

Supplementary Table 1: Sample semi-structured interview guide

Questions*	Prompt
First, can you tell me a little about yourself and your clinical role?	
What has it been like for you taking care of patients during the COVID-19 pandemic?	Can you give me some examples of situations that have been particularly challenging? Any situations that have gone well? In what ways have your practices changed?
How has the pandemic shaped your clinical practices and how you care for patients?	What was most difficult for you? What worked well? Can you give me some specific examples?
Have you encountered any situations in which medical resources were limited or you had difficulty getting patients the treatments they needed during the pandemic? What was that like for you?	Can you give me some examples?
Have you talked to patients or family about how their care might be different during the pandemic? What has that been like?	Can you give me some examples? What was that like for you?
Have you helped to develop new institutional policies during the pandemic? What has this been like?	Can you give me some examples? What has been difficult? What has worked well?
Is there anything else that we have not covered that you would like to bring up?	

*The interview guide was adapted throughout the study in response to emerging concepts and in order to promote thematic saturation.