

**Supplement. Item contents of primary care organizations reciprocal evaluation survey study (PROGRESS) 2018**

Survey item	Source of item
<b>A. Japanese version of Primary Care Assessment Tool (JPCAT)</b>	Aoki T, Inoue M, Nakayama T. Development and Validation of the Japanese version of Primary Care Assessment Tool. <i>Fam Pract.</i> 2016;33(1):112-117.
First contact	
<ol style="list-style-type: none"> <li>1. When your Primary Care Practice is closed, is there a phone number you can call when you get sick?</li> <li>2. When your Primary Care Practice is closed on Saturday and Sunday and you get sick, would someone from there see you the same day?</li> <li>3. When your Primary Care Practice is closed and you get sick during the night, would someone from there see you that night?</li> </ol>	
Longitudinality	
<ol style="list-style-type: none"> <li>1. Does your Primary Care Physician (PCP) give you enough time to talk about your worries or problems?</li> <li>2. Do you feel comfortable telling your PCP about your worries or problems?</li> <li>3. Does your PCP know you very well as a person, rather than as someone with a medical problem?</li> <li>4. Does your PCP know what problems are most important to you?</li> <li>5. Does your PCP know your complete medical history?</li> </ol>	
Coordination	
<ol style="list-style-type: none"> <li>1. Have you ever had a visit to any kind of specialist or special service?</li> <li>2. Did your PCP suggest you go to the specialist or special service?</li> <li>3. Did your PCP discuss with you different places you could have gone to get help with that problem?</li> </ol>	

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| 4. Did your PCP or someone working with your PCP help you make the appointment for that visit? |  |
| 5. Did your PCP write down any information for the specialist about the reason for the visit?  |  |
| 6. Does your PCP know what the results of the visit were?                                      |  |

Comprehensiveness (services available)	
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For each one, please indicate whether it is available at your PCP's office.	
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| 1. Counseling for mental health problems                                      |  |
| 2. Changes in mental or physical abilities that are normal with getting older |  |
| 3. Counseling related to dementia   |  |
| 4. Counseling related to abuse  |  |
| 5. Counseling related to personal preferences about end of life issues        |  |

Comprehensiveness (services provided)	
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In visits to your PCP, are any of the following subjects discussed with you?	
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| 1. Advice about appropriate exercise for you                                    |  |
| 2. Advice about regular bowel movements   |  |
| 3. Advice about over-the-counter medications                                    |  |
| 4. Advice about medical information in the media: on TV, in the newspaper, etc. |  |
| 5. Advice about a healthy balance of work and rest                              |  |

Community orientation	
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| 1. Does anyone at your PCP's office ever make home visits?  |  |
| 2. Does your PCP know about the important health problems of your community?                      |  |
| 3. Does your PCP get opinions and ideas from people that will help to provide better health care? |  |

4. Does your PCP investigate whether the available health care is meeting the needs of the community?	
5. Does your PCP investigate the concerns people have about health problems in your community?	
<b>B. Overall rating</b>	
1. Using any number from 1 to 10, where 1 is the worst practice possible and 10 is the best practice possible, what number would you use to rate your Primary Care Practice.	
<b>C. Vaccination and Cancer Screening</b>	
1. Have you received a colorectal cancer screening in the past year?	
2. For Women: Have you received a breast cancer screening in the past two years?	
3. For Women: Have you received a cervical cancer screening in the past two years?	
4. Have you received an influenza vaccination in the past year?	
5. Have you ever received a pneumococcal vaccination?	
<b>D. Patient-reported diagnostic errors</b>	Kistler CE, Walter LC, Mitchell CM, et al. Patient perceptions of mistakes in ambulatory care. <i>Arch Intern Med.</i> 2010;170(16):1480-1487.
1. In the past 10 years, has a doctor made a wrong diagnosis or misdiagnosed you?	
2. What was the missed diagnosis?	
<b>E. Morbidity status</b>	Aoki T, Yamamoto Y, Ikenoue T, et al. Multimorbidity patterns in relation to polypharmacy and dosage frequency: a nationwide, cross-sectional study in a Japanese population. <i>Sci Rep.</i> 2018;8(1):3806.
Has a doctor/nurse/paramedic ever told you that you have the following chronic health conditions?	
1. Hypertension	

2. Diabetes	
3. Dyslipidemia	
4. Stroke	
5. Cardiac diseases	
6. Chronic respiratory diseases	
7. Digestive diseases	
8. Hepato-biliary-pancreatic diseases	
9. Kidney diseases	
10. Urologic diseases	
11. Arthritis	
12. Rheumatism	
13. Lumbar diseases	
14. Osteoporosis	
15. Dementia	
16. Neurologic diseases	
17. Mental disorders	
18. Endocrine diseases	
19. Malignancy	
20. Skin diseases	
<b>F. Demographics</b>	
1. Please answer your age.	
2. Please answer your gender.	
3. In general, how would you rate your overall health?	

4. Please answer your marital status.	
5. Please answer the highest grade or level of school that you have completed.	
6. Please answer your household income.	