ABSTRACT
Introduction Clinical guidelines and systematic reviews recommend exercise in the management of chronic non-specific neck pain. Although exercise training programmes that consist of both motor control exercise and exercises for the superficial cervical muscles (segmental exercises) are effective, the exercise variables including dosage vary considerably across trials or are poorly reported. This study aims to gain expert consensus on these exercise variables so that they can be described clearly using intervention reporting checklists to inform clinical practice and future clinical trials.

Methods and analysis This protocol for an international Delphi study is informed by the Guidance on Conducting and REporting DElphi Studies recommendations and published to ensure quality, rigour and transparency. The study will consist of three rounds using anonymous online questionnaires. Expert exercise professionals (physiotherapists, strength and conditioning coaches and so on) and academics in neck pain management will be identified through literature searches, peer referral and social media calls for expression of interest. In round 1, participants will answer open-ended questions informed by intervention and exercise reporting checklists. Responses will be analysed thematically by two independent reviewers. In round 2, participants will rate their level of agreement with statements generated from round 1 and previous clinical trials using a 5-point Likert scale where 1=strongly disagree and 5=strongly agree. In round 3, participants will re-rate their agreement with statements that achieved consensus in round 2. Statements reaching consensus among participants must meet progressively increased a priori criteria at rounds 2 and 3, measured using descriptive statistics: median, IQR and percentage agreement. Inferential statistics will be used to evaluate measures of agreement between participants (Kendall’s coefficient of concordance) and stability between rounds (Wilcoxon rank-sum test). Statements achieving consensus in round 3 will provide expert recommendations of the key exercise and dosage variables in the management of chronic non-specific neck pain.

Ethics and dissemination Ethical approval was provided by the University of Birmingham Ethics Committee (Ref:ERN_19–1857). Results will be disseminated through peer-reviewed publications and conference presentations.

INTRODUCTION
Chronic non-specific neck pain (CNSNP) affects 289 million people worldwide with increasing prevalence.1 2 The subsequent disability is significant resulting in CNSNP being considered one of the leading causes of years lived with disability.5 Despite multiple guidelines and systematic reviews informing clinical practice,6–9 patient outcomes are suboptimal, reflected by the increasing rank of CNSNP’s cause for global disability-adjusted life years,10–12

One explanation for poor patient outcomes is the vague recommendations of ‘exercise’ or ‘strengthening exercise’ from clinical guidelines and systematic reviews that inform clinical practice. Furthermore, exercise dosage recommendations (sets, repetitions, load, frequency and so on) are lacking and considered a research priority.13 Several

Strengths and limitations of this study

This Delphi protocol is informed by the Guidance on Conducting and REporting DElphi Studies recommendations.
Expert eligibility is predefined and includes international and multiprofessional representation.
This protocol states definitions and a priori criteria for consensus, agreement and stability.
The study will use a systematic consensus process to provide expert recommendations on the exercise and dosage variables of an exercise training programme for chronic non-specific neck pain that can be used in clinical practice and future clinical trials.
The study results will be specific to chronic non-specific neck pain rehabilitation, limiting the external validity to other musculoskeletal conditions.
trials have demonstrated small to very large short-term effects on pain and disability when using exercise training programmes that combine submaximal effort exercises for the deep cervical muscles to improve co-ordination and sequential spinal control (motor control exercises) and exercises for the superficial cervical muscles to improve the ability of the neck to produce, transfer and absorb force (segmental exercises).\textsuperscript{14–20} Although packages using a combination of motor control and segmental exercise appear promising, the optimal dosage and long-term effectiveness of this exercise training programme are unknown and require evaluation through an adequately powered low risk of bias clinical trials.

The Medical Research Council recommends complex interventions such as exercise training programmes to be defined prior to clinical trials.\textsuperscript{21} The Consensus on Exercise Reporting Template (CERT)\textsuperscript{22} and the Template for Intervention Description and Replication (TIDieR)\textsuperscript{23} are reporting checklists that aid in defining and reporting the design of exercise interventions. A key component of each reporting checklist is exercise training variables such as progressive overload, specificity, exercise selection order and dosage, as manipulation of these variables results in different performance and physical outcomes.\textsuperscript{24,25} To date, the exercise and dosage variables of an exercise training programme of motor control and segmental exercise for CNSNP cannot be reported in accordance with CERT or TIDieR due to significant heterogeneity or poor reporting of previous trials.\textsuperscript{14–20} Consensus on these variables will enable a clearly defined exercise intervention for use in clinical trials and clinical practice.

