Supplementary file 1 (<u>only contents related to this study</u>**)**

Questionnaire on online medical services uptake of physicians in Jiangsu Province

Part I	
1	**Gender：** ① Male　② Female
2	**Birth date：** _____
3	**Education：** ① Junior college or below　② Undergraduate　③ Postgraduate　④ Doctorate　⑤ Post-doctorate
4	**Hospital level：** ① Community hospital　② Comprehensive hospital
5	**Working years：** ① <3 years　② 3-5 years　③ 5-10 years　④ 10-15 years　⑤ >15 years
6	**Job title：** ① Resident physician　② Attending physician　③ Deputy chief physician　④ Chief physician
7	**Departments：** ① Surgery　② Internal medicine　（3）Others
8	**Do you hold an administrative position?** ① Yes　② No
9	**Physicians can conduct online medical services in multiple online medical platforms at the same time** ① Yes　② No　③ I don't know
10	**Physicians can provide patients with disease consultation, chronic disease management, telemedicine and other services through online medical platforms** ① Yes　② No　③ I don't know
11	**Before the COVID-19 pandemic, government bans physicians from conduct first diagnosis to patients online** ① Yes　② No　③ I don't know
12	**Online medical platform requires registration, real-name certification, uploading practicing qualification certificates, etc.** ① Yes　② No　③ I don't know
13	**Conducting online health services should have more than 3 years of independent work experience** ① Yes　② No　③ I don't know
14	**Can you operate the online medical platform proficiently?** ① Yes　② No

15	**Can you distinguish whether the online medical platform is legal and reliable?** ① Yes　② No
16	**Can you coordinate online and offline medical working hours?** ① Yes　② No
17	**Can you independently provide online medical services to patients?** ① Yes　② No
18	**Can you solve the difficulty in conducting online medical services?** ① Yes　② No
20	**Does the hospital carry out online medical services?** ① Yes　② No
21	**Has the hospital ever conducted online medical service training activities?** ① Yes　② No
22	**Have you learned about colleagues' experiences with online health services?** ① Yes　② No
23	**Have the colleagues or leaders recommended online health services to you?** ① Yes　② No
24	**Have offline patients asked about your experience in providing online medical services?** ① Yes　② No
25	**Does the hospital have perfect equipment and technical support to carry out online medical services?** ① Yes　② No
26	**Does the hospital have an incentive mechanism to prompt physicians to use online health services?** ① Yes　② No
27	**Can media orientation affect you conducting online medical services?** ① Yes　② No
28	**Whether the laws and policies can well solve the medical disputes occurred in the online medical process will affect you conducting online medical services?** ① Yes　② No
29	**Whether the legitimacy of the online medical platform will affect you conducting online medical services?** ① Yes　② No
30	**Whether the humanistic care for physicians of the online medical platform will affect you conducting online medical services?** ① Yes　② No
31	**Whether the proportion of withdrawing diagnostic fees of the online medical platform will affect you conducting online medical services?** ① Yes　② No
Part II	
32	**Have you used online medical services to provide services to patients before?** ① Yes　② No
Online medical services uptake willingness	
33.1	**I will provide online medical services to patients when needed** ① Absolutely disagree　② Disagree　③ A little agree　④ Mostly agree　⑤ Absolutely agree

Supplemental material

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33.2	**I would recommend others (e.g., peers, patients) to use online health services when needed** ① Absolutely disagree　② Disagree　③ A little agree　④ Mostly agree　⑤ Absolutely agree
33.3	**I have a high probability of using online medical services in the future** ① Absolutely disagree　② Disagree　③ A little agree　④ Mostly agree　⑤ Absolutely agree
33.4	**I will use online medical services more frequently if the patient uses the online health service** ① Absolutely disagree　② Disagree　③ A little agree　④ Mostly agree　⑤ Absolutely agree
33.5	**I think online health services are an indispensable part of my work** ① Absolutely disagree　② Disagree　③ A little agree　④ Mostly agree　⑤ Absolutely agree