Factors associated with poor medication adherence during COVID-19 pandemic among hypertensive patients visiting public hospitals in Eastern Ethiopia: a cross-sectional study

Lemesa Abdisa,1 Addisu Alemu,2 Helina Heluf,1 Addisu Sertsu,1 Yadeta Dessie,2 Belay Negash,2 Galana Mamo Ayana,2 Shiferaw Letta1

ABSTRACT

Objective This study aimed to assess factors associated with poor medication adherence during the COVID-19 pandemic among hypertensive patients visiting public hospitals in Eastern Ethiopia.

Setting Hospital-based cross-sectional study was conducted in Harari regional state and Dire Dawa Administration from 1 January to 30 February 2022. Both settings are found in Eastern Ethiopia.

Participants A total of 402 adult hypertensive patients who visited the chronic diseases clinic for follow-up were included in the study.

Main outcome measures The main outcome measure was poor medication adherence during the COVID-19 pandemic.

Results The level of poor antihypertensive medication adherence was 63% (95% CI 48.1 to 67.9). Patients who had no formal education (adjusted OR (AOR)=1.56, 95% CI 1.03 to 4.30), existing comorbid conditions (AOR=1.98, 95% CI 1.35 to 4.33), self-funded for medication cost (AOR=2.05, 95% CI 1.34 to 4.73), poor knowledge about hypertension (HTN) and its treatment (AOR=2.67, 95% CI 1.45 to 3.99), poor patient–physician relationship (AOR=1.22, 95% CI 1.02 to 4.34) and unavailability of medication (AOR=5.05, 95% CI 2.78 to 12.04) showed significant association with poor medication adherence during the pandemic of COVID-19.

Conclusion The level of poor antihypertensive medication adherence was high in this study. No formal education, comorbidity, self-funded medication cost, poor knowledge about HTN and its treatment, poor patient–physician relationship, and unavailability of medication during the COVID-19 pandemic were factors significantly associated with poor adherence to antihypertensive medication. All stakeholders should take into account and create strategies to reduce the impact of the COVID-19 pandemic on medication adherence of chronic diseases.

INTRODUCTION

Hypertension (HTN) is affecting one billion people globally and causes around 10 million deaths and 2 million disabilities annually.1 The burden of high blood pressure (BP) is significantly increasing in sub-Saharan Africa (SSA) over the past two to three decades.2 In SSA, 80 million people were living with HTN in 2000, projected to be 150 million by 2025.2 Even though, no countrywide study in Ethiopia the result of systematic review and meta-analysis showed that the prevalence of HTN was 19.6%.3

In a broader sense, HTN management requires a multifactorial approach which is classified into two main categories: pharmacological therapy and lifestyle modifications. Lifestyle modification includes a healthy diet, being physically active, non-smoking and weight management.4 Antihypertensive medication adherence is another important component of HTN management which significantly decreases hospitalisations rates and lower medical care costs.4 5

Many studies have suggested that high adherence to antihypertensive medication improves clinical outcomes and reduces the risk of cardiovascular diseases.6 7 However, the impact of COVID-19 on antihypertensive drug adherence in low-income and
middle-income countries doubled the burden of non-communicable diseases including HTN. The health systems of all countries faced a huge challenge related to prevention, reducing and overcoming the effect of the spread of COVID-19, providing timely medical care and adequate medical therapy, and regulating the risk of unavailability of drugs.

During this period, pharmaceutical companies are concentrated on battling COVID-19. Moreover, inadequate manufacturing capabilities and paying for the cost of the medication were the key problems. In Ethiopia, inadequate supply to meet the increased demand created by COVID-19 made many patients unable to afford the cost of their medications. Even though antihypertensive drug adherence affects the HTN outcome, accessibility and affordability of the medication have negatively affected medication adherence during the period of the pandemic. Therefore, this study aimed to assess factors associated with poor medication adherence during the COVID-19 pandemic among hypertensive patients visiting public hospitals in Eastern Ethiopia.

MATERIALS AND METHODS

Study area, period and design
A hospital-based cross-sectional study was conducted from January 1 to February 30, 2022 at public hospitals found in Harari regional state and Dire Dawa Administration, Eastern Ethiopia. Harari regional state is one of the eleven regional states in Ethiopia. Harar is the capital city of the Harari region, and it is found 526 km away from Addis Ababa in the Eastern direction. The total population of the town was projected to be 263,455 of which 132,294 are women in 2022. Harari region has two public hospitals: Hiwot Fana Compressive Specialised University Hospital (HCFSUH) and Jugal General Hospital (JH). Dire Dawa Administration is one of the administration of the Federal Democratic Republic of Ethiopia. Dire Dawa administration is founded in 1955 km away from Addis Ababa in the Eastern direction. The estimated total population of the Dire Dawa Administration was 629,855, of whom 316,861 are women in 2022. Dire Dawa Administration has two public hospitals, namely, Dilchora Referral Hospital (DRH) and Sabian General Hospital (SGH).

