10%
Americas region	1565	31%
Eastern Mediterranean region	221	4%
European region	1757	35%
South East Asian region	158	3%
Western Pacific region	760	15%
Economic Class		
High	2960	59%
Lower-middle	480	10%
Upper-middle	1324	27%
Low	213	4%
Sex		
Male	1654	33%
Female	3259	65%
Other / prefer not to answer	64	1%
Occupation		
Patient care/health services	2805	56%
Specialized support	1426	29%
Clerical support/administration and management	341	7%
Other	405	10%
Type of employer		
Health services	3038	61%
Government services	758	15%
Business and farms	473	10%
Academia	367	7%
Professional associations	177	4%
International organization/NGO and non-for-profit	51	1%
Other	113	2%

**Table S2. Summary of Factors and their constituent question areas**

<b>Survey area of focus</b>	<b>Factor</b>	<b>Description of question</b>		
Health and Safety Risks	Work Environment (Factor 1)	Blood and bodily fluids exposure		
		Skin damage from PPE and hand hygiene		
		Needlesticks and sharps injuries		
		Sanitation facilities		
		Personal hygiene		
		Thermal discomfort		
		Crowded workplace		
		Slips trips & falls		
		Back injury form heavy lifting		
	Work Organization (Factor 2)	Chemicals		
		Bullying & harassment		
		Sexual harassment		
		Physical violence and assaults		
		Time pressure		
		Shift work		
		Long working hours		
		Insufficient rest		
		Mitigation measures	Infection protection and control (Factor 3)	IPC policy
				Patient triage
Standard precautions				
Cleanup & disinfection				
Immunization				
Reporting of blood exposure				
Policies for post-exposure prophylaxis				
Hand hygiene				
PPE				
IPC training				
Occupational health and safety (Factor 4)	OSH policy			
	Occupational health and safety risk assessment			
	Occupational health and safety engineering controls			
	Ergonomic workplace design and furniture			
	Safe patient handling			
	Violence prevention			
	Management of working time & rest			
	Policy harassment			
	Safe staffing & workload			
	Psychosocial support			
Medical checkups				
Medical first aid kits				
Labour management consultation on OSH				
Occupational health and safety training				



**Table S3: Detailed breakdowns in individual level responses by occupation and gender****a. Detailed breakdowns in responses by occupation showing gender differences**

Population characteristic	n <sup>c</sup>	Risk acceptability				Mitigation adequacy			
		Work environment		Work organization		IPC		OHS [f3]	
		mean	p	mean	p	mean	p	mean	P
All Occupations	4916	<b>3.88</b>	<b>0.04</b>	3.87	0.101	<b>4.79</b>	<b>&lt;0.01</b>	6.28	0.19
<i>m</i>		<b>4.11</b>	<b>&lt;0.01</b>	3.92	0.397	<b>4.88</b>	<u>0.089</u>	<b>6.19</b>	<u>0.07</u>
<i>f</i>		<b>3.76</b>		3.85		<b>4.74</b>		<b>6.33</b>	
- Patient Care	2792	<b>3.92</b>	<b>0.001</b>	3.88	0.296	<b>4.63</b>	0.76	6.27	<u>0.092</u>
<i>m</i>		<b>4.19</b>		3.96		4.65		<b>6.15</b>	
<i>f</i>		<b>3.80</b>		3.84		4.62		<b>6.32</b>	
- Specialist	1404	<b>3.84</b>	0.129	3.80	0.669	<b>4.90</b>	0.218	6.30	0.193
<i>m</i>		3.97		3.77		5.00		6.20	
<i>f</i>		3.73		3.83		4.81		6.39	
- Admin-Mgr	327	<b>4.14</b>	<u>0.06</u>	4.22	0.632	<b>5.50</b>	0.512	6.50	0.872
<i>m</i>		<b>4.65</b>		4.33		5.65		6.54	
<i>f</i>		<b>3.92</b>		4.17		5.43		6.48	
- Other	393	<b>3.55</b>	0.205	3.82	0.189	<b>5.03</b>	0.20	6.08	0.89
<i>m</i>		3.82		4.10		5.30		6.11	
<i>f</i>		3.43		3.69		4.90		6.08	

Note: Statistical significance at p<.05 level indicated by bold; statistical significance at p<.10 level indicated by underlining.

Italic font is used for breakdown analysis (i.e. by gender) of population attribute (regular font) being analyzed (i.e. by occupation) and values are right-justified.

Regular font is used for analysis of the population attribute (regular font) being analyzed (i.e. by occupation).

Green colour indicates significant value deemed as associated with less risk (i.e. less unacceptable exposure; more adequate mitigation).

Red colour indicates statistically significant value associated with more risk (i.e. more unacceptable exposure; less adequate mitigation).

b. Detailed breakdowns in responses by occupation showing gender differences

Population characteristic	n <sup>c</sup>	Risk acceptability				Mitigation adequacy			
		Work environment		Work organization		IPC		OHS [f3]	
		mean	p	mean	p	mean	p	mean	P
Total	4863	<b>3.88</b>	<b>&lt;0.01*</b>	3.87	0.4	4.79	<u>0.09</u>	6.28	<u>0.07</u>
<i>Patient Care</i>		<b>3.91</b>		3.88		<b>4.63</b>		6.27	
<i>Specialist</i>		<b>3.84</b>		3.80		4.90		6.30	
<i>Admin-Mgr</i>		<b>4.14</b>		4.22		<b>5.50</b>		<b>6.50</b>	
<i>Other</i>		<b>3.55</b>		3.82		5.03		<b>6.08</b>	
Female	3220	<b>3.76</b>	0.189	3.85	0.273	4.74	<b>&lt;0.01*</b>	6.33	0.288
<i>Patient Care</i>		3.80		3.84		<b>4.62</b>		6.32	
<i>Specialist</i>		3.73		3.83		4.82		6.39	
<i>Admin-Mgr</i>		3.92		4.17		<b>5.43</b>		6.48	
<i>Other</i>		3.43		3.69		4.90		6.07	
Male	1643	<b>4.11</b>	<u>0.089</u>	3.92	0.166	4.88	<b>0.001</b>	6.19	0.527
<i>Patient Care</i>		4.19		3.96		<b>4.65</b>		6.15	
<i>Specialist</i>		3.97		3.77		5.00		6.20	
<i>Admin-Mgr</i>		<b>4.65</b>		4.33		<b>5.65</b>		6.54	
<i>Other</i>		<b>3.82</b>		4.10		5.30		6.11	

Note: Statistical significance at p<.05 level indicated by bold; statistical significance at p<.10 level indicated by underlining.

Italic font is used for breakdown analysis (i.e. by occupation) of population attribute (regular font) being analyzed (i.e. by gender) and values are right-justified.

Regular font is used for analysis of the population attribute (regular font) being analyzed (i.e. by gender).

Green colour indicates significant value deemed as associated with less risk (i.e. less unacceptable exposure; more adequate mitigation).

Red colour indicates statistically significant value associated with more risk (i.e. more unacceptable exposure; less adequate mitigation).

**Table S4. Responses to health and safety risk questions**

Question	Risk is not acceptable at all	Risk is acceptable for a short time	Risk is negligible	Don't know/unsure
<b>Infectious risks</b>				
Exposure to blood, body fluids, respiratory secretions, and other potentially infectious materials	<b>52%</b>	29%	15%	4%
Skin damage from personal protective equipment and/or frequent hand hygiene	33%	<b>46%</b>	16%	5%
Needle-sticks and sharps injuries	<b>46%</b>	21%	26%	7%
Inadequate sanitation facilities	<b>52%</b>	21%	23%	4%
Insufficient access to facilities for personal hygiene, such as, shower and menstrual hygiene	<b>49%</b>	22%	23%	6%
<b>Physical work environment</b>				
Thermal discomfort (cold, heat, humidity)	25%	<b>46%</b>	24%	5%
Crowded workplace	<b>42%</b>	36%	18%	4%
Slips, trips, and falls	<b>34%</b>	26%	33%	7%
Back injury from manual handling of patients and heavy objects	<b>41%</b>	34%	19%	6%
Hazardous chemicals, drugs, cleaning and disinfection agents	<b>36%</b>	<b>36%</b>	22%	6%
<b>Psychosocial work environment</b>				
Bullying or psychological harassment at the workplace	<b>54%</b>	18%	21%	7%
Sexual harassment	<b>50%</b>	10%	31%	9%
Physical violence and assaults	<b>54%</b>	16%	24%	6%
<b>Work organization</b>				
Time pressure, high workload	38%	<b>49%</b>	10%	3%
Shift work with night shifts	23%	<b>48%</b>	21%	8%
Regular long working hours (more than 48 hours a week)	<b>38%</b>	42%	15%	5%
Insufficient time-off duty to rest (less than 11 hours between shifts)	<b>40%</b>	36%	18%	6%

Note: Most cited response highlighted in bold

Table S5. Responses to mitigation measure questions

Question	Does not exist at all	Exists and offers some protection	Exists and offers full protection	Don't know/ unsure
<b>Infection prevention and control</b>				
IPC policy in the health facility	8%	<b>60%</b>	28%	4%
Patient triage	9%	<b>54%</b>	28%	9%
Standard precautions	15%	<b>53%</b>	25%	7%
Regular environmental clean-up and disinfection	6%	<b>56%</b>	34%	4%
Immunization of health workers	19%	<b>46%</b>	26%	9%
Reporting of incidental exposures to blood, body fluids, or respiratory secretions	10%	<b>50%</b>	32%	8%
Policies in place for post-exposure prophylaxis, such as, for HIV, Hepatitis B	8%	41%	<b>42%</b>	9%
Facilities for hand hygiene (hand washing and disinfection) are readily available	3%	40%	<b>54%</b>	3%
Personal protective equipment, such as masks, gloves, goggles, gowns are readily available	8%	<b>55%</b>	34%	3%
Training and education of workers about infection prevention and control	11%	<b>54%</b>	32%	3%
<b>Occupational safety and health</b>				
Occupational safety and health policy and management system in the facility	14%	<b>58%</b>	22%	6%
Regular assessment of workplace health and safety risks and controls	22%	<b>51%</b>	21%	6%
Engineering controls, such as ventilation, physical barriers, safer devices	19%	<b>54%</b>	19%	8%
Ergonomic workplace design and furniture	33%	<b>48%</b>	12%	7%
Devices for patient handling and lifting of loads	27%	<b>48%</b>	15%	10%
Prevention of workplace violence and security measures	21%	<b>52%</b>	21%	6%
Management of working time, rest and recuperation	20%	<b>55%</b>	19%	6%
Workplace policies against bullying, psychological and sexual harassment	27%	<b>43%</b>	21%	9%
Human resource management of safe staffing and workload	24%	<b>52%</b>	16%	8%
Psycho-social support and counselling	32%	<b>46%</b>	15%	7%
Regular medical check-ups of health workers	33%	<b>43%</b>	18%	6%
Medical first aid kits	15%	<b>48%</b>	30%	7%
Consultations between management and workers regarding health and safety at work	25%	<b>50%</b>	19%	6%
Training and education of workers about occupational safety and health	20%	<b>54%</b>	21%	5%