**Aims**

The aim of this e-Delphi study is twofold. Initially, we will obtain exercise and academic professional expert opinion on the exercise and dosage variables of an exercise training programme consisting of motor control and segmental exercise for the management of CNSNP. We will then conduct a systematic process to gain consensus on the exercise and dosage variables reported to inform future research and clinical practice.

**METHODOLOGY**

**Justification of Delphi methodology**

Exploring exercise variables through qualitative research methodologies such as interviews and focus groups would embrace the diversity of opinion between experts providing rich detail and a deeper understanding, but this diversity maybe problematic when defining an intervention.\textsuperscript{26} As heterogeneity of motor control and segmental exercise variables already exists across trials, a convergence of information is required. Research methodologies such as Delphi techniques, consensus development conferences and nominal group techniques can all achieve consensus.\textsuperscript{27,28} The Delphi method is a systematic approach to achieving consensus among experts through the independent completion of sequential questionnaires that are refined on feedback resulting in a convergence of opinion and eventual consensus.\textsuperscript{29} A Delphi method is advantageous over other forms of consensus techniques owing to (1) independent and anonymous participation reducing peer pressure and other extrinsic factors present in group techniques that cause subject bias\textsuperscript{30,31}; (2) controlled feedback between rounds encouraging consensus by providing participants with the opportunity to refine their opinions\textsuperscript{29}; (3) using experts with a range of knowledge and experience to improve content validity and response rates\textsuperscript{32,34}; and (4) electronic questionnaires removing geographical limitations.\textsuperscript{29}

**Design**

This protocol is informed by Guidance on Conducting and REporting DELphi Studies (CREDES)\textsuperscript{35} (online supplementary file 1) and other recommended criteria.\textsuperscript{36} As no register exists for Delphi research, the protocol has been published to ensure quality, rigour and transparency. The three-round e-Delphi is summarised in figure 1.\textsuperscript{27} Data collection is planned between March and August 2020. All rounds will be completed electronically and anonymously using REDCap, a secure web application for building and managing online surveys.\textsuperscript{37,38} Round 1 will be used to generate statements on exercise and dosage variables for

![Figure 1 Delphi study procedures. CERT, Consensus on Exercise Reporting Template; TIDieR, Template for Intervention Description and Replication.](image-url)
both motor control and segmental exercises. Experts will rate their agreement with statements in rounds 2 and 3 using a 5-point Likert scale. Three rounds are commonly cited to be sufficient to achieve consensus. Statements that achieve consensus in round 3 will be used to describe the key exercise and dosage variables for a CNSNP exercise training programme which includes motor control and segmental exercises.

**Expert eligibility and sample**

A purposive sampling method will be used to recruit a range of experts in CNSNP exercise prescription. It is recommended that a heterogeneous sample is used representing a spectrum of opinions and therefore experts will be recruited from two distinct groups:

- **Exercise professionals**: any professional who uses exercise to manage neck pain will be considered (e.g., physiotherapists, strength and conditioning coaches, osteopaths and chiropractors). Eligible participants will have a relevant postgraduate qualification or >5 years of sports or musculoskeletal experience. Experts will treat ≥5 patients with CNSNP per month using exercise. Experts will be identified through existing professional networks and social media/internet-based searching.

- **Academics**: eligible academics will have ≥2 peer-reviewed publications focused on the use of exercise in the management of CNSNP in the past 10 years. Academics will be identified through CNSNP systematic reviews/randomised clinical trials published indexed in PubMed and Expertscape searches.

