

Health care professional interview guide

1 Main question	-Tell me about your professional career? Why did you come to work in this team?
Stimulus question(s)	-Were you looking for anything in particular when you came to this type of practice? -Did you have expectations or specific ideas concerning the practice when you came to work in the team?
2 Main question	-Can you tell us about a complex patient you are currently treating, alongside your team of colleagues?
Stimulus question(s)	-What care do you provide this patient (you personally)?
3 Main question	-In relation to this patient and those close to them, why have you involved the team in the treatment?
4 Main question	-Why do you not treat all patients this way?
Stimulus question(s)	-Do you feel this way of working is specific to complex patients? -Is this work undertaken because it is a condition specific to your field of expertise: for example, musculoskeletal disorders etc.?
5 Main question	-Do you or the team treat this patient in a specific way compared with other patients?
Stimulus question(s)	-What specific demands are you faced with from this patient? -How do you view them? -Are there discussions between you and the patient?
6 Main question	-What working relationships do you have with your professional colleagues and how do you work together to treat this patient?
Stimulus question(s)	-Can you tell us about care provided collectively for this specific patient? -Is this patient's care provided in stages? If yes, what are they? -What contribution do you make specifically?
7 Main question	-Are there any tools (care plans, meetings, letters) that you use among yourselves to treat this patient?
Stimulus question(s)	-Do you train each other on the procedures or this condition?
8 Main question	-Have you ever sought advice or practical assistance from another professional in the health centre?
9 Main question	-Does another professional need to give approval before you can perform your own procedure? - If so, is negotiation possible, and on what?
10 Main question	-Are you ever faced with professional prescriptions during your work (from another health care professional)? -If so, how do you view them? Is negotiation possible, and on what?
11 Main question	-Do you ever look ahead at the collective treatment this patient receives (for example, deadline, interventions etc.)? -If yes, are discussions between you initiated?
12 Main question	-Do you ever refer a patient to one of your colleagues in the health centre?
13 Main question	-Do you feel that the collective care provided here for this type of multimorbid patient and their carers provides them with any benefits? -If yes, what?
Stimulus question(s)	-We know that the medical relationship is inseparable from the idea of trust: do you see any improvements in this regard or at least a different attitude on both sides? (For example, the patient making more requests to you or the team, more discussions, more information exchanged during these discussions?).

14 Main question	-Would you say that there are specific features of the care provided to this type of patient which is unique to your team (and is not found elsewhere)?
Stimulus question(s)	-Do these specific features have an impact on the way the patient and their caregiver are involved in the care? (for example, self-monitoring, adherence, self-management etc.)
15 Main question	-What other elements could be implemented to improve the management of this patient?