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## Factors determining intention to leave among physicians in tertiary hospitals in China: a national cross-sectional study

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Keywords:	Physician, Leaving intention, Tertiary hospital, Multilevel analysis

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**Title:** Factors determining intention to leave among physicians in tertiary hospitals in China: a national cross-sectional study

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## ABSTRACT

**Objective** Physicians in tertiary hospitals are critical to our health care system.

However, the reasons that physicians leave these institutions have not been extensively studied. We aimed to evaluate these reasons, which include leaving to work in another hospital and to make a career change, among physicians in tertiary hospitals in China and explore the associations among individual- and organization-level factors related to these two reasons for leaving.

**Methods** We carried out a national survey of 136 tertiary hospitals across all 31 provinces in China between December 2017 and January 2018. A total of 20,785 physicians who had practised for more than one year in the sampled hospitals were selected to self-report on the two evaluated reasons for intending to leave. A univariate analysis and multilevel regression model were applied to evaluate the factors associated with intention to leave.

**Result** In all, 10.4% of the participating physicians thought about working in another hospital, and 20.5% intended to leave for a career change. At the hospital level, government subsidy and personal funding were negatively associated while the number of hospital-level medical disputes was positively associated with both reasons for leaving. At the individual level, income and job satisfaction acted as preventive factors against both reasons for leaving, while physicians who worked longer and had experiences with medical disputes were more likely to leave their current hospital.

**Conclusions** Although the intention to leave is not prevalent among physicians in tertiary hospitals in China, providing more financial support and a better occupational environment may promote retention among physicians.

**Keywords:** Physician; leaving intention; tertiary hospital; multilevel analysis

## ARTICLE SUMMARY

### Strengths and limitations of this study

Our study is one of few national studies to investigate the intention to leave among physicians in tertiary hospitals in China.

We studied general reasons for intending to leave, including leaving for another hospital and for another career.

Multilevel analysis was applied to examine the associations between hospital- and physician-level factors and leaving intention.

The main limitation of the study was that we were unable to determine the direction of causality due to the cross-sectional nature of the survey.

## INTRODUCTION

The total global population has increased 13.3% in the most recent ten years from 6593 million in 2006 to 7467 million in 2016. As a result, the demand for health services has undoubtedly increased. In China, which provides universal coverage via social health insurance regardless of the increase in population size, the number of patients treated in hospital has more than doubled in the last ten years. Moreover, the population is rapidly ageing. Between 2006 and 2016, the proportion of the world's population over 65 years old increased from 7.4% to 8.5%<sup>1</sup>. In China, the number of individuals over 65 years old increased 44.0% from 104.19 million in 2006 to 150.03 million in 2016<sup>2</sup>. The tertiary hospitals that play the role of local medical centre are faced with the substantial challenges associated with treating the complicated diseases caused by ageing<sup>3</sup>. In China, 48% of patients were treated in tertiary hospitals in 2015, but this proportion was only 28.6% in 2005. Despite the fact that the government has made great efforts aimed at investing in and promoting standardized training for general practitioners, the general public still regularly visits tertiary hospitals for even minor problems because of doubts concerning the quality of primary health care service<sup>4, 5</sup>. Chinese physicians in tertiary hospitals are therefore burdened with a heavier workload and more responsibility than are experienced in specialties in other

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3 countries.

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5 As previously mentioned, the demand for health services, especially in tertiary  
6 hospitals, has sharply increased. On the other hand, China is suffering from a chronic  
7 shortage of physicians in certain specialties. For example, Selina S Lien reported that  
8 the proportion of young physicians had decreased from 31.3% to 22.6%, while that of  
9 aged physicians had increased from 2.5% to 11.6% in the most recent ten years<sup>6</sup>.  
10 When employees feel dissatisfied with their workplace, these feelings can result in a  
11 decision to quit<sup>7, 8</sup>. The departure of physicians is significantly associated with  
12 decreases in productivity and access to health care<sup>9, 10</sup>. These vacancies must be filled,  
13 and time is wasted in recruiting and training new hands. The training cycle is longer  
14 and more expensive for physicians than other occupations. In developed countries,  
15 such as the United States, physicians usually have a doctorate degree. In addition to  
16 long period of study spent in medical school, a few additional years in post-graduate  
17 resident training are required for a physician to be qualified. Retaining physicians has  
18 become an important issue for hospital managers.  
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32 Researchers agree that it is important to study the intention to leave because it  
33 may allow leaving behaviour to be predicted. Since 1980, studies have provided a  
34 series of theories about the factors that determine the intention to leave. Conclusions  
35 have included individual employee-related factors, organizational factors and  
36 environmental factors<sup>11-14</sup>. Some studies have also been carried out in the health care  
37 system. Some researchers have found that overtime work and job satisfaction were  
38 associated with the intention to leave the current hospital, regardless of the age of the  
39 physician<sup>15-18</sup>. Most of this research has been conducted in Western countries or rural  
40 China, and little is known about this relationship in Chinese tertiary hospitals.  
41 Considering the fact that tertiary hospitals undertake almost half of all clinical work in  
42 China, physicians' intention to leave should be paid more attention in tertiary  
43 hospitals. Furthermore, the intention to leave the current hospital should be  
44 specifically addressed with regard for whether the physician is moving between  
45 hospitals or between occupations, but past studies have seldom considered this point.  
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Therefore, the purpose of this study was to study the intention to leave, including moving to another hospital and changing careers, among physicians in tertiary hospitals in China and to explore the factors that may affect the intention to leave at both the individual and organization level.

## **METHODS**

### **Study participants**

A national cross-sectional survey was conducted between December 2017 and January 2018. Participants were selected using a multistage random sampling method. During the first stage of sampling (hospital level), one provincial general hospital, one provincial traditional Chinese medicine (TMC) hospital, and one maternal and child (MC) hospital were selected based on convenience in each of the 31 provinces in China. We also included 43 national health and family planning commission (NHFPC)-affiliated hospitals, including 25 general hospitals, 3 MC hospitals, and 15 specialty hospitals. For the second sampling stage, all participants were physicians who had worked more than one year in the previously sampled hospitals. Those who had been absent from clinical work for more than six months were excluded. We assumed that the proportion of physicians who intended to leave was 25% based on the results of pilot tests, and we therefore set the permissible error and significance level at 0.3 and 0.05, respectively. We planned for a minimum sample size of 130 physicians at each hospital. The human resources department of each sampled hospital provided a list of all their physicians, and we proportionally selected 150 physicians in 3 categories (resident, attending and chief) based on the actual ratio of physicians in each of the above academic ranking categories. Ultimately, 20,785 physicians from 136 tertiary hospitals completed the questionnaire. The response rate was 95.5%.

### **Design**

We implemented a self-administered questionnaire instrument on a smartphone platform (Wechat). Physicians were required to use their own cell phones to complete the questionnaire. All answers were sent directly and anonymously via the internet to a centralized account to assure confidentiality. A 5-point Likert scale was used to score the answers to the leaving intention questions. Physicians were invited to consider the following statement: 'I intend to leave my current hospital for another one in the near future', and 'I intend to leave my current career in the near future' and to rate their perception of each as 'strongly agree', 'agree', 'neither agree nor disagree', 'disagree', or 'strongly disagree'. In addition, the physician questionnaire also collected information on physician characteristics (including age, gender, marital status, educational background, academic rank, years in practice, management position and specialty), weekly work hours and income. With the help of local authorities, the hospital-level variables were exported from hospital information systems and sent to a designated email address. The information collected in the hospital questionnaires were related to hospital type, the number of beds, the number of patients, government subsidy, personal funding and hospital-level medical disputes. Trained surveyors were assigned to every sampled hospital to help the physicians and hospitals complete the questionnaire. All survey questions were mandatory to complete the survey.

### **Statistical analysis**

Continuous measures with a normal distribution are presented as the mean  $\pm$  standard deviation (SD). Those with a non-normal distribution are presented as the median (range). Categorical variables are presented as percentages. Chi-square tests were performed to compare the intention to leave among subgroups. Associations between intention to leave among hospitals and to start a new career were estimated using multilevel logistic regression models. We defined 'strongly agree' and 'agree' as a positive answer (1=yes), 'neither agree nor disagree', 'disagree' and 'strongly disagree' were defined as a negative answer (0=no). In each model, the number of



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beds, government subsidy, personal funding, the number of patients and medical disputes were included as hospital-level variables, while physician age, years of practice, educational background, academic rank, management position, marital status, weekly work hours and income were included as individual-level variables. The effect of each variable is expressed as an odds ratio (OR) with a 95% confident interval (95% CI). All analyses were performed using the SAS version 9.4 software package (SAS Institute Inc., Cary, NC, USA). All tests for statistical significance were two-sided, and the significance level was set as  $\alpha=0.05$ .

### **Ethical approval**

Ethical approval was obtained from the Research Ethics Committee of the Chinese Academy of Medical Science & Pecking Union Medical College. An informed consent document, including an explanation of the purpose of the study, was included on the opening page of the survey. After accepting the terms of consent, the physicians were able to complete the online questionnaire.

## **RESULTS**

### **Characteristics of participating physicians and hospitals**

In Table 1, we present the descriptive characteristics of the participating physicians. Among the 20785 participating physicians, 43.6% were male, and 56.4% were female. The mean age was  $36.88\pm 8.22$  years old, and 72.2% were between 30 and 49 years old. In addition, the majority (71.3%) of the responding physicians had a postgraduate educational degree, and they were distributed equally among the academic ranks, including resident, attending and chief physician. More than 10% of the physicians were in a management position. Nearly a quarter of the responding physicians were in internal medicine (23.5%), which was followed by surgery (15.2%) and obstetrics (14.1%). The mean monthly income was  $9180.69\pm 4483.53$  CNY. Most of the responding physicians (73.3%) reported feeling overworked, and the average weekly

work load was  $51.04 \pm 19.36$  hours.

In Table 2, we present the data obtained from the sampled hospitals. Among 136 hospitals, the proportions that were general hospitals, TCM hospitals, MC hospitals and specialty hospitals were 41.9%, 22.8%, 22.1% and 13.2% respectively, and 41.2% of the sampled hospitals were located in eastern China, 27.2% in central China and 31.6% in western China. Most of the sampled general hospitals (61.4%) had more than 2000 beds, and most of the sampled specialty hospitals (55.6%) had less than 500 beds. Compared with general hospitals, TCM and MC hospitals were run on a relatively smaller scale and had fewer beds (500-1499 and less than 500, respectively). In 2017, The average subsidy received from the government was 82.52 (0-391.84) million CNY, and the proportion of total hospital income represented by government subsidy was 0.05 (range, 0.01-0.50). Personal funding provided 440 (380-26280) million CNY, and the proportion of total hospital income represented by personal funding was 0.33 (range, 0.03-0.63). The mean number of medical disputes was 33 (range, 0-754) in 2017.

### Physician intention to leave

Two questions were used to evaluate physician intention to leave. With regard for the first question, "I intend to leave my current hospital for another one in the near future", 10.4% of the surveyed physicians responded positively. To the second statement, "I intend to leave my current career in the near future", 20.5% of the surveyed physicians responded positively.

A higher proportion of male physicians (11.9%) than their female counterparts (9.3%,  $p < 0.01$ ) reported that they intended to leave to change hospitals. However, there was no significant difference in intention to leave their current career between male (20.7%) and female physicians (20.4%,  $p = 0.669$ ). Intention to leave is shown by specialty in Figure 1. Among practitioners in all specialties, paediatricians were most likely to leave their current hospital for another one (14.4%) and to not be physicians

(30.4%) (both,  $p<0.01$ ). In Figure 2, intention to leave is shown to have an inverted U-type distribution when displayed by age. The proportions of physicians changing hospitals and making a career change were higher in the middle-age group than in the younger and elder aged groups (both,  $p<0.01$ ).

### **Hospital-level and physician-level factors associated with intention to leave**

The associations between intention to leave and factors at the physician and hospital levels are shown in Table 3, which shows data resulting from a multilevel logistic regression analysis. The number of hospital beds, hospital type, and physician gender, age, management position, academic rank and specialty were controlled as confounders. At the hospital level, subsidies received from the government and personal funding provided by the hospital were negatively associated with both reasons for intending to leave (both,  $p<0.01$ ). As the number of medical disputes increased, the estimated number of positive responses to the two reasons for intending to leave also increased ( $p<0.01$ ). At the physician level, a higher number of weekly work hours was associated with a higher proportion of physicians intending to change hospitals (OR=1.003, 95% CI: 1.001-1.006) or leave their current career (OR=1.004, 95% CI: 1.001-1.006). Income and job satisfaction were negatively associated with both reasons for intending to leave (both,  $p<0.01$ ). Physicians who never experienced a medical dispute during the last year were less likely to change hospitals (OR=0.721, 95% CI: 0.653-0.796) or leave their current career (OR=0.721, 95% CI: 0.653-0.797) than was found for those who encountered a medical dispute.

### **DISCUSSION**

In this study, we conducted a national survey to analyse and examine the factors associated with intention to leave among physicians in Chinese tertiary hospitals. We found that 10.4% of the participating physicians thought about changing hospitals, and 20.5% of them intended to change careers. In multilevel logistic regression

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3 models, we found that government subsidy, personal funding and the number of  
4 hospital medical disputes significantly affected physician intention to leave.  
5 Additionally, at the physician level, we found that income and job satisfaction were  
6 negatively associated while weekly work hours and experience with medical disputes  
7 were positively associated with the two reasons for intending to leave.  
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11 Our analysis of ratings related to the intention to leave produced results similar to  
12 those reported in a study performed in Taiwan, in which 14.5% of physicians reported  
13 a strong intention to leave their current hospital<sup>19</sup>. Among village doctors in China,  
14 approximately 40-50% reported that they planned to leave the organization where  
15 they were currently employed<sup>20-22</sup>. Compared to these physicians, the physicians  
16 included in our survey were relatively less likely to intend to leave. Studies have  
17 consistently reported that 5% to 27% of nurses in China, Japan and 10 European  
18 countries state that they intend to leave their current hospital<sup>18, 23, 24</sup>. The proportion  
19 of individuals intending to leave was higher in nurses than in our participating  
20 physicians. Hospitals could better retain staff by improving the emotional bonds  
21 among staff members who desire to work at a prestigious institution. This theory was  
22 supported by Filho and colleagues, who studied physicians' motivations in a large and  
23 multispecialty Brazil hospital. They found that most physicians did not intend to leave  
24 their hospital under any circumstance<sup>25</sup>. Our sampled hospitals were all tertiary  
25 institutions and top-rank hospitals in China. Finally, in our study, the proportion of  
26 physicians with the intention to leave was lower than the average proportion at the  
27 national level in China.  
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31 In this report, the hospital-level and physician-level factors that affect a  
32 physician's decision to leave their current hospital were studied. Some of our findings  
33 were interesting. Few studies have characterized whether personal funding and  
34 government subsidies affect physicians intention to leave. Hence, the results of this  
35 study add to this evidence base by providing the first data indicating that receiving  
36 financial support from the hospital and the government can prevent physicians from  
37 leaving. Personal funding, which is usually paid in the form of salary, benefits and a  
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bonus, is a predictor of an organization's financial support to the individuals it  
employs. As a result, the data obtained in our study demonstrate that physicians  
working at hospitals providing a higher level of personal funding are less likely to  
intend to leave. Because the sampled hospitals were all public hospitals run by the  
government, the majority of routine government subsidy is used to compensate faculty.  
However, the mean ratio of government subsidy to hospital total income was 0.05  
(0.001-0.5) in the sampled hospitals. In China, only 4% to 5.28% of the gross  
domestic product is spent on health care, whereas this number is 17.4% in the United  
States and 8.5% in Japan<sup>26</sup>. Because subsidies from the government are lower and  
social donation is unpopular, physicians must to make a profit to improve their  
compensation. To improve physician retention, the government has a responsibility to  
increase its level of subsidy.

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We found that a higher income was associated with a lower probability of  
intending to leave. The proportion of participating physicians who reported receiving  
a lower income (less than 10,000 CNY) was higher in paediatricians (67.3%) than in  
physicians in other specialties (60.5%,  $P < 0.01$ ). As a result, paediatricians also had  
the highest rate of intending to leave in our survey. Physicians, like everyone else,  
have an interest in their income. Hence, the mechanism by which physicians are paid  
and how much they are paid can affect clinical care<sup>16, 17, 27</sup>. However, the average  
income reported by participating physicians was 9180.69 CNY (1450 \$) which is only  
1.6 times higher than the national average. Considering the long training period and  
high risk associated with becoming a physician, this income does not reflect the value  
that physicians provide.

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In line with the results of many previous studies, we found that work hours were  
independently related with the intention to leave<sup>19, 28, 29</sup>. We also found that the weekly  
work load was higher in the middle age group (51.83 hours) than in the other groups  
(48.99,  $p < 0.001$ ). Hence, the higher rate of leaving intention observed in the middle  
age group may be attributable to the longer weekly work hours. The average number  
of work hours among the participating physicians was 51.04 per week, which is

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3 higher than that for physicians in the United States (49.6 hours per week)<sup>30</sup>. More  
4 importantly, 73.3% of the participating physicians reported working more than 40  
5 hours per week, which is the legal number of work hours per week in China, and 18.7%  
6 worked more than 60 hours per week. The number of work hours is a tangible and  
7 actionable factor. By building reasonable regulation of work hours, we could reduce  
8 the possibility that physicians will leave their current hospital<sup>31, 32</sup>.

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10 We found that medical disputes were a significant contributor to physicians'  
11 intending to leave. Furthermore, we provide evidence showing that a hospital's total  
12 number of medical disputes also affected physician intention to leave. In China, the  
13 physician-patient relationship has been characterized as tense, lacking in trust, and  
14 counterproductive<sup>33-35</sup>. More than one-third (34.8%) of physicians surveyed in this  
15 report encountered a medical dispute in the last year. Of these, 51.4% reported  
16 experiencing physical or verbal violence from patients. Hence, the tense nature of the  
17 physician-patient relationship was confirmed by the results of our study. However,  
18 only 66.1% of the surveyed physicians agreed that their hospital had adopted actions  
19 aimed at preventing medical disputes, and 64.8% of the participants said that the  
20 security staff at their institutions responded as soon as the violence occurred.  
21 Considering the unsatisfactory response of the hospital system to medical disputes, we  
22 suggest that hospital administrators could improve this responsiveness to retain  
23 physicians.

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25 We found that job satisfaction plays a role in physician retention, consistent with  
26 former studies<sup>10, 36, 37</sup>. Fairness in reimbursement (i.e., adequate compensation) and an  
27 equitable distribution of income have been suggested to increase physician  
28 satisfaction<sup>38, 39</sup>. Mohr suggested that physicians who worked in medical centres with  
29 research support were more likely to report a favourable rating for job  
30 characteristics<sup>36</sup>. Organizational support for research activities are therefore  
31 recommended to improve job satisfaction in sampled hospitals that are also local  
32 medical centres.