Experts will be recruited worldwide, aged 18 or above, able to read and write English and willing to participate. They will be invited to participate by the lead author (JP) through email. Recruitment will be maximised by encouraging identified experts to snowball the invitation with other suitable participants and calls for expressions of interest on social media. Upon experts confirming their interest and eligibility, they will be provided with a link to the Research Electronic Data Capture (REDCap) system at the University of Birmingham, where a Participant Information Sheet (online supplementary file 2) and Consent Form will be hosted. The Participant Information Sheet will clarify study procedures, eligibility criteria, assure anonymity and explain the withdrawal process. Participants may withdraw at any time up until the data analysis of the Round 3 Questionnaire. Due to the nature of the Delphi process, responses will be used up to the point of withdrawal. Participants will be able to withdraw from the study by contacting the Principal Investigator or Primary Academic Supervisor. Consent will be obtained electronically through REDCap.

Recruitment will continue for 4 weeks with a reminder sent at week 2. Should there be no contact within the 4 weeks then no further communication will be sent.

There is no universal guide to sample size in Delphi studies, and expert panels have ranged from 4 to 3000 participants. Previous Delphi studies with an aim of intervention development typically achieved consensus with responses from 10 to 27 experts in the final round and, therefore, a conservative estimate of 27 final responses is required. Assuming a response rate of 70%, a minimum of 40 experts are required to complete the consent form to ensure at least 27 responses in round 3. To prevent over-representation from one expert group, recruitment will be monitored to achieve an approximate 50/50 split between exercise and academic professionals.

**Procedure**

**Round 1**

The objectives of round 1 will be to obtain participant demographic data and generate statements on exercise and dosage variables based on expert opinion. Participants will complete the Participant Details Form collecting information on professional background, highest qualification, primary country of work, work setting, H-index, publication count, years qualified and grade of clinical work. The Round 1 Questionnaire (online supplementary file 3) will consist of open-ended questions informed by CERT and TIDieR. Open-ended questions improve the content validity as statements are generated by expert opinion. Statements generated from previous clinical trials will be included in round 2, rather than round 1 to allow participants to provide their expert opinion without bias from the literature, thereby reducing experiment bias. The questions will ask participants to identify the exercise and dosage variables they consider important when prescribing exercise for CNSNP. They will then be asked to list and explain what patients or other factors may affect or inform their reasoning when prescribing the exercise and dosage variables that they identified. Participants will be asked to answer open-ended questions for both motor control and segmental exercises independently with definitions of both subgroups of exercise provided for clarity (online supplementary file 3).

Participants will have the opportunity to provide general comments at the end. The Round 1 Questionnaire (online supplementary file 3) was piloted for feedback on readability, relevance and appropriateness through the Study Steering Group and edited accordingly. Round 1 will be open for 1 month with email reminders, including the withdrawal process, being provided at weeks 1 and 3.

**Round 2**

The objectives of round 2 are to evaluate consensus on statements regarding exercise and dosage variables and to identify any further statements. Participants will be provided with feedback explaining how statements were generated from round 1 and then asked to rate their agreement with the statements using a 5-point Likert scale where 1=strongly disagree and 5=strongly agree. A 5-point scale is preferred as it possesses acceptability psychometric properties while being quick and easy for participants to reduce frustration and demotivation. An open text box will be included for each statement for
any additional comments or further statement generation. All comments will be analysed by the study team and reviewed by the Study Steering Group. All participants will be invited to round 2, including those who did not complete round 1, provided they have not withdrawn from the study. This provides the opportunity for participants to continue their involvement who were unable to complete previous rounds due to time or other commitments. As per round 1, the Round 2 Questionnaire will remain active for 4 weeks with email reminders sent at weeks 1 and 3.

Round 3
The objective of round 3 is to strengthen consensus on statements regarding exercise and dosage variables. The Round 3 Questionnaire will include feedback from round 2 using descriptive statistics, promoting reflection before completing the final questionnaire. In round 3, participants will be asked to rate their agreement with the statements achieving consensus from round 2 using the same 5-point Likert scale. Statements that do not achieve consensus in round 2 will be discarded. A free-text box will be provided for participants to clarify responses but the generation of new statements will not be encouraged. All participants will be invited to participate in round 3, which will again remain active for 4 weeks with email reminders sent at weeks 1 and 3.