Patient and public involvement
There was no patient or public involvement in this research.

Study participants and eligibility criteria
The first COVID-19 case was confirmed on 13 March 2020 in Ethiopia. Until 1 February 2022, there were 439,892 COVID-19 cases. During the study period (January–February 2022), there were 48,332 COVID-19 new cases reported in Ethiopia. All adult (≥ 18 years old) hypertensive patients on follow-up clinic and who were on antihypertensive treatment for at least months before the data collection period were included in this study. However, patients with severe illnesses who could not respond to the interview and those who had cognitive problem were excluded.

Sampling and sampling procedure
A single population proportion formula was used to calculate the sample size. The assumptions considered were 95% confidence level, 5% margin of error and 40% prevalence of poor medication adherence.

\[ n = \left( \frac{Z_\alpha}{2} \right)^2 \frac{p(1-p)}{d^2} \]

By adding 10% non-response rate, the final sample size became 406. This research was conducted at four public hospitals in the Harari regional state and Dire Dawa Administration in Eastern Ethiopia. The expected number of patients coming to the hypertensive follow-up clinic was approximated from the previous quarterly report. Then the total number of hypertensive patients approximated for the 2-month (data collection) period was 1868. Then, the calculated sample size was proportionally allocated to each hospital based on the respective number of patients. The study participants were then selected using systematic random sampling (k=1868/406=4.6=4). The first study participant was selected by using the lottery method.

Study variables and measurements

Dependent variable
The dependent variable was poor medication adherence.

Independent variable
Sociodemographic related factors were sex, age, marital status, religion, educational status, occupation and place of residence. Clinical and patient-related factors were BP control status, presence of comorbidity, medication cost coverage, duration of treatment, number of medication, medication side effect and patient–physician relationship, social support, knowledge about HTN and its treatment, and effect of the COVID-19 pandemic (unavailability of medication and unaffordability or increased price).

Data collection tool and procedure
Data were collected through face-to-face interviews and record reviews using pretested and structured questionnaires. Medication adherence was measured by a modified version of the Medication Adherence Rating Scale (MARS), and its Cronbach’s alpha was 0.91. Hyper-tension Knowledge-Level Scale (HKLS) with a Cronbach’s alpha of 0.93 was used to measure respondents’ knowledge about HTN and its treatment. The patient–physician relationship was assessed by the patient–physician Relationship Questionnaire and had a Cronbach alpha of 0.94. Duke Social Support and Stress Scale with 12 items was used to assess support gained from family and non-family and its Cronbach’s alpha was 0.88. All
the aforementioned standard measurement scales had an acceptable level of internal consistency. The questionnaire was originally developed in English and translated into the local language (Afaan Oromo, Amharic and Af-Somali) for data collection based on the patient’s language preference (online supplemental file 1).

**Operational definition**

**BP control status**

BP control status of patients was classified into two categories based on the average of the three consecutive BP measurements. Uncontrolled BP referred to the BP measurement of ≥140/90 and ≥130/80 mm Hg for hypertensive patients with diabetic mellitus and chronic kidney diseases otherwise it was controlled BP.

**Comorbidity**

Existence of one or more chronic disease or conditions other than HTN.

**Good knowledge**

Knowledge of HTN and its treatment was categorized as good and poor based on median value. Patients scored above or equal to the median of the HK-LS was considered to have good knowledge.

**Level of social support**

Patients’ social support was assessed by Duke’s social support and stress scale based on mean value. The level of social support was considered as good social support if the patient scored above or equal to the mean value of the scale, otherwise it was poor social support.

**Medication adherence**

Medication adherence was assessed by a validated self-report questionnaire (a modified version of the MARS) originally developed by Thompson et al. The MARS contains 10 items with ‘Yes’ or ‘No’ responses. Then ‘No’ was coded as 1, and ‘Yes’ was coded as 0. Patients who correctly answered 8 out of the 10 questions were good adherents unless and otherwise they were poor adherents.

**Patient–physician relationship**

The patient–physician relationship was assessed by nine items of the PDRQ with ‘Yes’ or ‘No’ responses. When patients responded to ≥7 of questions, it was considered a good patient–physician relationship unless and otherwise it was considered as a poor patient–physician relationship.