Note: Most cited response highlighted in bold

**Table S6: Comparing analyses of acceptability and adequacy in different stratified populations**

	Patient Care Female		Patient Care All		Frontline <sup>e</sup> all		All occupations	
Countries included	112		133		156		161	
Explanatory Variable (organized by outcome area)	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p
<b>Acceptable WP Enviro. Risk</b>								
Country Income Level <sup>a</sup>	0.81	0.736	0.63	0.415	1.01	0.981	1.24	0.708
<b>Gini Coefficient <sup>b</sup></b>	0.98	0.609	0.96	0.1991	<b>0.94</b>	<b>0.068**</b>	<b>0.92</b>	<b>0.012*</b>
COVID-Log <sup>c</sup>	1.12	0.777	1.33	0.398	1.22	0.549	1.09	0.801
<b>Acceptable WP Org. Risk</b>								
Country Income Level <sup>a</sup>	1.30	0.657	1.57	0.446	1.06	0.926	0.71	0.52
<b>Gini Coefficient <sup>b</sup></b>	<b>0.95</b>	<b>0.093**</b>	<b>0.93</b>	<b>0.024*</b>	<b>0.93</b>	<b>0.056**</b>	<b>0.95</b>	<b>0.017*</b>
<b>COVID-Log <sup>c</sup></b>	<b>0.44</b>	<b>0.034*</b>	0.66	0.248	0.98	0.951	0.89	0.710
<b>Adequate IPC mitigation</b>								
Country Income Level <sup>a</sup>	<b>11.25</b>	<b>0.004*</b>	<b>7.48</b>	<b>0.006*</b>	<b>6.92</b>	<b>0.001*</b>	<b>6.61</b>	<b>0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	0.95	0.220	0.95	0.125	<b>0.95</b>	<b>0.047*</b>	<b>0.94</b>	<b>0.025*</b>
COVID-Log <sup>c</sup>	0.69	0.479	0.7	0.181	0.70	0.264	0.76	0.373
<b>Adequate OHS mitigation</b>								
Country Income Level <sup>a</sup>	<b>3.94</b>	<b>0.047*</b>	<b>5.86</b>	<b>0.004*</b>	<b>18.39</b>	<b>&lt;0.001*</b>	<b>10.91</b>	<b>&lt;0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	<b>0.92</b>	<b>0.020*</b>	<b>0.95</b>	<b>0.083**</b>	0.99	0.755	0.99	0.779
COVID-Log <sup>c</sup>	0.79	0.556	0.69	0.281	0.99	0.988	1.08	0.816

<sup>a</sup> Country Income was coded as comparing “High and Upper-Middle Income” countries versus “Low and Lower-Middle Income” countries

<sup>b</sup> Gini coefficient was considered in the logistic regression analysis as a continuous variable;

<sup>c</sup> COVID levels where the log value of the rate of cases per million at the beginning of the survey (taken June 1, 2020); log values to smooth very high levels while taking variation into account

<sup>d</sup> Odds Ratios were calculated by assessing the likelihood (OR) of the presence of a mean scores  $\geq 5$  corresponding to assessments that mitigation “exists and offers some protection” or better; or level of risk is assessed as “risk is acceptable for a short time” or better.

<sup>e</sup> includes all patient care and workplace specialist support personnel such as OHS and IPC professionals

\* Indicates statistical significance ( $p < 0.05$ ) and also bolded; \*\*  $p < .10$  but  $> .05$ ; indicated in italics and bold

**Table S7: Comparing analyses when minimum country sample size provisions are applied**

	Patient Care Female		Patient Care Female		Frontline <sup>e</sup>		Frontline <sup>e</sup>	
Minimum country sample	2		all		4		all	
Countries included	80		112		101		161	
Explanatory Variable (organized by outcome area)	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p
<b>Acceptable WP Enviro. Risk</b>								
Country Income Level <sup>a</sup>	0.62	0.556	0.81	0.736	1.03	0.967	1.01	0.981
<b>Gini Coefficient <sup>b</sup></b>	0.97	0.404	0.98	0.609	0.95	0.228	<b>0.94</b>	<b>0.068**</b>
COVID-Log	1.11	0.852	1.12	0.777	0.89	0.797	1.22	0.549
<b>Acceptable WP Org. Risk</b>								
Country Income Level <sup>a</sup>	1.2	0.830	1.30	0.657	1.33	0.736	1.06	0.926
<b>Gini Coefficient <sup>b</sup></b>	0.97	0.487	<b>0.95</b>	<b>0.093**</b>	0.94	0.230	<b>0.93</b>	<b>0.056**</b>
COVID-Log	0.77	0.617	<b>0.44</b>	<b>0.034*</b>	0.42	0.457	0.98	0.951
<b>Adequate IPC mitigation</b>								
Country Income Level <sup>a</sup>	<b>9.62</b>	<b>0.041*</b>	<b>11.25</b>	<b>0.004*</b>	<b>36.89</b>	<b>0.001*</b>	<b>6.92</b>	<b>0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	0.94	0.223	0.95	0.220	0.98	0.647	<b>0.95</b>	<b>0.047*</b>
COVID-Log	0.54	0.433	0.69	0.479	0.48	0.190	0.70	0.264
<b>Adequate OHS mitigation</b>								
Country Income Level <sup>a</sup>	3.00	0.153	<b>3.94</b>	<b>0.047*</b>	<b>5.46</b>	<b>0.020*</b>	<b>18.39</b>	<b>&lt;0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	<b>0.94</b>	<b>0.077**</b>	<b>0.92</b>	<b>0.020*</b>	<b>0.94</b>	<b>0.061**</b>	0.99	0.755
COVID-Log	0.67	0.392	0.79	0.556	0.56	0.152	0.99	0.988

<sup>a</sup> Country Income was coded as comparing “High and Upper-Middle Income” countries versus “Low and Lower-Middle Income” countries

<sup>b</sup> Gini coefficient was considered in the logistic regression analysis as a continuous variable;

<sup>c</sup> COVID levels where the log value of the rate of cases per million at the beginning of the survey (taken June 1, 2020); log values to smooth very high levels while taking variation into account

<sup>d</sup> Odds Ratios were calculated by assessing the likelihood (OR) of the presence of a mean scores  $\geq 5$  corresponding to assessments that mitigation “exists and offers some protection” or better; or level of risk is assessed as “risk is acceptable for a short time” or better.

<sup>e</sup> includes all patient care and workplace specialist support personnel such as OHS and IPC professionals

\* Indicates statistical significance ( $p < 0.05$ ) and also bolded; \*\*  $p < .10$  but  $> .05$ ; indicated in italics and bold

# BMJ Open

## Impacts of economic inequality on healthcare worker safety at the onset of the COVID-19 pandemic: Cross-sectional analysis of a global survey

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Secondary Subject Heading:	Occupational and environmental medicine, Global health, Health services research, Public health, Infectious diseases
Keywords:	COVID-19, Public health < INFECTIOUS DISEASES, Health & safety < HEALTH SERVICES ADMINISTRATION & MANAGEMENT, Human resource management < HEALTH SERVICES ADMINISTRATION & MANAGEMENT, OCCUPATIONAL & INDUSTRIAL MEDICINE

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3 1 Impacts of economic inequality on healthcare worker safety at the onset of the  
4 2 COVID-19 pandemic: Cross-sectional analysis of a global survey  
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## 39 ABSTRACT

40 **Objectives** To assess the extent to which protection of healthcare workers (HCWs) as COVID-19  
41 emerged was associated with economic inequality among and within countries.

42 **Design** Cross-sectional analysis of associations of perceptions of workplace risk acceptability and  
43 mitigation measure adequacy with indicators of respondents' respective country's economic income level  
44 (World Bank assessment) and degree of within-country inequality (Gini index).

45 **Setting** A global self-administered online survey.

46 **Participants** 4,977 HCWs and healthcare delivery stakeholders from 161 countries responded to health  
47 and safety risk questions and a subset of 4,076 (81.2%) answered mitigation measure questions. The  
48 majority (65%) of study participants were female.

49 **Results** While the levels of *risk* being experienced at the pandemic's onset were consistently deemed as  
50 unacceptable across all groupings, participants from countries with less income inequality were somewhat  
51 less likely to report unacceptable levels of risk to HCWs regarding both workplace environment  
52 (OR=0.92, p=0.012) and workplace organizational factors (OR=0.93, p=0.017) compared to counterparts  
53 in more unequal national settings. In contrast, considerable variation existed in the degree to which  
54 *mitigation* measures were considered adequate. Adjusting for other influences through a logistic  
55 regression analysis, respondents from lower-middle and low-income countries were comparatively much  
56 more likely to assess both occupational health and safety (OR=10.91, p=<0.001) and infection prevention  
57 and control [IPC] (OR=6.61, p=<0.001) protection measures as inadequate, despite much higher COVID-  
58 19 rates in wealthier countries at the time of the survey. Greater within-country income inequality was  
59 also associated with perceptions of less adequate IPC measures (OR=0.94, p=0.025). These associations  
60 remained significant when accounting for country-level differences in occupational and gender  
61 composition of respondents, including specifically when only female care providers, our study's largest  
62 and most at-risk sub-population, were examined.

63 **Conclusions** Economic inequality threatens resilience of health systems that rely on health workers  
64 working safely to provide needed care during emerging pandemics.

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## 66 Strengths and limitations of this study

- 67 • A major strength of the study is its novel empirical testing of the “income inequality”  
68 hypothesis for a comparative cross-country analysis of a major global health challenge:  
69 protection for a workforce central to the provision of healthcare services during a pandemic.
- 70 • This study is based on a unique global self-administered online survey conducted by a  
71 network of occupational health experts coordinated by the World Health Organization  
72 (WHO) through a large array of professional networks and social media.
- 73 • A major limitation of the study is its character as a convenience sample with different  
74 compositions by gender and occupation among countries and small sample sizes in some  
75 countries; however access to gender and occupation identifiers of respondents has enabled  
76 adaptive strategies to take this into consideration.
- 77 • The study is exploratory in considering associations with economic inequality, but does not  
78 provide a way to consider pathways for this effect, so further research will be needed for this.

79  
80 **Keywords:** COVID-19; Health Systems; Public Health; Other Study Design; Environmental Health  
81 Occupational Health; Healthcare Workers

## 85 INTRODUCTION

86 As the COVID-19 pandemic emerged, attention was quickly drawn to risks faced by frontline  
87 healthcare providers [1,2] – and the urgent need to strengthen their protection [3,4]. By  
88 September 2020, it was estimated that 10% of global infections had been in health workers  
89 (HCWs), and over 7,000 had died [5,6]. Notwithstanding inconsistent reporting, Papoutsis and  
90 colleagues, in reviewing the global burden of COVID-19 for HCWs by country [6, 7], estimated  
91 the percentage of HCW cases among the total cases by April 2020 as ranging from less than 1%  
92 in Hong Kong and India, to 19% in Spain.

93 Despite 60 million people employed in the healthcare sector worldwide [8,9], a global shortage  
94 of HCWs persists and is especially critical in low-and middle-income countries (LMICs) [10],  
95 where the greatest global burden of disease exists [11]. Risk mitigation is marked by  
96 considerable variation [12], with shortcomings in infrastructure and mitigation programs  
97 contributing to higher burdens of disease and HCW risk in more poorly resourced settings [13].  
98 The danger that HCWs face of acquiring COVID-19 adds to extensive existing risks in infectious  
99 disease endemic states, for example with tuberculosis in Sub-Saharan Africa [14].