Data analysis
Quantitative and qualitative data will be inputted into IBM SPSS Statistics V.25 and QSR International’s NVivo V.12 Plus software, respectively, for analyses. Data will be analysed independently by two researchers (JP and VT) at each round. The complete agreement between researchers is required for statements to be included, with disagreements resolved by discussion. The Study Steering Group will review the data at each stage for feedback and editing before dissemination.

Round 1
Qualitative data will be examined using a theoretical thematic analysis to generate statements under themes preidentified from CERT/TIDieR and then examined inductively for any new themes. Original wording from one expert that best represents the wording across participants with similar statements will be used where possible and all other statements will be discarded. Statements generated from previous clinical trial findings not identified from participant responses will also be included. For any statement to be included, it must be described at least once by any participant or via previous clinical trials; therefore, any stand-alone statements will be kept and included. The Round 2 Questionnaire will be constructed using the statements generated.

Round 2
Qualitative data will be analysed using thematic analysis for the emergence of any new statements. Descriptive and inferential statistics will be used to evaluate agreement and consensus (Table 1). Any statements not achieving the a priori criteria for consensus will be discarded (median ≥3; IQR ≤1.5; percentage agreement ≥60%).

Round 3
Descriptive and inferential statistics will evaluate consensus against a priori criteria (median ≥3.5; IQR ≤1; percentage agreement ≥70%) (Table 1). Statements achieving consensus after round 3 will be used to describe the key exercise and dosage variables of motor control and segmental exercise training programme. Statements that fail to achieve consensus in round 3 will be discarded.

Consensus, agreement and stability
A discrepancy exists as to the definitions and statistical measures of consensus and agreement within the literature. Some argue that consensus and agreement are interchangeable, whereas others recommend separate definitions. To ensure clarity, the following definitions will be used in this study:

- Consensus: the extent to which the group of experts share the same opinion.
- Agreement: a measure of inter-rater agreement where the rating of one expert can be predicted by the rating of another.
- Stability: the consistency of responses between successive rounds.

Consensus, agreement and stability will be assessed in each round using a combination of descriptive and inferential statistics.

<table>
<thead>
<tr>
<th>Table 1</th>
<th>Definitions and statistical measures of consensus, agreement and stability</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Definition</strong></td>
<td><strong>Statistics</strong></td>
</tr>
<tr>
<td>Consensus</td>
<td>The extent to which the group of experts share the same opinion</td>
</tr>
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<td></td>
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<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Agreement</td>
<td>A measure of inter-rater agreement where the rating of one expert can be predicted by the rating of another</td>
</tr>
<tr>
<td>Stability</td>
<td>The consistency of responses between successive rounds</td>
</tr>
</tbody>
</table>
inferential statistics (table 1). Consensus will be evaluated using descriptive statistics of central tendency and dispersion. As the Likert scale is considered an ordinal scale, median and IQR will be used. Percentage agreement, defined as the percentage of responses rated agree/strongly agree, will also be used to evaluate consensus among experts for each statement. Progressively increased criteria will be used between rounds 2 and 3 to encourage convergence and strengthen overall consensus. Agreement between experts across all items and within categories identified after round 1 will be evaluated using Kendall’s coefficient of concordance (W) where 0 is no agreement and 1 is perfect agreement. The stability of the responses between rounds 2 and 3 will be evaluated using the Wilcoxon rank-sum test. Statistical significance will be set at p<0.05.

**Data management**

All personal information and data will be kept secure from any third party using a password-protected computer during the study. Only members of the study team will have access to the study data. On completion of the study, the data will be kept securely for 10 years in the School of Sport, Exercise and Rehabilitation Sciences, University of Birmingham, UK before being securely destroyed in accordance with University guidelines.

**Study steering group**

The Study Steering Group will provide study oversight with members consisting of coauthors and patient/public, methodological and clinical expertise (table 2). The Study Steering Group will meet at key stages throughout the study to provide feedback on questionnaire development, structure and clarity; aid in expert identification; review study results at each round and agree statement inclusion; review study conduct and aid in the dissemination of findings. Members of the Study Steering Group who are not coauthors will not have access to raw data or be able to influence the study process. Feedback and changes suggested by the Study Steering Group must be agreed between the study coauthors before implementation.

