CARE Record evaluation staff survey

Evaluation of the CARE Record

As part of our evaluation of the CARE Record at Northern Health, this survey aims to explore your experience of using the CARE Record over the past few months.

By completing this survey, your consent to participate is implied. All your answers will remain confidential and anonymous and all the results of the survey will be collated in a way that you are not identifiable. No personal information will be collected. However at the end of the survey you will be provided with the opportunity to enter a competition. To enter you will be asked for your name (first name is sufficient) and a means of making contact – an email address or phone number. This is not compulsory and your information will be kept separate from your responses and only the winner will be contacted – all other entries will be deleted.

We anticipate the time required to complete the survey will be about 10 minutes.

We would like to thank you in advance for your valuable contribution to the evaluation. We would also appreciate it if you would help further by promoting the evaluation amongst your colleagues.
To best understand your experience of using the CARE record, we’d like to understand a bit more about you and your position at Northern Health.

Which of the following best describes your current role?

- Nursing
- Allied Health
- Medical
- Nurse unit manager

How long have you been working as a health professional?

- Less than 5 years
- Between 5 and 10 years
- Between 10 and 20 years
- More than 20 years

How long have you been working at Northern Health?

- Less than one year
- Between 1 and 5 years
- Between 5 and 10 years
- More than 10 years
How satisfied were you with the amount of education you were provided with prior to the roll out of the CARE record:

- Extremely satisfied
- Moderately satisfied
- Neither satisfied nor dissatisfied
- Moderately dissatisfied
- Extremely dissatisfied

How satisfied were you with the amount of education you were provided regarding the Daily Plans of Care?

- Extremely satisfied
- Moderately satisfied
- Neither satisfied nor dissatisfied
- Moderately dissatisfied
- Extremely dissatisfied

How satisfied were you with the amount of education you were provided regarding the management plans and screening tools?

- Extremely satisfied
- Moderately satisfied
- Neither satisfied nor dissatisfied
- Moderately dissatisfied
- Extremely dissatisfied
Did you attend education sessions about the CARE Record?

- I attended group training
- I attended one-on-one training
- I was trained by another staff member on my ward who had attended the training
- I completed web based training

To what extent do you think that the CARE Record has reduced duplication of current admission forms and processes?

- Duplication has reduced a lot
- Duplication has reduced somewhat
- There has been no reduction in duplication
- Duplication has increased somewhat
- Duplication has increased a lot

To what extent do you think that the CARE Record has reduced the time spent on admission forms and processes?

- Time spent on admission has reduced a lot
- Time spent on admission has reduced somewhat
- Time spent on admission is the same as before the CARE Record
- Time spent on admission has increased somewhat
- Time spent on admission has increased a lot
If the time spent on admission at first increased, has this reduced as you have become more familiar with the CARE Record?

- Yes
- Maybe
- No

Approximately how long does it take you now to complete the CARE Record? ________
The CARE Record has been developed to help staff to better know their patients, including the associated risks for each patient, and how to manage and plan individualized care for each patient. Patients/family are to participate in care planning & treatment and treatment decisions, in partnership with the multidisciplinary teams.

To what extent do you believe that the CARE Record achieved its objectives?

- I strongly believe the CARE Record has achieved its objectives
- I somewhat believe the CARE Record has achieved its objectives
- I am uncertain as to whether the CARE Record has achieved its objectives
- I somewhat believe that the CARE Record has not achieve its objectives
- I strongly believe that the CARE Record has not achieve its objectives

To what extent do you believe that you know more about your patients in general after the CARE Record and forms implementation?

- I strongly agree that I know more about my patients
- I somewhat agree that I know more about my patients
- I am uncertain as to whether I know more about my patients
- I disagree that I know more about my patients
- I strongly disagree that I know more about my patients
To what extent do you believe that the CARE Record has improved communication about patient care needs including what the patient wanted between disciplines?