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101 While lack of personal protective equipment (PPE) was highlighted early in the COVID-19  
102 pandemic, consideration of broader OHS factors and mitigation measures attracted less initial  
103 attention [7,8,15]. To ascertain the extent of OHS risk exposure and the adequacy of mitigation  
104 measures in place to meet the challenge of COVID-19, an Ad Hoc expert group of the WHO, the  
105 International Labour Organization (ILO) and the International Commission on Occupational  
106 Health (ICOH) prepared and circulated a questionnaire survey to identify HCWs perceptions of

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3 107 the most common threats to their health and safety as well as the adequacy of mitigation  
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5 108 measures in the emerging pandemic [16].  
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9 109 Further to a preliminary analysis of survey results [16] regarding risk and adequacy of  
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11 110 protection, we sought to ascertain the degree to which perceived risk exposure of HCWs and  
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13 111 adequacy of mitigation measures is associated with a country's economic characteristics.  
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15 112 Considerable attention, after all, has been given to the impact of economic disparity on health  
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17 113 [17,18], especially in relation to Wilkinson's "economic inequality hypothesis" suggesting that  
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19 114 greater inequality is associated with poorer health [19]. In recognition that "the traditional  
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21 115 exposure-disease framework used in occupational health research is not equipped to address  
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23 116 societal contexts in which work is embedded" [20], we sought to examine how such driving  
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25 117 forces [21] as a country's economic inequality might be affecting the wellbeing of HCWs .  
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31 119 A variety of factors have been examined that might have influenced how the onset of the  
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33 120 COVID-19 pandemic was experienced in different national settings, including consideration of  
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35 121 cultural traits [22], specific government regulations and non-pharmaceutical interventions  
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37 122 [23,24], and political leadership characteristics [25]. Our study sought to apply a cross-country  
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39 123 perspective to consider the effects of economic inequality, recognizing this to be a dimension of  
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41 124 considerable relevance in global public health research.  
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46 125 With this focus, we set out to first consider variation in perceptions of the acceptability of work-  
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48 126 related risks and the adequacy of mitigation measures that were being experienced by HCWs as  
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50 127 COVID-19 emerged; and, second, to determine the extent to which variations were associated  
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52 128 with a country's comparative income level and degree of income inequality.  
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## 129 **METHODS**

### 130 **Survey development**

131 Shortly after the *WHO Ad Hoc Study Group on Health and Safety of Health Workers* was  
132 established when the COVID-19 pandemic emerged, it created an online survey aimed at HCWs  
133 from all WHO regions globally. In addition to the capture of demographic indicators of  
134 respondents, the survey contained 41 questions – 17 on health and safety risks and 24 on  
135 mitigation measures [16, Appendix]. Risk questions were grouped into those related to infectious  
136 disease transmission, physical work environment, psychological work environment and work  
137 organization. For each risk question, participants were asked “*Think about the working*  
138 *conditions of health workers in your country, jurisdiction or health facility....; rate the current*  
139 *level of these risks, now during the COVID-19 pandemic.*” Questions regarding mitigation  
140 measures were divided into two groups: occupational health and safety (OHS) and infection  
141 prevention and control (IPC). Here, participants were similarly asked: “*Think about the working*  
142 *conditions of health workers in your country, jurisdiction or health facility...rate the level of*  
143 *application of these measures according to your knowledge of the real situation now during the*  
144 *COVID-19 pandemic.*”

### 146 **Patient and Public Involvement**

147 The participation of health workers (whose wellbeing is the focus for this study in relation to  
148 their assessment of the adequacy of measures to protect them) was indirectly included through  
149 the participation of their representatives (unions within the ILO and other professional bodies)  
150 who were directly involved in the creation of the research instrument and in the dissemination of  
151 the online survey and its initial results.

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## 153 **Study population and inclusion criteria**

154 Participants were recruited by convenience sampling, with dissemination through a large array of  
155 professional networks and social media. The survey, self-administered online to enable rapid  
156 low-cost recruitment, was available in Arabic, Chinese, English, French, German, Italian,  
157 Portuguese, Russian, Spanish and Swahili. A range of HCWs and stakeholders involved with  
158 healthcare delivery were invited to participate. In addition to HCWs in direct patient care in both  
159 formal and informal settings and in public and private facilities, respondents also included allied  
160 health and supporting staff, including OHS and IPC professionals, administration, management,  
161 drivers, public health workers, community health workers, and others as defined by the  
162 International Standard Classification of Occupations (ISCO-08). Data collection occurred  
163 between May 5<sup>th</sup> and June 25<sup>th</sup>, 2020. Participant results were excluded if they failed to complete  
164 demographic questions or if they failed to provide any responses to the risk and mitigation  
165 questions. As the survey was designed to be completed and submitted anonymously, no formal  
166 request for signed consent was solicited, with participants' submission itself indicating consent to  
167 use the information provided as anonymized aggregated data. The study proposal was approved  
168 by the Behavioural Research Ethics Board of the University of British Columbia (Ref. H20-  
169 01825). This work was supported by the International Development Research Centre (IDRC)  
170 under grant M20-00559 and the Canadian Institutes of Health Research (CIHR) under grant  
171 VS1-175519 for the “Protecting healthcare workers from COVID-19: a comparative  
172 contextualized analysis” research programme.

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## 174 **Independent variables**

175 Demographic information for individual survey respondents was collected on country, gender,  
176 and occupation – the latter separated into 13 categories and then grouped into patient care/health  
177 services; specialized technical support; clerical support/administration and management; and  
178 other. Details about the study sample population composition and demographic characteristics of  
179 participants are presented in Figure S1 and Table S1 respectively.

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181 Our research group, drawn from two WHO Collaborating Centres participating in the survey  
182 process, conducted the analysis by consolidating respondents by their home country and then  
183 linking this to a WHO geographic region [26]; a comparative country-level economic  
184 classification by World Bank income groups based on the annual Atlas gross national income per  
185 capita estimates [26,27]; and the country's Gini index - a measure used for the analysis of  
186 income inequality present within a country, with a score of 0 representing perfect equality, and a  
187 score of 1 representing complete inequality [28]. Data for Gini and economic classification were  
188 taken from the World Bank, using the most recent data available. To take account of the  
189 variation across regions present during the initial phase of the pandemic, we also considered  
190 COVID-19 incidence per million (logarithmic scale) in each country at the time when the survey  
191 was completed, as an indicator of the intensity as of a particular date, using values for June 2020  
192 drawn from the "Our World in Data" database [29].

## 194 **Dependent variables**

195 Acceptability of workplace risks and adequacy of mitigation measures – the dependent variables  
196 in this study – were derived from a factor analysis of individual survey responses, then



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3 197 aggregated to enable subsequent analysis of the effect of country-level characteristics. Factor  
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5 198 analysis [16] was used to reduce the 41 survey questions into coherent groupings and principal  
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7 199 component analysis with varimax rotation carried out to create factors from each set of  
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9 200 workplace health and safety risk exposure questions (corresponding to workplace risk and  
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11 201 workplace organization acceptability) and mitigation measure questions (corresponding to IPC  
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13 202 and OHS adequacy); Table S2 summarizes the subject matter covered by the questions  
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15 203 consolidated in each factor. Separate factor analyses were run on risk questions and preventive  
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17 204 measure questions. Missing values were excluded in a listwise fashion. The rotated component  
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19 205 matrix was used to identify factors. To measure scale reliability, Cronbach's Alpha was used for  
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21 206 each individual factor. Scores over 0.7 are considered to be acceptable for internal consistency  
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23 207 [30]. The results from the factor analysis are outlined further in our preliminary analysis [16].  
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30 208 The questions were administered as a 3-point Likert scale, then converted to a 10-point scale for  
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32 209 clearer communication (i.e. midpoint of 2 becoming 5). Numerical scores were assigned to each  
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34 210 answer to establish a scale for both the risk and mitigation measure factors, with higher scores  
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36 211 corresponding to more desirable states. For health and safety risks, a score of 0 was assigned to  
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38 212 "risk is not acceptable at all"; 5 to "risk is acceptable for a short time"; and 10 for "risk is  
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40 213 negligible". For mitigation measures, a score of 0 was assigned to "does not exist at all"; 5 to  
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42 214 "exists and offers some protection"; and 10 to "exists and offers full protection". Responses of  
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44 215 "don't know/unsure" were assigned blanks. Factor scores were then calculated to form an  
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46 216 individual respondent's factor score for each of the four groupings, i.e., work environment risk  
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48 217 acceptability, work organization risk acceptability, OHS adequacy and IPC adequacy and then  
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50 218 aggregated to generate a mean value for each country's respondents, so that inter-country  
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219 comparison could be conducted. The higher the scores, the greater the perceived adequacy of  
220 mitigation measures or acceptability of risk deemed as being experienced.

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## 222 **Analysis**

223 The mean country dependent variable factor scores derived from the aggregation of individual  
224 participants' responses served as the basis for considering associations by WHO region,  
225 economic classification, Gini coefficients and COVID-19 incidence. Comparisons of survey  
226 mean scores were carried out using ANOVA analysis, with an alpha of 0.05 used to test  
227 significance. To compare means for the continuous variable Gini coefficient and COVID  
228 incidence scores, we ordinally divided groups of countries into quartiles by values.

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230 To ensure that intercountry variation was not purely explained by possible gender and  
231 occupational compositional differences among a particular country's respondents, we carefully  
232 examined possible sources of discrepancy (Table S3), using ANOVA analysis to consider effects  
233 that could complicate the cross-country comparison of all respondents. To minimize any such  
234 effect, we considered different ways to stratify our analysis of the study population, notably by  
235 focusing only on those populations that had the most direct workplace experience to personally  
236 being "at risk". Noting the presence of gender differences among patient care deliverers, we  
237 specifically isolated female respondents, who in fact constituted the largest demographic group  
238 of respondents in the study, representing 1,998 respondents from 112 countries (n=1,968 from  
239 112 countries), the largest sub-population.

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241 Finally, to measure the effect that the interaction of independent variables had on the likelihood  
242 of workplace risks being considered as acceptable in a country setting as COVID was emerging,  
243 and workplace protection and control measures being deemed as adequate, we created and  
244 applied a logistic regression model. Preferred outcomes for this analysis were assessed as mean  
245 factor scores  $\geq 5$ , corresponding to assessments that mitigation “exists and offers some  
246 protection” or better; or “risk is acceptable for a short time” or better. All statistical analysis was  
247 done using R and SPSS Statistics software [31,32].

## 248 RESULTS

### 249 Overall study population and survey responses

250 There were 4,977 participants who responded to health and safety risk questions and a subset of  
251 4,076 (81.2%) who answered mitigation measure questions. The majority of study participants  
252 were female (65%), reflecting the make-up of the health sector workforce. Most participants  
253 were from the European region (35%), followed by the Americas (31%), the Western Pacific  
254 region (15%) and Africa (10%); the South East Asian (4%) and Eastern Mediterranean regions  
255 (3%) made up the smallest proportion of participants. In total there were 161 countries  
256 represented in the survey. Portugal (n=549, 11%), US (n=451, 9%), Brazil (n=373, 7%), Canada  
257 (n=263, 5%), and China (n=233, 5%) had the most participants. The majority of respondents  
258 were from countries of high-economic classification (59%), followed by upper-middle (27%),  
259 lower middle (10%) and low (4%). Most survey participants worked for a health services  
260 employer (61%), followed by government services (15%) and businesses and farms (10%).  
261 Those working in academia, professional associations, international organizations and non-  
262 government organizations each encompassed less than 10%. Finally, the type of occupation was  
263 predominantly patient care/health (56%) services, followed by 29% providing technical services

264 such as IPC or OHS specialists, 7% in administration and 10% identified as working in other  
265 sectors (Table S1).

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267 The largest percentage of countries were in Europe (30%) and over a third of all countries were  
268 high-income countries (35%). The average Gini index was 37.8 (SD=7.7) and the mean and  
269 median COVID-19 incidence rate per million was 1,360 and 278, respectively at the time the  
270 survey was conducted.

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272 Table 1 illustrates that considerable variation exists in these variables across the different WHO  
273 regions, indicating the distinct characteristics and conditions present at the onset of the  
274 pandemic. It is especially noteworthy that case levels had been far greater in high-income  
275 country areas at the survey mid-point (June 1<sup>st</sup>, 2020). For example, the cases per million was  
276 2,525 in Europe versus 119 in Africa; 5,408 in the United States; and only 138 in India and 97 in  
277 Indonesia.