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There are important limitations to our study. First, because this was a

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3 self-reported survey, we cannot be sure whether intention to leave was under- or  
4 over-reported. However, because this survey was anonymous, the surveyed physicians  
5 had no need to worry about telling the truth. Second, because this was a  
6 cross-sectional study, we were unable to ascertain the directionality of causal  
7 relationships among potential factors and intention to leave, and this should therefore  
8 be addressed in future longitudinal studies. Third, in this study, we examined variables  
9 commonly used to explain intention to leave. The associations between individual and  
10 organizational factors and intention to leave are complex and include both culture and  
11 co-workers.  
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## 23 CONCLUSIONS

24 In this study, we explore factors that contribute to the intention to leave among  
25 physicians in tertiary hospitals in China and demonstrate that there are associations  
26 between hospital- and physician-level factors and two types of intention to leave: the  
27 intention to change to a different hospital and the intention to leave a current career.  
28 Although most of the surveyed physicians reported that they did not intend to leave  
29 their current hospital, we found that government subsidy, personal funding, individual  
30 income and job satisfaction were negatively associated with the both reasons for  
31 leaving, while the total number of medical disputes reported by a hospital, individual  
32 experience with medical disputes and weekly work hours were positively related to  
33 both reasons for leaving. Our findings provide important insights that authorities and  
34 hospital administrators should consider when attempting to improve physician  
35 retention.  
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### Acknowledgements

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### Contributors

CZ, JM, LH and YL conceived and designed the study. CZ, SW and JG collected, cleaned and analysed the data. CZ wrote the first draft of the manuscript. LH and YL edited the manuscript and provided expert advice based on their medical specialist knowledge. All authors critically read and approved the final manuscript.

### Funding

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### Competing interests

None declared.

### Ethics approval

This study was approved by the Research Ethics Committee of the Chinese Academy of Medical Science & Peking Union Medical College.

### Provenance and peer review

Not commissioned; extremely peer reviewed.

### Data sharing statement

The data that support the findings presented in this study are available from the Public Health School of Peking Union Medical College with a few restrictions. The data were used under license for the current study and so are not publicly available. Data are, however, available from the authors upon reasonable request and with permission from the Authority of Public Health School of Peking Union Medical College.



**Table 1** Characteristics of the responding physicians

Characteristics	Overall (%)	Male (%)	Female (%)
Total	20785	9055(43.6)	11730(56.4)
Age (years)			
<30	3711 (17.9)	1295(14.3)	2416(20.6)
30-39	10382(49.9)	4539(50.1)	5843(49.8)
40-49	4633(22.3)	2226(24.6)	2407(20.5)
≥50	2059(9.9)	995(11.0)	1064(9.1)
Educational background			
Bachelor's degree and below	5952(28.6)	2475(27.3)	3477(29.6)
Master's	9711(46.7)	391(43.3)	5792(49.4)
Doctorate	5122(24.6)	2661(29.4)	2461(21.0)
Technical title			
Resident	6768(32.6)	2599(28.7)	4169(35.5)
Attending	7483(36.0)	3269(36.1)	4214(35.9)
Chief	6534(31.4)	3187(35.2)	3347(28.5)
Management position			
Yes	2568(12.4)	1382(15.3)	1186(10.1)
No	18217(87.6)	7673(84.7)	10544(89.9)
Specialty			
Internal medicine	4878(23.5)	1881(20.8)	2997(25.5)

Surgery	3151(15.2)	2716 (30.0)	435(3.7)
Obstetrics	2939(14.1)	401(4.4)	2538(21.6)
Paediatrics	1762(8.5)	433(4.8)	1329(11.3)
Emergency medicine	696(3.3)	387(4.3)	309(2.6)
Traditional Chinese medicine	724(3.5)	316(3.5)	408(3.5)
Otolaryngology	433(2.1)	200(2.2)	233(2.0)
Anaesthesiology	1037(5.0)	433(4.8)	604(5.1)
Ophthalmology	706(3.4)	226(2.5)	480(4.1)
Stomatology	986(4.7)	451(5.0)	535(4.6)
Other	3032(14.6)	1460(16.1)	1572(13.4)
Monthly income (CNY)			
<5000	2909(14.0)	1130(12.5)	1779(15.2)
5000-<10000	9781(47.1)	4021(44.4)	5760(49.1)
10000-<15000	5513(26.5)	2620(28.9)	2893(24.7)
15000-<20000	1766(8.5)	847(9.4)	919(7.8)
≥20000	816(3.9)	437(4.8)	379(3.2)
Weekly work hours			
≤40	5556(26.7)	2247(24.8)	3309(28.2)
40<-50	6745(32.5)	2864(31.6)	3881(33.1)
50<-60	4595(22.1)	2097(23.2)	2498(21.3)
>60	3889(18.7)	1847(20.4)	2042(17.4)

**Table 2** Characteristics of the sampled hospitals

Characteristics	Overall (%)	General hospital (%)	TCM hospital (%)	MC hospital (%)	Specialty hospital (%)
Region					
Eastern	56(41.2)	23(40.4)	10(32.3)	11(36.7)	12(66.7)
Central	37(27.2)	18(31.6)	9(29.0)	8(26.7)	2(11.1)
Western	43(31.6)	16(28.1)	12(38.7)	11(36.7)	4(22.2)
Beds					
<500	16(11.8)	0(0)	0(0)	6(20.0)	10(55.6)
500-<1000	28(20.6)	3(5.3)	6(19.4)	14(46.7)	5(27.8)
1000-<1500	28(20.6)	8(14.0)	11(35.5)	8(26.7)	1(5.6)
1500-<2000	23(16.9)	11(19.3)	8(25.8)	2(6.7)	2(11.1)
≥2000	41(30.1)	35(61.4)	6(19.4)	0(0)	0(0)
Government subsidy (CNY)					
<50 million	38(27.9)	4(7.0)	8(25.8)	18(60.0)	8(44.4)
50 million-<100 million	46(33.8)	17(29.8)	14(45.2)	10(33.3)	5(27.8)
≥100 million	52(38.2)	36(63.2)	9(29.0)	2(6.7)	5(27.8)
Medical disputes					
<20	43(31.6)	12(21.1)	12(38.7)	10(33.3)	9(50.0)
20-<50	41(30.1)	15(26.3)	10(32.3)	12(40.0)	4(22.2)

50-<100	24(17.6)	13(22.8)	5(16.1)	3(10.0)	3(16.7)
≥100	28(20.6)	17(29.8)	4(12.9)	5(16.7)	2(11.1)
Personal funding (CNY)					
<0.5 billion	74(54.4)	16(28.1)	23(74.2)	24(80.0)	11(61.1)
0.5 billion-< 1billion	37(27.2)	19(33.3)	8(25.8)	5(16.7)	5(27.8)
≥ 1billion	25(18.4)	22(38.6)	0(0)	1(3.3)	2(11.1)
Inpatient capacity					
<1000	10(7.4)	1(1.8)	1(3.2)	1(3.3)	7(38.9)
10000-<30000	24(17.6)	4(7.0)	8(25.8)	9(30.0)	3(16.7)
30000-<60000	40(29.4)	5(8.8)	17(54.8)	14(46.7)	4(22.2)
60000-<100000	38(27.9)	24(42.1)	4(12.9)	6(20.0)	4(22.2)
≥100000	24(17.6)	23(40.4)	1(3.2)	0(0)	0(0)

TCM hospital: traditional Chinese medical hospital

MC hospital: maternal and child hospital

**Table 3** Hospital-level and physician-level factors associated with intention to leave

Factors	Model 1	Model 2
<b>Hospital-level factors</b>		
Government subsidy (CNY, Ref. <50 million)		
50 million-<100 million	0.967(0.966, 0.967)*	0.819(0.817, 0.820)*
≥100 million	0.881(0.880, 0.882)*	0.795(0.793, 0.796)*
Personal funding (CNY, Ref. <0.5 billion)		
0.5billion-<1billion	0.995(0.994, 0.995)*	0.800(0.798, 0.802)*
≥1billion	0.920(0.919, 0.920)*	0.632(0.629, 0.635)*
Medical disputes (Ref. <20)		
20-<50	1.055(1.054, 1.056)*	1.053(1.052, 1.053)*
50-<100	1.071(1.070, 1.072)*	1.088(1.087, 1.089)*
≥100	1.132(1.131, 1.133)*	1.124(1.123, 1.125)*
<b>Physician-level factors</b>		
Weekly work hours	1.003(1.001, 1.006)*	1.004(1.001, 1.006)*
Income	0.999(0.999, 0.999)*	0.999(0.999, 0.999)*
Job satisfaction	0.402(0.382, 0.423)*	0.402(0.382, 0.423)*
Encountered medical disputes (Ref. Yes)	0.721(0.653, 0.796)*	0.721(0.653, 0.797)*

Results are presented as odds ratios and 95% confidence intervals

\*P<0.01

Model 1: Intention to leave current hospital for another one

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3 Model 2: Intention to leave current career  
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11 **Figure 1.** Positive and negative perceptions of intention to leave by specialty  
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13 **Figure 2.** The proportion of physicians intending to leave among different age groups  
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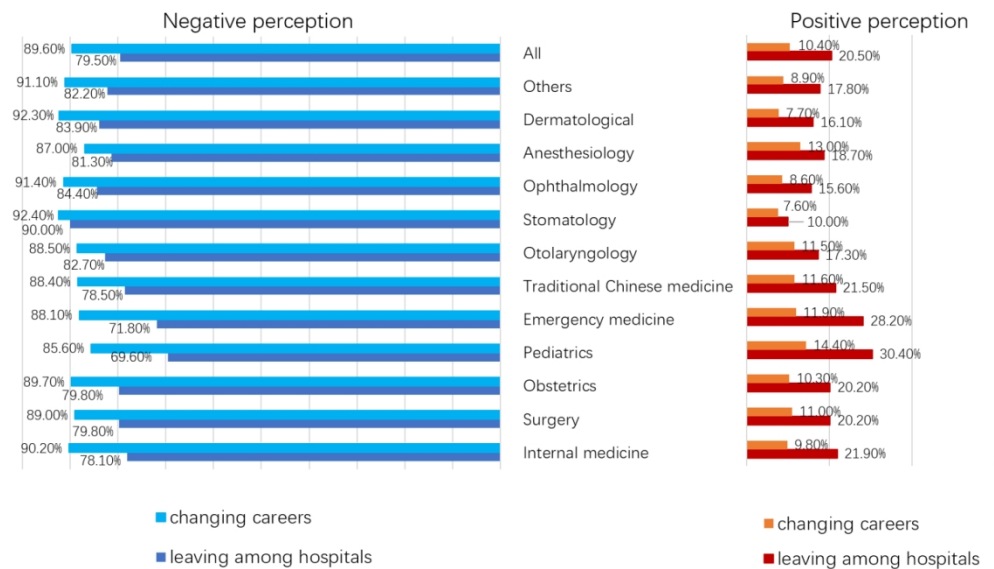


Figure 1. Positive and negative perceptions of intention to leave by specialty

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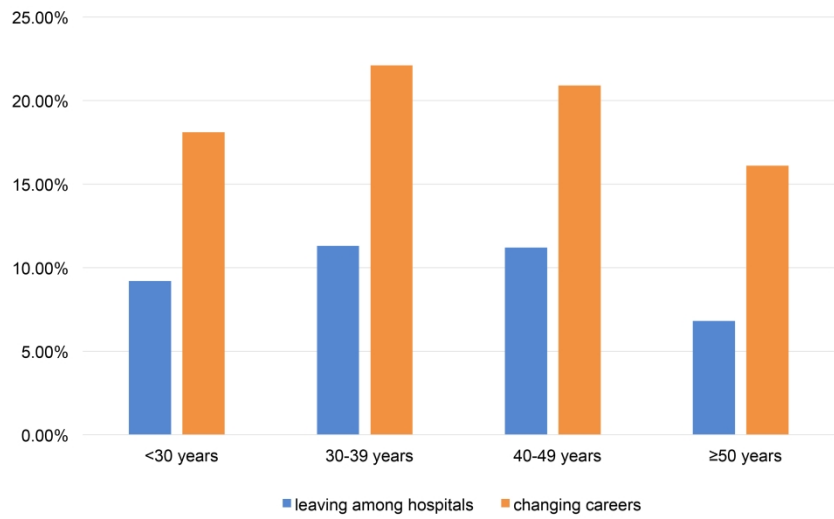


Figure 2. The proportion of physicians intending to leave among different age groups  
338x190mm (300 x 300 DPI)

**STROBE 2007 (v4) Statement—Checklist of items that should be included in reports of *cross-sectional studies***

Section/Topic	Item #	Recommendation	Reported on page #
Title and abstract	1	(a) Indicate the study's design with a commonly used term in the title or the abstract	1
		(b) Provide in the abstract an informative and balanced summary of what was done and what was found	2
<b>Introduction</b>			
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported	3-5
Objectives	3	State specific objectives, including any prespecified hypotheses	5
<b>Methods</b>			
Study design	4	Present key elements of study design early in the paper	5-6
Setting	5	Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection	5
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of participants	5
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable	6
Data sources/ measurement	8*	For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group	5-6
Bias	9	Describe any efforts to address potential sources of bias	12
Study size	10	Explain how the study size was arrived at	5
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why	5-7
Statistical methods	12	(a) Describe all statistical methods, including those used to control for confounding	6-7
		(b) Describe any methods used to examine subgroups and interactions	6-7
		(c) Explain how missing data were addressed	6
		(d) If applicable, describe analytical methods taking account of sampling strategy	5
		(e) Describe any sensitivity analyses	
<b>Results</b>			

Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially eligible, examined for eligibility, confirmed eligible, included in the study, completing follow-up, and analysed (b) Give reasons for non-participation at each stage (c) Consider use of a flow diagram	7-8
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and information on exposures and potential confounders (b) Indicate number of participants with missing data for each variable of interest	7-8
Outcome data	15*	Report numbers of outcome events or summary measures	8
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included (b) Report category boundaries when continuous variables were categorized (c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period	8-9 7-8
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses	
<b>Discussion</b>			
Key results	18	Summarise key results with reference to study objectives	9
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias	12
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence	9-12
Generalisability	21	Discuss the generalisability (external validity) of the study results	9-12
<b>Other information</b>			
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based	14

\*Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.

**Note:** An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at <http://www.plosmedicine.org/>, Annals of Internal Medicine at <http://www.annals.org/>, and Epidemiology at <http://www.epidem.com/>). Information on the STROBE Initiative is available at [www.strobe-statement.org](http://www.strobe-statement.org).

# BMJ Open

## Factors determining intention to leave among physicians in tertiary hospitals in China: a national cross-sectional study

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Secondary Subject Heading:	Health services research
Keywords:	Physician, Leaving intention, Tertiary hospital, Multilevel analysis

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1 **Title:** Factors determining intention to leave among physicians in tertiary hospitals in  
2 China: a national cross-sectional study

3  
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## 1 ABSTRACT

2 **Objective** Physicians in tertiary hospitals are critical to our health care system.  
3 However, the reasons that physicians leave these institutions have not been  
4 extensively studied. We aimed to evaluate these reasons, which include the desire to  
5 work at another hospital or the intention to make a career change, among physicians  
6 in tertiary hospitals in China and explore the associations between the individual- and  
7 organizational-level factors related to these two reasons to leaving.

8 **Methods** We conducted a national survey of 136 tertiary hospitals across all 31  
9 provinces in China between December 2017 and January 2018. A total of 20,785  
10 physicians who had practised for more than one year in the sampled hospitals were  
11 selected to self-report on the two evaluated reasons for which physicians intend to  
12 leave. A univariate analysis and multilevel regression model were applied to evaluate  
13 the factors associated with intention to leave.

14 **Result** In all, 10.4% of the participating physicians had thought about working at  
15 another hospital, and 20.5% intended to leave to make a career change. At the hospital  
16 level, the government subsidy per bed, personnel funding per capita and the number  
17 of physicians per bed were negatively associated ( $p<0.05$ ) while the number of  
18 hospital-level medical disputes was positively associated ( $p<0.05$ ) with both reasons  
19 for leaving. At the individual level, income and job satisfaction acted as preventive  
20 factors against both reasons for leaving ( $p<0.05$ ), while physicians who worked more  
21 hours per week and had experienced medical disputes were more likely to leave their  
22 current hospital ( $p<0.05$ ).

23 **Conclusions** Although the intention to leave is not prevalent among physicians in  
24 tertiary hospitals in China, providing more organizational support and a better  
25 occupational environment may promote retention among physicians.

26 **Keywords:** Physician; leaving intention; tertiary hospital; multilevel analysis

27

## 1 ARTICLE SUMMARY

### 2 Strengths and limitations of this study

3 The large sample size (20,785 physicians) across 31 provinces offers a certain  
4 representativeness.

5 We studied two reasons for intending to leave: leaving for another hospital and  
6 leaving for another career.

7 Multilevel analysis was applied to examine the associations between hospital- and  
8 physician-level factors and leaving intention.

9 The main limitation of the study was that we were unable to determine the direction  
10 of causality due to the cross-sectional nature of the survey.

## 12 INTRODUCTION

13 Physician shortages have become a common issue worldwide. Kirch predicted  
14 that the United States will face a shortage of between 40 800 and 104 900 physicians  
15 by 2030<sup>1</sup>. China is also experiencing a chronic shortage of physicians. For example,  
16 Lien reported that the proportion of physicians aged 25–34 years had decreased from  
17 31.3% to 22.6%, while that of physicians aged more than 60 years had increased from  
18 2.5% to 11.6% in the most recent ten years<sup>2</sup>. The departure of physicians from jobs is  
19 one of the main reason for this shortage. Physicians leaving jobs is significantly  
20 associated with decreases in productivity and in access to health care<sup>3, 4</sup>. These  
21 vacancies must be filled, and time is wasted in recruiting and training new physicians.  
22 The training cycle is longer and more expensive for physicians than for other  
23 occupations. In developed countries, such as the United States, physicians usually  
24 have a doctorate degree. In addition to the long period of study in medical school,  
25 additional years in postgraduate resident training are required for a physician to be  
26 qualified. Retaining physicians has become an important issue for hospital managers.

27 Researchers agree that it is important to study physicians' intention to leave  
28 because it may allow leaving behaviour to be predicted. Dagen reviewed 17 studies

1 from five countries including the United Kingdom, Germany, the United States,  
2 France and Finland and found that the physicians' leaving intention ranged from 11.8%  
3 to 22%<sup>5</sup>. In a study performed in Taiwan, Tsai found that 14.5% of physicians  
4 reported a strong intention to leave their current hospital<sup>6</sup>. In China, Fang investigated  
5 111 physicians in secondary hospitals in China, and 41.0% of them reported an  
6 intention to leave<sup>7</sup>. As many as 40-50% of village doctors were found to have  
7 intentions to leave their current hospital<sup>8-10</sup>. However, national data, especially for  
8 Chinese physicians, is limited.

