

Supplementary Document 2: Themes, Sub-themes, and Codes

Themes	Sub-themes	Codes
Trying to comply with the recommendation of Islam	Keeping the Aurat	Request for a Female Doctor
		Call Beforehand to Ask for Female Doctor
		Keeping the Aurat
	Permissible to Receive Healthcare	Exigency (Darurat)
		Health Benefit Priority than Halalness of Medicine
		Permissible to Survive
		Given No Choice
	Preference for Halal Food	Preference for halal food
	Struggle to Obtain Halal Medicine	Look for Halal Medicine
		Uncertain about What is Halal Medicine
Use of Alcohol in Medical Treatment is Permissible		
Need for Prayer Space inside the Hospital	Need for Prayer Space Inside the Hospital	
Confusion on Healthcare System	Accustomed to the Medical System in Home Country	Different Medical System Compared with Home Country
		Buy Medicine Home and Bring to Japan
		Not Satisfied by the Opening Hours of Clinics
	Evaluate the Situation before Making Requests	Evaluate the Situation before Making Requests
Not Knowing How to Access Emergency Care		Experience of Calling for an Ambulance
		Visiting ER by Their Own Without using Ambulance

		Panic Situation
Make do with Information and Support among Peers	Relying on Information from Muslim Friends	Valuing Information from Muslim Friends
		Asking Friends for Hospital Information
	Helping Each Other among Muslim Friends	Accompanying Friends to the Hospital
		Being Accompanied by Muslim Friends to Visit Hospital
Language Barrier Problems	Prefer English Communication for Healthcare	Prefer English-speaking doctors and nurses
		Information in English at clinics and hospitals
	Encounter Problems due to Language Barrier	Language problem
		Encountered difficulties during registration
		Miscommunication with the doctors due to language barrier
	Depend on Translation	Supported by medical translator
		Conversation using machine translation