278 **Table 1: Country characteristics of different WHO regions**

Region	Number of countries	Countries by income classification*				Mean country values		Study Population characteristics	
		High	Upper-middle	Lower-middle	Low	Inequality	COVID	Gender	Occupation
						Gini coefficient*	cases per million <sup>a,*</sup>	Female* (%)	Frontline Patient care* (%)
Overall	161	57	42	36	26	37.8	1,360	65.5%	56.4%
AFRO	37	0	6	12	19	43.2	119	44.8%	52.1%
EMRO	20	6	3	7	4	35.2	2,407	39.8%	29.4%
EURO	48	32	13	2	1	31.8	2,525	68.2%	64.4%
PAHO	30	11	14	4	1	44.8	1,135	73.3%	46.5%
SEARO	9	0	2	6	1	35.0	86	36.7%	56.3%
WPRO	17	8	4	5	0	37.0	512	70.7%	68.8%

279 Abbreviations: AFRO: Africa; EMRO: Eastern Mediterranean; EURO: Europe; p: p-values; PAHO: Americas;

280 SEARO: South-East Asian; WPRO: Western Pacific

281 Note: \* p <0.001, a: COVID rates as of June 2020.

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6 284 As summarized in Table 2 (full table in appendix Table S4), the majority of respondents  
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8 285 designated most of the health and safety risk parameters as “not acceptable at all”.  
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10 286 Circumstances most reported as such included bullying or psychological harassment in the  
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12 287 workplace (54%), physical violence and assaults (54%), exposure to blood, bodily fluids, and  
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14 288 other infectious materials (52%), inadequate sanitation facilities (52%), and sexual harassment  
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16 289 (50%). In contrast, areas such as time pressure and high workload (38%), skin damage from PPE  
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18 290 (33%) and shift work with night shifts (23%) were deemed to be less of a concern. There were  
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20 291 no risk categories in which the most common response was “risk is negligible”.  
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26 293 Mitigation measures related to the above areas of concern were seen as particularly lacking, with  
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28 294 only the category of “policies for facilities for hand hygiene” designated as “exists and offers full  
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30 295 protection” (full tables in appendix Table S5). For example, despite psychosocial-related risks,  
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32 296 including bullying, harassment, physical violence, and sexual harassment ranked consistently  
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34 297 high (54%, 54%, 50% respectively), only 21% indicated that corresponding policies “exist and  
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36 298 offer full protection”, with similar dissatisfaction for the adequacy of mitigation measures for  
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38 299 other key areas such as IPC policy (28%), availability of PPE (34%) as well as training and  
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40 300 education of workers about OHS (21%) and IPC (32%). Only in two mitigation measures areas –  
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42 301 availability of facilities for hand hygiene, and policies for post-exposure prophylaxis (such as  
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44 302 HIV or hepatitis B) – did most participants indicate that measures existed and offered full  
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46 303 protection (54% and 42%, respectively). These results show an overwhelming majority of  
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48 304 participants indicating that the risks they faced were not acceptable at all and that very few of the  
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50 305 corresponding mitigation measures offered adequate protection to HCWs.  
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306 **Table 2: Risk acceptability and mitigation adequacy – selected worldwide survey responses**  
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Risk acceptability	Risk is not acceptable at all	Risk is acceptable for a short time	Risk is negligible	Don't know/unsure
<b>Infectious risk work environment</b>				
Exposure to blood, body fluids, respiratory secretions, other potentially infectious materials	<b>52%</b>	29%	15%	4%
Inadequate sanitation facilities	<b>52%</b>	21%	23%	4%
Skin damage from personal protective equipment and/or frequent hand hygiene	33%	<b>46%</b>	16%	5%
<b>Physical work environment</b>				
Crowded workplace	<b>42%</b>	36%	18%	4%
Thermal discomfort (cold, heat, humidity)	25%	<b>46%</b>	24%	5%
<b>Psychosocial work environment</b>				
Bullying or psychological harassment	<b>54%</b>	18%	21%	7%
Sexual harassment	<b>50%</b>	10%	31%	9%
<b>Work organization</b>				
Time pressure, high workload	38%	<b>49%</b>	10%	3%
Shift work with night shifts	23%	<b>48%</b>	21%	8%
Mitigation measure adequacy	Does not exist at all	Exists and offers some protection	Exists and offers full protection	Don't know/unsure
<b>Infection prevention and control</b>				
IPC policy in the health facility	8%	<b>60%</b>	28%	4%
Personal protective equipment, e.g. masks, gloves, goggles, gowns are readily available	8%	<b>55%</b>	34%	3%
Training and education of workers about infection prevention and control	11%	<b>54%</b>	32%	3%
Facilities for hand hygiene (hand washing and disinfection) are readily available	3%	40%	<b>54%</b>	3%
<b>Occupational health and safety</b>				
Occupational health and safety policy and management system in the facility	14%	<b>58%</b>	22%	6%
Regular assessment of workplace health and safety risks and controls	22%	<b>51%</b>	21%	6%
Engineering controls, such as ventilation, physical barriers, safer devices	19%	<b>54%</b>	19%	8%
Prevention of workplace violence and security measures	21%	<b>52%</b>	21%	6%
Workplace policies against bullying, psychological and sexual harassment	27%	<b>43%</b>	21%	9%

308 Note: Most cited response highlighted in bold  
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3 311 **Associations with risk exposure acceptability and mitigation measure adequacy**  
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7 312 Unacceptable levels of *risk* (i.e., factor scores below 5) were consistently reported for both Work  
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9 313 Organization and Work Environment across geographic regions, economic income level  
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11 314 categories, equity classifications and COVID-19 incidence rates, with no statistically significant  
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13 315 differences observed within these categories (Table 3). However, we observed multiple  
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15 316 significant differences in how the adequacy of OHS and especially IPC (overall mean of 4.67)  
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17 317 *mitigation measures* were perceived. These apparent associations, observed to be present for all  
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19 318 the explanatory factors we examined, drew attention to the need to consider the adjusted effect of  
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21 319 each independent variable through the logistic regression analysis that we subsequently  
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23 320 conducted.  
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323 **Table 3: Unadjusted risk acceptability and Mitigation adequacy associations**

Explanatory Variable		Risk acceptability				Mitigation adequacy			
		Work environment		Work organization		IPC		OHS	
		mean	p	mean	p	mean	p	mean	P
<b>TOTAL</b>	By country means	4.23		4.29		4.67		6.08	
	By individuals	3.88		3.87		4.79		6.28	
<b>Region</b>	AFRO	4.11	0.34	4.17	0.30	<b>3.68</b>	<b>&lt;0.01*</b>	<b>5.31</b>	<b>0.03*</b>
	EMRO	4.01		4.25		<b>5.02</b>		<b>6.33</b>	
	EURO	4.47		4.24		<b>5.28</b>		<b>6.54</b>	
	PAHO	4.03		3.99		<b>4.24</b>		<b>5.92</b>	
	SEARO	3.44		4.76		<b>5.11</b>		<b>6.30</b>	
	WPRO	4.83		5.03		<b>5.24</b>		<b>6.35</b>	
<b>Economic Classification</b>	High	4.51	0.24	4.62	0.15	<b>5.61</b>	<b>&lt;0.01*</b>	<b>6.99</b>	<b>&lt;0.01*</b>
	Upper-middle	4.05		4.05		<b>4.85</b>		<b>6.17</b>	
	Lower-middle	3.78		4.05		<b>3.58</b>		<b>5.15</b>	
	Low	4.51		4.27		<b>3.88</b>		<b>5.29</b>	
<b>Gini coefficient</b>	Q1 [lowest]	4.80	0.11	4.51	0.34	<b>5.26</b>	<b>0.01*</b>	<b>6.64</b>	<b>0.04</b>
	Q2	4.10		4.29		<b>4.31</b>		<b>5.81</b>	
	Q3	3.90		4.04		<b>4.72</b>		<b>6.20</b>	
	Q4	3.98		3.80		<b>3.89</b>		<b>5.55</b>	
<b>COVID-19 incidence rate</b>	Q1 [lowest]	3.95	0.50	4.09	0.84	<b>4.17</b>	<b>&lt;0.01*</b>	5.64	0.07
	Q2	4.18		4.25		<b>4.39</b>		5.95	
	Q3	4.50		4.39		<b>4.66</b>		6.10	
	Q4	4.19		4.16		<b>5.44</b>		6.62	

Abbreviations: AFRO: Africa; EMRO: Eastern Mediterranean; EURO: Europe; IPC: Infection protection and control; OHS: Occupational health and safety; p: p-values; PAHO: Americas; SEARO: South-East Asian; Q: Quartile; WPRO: Western Pacific

\* Indicates statistical significance ( $p < 0.05$ ) of differences among the means of country mean values for category; significant values in bold

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4 332 To understand potential sources of difference that could be attributed to heterogeneous  
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7 333 composition of country responses that is encountered in conducting a cross-country comparison  
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9 334 such as the one we conducted, Table 4 presents a summary of the survey's individual level data  
10  
11 335 to indicate how gender and occupation were associated with respondent perceptions of  
12  
13 336 acceptability and adequacy. Females were somewhat more likely than males to report workplace  
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15 337 risks being unacceptable (3.76 versus 4.11;  $p < 0.001$ ), but the strong presence of frontline patient  
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17 338 care providers in the gendered health workforce was largely responsible for this, as no  
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19 339 statistically significant differences were observed within other occupation groupings (see Table  
20  
21 340 S3). In fact, patient care providers themselves stood out as being the occupational grouping most  
22  
23 341 critical of workplace risk acceptability as well as OHS and IPC measure adequacy. In contrast,  
24  
25 342 male administrators/managers stood out as the most likely to indicate that acceptable risk  
26  
27 343 exposure and adequate risk mitigation measures were present. This discrepancy is  
28  
29 344 understandable as frontline workers, and women in this occupation grouping, represent those  
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31 345 most directly experiencing the impact of the COVID pandemic. However, even in these more  
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33 346 extreme circumstances where differences were observed, the comparative differences in mean  
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35 347 scores (that were then aggregated in calculating country mean values) were not large. Moreover,  
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37 348 the fact that the African region, where strongest concerns about unacceptable risk and inadequate  
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39 349 mitigation were expressed, actually had proportionately fewer female respondents, indicates that  
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41 350 even these regional concerns that we observed may well have been underrepresented in this  
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43 351 unadjusted analysis.  
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354 **Table 4: Risk acceptability and mitigation adequacy associations<sup>a</sup> with gender and occupation**

Explanatory Variable	n <sup>d</sup>	Risk acceptability				Mitigation adequacy				
		Work environment		Work organization		IPC		OHS		
		mean	p	mean	P	mean	p	mean	P	
<b>Gender<sup>b</sup></b>	Total	4863	3.88	<0.01*	3.87	0.40	4.79	0.09	6.28	0.07
	Female	3220	<b>3.76</b>		3.85		4.74		6.33	
	Male	1643	<b>4.11</b>		3.92		4.88		6.19	
<b>Occupation<sup>c</sup></b>	Total	4916	3.88	<b>0.04</b>	3.87	0.10	4.79	<0.01*	6.28	0.19
	Patient Care	2792	<b>3.91</b>		3.88		<b>4.63</b>		6.27	
	Specialist	1404	<b>3.84</b>		3.80		<b>4.90</b>		6.30	
	Admin-Mgr	327	<b>4.14</b>		4.22		<b>5.50</b>		6.50	
	Other	393	<b>3.55</b>		3.82		<b>5.03</b>		6.08	

\* Indicates statistical significance (p<0.05); significant values in bold

<sup>a</sup> This table report on total respondents in each category, without any consideration for different mixes of gender within different occupations, and different mixes of occupation within genders; Supplementary table X provides results with full occupation and gender breakdowns

<sup>b</sup> Only respondents indicating Male or Female were included in exploring differences;

<sup>c</sup> Occupation was initially coded with finer detail but then consolidated in these composites for comparative analysis

<sup>d</sup> total n varies by specific factor; this column refers to n for workplace environment, where response was greatest  
Abbreviations: IPC: Infection protection and control; Mgr: Manager ; OHS: Occupational health and safety

### Influence of between-country and within-country income disparity

Table 5 summarizes the adjusted comparative effects of income level and income distribution disparity in each country setting while taking into consideration potential influences prompted by differing COVID-19 rates in the initial phase of the pandemic. While there was no difference between *higher and lower income countries* regarding the perception of unacceptable levels of risks in healthcare workplaces in all settings, *within-country inequality* was associated with a mildly increased likelihood of *unacceptable levels of risk* with regard to both workplace environment (OR=0.92; p=0.012) and workplace organizational (OR=0.93; p=0.017) factors.