9 In China, the government advocated for "initial diagnosis at the primary level", and  
10 has made great efforts to invest in grassroots medical institutions and promote  
11 standardized training for general practitioners since the beginning of health system  
12 reform in 2009. However, the primary health care system is still faced with equipment  
13 obsolescence and shortages of resources and personnel due to financial limitations<sup>11</sup>.  
14 As a result, the general public still lacks trust in primary health care institutions, and  
15 tertiary hospitals are overcrowded for even minor problems<sup>12-14</sup>. A total of 48% of  
16 patients were treated in tertiary hospitals in 2015, growing from only 28.6% in 2005<sup>15</sup>.  
17 Moreover, the population is rapidly ageing. The number of individuals over 65 years  
18 old increased 44.0%, from 104 million in 2006 to 150 million in 2016<sup>16</sup>. Tertiary  
19 hospitals, which play the role of local medical centres, are faced with the substantial  
20 challenges associated with treating the complicated diseases caused by ageing<sup>17</sup>.  
21 Chinese physicians in tertiary hospitals are therefore burdened with a heavier  
22 workload and more responsibility than specialists in other countries.

23 Considering that tertiary hospitals undertake almost half of all clinical work in  
24 China, that research about leaving intention has been conducted in Western countries  
25 or rural China, and that little is known about Chinese tertiary hospitals, more attention  
26 should be focused on physicians' intention to leave in tertiary hospitals. Furthermore,  
27 the intention to leave the current hospital should be specifically addressed with regard  
28 for whether the physician is moving between hospitals or between occupations: past

1 studies have seldom considered this point.

2 Therefore, the purpose of this study is to investigate the intention to leave,  
3 including moving to another hospital and changing careers, among physicians in  
4 tertiary hospitals in China and to explore the factors that may affect the intention to  
5 leave at both the individual and organization levels.

## 6 **METHODS**

### 7 **Study participants**

8 A national cross-sectional survey was conducted between December 2017 and  
9 January 2018. Participants were selected using a multistage sampling method. During  
10 the first stage of sampling (hospital level), one provincial general hospital, one  
11 provincial traditional Chinese medicine (TCM) hospital, and one maternal and child  
12 (MC) hospital were selected based on convenience in each of the 31 provinces in  
13 China. We also included 43 national health and family planning commission  
14 (NHFPCC)-affiliated hospitals, including 25 general hospitals, 3 MC hospitals, and 15  
15 specialty hospitals. The second sampling stage targeted physicians who had worked  
16 for more than one year in the previously sampled hospitals. Those who had been  
17 absent from clinical work for more than six months were excluded. We assumed that  
18 the proportion of physicians who intended to leave was 25% based on the results of  
19 pilot tests, and we therefore set the relative error  $((\text{measured value} - \text{true value}) / \text{true value})$   
20 and significance level at 0.3 and 0.05, respectively. We planned for a minimum  
21 sample size of 130 physicians at each hospital. The human resources department of  
22 each sampled hospital provided a list of all their physicians, and we proportionally  
23 selected 150 physicians in 3 categories (junior, middle and senior) based on the actual  
24 ratio of physicians in each of the above academic ranking categories. Ultimately,  
25 20,785 physicians from 136 tertiary hospitals completed the questionnaire. The  
26 response rate was 95.5%.

27  
28

## 1 Design

2 We implemented a self-administered questionnaire instrument on a smartphone  
3 platform (WeChat version 6.5, Tencent). Physicians were required to use their own  
4 cell phones to complete the questionnaire. All answers were sent directly and  
5 anonymously via the internet to a centralized account to assure confidentiality. A  
6 5-point Likert scale was used to score the answers to the leaving intention questions.  
7 Physicians were invited to consider the following statements—‘I intend to leave my  
8 current hospital for another one in the near future’ and ‘I intend to leave my current  
9 career in the near future’— and to rate their perception of each as ‘strongly agree’,  
10 ‘agree’, ‘neither agree nor disagree’, ‘disagree’, or ‘strongly disagree’. In addition, the  
11 physician questionnaire collected information on physician characteristics (including  
12 age, gender, educational background, academic rank, management position and  
13 specialty), weekly work hours, income (including compensation from the hospital and  
14 any grey income) and job satisfaction. Job satisfaction was rated by ‘I am satisfied  
15 with my current job as a whole’ with the response captured on a 5-point Likert scale.  
16 With the help of local authorities, the hospital-level variables were exported from  
17 hospital information systems and sent to a designated email address. The information  
18 collected in the hospital questionnaires was related to hospital type, region, the  
19 number of beds, the number of patients and physicians, government subsidies,  
20 personnel funding (including salary, bonus, welfare and insurance) and hospital-level  
21 medical disputes. To compare the distribution between the sample and the population  
22 and determine whether the participating physicians were representative, the sampled  
23 hospitals provided the total number of physicians in every academic rank. Trained  
24 surveyors were assigned to every sampled hospital to help the physicians and  
25 hospitals complete the questionnaire. All survey questions were mandatory to  
26 complete the survey.

## 27 Statistical analysis

1 Continuous measures with a normal distribution are presented as the mean  $\pm$  standard  
2 deviation (SD). Those with a non-normal distribution are presented as the median  
3 (range). Categorical variables are presented as percentages. Chi-square tests were  
4 performed to compare the intention to leave among subgroups. Associations between  
5 intention to leave to change hospitals or to start a new career were estimated using  
6 multilevel logistic regression models with a binomial distribution assumption and a  
7 logit link. We defined 'strongly agree' and 'agree' as a positive answer (1=yes);  
8 'neither agree nor disagree', 'disagree' and 'strongly disagree' were defined as a  
9 negative answer (0=no). In each model, government subsidy per bed, personnel  
10 funding per capita, physicians per bed, medical disputes, the number of patients,  
11 hospital type and region were included as hospital-level independent variables, while  
12 physician gender, age, academic rank, management position, weekly work hours,  
13 monthly income, specialty, job satisfaction and medical dispute experience were  
14 included as independent individual-level variables. The effect of each variable is  
15 expressed as an odds ratio (OR) with a 95% confident interval (95% CI). All analyses  
16 were performed using the SAS version 9.4 software package (SAS Institute Inc., Cary,  
17 NC, USA). All tests for statistical significance were two-sided, and the significance  
18 level was set as  $\alpha=0.05$ .

### 20 **Ethical approval**

21 Ethical approval was obtained from the Research Ethics Committee of the Chinese  
22 Academy of Medical Science & Peking Union Medical College. An informed consent  
23 document, including an explanation of the purpose of the study, was included on the  
24 opening page of the survey. After accepting the terms of consent, the physicians were  
25 able to complete the online questionnaire.

### 27 **Patient and public involvement statement**

28 There is no patient or public participation in this study

1

## 2 RESULTS

### 3 Characteristics of participating physicians and hospitals

4 In Table 1, we present the descriptive characteristics of the participating physicians.  
5 Of the 20 785 participating physicians, 43.6% were male, and 56.4% were female.  
6 The mean age was 36.88±8.22 years old, and 72.2% were between 30 and 49 years  
7 old. The majority (71.3%) of the responding physicians had a postgraduate  
8 educational degree. The participating physicians were distributed equally among the  
9 academic ranks, including junior, middle and senior. This distribution was close to the  
10 actual distribution. More than 10% of the physicians were in a management position.  
11 Nearly a quarter of the responding physicians were in internal medicine (23.5%),  
12 which was followed by surgery (15.2%) and obstetrics (14.1%). The median monthly  
13 income was 9000 (range, 2000-27000) CNY. Most of the responding physicians  
14 (73.3%) reported feeling overworked, and the average weekly work load was 50 hours  
15 (range, 7-120). A total of 34.8% of the responding physicians had encountered a  
16 medical dispute in the last year, and of these, 54.1% said they experienced physical or  
17 verbal violence from patients.

18 In Table 2, we present the data obtained from the sampled hospitals. From the 136  
19 hospitals, the percentages that were general hospitals, TCM hospitals, MC hospitals  
20 and specialty hospitals were 41.9%, 22.8%, 22.1% and 13.2%, respectively; 41.2% of  
21 the sampled hospitals were located in Eastern China, 27.2% in Central China and 31.6%  
22 in Western China. Most of the sampled general hospitals (61.4%) had more than 2000  
23 beds, and most of the sampled specialty hospitals (55.6%) had fewer than 500 beds.  
24 Compared with general hospitals, TCM and MC hospitals were run on a relatively  
25 smaller scale and had fewer beds (500-1499 and fewer than 500, respectively). In  
26 2017, the average subsidy received from the government was 82.52 (range, 0-391.84)  
27 million CNY, and the proportion of total hospital income represented by government  
28 subsidies was 0.05 (range, 0.01-0.50). Personnel funding provided 440 million (range,

8



1 380-26 280) CNY, and the proportion of total hospital income represented by  
2 personnel funding was 0.33 (range, 0.03-0.63). The median for medical disputes was  
3 33 per hospital (range, 0-754) in 2017. Meanwhile, 66.1% of the responding  
4 physicians agreed that their hospitals had adopted actions aimed at preventing medical  
5 disputes, and 64.8% of those physicians agreed that the security staff at their  
6 institution could respond quickly when violence occurred.

### 8 **Physician intention to leave**

9 Two questions were used to evaluate physician intention to leave. With regard to the  
10 first question, "I intend to leave my current hospital for another one in the near future",  
11 10.4% of the surveyed physicians responded positively. To the second statement, "I  
12 intend to leave my current career in the near future", 20.5% of the surveyed  
13 physicians responded positively.

14 From Table 3, intention to leave is shown to have an inverted U-type distribution  
15 when displayed by age. The proportions of physicians changing hospitals and making  
16 a career change were higher in the middle-age group than in the younger and older  
17 groups (both,  $p < 0.01$ ). A higher proportion of male physicians (11.9%) than female  
18 physicians (9.3%,  $p < 0.01$ ) reported intending to leave to change hospitals. However,  
19 there was no significant difference in intention to leave their current career between  
20 male (20.7%) and female physicians (20.4%,  $p = 0.669$ ). Among practitioners in all  
21 specialties, paediatricians were the most likely to be intending to leave their current  
22 hospital for another (14.4%) or to change careers (30.4%) (both  $p < 0.01$ ). Physicians  
23 in the higher monthly income group were less likely to report an intention to leave for  
24 another hospital or to change careers (both  $p < 0.01$ ). Physicians in the more weekly  
25 work hours groups reported a higher intention to leave both for a new hospital and for  
26 a new career (both,  $p < 0.01$ ). The likelihoods of an intention to leave for a new  
27 hospital or a new career were highest in Western China (12.4%, 24.3%) and lowest in  
28 Eastern China (8.4%, 15.8%) (both  $p < 0.01$ ). Physicians in MC hospitals reported the

1 highest likelihood of intention to leave for another hospital or to change a career  
2 (12.1%, 22.8%), followed by those in general hospitals (11.1%, 21.3%) (both  $p<0.01$ ).  
3 The likelihood of intending to leave for these two reasons was highest in the MC  
4 hospitals (12.1%, 22.8%) (both  $p<0.01$ ). Physicians who reported dissatisfaction with  
5 their job had a higher likelihood of intending to leave for both reasons (27.6%, 50.2%)  
6 compared with those who felt satisfied (5.5%, 12.1%) (both  $p<0.01$ ). The majority  
7 (45.9%) chose 'the income distribution policy' as the top factor influencing job  
8 satisfaction, followed by 'work environment safety' (25.9%).  
9

### 10 **Hospital-level and physician-level factors associated with intention to leave**

11 The associations between intention to leave and factors at the physician and hospital  
12 levels are shown in Table 4, which displays data resulting from a multilevel logistic  
13 regression analysis. The hospital type, region, and number of physicians and the  
14 physician's gender, age, management position, academic rank and specialty were  
15 controlled as confounders. At the hospital level, government subsidies per bed and  
16 personnel funding per capita as provided by the hospital and the number of physicians  
17 per bed were negatively associated with both reasons for intending to leave (both,  
18  $p<0.05$ ). As the number of medical disputes increased to some extent (i.e., 50), the  
19 estimated number of positive responses to the two reasons for intending to leave also  
20 increased ( $p<0.01$ ). At the physician level, compared with the legal weekly work  
21 hours (40 hours), overtime work was associated with a higher likelihood of physicians  
22 intending to change hospitals or to leave their current career (both,  $p<0.01$ ). Income  
23 and job satisfaction were negatively associated with both reasons for intending to  
24 leave (both,  $p<0.01$ ). Physicians who were dissatisfied with their job were more likely  
25 to change hospitals (OR=5.023, 95% CI: 4.825-4.229) or leave their current career  
26 (OR=5.909, 95% CI: 5.891-5.927) than those who gave a positive answer to job  
27 satisfaction. Physicians who had not experienced a medical dispute during the last  
28 year were less likely to change hospitals (OR=0.635, 95% CI: 0.409-0.986) or to

1 leave their current career (OR=0.566, 95% CI: 0.524-0.590) than those who had  
2 encountered a medical dispute.

#### 4 **DISCUSSION**

5 In this study, we conducted a national survey to analyse and examine the factors  
6 associated with intention to leave among physicians in Chinese tertiary hospitals. We  
7 found that 10.4% of the participating physicians thought about changing hospitals,  
8 and 20.5% of them intended to change careers. Through multilevel logistic regression  
9 models, we found that the government subsidy per bed, personnel funding per capita,  
10 the number of physicians per bed and the number of hospital medical disputes  
11 significantly affected physician intention to leave. Additionally, at the physician level,  
12 we found that income and job satisfaction were negatively associated while weekly  
13 work hours and experience with medical disputes were positively associated with the  
14 two reasons for intending to leave.

15 Our analysis of ratings related to the intention to leave produced results similar to  
16 those found for developed countries and areas, which range from 11.8% to 22%<sup>5, 6</sup>.  
17 Studies have reported that 5% to 27% of nurses in China, Japan and 10 European  
18 countries state that they intend to leave their current hospital<sup>18-20</sup>. The proportion of  
19 individuals intending to leave is similar for nurses and for our participating physicians.  
20 However, compared with village doctors in China, where approximately 40-50%  
21 reported planning to leave the organization where they were currently employed<sup>8-10</sup>,  
22 the physicians included in our survey were relatively less likely to intend to leave.  
23 Filho and colleagues found that physicians did not intend to leave their hospitals  
24 because they desire to work at a prestigious institution<sup>21</sup>. Our sampled hospitals were  
25 all tertiary institutions and top-ranked hospitals in China. Finally, in our study, the  
26 proportion of physicians with the intention to leave was lower than that for village  
27 doctors in China.

28 In this report, the hospital-level and physician-level factors that affect a

1 physician's decision to leave his or her current hospital were studied. Some of our  
2 findings were interesting. Few studies have characterized whether personnel funding  
3 and government subsidies affect physicians' intention to leave. Hence, the results of  
4 this study add to this evidence base by providing the first data indicating that  
5 receiving financial support from the hospital and the government can prevent  
6 physicians from leaving. Personnel funding, which is usually paid in the form of  
7 salary, benefits, welfare and insurance, is a predictor of the organization's financial  
8 support to the individuals it employs. As a result, the data obtained in our study  
9 demonstrate that physicians working at hospitals providing a higher level of personnel  
10 funding per capita are less likely to intend to leave. Because the sampled hospitals  
11 were all public hospitals run by the government, government subsidies are an  
12 important source of hospital funds. Meanwhile, among types of support from the  
13 government such as tax exemption policies, government subsidies provide a  
14 measurable index that could represent the support of the government and the  
15 importance it places on the hospital. It was found in our study that a higher  
16 government subsidy per bed is associated with a lower intention to leave. However, in  
17 China, only 4% to 5.28% of the gross domestic product is spent on health care,  
18 whereas this number is 17.4% in the United States and 8.5% in Japan<sup>22</sup>. Because  
19 subsidies from the government are small, physicians must make a profit to improve  
20 their compensation. The high pressure of making a profit is an obstacle to retaining  
21 physicians.

22 We found that a higher income was associated with a lower likelihood of  
23 intending to leave. The average income reported by participating physicians was 9000  
24 CNY (1364\$) which is only 1.6 times higher than the national average. Considering  
25 the long training period and high risk associated with becoming a physician, this  
26 income does not reflect the value that physicians provide. In developed countries,  
27 such as the United Kingdom and the United States, the income of specialists is usually  
28 to 3 to 4 times of the national average income<sup>22</sup>; therefore, the income found in our

1 study was relatively low. Physicians, like everyone, are interested in their income<sup>23-25</sup>.  
2 Hence, the mechanism through which physicians are paid and how much they are paid  
3 can affect clinical care.

4 In line with the results of many previous studies, we found that work hours were  
5 independently related with intention to leave<sup>6, 26, 27</sup>. The average number of work  
6 hours among the participating physicians was 50 per week, which is higher than that  
7 for physicians in the United States (49.6 hours per week)<sup>28</sup>. More importantly, 73.3%  
8 of the participating physicians reported working more than 40 hours per week, which  
9 is the legal number of work hours per week in China, and 18.7% worked more than 60  
10 hours per week. The number of work hours is a tangible and actionable factor. By  
11 reasonably regulating work hours, we can reduce the possibility that physicians will  
12 leave their current hospital<sup>29, 30</sup>. Our study also found that the number of physicians  
13 per bed was a preventive factor against the two reasons for leaving. The number of  
14 full time employees might need to be increased in tertiary hospitals. Sufficient  
15 physicians could lessen a heavy work load and prevent overtime work beyond the  
16 regulated work hours.

17 We found that medical disputes were a significant contributor to physicians'  
18 intention to leave. Furthermore, we provide evidence showing that a hospital's total  
19 number of medical disputes also affected physician intention to leave. In China, the  
20 physician-patient relationship has been characterized as tense, lacking in trust, and  
21 counterproductive<sup>31-33</sup>. More than one-third of physicians surveyed in this report had  
22 encountered a medical dispute in the last year, and more than half of them reported  
23 experiencing physical or verbal violence from patients. Hence, the tense nature of the  
24 physician-patient relationship was confirmed by the results of our study. However,  
25 only 66.1% of the surveyed physicians agreed that their hospital had adopted actions  
26 aimed at preventing medical disputes, and only 64.8% of the participants said that the  
27 security staff at their institutions responded as soon as the violence occurred.  
28 Considering the unsatisfactory response of the hospital system to medical disputes, we

1 suggest that hospital administrators could improve their responsiveness to retain  
2 physicians.

3 We found that job satisfaction plays a role in physician retention, consistent  
4 with former studies<sup>4, 34, 35</sup>. Job satisfaction is a mediator between the workplace and  
5 employees' intention to leave<sup>36-39</sup>. When an organization or work environment does  
6 not achieve employee expectations, employees will feel dissatisfied, which can result  
7 in a decision to quit<sup>40, 41</sup>. In our study, we asked physicians to identify the main factors  
8 affecting their job satisfaction, and most cited the income distribution policy and work  
9 environment safety. As a result, fairness in reimbursement and the organization's  
10 quick response to medical violence have been suggested to increase physician  
11 satisfaction<sup>42-44</sup>.

