

Table. Study phase-wise examples of code trees

Quotation (Example)	Code		Category	Theme
Discovery phase				
<i>We are in the same building, a couple of doors away from each other and [...] there are a lot of concerns concerning surgery, some of them are taking ... blood thinner, [...] What if any emergency happens, it is really rare, regularly they are really safe, but still... maybe patients being allergic to it [...], I wouldn't do it in the primary office being alone....the only one responsible for that patient's life. But I do it because I have all this, I talk to them [...] so it's all that collaboration with the colleagues. (Dental care provider 2, FGD)</i>	Co-location		Supportive environment	Developed operational structure supporting integration of oral health
<i>It was a unique setting that we had at the Cree Health Board, that we didn't have anywhere else, that the clinical services could work hand in hand with the prevention services to have a stronger impact on the population. (Administrator 3, FGD)</i>	Free clinical and preventive dental services			
<i>If there's any referral at the daycare that we send the referral, we send a letter to the parents and we send all the lists to the Secretary and the dentist, saying that this kid needs to be seen. (Dental care provider 1, FGD)</i>	Referral services			
Dream phase				
<i>It's important that the [dental] clinic is in the hospital because of the Proximity. Yes, but there are really big problems, health problems like hypertension. And as the dentist, we have a lot of pressure because patients have high blood pressure, it's secure us to have a doctor in the room.</i>	Co-location as facilitator		Co-location	Anticipating expansion of oral health promotion and faster access to care

(Dental care provider 5, FGD)				
<i>I think it's starting to be integrated at daycare. It's well implemented at school. We don't see much of it here at the clinic. (Non-dental care provider 1, Interview)</i>	Challenges even after being co-located			
<i>We have the option to go through Cree Health Board, they pay for the flight to go down and boarding home But we went on our own and now we submit a claim and they pay for the basic... so. it's not the problem of the cost.... (Patient 2, Interview)</i>	Free dental services as a facilitator		Financial support	
<i>At Multi-service day centre, we have ... the special needs, to teach them or tell them like when they have to brush their teeth, after lunch, or when they have their lunch, each of them has to go to brush their teeth, [...] It was part of the program (Non-dental care provider 5, Interview)</i>	Various types of community oral health promotion as facilitators		Oral health promotion	
<i>Awash, so yeah ... there is no follow after 5 years old. We don't see the child until ... after 5. Just if the child goes to daycare, but if he doesn't.. we don't have any contact with him.. until they go to the school and they provide the sealant in the school it is at age 6. (Non-dental care provider 6, Interview)</i>	Challenges related to oral health promotion			
<i>I was little surprised about my tooth because I had, all my tooth started to have some problems and I haven't come for at least two-three years and when I came here, he (dentist) told me, we gonna check your teeth and then he took a look and say well we can fix them come back or will call you and then one week after, he called me, I had my appointment, they fixed my teeth and another week after they called me again. I was</i>	Facilitators for dental service provision		Dental service provision and quality	

<i>surprised it took just not even two months to pick all my teeth and there are at least eight or 10 that I thought that they are going to pull them out, I had a very good service at that time. (Patient 3, Interview)</i>				
<i>Regular [Dental] checkups... well, usually it's every 6 months' right... but I think it takes more than that now. (Patient 4, Interview)</i>	Challenges for dental service provision			
<i>[do you have any problems with getting the appointment soon] no, no I think it's really organized here... ya because we have these secretaries that call you to remind you that you have an appointment. (Patient 4, Interview)</i>	Facilitator of appointment scheduling		Appointment scheduling	
<i>Even from the school, they referred my daughter to the dental clinic and we never got a call either. (Patient 5, Interview)</i>	Challenges for appointment scheduling (waitlist)			
Design phase				
<i>Even with the high school, there needs to be more education and... a lot of prevention, education and also with their habits. I've heard of kids starting chew tobacco. Awareness about oral cancers. (Non-dental care provider 7, Interview)</i>	Oral health promotion of children and families		Extending oral health promotion for all age groups	Expanding promotion of oral health care
<i>It's good to have a program, for that [home visits including oral health for senior]. Ya, just check-ups and we would do visits at hospitals, I find that too with the patients who are there for the long term, ... chronic. (Dental care provider 6, Interview)</i>	Oral health promotion for elders			
<i>[what would be the easiest way to do the follow up to these kinds of person] I don't know, probably.. if the dental team gets a list of the home care clients? because usually, we give our home</i>	Oral health promotion for Special needs		Extending oral health promotion for Special needs	

<p><i>care list to departments, we'll give it to the archive, to pharmacy, Cree patient services department knows our patient list, so if they have a patient list, maybe they could try to help, get us some appointments with their clients that really need.</i> (Non-dental care provider 8, Interview)</p>				
<p><i>People who are highly recognized here, people that are looked up to, I think if somehow some of those people pass the message, there are some elders ... like the chief, the council, business owners...they are like powerful voice to give their message to them.</i> (Patient 2, Interview)</p>	Community role in oral health promotion		Community innovators	
<p><i>With CHRs, we can do sessions with parents explaining what happens to the food. I think it's more session you go to daycare or go to school. Maybe parents night at school.</i> (Non-dental care provider 9, FGD)</p>	Oral health promotion via oral health nights, parents' nights, youth nights, sports events, festivals, etc.		Additional community oral health promotion ideas	
<p><i>There's also .. the local newsletter, they can always put out something there. It's local every month, the newsletter. I think they can put dental stuff there at least for April dental health month or.. maybe for Halloween also, the kids have lots of candies.. they can explain what candy can do to your teeth.</i> (Dental care provider 7, Interview)</p>	Audio-visuals aids in oral health promotion such as pamphlets, posters, flyers, radio, local newsletters.		Community oral health promotion tools	
<p><i>The level of care could be better with telemedicine? with a radiologist looking at the x-ray from—it is possible to implement such a thing here once we have our new clinic.</i> (Administrator 7, Interview)</p>	Tele-health for dental services		Provision of E-oral health services	