Importance	Knowledge
100	**Medicine and Dentistry** — Knowledge of the information and techniques needed to diagnose and treat human injuries, diseases, and deformities. This includes symptoms, treatment alternatives, drug properties and interactions, and preventive health-care measures.
91	**Psychology** — Knowledge of human behavior and performance; individual differences in ability, personality, and interests; learning and motivation; psychological research methods; and the assessment and treatment of behavioral and affective disorders.
86	**Customer and Personal Service** — Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.
85	**Biology** — Knowledge of plant and animal organisms, their tissues, cells, functions, interdependencies, and interactions with each other and the environment.
83	**Therapy and Counseling** — Knowledge of principles, methods, and procedures for diagnosis, treatment, and rehabilitation of physical and mental dysfunctions, and for career counseling and guidance.

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Skills   Save Table (XLS/CSV)

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Importance	Skill
85	**Critical Thinking** — Using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems.
81	**Active Listening** — Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.
81	**Judgment and Decision Making** — Considering the relative costs and benefits of potential actions to choose the most appropriate one.
78	**Reading Comprehension** — Understanding written sentences and paragraphs in work related documents.
78	**Writing** — Communicating effectively in writing as appropriate for the needs of the audience.
75	**Complex Problem Solving** — Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.