12 Paediatricians had the highest rate of intending to leave in our survey. Compared  
13 with general hospitals, TCM hospitals and other specialty hospitals, MC hospitals,  
14 which have a higher proportion of paediatricians, also consistently showed a higher  
15 likelihood of intending to leave. The Chinese medical doctor association claimed that  
16 the shortage of paediatricians is severe, and China is short at least 200 000  
17 paediatricians<sup>45</sup>. Low income and high pressure stemming from the high expectations  
18 of children's parents were the main explanation for the paediatrician shortage<sup>46</sup>.  
19 Income and medical disputes were also proven to affect the leaving intention of  
20 physicians in our survey. Therefore, attention should be given to measures to improve  
21 the income and work environment of paediatricians.

22 Physicians in Western China reported a higher intention to leave, followed by  
23 those in Central and Eastern China. Regions with a better socioeconomic environment  
24 attract more physicians<sup>47</sup>. Western China has a lower economic status and thus suffers  
25 from greater human health resource inequality than Central and Eastern China, which  
26 have higher economic status<sup>48</sup>. The number of physicians per bed was found to play a  
27 role in preventing intention to leave in our study. Perhaps the physicians in Western  
28 China had a higher likelihood of intending to leave because of their poor economic

1 status.

2 There are important limitations to our study. First, because this was a  
3 self-reported survey, we cannot be sure whether intention to leave was under- or  
4 over-reported. However, the physicians may have been more forthcoming because the  
5 survey was anonymous. Meanwhile, physicians may have been cautious about  
6 reporting grey income, and so the total compensation could have been underestimated.  
7 Second, because this was a cross-sectional study, we were unable to ascertain the  
8 directionality of causal relationships between the potential factors and intention to  
9 leave, and this should therefore be addressed in future longitudinal studies. Third, in  
10 this study, we examined the variables commonly used to explain intention to leave.  
11 The associations between individual and organizational factors and intention to leave  
12 are complex. Culture, coworkers and other predictors of the doctor-patient  
13 relationship and high work load were not included in our study. Finally, we lack the  
14 information to analyse the different characteristics and reasons behind intention to  
15 leave. We will conduct detailed interviews in the near future.

## 17 **CONCLUSIONS**

18 In this study, we explore factors that contribute to the intention to leave among  
19 physicians in tertiary hospitals in China and demonstrate that there are associations  
20 between hospital- and physician-level factors and two types of intention to leave: the  
21 intention to change to a different hospital and the intention to leave the career  
22 altogether. Although most of the surveyed physicians reported that they did not intend  
23 to leave their current hospital, we found that government subsidy per bed, personnel  
24 funding per capita, number of physicians per bed, individual income and job  
25 satisfaction were negatively associated with both reasons for leaving, while the total  
26 number of medical disputes reported by a hospital, individual experience with medical  
27 disputes and weekly work hours were positively related to both reasons for leaving.  
28 Our findings provide important insights that authorities and hospital administrators

1 should consider when attempting to improve physician retention.

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For peer review only



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9 provinces who helped coordinate activities at the sample hospitals.

## 11 **Contributors**

12 CZ, JM, LH and YL conceived and designed the study. CZ, SW and JG collected,  
13 cleaned and analysed the data. CZ wrote the first draft of the manuscript. LH and YL  
14 edited the manuscript and provided expert advice based on their medical specialist  
15 knowledge. All authors critically read and approved the final manuscript.

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19 Commission, P.R. China.

## 21 **Competing interests**

22 None declared.

## 24 **Ethics approval**

25 This study was approved by the Research Ethics Committee of the Chinese Academy  
26 of Medical Science & Peking Union Medical College.

## 28 **Provenance and peer review**

29 Not commissioned; externally peer reviewed.

## 31 **Data sharing statement**

32 The data that support the findings presented in this study are available from the Public  
33 Health School of Peking Union Medical College with a few restrictions. The data  
34 were used under licence for the current study and so are not publicly available. Data  
35 are, however, available from the authors upon reasonable request and with permission  
36 from the Authority of Public Health School of Peking Union Medical College.

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1

2 **Table 1** Characteristics of the responding physicians

Characteristics	Overall (%)	Male (%)	Female (%)
Total	20785	9055(43.6)	11730(56.4)
Age (years)			
<30	3711 (17.9)	1295(14.3)	2416(20.6)
30-39	10382(49.9)	4539(50.1)	5843(49.8)
40-49	4633(22.3)	2226(24.6)	2407(20.5)
≥50	2059(9.9)	995(11.0)	1064(9.1)
Educational background			
Bachelor's degree and below	5952(28.6)	2475(27.3)	3477(29.6)
Master's	9711(46.7)	391(43.3)	5792(49.4)
Doctorate	5122(24.6)	2661(29.4)	2461(21.0)
Academic rank			
Junior	6768(32.6)	2599(28.7)	4169(35.5)
Middle	7483(36.0)	3269(36.1)	4214(35.9)
Senior	6534(31.4)	3187(35.2)	3347(28.5)
Management position			
Yes	2568(12.4)	1382(15.3)	1186(10.1)
No	18217(87.6)	7673(84.7)	10544(89.9)
Specialty			
Internal medicine	4878(23.5)	1881(20.8)	2997(25.5)

18

Surgery	3151(15.2)	2716 (30.0)	435(3.7)
Obstetrics	2939(14.1)	401(4.4)	2538(21.6)
Paediatrics	1762(8.5)	433(4.8)	1329(11.3)
Emergency medicine	696(3.3)	387(4.3)	309(2.6)
Traditional Chinese medicine	724(3.5)	316(3.5)	408(3.5)
Otolaryngology	433(2.1)	200(2.2)	233(2.0)
Anaesthesiology	1037(5.0)	433(4.8)	604(5.1)
Ophthalmology	706(3.4)	226(2.5)	480(4.1)
Stomatology	986(4.7)	451(5.0)	535(4.6)
Dermatology	441(2.1)	151(1.7)	290(2.5)
Other	3032(14.6)	1460(16.1)	1572(13.4)
Monthly income (CNY)			
<5000	2909(14.0)	1130(12.5)	1779(15.2)
5000-<10000	9781(47.1)	4021(44.4)	5760(49.1)
10000-<15000	5513(26.5)	2620(28.9)	2893(24.7)
15000-<20000	1766(8.5)	847(9.4)	919(7.8)
≥20000	816(3.9)	437(4.8)	379(3.2)
Weekly work hours			
≤40	5556(26.7)	2247(24.8)	3309(28.2)
40<-50	6745(32.5)	2864(31.6)	3881(33.1)
50<-60	4595(22.1)	2097(23.2)	2498(21.3)
>60	3889(18.7)	1847(20.4)	2042(17.4)

1

2 **Table 2** Characteristics of the sampled hospitals

Characteristics	Overall (%)	General hospital (%)	TCM hospital (%)	MC hospital (%)	Specialty hospital (%)
<b>Region</b>					
Eastern	56(41.2)	23(40.4)	10(32.3)	11(36.7)	12(66.7)
Central	37(27.2)	18(31.6)	9(29.0)	8(26.7)	2(11.1)
Western	43(31.6)	16(28.1)	12(38.7)	11(36.7)	4(22.2)
<b>Beds</b>					
<500	16(11.8)	0(0)	0(0)	6(20.0)	10(55.6)
500-<1000	28(20.6)	3(5.3)	6(19.4)	14(46.7)	5(27.8)
1000-<1500	28(20.6)	8(14.0)	11(35.5)	8(26.7)	1(5.6)
1500-<2000	23(16.9)	11(19.3)	8(25.8)	2(6.7)	2(11.1)
≥2000	41(30.1)	35(61.4)	6(19.4)	0(0)	0(0)
<b>Government subsidy (CNY)</b>					
<50 million	38(27.9)	4(7.0)	8(25.8)	18(60.0)	8(44.4)
50 million-<100 million	46(33.8)	17(29.8)	14(45.2)	10(33.3)	5(27.8)
≥100 million	52(38.2)	36(63.2)	9(29.0)	2(6.7)	5(27.8)
<b>Medical disputes</b>					
<20	43(31.6)	12(21.1)	12(38.7)	10(33.3)	9(50.0)

20

20-<50	41(30.1)	15(26.3)	10(32.3)	12(40.0)	4(22.2)
≥50	52(38.2)	30(52.6)	9(29.0)	8(26.7)	5(27.8)
Personnel funding (CNY)					
<0.5 billion	74(54.4)	16(28.1)	23(74.2)	24(80.0)	11(61.1)
0.5 billion-< 1billion	37(27.2)	19(33.3)	8(25.8)	5(16.7)	5(27.8)
≥ 1billion	25(18.4)	22(38.6)	0(0)	1(3.3)	2(11.1)
Inpatient capacity					
<1000	10(7.4)	1(1.8)	1(3.2)	1(3.3)	7(38.9)
10000-<30000	24(17.6)	4(7.0)	8(25.8)	9(30.0)	3(16.7)
30000-<60000	40(29.4)	5(8.8)	17(54.8)	14(46.7)	4(22.2)
60000-<100000	38(27.9)	24(42.1)	4(12.9)	6(20.0)	4(22.2)
≥100000	24(17.6)	23(40.4)	1(3.2)	0(0)	0(0)

1 TCM hospital: traditional Chinese medical hospital

2 MC hospital: maternal and child hospital

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1 **Table 3** The intention to leave among subgroups

Characteristics	Total number	Change	P value	Change	P value
		hospital (%)		career (%)	
Total	20785	2171(10.4)		4271(20.5)	
Age (years)			<0.001		<0.001
<30	3711	341(9.2)		671(18.1)	
30-39	10382	1179(11.3)		2298(22.1)	
40-49	4633	521(11.2)		970(20.9)	
≥50	2059	139(6.8)		332(16.1%)	
Gender			<0.001		0.669
Male	9055	1075(11.9)		1873(20.7)	
Female	11730	1096(9.3)		2398(20.4)	
Specialty			<0.001		<0.001
Internal medicine	4878	479(9.8)		1069(21.9)	
Surgery	3151	346(11.0)		635(20.2)	
Obstetrics	2939	302(10.3)		594(20.2)	
Paediatrics	1762	254(14.4)		536(30.4)	
Emergency medicine	696	83(11.9)		196(28.2)	
Traditional Chinese medicine	724	84(11.6)		156(21.5)	
Otolaryngology	433	50(11.5)		75(17.3)	
Anaesthesiology	1037	79(7.6)		104(10.0)	

1				
2				
3				
4	Ophthalmology	706	61(8.6)	110(15.6)
5				
6	Stomatology	986	128(13.0)	184(18.7)
7				
8	Dermatology	441	34(7.7)	71(16.1)
9				
10				
11	Other	3032	271(8.9)	541(17.8)
12				
13	Monthly income (CNY)		<0.001	<0.001
14				
15	<5000	2909	394(13.5)	714(24.5)
16				
17	5000-<10000	9781	1071(10.9)	2221(22.7)
18				
19	10000-<15000	5513	485(8.8)	967(17.5)
20				
21	15000-<20000	1766	154(8.7)	272(15.4)
22				
23	≥20000	816	67(8.2)	97(11.9)
24				
25				
26				
27				
28	Weekly work hours		<0.001	<0.001
29				
30	≤40	5556	420(7.6)	780(14.0)
31				
32	40<-50	6745	619(9.2)	1182(17.5)
33				
34	50<-60	4595	569(12.4)	1130(24.6)
35				
36	>60	3889	563(14.5)	1179(30.3)
37				
38				
39				
40	Job satisfaction		<0.001	<0.001
41				
42	Negative perception	4623	1276(27.6)	2319(50.2)
43				
44	Positive perception	16162	895(5.5)	1952(12.1)
45				
46				
47	Region		<0.001	<0.001
48				
49	Eastern	8028	675(8.4)	1267(15.8)
50				
51	Central	5384	579(10.8)	1216(22.6)
52				
53	Western	7373	917(12.4)	1788(24.3)
54				
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56				
57				
58				
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60				

Hospital type			<0.001	<0.001
General hospital	8754	973(11.1)		1863(21.3)
TCM hospital	5214	441(8.5)		1005(19.3)
MC hospital	4218	512(12.1)		963(22.8)
Specialty hospital	2599	245(9.4)		440(16.9)

1 TCM hospital: traditional Chinese medical hospital

2 MC hospital: maternal and child hospital

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2 **Table 4** Hospital-level and physician-level factors associated with intention to leave

Factors	Model 1	Model 2
<b>Fixed effect</b>		
<b>Hospital-level factors</b>		
Government subsidy per bed (CNY)		
<50 thousand	Ref.	Ref.
50 thousand-<100 thousand	0.865(0.772, 0.970)*	0.885(0.870, 0.901)**
≥100 thousand	0.839(0.737, 0.954)**	0.780(0.757, 0.804)**
Personnel funding per capita (CNY)		
<200 thousand	Ref.	Ref.
200 thousand-<300 thousand	0.843(0.761, 0.934)**	0.848(0.830, 0.867)**
≥300 thousand	0.691(0.549, 0.868)**	0.716(0.686, 0.748)**
Number of physician per bed		
<0.3	Ref.	Ref.
0.3-<0.5	0.864(0.817, 0.914)**	0.897(0.886, 0.910)**
≥0.5	0.717(0.517, 0.994)*	0.771(0.754, 0.789)**
Medical disputes		
<20	Ref.	Ref.
20-<50	1.019(0.983, 1.057)	0.992(0.988, 1.007)
≥50	1.013(1.005, 1.029)**	1.158(1.145, 1.171)**
<b>Physician-level factors</b>		

Weekly work hours		
≤40	Ref.	Ref.
40<-50	1.018(1.009, 1.031)**	1.093(1.072, 1.201)**
50<-60	1.184(1.106, 1.206)**	1.455(1.402, 1.520)**
>60	1.260(1.221, 1.300)**	1.716(1.710, 1.809)**
Monthly income (CNY)		
<5000	Ref.	Ref.
5000-<10000	0.781(0.672, 0.908)**	0.893(0.884, 0.902)**
10000-<15000	0.765(0.678, 0.863)**	0.743(0.722, 0.764)**
15000-<20000	0.736(0.663, 0.818)**	0.722(0.696, 0.750)**
≥20000	0.692(0.568, 0.843)**	0.549(0.522, 0.578)**
Job satisfaction		
Positive perception	Ref.	Ref.
Negative perception	5.023(4.825, 4.229)**	5.909(5.891, 5.927)**
Encountered medical disputes		
Ye	Ref.	Ref.
No	0.635(0.409, 0.986)**	0.566(0.524, 0.590)**
<b>Random effect</b>	<b>1.344(1.223, 1.477)**</b>	<b>1.283(1.193, 1.381)**</b>

1 Results are presented as odds ratios and 95% confidence intervals

2 \*P<0.05, \*\*P<0.01

3 Model 1: Intention to leave current hospital for another

4 Model 2: Intention to leave current career

1

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STROBE 2007 (v4) Statement—Checklist of items that should be included in reports of cross-sectional studies

Section/Topic	Item #	Recommendation	Reported on page #
Title and abstract	1	(a) Indicate the study’s design with a commonly used term in the title or the abstract	1
		(b) Provide in the abstract an informative and balanced summary of what was done and what was found	2
<b>Introduction</b>			
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported	3-5
Objectives	3	State specific objectives, including any prespecified hypotheses	5
<b>Methods</b>			
Study design	4	Present key elements of study design early in the paper	6
Setting	5	Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection	5
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of participants	5
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable	6
Data sources/ measurement	8*	For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group	5-6
Bias	9	Describe any efforts to address potential sources of bias	15
Study size	10	Explain how the study size was arrived at	5
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why	6-7
Statistical methods	12	(a) Describe all statistical methods, including those used to control for confounding	7
		(b) Describe any methods used to examine subgroups and interactions	7
		(c) Explain how missing data were addressed	6
		(d) If applicable, describe analytical methods taking account of sampling strategy	5
		(e) Describe any sensitivity analyses	
<b>Results</b>			

Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially eligible, examined for eligibility, confirmed eligible, included in the study, completing follow-up, and analysed (b) Give reasons for non-participation at each stage (c) Consider use of a flow diagram	8
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and information on exposures and potential confounders (b) Indicate number of participants with missing data for each variable of interest	8-9
Outcome data	15*	Report numbers of outcome events or summary measures	9
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included (b) Report category boundaries when continuous variables were categorized (c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period	9-11 18-26
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses	
<b>Discussion</b>			
Key results	18	Summarise key results with reference to study objectives	11
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias	15
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence	11-14
Generalisability	21	Discuss the generalisability (external validity) of the study results	11-14
<b>Other information</b>			
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based	17

\*Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.

**Note:** An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at <http://www.plosmedicine.org/>, Annals of Internal Medicine at <http://www.annals.org/>, and Epidemiology at <http://www.epidem.com/>). Information on the STROBE Initiative is available at [www.strobe-statement.org](http://www.strobe-statement.org).

# BMJ Open

## Factors determining intention to leave among physicians in tertiary hospitals in China: a national cross-sectional study

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1 **Title:** Factors determining intention to leave among physicians in tertiary hospitals in  
2 China: a national cross-sectional study

3  
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## 1 ABSTRACT

2 **Objective** Physicians in tertiary hospitals are critical to our health care system. However,  
3 the reasons that physicians leave these institutions have not been extensively studied. We  
4 aimed to evaluate these reasons, which include the desire to work at another hospital or  
5 the intention to make a career change, among physicians in tertiary hospitals in China and  
6 explore the associations between the individual- and organizational-level factors related  
7 to these two reasons for leaving.

8 **Methods** We conducted a national survey of 136 tertiary hospitals across all 31 provinces  
9 in China between December 2017 and January 2018. A total of 20,785 physicians who  
10 had practised for more than one year in the sampled hospitals were selected to self-report  
11 on the two evaluated reasons related to physicians' intent to leave. A univariate analysis  
12 and multilevel regression model were applied to evaluate the factors associated with  
13 intention to leave.

14 **Result** In all, 10.4% of the participating physicians had thought about working at another  
15 hospital, and 20.5% intended to leave to make a career change. At the hospital level, the  
16 government subsidy per bed, personnel funding per capita and the number of physicians  
17 per bed were negatively associated ( $p<0.05$ ) while the number of hospital-level medical  
18 disputes was positively associated ( $p<0.05$ ) with both reasons for leaving. At the  
19 individual level, income and job satisfaction acted as preventive factors against both  
20 reasons for leaving ( $p<0.05$ ), while physicians who worked more hours per week and had  
21 experienced medical disputes were more likely to leave their current hospital ( $p<0.05$ ).

22 **Conclusions** Although the intention to leave is not prevalent among physicians in tertiary  
23 hospitals in China, providing more organizational support and a better occupational  
24 environment may promote retention among physicians.

25 **Keywords:** Physician; leaving intention; tertiary hospital; multilevel analysis

26

## 1 ARTICLE SUMMARY

### 2 Strengths and limitations of this study

3 The large sample size (20,785 physicians) across 31 provinces offers a certain  
4 representativeness.

5 We studied two reasons for intending to leave: leaving for another hospital and leaving for  
6 another career.

7 Multilevel analysis was applied to examine the associations between hospital- and  
8 physician-level factors and leaving intention.