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377**Table 5: Factors associated with perceived risk acceptability and mitigation adequacy**

Explanatory Variable (organized by outcome area)	Unadjusted bivariate			Adjusted multivariable model <sup>d</sup>			
	OR <sup>d</sup>	95% CI	p	B	OR <sup>d</sup>	95% CI	P
<b>Acceptable WP Enviro. Risk</b>							
Country Income Level <sup>a</sup>	1.56	1.08-2.27	0.231	0.215	1.24	0.70-2.20	0.708
<b>Gini Coefficient<sup>b</sup></b>	<b>0.91</b>	<b>0.88-0.94</b>	<b>0.005*</b>	<b>-0.087</b>	<b>0.92</b>	<b>0.89-0.95</b>	<b>0.012*</b>
COVID-Log <sup>c</sup>	1.01	0.83-1.23	0.965	0.083	1.09	0.78-1.51	0.801
<b>Acceptable WP Org. Risk</b>							
Country Income Level <sup>a</sup>	0.83	0.59-1.17	0.587	-0.341	0.71	0.42-1.21	0.52
<b>Gini Coefficient<sup>b</sup></b>	<b>0.94</b>	<b>0.91-0.97</b>	<b>0.028*</b>	<b>-0.076</b>	<b>0.93</b>	<b>0.90-0.96</b>	<b>0.017*</b>
COVID-Log <sup>c</sup>	0.8	0.67-0.97	0.243	-0.113	0.89	0.66-1.21	0.710
<b>Adequate IPC mitigation</b>							
<b>Country Income Level<sup>a</sup></b>	<b>6.8</b>	<b>1.36-34.60</b>	<b>0.006*</b>	<b>1.889</b>	<b>6.61</b>	<b>3.68-11.88</b>	<b>0.001*</b>
<b>Gini Coefficient<sup>b</sup></b>	<b>0.93</b>	<b>0.90-0.95</b>	<b>0.006*</b>	<b>-0.036</b>	<b>0.94</b>	<b>0.91-0.96</b>	<b>0.025*</b>
<b>COVID-Log<sup>c</sup></b>	<b>1.85</b>	<b>1.51-2.26</b>	<b>0.002*</b>	<b>-0.064</b>	<b>0.76</b>	<b>0.55-1.03</b>	<b>0.373</b>
<b>Adequate OHS mitigation</b>							
<b>Country Income Level<sup>a</sup></b>	<b>8.91</b>	<b>5.76-13.80</b>	<b>&lt;0.001*</b>	<b>2.389</b>	<b>10.91</b>	<b>5.63-21.12</b>	<b>&lt;0.001*</b>
Gini Coefficient <sup>b</sup>	0.97	0.94-0.99	0.183	-0.009	0.99	0.96-1.02	0.779
<b>COVID-Log<sup>c</sup></b>	<b>0.94</b>	<b>0.91-0.97</b>	<b>0.028*</b>	<b>0.079</b>	<b>1.08</b>	<b>0.77-1.52</b>	<b>0.816</b>

Notes: OR: Odds Ratio, expressed as Exp(B) value in Logistic Regression analysis, CI: Confidence Interval, \*  $p \leq .05$  \*\*  $<0.01$   
Abbreviations: B: Coefficient; OHS: Occupational Health and Safety mitigation; Org.: organization; IPC: Infection Prevention and control; Enviro.: environmental; WP: workplace

Variables where statistical significance is present are shown in bold

<sup>a</sup> Country Income was coded as comparing “High and Upper-Middle Income” countries versus “Low and Lower-Middle Income” countries

<sup>b</sup> Gini coefficient was considered in the logistic regression analysis as a continuous variable;

<sup>c</sup> COVID levels where the log value of the rate of cases per million at the beginning of the survey (taken June 1, 2020); log values to smooth very high levels while taking variation into account

<sup>d</sup> Odds Ratios were calculated by assessing the likelihood (OR) of the presence of a mean score  $\geq 5$  corresponding to assessments that mitigation “exists and offers some protection” or better; or level of risk is assessed as “risk is acceptable for a short time” or better.

\* Indicates statistical significance ( $p < 0.05$ ); also bolded

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393 As was observed in unadjusted bivariate analyses, there was much stronger divergence in  
394 perceptions of acceptable *mitigation measures* by both *country income level* and *income*  
395 *inequality*, with an almost 7-fold greater likelihood of IPC measures (OR=6.61;  $p=0.001$ ) being  
396 considered adequate in wealthier countries, and over a ten-fold difference in adequacy of OHS

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3 397 measures (OR=10.91;  $p<0.001$ ), despite the greater intensity of COVID-19 in wealthier countries  
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5 398 at the time of the survey. In fact, the counter-intuitive positive association that seemed to be  
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7 399 present between intensity of COVID-19 and perceptions of adequacy disappeared in our adjusted  
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10 400 multivariable analysis. And further to the observed unadjusted effect, higher inequality decreased  
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12 401 the likelihood (OR=0.94;  $p=0.025$ ) of deeming IPC measures to be adequate.

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15 402  
16 403 Analysis of the more homogeneously constituted population of female patient care provider  
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18 404 respondents (Table S6) further revealed that this group's more critical assessment of risk that we  
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20 405 had documented in Table 4 especially influenced perceptions of risk acceptability in settings  
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22 406 where COVID-19 exposure had intensified. In this regard, workplace organizational factors,  
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25 407 which included consideration of the workload being encountered, were substantially more likely  
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27 408 to be seen as unacceptable (OR=0.44;  $p=0.034$ ) by female patient care providers in countries  
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29 409 with higher COVID presence; a perception reinforced by a further (albeit less pronounced) effect  
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31 410 of in-country income inequality (OR=0.95;  $p=0.093$ ).

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36 412 As we had observed was the case for all respondents, female care providers in higher income  
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38 413 countries were more likely to perceive mitigation measures to be adequate (OHS OR=3.94;  
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40 414  $p=0.047$  and IPC OR=11.25;  $p=0.004$ ) than those in more poorly resourced settings, and this was  
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43 415 further accompanied by an effect of within-country inequality also contributing some  
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46 416 explanatory power (OHS OR=0.92;  $p=0.020$ ).

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## 418 **DISCUSSION**

419 High levels of concern about emerging threats to HCWs were widely published in the first year  
420 of the COVID-19 pandemic, providing extensive evidence about morbidity and mortality  
421 associated with healthcare work [33–35] as well as effects on job satisfaction [36]. Although  
422 meta-analyses have been conducted to synthesize such findings [37], our article provides one of  
423 the first worldwide examinations of contextual factors affecting the wellbeing of HCWs during  
424 the COVID-19 pandemic, enabling a comparative cross-country analysis. In doing so, it notably  
425 complements studies calling attention to inadequate implementation of OHS and IPC measures,  
426 for example in South Africa [38] as well as a need to consider the influence of structural  
427 determinants that affect how risks are experienced in specific health worker exposure contexts  
428 [39]. The results presented here contribute a theoretical and empirically-based understanding of  
429 the importance of inequality among and within countries in this regard. This has implications for  
430 preparedness for any future pandemic outbreaks.

431  
432 Our findings clearly demonstrate that there is a strong need for improvements in OHS for HCWs  
433 not only to protect against infectious disease transmission but to also control the threat of  
434 psychosocial risks, a consideration that resonates with studies highlighting effects on mental  
435 health of HCWs as already stressed workplaces with intensifying pressures when pandemics  
436 emerge [40–44]. Widespread concerns about health risks identified in diverse locations such as  
437 Ethiopia, Turkey, Italy and Spain in many facets of health work [45–48] signal a strong rationale  
438 for international collaboration in seeking effective technical and policy approaches to best  
439 protect HCWs.

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3 441 Despite a common assessment of unacceptable levels of risk everywhere, our study revealed  
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5 442 important differences in the perceived adequacy of protective measures to meet this challenge.  
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8 443 Such results point to the need to add explicit attention to OHS measures in the World Health  
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10 444 Organization's call for better planning healthcare human resources [10] as well as the updating  
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12 445 of the WHO's *Global Plan of Action for Occupational Health*, considering what this means for  
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14 446 HCWs in light of the COVID-19 experience.  
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19 448 While the case prevalence in any one single country clearly influences the intensity of possible  
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21 449 healthcare workplace exposure as a global pandemic emerges, HCWs in all countries face the  
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23 450 same need for proper PPE, appropriate testing and vaccines as they compete in the same markets  
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25 451 and the same supply chains [49,50]. While there is now appropriate attention focused on the need  
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27 452 to address global inequities in vaccine accessibility [51], our study highlights other inequities  
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29 453 that also call for greater attention. Moreover, our analysis stands out by considering how  
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31 454 variation in protecting HCWs may be associated with the presence of contextual social and  
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33 455 economic inequities, itself an important social determinant of health that has been prominent in  
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35 456 global health research literature. What is of particular relevance here is the vulnerability of  
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37 457 HCWs as "canaries" in a workplace made vulnerable by the emergence of a novel infectious  
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39 458 disease [52], where preparedness to meet a new challenge is critical.  
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47 460 While the presence of unacceptable risk was clearly identified in all countries, it was striking that  
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49 461 the strongest concern about inadequate protection of HCWs came not from the HICs hit most  
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51 462 intensely by the initial wave of COVID in early 2020, but rather less well-resourced settings that  
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53 463 had yet to be as strongly affected. This vividly echoes pre-COVID findings that resource-poor  
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3 464 countries have decreased capacities for protecting HCWs [13,14] even beyond needs for testing  
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5 465 and contact tracing, and consistent with studies noting needs for training and PPE for HCWs  
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7 466 [53]. This furthermore mirrors experience in previous pandemics such as Ebola in West Africa  
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10 467 where meaningful investments in PPE were shown to be important elements in combatting the  
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12 468 spread of disease [54], a matter that is now being observed with regard to COVID-19 [55]. Our  
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14 469 finding that country income level is strongly associated with greater capacity to provide  
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17 470 prevention and mitigation within a health system is thus not surprising.  
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21 472 Previous literature on the effects of income inequality within a society has however been less  
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23 473 conclusive, at times contesting the implications of the Wilkinson's "economic inequality  
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25 474 hypothesis". In this regard, Blázquez-Fernández and colleagues concluded that income  
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28 475 inequality does not significantly reduce health in 'developed' societies [56] and Mellor and  
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30 476 Milyo further argued that there is little support for relation between income inequality and  
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32 477 individual or population health after fixed division effects were included [57]. However, when  
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34 478 attention is paid to methodological concerns [17], strong evidence of the effect of economic  
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37 479 inequality has been observed in Sub-Saharan African countries [58]. Looking beyond levels of  
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39 480 economic indicators alone, a systematic study of "welfare regimes" (i.e. characterizations of  
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41 481 policy orientations dominant in a country at a particular time) has suggested that precarious  
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43 482 workers fare better in the context of "Scandinavian state" policies [59]. Indeed countries that  
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45 483 recognized COVID-19 as a work-related disease and supported workers with compensation and  
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47 484 appropriate absence policies, were reported to have reduced mental health stressors, pointing to  
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49 485 opportunities for improving HCW well-being [60]. However, a systematic review of the impact  
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3 486 of political economy on health observed substantial gaps in knowledge, calling for “higher-  
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5 487 quality reviews and empirical studies in this area” [61].  
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10 489 Our study suggests that societies with greater national income equality may well be characterized  
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12 490 by policies that are more protective of vulnerable populations such as HCWs, a group whose  
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14 491 comparatively high occupational health risk is aggravated by the onset of pandemics. To better  
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16 492 understand the pathways and iterative relationships that can explain this, case study examinations  
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18 493 would certainly be of value. Moreover, with health worker protection so strategically important  
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20 494 to health system functioning during such crises that threaten global health equity, countries  
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22 495 known to be highly unequal might accordingly be deemed to be in need of even further technical  
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24 496 assistance and attention to ensure that adequate protection is provided to HCWs at risk.  
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31 498 Recognizing that appreciation of the contribution of HCWs soared as the COVID pandemic  
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33 499 advanced, our observations that economic inequality among and within countries is associated  
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35 500 with the degree to which HCWs face unacceptable risk and inadequate protection signals a vital  
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37 501 need to promote social justice for those who play such an important role in the care of  
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39 502 populations *before* a new pandemic emerges. In light of this, from an analytical perspective, we  
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41 503 strongly endorse the call for a new paradigm [62] to better understand how upstream and socio-  
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43 504 political factors could be “affecting the nature of work and employment and their impact on the  
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45 505 health of workers, the public, and the planet” [63]. This includes consideration of international  
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47 506 cooperation not only with respect to vaccine supply, but also to ensure that less wealthy countries  
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49 507 receive technical assistance in establishing protection and mitigation programs as well as  
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3 508 attention to pathways sensitive to the offloading of risks to more marginalized worker  
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5 509 populations.  
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### 9 511 **Limitations and further research needs**