**Data collection procedure and quality control**

The questionnaire was first prepared in English and then translated to the local languages by languages experts (Afaan Oromo, Amharic and Af-Somali) and then translated back into English to ensure consistency. The data collectors and supervisors were trained on data collection tools and procedures for 2 days before actual data collection. Moreover, the pretest was conducted among 5% of the total sample at Bisidimo General Hospital. During the pretest, the applicability of the instruments was checked and feedback was incorporated into the final tool to improve the quality. Continuous follow-up and supervision were done by the supervisor and the principal investigator throughout the data collection period.

**Data processing and analysis**

For statistical analysis, the data were entered into EpiData V.3.1 and exported to SPSS V.25. There were both descriptive and analytical procedures were used. The results of the study were reported in the form of a mean, median, standard deviation, and presented in table, and figure. Researchers used logistic regression models to assess the factors associated with poor medication adherence. For the multivariable logistic regression analysis, variables with a p-value of less than 0.25 in biviable logistic regression analysis were included. The Hosmer-Lemeshow goodness-of-fit test was performed to assess model adequacy, and adjusted odds ratio (AOR) with 95% confidence level were determined. A statistical significance was declared at a p-value of ≤0.05. There was no collinearity and multicollinearity among the variables.

**RESULTS**

**Sociodemographic characteristics of the study participants**

Among hypertensive patients who visit the outpatient department for HTN follow-up, 402 patients participated in the study, making a response rate of 99%. The data were collected from two public hospitals in Harari region (HCFSUH and JH) and two public hospitals in Dire Dawa Administration (DRH and SGH).

The mean age of the participants was 49.5±11.8 years. More than half of the respondents, 220 (53%) were female and 174 (41.9%) were Muslim religious followers. Concerning educational level, almost half, 200 (48.2%) had college and above educational level. Two-hundred eighty-four (68.4%) were urban residents and 161 (38.8%) were civil servants followed by merchant, 116 (28.9%) (table 1).

**Clinical and medication-related characteristics of the study participants**

Out of the total participants, 226 (56.2%) had controlled BP and 141 (35.1%) had comorbidity. Among the participants, 261 (64.9%) used health insurance for the medication cost coverage; 156 (38.8%) were taking two drugs per day; and 181 (45%) experienced an antihypertensive medication side effects (table 2).

**Social support of hypertensive patients**

The overall mean score for social support was 49.5±11.8 years. More than half of the respondents, 292 (53%) were female and 174 (41.9%) were Muslim religious followers. Concerning educational level, almost half, 200 (48.2%) had college and above educational level. Two-hundred eighty-four (68.4%) were urban residents and 161 (38.8%) were civil servants followed by merchant, 116 (28.9%) (table 1).

**Knowledge about HTN and its treatment**

HTN knowledge was measured by HK-LS. The total sum of the scores of the knowledge items gives a score ranging between 0 and 50.
from 0 to 22. We used the mean score (13±2.34) as the cut-off point. Of the study participants, 225 (56%) had good knowledge about HTN and its treatment, whereas 177 (44%) had poor knowledge.

**Effect of the COVID-19 pandemic on hypertensive patients**

Among study participants, 245 (61%) reported that the COVID-19 pandemic posed a negative effect on the availability of medications, and 217 (54%) of the study participants reported that antihypertensive medication price was increased or unaffordable due to the COVID-19 pandemic. Out of 402 study participants, 269 (67%) reported that the COVID-19 pandemic disturbed HTN follow-up visits (figure 1).

**Level of medication adherence of study participants**

In this study, the level of poor antihypertensive medication adherence was 63% (95% CI 58.1% to 67.9%) (figure 2).

<table>
<thead>
<tr>
<th>Variable</th>
<th>Frequency</th>
<th>Per cent (%)</th>
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<tr>
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<tr>
<td>Female</td>
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</tr>
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<td>Age (years)</td>
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<td>≥60</td>
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<td>29.4</td>
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<td>22.4</td>
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<tr>
<td>Merchant</td>
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<td>Housewife</td>
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<td>Other†</td>
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</tr>
<tr>
<td>Place of residence</td>
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</tr>
<tr>
<td>Rural</td>
<td>165</td>
<td>41</td>
</tr>
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</table>

*Others: Catholic, Waqefata.†Daily labour, retired, student and self-employed.