9 The main limitation of the study was that we were unable to determine the direction of  
10 causality due to the cross-sectional nature of the survey.

## 12 INTRODUCTION

13 Physician shortages have become a common issue worldwide. Kirch predicted that the  
14 United States will face a shortage of between 40 800 and 104 900 physicians by 2030<sup>1</sup>.  
15 China is also experiencing a chronic shortage of physicians. For example, Lien reported  
16 that the proportion of physicians aged 25–34 years had decreased from 31.3% to 22.6%,  
17 while that of physicians aged more than 60 years had increased from 2.5% to 11.6% in the  
18 most recent ten years<sup>2</sup>. The departure of physicians from jobs is one of the main reason for  
19 this shortage. Physicians leaving jobs is significantly associated with decreases in  
20 productivity and in access to health care<sup>3, 4</sup>. These vacancies must be filled, and time is  
21 wasted in recruiting and training new physicians. The training cycle is longer and more  
22 expensive for physicians than for other occupations. In developed countries, such as the  
23 United States, physicians usually have a doctorate degree. In addition to the long period of  
24 study in medical school, additional years in postgraduate resident training are required for  
25 a physician to be qualified. Retaining physicians has become an important issue for hospital  
26 managers.

1 Researchers agree that it is important to study physicians' intention to leave because it  
2 may allow leaving behaviour to be predicted. Dagen reviewed 17 studies from five  
3 countries including the United Kingdom, Germany, the United States, France and Finland  
4 and found that the physicians' leaving intention ranged from 11.8% to 22%<sup>5</sup>. In a study  
5 performed in Taiwan, Tsai found that 14.5% of physicians reported a strong intention to  
6 leave their current hospital<sup>6</sup>. In China, Fang investigated 111 physicians working in  
7 secondary hospitals in China and found that 41.0% of them reported that they intended to  
8 leave<sup>7</sup>. As many as 40-50% of village doctors were found to have intentions to leave their  
9 current hospital<sup>8-10</sup>. However, national data, especially for Chinese physicians, is limited.

10 In China, the government advocated for "initial diagnosis at the primary level", and has  
11 made great efforts to invest in grassroots medical institutions and promote standardized  
12 training for general practitioners since the beginning of health system reform in 2009.  
13 However, the primary health care system is still faced with equipment obsolescence and  
14 shortages of resources and personnel due to financial limitations<sup>11</sup>. As a result, the general  
15 public still lacks trust in primary health care institutions, and tertiary hospitals are  
16 overcrowded for even minor problems<sup>12-14</sup>. A total of 48% of patients were treated in  
17 tertiary hospitals in 2015, growing from only 28.6% in 2005<sup>15</sup>. Moreover, the population  
18 is rapidly ageing. The number of individuals over 65 years old increased 44.0%, from 104  
19 million in 2006 to 150 million in 2016<sup>16</sup>. Tertiary hospitals, which play the role of local  
20 medical centres, are faced with the substantial challenges associated with treating the  
21 complicated diseases caused by ageing<sup>17</sup>. Chinese physicians in tertiary hospitals are  
22 therefore burdened with a heavier workload and more responsibility than specialists in  
23 other countries.

24 Considering that tertiary hospitals undertake almost half of all clinical work in China,  
25 that research about leaving intention has been conducted in Western countries or rural  
26 China, and that little is known about Chinese tertiary hospitals, more attention should be

1 focused on physicians' intention to leave in tertiary hospitals. Furthermore, the intention  
2 to leave the current hospital should be specifically addressed with regard for whether the  
3 physician is moving between hospitals or between occupations: past studies have seldom  
4 considered this point.

5 Therefore, the purpose of this study is to investigate the intention to leave, including  
6 moving to another hospital and changing careers, among physicians in tertiary hospitals in  
7 China and to explore the factors that may affect the intention to leave at both the individual  
8 and organization levels.

## 10 **METHODS**

### 11 **Study participants**

12 A national cross-sectional survey was conducted between December 2017 and January  
13 2018. Participants were selected using a multistage sampling method. During the first stage  
14 of sampling (hospital level), one provincial general hospital, one provincial traditional  
15 Chinese medicine (TCM) hospital, and one maternal and child (MC) hospital were selected  
16 based on convenience in each of the 31 provinces in China. We also included 43 national  
17 health and family planning commission (NHFPC)-affiliated hospitals, including 25 general  
18 hospitals, 3 MC hospitals, and 15 specialty hospitals. The second sampling stage targeted  
19 physicians who had worked for more than one year in the previously sampled hospitals.  
20 Those who had been absent from clinical work for more than six months were excluded.  
21 We assumed that the proportion of physicians who intended to leave was 25% based on  
22 the results of pilot tests, and we therefore set the relative error  $((\text{measured value} - \text{true value})$   
23  $/ \text{true value})$  and significance level at 0.3 and 0.05, respectively. We planned for a minimum  
24 sample size of 130 physicians at each hospital. The human resources department of each  
25 sampled hospital provided a list of all their physicians, and we proportionally selected 150  
26 physicians in 3 categories (junior, middle and senior) based on the actual ratio of physicians



1 in each of the above professional title categories. Ultimately, 20,785 physicians from 136  
2 tertiary hospitals completed the questionnaire. The response rate was 95.5%.

3

#### 4 **Design**

5 We implemented a self-administered questionnaire instrument on a smartphone platform  
6 (WeChat version 6.5, Tencent). Physicians were required to use their own cell phones to  
7 complete the questionnaire. All answers were sent directly and anonymously via the  
8 internet to a centralized account to assure confidentiality. A 5-point Likert scale was used  
9 to score the answers to the leaving intention questions. Physicians were invited to consider  
10 the following statements—‘I intend to leave my current hospital for another one in the near  
11 future’ and ‘I intend to leave my current career in the near future’— and to rate their  
12 perception of each as ‘strongly agree’, ‘agree’, ‘neither agree nor disagree’, ‘disagree’, or  
13 ‘strongly disagree’. In addition, the physician questionnaire collected information on  
14 physician characteristics (including age, gender, educational background, professional title,  
15 management position and specialty), weekly work hours, income (including compensation  
16 from the hospital and any grey income) and job satisfaction. Job satisfaction was rated by  
17 ‘I am satisfied with my current job as a whole’ with the response captured on a 5-point  
18 Likert scale. With the help of local authorities, the hospital-level variables were exported  
19 from hospital information systems and sent to a designated email address. The information  
20 collected in the hospital questionnaires was related to hospital type, region, the number of  
21 beds, the number of patients and physicians, government subsidies, personnel funding  
22 (including salary, bonus, welfare and insurance) and hospital-level medical disputes. To  
23 compare the distribution between the sample and the population and determine whether the  
24 participating physicians were representative, the sampled hospitals provided the total  
25 number of physicians in every professional title. Trained surveyors were assigned to every  
26 sampled hospital to help the physicians and hospitals complete the questionnaire. All

6

1 survey questions were mandatory to complete the survey.

### 3 **Statistical analysis**

4 Continuous measures with a normal distribution are presented as the mean  $\pm$  standard  
5 deviation (SD). Those with a non-normal distribution are presented as the median (range).

6 Categorical variables are presented as percentages. Chi-square tests were performed to  
7 compare the intention to leave among subgroups. Associations between intention to leave  
8 to change hospitals or to start a new career were estimated using multilevel logistic  
9 regression models with a binomial distribution assumption and a logit link. We defined  
10 'strongly agree' and 'agree' as a positive answer (1=yes); 'neither agree nor disagree',  
11 'disagree' and 'strongly disagree' were defined as a negative answer (0=no). In each model,  
12 government subsidy per bed, personnel funding per capita, physicians per bed, medical  
13 disputes, the number of patients, hospital type and region were included as hospital-level  
14 independent variables, while physician gender, age, professional title, management  
15 position, weekly work hours, monthly income, specialty, job satisfaction and medical  
16 dispute experience were included as independent individual-level variables. The effect of  
17 each variable is expressed as an odds ratio (OR) with a 95% confident interval (95% CI).

18 All analyses were performed using the SAS version 9.4 software package (SAS Institute  
19 Inc., Cary, NC, USA). All tests for statistical significance were two-sided, and the  
20 significance level was set as  $\alpha=0.05$ .

### 22 **Ethical approval**

23 Ethical approval was obtained from the Research Ethics Committee of the Chinese  
24 Academy of Medical Science & Peking Union Medical College. An informed consent  
25 document, including an explanation of the purpose of the study, was included on the  
26 opening page of the survey. After accepting the terms of consent, the physicians were able

1 to complete the online questionnaire.

2

### 3 **Patient and public involvement statement**

4 There is no patient or public participation in this study

5

## 6 **RESULTS**

### 7 **Characteristics of participating physicians and hospitals**

8 In Table 1, we present the descriptive characteristics of the participating physicians. The  
9 participating physicians were distributed equally among junior, middle and senior  
10 professional titles, and this distribution was close to the actual distribution. Of the 20 785  
11 participating physicians, 43.6% were male, and 56.4% were female. The mean age was  
12 36.88±8.22 years old, and 72.2% were between 30 and 49 years old. Most of the responding  
13 physicians (73.3%) reported feeling overworked, and the average weekly work load was  
14 50 (range, 7-120) hours. The median monthly income was 9000 (range, 2000-27000) CNY.  
15 A total of 34.8% of the responding physicians had encountered a medical dispute in the  
16 last year, and of these, 54.1% said they experienced physical or verbal violence from  
17 patients.

18 In Table 2, we present the data obtained from the sampled hospitals. From the 136  
19 hospitals, the percentages that were general hospitals, TCM hospitals, MC hospitals and  
20 specialty hospitals were 41.9%, 22.8%, 22.1% and 13.2%, respectively; 41.2% of the  
21 sampled hospitals were located in Eastern China, 27.2% in Central China and 31.6% in  
22 Western China. Most of the sampled general hospitals (61.4%) had more than 2000 beds,  
23 and most of the sampled specialty hospitals (55.6%) had fewer than 500 beds. In 2017, the  
24 average subsidy received from the government was 82.52 (range, 0-391.84) million CNY,  
25 and the proportion of total hospital income represented by government subsidies was 0.05  
26 (range, 0.01-0.50). Personnel funding provided 440 million (range, 380-26 280) CNY, and

8

1 the proportion of total hospital income represented by personnel funding was 0.33 (range,  
2 0.03-0.63). The median for medical disputes was 33 per hospital (range, 0-754) in 2017.  
3 Meanwhile, 66.1% of the responding physicians agreed that their hospitals had adopted  
4 actions aimed at preventing medical disputes, and 64.8% of those physicians agreed that  
5 the security staff at their institution could respond quickly when violence occurred.

6

### 7 **Physician intention to leave**

8 Two questions were used to evaluate physician intention to leave. With regard to the first  
9 question, “I intend to leave my current hospital for another one in the near future”, 10.4%  
10 of the surveyed physicians responded positively. To the second statement, “I intend to leave  
11 my current career in the near future”, 20.5% of the surveyed physicians responded  
12 positively.

13 From Table 3, intention to leave is shown to have an inverted U-type distribution when  
14 displayed by age. The proportions of physicians changing hospitals and making a career  
15 change were higher in the middle-age group than in the younger and older groups.  
16 Physicians in MC hospitals reported the highest likelihood of intention to leave for another  
17 hospital or to change a career (12.1%, 22.8%), followed by those in general hospitals  
18 (11.1%, 21.3%). Among practitioners in all specialties, paediatricians were the most likely  
19 to intend to leave their current hospital for another (14.4%) or to change careers (30.4%).  
20 The likelihoods of intention to leave for a new hospital or a new career were highest in  
21 Western China (12.4%, 24.3%) and lowest in Eastern China (8.4%, 15.8%). Physicians who  
22 reported dissatisfaction with their job had a higher likelihood of intending to leave for both  
23 reasons (27.6%, 50.2%) than was found in those who felt satisfied (5.5%, 12.1%). The  
24 majority (45.9%) chose ‘the income distribution policy’ as the top factor influencing job  
25 satisfaction, followed by ‘work environment safety’ (25.9%).

1

## 2 **Hospital-level and physician-level factors associated with intention to leave**

3 The associations between intention to leave and factors at the physician and hospital levels  
4 are shown in Table 4, which displays data resulting from a multilevel logistic regression  
5 analysis. The hospital type, region, and number of physicians and the physician's gender,  
6 age, management position, professional title and specialty were controlled as confounders.

7 At the hospital level, government subsidies per bed and personnel funding per capita as  
8 provided by the hospital and the number of physicians per bed were negatively associated  
9 with both reasons for intending to leave (both,  $p<0.05$ ). As the number of medical disputes  
10 increased to some extent (i.e., 50), the estimated number of positive responses to the two  
11 reasons for intending to leave also increased ( $p<0.01$ ).

12 At the physician level, compared with the legal weekly work hours (40 hours), overtime  
13 work was associated with a higher likelihood of physicians intending to change hospitals  
14 or to leave their current career (both,  $p<0.01$ ). Income and job satisfaction were negatively  
15 associated with both reasons for intending to leave (both,  $p<0.01$ ). Physicians who were  
16 dissatisfied with their job were more likely to change hospitals (OR=5.023, 95% CI: 4.825-  
17 4.229) or leave their current career (OR=5.909, 95% CI: 5.891-5.927) than those who gave  
18 a positive answer to job satisfaction. Physicians who had not experienced a medical dispute  
19 during the last year were less likely to change hospitals (OR=0.635, 95% CI: 0.409-0.986)  
20 or to leave their current career (OR=0.566, 95% CI: 0.524-0.590) than those who had  
21 encountered a medical dispute.

22

## 23 **DISCUSSION**

24 In this study, we conducted a national survey to analyse and examine the factors associated  
25 with intention to leave among physicians in Chinese tertiary hospitals. We found that 10.4%  
26 of the participating physicians thought about changing hospitals, and 20.5% of them

10

1 intended to change careers. Through multilevel logistic regression models, we found that  
2 the government subsidy per bed, personnel funding per capita, the number of physicians  
3 per bed and the number of hospital medical disputes significantly affected physician  
4 intention to leave. Additionally, at the physician level, we found that income and job  
5 satisfaction were negatively associated while weekly work hours and experience with  
6 medical disputes were positively associated with the two reasons for intending to leave. To  
7 improve physician retention, it is necessary to discuss those factors associated with the two  
8 reasons for intending to leave so that we can provide suggestion to authorities and hospital  
9 administrators.

10 Our analysis of ratings related to the intention to leave produced results similar to those  
11 found for developed countries and areas, which range from 11.8% to 22%<sup>5,6</sup>. Studies have  
12 reported that 5% to 27% of nurses in China, Japan and 10 European countries state that  
13 they intend to leave their current hospital<sup>18-20</sup>. The proportion of individuals intending to  
14 leave is similar for nurses and for our participating physicians. However, compared with  
15 village doctors in China, where approximately 40-50% reported planning to leave the  
16 organization where they were currently employed<sup>8-10</sup>, the physicians included in our survey  
17 were relatively less likely to intend to leave. Filho and colleagues found that physicians did  
18 not intend to leave their hospitals because they desire to work at a prestigious institution<sup>21</sup>.  
19 Our sampled hospitals were all tertiary institutions and top-ranked hospitals in China.  
20 Finally, in our study, the proportion of physicians with the intention to leave was lower  
21 than that for village doctors in China.

22 In this report, the hospital-level and physician-level factors that affect a physician's  
23 decision to leave his or her current hospital were studied. Some of our findings were  
24 interesting. Few studies have characterized whether personnel funding and government  
25 subsidies affect physicians' intention to leave. Hence, the results of this study add to this  
26 evidence base by providing the first data indicating that receiving financial support from

1 the hospital and the government can prevent physicians from leaving. Personnel funding,  
2 which is usually paid in the form of salary, benefits, welfare and insurance, is a predictor  
3 of the organization's financial support to the individuals it employs. As a result, the data  
4 obtained in our study demonstrate that physicians working at hospitals providing a higher  
5 level of personnel funding per capita are less likely to intend to leave. Because the sampled  
6 hospitals were all public hospitals run by the government, government subsidies are an  
7 important source of hospital funds. Meanwhile, among types of support from the  
8 government such as tax exemption policies, government subsidies provide a measurable  
9 index that could represent the support of the government and the importance it places on  
10 the hospital. It was found in our study that a higher government subsidy per bed is  
11 associated with a lower intention to leave. However, in China, only 4% to 5.28% of the  
12 gross domestic product is spent on health care, whereas this number is 17.4% in the United  
13 States and 8.5% in Japan<sup>22</sup>. Because subsidies from the government are small, physicians  
14 must make a profit to improve their compensation. The high pressure of making a profit is  
15 an obstacle to retaining physicians.

16 We found that a higher income was associated with a lower likelihood of intending to  
17 leave. The average income reported by participating physicians was 9000 CNY (1364\$)  
18 which is only 1.6 times higher than the national average. Considering the long training  
19 period and high risk associated with becoming a physician, this income does not reflect the  
20 value that physicians provide. In developed countries, such as the United Kingdom and the  
21 United States, the income of specialists is usually to 3 to 4 times of the national average  
22 income<sup>22</sup>; therefore, the income found in our study was relatively low. Physicians, like  
23 everyone, are interested in their income<sup>23-25</sup>. Hence, the mechanism through which  
24 physicians are paid and how much they are paid can affect intention to resign.

25 In line with the results of many previous studies, we found that work hours were  
26 independently related with intention to leave<sup>6, 26, 27</sup>. The average number of work hours

1 among the participating physicians was 50 per week, which is higher than that for  
2 physicians in the United States (49.6 hours per week)<sup>28</sup>. More importantly, 73.3% of the  
3 participating physicians reported working more than 40 hours per week, which is the legal  
4 number of work hours per week in China, and 18.7% worked more than 60 hours per week.  
5 The number of work hours is a tangible and actionable factor. By reasonably regulating  
6 work hours, we can reduce the possibility that physicians will leave their current hospital<sup>29</sup>.  
7 <sup>30</sup>. Our study also found that the number of physicians per bed was a preventive factor  
8 against the two reasons for leaving. The number of full time employees might need to be  
9 increased in tertiary hospitals. Sufficient physicians could lessen a heavy work load and  
10 prevent overtime work beyond the regulated work hours.

11 We found that medical disputes were a significant contributor to physicians' intention  
12 to leave. Furthermore, we provide evidence showing that a hospital's total number of  
13 medical disputes also affected physician intention to leave. In China, the physician-patient  
14 relationship has been characterized as tense, lacking in trust, and counterproductive<sup>31-33</sup>.  
15 More than one-third of physicians surveyed in this report had encountered a medical  
16 dispute in the last year, and more than half of them reported experiencing physical or verbal  
17 violence from patients. Hence, the tense nature of the physician-patient relationship was  
18 confirmed by the results of our study. However, only 66.1% of the surveyed physicians  
19 agreed that their hospital had adopted actions aimed at preventing medical disputes, and  
20 only 64.8% of the participants said that the security staff at their institutions responded as  
21 soon as the violence occurred. Considering the unsatisfactory response of the hospital  
22 system to medical disputes, we suggest that hospital administrators could improve their  
23 responsiveness to retain physicians.

