Appendix 4 - A simplified diagram of the programme theory of a COVID-19 vaccination programme provided by community pharmacies

Decision Makers

Community Pharmacist

Community Pharmacy Users

Step 1. NHS visioning
Step 2. Preparation of COVID-19 vaccine service specification
Step 3. Consultation with stakeholders e.g. GPhC, RPS, NHSE
Step 4. Final service specification
Step 5. Pharmacies decide if they can/want to take/carry on service
Step 6. Planning work needed to set up and deliver service
Step 7. Delivering service
Step 8. Patient uptake

Step 9. Planning needed to sustain 'usual' pharmacy services

Step 11. Decline / stop service – back to 'business as usual'