

Supplementary File 3

Table S2. Summary of main changes to ED layout

Original ED layout	New ED layout
Arrival and registration	Arrival and registration
Level 5 area	Level 5 area
Level 1-3 area <ul style="list-style-type: none">• Examination room 1• Examination room 2• Waiting room for Level 1-3 patients	Level 1-3 area <ul style="list-style-type: none">• Dedicated examination room for ambulatory patients• Waiting room for Level 1-3 patients• Waiting room for Level 4 patients
Level 4 area	Holding bay for admitted/referred patients
Minor operating theatre <ul style="list-style-type: none">• Non-sterile room	Minor operating theatre <ul style="list-style-type: none">• Holding bay for admitted/referred patients
Observation ward	Observation ward