<table>
<thead>
<tr>
<th>Variables</th>
<th>Frequency</th>
<th>Per cent (%)</th>
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<td>56.2</td>
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<tr>
<td>Uncontrolled</td>
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<td>43.8</td>
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<tr>
<td>Presence of comorbidity</td>
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<td></td>
</tr>
<tr>
<td>Yes</td>
<td>141</td>
<td>35.1</td>
</tr>
<tr>
<td>No</td>
<td>261</td>
<td>64.9</td>
</tr>
<tr>
<td>Medication cost coverage</td>
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<td></td>
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<td>Self-funded</td>
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<td>23.4</td>
</tr>
<tr>
<td>Free of charge</td>
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<td>11.7</td>
</tr>
<tr>
<td>Duration of treatment (years)</td>
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<td></td>
</tr>
<tr>
<td>&lt;5</td>
<td>201</td>
<td>50</td>
</tr>
<tr>
<td>5–10</td>
<td>140</td>
<td>34.8</td>
</tr>
<tr>
<td>&gt;10</td>
<td>61</td>
<td>15.2</td>
</tr>
<tr>
<td>Number of medications</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monotherapy</td>
<td>154</td>
<td>38.3</td>
</tr>
<tr>
<td>Dual therapy</td>
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<td>38.8</td>
</tr>
<tr>
<td>Triple therapy &amp; +</td>
<td>92</td>
<td>22.9</td>
</tr>
<tr>
<td>Medication side effect</td>
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<td></td>
</tr>
<tr>
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<td>45</td>
</tr>
<tr>
<td>No</td>
<td>221</td>
<td>55</td>
</tr>
<tr>
<td>Patient–physician relationship</td>
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<td></td>
</tr>
<tr>
<td>Good</td>
<td>350</td>
<td>87.1</td>
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<tr>
<td>Poor</td>
<td>52</td>
<td>12.9</td>
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![Figure 1](http://bmjopen.bmj.com/ BMJ Open: first published as 10.1136/bmjopen-2022-064284 on 6 October 2022. Downloaded from http://bmjopen.bmj.com/ on December 1, 2022 by guest. Protected by copyright.)

Figure 1 Effect of COVID-19 pandemic on hypertensive patients visiting public health hospitals in Eastern Ethiopia during the COVID-19 pandemic, 2022 (n=402).
Factors associated with poor medication adherence among patients with HTN

The association of dependent and independent variables was investigated using a logistic regression model. From the final multivariable binary logistic regression model educational level, comorbidity, medication cost coverage, knowledge about HTN and treatment, patient–doctor relationship and unavailability of medication due to the COVID-19 pandemic were found to be statistically significant predictors of poor medication adherence.

The results of the current study shows that hypertensive patients who had no formal education were 1.56 times more likely to be poorly adherent to antihypertensive medication than those who had formal education (AOR=1.56, 95% CI 1.03 to 4.30). Hypertensive patients with comorbid conditions were 1.98 times more likely to be poorly adherent to antihypertensive medication as compared with patients without comorbidity (AOR=1.98, 95% CI 1.35 to 4.35). The odds of having poor adherence were two times higher among patients who could afford the cost of medications by self-sponsorship than those who could afford the cost of medications by health insurance or free of charge (AOR=2.05, 95% CI 1.34 to 4.73). Patients with poor knowledge about HTN and its treatment were 2.67 times more likely to be poorly adherent to antihypertensive medication than those who had good knowledge about HTN and treatment (AOR=2.67, 95% CI 1.45 to 3.99). Patients who had a poor patient–physician relationship were 1.22 times more likely to have poor adherence to antihypertensive medication than those who had a good patient–physician relationship (AOR=1.22, 95% CI 1.02 to 4.34). Patients who faced the unavailability of medication during the COVID-19 pandemic were five times more likely to be poorly adherent to antihypertensive medication than those not faced with unavailability of medication (AOR=5.05, 95% CI 2.78 to 12.04) (table 3).

DISCUSSION

This study assessed factors associated with poor medication adherence during the COVID-19 pandemic among hypertensive patients visiting public hospitals in Eastern Ethiopia. The results of this study revealed that 63% of the patients on follow-up had poor medication adherence, indicating the existence of serious problems that affect both the patients and the healthcare system service delivery. A variety of factors were likely to affect medication adherence. Educational status, comorbidity, self-funded medication cost coverage, poor knowledge about HTN and treatment, poor patient–physician relationship and unavailability of medication during the COVID-19 pandemic were significantly associated with poor adherence to antihypertensive medication. This finding was consistent with a study conducted in Kenya (66.7%). The finding of this study was higher than those of studies conducted in Egypt (53.88%), Lima, Peru (57.4%), Hong Kong (55.9%); Dessie, Northeastern Ethiopia (48.1%); Jimma, Southwest Ethiopia (38.2%); Northwest Ethiopia (32.8%); Addis Ababa, Ethiopia (33.2%); Asella, Ethiopia (16.5%); Mizan-Teferi, Ethiopia (47.06%); and Shashemene, Ethiopia (36.5%).