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11 512 Cross-country comparative studies such as ours rely on a convenience sample, leading to some  
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13 513 countries being over-represented while others were under-represented or non-existent. To  
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15 514 address possible concerns about the influence of countries with low respondent counts, we  
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17 515 examined this concern by conducting sensitivity analyses, summarized in Table S7, to consider  
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19 516 possible implications, but concluded that this did not warrant a questioning of our findings.  
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23 517 Additionally, the classification of countries purely by national income levels leads to designating  
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25 518 some countries as high income in settings where national institutions may be minimally  
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27 519 developed despite high levels of income earned through high value exports such as petroleum or  
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29 520 in settings of small populations with externally controlled tourism sectors. As such, we  
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31 521 developed grouping strategies to allow for a consideration of national contexts where resources  
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33 522 could be considered comparatively more or less readily available to protect health workers.  
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35 523 Stratification by WHO region was also important because these regions, while large and often  
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37 524 heterogenous in nature, do constitute administrative units with an important governance role to  
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39 525 play during the emergence of global outbreaks and pandemics.  
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46 527 It should also be acknowledged that differing perceptions of risks and mitigation measures  
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48 528 around the world may be influenced by different HCW training and education standards, cultural  
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50 529 nuances, and institutional expectations. For example, Senthil and colleagues observed that  
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52 530 workers in India found a high prevalence of workers unable to identify even immediate risks in  
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54 531 an evidently hazardous environment [64]. Studies in the Middle East also reported gaps between  
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3 532 actual hazards and HCW recognition [65,66]. Ndejjo and colleagues report similar findings in  
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5 533 Uganda and across sub-Saharan Africa [67].  
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## 11 535 **CONCLUSION**

12 536 This study adds to the literature on how risks become unevenly distributed, focusing here on  
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14 537 country income level but also on within-country income inequality. As noted by Gostin et al.,  
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16 538 2020 [68], the WHO has an important role in supporting LMICs with technical guidance and  
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18 539 operational assistance, while simultaneously meeting the needs of high-income countries for  
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20 540 information sharing, research coordination, and convening authorities, despite lacking both the  
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22 541 authority and the resources to mount a more effective response to a global emergency such as  
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24 542 this. Our study strongly suggests that international agencies with mandates related to fair trading  
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26 543 practices and economic aid have to step up to address the disparities that threaten the healthcare  
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28 544 workforce, and ensure that there is sufficient resilience to retain health workers needed for  
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30 545 broader delivery of health services. It is also a matter of social justice that they do so.  
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9 552 analysis. SH and JMS conducted subsequent data analyses and data interpretation. VLT  
10 553 conducted literature reviews. SH wrote the initial manuscript draft. SH, AY, VT, MZ and JMS  
11 554 reviewed and edited the manuscript. AY and JMS accept full responsibility for the finished work  
12 555 and/or the conduct of the study as guarantors, had access to the data, and controlled the decision  
13 556 to publish. All authors read and approved the final manuscript.  
14 557

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16 559

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19 562

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21 564

22 565 **Data availability statement** Data are available on reasonable request. Anonymised data that  
23 566 underlie the results reported in this article are available on justified request to the corresponding  
24 567 author.  
25 568

26 569 **Patient consent for publication** Not required.  
27 570

28 571 **Ethics approval** This study involves human participants and was approved by the Behavioural  
29 572 Research Ethics Board of the University of British Columbia (Ref. H20-01825)  
30 573 As the survey was designed to be completed and submitted anonymously, no formal request for  
31 574 signed consent was solicited, with participants' submission itself indicating consent to use the  
32 575 information provided as anonymized aggregated data.  
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3 **577 APPENDIX**

4 **578**  
5 579 Study questionnaire. (Taken from Report on preliminary findings – ref 14.)  
6 580 (Pdf)  
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10 **582 ONLINE SUPPLEMENTAL MATERIAL**

11 **583**  
12 584 SI Dataset. Data underlying the results of the study.  
13 **585** (Excel Data file (XLS). – *to be provided through Dryad data depository*  
14 **586**  
15 587 SI Figure. All supplemental figures.  
16 588 Figure S1 - Study Population diagram  
17 **589** (pdf)  
18 **590**  
19 591 SI Table. All supplemental tables.  
20 592 (pdf)  
21  
22 593 Table S1 - Study population demographics  
23 594 Table S2 - Summary of factors and their constituent question areas  
24  
25 595 Table S3 – Variation in factor scores by gender and occupation  
26  
27 596 Table S4 - Responses to health and safety risk questions  
28 597 Table S5 - Responses to mitigation measure questions  
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30 598 Table S6 – Factors associated with female patient care providers perceived risk acceptability  
31 599 and mitigation adequacy  
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33 600 Table S7 – Sensitivity analysis considering minimum sample size for calculating country mean values  
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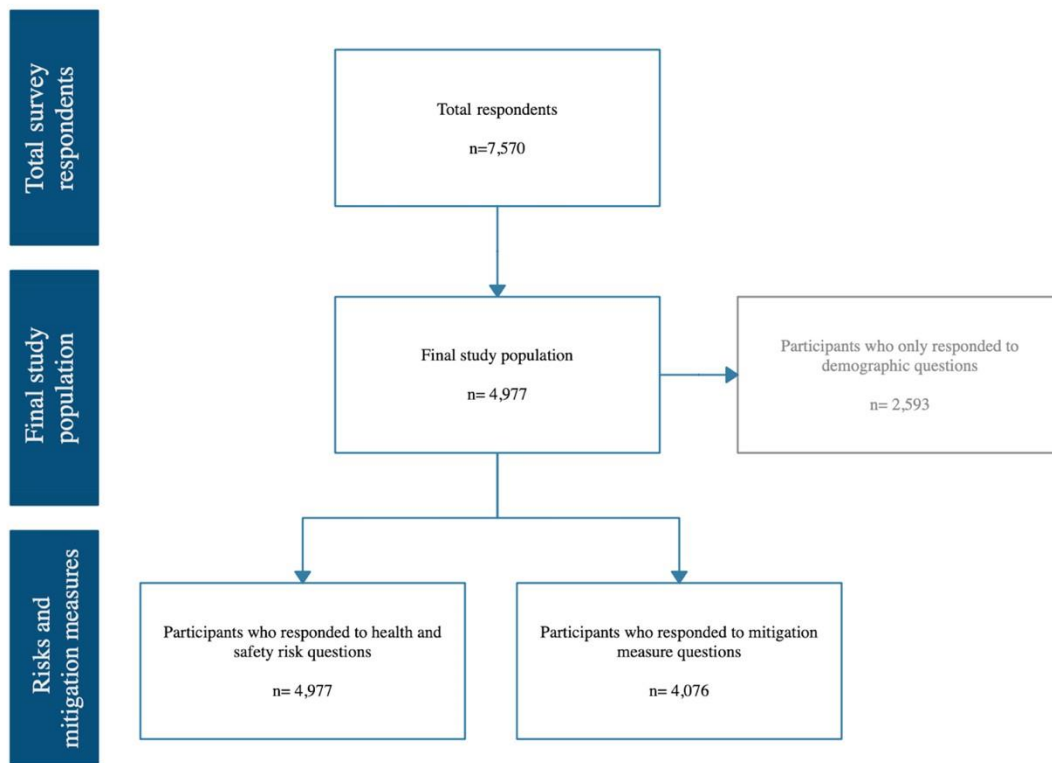
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Total survey respondents

Final study population

Risks and mitigation measures

Review only

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## Appendices

### Survey instrument

#### Health and safety of health workers in COVID-19

*Welcome to the survey on health and safety of health workers in COVID-19*

Dear colleague,

This survey aims to identify the most common occupational risks for the health and safety of health workers and the measures for their prevention in the context of the ongoing pandemic of Corona Virus Infectious Disease (COVID-19).

In this survey we are interested in the health and safety of all health workers - all people engaged in the promotion, protection or improvement of the health of the population. This includes health workers involved in direct patient care, both formal and informal, in public and private facilities, including traditional medicine, as well as other assisting and supporting staff, including administration, management, ambulance drivers, public health workers, community health workers, and others.

The survey is intended for health workers, managers, and practitioners providing services for protecting the health and safety of workers in health facilities. The results will be used to inform action at all levels for improving the protection of health and safety of health workers in the ongoing response to COVID-19.

The survey has been developed by an international group of experts convened by the World Health Organization and the International Labour Organization and should take approximately 7 minutes to complete.

Your answers are completely confidential, and the data will be processed and analyzed in a way that will not link your answers to your identity.

#### *B. About yourself and your area of work*

##### 1. In what country do you usually work?

*Standard list of all countries in the world*

Other (please specify)

##### \* 2. Your gender?

Male

Female

Other

Prefer not to answer



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2  
3 3. What is your primary area of work? (responses below were randomized)  
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5 Administration and clerical support  
6 Allied health professional  
7 Community health worker  
8 Infection prevention and control  
9 Management and human resources  
10 Mental health and psychosocial support  
11 Occupational and environmental health  
12 Patient care (medicine, nursing, midwifery,  
13 dentistry)  
14 Pharmacy  
15 Public health  
16 Support staff – cleaner, driver, food worker  
17 Other  
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25 4. You work most of the time for: (responses below were randomized)  
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27 Academia, research  
28 Business enterprise or farm  
29 Employers' association /hospital federation  
30 Healthcare facility - hospital, primary health-care centre, isolation  
31 camp  
32 Local community  
33 National government agency  
34 Other  
35 Professional association  
36 Social care facility (e.g. nursing home, home care)  
37 Sub-national (provincial, district) authority  
38 Trade union  
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45 *C. Risks for health and safety of health workers*

46 Think about the working conditions of health workers in your country, jurisdiction or health  
47 facility - those that you are most familiar with. No workplace is without risk, but some risks are  
48 negligible, or acceptable for a short time, and some are not acceptable at all. Below are some  
49 common risks for the health and safety of health workers; we are asking you to rate the current  
50 level of these risks, now during the COVID-19 pandemic.  
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## 5. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Skin damage from personal protective equipment and/or frequent hand hygiene				
Needle-sticks and sharps injuries				
Inadequate sanitation facilities				
Insufficient access to facilities for personal hygiene, such as, shower and menstrual hygiene				
Exposure to blood, body fluids, respiratory secretions, and other potentially infectious materials				

## 6. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Back injury from manual handling of patients and heavy objects				
Hazardous chemicals, drugs, cleaning and disinfection agents				
Slips, trips, and falls				
Crowded workplace				
Thermal discomfort (cold, heat, humidity)				

## 7. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Physical violence and assaults				
Bullying or psychological harassment at the workplace				
Sexual harassment				

## 8. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Regular long working hours (more than 48 hours a week)				
Time pressure, high workload				
Shift work with night shifts				
Insufficient time-off duty to rest (less than 11 hours between shifts)				

## 9. How would you rate the level of these risks for health workers, now? (randomized)

Questions	Risk is negligible	Risk is acceptable for a short time	Risk is not acceptable at all	Don't know/Unsure
Skin damage from personal protective equipment and/or frequent hand hygiene				
Needle-sticks and sharps injuries				
Inadequate sanitation facilities				
Insufficient access to facilities for personal hygiene, such as, shower and menstrual hygiene				
Exposure to blood, body fluids, respiratory secretions, and other potentially infectious materials				

*D. Preventive measures*

There are measures for the prevention of most risks for health and safety at work, but these measures may not be fully implemented and not all workers may benefit from these measures. Think again about the working conditions of health workers in your country, jurisdiction or health facility - those that you are most familiar with. The following questions are about the preventive measures for their health and safety in the real situation, now, during the COVID-19 pandemic.

10. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Policy for infection prevention and control in the health facility				
Processes for triage of patient in place at the emergency room, including early detection and isolation of infectious patients				
Routine assessment of the risk of exposure to body substances or contaminated surfaces before any health care activity and use of appropriate measures for personal protection				
Regular environmental clean-up and disinfection				
Immunization of health workers				

11. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Reporting of incidental exposures to blood, body fluids, or respiratory secretions				
Policies in place for post-exposure prophylaxis, such as, for HIV, Hepatitis B				
Facilities for hand hygiene (hand washing and disinfection) are readily available				
Personal protective equipment, such as masks, gloves, goggles, gowns are readily available				
Training and education of workers about infection prevention and control				

12. How would you rate the level of application of these measures in health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Prevention of workplace violence and security measures				
Management of working time, rest and recuperation				
Workplace policies against bullying, psychological and sexual harassment				
Human resource management of safe staffing and workload				
Psycho-social support and counselling				

13. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers <u>some</u> protection	Exists and offers <u>full</u> protection	Don't know/Unsure
Occupational safety and health policy and management system in the facility				
Regular assessment of workplace health and safety risks and controls				
Engineering controls, such as ventilation, physical barriers, safer devices				
Ergonomic workplace design and furniture				
Devices for patient handling and lifting of loads				

14. How would you rate the level of application of these measures in the health services according to your knowledge? (randomized)

Questions	Does not exist at all	Exists and offers some protection	Exists and offers full protection	Don't know/Unsure
Regular medical check-ups of health workers				
Medical first aid kits				
Consultations between management and workers regarding health and safety at work				
Training and education of workers about occupational safety and health				

Other (please specify)

Table A 1: Survey options for occupation

Group	Survey responses
Patient care/health services	Patient care (medicine, nursing, midwifery, dentistry) Allied health professional Mental health and psychosocial support Pharmacy Community health worker
Specialized support	Occupational and environmental health Public health Infection prevention and control Support staff – cleaner, driver, food worker
Clerical support/administration and management	Administration and clerical support Management and human resources

Table A 2: Comparison between participants who answered risk and mitigation questions

Variables		Those who responded to risk questions (n=4977)	Those who responded to mitigation measure questions (n=4076)
Countries by region	AFRO	10%	11%
	EMRO	4%	4%
	EURO	35%	36%
	PAHO	31%	31%
	SEARO	3%	3%
	WPRO	15%	16%
Economic Class	High	59%	60%
	Lower-middle	10%	10%
	Upper-middle	27%	26%
	Low	4%	4%
Sex	Male	33%	34%
	Female	65%	65%
	Other / prefer not to answer	1%	1%
Occupation	Patient care/health services	56%	58%
	Specialized support	29%	29%
	Clerical support/administration and management	7%	7%
	Other	8%	7%



**Speak up**  
for health worker safety!



## Health and safety of health workers in the context of COVID-19: A global survey

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September 15, 2020



a place of mind  
THE UNIVERSITY OF BRITISH COLUMBIA

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WHO Collaborating Centre  
for Occupational Health

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## ONLINE SUPPLEMENTARY INFORMATION

**Table S1. Study population demographics**

Variables	n	%
Total number of participants	4977	100%
Total who replied to the health and safety risks for health workers questions	4977	100%
Total who replied to the mitigation measures questions	4076	82%
Total number of countries	161	100%
Countries by region		
African region	516	10%
Americas region	1565	31%
Eastern Mediterranean region	221	4%
European region	1757	35%
South East Asian region	158	3%
Western Pacific region	760	15%
Economic Class		
High	2960	59%
Lower-middle	480	10%
Upper-middle	1324	27%
Low	213	4%
Sex		
Male	1654	33%
Female	3259	65%
Other / prefer not to answer	64	1%
Occupation		
Patient care/health services	2805	56%
Specialized support	1426	29%
Clerical support/administration and management	341	7%
Other	405	10%
Type of employer		
Health services	3038	61%
Government services	758	15%
Business and farms	473	10%
Academia	367	7%
Professional associations	177	4%
International organization/NGO and non-for-profit	51	1%
Other	113	2%

**Table S2. Summary of Factors and their constituent question areas**

Survey area of focus	Factor	Description of question		
Health and Safety Risks	Work Environment (Factor 1)	Blood and bodily fluids exposure		
		Skin damage from PPE and hand hygiene		
		Needlesticks and sharps injuries		
		Sanitation facilities		
		Personal hygiene		
		Thermal discomfort		
		Crowded workplace		
		Slips trips & falls		
		Back injury form heavy lifting		
	Work Organization (Factor 2)	Chemicals		
		Bullying & harassment		
		Sexual harassment		
		Physical violence and assaults		
		Time pressure		
		Shift work		
		Long working hours		
		Insufficient rest		
		Mitigation measures	Infection protection and control (Factor 3)	IPC policy
				Patient triage
Standard precautions				
Cleanup & disinfection				
Immunization				
Reporting of blood exposure				
Policies for post-exposure prophylaxis				
Hand hygiene				
PPE				
IPC training				
Occupational health and safety (Factor 4)	OSH policy			
	Occupational health and safety risk assessment			
	Occupational health and safety engineering controls			
	Ergonomic workplace design and furniture			
	Safe patient handling			
	Violence prevention			
	Management of working time & rest			
	Policy harassment			
	Safe staffing & workload			
	Psychosocial support			
Medical checkups				
Medical first aid kits				
Labour management consultation on OSH				
Occupational health and safety training				

**Table S3: Detailed breakdowns in individual level responses by occupation and gender****a. Detailed breakdowns in responses by occupation showing gender differences**

Population characteristic	n <sup>c</sup>	Risk acceptability				Mitigation adequacy			
		Work environment		Work organization		IPC		OHS [f3]	
		mean	p	mean	p	mean	p	mean	P
All Occupations	4916	<b>3.88</b>	<b>0.04</b>	3.87	0.101	<b>4.79</b>	<b>&lt;0.01</b>	6.28	0.19
<i>m</i>		<b>4.11</b>	<b>&lt;0.01</b>	3.92	0.397	<b>4.88</b>	<u>0.089</u>	<b>6.19</b>	<u>0.07</u>
<i>f</i>		<b>3.76</b>		3.85		<b>4.74</b>		<b>6.33</b>	
- Patient Care	2792	<b>3.92</b>	<b>0.001</b>	3.88	0.296	<b>4.63</b>	0.76	6.27	<u>0.092</u>
<i>m</i>		<b>4.19</b>		3.96		4.65		<b>6.15</b>	
<i>f</i>		<b>3.80</b>		3.84		4.62		<b>6.32</b>	
- Specialist	1404	<b>3.84</b>	0.129	3.80	0.669	<b>4.90</b>	0.218	6.30	0.193
<i>m</i>		3.97		3.77		5.00		6.20	
<i>f</i>		3.73		3.83		4.81		6.39	
- Admin-Mgr	327	<b>4.14</b>	<u>0.06</u>	4.22	0.632	<b>5.50</b>	0.512	6.50	0.872
<i>m</i>		<b>4.65</b>		4.33		5.65		6.54	
<i>f</i>		<b>3.92</b>		4.17		5.43		6.48	
- Other	393	<b>3.55</b>	0.205	3.82	0.189	<b>5.03</b>	0.20	6.08	0.89
<i>m</i>		3.82		4.10		5.30		6.11	
<i>f</i>		3.43		3.69		4.90		6.08	

Note: Statistical significance at p<.05 level indicated by bold; statistical significance at p<.10 level indicated by underlining.

Italic font is used for breakdown analysis (i.e. by gender) of population attribute (regular font) being analyzed (i.e. by occupation) and values are right-justified.

Regular font is used for analysis of the population attribute (regular font) being analyzed (i.e. by occupation).

Green colour indicates significant value deemed as associated with less risk (i.e. less unacceptable exposure; more adequate mitigation).

Red colour indicates statistically significant value associated with more risk (i.e. more unacceptable exposure; less adequate mitigation).

b. Detailed breakdowns in responses by occupation showing gender differences

Population characteristic	n <sup>c</sup>	Risk acceptability				Mitigation adequacy			
		Work environment		Work organization		IPC		OHS [f3]	
		mean	p	mean	p	mean	p	mean	P
Total	4863	<b>3.88</b>	<b>&lt;0.01*</b>	3.87	0.4	4.79	<u>0.09</u>	6.28	<u>0.07</u>
<i>Patient Care</i>		<b>3.91</b>		3.88		<b>4.63</b>		6.27	
<i>Specialist</i>		<b>3.84</b>		3.80		4.90		6.30	
<i>Admin-Mgr</i>		<b>4.14</b>		4.22		<b>5.50</b>		<b>6.50</b>	
<i>Other</i>		<b>3.55</b>		3.82		5.03		<b>6.08</b>	
Female	3220	<b>3.76</b>	0.189	3.85	0.273	4.74	<b>&lt;0.01*</b>	6.33	0.288
<i>Patient Care</i>		3.80		3.84		<b>4.62</b>		6.32	
<i>Specialist</i>		3.73		3.83		4.82		6.39	
<i>Admin-Mgr</i>		3.92		4.17		<b>5.43</b>		6.48	
<i>Other</i>		3.43		3.69		4.90		6.07	
Male	1643	<b>4.11</b>	<u>0.089</u>	3.92	0.166	4.88	<b>0.001</b>	6.19	0.527
<i>Patient Care</i>		4.19		3.96		<b>4.65</b>		6.15	
<i>Specialist</i>		3.97		3.77		5.00		6.20	
<i>Admin-Mgr</i>		<b>4.65</b>		4.33		<b>5.65</b>		6.54	
<i>Other</i>		<b>3.82</b>		4.10		5.30		6.11	

Note: Statistical significance at p<.05 level indicated by bold; statistical significance at p<.10 level indicated by underlining.

Italic font is used for breakdown analysis (i.e. by occupation) of population attribute (regular font) being analyzed (i.e. by gender) and values are right-justified.

Regular font is used for analysis of the population attribute (regular font) being analyzed (i.e. by gender).

Green colour indicates significant value deemed as associated with less risk (i.e. less unacceptable exposure; more adequate mitigation).

Red colour indicates statistically significant value associated with more risk (i.e. more unacceptable exposure; less adequate mitigation).

