

Supplementary Material 2: Descriptive and Analytical Themes

Experience of being sick	Experience of healthcare
Physical limitation <ul style="list-style-type: none"> • Symptoms / disease • Impact of symptoms / disease 	Accessibility (positive and negative) <ul style="list-style-type: none"> • Appointment scheduling process • Frequency of use • Availability of healthcare providers
Mental suffering <ul style="list-style-type: none"> • Anxiety • Isolation • Depression • Death • Regret 	
Impact on relationships <ul style="list-style-type: none"> • Family and friends' experience • Relation with family and friends (present and past) 	Experience of care (positive and negative) <ul style="list-style-type: none"> • Relation with healthcare providers • Feelings associated with the care experience • Management of symptoms / disease
Self-Management <ul style="list-style-type: none"> • Symptom management • Decision to consult • Strategies • Feelings associated with self-management 	