On the contrary, this finding was relatively lower than those of studies conducted in China (72.54%)29; Addis Ababa, Ethiopia (72%)30; Nedjo, West Ethiopia (68.6%).

In this study, poor adherence to antihypertensive medication was higher among patients who had no formal education, which was in line with other studies conducted in Nedjo, West Ethiopia.30 Jimma town and southwest Ethiopia.31 This might be because patients who had formal education should have better knowledge about HTN and its treatment. This increases antihypertensive medication adherence.32 To improve antihypertensive medication adherence, adherence among patients who had no formal education supplementing oral health education and advice on prescribed drugs is a fundamental component.33

Comorbidity showed association with poor medication adherence. This finding also agrees with studies done in Ethiopia and Hong Kong that showed comorbidity conditions as a factor in tackling adherence.11 23 24 34 35 The possible reason could be patients with comorbidity commonly suffered from higher pill burden, drug-drug interaction and medication side effects. All of this might cause the patient to miss antihypertensive drugs.

Self-sponsorship or funding for medication cost was a predictor of poor medication adherence. This finding was consistent with other studies conducted in Shanghai26 and Northwest Ethiopia.24 This might be due to those self-sponsored/funded patients do not consistently afford to buy their medication while its cost increases. This imply that the need for government and other stakeholders’ commitment towards increasing the awareness acceptance about community-based health insurance.

Poor knowledge about HTN and its treatment showed association with poor adherence to antihypertensive medication. This finding was supported by some studies done.

in Nigeria, Congo, Hawassa, South Ethiopia, Debre Tabor, Northern Ethiopia and Addis Ababa, Ethiopia. Lack of good knowledge about the nature of the disease and importance its treatment might affect the patients’ motivation. Less motivation influence adherence to health care professional instaction and might leads to miss the doses of their medication.

Table 3  Factors associated with poor medication adherence among hypertensive patients visiting public health hospitals in Eastern Ethiopia during the COVID-19 pandemic, 2022 (n=402)

<table>
<thead>
<tr>
<th>Variable</th>
<th>Medication adherence</th>
<th>COR (95% CI)</th>
<th>AOR (95% CI)</th>
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<tr>
<td></td>
<td>Poor (%)</td>
<td>Good (%)</td>
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</tr>
<tr>
<td><strong>Sex</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>154 (73.3)</td>
<td>56 (26.7)</td>
<td>2.58 (1.27 to 5.12)</td>
</tr>
<tr>
<td>Female</td>
<td>99 (51.6)</td>
<td>93 (48.4)</td>
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</tr>
<tr>
<td><strong>Age</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>&lt;60</td>
<td>196 (69)</td>
<td>88 (31)</td>
<td>2.38 (1.23 to 4.02)</td>
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<td>≥60</td>
<td>57 (48.3)</td>
<td>61 (51.7)</td>
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<td><strong>Educational level</strong></td>
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<tr>
<td>No formal education</td>
<td>66 (73.3)</td>
<td>24 (26.7)</td>
<td>1.84 (1.54 to 4.62)*</td>
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<tr>
<td>Formal education</td>
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<td>125 (40)</td>
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<td><strong>Residence</strong></td>
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<td>Rural</td>
<td>120 (72.7)</td>
<td>45 (27.3)</td>
<td>2.09 (1.55 to 5.50)</td>
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<td>Urban</td>
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<td>104 (43.9)</td>
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<td><strong>Comorbidity</strong></td>
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<tr>
<td>Yes</td>
<td>108 (76.6)</td>
<td>33 (23.4)</td>
<td>2.62 (1.64 to 4.67)**</td>
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<tr>
<td>No</td>
<td>145 (55.6)</td>
<td>116 (44.4)</td>
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<td><strong>Medication cost coverage</strong></td>
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<td>Self-funded</td>
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<td>17 (18.1)</td>
<td>3.4 (2.04 to 6.62)</td>
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<td>Health insurance/free of charge</td>
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<td><strong>Number of medication</strong></td>
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<td>≥Triple therapy</td>
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<td>77 (50)</td>
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<tr>
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<td>137 (77.4)</td>
<td>40 (22.6)</td>
<td>3.22 (1.67 to 4.95)**</td>
</tr>
<tr>
<td>Good</td>
<td>116 (51.6)</td>
<td>109 (48.4)</td>
<td>1</td>
</tr>
<tr>
<td><strong>Patient–physician relationship</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poor</td>
<td>38 (73.1)</td>
<td>14 (26.9)</td>
<td>1.56 (1.24 to 6.56)</td>
</tr>
<tr>
<td>Good</td>
<td>222 (63.4)</td>
<td>128 (36.6)</td>
<td>1</td>
</tr>
<tr>
<td><strong>Unavailability of medication during the COVID-19 pandemic</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>196 (80)</td>
<td>49 (20)</td>
<td>7.02 (3.04 to 14.78)**</td>
</tr>
<tr>
<td>No</td>
<td>57 (36.3)</td>
<td>100 (63.7)</td>
<td>1</td>
</tr>
<tr>
<td><strong>Disturbed follow-up visits during the COVID-19 pandemic</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>187 (69.5)</td>
<td>82 (30.5)</td>
<td>1.93 (1.13 to 7.41)</td>
</tr>
<tr>
<td>No</td>
<td>72 (54.1)</td>
<td>61 (45.9)</td>
<td>1</td>
</tr>
</tbody>
</table>

