

APPENDIX B: USE QUESTIONNAIRE (translated from Dutch)**Usefulness**

1. It helps me be more effective.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

2. It helps me be more productive.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

3. It is useful.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

4. It gives me more control over the activities in my life.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

5. It makes the things I want to accomplish easier to get done.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

6. It saves me time when I use it.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

7. It meets my needs.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

8. It does everything I would expect it to do.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

Ease of Use

9. It is easy to use.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

10. It is simple to use.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

11. It is user friendly.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

12. It requires the fewest steps possible to accomplish what I want to do with it.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

13. It is flexible.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

14. Using it is effortless.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

15. I can use it without written instructions.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

16. I don't notice any inconsistencies as I use it.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

17. Both occasional and regular users would like it.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

18. I can recover from mistakes quickly and easily.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

19. I can use it successfully every time.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

Ease of Learning

20. I learned to use it quickly.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

21. I easily remember how to use it.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

22. It is easy to learn to use it.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

23. I quickly became skillful with it.

1	2	3	4	5	6	7
Strongly disagree						Strongly agree

Satisfaction

24. I am satisfied with it.						
1	2	3	4	5	6	7
Strongly disagree						Strongly agree
25. I would recommend it to a friend.						
1	2	3	4	5	6	7
Strongly disagree						Strongly agree
26. It is fun to use.						
1	2	3	4	5	6	7
Strongly disagree						Strongly agree
27. It works the way I want it to work.						
1	2	3	4	5	6	7
Strongly disagree						Strongly agree
28. It is wonderful.						
1	2	3	4	5	6	7
Strongly disagree						Strongly agree
29. I feel I need to have it.						
1	2	3	4	5	6	7
Strongly disagree						Strongly agree
30. It is pleasant to use.						
1	2	3	4	5	6	7
Strongly disagree						Strongly agree