**Ethics**

Appropriate ethical approval has been granted from the University of Birmingham Ethics Committee (Ref: ERN_19–1857). Informed consent will be received from all participants before completing any questionnaires. They will be informed of the withdrawal process and that any feedback will be anonymised for privacy.

**Patient and public involvement**

The study was conceived from our clinical working with patients with spinal complaints over many years and their views used to highlight the relevance of this research. Two patients were involved in reviewing the findings of the original systematic review that underpinned this study, suggesting alternatively terminology that better reflects patient views. Our Study Steering Group patient representatives helped refine the research aim of this study as well as contributing to the design of Participant Information Sheets, expression of interest emails/social media posts and developing the Round 1 Questionnaire. It is anticipated that our patient representatives will continue to co-chair the Study Steering Group, review study results at each round and study conduct. Our patient representatives will be instrumental in future dissemination of findings to patient cohorts, as well as informing future fellowship applications for the lead author (JP). Patient and public involvement in the full study will be reported using the Guidance for Reporting Involvement of Patients and the Public2 short form (GRIPP2-SF) when disseminating the study results.

**DISCUSSION**

This Delphi study will provide expert consensus on the exercise and dosage variables of an exercise training programme consisting of motor control and segmental exercises for CNSNP that could not be determined from the current literature. Conducting an e-Delphi allows the development of expert informed recommendations from a range of worldwide experts who can participate anonymously, which should be considered a strength. The expert eligibility criteria could be considered a limitation of the study as it may exclude experts in exercise prescription who see a small volume of patients experiencing neck pain. However, there is currently no clear guidelines as to how best define an expert. The strict eligibility criteria used are important to ensure that findings are appropriate to CNSNP as it is currently unknown whether

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**Table 2**

<table>
<thead>
<tr>
<th>Background</th>
<th>Professional title</th>
<th>Role</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient</td>
<td>NA</td>
<td>Co-chair/patient representative</td>
</tr>
<tr>
<td>Academic nurse</td>
<td>Lecturer</td>
<td>Co-chair/methodological representative</td>
</tr>
<tr>
<td>Clinical physiotherapist</td>
<td>Consultant physiotherapist</td>
<td>Clinical representative</td>
</tr>
<tr>
<td>Academic physiotherapist</td>
<td>Senior lecturer</td>
<td>Primary supervisor</td>
</tr>
<tr>
<td>Academic physiotherapist</td>
<td>Reader in musculoskeletal sciences</td>
<td>Secondary supervisor</td>
</tr>
<tr>
<td>Clinical physiotherapist</td>
<td>Physiotherapist</td>
<td>Co-investigator</td>
</tr>
<tr>
<td>Clinical academic trainee physiotherapist</td>
<td>Pre-doctoral clinical academic fellow</td>
<td>Principle investigator</td>
</tr>
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NA, not applicable.
approaches to exercise are transferable between different musculoskeletal conditions. Future research will require the acceptability and feasibility of exercise and dosage variables to be evaluated by patient and physiotherapists focus groups. Results will inform the development of an intervention that will be defined using CERT/TIDieR and evaluated in a low risk of bias, adequately powered clinical trial investigating long-term outcomes and optimal dosage.

Twitter Jonathan Price @PhysioPrice, Alison Rushton @abrushton and Nicola R Heneghan @HeneghanNicola

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Contributors JP: is the CI leading the protocol development, analyses and dissemination. NRH and AR: supervisors for the study, ensuring rigour and quality. JP and VT: will independently complete data analysis. All authors have contributed dissemination. NRH and AR: supervisors for the study, ensuring rigour and quality.

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Competing interests None declared.

Patient and public involvement Patients and/or the public were involved in the design, or conduct, or reporting, or dissemination plans of this research. Refer to the Methods section for further details.

Patient consent for publication Not required.

Provenance and peer review Not commissioned; externally peer reviewed.

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ORCID ids Jonathan Price http://orcid.org/0000-0002-5505-1564
Alison Rushton http://orcid.org/0000-0001-8114-7669
Nicola R Heneghan http://orcid.org/0000-0001-7599-3674

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