*P<0.05, **P<0.001; 1=Reference.
AOR, adjusted OR; COR, crude OR.
and Northwest Ethiopia. This could be due to a positive patient-physician interaction, would foster a pleasant therapeutic environment in which patients would have faith in healthcare professionals that enhance medication adherence.

Unavailability of antihypertensive medication during the COVID-19 pandemic showed correlation with poor antihypertensive medication adherence. This was congruent with previous studies conducted in the Democratic Republic of Congo and Ghozzi in Tunis. This might be because patients who could not access antihypertensive medication easily in healthcare facilities or pharmacies, the risk of poor adherence would be apparent.

Strengths and limitations of the study
This study had several strengths. Firstly, the study used both primary and secondary data, which improves the accuracy of the data. Secondly, this study was a multicenter study, which increases the generalisability of its findings. Thirdly, this study was the first study that showed the impact of the COVID-19 pandemic on antihypertensive medication adherence in Eastern Ethiopia. Lastly, this finding showed the role of the patient-physician relationship in medication adherence. The possible limitation of this study was overestimation of the level of medication adherence since the data was collected by self-reporting.

CONCLUSION
The level of poor adherence to antihypertensive medication was high in this study. No formal education, comorbidity, self-sponsored medication cost coverage, poor knowledge about HTN and its treatment, poor patient-physician relationship and unavailability of medication during the COVID-19 pandemic were significantly associated with poor adherence to antihypertensive medication. All stakeholders should have strategies that reduce the impact of the COVID-19 or other pandemic on chronic diseases.

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Contributors LA and SL contributed to the conception, study design, interpretation, and write-up; AW contributed to data collection for analysis and write-up of the draft and final manuscript. AA, HH, AS, YD, BN, and GMA oversee the data collection process and overall research work including interpretation of results, reviewing and revising critically the manuscript. All authors read and approved the final version to be submitted for publication.

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Competing interests None declared.

Patient and public involvement Patients and/or the public were involved in the design, conduct, reporting or dissemination plans of this research. Refer to the Methods section for further details.

Patient consent for publication Consent obtained directly from patient(s).

Ethics approval This study involves human participants and was approved by the Institutional Health, Research Ethics Review Committee of College of Health and Medical Sciences, Haramaya University (reference number HHERC/227/2021). First, a supportive letter was written to the hospital’s administration from Haramaya University. Then, permission was obtained from each hospital’s administration. Participants in the study gave their written consent before data were collected. Throughout the research, data confidentiality was maintained. Furthermore, this study included no intrusive procedures and was carried out according to the Helsinki Declaration. Participants gave informed consent to participate in the study before taking part.

Provenance and peer review Not commissioned; externally peer reviewed.

Data availability statement Data are available upon reasonable request.

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ORCID iD
Lemesa Abdisa http://orcid.org/0000-0002-6912-1025

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22 Asgedom SW, Atey TM, Desse TA. Antihypertensive medication adherence and associated factors among adult hypertensive patients at Jimma university specialized Hospital, Southwest Ethiopia. *BMC Res Notes* 2018;11:27.


## Supplementary File 1

### Questionnaire Data collection

#### General Information

<table>
<thead>
<tr>
<th>Code No</th>
<th>Name of health facility</th>
<th>Name of data collector</th>
<th>Date of data collection</th>
<th>Starting time</th>
<th>Finishing time</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. HFSUH 2. JH 3. Dilchora 4. SPH</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Part I. Socio-demographic Characteristics of the patients.