24 We found that job satisfaction plays a role in physician retention, consistent with  
25 former studies<sup>4, 34, 35</sup>. Job satisfaction is a mediator between the workplace and employees'  
26 intention to leave<sup>36-39</sup>. When an organization or work environment does not achieve



1 employee expectations, employees will feel dissatisfied, which can result in a decision to  
2 quit<sup>40, 41</sup>. In our study, we asked physicians to identify the main factors affecting their job  
3 satisfaction, and most cited the income distribution policy and work environment safety.  
4 As a result, fairness in reimbursement and the organization's quick response to medical  
5 violence have been suggested to increase physician satisfaction<sup>42-44</sup>.

6 Paediatricians had the highest rate of intending to leave in our survey. Compared with  
7 general hospitals, TCM hospitals and other specialty hospitals, MC hospitals, which have  
8 a higher proportion of paediatricians, also consistently showed a higher likelihood of  
9 intending to leave. The Chinese medical doctor association claimed that the shortage of  
10 paediatricians is severe, and China is short at least 200 000 paediatricians<sup>45</sup>. Low income  
11 and high pressure stemming from the high expectations of children's parents were the main  
12 explanation for the paediatrician shortage<sup>46</sup>. Income and medical disputes were also proven  
13 to affect the leaving intention of physicians in our survey. Therefore, attention should be  
14 given to measures to improve the income and work environment of paediatricians.

15 Physicians in Western China reported a higher intention to leave, followed by those in  
16 Central and Eastern China. Regions with a better socioeconomic environment attract more  
17 physicians<sup>47</sup>. Western China has a lower economic status and thus suffers from greater  
18 human health resource inequality than Central and Eastern China, which have higher  
19 economic status<sup>48</sup>. Perhaps the physicians in Western China had a higher likelihood of  
20 intending to leave because of their poor economic status.

21 There are important limitations to our study. First, because this was a self-reported  
22 survey, we cannot be sure whether intention to leave was under- or over-reported. However,  
23 the physicians may have been more forthcoming because the survey was anonymous.  
24 Meanwhile, physicians may have been cautious about reporting grey income, and so the  
25 total compensation could have been underestimated. Second, because this was a cross-  
26 sectional study, we were unable to ascertain the directionality of causal relationships

1 between the potential factors and intention to leave, and this should therefore be addressed  
2 in future longitudinal studies. Third, in this study, we examined the variables commonly  
3 used to explain intention to leave. The associations between individual and organizational  
4 factors and intention to leave are complex. Culture, coworkers and other predictors of the  
5 doctor-patient relationship were not included in our study. Finally, we lack the information  
6 to analyse the different characteristics and reasons behind intention to leave. We will  
7 conduct detailed interviews in the near future.

8

## 9 **CONCLUSIONS**

10 In this study, we explore factors that contribute to the intention to leave among physicians  
11 in tertiary hospitals in China and demonstrate that there are associations between hospital-  
12 and physician-level factors and two types of intention to leave: the intention to change to a  
13 different hospital and the intention to leave the career altogether. Although most of the  
14 surveyed physicians reported that they did not intend to leave their current hospital, we  
15 found that government subsidy per bed, personnel funding per capita, number of physicians  
16 per bed, individual income and job satisfaction were negatively associated with both  
17 reasons for leaving, while the total number of medical disputes reported by a hospital,  
18 individual experience with medical disputes and weekly work hours were positively related  
19 to both reasons for leaving. Our findings provide important insights that authorities and  
20 hospital administrators should consider when attempting to improve physician retention.

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## 7 **Acknowledgements**

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9 who helped coordinate activities at the sample hospitals.

## 11 **Contributors**

12 CZ, LH, JM and YL conceived and designed the study. CZ, SW and JG collected, cleaned  
13 and analysed the data. CZ wrote the first draft of the manuscript. LH and YL edited the  
14 manuscript and provided expert advice based on their medical specialist knowledge. All  
15 authors critically read and approved the final manuscript.

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18 This work was supported by a grant from the National Health & Family Planning  
19 Commission, P.R. China.

## 21 **Competing interests**

22 None declared.

## 24 **Ethics approval**

25 This study was approved by the Research Ethics Committee of the Chinese Academy of  
26 Medical Science & Peking Union Medical College.

## 28 **Provenance and peer review**

29 Not commissioned; externally peer reviewed.

## 31 **Data sharing statement**

32 The data that support the findings presented in this study are available from the Public  
33 Health School of Peking Union Medical College with a few restrictions. The data were  
34 used under licence for the current study and so are not publicly available. Data are, however,  
35 available from the authors upon reasonable request and with permission from the Authority  
36 of Public Health School of Peking Union Medical College.

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For peer review only

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2 **Table 1** Characteristics of the responding physicians

Characteristics	Overall (%)	Male (%)	Female (%)
Total	20785	9055(43.6)	11730(56.4)
Age (years)			
<30	3711 (17.9)	1295(14.3)	2416(20.6)
30-39	10382(49.9)	4539(50.1)	5843(49.8)
40-49	4633(22.3)	2226(24.6)	2407(20.5)
≥50	2059(9.9)	995(11.0)	1064(9.1)
Educational background			
Bachelor's degree and below	5952(28.6)	2475(27.3)	3477(29.6)
Master's	9711(46.7)	391(43.3)	5792(49.4)
Doctorate	5122(24.6)	2661(29.4)	2461(21.0)
Professional title			
Junior	6768(32.6)	2599(28.7)	4169(35.5)
Middle	7483(36.0)	3269(36.1)	4214(35.9)
Senior	6534(31.4)	3187(35.2)	3347(28.5)
Management position			
Yes	2568(12.4)	1382(15.3)	1186(10.1)
No	18217(87.6)	7673(84.7)	10544(89.9)

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Specialty			
Internal medicine	4878(23.5)	1881(20.8)	2997(25.5)
Surgery	3151(15.2)	2716 (30.0)	435(3.7)
Obstetrics	2939(14.1)	401(4.4)	2538(21.6)
Paediatrics	1762(8.5)	433(4.8)	1329(11.3)
Emergency medicine	696(3.3)	387(4.3)	309(2.6)
Traditional Chinese medicine	724(3.5)	316(3.5)	408(3.5)
Otolaryngology	433(2.1)	200(2.2)	233(2.0)
Anaesthesiology	1037(5.0)	433(4.8)	604(5.1)
Ophthalmology	706(3.4)	226(2.5)	480(4.1)
Stomatology	986(4.7)	451(5.0)	535(4.6)
Dermatology	441(2.1)	151(1.7)	290(2.5)
Other	3032(14.6)	1460(16.1)	1572(13.4)
Monthly income (CNY)			
<5000	2909(14.0)	1130(12.5)	1779(15.2)
5000-<10000	9781(47.1)	4021(44.4)	5760(49.1)
10000-<15000	5513(26.5)	2620(28.9)	2893(24.7)
15000-<20000	1766(8.5)	847(9.4)	919(7.8)
≥20000	816(3.9)	437(4.8)	379(3.2)
Weekly work hours			

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≤40	5556(26.7)	2247(24.8)	3309(28.2)
40<-50	6745(32.5)	2864(31.6)	3881(33.1)
50<-60	4595(22.1)	2097(23.2)	2498(21.3)
>60	3889(18.7)	1847(20.4)	2042(17.4)

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2 **Table 2** Characteristics of the sampled hospitals

Characteristics	Overall (%)	General hospital (%)	TCM hospital (%)	MC hospital (%)	Specialty hospital (%)
Region					
Eastern	56(41.2)	23(40.4)	10(32.3)	11(36.7)	12(66.7)
Central	37(27.2)	18(31.6)	9(29.0)	8(26.7)	2(11.1)
Western	43(31.6)	16(28.1)	12(38.7)	11(36.7)	4(22.2)
Beds					
<500	16(11.8)	0(0)	0(0)	6(20.0)	10(55.6)
500-<1000	28(20.6)	3(5.3)	6(19.4)	14(46.7)	5(27.8)
1000-<1500	28(20.6)	8(14.0)	11(35.5)	8(26.7)	1(5.6)
1500-<2000	23(16.9)	11(19.3)	8(25.8)	2(6.7)	2(11.1)
≥2000	41(30.1)	35(61.4)	6(19.4)	0(0)	0(0)
Government subsidy (CNY)					

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<50 million	38(27.9)	4(7.0)	8(25.8)	18(60.0)	8(44.4)
50 million-<100 million	46(33.8)	17(29.8)	14(45.2)	10(33.3)	5(27.8)
≥100 million	52(38.2)	36(63.2)	9(29.0)	2(6.7)	5(27.8)
Medical disputes					
<20	43(31.6)	12(21.1)	12(38.7)	10(33.3)	9(50.0)
20-<50	41(30.1)	15(26.3)	10(32.3)	12(40.0)	4(22.2)
≥50	52(38.2)	30(52.6)	9(29.0)	8(26.7)	5(27.8)
Personnel funding (CNY)					
<0.5 billion	74(54.4)	16(28.1)	23(74.2)	24(80.0)	11(61.1)
0.5 billion-< 1billion	37(27.2)	19(33.3)	8(25.8)	5(16.7)	5(27.8)
≥ 1billion	25(18.4)	22(38.6)	0(0)	1(3.3)	2(11.1)
Number of inpatients					
<1000	10(7.4)	1(1.8)	1(3.2)	1(3.3)	7(38.9)
10000-<30000	24(17.6)	4(7.0)	8(25.8)	9(30.0)	3(16.7)
30000-<60000	40(29.4)	5(8.8)	17(54.8)	14(46.7)	4(22.2)
60000-<100000	38(27.9)	24(42.1)	4(12.9)	6(20.0)	4(22.2)
≥100000	24(17.6)	23(40.4)	1(3.2)	0(0)	0(0)

1 TCM hospital: traditional Chinese medical hospital

2 MC hospital: maternal and child hospital

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For peer review only

1 **Table 3** The intention to leave among subgroups

Characteristics	Total number	Changed hospital (%)	P value	Changed career (%)	P value
Total	20785	2171(10.4)		4271(20.5)	
Age (years)			<0.001		<0.001
<30	3711	341(9.2)		671(18.1)	
30-39	10382	1179(11.3)		2298(22.1)	
40-49	4633	521(11.2)		970(20.9)	
≥50	2059	139(6.8)		332(16.1%)	
Gender			<0.001		0.669
Male	9055	1075(11.9)		1873(20.7)	
Female	11730	1096(9.3)		2398(20.4)	
Specialty			<0.001		<0.001
Internal medicine	4878	479(9.8)		1069(21.9)	
Surgery	3151	346(11.0)		635(20.2)	
Obstetrics	2939	302(10.3)		594(20.2)	
Paediatrics	1762	254(14.4)		536(30.4)	
Emergency medicine	696	83(11.9)		196(28.2)	
Traditional Chinese medicine	724	84(11.6)		156(21.5)	
Otolaryngology	433	50(11.5)		75(17.3)	

Anaesthesiology	1037	79(7.6)	104(10.0)
Ophthalmology	706	61(8.6)	110(15.6)
Stomatology	986	128(13.0)	184(18.7)
Dermatology	441	34(7.7)	71(16.1)
Other	3032	271(8.9)	541(17.8)
Monthly income (CNY)		<0.001	<0.001
<5000	2909	394(13.5)	714(24.5)
5000-<10000	9781	1071(10.9)	2221(22.7)
10000-<15000	5513	485(8.8)	967(17.5)
15000-<20000	1766	154(8.7)	272(15.4)
≥20000	816	67(8.2)	97(11.9)
Weekly work hours		<0.001	<0.001
≤40	5556	420(7.6)	780(14.0)
40<-50	6745	619(9.2)	1182(17.5)
50<-60	4595	569(12.4)	1130(24.6)
>60	3889	563(14.5)	1179(30.3)
Job satisfaction		<0.001	<0.001
Negative perception	4623	1276(27.6)	2319(50.2)
Positive perception	16162	895(5.5)	1952(12.1)
Region		<0.001	<0.001

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Eastern	8028	675(8.4)	1267(15.8)
Central	5384	579(10.8)	1216(22.6)
Western	7373	917(12.4)	1788(24.3)
Hospital type		<0.001	<0.001
General hospital	8754	973(11.1)	1863(21.3)
TCM hospital	5214	441(8.5)	1005(19.3)
MC hospital	4218	512(12.1)	963(22.8)
Specialty hospital	2599	245(9.4)	440(16.9)

1 TCM hospital: traditional Chinese medical hospital

2 MC hospital: maternal and child hospital

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2 **Table 4** Hospital-level and physician-level factors associated with intention to leave

Factors	Model 1	Model 2
<b>Hospital-level factors</b>		
Government subsidy per bed (CNY)		
<50 thousand	Ref.	Ref.
50 thousand-<100 thousand	0.865(0.772, 0.970)*	0.885(0.870, 0.901)**
≥100 thousand	0.839(0.737, 0.954)**	0.780(0.757, 0.804)**
Personnel funding per capita (CNY)		
<200 thousand	Ref.	Ref.
200 thousand-<300 thousand	0.843(0.761, 0.934)**	0.848(0.830, 0.867)**
≥300 thousand	0.691(0.549, 0.868)**	0.716(0.686, 0.748)**
Number of physician per bed		
<0.3	Ref.	Ref.
0.3-<0.5	0.864(0.817, 0.914)**	0.897(0.886, 0.910)**
≥0.5	0.717(0.517, 0.994)*	0.771(0.754, 0.789)**
Medical disputes		
<20	Ref.	Ref.
20-<50	1.019(0.983, 1.057)	0.992(0.988, 1.007)
≥50	1.013(1.005, 1.029)**	1.158(1.145, 1.171)**

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**Physician-level factors**

## Weekly work hours

≤40	Ref.	Ref.
40<-50	1.018(1.009, 1.031)**	1.093(1.072, 1.201)**
50<-60	1.184(1.106, 1.206)**	1.455(1.402, 1.520)**
>60	1.260(1.221, 1.300)**	1.716(1.710, 1.809)**

## Monthly income (CNY)

<5000	Ref.	Ref.
5000-<10000	0.781(0.672, 0.908)**	0.893(0.884, 0.902)**
10000-<15000	0.765(0.678, 0.863)**	0.743(0.722, 0.764)**
15000-<20000	0.736(0.663, 0.818)**	0.722(0.696, 0.750)**
≥20000	0.692(0.568, 0.843)**	0.549(0.522, 0.578)**

## Job satisfaction

Positive perception	Ref.	Ref.
Negative perception	5.023(4.825, 4.229)**	5.909(5.891, 5.927)**

## Encountered medical disputes

Ye	Ref.	Ref.
No	0.635(0.409, 0.986)**	0.566(0.524, 0.590)**

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1 Results are presented as odds ratios and 95% confidence intervals

2 \*P<0.05, \*\*P<0.01

1 The estimated random effect is 0.296 and 0.249 for model 1 and model 2 respectively (both  
2 p<0.001)

3 Model 1: Intention to leave current hospital for another

4 Model 2: Intention to leave current career

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**STROBE 2007 (v4) Statement—Checklist of items that should be included in reports of *cross-sectional studies***

Section/Topic	Item #	Recommendation	Reported on page #
<b>Title and abstract</b>	1	(a) Indicate the study's design with a commonly used term in the title or the abstract	1-2
		(b) Provide in the abstract an informative and balanced summary of what was done and what was found	2
<b>Introduction</b>			
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported	3-5
Objectives	3	State specific objectives, including any prespecified hypotheses	5
<b>Methods</b>			
Study design	4	Present key elements of study design early in the paper	6
Setting	5	Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection	5-6
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of participants	5
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable	6
Data sources/measurement	8*	For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group	5-6
Bias	9	Describe any efforts to address potential sources of bias	14-15
Study size	10	Explain how the study size was arrived at	5
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why	6-7
Statistical methods	12	(a) Describe all statistical methods, including those used to control for confounding	7
		(b) Describe any methods used to examine subgroups and interactions	7
		(c) Explain how missing data were addressed	6-7
		(d) If applicable, describe analytical methods taking account of sampling strategy	5
		(e) Describe any sensitivity analyses	
<b>Results</b>			

Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially eligible, examined for eligibility, confirmed eligible, included in the study, completing follow-up, and analysed (b) Give reasons for non-participation at each stage (c) Consider use of a flow diagram	8
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and information on exposures and potential confounders (b) Indicate number of participants with missing data for each variable of interest	8-9
Outcome data	15*	Report numbers of outcome events or summary measures	9
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included (b) Report category boundaries when continuous variables were categorized (c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period	8-10 18-28
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses	
<b>Discussion</b>			
Key results	18	Summarise key results with reference to study objectives	10-11
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias	14-15
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence	10-14
Generalisability	21	Discuss the generalisability (external validity) of the study results	11-14
<b>Other information</b>			
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based	16

\*Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.

**Note:** An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at <http://www.plosmedicine.org/>, Annals of Internal Medicine at <http://www.annals.org/>, and Epidemiology at <http://www.epidem.com/>). Information on the STROBE Initiative is available at [www.strobe-statement.org](http://www.strobe-statement.org).

# BMJ Open

## Factors determining intention to leave among physicians in tertiary hospitals in China: a national cross-sectional study

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4 1 **Title:** Factors determining intention to leave among physicians in tertiary hospitals in  
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6 2 China: a national cross-sectional study

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## 1 ABSTRACT

2 **Objective** The reasons that physicians leave these institutions have not been  
3 extensively studied. We aimed to evaluate these reasons, which include the desire to  
4 work at another hospital or the intention to make a career change, among physicians  
5 in tertiary hospitals in China and explore the associations between the individual- and  
6 organizational-level factors related to these two reasons for leaving.

7 **Methods** We conducted a national survey of 136 tertiary hospitals across all 31  
8 provinces in China between December 2017 and January 2018. A total of 20,785  
9 physicians were selected to self-report on the two evaluated reasons related to  
10 physicians' intent to leave. A univariate analysis and multilevel regression model  
11 were applied to evaluate the factors associated with intention to leave.

12 **Result** In all, 10.4% of the participating physicians had thought about working at  
13 another hospital, and 20.5% intended to leave to make a career change. At the hospital  
14 level, the government subsidy per bed (OR=0.88, 95%CI: 0.86-0.98 and OR=0.91,  
15 95%CI: 0.90-0.99), personnel funding per capita (OR=0.86, 95%CI: 0.76-0.96 and  
16 OR=0.80, 95%CI: 0.73-0.88) and the number of physicians per bed (OR=0.83,  
17 95%CI: 0.81-0.86 and OR= 0.89, 95%CI: 0.81-0.92) were negatively associated while  
18 the number of hospital-level medical disputes (OR=1.04 , 95%CI:1.03-1.05 and  
19 OR=1.06, 95%CI:1.01-1.11) was positively associated with both reasons for leaving.  
20 At the individual level, income (OR=0.74, 95%CI: 0.71-0.79 and OR= 0.88,  
21 95%CI:0.83-0.92) and job satisfaction (OR=0.18, 95%CI: 0.17-0.20 and OR=0.16,  
22 95%CI: 0.15-0.18) acted as preventive factors against both reasons for leaving, while  
23 work hours per week (OR=1.11, 95%CI: 1.06-1.17 and OR=1.23, 95%CI: 1.19-1.28)  
24 and medical dispute (OR=1.49, 95%CI:1.35-1.65 and OR=1.77, 95%CI: 1.64-1.91)  
25 acted as promotive factors.

