RiH Quality & Resilience Trigger Tool

Aim
To screen SHARE-affiliated research projects’ relevance according to the RiH project’s focus on quality and resilience.

Triggers
First define how quality is addressed in the project (step 1), then how resilience plays a role in quality (step 2). NB! Resilience is related to actions, activities, processes (“Resilience as a verb”)

1. Quality
Projects need to be marked for one or more of the four quality dimensions in order to move to step 2 on resilience.

- Patient experiences, patient centeredness, patient involvement
- Patient safety, risk, adverse events
- Clinical effectiveness, treatment and care interventions, effects, patient outcomes
- Care coordination, patient pathways, care transitions, integrated care, collaboration across service providers and care levels

2. Resilience
Adaptation, variation, trade-offs, improvisation, response, complexity

- Individual capacity (knowledge, competence, learning, personal characteristics, cognitive, behavioral strategies)
- Team/unit capacity (communication, collaboration, learning)
- Organisational capacity (resources, organization, culture)
- Larger system capacity (infrastructure, regulation, framework conditions)

Changes, challenges, disruption, development, improvement, success, enhancement, growth, recovery, transformation

Collaborative learning, work practice, teamwork, problem solving, interaction

Stakeholder actions, knowledge-brokering, co-creation, contribution, information, engagement