<table>
<thead>
<tr>
<th>No</th>
<th>Question</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>101</td>
<td>Sex</td>
<td>1. Male 2. Female</td>
</tr>
<tr>
<td>102</td>
<td>Age</td>
<td>_______________ year</td>
</tr>
<tr>
<td>105</td>
<td>Current educational level</td>
<td>1. No formal education 2. Primary education (1–8 grade) 3. Secondary education (9–12 grade) 4. College and above</td>
</tr>
<tr>
<td>107</td>
<td>Residence</td>
<td>1. Urban 2. Rural</td>
</tr>
<tr>
<td>108</td>
<td>Monthly income</td>
<td>_______________ ETB</td>
</tr>
<tr>
<td>109</td>
<td>Family history of hypertension</td>
<td>1. Yes 2. No</td>
</tr>
</tbody>
</table>

### Hypertension Knowledge-Level Scale (HK-LS*)

<table>
<thead>
<tr>
<th>Definition</th>
<th>Yes (1)</th>
<th>No (0)</th>
<th>Don’t know (2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>201 Increased systolic or diastolic BP indicates increased blood pressure.</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>202 Increased diastolic BP also indicates increased blood pressure.</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
</tbody>
</table>

### Medical Treatment

<table>
<thead>
<tr>
<th>Definition</th>
<th>Yes (1)</th>
<th>No (0)</th>
<th>Don’t know (2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>203 Drugs for increased blood pressure must be taken every day.</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>204 Individuals with increased BP must take their medication only when they feel ill.</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>205 Individuals with increased BP must take their medication throughout their life.</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Individuals with increased BP must take their medication in a manner that makes them feel good</strong></td>
<td>1 0 2</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Medication adherence</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>207</td>
<td>If the medication for increased BP can control blood pressure, there is no need to change lifestyles</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>208</td>
<td>Increased blood pressure is the result of aging, so treatment is unnecessary.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>209</td>
<td>If individuals with increased BP change their lifestyles, there is no need for treatment.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>210</td>
<td>Individuals with increased BP can eat salty foods as long as they take their drugs regularly.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td><strong>Lifestyle</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>211</td>
<td>Individuals with increased BP can drink alcoholic beverages.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>212</td>
<td>Individuals with increased BP must not smoke.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>213</td>
<td>Individuals with increased BP must eat fruits and vegetables frequently.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>214</td>
<td>For individuals with increased BP, the best cooking method is frying.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>215</td>
<td>For individuals with increased BP, the best cooking method is boiling or grilling</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td><strong>Diet</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>216</td>
<td>The best type of meat for individuals with increased BP is white meat.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>217</td>
<td>The best type of meat for individuals with increased BP is red meat.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td><strong>Complications</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>218</td>
<td>Increased BP can cause premature death if left untreated.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>219</td>
<td>Increased BP can cause heart diseases, such as heart attack, if left untreated.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>220</td>
<td>Increased BP can cause strokes, if left untreated.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>221</td>
<td>Increased BP can cause kidney failure, if left untreated.</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td>222</td>
<td>Increased BP can cause visual disturbances, if left untreated</td>
<td>1 0 2</td>
<td></td>
</tr>
<tr>
<td><strong>Part III. Clinical and medication related questionnaires.</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>301</td>
<td>How long has it been since on hypertension treatment?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302</td>
<td>What is your frequency of follow-up?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>303</td>
<td>How often do you measure your blood pressure?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>304</td>
<td>How do you get your medications?</td>
<td>1. Health insurance 2. Free of charge</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Question</td>
<td>Options</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>--------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>305</td>
<td>Did you missed the appointments?</td>
<td>1. Yes  2. No</td>
<td></td>
</tr>
<tr>
<td>306</td>
<td>Have you experienced any side effects from the medications?</td>
<td>1. Yes  2. No (Skip to Q. 409)</td>
<td></td>
</tr>
<tr>
<td>307</td>
<td>If your answer to question 406 is yes which side effects have you</td>
<td>1. Erectile dysfunction  2. Headache  3. Weakness  4. Dry mouth  5. Others specify____</td>
<td></td>
</tr>
<tr>
<td></td>
<td>experienced</td>
<td></td>
<td></td>
</tr>
<tr>
<td>308</td>
<td>BP measurement</td>
<td>B/P measurements</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Visit 1</td>
<td>Date</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Visit 2</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Visit 3 (current visit)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>309</td>
<td>Current medications for the treatment of hypertension (Drug, Dose &amp;</td>
<td>1  2  3  4</td>
<td></td>
</tr>
<tr>
<td></td>
<td>frequency)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>8. Other (Specify)____</td>
<td></td>
</tr>
<tr>
<td>311</td>
<td>If your answer to question 603 is yes which Medication/s for comorbid</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>conditions you are taking</td>
<td></td>
<td></td>
</tr>
<tr>
<td>312</td>
<td>Anthropometric measurement</td>
<td>Weight______ kg  height <em><strong><strong><strong>m  BMI</strong></strong></strong></em> Kg/m2</td>
<td></td>
</tr>
</tbody>
</table>

