Appendix B-The Guba’s four criteria.

a) Credibility: To ensure credibility of an accurate recording of the participant responses, focus groups were audiotaped, transcribed verbatim and subjected to independent reviews and the use of more than one analyst improved the consistency or reliability of analyses.

b) Transferability (generalizability): The purposeful sampling method was broad to include maximum variation in perspectives and views.

c) Dependability (reliability): Reflective appraisal of the data, evaluating the effectiveness of the process of inquiry undertaken was ensured.

d) Conformability was achieved through independent reviews and consensus of the coding scheme by the research team.