26 **Conclusions** Although the intention to leave is not prevalent among physicians in  
27 tertiary hospitals in China, providing more organizational support and a better  
28 occupational environment may promote retention among physicians.

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1 **Keywords:** Physician; leaving intention; tertiary hospital; multilevel analysis

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## 1 **ARTICLE SUMMARY**

### 2 **Strengths and limitations of this study**

3 The large sample size (20,785 physicians) across 31 provinces offers a certain  
4 representativeness.

5 We studied two reasons for intending to leave: leaving for another hospital and leaving  
6 for another career.

7 Multilevel analysis was applied to examine the associations between hospital- and  
8 physician-level factors and leaving intention.

9 The main limitation of the study was that we were unable to determine the direction of  
10 causality due to the cross-sectional nature of the survey.

## 12 **INTRODUCTION**

13 Physician shortages have become a common issue worldwide. Kirch predicted that  
14 the United States will face a shortage of between 40 800 and 104 900 physicians by  
15 2030<sup>1</sup>. China is also experiencing a chronic shortage of physicians. For example, Lien  
16 reported that the proportion of physicians aged 25–34 years had decreased from 31.3%  
17 to 22.6%, while that of physicians aged more than 60 years had increased from 2.5% to  
18 11.6% in the most recent ten years<sup>2</sup>. The departure of physicians from jobs is one of the  
19 main reason for this shortage. Physicians leaving jobs is significantly associated with  
20 decreases in productivity and in access to health care<sup>3,4</sup>. These vacancies must be filled,  
21 and time is wasted in recruiting and training new physicians. The training cycle is  
22 longer and more expensive for physicians than for other occupations. In developed  
23 countries, such as the United States, physicians usually have a doctorate degree. In  
24 addition to the long period of study in medical school, additional years in postgraduate  
25 resident training are required for a physician to be qualified. Retaining physicians has  
26 become an important issue for hospital managers.

27 Researchers agree that it is important to study physicians' intention to leave  
28 because it may allow leaving behaviour to be predicted. Dagen reviewed 17 studies

1 from five countries including the United Kingdom, Germany, the United States, France  
2 and Finland and found that the physicians' leaving intention ranged from 11.8% to  
3 22%<sup>5</sup>. In a study performed in Taiwan, Tsai found that 14.5% of physicians reported a  
4 strong intention to leave their current hospital<sup>6</sup>. In China, Fang investigated 111  
5 physicians working in secondary hospitals in China and found that 41.0% of them  
6 reported that they intended to leave<sup>7</sup>. As many as 40-50% of village doctors were found  
7 to have intentions to leave their current hospital<sup>8-10</sup>. However, national data, especially  
8 for Chinese physicians, is limited.

9 In China, the government advocated for "initial diagnosis at the primary level", and  
10 has made great efforts to invest in grassroots medical institutions and promote  
11 standardized training for general practitioners since the beginning of health system  
12 reform in 2009. However, the primary health care system is still faced with equipment  
13 obsolescence and shortages of resources and personnel due to financial limitations<sup>11</sup>.  
14 As a result, the general public still lacks trust in primary health care institutions, and  
15 tertiary hospitals are overcrowded for even minor problems<sup>12-14</sup>. A total of 48% of  
16 patients were treated in tertiary hospitals in 2015, growing from only 28.6% in 2005<sup>15</sup>.  
17 Moreover, the population is rapidly ageing. The number of individuals over 65 years  
18 old increased 44.0%, from 104 million in 2006 to 150 million in 2016<sup>16</sup>. Tertiary  
19 hospitals, which play the role of local medical centres, are faced with the substantial  
20 challenges associated with treating the complicated diseases caused by ageing<sup>17</sup>.  
21 Chinese physicians in tertiary hospitals are therefore burdened with a heavier workload  
22 and more responsibility than specialists in other countries.

23 Considering that tertiary hospitals undertake almost half of all clinical work in China,  
24 that research about leaving intention has been conducted in Western countries or rural  
25 China, and that little is known about Chinese tertiary hospitals, more attention should  
26 be focused on physicians' intention to leave in tertiary hospitals. Furthermore, the  
27 intention to leave the current hospital should be specifically addressed with regard for  
28 whether the physician is moving between hospitals or between occupations: past studies

1 have seldom considered this point.

2 Therefore, the purpose of this study is to investigate the intention to leave, including  
3 moving to another hospital and changing careers, among physicians in tertiary hospitals  
4 in China and to explore the factors that may affect the intention to leave at both the  
5 individual and organization levels.

6

## 7 **METHODS**

### 8 **Study participants**

9 A national cross-sectional survey was conducted between December 2017 and January  
10 2018. Participants were selected using a multistage sampling method. During the first  
11 stage of sampling (hospital level), one provincial general hospital, one provincial  
12 traditional Chinese medicine (TCM) hospital, and one maternal and child (MC) hospital  
13 were selected based on convenience in each of the 31 provinces in China. We also  
14 included 43 national health and family planning commission (NHFPC)-affiliated  
15 hospitals, including 25 general hospitals, 3 MC hospitals, and 15 specialty hospitals.  
16 The second sampling stage targeted physicians who had worked for more than one year  
17 in the previously sampled hospitals. Those who had been absent from clinical work for  
18 more than six months were excluded. We assumed that the proportion of physicians  
19 who intended to leave was 25% based on the results of pilot tests, and we therefore set  
20 the relative error  $((\text{measured value} - \text{true value}) / \text{true value})$  and significance level at  
21 0.3 and 0.05, respectively. We planned for a minimum sample size of 130 physicians  
22 at each hospital. The human resources department of each sampled hospital provided a  
23 list of all their physicians, and we proportionally selected 150 physicians in 3 categories  
24 (junior, middle and senior) based on the actual ratio of physicians in each of the above  
25 professional title categories. Ultimately, 20,785 physicians from 136 tertiary hospitals  
26 completed the questionnaire. The response rate was 95.5%.

27

### 28 **Design**

1 We implemented a self-administered questionnaire instrument on a smartphone  
2 platform (WeChat version 6.5, Tencent). Physicians were required to use their own cell  
3 phones to complete the questionnaire. All answers were sent directly and anonymously  
4 via the internet to a centralized account to assure confidentiality. A 5-point Likert scale  
5 was used to score the answers to the leaving intention questions. Physicians were  
6 invited to consider the following statements—‘I intend to leave my current hospital for  
7 another one in the near future’ and ‘I intend to leave my current career in the near  
8 future’— and to rate their perception of each as ‘strongly agree’, ‘agree’, ‘neither agree  
9 nor disagree’, ‘disagree’, or ‘strongly disagree’. In addition, the physician questionnaire  
10 collected information on physician characteristics (including age, gender, educational  
11 background, professional title, management position and specialty), weekly work hours,  
12 income (including compensation from the hospital and any grey income) and job  
13 satisfaction. Job satisfaction was rated by ‘I am satisfied with my current job as a whole’  
14 with the response captured on a 5-point Likert scale. With the help of local authorities,  
15 the hospital-level variables were exported from hospital information systems and sent  
16 to a designated email address. The information collected in the hospital questionnaires  
17 was related to hospital type, region, the number of beds, the number of patients and  
18 physicians, government subsidies, personnel funding (including salary, bonus, welfare  
19 and insurance) and hospital-level medical disputes. To compare the distribution  
20 between the sample and the population and determine whether the participating  
21 physicians were representative, the sampled hospitals provided the total number of  
22 physicians in every professional title. Trained surveyors were assigned to every  
23 sampled hospital to help the physicians and hospitals complete the questionnaire. All  
24 survey questions were mandatory to complete the survey.

## 26 **Statistical analysis**

27 Continuous measures with a normal distribution are presented as the mean  $\pm$  standard  
28 deviation (SD). Those with a non-normal distribution are presented as the median

(range). Categorical variables are presented as percentages. Chi-square tests were performed to compare the intention to leave among subgroups. Associations between intention to leave to change hospitals or to start a new career were estimated using multilevel logistic regression models with a binomial distribution assumption and a logit link. We defined 'strongly agree' and 'agree' as a positive answer (1=yes); 'neither agree nor disagree', 'disagree' and 'strongly disagree' were defined as a negative answer (0=no). In each model, government subsidy per bed, personnel funding per capita, physicians per bed, medical disputes, the number of patients, hospital type and region were included as hospital-level independent variables, while physician gender, age, professional title, management position, weekly work hours, monthly income, specialty, job satisfaction and medical dispute experience were included as independent individual-level variables. The effect of each variable is expressed as an odds ratio (OR) with a 95% confident interval (95% CI). All analyses were performed using the SAS version 9.4 software package (SAS Institute Inc., Cary, NC, USA). All tests for statistical significance were two-sided, and the significance level was set as  $\alpha=0.05$ .

### **Ethical approval**

Ethical approval was obtained from the Research Ethics Committee of the Chinese Academy of Medical Science & Peking Union Medical College. An informed consent document, including an explanation of the purpose of the study, was included on the opening page of the survey. After accepting the terms of consent, the physicians were able to complete the online questionnaire.

### **Patient and public involvement statement**

There is no patient or public participation in this study

## **RESULTS**

### **Characteristics of participating physicians and hospitals**

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4 1 In Table 1, we present the descriptive characteristics of the participating physicians.  
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6 2 The participating physicians were distributed equally among junior, middle and senior  
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8 3 professional titles, and this distribution was close to the actual distribution. Of the 20  
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10 4 785 participating physicians, 43.6% were male, and 56.4% were female. The mean age  
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12 5 was 36.88±8.22 years old, and 72.2% were between 30 and 49 years old. Most of the  
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14 6 responding physicians (73.3%) reported feeling overworked, and the average weekly  
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16 7 work load was 50 (range, 7-120) hours. The median monthly income was 9000 (range,  
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18 8 2000-27000) CNY. A total of 34.8% of the responding physicians had encountered a  
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20 9 medical dispute in the last year, and of these, 54.1% said they experienced physical or  
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22 10 verbal violence from patients.

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24 11 In Table 2, we present the data obtained from the sampled hospitals. From the 136  
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26 12 hospitals, the percentages that were general hospitals, TCM hospitals, MC hospitals  
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28 13 and specialty hospitals were 41.9%, 22.8%, 22.1% and 13.2%, respectively; 41.2% of  
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30 14 the sampled hospitals were located in Eastern China, 27.2% in Central China and 31.6%  
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32 15 in Western China. Most of the sampled general hospitals (61.4%) had more than 2000  
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34 16 beds, and most of the sampled specialty hospitals (55.6%) had fewer than 500 beds. In  
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36 17 2017, the average subsidy received from the government was 82.52 (range, 0-391.84)  
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38 18 million CNY, and the proportion of total hospital income represented by government  
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40 19 subsidies was 0.05 (range, 0.01-0.50). Personnel funding provided 440 million (range,  
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42 20 380-26 280) CNY, and the proportion of total hospital income represented by personnel  
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44 21 funding was 0.33 (range, 0.03-0.63). The median for medical disputes was 33 per  
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46 22 hospital (range, 0-754) in 2017. Meanwhile, 66.1% of the responding physicians agreed  
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48 23 that their hospitals had adopted actions aimed at preventing medical disputes, and 64.8%  
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50 24 of those physicians agreed that the security staff at their institution could respond  
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52 25 quickly when violence occurred.

## 26 27 **Physician intention to leave**

28 Two questions were used to evaluate physician intention to leave. With regard to the



1 first question, “I intend to leave my current hospital for another one in the near future”,  
2 10.4% of the surveyed physicians responded positively. To the second statement, “I  
3 intend to leave my current career in the near future”, 20.5% of the surveyed physicians  
4 responded positively.

5 From Table 3, intention to leave is shown to have an inverted U-type distribution  
6 when displayed by age. The proportions of physicians changing hospitals and making  
7 a career change were higher in the middle-age group than in the younger and older  
8 groups. Physicians in MC hospitals reported the highest likelihood of intention to leave  
9 for another hospital or to change a career (12.1%, 22.8%), followed by those in general  
10 hospitals (11.1%, 21.3%). Among practitioners in all specialties, paediatricians were  
11 the most likely to intend to leave their current hospital for another (14.4%) or to change  
12 careers (30.4%). The likelihoods of intention to leave for a new hospital or a new career  
13 were highest in Western China (12.4%, 24.3%) and lowest in Eastern China  
14 (8.4%,15.8%). Physicians who reported dissatisfaction with their job had a higher  
15 likelihood of intending to leave for both reasons (27.6%, 50.2%) than was found in  
16 those who felt satisfied (5.5%, 12.1%). The majority (45.9%) chose ‘the income  
17 distribution policy’ as the top factor influencing job satisfaction, followed by ‘work  
18 environment safety’ (25.9%).

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## 20 **Hospital-level and physician-level factors associated with intention to leave**

21 The associations between intention to leave and factors at the physician and hospital  
22 levels are shown in Table 4, which displays data resulting from a multilevel logistic  
23 regression analysis. The hospital type, region, and number of physicians and the  
24 physician’s gender, age, management position, professional title and specialty were  
25 controlled as confounders.

26 At the hospital level, government subsidies per bed (OR=0.88, 95%CI: 0.86-0.98 and  
27 OR=0.91, 95%CI: 0.90-0.99), personnel funding per capita as provided by the hospital  
28 (OR=0.86, 95%CI: 0.76-0.96 and OR=0.80, 95%CI: 0.73-0.88) and the number of

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4 1 physicians per bed (OR=0.83, 95%CI: 0.81-0.86 and OR=0.89, 95%CI: 0.81-0.92)  
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6 2 were negatively associated with the desire to work at another hospital and the intention  
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8 3 to make a career change. As the number of medical disputes increased to some extent  
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10 4 (i.e., 50), the estimated number of positive responses to the two reasons for intending  
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12 5 to leave also increased (OR=1.04, 95%CI: 1.03-1.05 and OR=1.06, 95%CI: 1.01-1.11  
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14 6 respectively).

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16 7 At the physician level, overtime work was associated with a higher likelihood of  
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18 8 physicians intending to change hospitals or to leave their current career (OR=1.11,  
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20 9 95%CI: 1.06-1.17 and OR=1.23, 95%CI: 1.19-1.28 respectively). Income (OR=0.74,  
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22 10 95%CI: 0.71-0.79 and OR=0.88, 95%CI: 0.83-0.92 respectively) was negatively  
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24 11 associated with both reasons for intending to leave. Physicians who were satisfied with  
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26 12 their job were less likely to change hospitals (OR=0.18, 95% CI: 0.17-0.20) or leave  
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28 13 their current career (OR=0.16, 95% CI: 0.15-0.18) than those who gave a negative  
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30 14 answer to job satisfaction. Physicians who had experienced a medical dispute during  
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32 15 the last year were more likely to change hospitals (OR=1.49, 95% CI: 1.35-1.65) or to  
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34 16 leave their current career (OR=1.77, 95% CI: 1.64-1.91) than those who had not  
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36 17 encountered a medical dispute.

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## 39 40 19 **DISCUSSION**

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42 20 In this study, we conducted a national survey to analyse and examine the factors  
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44 21 associated with intention to leave among physicians in Chinese tertiary hospitals. We  
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46 22 found that 10.4% of the participating physicians thought about changing hospitals, and  
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48 23 20.5% of them intended to change careers. Through multilevel logistic regression  
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50 24 models, we found that the government subsidy per bed, personnel funding per capita,  
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52 25 the number of physicians per bed and the number of hospital medical disputes  
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54 26 significantly affected physician intention to leave. Additionally, at the physician level,  
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56 27 we found that income and job satisfaction were negatively associated while weekly  
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58 28 work hours and experience with medical disputes were positively associated with the  
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4 1 two reasons for intending to leave. To improve physician retention, it is necessary to  
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6 2 discuss those factors associated with the two reasons for intending to leave so that we  
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8 3 can provide suggestion to authorities and hospital administrators.  
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10 4 Our analysis of ratings related to the intention to leave produced results similar to  
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12 5 those found for developed countries and areas, which range from 11.8% to 22%<sup>5, 6</sup>.  
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14 6 Studies have reported that 5% to 27% of nurses in China, Japan and 10 European  
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16 7 countries state that they intend to leave their current hospital <sup>18-20</sup>. The proportion of  
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18 8 individuals intending to leave is similar for nurses and for our participating physicians.  
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20 9 However, compared with village doctors in China, where approximately 40-50%  
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22 10 reported planning to leave the organization where they were currently employed<sup>8-10</sup>, the  
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24 11 physicians included in our survey were relatively less likely to intend to leave. Filho  
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26 12 and colleagues found that physicians did not intend to leave their hospitals because they  
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28 13 desire to work at a prestigious institution<sup>21</sup>. Our sampled hospitals were all tertiary  
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30 14 institutions and top-ranked hospitals in China. Finally, in our study, the proportion of  
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32 15 physicians with the intention to leave was lower than that for village doctors in China.  
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34 16 In this report, the hospital-level and physician-level factors that affect a physician's  
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36 17 decision to leave his or her current hospital were studied. Some of our findings were  
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38 18 interesting. Few studies have characterized whether personnel funding and government  
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40 19 subsidies affect physicians' intention to leave. Hence, the results of this study add to  
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42 20 this evidence base by providing the first data indicating that receiving financial support  
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44 21 from the hospital and the government can prevent physicians from leaving. Personnel  
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46 22 funding, which is usually paid in the form of salary, benefits, welfare and insurance, is  
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48 23 a predictor of the organization's financial support to the individuals it employs. As a  
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50 24 result, the data obtained in our study demonstrate that physicians working at hospitals  
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52 25 providing a higher level of personnel funding per capita are less likely to intend to leave.  
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54 26 Because the sampled hospitals were all public hospitals run by the government,  
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56 27 government subsidies are an important source of hospital funds. Meanwhile, among  
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58 28 types of support from the government such as tax exemption policies, government  
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4 1 subsidies provide a measurable index that could represent the support of the  
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6 2 government and the importance it places on the hospital. It was found in our study that  
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8 3 a higher government subsidy per bed is associated with a lower intention to leave.  
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10 4 However, in China, only 4% to 5.28% of the gross domestic product is spent on health  
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12 5 care, whereas this number is 17.4% in the United States and 8.5% in Japan<sup>22</sup>. Because  
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14 6 subsidies from the government are small, physicians must make a profit to improve  
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16 7 their compensation. The high pressure of making a profit is an obstacle to retaining  
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18 8 physicians.