**Part IV Social Support questions**

<table>
<thead>
<tr>
<th></th>
<th>Question</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>401</td>
<td>Your wife, husband, or significant other person</td>
<td>1. None  2. Some</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
</tbody>
</table>
| 402 | Your children or grandchildren | 1.None  
|   |   |   |
| 403 | Your parents or grandparents | 1.None  
|   |   |   |
| 404 | Your brothers or sisters | 1.None  
|   |   |   |
| 405 | Your other blood relatives | 1.None  
|   |   |   |
| 406 | Your relatives by marriage (for example: in-laws, ex-wife ex-husband) | 1.None  
|   |   |   |
| 407 | Your neighbors | 1.None  
|   |   |   |
| 408 | Your co-workers | 1.None  

4.A lot  
4.There is no such person
4. There is no such person

|   | 409 | Your church members | 1. None  
|   |     |                   | 2. Some  
|   |     |                   | 3. A lot  
|   |     |                   | 4. There is no such person  

|   | 410 | Your other friends | 1. None  
|   |     |                   | 2. Some  
|   |     |                   | 3. A lot  
|   |     |                   | 4. There is no such person  

|   | 411 | Do you have one particular person whom you trust and to whom you can go with personal difficulties? | 1. Yes  
|   |     |                                           | 2. No  

### Part V The Medication Adherence Rating Scale (MARS)

|   | 501 | Do you ever forget to take your medication? |   |
|   | 502 | Are you careless at times about taking your medicine? |   |
|   | 503 | When you feel better, do you sometimes stop taking your medication? |   |
|   | 504 | Sometimes if you feel worse when you take the medicine, do you stop taking it? |   |
|   | 505 | I take my medication only when I am sick |   |
|   | 506 | It is unnatural for my mind and body to be controlled by medication? |   |
|   | 507 | My thoughts are clearer on medication |   |
|   | 508 | By staying on medication, I can prevent getting sick |   |
|   | 509 | I feel weird, like a ‘zombie’, on medication. |   |
|   | 510 | Medication makes me feel tired and sluggish. |   |

### Part VI Doctor-Patient Relationship Questionnaire (PDRQ-9)

|   | 601 | I believe my doctor will help me | 1. Yes  
|   |     |                                           | 2. No  
|   | 602 | My doctor has enough time for me | 1. Yes  
|   |     |                                           | 2. No  
|   | 603 | I trust my physician | 1. Yes  
|   |     |                                           | 2. No  
|   | 604 | I have the feeling that my doctor understands me | 1. Yes  
|   |     |                                           | 2. No  
|   | 605 | My doctor is very keen to help me | 1. Yes  
|   |     |                                           | 2. No  

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>606</td>
<td>My doctor and I agree on the causes of my symptoms</td>
<td>1. Yes 2. No</td>
</tr>
<tr>
<td>607</td>
<td>I am good at talking to my doctor</td>
<td>1. Yes 2. No</td>
</tr>
<tr>
<td>608</td>
<td>I am satisfied with the treatment by my doctor</td>
<td>1. Yes 2. No</td>
</tr>
<tr>
<td>609</td>
<td>I find my doctor to be open and approachable</td>
<td>1. Yes 2. No</td>
</tr>
</tbody>
</table>

**Part VII Questions related to effect of COVID-19 on hypertension follow-up**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>701</td>
<td>Do you faced challenge on your follow-up appointments due to COVID-19?</td>
<td>1. Yes 2. No</td>
</tr>
<tr>
<td>702</td>
<td>Do you faced that unavailability of your chronic care medications?</td>
<td>1. Yes 2. No</td>
</tr>
<tr>
<td>703</td>
<td>Do you faced that increased the price of anti-hypertensive medications Due to COVID-19?</td>
<td>1. Yes 2. No</td>
</tr>
</tbody>
</table>