



Safety concerns response flow chart

1737 - for talk or text support - response times 5 mins - 4hours - no referrals

0800 745477 - Te Haika crisis response and advise in the Great Wellington region 5 mins to 6 hours - will take referrals by phone and follow up with email. Provide - name, DOB, home address, phone number, NHI

111 - police for immediate (30 mins) response, will take referrals for welfare check DOB, home address, phone number.

For the Living with Persistent Pain project please advise Lily - community manager of issue raised after advising the patient you will be doing this.