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20 9 We found that a higher income was associated with a lower likelihood of intending  
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22 10 to leave. The average income reported by participating physicians was 9000 CNY  
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24 11 (1364\$) which is only 1.6 times higher than the national average. Considering the long  
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26 12 training period and high risk associated with becoming a physician, this income does  
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28 13 not reflect the value that physicians provide. In developed countries, such as the United  
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30 14 Kingdom and the United States, the income of specialists is usually to 3 to 4 times of  
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32 15 the national average income<sup>22</sup>; therefore, the income found in our study was relatively  
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34 16 low. Physicians, like everyone, are interested in their income<sup>23-25</sup>. Hence, the  
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36 17 mechanism through which physicians are paid and how much they are paid can affect  
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38 18 intention to resign.

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40 19 In line with the results of many previous studies, we found that work hours were  
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42 20 independently related with intention to leave<sup>6, 26, 27</sup>. The average number of work hours  
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44 21 among the participating physicians was 50 per week, which is higher than that for  
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46 22 physicians in the United States (49.6 hours per week)<sup>28</sup>. More importantly, 73.3% of  
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48 23 the participating physicians reported working more than 40 hours per week, which is  
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50 24 the legal number of work hours per week in China, and 18.7% worked more than 60  
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52 25 hours per week. The number of work hours is a tangible and actionable factor. By  
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54 26 reasonably regulating work hours, we can reduce the possibility that physicians will  
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56 27 leave their current hospital<sup>29, 30</sup>. Our study also found that the number of physicians per  
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58 28 bed was a preventive factor against the two reasons for leaving. The number of full time

1 employees might need to be increased in tertiary hospitals. Sufficient physicians could  
2 lessen a heavy work load and prevent overtime work beyond the regulated work hours.

3 We found that medical disputes were a significant contributor to physicians'  
4 intention to leave. Furthermore, we provide evidence showing that a hospital's total  
5 number of medical disputes also affected physician intention to leave. In China, the  
6 physician-patient relationship has been characterized as tense, lacking in trust, and  
7 counterproductive<sup>31-33</sup>. More than one-third of physicians surveyed in this report had  
8 encountered a medical dispute in the last year, and more than half of them reported  
9 experiencing physical or verbal violence from patients. Hence, the tense nature of the  
10 physician-patient relationship was confirmed by the results of our study. However, only  
11 66.1% of the surveyed physicians agreed that their hospital had adopted actions aimed  
12 at preventing medical disputes, and only 64.8% of the participants said that the security  
13 staff at their institutions responded as soon as the violence occurred. Considering the  
14 unsatisfactory response of the hospital system to medical disputes, we suggest that  
15 hospital administrators could improve their responsiveness to retain physicians.

16 We found that job satisfaction plays a role in physician retention, consistent with  
17 former studies<sup>4, 34, 35</sup>. Job satisfaction is a mediator between the workplace and  
18 employees' intention to leave<sup>36-39</sup>. When an organization or work environment does not  
19 achieve employee expectations, employees will feel dissatisfied, which can result in a  
20 decision to quit<sup>40, 41</sup>. In our study, we asked physicians to identify the main factors  
21 affecting their job satisfaction, and most cited the income distribution policy and work  
22 environment safety. As a result, fairness in reimbursement and the organization's quick  
23 response to medical violence have been suggested to increase physician satisfaction<sup>42-</sup>  
24 <sup>44</sup>.

25 Paediatricians had the highest rate of intending to leave in our survey. Compared  
26 with general hospitals, TCM hospitals and other specialty hospitals, MC hospitals,  
27 which have a higher proportion of paediatricians, also consistently showed a higher  
28 likelihood of intending to leave. The Chinese medical doctor association claimed that

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4 1 the shortage of paediatricians is severe, and China is short at least 200 000  
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6 2 paediatricians<sup>45</sup>. Low income and high pressure stemming from the high expectations  
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8 3 of children's parents were the main explanation for the paediatrician shortage<sup>46</sup>. Income  
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10 4 and medical disputes were also proven to affect the leaving intention of physicians in  
11  
12 5 our survey. Therefore, attention should be given to measures to improve the income  
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14 6 and work environment of paediatricians.

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16 7 Physicians in Western China reported a higher intention to leave, followed by those  
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18 8 in Central and Eastern China. Regions with a better socioeconomic environment attract  
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20 9 more physicians<sup>47</sup>. Western China has a lower economic status and thus suffers from  
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22 10 greater human health resource inequality than Central and Eastern China, which have  
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24 11 higher economic status<sup>48</sup>. Perhaps the physicians in Western China had a higher  
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26 12 likelihood of intending to leave because of their poor economic status.

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28 13 There are important limitations to our study. First, because this was a self-reported  
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30 14 survey, we cannot be sure whether intention to leave was under- or over-reported.  
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32 15 However, the physicians may have been more forthcoming because the survey was  
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34 16 anonymous. Meanwhile, physicians may have been cautious about reporting grey  
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36 17 income, and so the total compensation could have been underestimated. Second,  
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38 18 because this was a cross-sectional study, we were unable to ascertain the directionality  
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40 19 of causal relationships between the potential factors and intention to leave, and this  
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42 20 should therefore be addressed in future longitudinal studies. Third, in this study, we  
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44 21 examined the variables commonly used to explain intention to leave. The associations  
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46 22 between individual and organizational factors and intention to leave are complex.  
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48 23 Culture, coworkers and other predictors of the doctor-patient relationship were not  
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50 24 included in our study. Finally, we lack the information to analyse the different  
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52 25 characteristics and reasons behind intention to leave. We will conduct detailed  
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54 26 interviews in the near future.

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## 58 28 **CONCLUSIONS**

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4 1 In this study, we explore factors that contribute to the intention to leave among  
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6 2 physicians in tertiary hospitals in China and demonstrate that there are associations  
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8 3 between hospital- and physician-level factors and two types of intention to leave: the  
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10 4 intention to change to a different hospital and the intention to leave the career altogether.  
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12 5 Although most of the surveyed physicians reported that they did not intend to leave  
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14 6 their current hospital, we found that government subsidy per bed, personnel funding  
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16 7 per capita, number of physicians per bed, individual income and job satisfaction were  
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18 8 negatively associated with both reasons for leaving, while the total number of medical  
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20 9 disputes reported by a hospital, individual experience with medical disputes and weekly  
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22 10 work hours were positively related to both reasons for leaving. Our findings provide  
23  
24 11 important insights that authorities and hospital administrators should consider when  
25  
26 12 attempting to improve physician retention.

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## 10 **Contributors**

11 CZ, LH, JM and YL conceived and designed the study. CZ, SW and JG collected,  
12 cleaned and analysed the data. CZ wrote the first draft of the manuscript. LH and YL  
13 edited the manuscript and provided expert advice based on their medical specialist  
14 knowledge. All authors critically read and approved the final manuscript.

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## 18 **Competing interests**

19 None declared.

## 20 **Ethics approval**

21 This study was approved by the Research Ethics Committee of the Chinese Academy  
22 of Medical Science & Peking Union Medical College.

## 23 **Provenance and peer review**

24 Not commissioned; externally peer reviewed.

## 25 **Data sharing statement**

26 The data that support the findings presented in this study are available from the Public  
27 Health School of Peking Union Medical College with a few restrictions. The data were  
28 used under licence for the current study and so are not publicly available. Data are,  
29 however, available from the authors upon reasonable request and with permission from  
30 the Authority of Public Health School of Peking Union Medical College.



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2 **Table 1** Characteristics of the responding physicians

Characteristics	Overall (%)	Male (%)	Female (%)
Total	20785	9055(43.6)	11730(56.4)
Age (years)			
<30	3711 (17.9)	1295(14.3)	2416(20.6)
30-39	10382(49.9)	4539(50.1)	5843(49.8)
40-49	4633(22.3)	2226(24.6)	2407(20.5)
≥50	2059(9.9)	995(11.0)	1064(9.1)
Educational background			
Bachelor's degree and below	5952(28.6)	2475(27.3)	3477(29.6)
Master's	9711(46.7)	391(43.3)	5792(49.4)
Doctorate	5122(24.6)	2661(29.4)	2461(21.0)
Professional title			
Junior	6768(32.6)	2599(28.7)	4169(35.5)
Middle	7483(36.0)	3269(36.1)	4214(35.9)
Senior	6534(31.4)	3187(35.2)	3347(28.5)
Management position			
Yes	2568(12.4)	1382(15.3)	1186(10.1)
No	18217(87.6)	7673(84.7)	10544(89.9)
Specialty			
Internal medicine	4878(23.5)	1881(20.8)	2997(25.5)

Surgery	3151(15.2)	2716 (30.0)	435(3.7)
Obstetrics	2939(14.1)	401(4.4)	2538(21.6)
Paediatrics	1762(8.5)	433(4.8)	1329(11.3)
Emergency medicine	696(3.3)	387(4.3)	309(2.6)
Traditional Chinese medicine	724(3.5)	316(3.5)	408(3.5)
Otolaryngology	433(2.1)	200(2.2)	233(2.0)
Anaesthesiology	1037(5.0)	433(4.8)	604(5.1)
Ophthalmology	706(3.4)	226(2.5)	480(4.1)
Stomatology	986(4.7)	451(5.0)	535(4.6)
Dermatology	441(2.1)	151(1.7)	290(2.5)
Other	3032(14.6)	1460(16.1)	1572(13.4)
Monthly income (CNY)			
<5000	2909(14.0)	1130(12.5)	1779(15.2)
5000-<10000	9781(47.1)	4021(44.4)	5760(49.1)
10000-<15000	5513(26.5)	2620(28.9)	2893(24.7)
15000-<20000	1766(8.5)	847(9.4)	919(7.8)
≥20000	816(3.9)	437(4.8)	379(3.2)
Weekly work hours			
≤40	5556(26.7)	2247(24.8)	3309(28.2)
40<-50	6745(32.5)	2864(31.6)	3881(33.1)
50<-60	4595(22.1)	2097(23.2)	2498(21.3)
>60	3889(18.7)	1847(20.4)	2042(17.4)

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2 **Table 2** Characteristics of the sampled hospitals

Characteristics	Overall (%)	General hospital (%)	TCM hospital (%)	MC hospital (%)	Specialty hospital (%)
Region					
Eastern	56(41.2)	23(40.4)	10(32.3)	11(36.7)	12(66.7)
Central	37(27.2)	18(31.6)	9(29.0)	8(26.7)	2(11.1)
Western	43(31.6)	16(28.1)	12(38.7)	11(36.7)	4(22.2)
Beds					
<500	16(11.8)	0(0)	0(0)	6(20.0)	10(55.6)
500-<1000	28(20.6)	3(5.3)	6(19.4)	14(46.7)	5(27.8)
1000-<1500	28(20.6)	8(14.0)	11(35.5)	8(26.7)	1(5.6)
1500-<2000	23(16.9)	11(19.3)	8(25.8)	2(6.7)	2(11.1)
≥2000	41(30.1)	35(61.4)	6(19.4)	0(0)	0(0)
Government subsidy (CNY)					
<50 million	38(27.9)	4(7.0)	8(25.8)	18(60.0)	8(44.4)
50 million-<100 million	46(33.8)	17(29.8)	14(45.2)	10(33.3)	5(27.8)
≥100 million	52(38.2)	36(63.2)	9(29.0)	2(6.7)	5(27.8)
Medical disputes					
<20	43(31.6)	12(21.1)	12(38.7)	10(33.3)	9(50.0)
20-<50	41(30.1)	15(26.3)	10(32.3)	12(40.0)	4(22.2)

≥50	52(38.2)	30(52.6)	9(29.0)	8(26.7)	5(27.8)
Personnel funding (CNY)					
<0.5 billion	74(54.4)	16(28.1)	23(74.2)	24(80.0)	11(61.1)
0.5 billion-< 1billion	37(27.2)	19(33.3)	8(25.8)	5(16.7)	5(27.8)
≥ 1billion	25(18.4)	22(38.6)	0(0)	1(3.3)	2(11.1)
Number of inpatients					
<1000	10(7.4)	1(1.8)	1(3.2)	1(3.3)	7(38.9)
10000-<30000	24(17.6)	4(7.0)	8(25.8)	9(30.0)	3(16.7)
30000-<60000	40(29.4)	5(8.8)	17(54.8)	14(46.7)	4(22.2)
60000-<100000	38(27.9)	24(42.1)	4(12.9)	6(20.0)	4(22.2)
≥100000	24(17.6)	23(40.4)	1(3.2)	0(0)	0(0)

1 TCM hospital: traditional Chinese medical hospital

2 MC hospital: maternal and child hospital

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1 **Table 3** The intention to leave among subgroups

Characteristics	Total number	Changed hospital (%)	P value	Changed career (%)	P value
Total	20785	2171(10.4)		4271(20.5)	
Age (years)			<0.001		<0.001
<30	3711	341(9.2)		671(18.1)	
30-39	10382	1179(11.3)		2298(22.1)	
40-49	4633	521(11.2)		970(20.9)	
≥50	2059	139(6.8)		332(16.1%)	
Gender			<0.001		0.669
Male	9055	1075(11.9)		1873(20.7)	
Female	11730	1096(9.3)		2398(20.4)	
Specialty			<0.001		<0.001
Internal medicine	4878	479(9.8)		1069(21.9)	
Surgery	3151	346(11.0)		635(20.2)	
Obstetrics	2939	302(10.3)		594(20.2)	
Paediatrics	1762	254(14.4)		536(30.4)	
Emergency medicine	696	83(11.9)		196(28.2)	
Traditional Chinese medicine	724	84(11.6)		156(21.5)	
Otolaryngology	433	50(11.5)		75(17.3)	
Anaesthesiology	1037	79(7.6)		104(10.0)	
Ophthalmology	706	61(8.6)		110(15.6)	

Stomatology	986	128(13.0)	184(18.7)
Dermatology	441	34(7.7)	71(16.1)
Other	3032	271(8.9)	541(17.8)
Monthly income (CNY)		<0.001	<0.001
<5000	2909	394(13.5)	714(24.5)
5000-<10000	9781	1071(10.9)	2221(22.7)
10000-<15000	5513	485(8.8)	967(17.5)
15000-<20000	1766	154(8.7)	272(15.4)
≥20000	816	67(8.2)	97(11.9)
Weekly work hours		<0.001	<0.001
≤40	5556	420(7.6)	780(14.0)
40<-50	6745	619(9.2)	1182(17.5)
50<-60	4595	569(12.4)	1130(24.6)
>60	3889	563(14.5)	1179(30.3)
Job satisfaction		<0.001	<0.001
Negative perception	4623	1276(27.6)	2319(50.2)
Positive perception	16162	895(5.5)	1952(12.1)
Region		<0.001	<0.001
Eastern	8028	675(8.4)	1267(15.8)
Central	5384	579(10.8)	1216(22.6)
Western	7373	917(12.4)	1788(24.3)
Hospital type		<0.001	<0.001

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General hospital	8754	973(11.1)	1863(21.3)
TCM hospital	5214	441(8.5)	1005(19.3)
MC hospital	4218	512(12.1)	963(22.8)
Specialty hospital	2599	245(9.4)	440(16.9)

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1 TCM hospital: traditional Chinese medical hospital

2 MC hospital: maternal and child hospital

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2 **Table 4** Hospital-level and physician-level factors associated with intention to leave

Factors	Model 1	Model 2
<b>Hospital-level factors</b>		
Government subsidy per bed (CNY)	0.88 (0.86, 0.98)*	0.91 (0.90,0.99)*
1='<50 thousand'		
2='50 thousand-<100 thousand'		
3='≥100 thousand'		
Personnel funding per capita (CNY)	0.86 (0.76, 0.96)*	0.80 (0.73, 0.88)*
1='<200 thousand'		
2='200 thousand -<300 thousand'		
3='≥300 thousand'		
Number of physician per bed	0.83 (0.81, 0.86)*	0.89 (0.81, 0.92)*
1='<0.3'		
2='0.3-<0.5'		
3='≥0.5'		
Medical disputes	1.04 (1.03, 1.05)*	1.06 (1.01, 1.11)*
1='<20'		
2='20-<50'		
3='≥50'		
<b>Physician-level factors</b>		
Weekly work hours	1.11 (1.06, 1.17)*	1.23 (1.19, 1.28)*

1='≤40'		
2='40<-50'		
3='50<-60'		
4='>60'		
Monthly income (CNY)	0.74 (0.71, 0.79)*	0.88 (0.83, 0.92)*
1='<5000'		
2='5000-<10000'		
3='10000-<15000'		
4='15000-<20000'		
5='≥20000'		
Job satisfaction	0.18 (0.17, 0.20)*	0.16 (0.15, 0.18)*
0='Negative perception'		
1='Positive perception'		
Encountered medical disputes	1.49 (1.35, 1.65)*	1.77 (1.64, 1.91)*
0='No'		
1='Yes'		

1 Results are presented as odds ratios and 95% confidence intervals

2 \*P<0.01

3 The estimated random effect is 0.296 and 0.249 for model 1 and model 2 respectively (both  
4 p<0.01)

5 Model 1: Intention to leave current hospital for another

6 Model 2: Intention to leave current career

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**STROBE 2007 (v4) Statement—Checklist of items that should be included in reports of cross-sectional studies**

Section/Topic	Item #	Recommendation	Reported on page #
<b>Title and abstract</b>	1	(a) Indicate the study's design with a commonly used term in the title or the abstract	1-2
		(b) Provide in the abstract an informative and balanced summary of what was done and what was found	2
<b>Introduction</b>			
Background/rationale	2	Explain the scientific background and rationale for the investigation being reported	4-6
Objectives	3	State specific objectives, including any prespecified hypotheses	6
<b>Methods</b>			
Study design	4	Present key elements of study design early in the paper	7
Setting	5	Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection	6-7
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of participants	6
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable	7
Data sources/ measurement	8*	For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group	6-7
Bias	9	Describe any efforts to address potential sources of bias	15
Study size	10	Explain how the study size was arrived at	6
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why	7
Statistical methods	12	(a) Describe all statistical methods, including those used to control for confounding	7-8
		(b) Describe any methods used to examine subgroups and interactions	7-8
		(c) Explain how missing data were addressed	7
		(d) If applicable, describe analytical methods taking account of sampling strategy	6
		(e) Describe any sensitivity analyses	
<b>Results</b>			

Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially eligible, examined for eligibility, confirmed eligible, included in the study, completing follow-up, and analysed (b) Give reasons for non-participation at each stage (c) Consider use of a flow diagram	6
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social) and information on exposures and potential confounders (b) Indicate number of participants with missing data for each variable of interest	9
Outcome data	15*	Report numbers of outcome events or summary measures	9-10
Main results	16	(a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included (b) Report category boundaries when continuous variables were categorized (c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period	8-11 19-27
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses	
<b>Discussion</b>			
Key results	18	Summarise key results with reference to study objectives	10-12
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias	15
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence	11-15
Generalisability	21	Discuss the generalisability (external validity) of the study results	12-15
<b>Other information</b>			
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based	16

\*Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.

**Note:** An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at <http://www.plosmedicine.org/>, Annals of Internal Medicine at <http://www.annals.org/>, and Epidemiology at <http://www.epidem.com/>). Information on the STROBE Initiative is available at [www.strobe-statement.org](http://www.strobe-statement.org).