**Table S4. Responses to health and safety risk questions**

Question	Risk is not acceptable at all	Risk is acceptable for a short time	Risk is negligible	Don't know/unsure
<b>Infectious risks</b>				
Exposure to blood, body fluids, respiratory secretions, and other potentially infectious materials	<b>52%</b>	29%	15%	4%
Skin damage from personal protective equipment and/or frequent hand hygiene	33%	<b>46%</b>	16%	5%
Needle-sticks and sharps injuries	<b>46%</b>	21%	26%	7%
Inadequate sanitation facilities	<b>52%</b>	21%	23%	4%
Insufficient access to facilities for personal hygiene, such as, shower and menstrual hygiene	<b>49%</b>	22%	23%	6%
<b>Physical work environment</b>				
Thermal discomfort (cold, heat, humidity)	25%	<b>46%</b>	24%	5%
Crowded workplace	<b>42%</b>	36%	18%	4%
Slips, trips, and falls	<b>34%</b>	26%	33%	7%
Back injury from manual handling of patients and heavy objects	<b>41%</b>	34%	19%	6%
Hazardous chemicals, drugs, cleaning and disinfection agents	<b>36%</b>	<b>36%</b>	22%	6%
<b>Psychosocial work environment</b>				
Bullying or psychological harassment at the workplace	<b>54%</b>	18%	21%	7%
Sexual harassment	<b>50%</b>	10%	31%	9%
Physical violence and assaults	<b>54%</b>	16%	24%	6%
<b>Work organization</b>				
Time pressure, high workload	38%	<b>49%</b>	10%	3%
Shift work with night shifts	23%	<b>48%</b>	21%	8%
Regular long working hours (more than 48 hours a week)	<b>38%</b>	42%	15%	5%
Insufficient time-off duty to rest (less than 11 hours between shifts)	<b>40%</b>	36%	18%	6%

Note: Most cited response highlighted in bold

Table S5. Responses to mitigation measure questions

Question	Does not exist at all	Exists and offers some protection	Exists and offers full protection	Don't know/ unsure
<b>Infection prevention and control</b>				
IPC policy in the health facility	8%	<b>60%</b>	28%	4%
Patient triage	9%	<b>54%</b>	28%	9%
Standard precautions	15%	<b>53%</b>	25%	7%
Regular environmental clean-up and disinfection	6%	<b>56%</b>	34%	4%
Immunization of health workers	19%	<b>46%</b>	26%	9%
Reporting of incidental exposures to blood, body fluids, or respiratory secretions	10%	<b>50%</b>	32%	8%
Policies in place for post-exposure prophylaxis, such as, for HIV, Hepatitis B	8%	41%	<b>42%</b>	9%
Facilities for hand hygiene (hand washing and disinfection) are readily available	3%	40%	<b>54%</b>	3%
Personal protective equipment, such as masks, gloves, goggles, gowns are readily available	8%	<b>55%</b>	34%	3%
Training and education of workers about infection prevention and control	11%	<b>54%</b>	32%	3%
<b>Occupational safety and health</b>				
Occupational safety and health policy and management system in the facility	14%	<b>58%</b>	22%	6%
Regular assessment of workplace health and safety risks and controls	22%	<b>51%</b>	21%	6%
Engineering controls, such as ventilation, physical barriers, safer devices	19%	<b>54%</b>	19%	8%
Ergonomic workplace design and furniture	33%	<b>48%</b>	12%	7%
Devices for patient handling and lifting of loads	27%	<b>48%</b>	15%	10%
Prevention of workplace violence and security measures	21%	<b>52%</b>	21%	6%
Management of working time, rest and recuperation	20%	<b>55%</b>	19%	6%
Workplace policies against bullying, psychological and sexual harassment	27%	<b>43%</b>	21%	9%
Human resource management of safe staffing and workload	24%	<b>52%</b>	16%	8%
Psycho-social support and counselling	32%	<b>46%</b>	15%	7%
Regular medical check-ups of health workers	33%	<b>43%</b>	18%	6%
Medical first aid kits	15%	<b>48%</b>	30%	7%
Consultations between management and workers regarding health and safety at work	25%	<b>50%</b>	19%	6%
Training and education of workers about occupational safety and health	20%	<b>54%</b>	21%	5%

Note: Most cited response highlighted in bold

**Table S6: Comparing analyses of acceptability and adequacy in different stratified populations**

	Patient Care Female		Patient Care All		Frontline <sup>e</sup> all		All occupations	
Countries included	112		133		156		161	
Explanatory Variable (organized by outcome area)	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p
<b>Acceptable WP Enviro. Risk</b>								
Country Income Level <sup>a</sup>	0.81	0.736	0.63	0.415	1.01	0.981	1.24	0.708
<b>Gini Coefficient <sup>b</sup></b>	0.98	0.609	0.96	0.1991	<b>0.94</b>	<b>0.068**</b>	<b>0.92</b>	<b>0.012*</b>
COVID-Log <sup>c</sup>	1.12	0.777	1.33	0.398	1.22	0.549	1.09	0.801
<b>Acceptable WP Org. Risk</b>								
Country Income Level <sup>a</sup>	1.30	0.657	1.57	0.446	1.06	0.926	0.71	0.52
<b>Gini Coefficient <sup>b</sup></b>	<b>0.95</b>	<b>0.093**</b>	<b>0.93</b>	<b>0.024*</b>	<b>0.93</b>	<b>0.056**</b>	<b>0.95</b>	<b>0.017*</b>
COVID-Log <sup>c</sup>	<b>0.44</b>	<b>0.034*</b>	0.66	0.248	0.98	0.951	0.89	0.710
<b>Adequate IPC mitigation</b>								
Country Income Level <sup>a</sup>	<b>11.25</b>	<b>0.004*</b>	<b>7.48</b>	<b>0.006*</b>	<b>6.92</b>	<b>0.001*</b>	<b>6.61</b>	<b>0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	0.95	0.220	0.95	0.125	<b>0.95</b>	<b>0.047*</b>	<b>0.94</b>	<b>0.025*</b>
COVID-Log <sup>c</sup>	0.69	0.479	0.7	0.181	0.70	0.264	0.76	0.373
<b>Adequate OHS mitigation</b>								
Country Income Level <sup>a</sup>	<b>3.94</b>	<b>0.047*</b>	<b>5.86</b>	<b>0.004*</b>	<b>18.39</b>	<b>&lt;0.001*</b>	<b>10.91</b>	<b>&lt;0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	<b>0.92</b>	<b>0.020*</b>	<b>0.95</b>	<b>0.083**</b>	0.99	0.755	0.99	0.779
COVID-Log <sup>c</sup>	0.79	0.556	0.69	0.281	0.99	0.988	1.08	0.816

<sup>a</sup> Country Income was coded as comparing “High and Upper-Middle Income” countries versus “Low and Lower-Middle Income” countries

<sup>b</sup> Gini coefficient was considered in the logistic regression analysis as a continuous variable;

<sup>c</sup> COVID levels where the log value of the rate of cases per million at the beginning of the survey (taken June 1, 2020); log values to smooth very high levels while taking variation into account

<sup>d</sup> Odds Ratios were calculated by assessing the likelihood (OR) of the presence of a mean scores  $\geq 5$  corresponding to assessments that mitigation “exists and offers some protection” or better; or level of risk is assessed as “risk is acceptable for a short time” or better.

<sup>e</sup> includes all patient care and workplace specialist support personnel such as OHS and IPC professionals

\* Indicates statistical significance ( $p < 0.05$ ) and also bolded; \*\*  $p < .10$  but  $> .05$ ; indicated in italics and bold



**Table S7: Comparing analyses when minimum country sample size provisions are applied**

	Patient Care Female		Patient Care Female		Frontline <sup>e</sup>		Frontline <sup>e</sup>	
Minimum country sample	2		all		4		all	
Countries included	80		112		101		161	
Explanatory Variable (organized by outcome area)	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p	OR <sup>d</sup>	p
<b>Acceptable WP Enviro. Risk</b>								
Country Income Level <sup>a</sup>	0.62	0.556	0.81	0.736	1.03	0.967	1.01	0.981
<b>Gini Coefficient <sup>b</sup></b>	0.97	0.404	0.98	0.609	0.95	0.228	<b>0.94</b>	<b>0.068**</b>
COVID-Log	1.11	0.852	1.12	0.777	0.89	0.797	1.22	0.549
<b>Acceptable WP Org. Risk</b>								
Country Income Level <sup>a</sup>	1.2	0.830	1.30	0.657	1.33	0.736	1.06	0.926
<b>Gini Coefficient <sup>b</sup></b>	0.97	0.487	<b>0.95</b>	<b>0.093**</b>	0.94	0.230	<b>0.93</b>	<b>0.056**</b>
COVID-Log	0.77	0.617	<b>0.44</b>	<b>0.034*</b>	0.42	0.457	0.98	0.951
<b>Adequate IPC mitigation</b>								
Country Income Level <sup>a</sup>	<b>9.62</b>	<b>0.041*</b>	<b>11.25</b>	<b>0.004*</b>	<b>36.89</b>	<b>0.001*</b>	<b>6.92</b>	<b>0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	0.94	0.223	0.95	0.220	0.98	0.647	<b>0.95</b>	<b>0.047*</b>
COVID-Log	0.54	0.433	0.69	0.479	0.48	0.190	0.70	0.264
<b>Adequate OHS mitigation</b>								
Country Income Level <sup>a</sup>	3.00	0.153	<b>3.94</b>	<b>0.047*</b>	<b>5.46</b>	<b>0.020*</b>	<b>18.39</b>	<b>&lt;0.001*</b>
<b>Gini Coefficient <sup>b</sup></b>	<b>0.94</b>	<b>0.077**</b>	<b>0.92</b>	<b>0.020*</b>	<b>0.94</b>	<b>0.061**</b>	0.99	0.755
COVID-Log	0.67	0.392	0.79	0.556	0.56	0.152	0.99	0.988

<sup>a</sup> Country Income was coded as comparing “High and Upper-Middle Income” countries versus “Low and Lower-Middle Income” countries

<sup>b</sup> Gini coefficient was considered in the logistic regression analysis as a continuous variable;

<sup>c</sup> COVID levels where the log value of the rate of cases per million at the beginning of the survey (taken June 1, 2020); log values to smooth very high levels while taking variation into account

<sup>d</sup> Odds Ratios were calculated by assessing the likelihood (OR) of the presence of a mean scores  $\geq 5$  corresponding to assessments that mitigation “exists and offers some protection” or better; or level of risk is assessed as “risk is acceptable for a short time” or better.

<sup>e</sup> includes all patient care and workplace specialist support personnel such as OHS and IPC professionals

\* Indicates statistical significance ( $p < 0.05$ ) and also bolded; \*\*  $p < .10$  but  $> .05$ ; indicated in italics and bold

STROBE Statement—Checklist of items that should be included in reports of *cross-sectional studies*

	Item No	Recommendation	Page No
<b>Title and abstract</b>	1	(a) Indicate the study's design with a commonly used term in the title or the abstract	1 & 2
		(b) Provide in the abstract an informative and balanced summary of what was done and what was found	2-3
<b>Introduction</b>			
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported	4-5
Objectives	3	State specific objectives, including any prespecified hypotheses	5
<b>Methods</b>			
Study design	4	Present key elements of study design early in the paper	5
Setting	5	Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection	6-7
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of participants	6-7
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable	8-10
Data sources/ measurement	8*	For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group	7-9
Bias	9	Describe any efforts to address potential sources of bias	9,10,17,25
Study size	10	Explain how the study size was arrived at	6, 11-12
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why	8-10
Statistical methods	12	(a) Describe all statistical methods, including those used to control for confounding	9-11
		(b) Describe any methods used to examine subgroups and interactions	9-11
	(c) Explain how missing data were addressed	9	
	(d) If applicable, describe analytical methods taking account of sampling strategy	n/a	
	(e) Describe any sensitivity analyses	25	
<b>Results</b>			
Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially eligible, examined for eligibility, confirmed eligible, included in the study, completing follow-up, and analysed	11
		(b) Give reasons for non-participation at each stage	6-7
		(c) Consider use of a flow diagram	Fig S1
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and information on exposures and potential confounders	11-12
		(b) Indicate number of participants with missing data for each variable of interest	n/a

Outcome data	15*	Report numbers of outcome events or summary measures	
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included	11-18
		(b) Report category boundaries when continuous variables were categorized	18-20
		(c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period	n/a
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses	18-20
<b>Discussion</b>			
Key results	18	Summarise key results with reference to study objectives	21-22
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias	25-26
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence	21-25
Generalisability	21	Discuss the generalisability (external validity) of the study results	26
<b>Other information</b>			
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based	7

\*Give information separately for exposed and unexposed groups.

**Note:** An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at <http://www.plosmedicine.org/>, Annals of Internal Medicine at <http://www.annals.org/>, and Epidemiology at <http://www.epidem.com/>). Information on the STROBE Initiative is available at [www.strobe-statement.org](http://www.strobe-statement.org).