

Appendix 3. Staff percent positive scores of patient safety culture

	Practice A		Practice B		Practice C		Practice D		Practice E		Practice F		Total	
	T1 % (SD)	T2 % (SD)	T1 % (SD)	T2 % (SD)	T1 % (SD)	T2 % (SD)	T1 % (SD)	T2 % (SD)	T1 % (SD)	T2 % (SD)	T1 % (SD)	T2 % (SD)	T1 % (SD)	T2 % (SD)
Safety culture composites														
Communication About Error	91 (0.2)	-	64 (0.3)	50 (0.3)	69 (0.2)	72 (0.3)	94 (0.2)	97 (0.1)	75 (0.4)	75 (0.4)	58 (0.4)	55 (0.4)	72 (0.3)	65 (0.3)
Communication Openness	81 (0.2)	-	66 (0.3)	47 (0.4)	72 (0.3)	64 (0.5)	97 (0.1)	97 (0.1)	70 (0.3)	79 (0.3)	50 (0.4)	50 (0.4)	71 (0.3)	61 (0.4)
Office Processes and Standardisation	63 (0.2)	-	75 (0.2)	66 (0.3)	69 (0.3)	58 (0.4)	91 (0.2)	97 (0.1)	75 (0.3)	83 (0.2)	64 (0.3)	55 (0.4)	73 (0.3)	69 (0.3)
Organisational Learning	100 (0.0)	-	70 (0.4)	59 (0.4)	70 (0.4)	59 (0.5)	92 (0.2)	74 (0.4)	67 (0.5)	61 (0.5)	33 (0.4)	58 (0.3)	71 (0.4)	61 (0.4)
Overall Perceptions of Patient Safety and Quality	72 (0.3)	-	69 (0.4)	58 (0.4)	72 (0.4)	53 (0.5)	94 (0.1)	78 (0.4)	75 (0.4)	79 (0.4)	39 (0.4)	61 (0.3)	69 (0.4)	63 (0.4)
Owner/Managing Partner/Leadership Support for Patient Safety	28 (0.4)	-	68 (0.4)	50 (0.4)	61 (0.4)	67 (0.4)	56 (0.5)	89 (0.3)	85 (0.2)	91 (0.2)	31 (0.4)	41 (0.4)	56 (0.4)	61 (0.4)
Patient Care Tracking/Follow-up	75 (0.4)	-	61 (0.4)	61 (0.4)	92 (0.1)	89 (0.3)	91 (0.2)	92 (0.1)	90 (0.2)	75 (0.2)	69 (0.4)	64 (0.3)	75 (0.3)	72 (0.3)
Staff Training	92 (0.2)	-	83 (0.2)	85 (0.3)	82 (0.4)	70 (0.4)	83 (0.4)	96 (0.1)	80 (0.3)	89 (0.2)	70 (.04)	52 (0.4)	82 (0.3)	78 (0.3)
Teamwork	94 (0.2)	-	85 (0.2)	75 (0.3)	89 (0.1)	53 (0.3)*	100 (0.0)	100 (0.0)	90 (0.1)	92 (0.1)	86 (0.2)	89 (0.2)	89 (0.2)	80 (0.3)*
Work Pressure and Pace	23 (0.4)	-	58 (0.3)	50 (0.4)	31 (0.3)	58 (0.4)	63 (0.3)	86 (0.1)*	55 (0.3)	67 (0.3)	42 (0.5)	41 (0.4)	47 (0.4)	57 (0.4)
Average Across Composites	72 (0.2)	-	70 (0.2)	60 (0.2)	71 (0.2)	64 (0.3)	86 (0.1)	91 (0.1)	76 (0.3)	79 (0.2)	54 (0.2)	56 (0.3)	71 (0.2)	67 (0.2)
Overall Rating on Patient Safety (QG2)	88 (0.4)	-	68 (0.5)	68 (0.5)	78 (0.4)	67 (0.5)	88 (0.4)	100 (0.0)	80 (0.5)	100 (0.0)	44 (0.5)	55 (0.5)	72 (0.5)	74 (0.4)

* statistically significant at $p < 0.05$