APPENDIX 1

Patients Semi-structured Interview Schedule (v3)

- Tell us about yourself and your life at present (Prompts: living alone/ with others; working, caring or retired; social activities)
- Can you describe a typical day living with diabetes? (Prompts: Examples of how it affects your daily life? Compared to how you were before becoming ill/other people who are well?)
- Can you describe a good/bad day living with diabetes?
- Is there anything that you can do to improve your experience of living with diabetes?
- When did you last see your nurse/ GP about you diabetes - and what did you talk about?
- What do you know about eye screening & diabetes?
- How did you first find out about diabetic eye screening?
- Do you know why are you asked to go?
- How do you know when and where you should go?
- Do you know what it involves? (For those who did attend screening: describe in as much detail as possible the last screening they went to)
- How does this screening fit in with the rest of your diabetes care and treatment?
- What happens after your screening – how do you find out your results?
- Have you ever missed an eye screening appointment?
- Have you ever needed any further treatments on your eyes? How did you find out what you needed, what your options were?
- What do you think is responsible for any deteriorating eye sight you might have? Why
- Are there any changes to the service that you could suggest - from invitation to screening, receiving results/treatments options etc. that would make the screening process better for you? (E.g. link with opticians at annual eye test)
- How would you feel about going once every two years, instead of annually?
- What would you like to be able to do differently, that would make the screening process better for you?
- What (if anything) puts you off going?
- Have you ever been invited for any other type of health screening e.g. cervical/ breast /bowel – if so, how does it compare?
- Is there anything you’d like to add that we haven’t covered in the interview?
APPENDIX 2

Health Professionals Provisional Interview Schedule *(Primary Care and Screening Professionals) (v1)*

- What is your role in the diabetic retinopathy screening programme? What routines and procedures does it involve you doing?
  - perceptions of relative usefulness of procedures
- Do you know how many patients attend for retinal screening here? What do you think influences this?
- Do you know what information patients receive about retinal screening, what's involved, why it's important for them? (Patient information/preparation for retinal screening)
- From your perspective, what happens when the patient attends for screening?
  - What (if anything) do you have to do if they don't attend?
- Are you involved in informing patients about the results and any further actions?
- Are there any changes that you can suggest to improve the way your patients are invited to / informed about retinal screening and the service delivered, which would improve uptake?
- Are there any changes that you can suggest regarding (this) practice's response to patients, following communication of screening results?
- How important do you feel retinal screening is for patients alongside their other diabetes screening activity (Prioritisation)
- Why do you think some patients don't attend?
- How big a part of your job is retinal screening?
- How useful do you think the screening results are for informing future patient care?
- What do you think about screening once every two years, instead of annually?
- Is there anything you'd like to add that we haven't covered in the interview?