- O I strongly believe that the CARE Record has improved communication between disciplines
- O I somewhat believe that the CARE Record has improved communication between disciplines
- O I am uncertain that the CARE Record has improved communication between disciplines
- O I somewhat believe that the CARE Record has not improved communication between disciplines
- O I strongly believe that the CARE Record has not improved communication between disciplines

I believe communication is improved between the following disciplines (tick all that apply)

- ☐ Nursing and Allied Health
- ☐ Medical and Allied Health
- ☐ Nursing and Medical
- ☐ Allied Health and Medical

I believe communication is improved between the following disciplines and patients/family (tick all that apply)

- ☐ Nursing Staff and Patients/Families
- ☐ Allied Health Staff and Patients/Families
- ☐ Medical Staff and Patient/Families
Please rate your level of agreement to the following statements

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither agree nor disagree</th>
<th>Agree</th>
<th>Strongly agree</th>
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<tbody>
<tr>
<td>The multidisciplinary teams worked well together to meet patient needs before the introduction of the CARE Record and forms</td>
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<tr>
<td>The multidisciplinary teams worked well together to meet patient needs after the introduction of the CARE Record and forms</td>
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<tr>
<td>The CARE Record helped me to better identify individual patient care goals</td>
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Do you feel that the patient and family are more involved in planning the care and decisions now than before the CARE Record, management plans and Daily Plans of Care were introduced?

- Yes
- Maybe
- No
Do you find the CARE Record easy to use? Please write your response

________________________________________________________________

How would you rate the ease of use of the following screening/assessment tools?

<table>
<thead>
<tr>
<th>Tool</th>
<th>Very Easy</th>
<th>Easy</th>
<th>Uncertain</th>
<th>Hard</th>
<th>Very Hard</th>
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<tbody>
<tr>
<td>Falls risk assessment (STRATIFY)</td>
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<td>Pressure injury (Braden Scale)</td>
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<td>Malnutrition (MST)</td>
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<td>Broset (behaviours of concern)</td>
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<td>Suicide and self-harm</td>
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<td>Delirium (4AT)</td>
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</table>
Do you find the individual management plans for falls useful in delivering care for those patient's at risk?

- Extremely useful
- Moderately useful
- Neither useful nor useless
- Moderately useless
- Extremely useless

If you responded that the tool was not useful, how could this management plan be improved?

________________________________________________________________

Did you find the individual management plans for pressure injury useful in delivering care for those patients at risk?

- Extremely useful
- Moderately useful
- Neither useful nor useless
- Moderately useless
- Extremely useless

If you responded that the tool was not useful, how could this management plan be improved?

________________________________________________________________
Did you find the individual management plans for delirium useful in delivering care for those patients at risk?

- Extremely useful
- Moderately useful
- Neither useful nor useless
- Moderately useless
- Extremely useless

If you responded that the tool was not useful, how could this management plan be improved?

________________________________________________________________

Do you have enough equipment on your ward to successfully implement the management plans?

- Definitely yes
- Probably yes
- Might or might not
- Probably not
- Definitely not
Do you find the management plans easy to use?

- Definitely yes
- Probably yes
- Might or might not
- Probably not
- Definitely not

Is the Daily Plan of Care (Nurse and Allied Health) OR Medical Rounding Form (Medical staff) useful in planning, communicating and delivering care?

- Extremely useful
- Moderately useful
- Neither useful nor useless
- Moderately useless
- Extremely useless

Was the Daily Plan of Care (Nurse & Allied Health) useful in communicating care, risks and general patient information to other team members during handover?

- Extremely useful
- Moderately useful
- Neither useful nor useless
- Moderately useless
- Extremely useless
Was the Medical Rounding form (Medical staff) useful in communicating care, risks and general patient information to other team members during handover?

- Extremely useful
- Moderately useful
- Neither useful nor useless
- Moderately useless
- Extremely useless

Are you using the Daily Plan of Care to check risks at handover, verified by two staff members?

- Yes
- No

How would you rate the ease of use of the Daily Plans of Care OR Medical Rounding Form?

- Very Easy
- Easy
- Uncertain
- Hard
- Very Hard
Do you think we have achieved an individual care plan for patients?

- Definitely yes
- Probably yes
- Might or might not
- Probably not
- Definitely not

Have your patients provided feedback on the use or questions relating to the CARE Record that you would like to share?

________________________________________________________________

Do you have any other comments?

________________________________________________________________

If you would like to enter the draw to win a $100 Coles-Myer Voucher, please leave a name and contact method below.

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