

### Supplementary file 3: Electronic (SMS) follow-up survey

- 1) *The following individualised SMS message is sent electronically on day 8 after discharge. Patient first name, hospital of admission, hospital telephone number and survey URL are personalised for each patient through REDCap database piping logic.*

“[hospital] - Infant with fever follow-up survey. Thank you for completing the following 5 minute survey about [firstname]'s recent hospital experience. Please click on the link below to open the survey in your web browser: [survey-url] Please contact the [hospital] nurse on [hospitaltelephone] from 8am-4pm Mon-Fri with any queries regarding this survey. We appreciate your invaluable feedback!”

- 2) *The following online survey is accessible by clicking on the personalised survey URL embedded within the SMS. Patient first name, hospital of admission and date/time of discharge are personalised for each patient through REDCap database piping logic. Conditional answers (“if yes”) are hidden via REDCap database skip logic unless the relevant response is selected.*

## Infant with Fever Follow-up Survey

Thank you for completing the following 5 - 10 minute survey about [firstname]'s recent hospital experience at [hospital].

Perth Children's Hospital and Fiona Stanley Hospital are working with the Telethon Kids Institute to assess how safely we manage young babies with fever. This is called the FeBRILe3 project - Fever, Blood cultures and Readiness for discharge in Infants Less than 3 months old.

If you have any questions about this survey or the FeBRILe3 project, please call [hospitaltelephone] between 8am - 4pm, Monday to Friday.

Your child's personal health information will be used in accordance with the Privacy Act and the Guidelines Approved Under Section 95A of the Privacy Act 1988. Information provided will be used to monitor the safety of febrile infants as part of a project which is a collaboration between the Telethon Kids Institute, Perth Children's Hospital and Fiona Stanley Hospital. You are free to withdraw your child's information at any time where practically possible (i.e. this may not be possible if data has been irreversibly de-identified). Standards will apply to protect the privacy of the you and your child.

**Since [firstname] was discharged from hospital on the [hospdischargedatetime]:**

Did [firstname] have any further fevers after leaving hospital?  Yes  
 No  
 Unsure

If yes, when was [firstname]'s last fever? \_\_\_\_\_

If yes, how high was [firstname]'s fever?  37.5 - 38 C  
 38 - 39 C  
 39 - 40 C  
 40+ C  
 Not measured but felt hot

Was [firstname] seen by a General Practitioner or another health provider (including Emergency Department doctor) within 7 days of leaving hospital?  Yes  
 No

How many times did [firstname] visit a doctor within 7 days after leaving hospital? \_\_\_\_\_

On what date did [firstname] first visit a doctor after leaving hospital? \_\_\_\_\_

Were the visit(s) planned (e.g. your hospital doctor recommended GP follow-up)?  Yes  
 No

Did [firstname] visit a GP or go to hospital?  GP  
 Hospital  
 Both

If [firstname] went to hospital, did they need to stay in the hospital (e.g. was [firstname] readmitted to the ward)?  Yes  
 No

What date was [firstname] readmitted to hospital? \_\_\_\_\_

If [firstname] was readmitted to hospital, which hospital was this?  Perth Children's Hospital  
 Fiona Stanley Hospital  
 Rockingham General Hospital  
 Armadale District Hospital  
 Joondalup Health Campus  
 Peel Health Campus  
 Midland SJOG  
 Subiaco SJOG  
 Murdoch SJOG  
 Other hospital

If [firstname] was readmitted to a hospital that is not listed above, which hospital was this? \_\_\_\_\_

Did you and/or [firstname]'s other primary caregivers need to take time away from work during their illness?  Yes  
 No  
 Not applicable

If yes, how many days were you and/or other caregivers away from work in total? \_\_\_\_\_

Did you receive a follow-up telephone call from [firstname]'s hospital doctor within two days of discharge from hospital?  Yes  
 No  
 Unsure

**How much do you agree with the following statements:**

I was satisfied with the process of how [firstname] was admitted to hospital

- strongly agree
- agree
- neither disagree nor agree
- somewhat disagree
- strongly disagree

I was satisfied with how I received results from the medical team when in [firstname] was in hospital

- strongly agree
- agree
- neither disagree nor agree
- somewhat disagree
- strongly disagree

I was satisfied with the process of how [firstname] was discharged home from hospital

- strongly agree
- agree
- neither disagree nor agree
- somewhat disagree
- strongly disagree

I felt [firstname] was ready to be discharged home from hospital at the time we were sent home

- strongly agree
- agree
- neither disagree nor agree
- somewhat disagree
- strongly disagree